



State of Utah

SPENCER J. COX
Governor

DEIDRE M. HENDERSON
Lieutenant Governor

Insurance Department

JONATHAN T. PIKE
Insurance Commissioner

Title & Escrow Commission Meeting

(<https://insurance.utah.gov/licensee/title/tec>)

Date: **April 3, 2023**

Place: **In Person**
None

Virtual
Google Meet

Time: **9:00 AM**

This special meeting was called at the request of the Insurance Commissioner under 31A-2-403(6)(c)(i)

ATTENDEES

TITLE & ESCROW COMMISSION

xChair, Kim Holbrook (*Insurer, Davis County*) xDarla Milovich (*Agency, Salt Lake County*)
xVice Chair, Chase Phillips (*Agency, Weber County*) VACANT (*Agency*)
xJeff Mathews (*Public Member, Morgan County*)

DEPARTMENT STAFF

xJon Pike, *Insurance Commissioner* xReed Stringham, *Deputy Comm.* xTracy Klausmeier, *P&C Dir.*
Randy Overstreet, *Licensing Dir.* Patrick Lee, *Finance Dir.* xAdam Martin, *MC Examiner*
Michael Covington, *CE Specialist* xSteve Gooch, *PIO Recorder*

PUBLIC

Cort Ashton Kim Cruz Michael Sumner
Dan Orullian Carol Yamamoto Matt Ryden
Branda Hansen

MINUTES — Not Approved

General Session: (Open to the Public)

- **Welcome** / Kim Holbrook, Chair (11:05 AM)
- **Telephone Roll Call**
- **New Business**
 - Penalties
 - Ryan K. Goodrich and Synergy Title Insurance Agency, Docket #2023-4483 and #2023-4484
 - *Timestamp 01:15*
 - On February 15, the UID issued an emergency order of suspension against Ryan Goodrich and Synergy Title Insurance Agency.
 - The respondents were ordered to comply with all requests from the UID and to include their underwriter, Attorneys' Title Guaranty Fund. Adam sent the respondents several letters and emails requesting a response on complaints received by the UID. The respondents failed to comply within the time frame given in the letters.

- On March 13, the notice to revoke was signed by Judge Hansen. The respondents were given 15 days to request a hearing, or the licenses would be revoked. The 15th day ended March 28 with a failure to request a hearing. Based on previous orders the UID has on other lines of insurance, the respondents' licenses should be revoked.
- Chase says it sounds like Ryan was given proper notice and the UID is taking appropriate action.
- **Motion by Chase to concur with the revocation of the licenses of Ryan Goodrich and Synergy Title. Seconded by Darla. Motion passes 4-0.**
 - YEA: Kim, Darla, Chase
 - NAY: None
- Discussion about whether Ryan can get his license back.
- Discussion about whether the UID has the authority it needs to regulate cases like this, or if the industry needs to work on statutory changes.

Executive Session (None)

- **Adjourn** (11:32 AM)
 - **Motion by Chase to adjourn. Seconded by Darla. Motion passes 4-0.**
 - YEA: Kim, Chase, Darla, Jeff
 - NAY: None
- **Next Meeting: May 8, 2023** — Big Cottonwood Room, Taylorsville State Office Building

2023 Meeting Schedule

Jan 9 Canceled	Feb 13	Mar 13	Apr 10 Canceled	May 8	Jun 12
Jul 10	Aug 14	Sept 18	Oct 16*	Nov 13	Dec 11

*Proposed TEC/REC meeting immediately following