



CLEARFIELD CITY
55 S State Street / Clearfield, Utah 84015
Monday - Friday 8:00 am - 5:00 pm

BILL DATE: 02/01/2014

Telephone: 801-525-2730 Fax: 801-525-2864
Website and Online Billpay: www.clearfieldcity.org

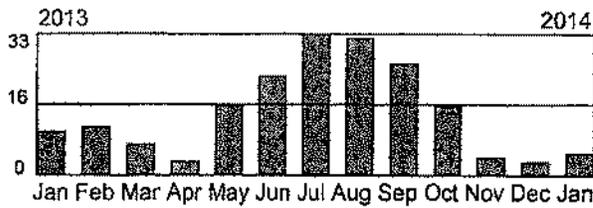
Past Due (if any)	65.00CR
Current Charges -- Due 02/28/2014	59.32
Account Balance	5.68CR

Account Number: 15.09 [REDACTED]
Service Address: [REDACTED]

Previous Balance	56.84
Payments	56.84CR
Adjustments	65.00CR
Past Due (if any)	65.00CR
Water	16.15
Sewer	20.94
Garbage Service	15.25
Storm Water	4.75
Utility Taxes	2.23

METER NUMBER	CURRENT READ		PREVIOUS READ		USAGE
	DATE	READING	DATE	READING	
3600 [REDACTED]	01/14/2014	368	12/16/2013	363	5

13 Month Consumption History



TOTAL CURRENT CHARGES 59.32
TOTAL AMOUNT DUE 5.68CR

City offices will be closed on February 17th for Presidents' Day. Trash service will be as scheduled.

Due to increased security concerns, Clearfield City will no longer accept credit card payments by mail. If you wish to make payment by credit card, please visit our website at www.clearfieldcity.org or call our office at (801) 525-2730.

This billing reflects the new rate increase. Please refer to the enclosed insert for details.

Note: Accounts with a past due are subject to late fees, service fees, and immediate shut-off. If services are disconnected, a service fee, plus all late fees and past due balance must be paid before services can be re-connected.



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Account Balance	5.68CR

1544 *****SCH 5-DIGIT 84015



CLEARFIELD UT 84015-2059



Executive Department

55 South State Street

Clearfield, Utah 84015

Phone: 801.525.2710

Fax: 801.525.2869

NDSB Rate Increase

Background:

- NDSB raised rates \$1.50 per mo. / connection last year. We enacted change on July 2013 billing.
- Current base rates: \$20.94 per SF connection, \$17.48 per MF unit
 - SF breakdown: \$9.50 pass-through to NDSB, \$11.44 retained by City
 - MF breakdown: \$9.50 to NDSB, \$7.98 retained by City
- As of July 1, NDSB rates set to increase by \$3.00 per mo. / connection
- Additional \$3.00 per mo. / connection increases will occur annually in July through 2017
 - Total monthly per-connection pass-through to NDSB in July 2017 will be \$21.50

PR + Communications Plan:

- Verify that website and consolidated fee schedule reflect new rates.
- Customer notification:
 - Require direct-mail piece sent from District to customers
 - City newsletter (month?), website, FB, Twitter – explain billing and increase
 - Separate City and NDSB amounts on bills beginning in March (Feb. billing)
 - Notices to be added to utility bills (red ink, explanation, etc.) in March (Feb. billing)
 - Refer inquiries to Sewer District