

# PRISM Project Update

Utah Medicaid is replacing the Utah Medicaid Management Information System (MMIS) with a new system called Provider Reimbursement Information System for Medicaid (PRISM). The Department of Health and Human Services partnered with CNSI to migrate to a modular framework and is on track for an April 3, 2023 Go-Live.

## Completed Milestones

- **July 2016** - Provider Management and Credentialing Released Successfully
- **June 2020** - Provider Management and Credentialing Update Released Successfully
- **May 2021** - Received Successful CMS Certification of the Provider Management and Credentialing Module
- **January 2022** - Migrated the PRISM System from the DTS Hosted Data Center to AWS
- **December 2022** - Completed User Acceptance and Parallel Testing for the Core Release Which Includes the Core Claims Payment and Managed Care, Financial System, Prior Authorization, Benefits Administration, Medicaid Analytics, Care and Case Management, Data Warehouse, Fraud and Abuse Detection, and Consumer Engagement Portal Modules
- **January 3, 2023** - Soft Go-live Requirements Achieved

## Remaining Milestones

- **December 2022 - March 2023** - Continued Provider Testing for some Providers
- **December 2022 - March 2023** - Ongoing Communication to Providers and Other Users about System Freeze, System Changes, and Training Opportunities
- **January - March 2023** - Conduct End User Training for Medicaid Staff, Providers, and Other External Users
- **February 2023** - CMS Certification Operational Readiness Review of the Core System
- **March 13, 2023 - April 2, 2023** - System Freeze of the Current MMIS to Complete Final PRISM Implementation Activities (Providers will not have access to the system during this time)
- **April 3, 2023** - PRISM Core Release Go Live
- **Post April 2023** - Ongoing Operations and Maintenance of PRISM System
- **December 2024** - Completed CMS Certification of the Core Release



## Utah MMIS Facts

- Processes over \$3 billion of fee for service and managed care payments per year
- Manages enrollment of over 30,000 providers
- Manages over 400,000 enrolled members
- Processes over 6 million claims per year
- Manages approximately 5 million managed care encounters per year