California Advancing and Innovating Medi-Cal (CalAIM) Overview
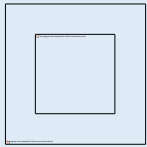
Aaron Toyama, Senior Advisor

CA Department of Health Care Services

December 2022

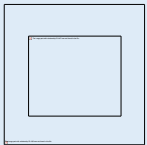# Today's Agenda

» Background, Vision, and Federal Authority

» Enhanced Care Management (ECM)

» Community Supports

» Providing Access and Transforming Health (PATH)

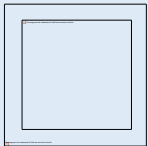# California Advancing and Innovating Medi-Cal (CalAIM)

CalAIM is a long-term commitment to transform and strengthen Medi-Cal, offering Californians a more equitable, coordinated, and person-centered approach to maximizing their health and life trajectory. The goals of CalAIM include:

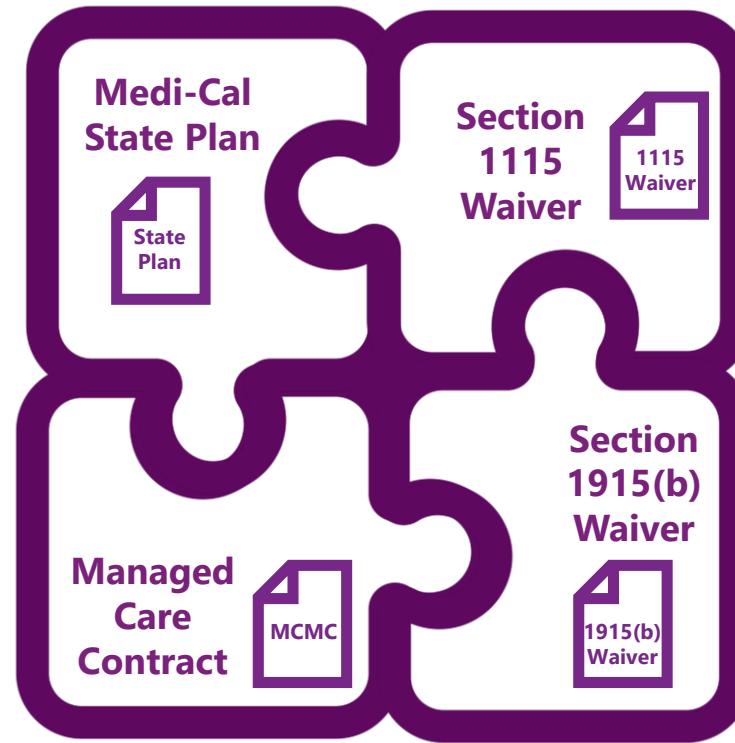A whole-person care approach and address social drivers of health.

Improve quality outcomes, reduce health disparities, and drive delivery system transformation.

A consistent, efficient, and seamless Medi-Cal system.

Multiple Federal Authorities Support the CalAIM Vision

Additional details for certain CalAIM initiatives will come from DHCS guidance (e.g., All Plan Letters).

Approved CalAIM Waivers

DHCS received federal approval from the Centers for Medicare & Medicaid Services (CMS) to authorize the CalAIM Section 1115 and CalAIM Section 1915(b) waivers through December 31, 2026.

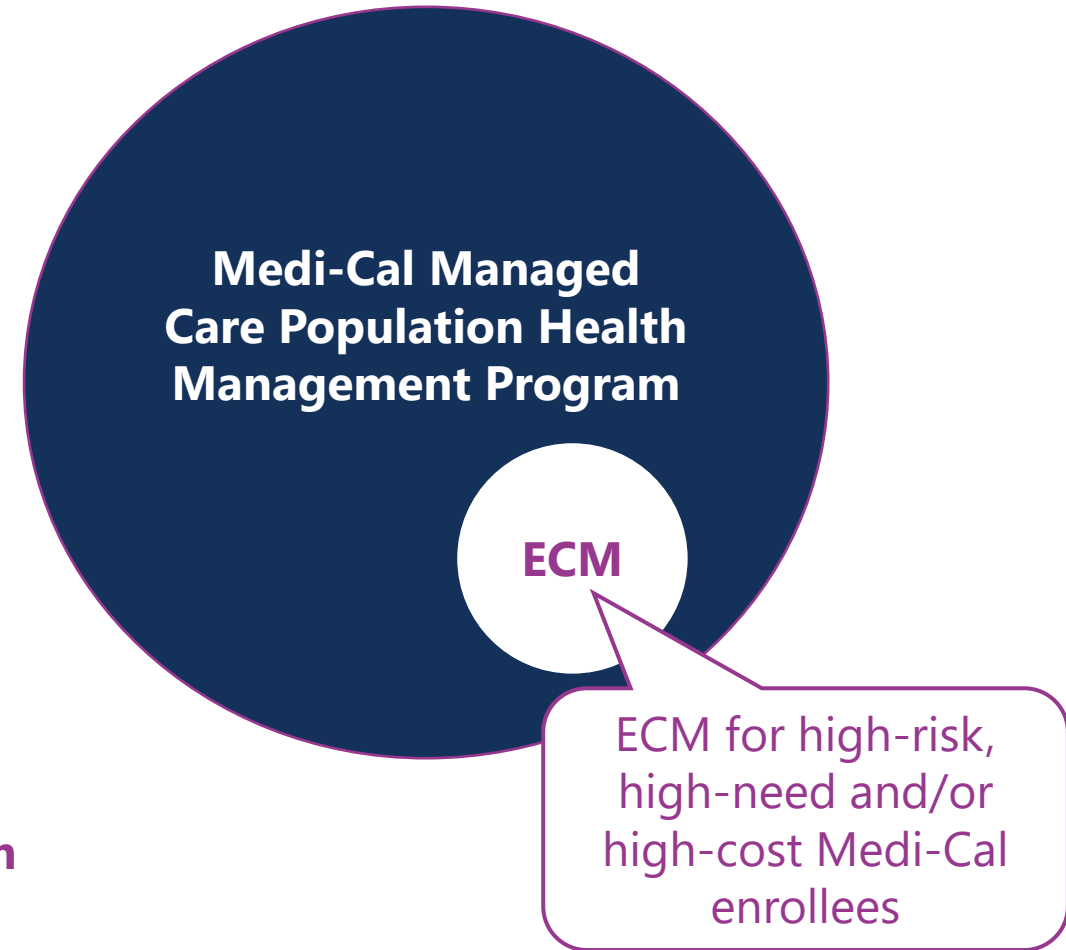**CalAIM Section 1115 Demonstration & Section 1915(b) Waiver Webpage**
– Section 1115
– Section 1915(b)
– Approval letters

Approved CalAIM State Plan Amendments

CalAIM Homepage

Enhanced Care Management (ECM)

» ECM is **person-centered, community-based care management provided to the highest-need Medi-Cal enrollees**, primarily through in-person engagement where enrollees live, seek care, and choose to access services.

» Enrollees with complex needs have their care coordinated by a Lead Care Manager knowledgeable of community resources and services and available to **coordinate care addressing both medical and social drivers of health.**

» ECM is California's first statewide effort to address complex care management, leveraging the promising results from California counties' **Health Homes Program and Whole Person Care Pilots**.
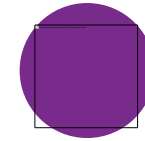
Medi-Cal Managed Care Population Health Management Program

ECM

ECM for high-risk, high-need and/or high-cost Medi-Cal enrollees

What is Enhanced Care Management?

ECM is a new Medi-Cal benefit to support comprehensive care management for enrollees with complex needs that must often engage several delivery systems to access care, including primary and specialty care, dental, mental health, substance use disorder (SUD), and long-term services and supports (LTSS).
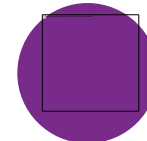
Enhanced Care Management:

» Is designed to address both the clinical and non-clinical needs of the highest-need enrollees

» Provides intensive coordination of health and health-related services

» Meets enrollees wherever they are – on the street, in a shelter, in the doctor's office, or at home

» Is the highest level of care management provided by MCPs as part of a broader CalAIM Population Health Management program
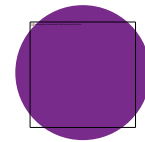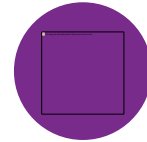
Seven ECM Core Services

- Outreach and Engagement
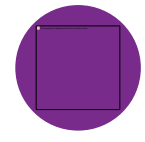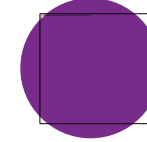- Member and Family Supports
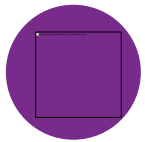- Comprehensive Assessment and Care Management Plan
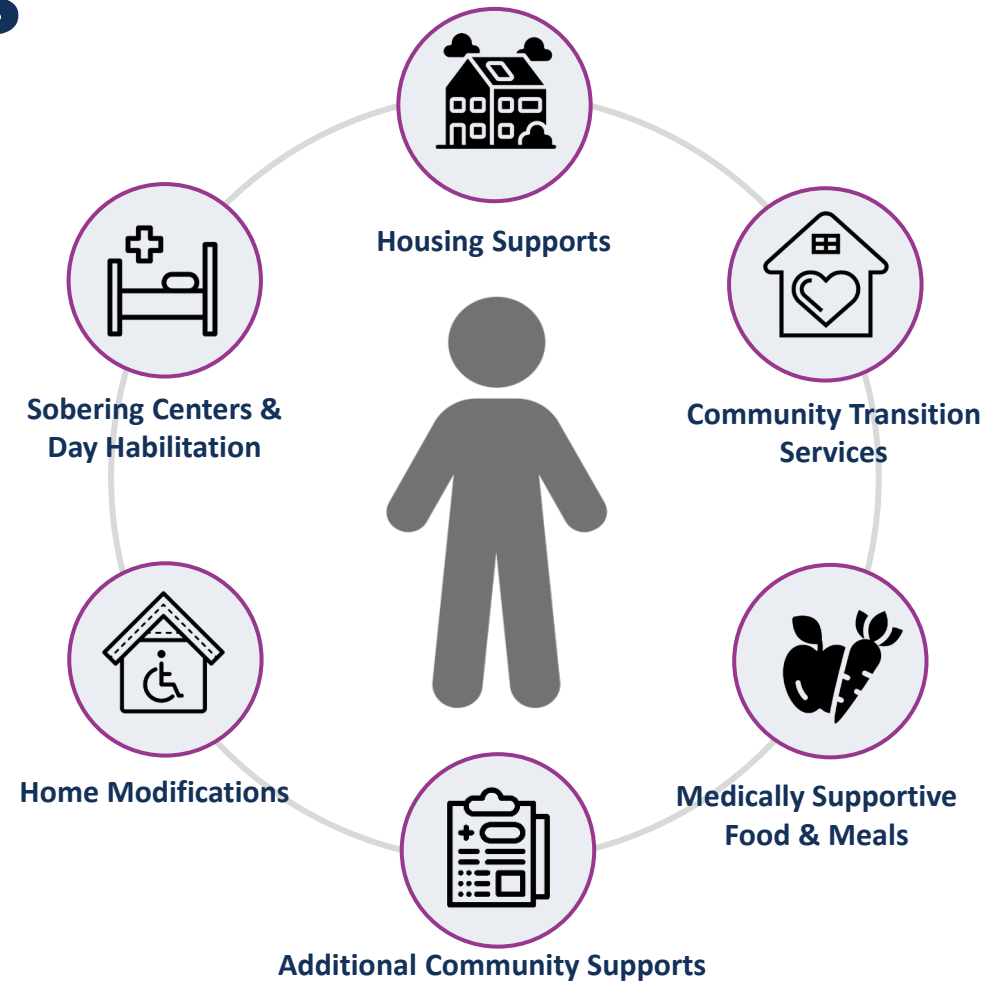- Health Promotion
- Enhanced Coordination of Care
- Comprehensive Transitional Care
- Coordination of and Referral to Community and Social Support Services

Community Supports

» Managed care plans can offer Community Supports such as housing navigation and deposits, medically tailored meals, or community transition services, as **cost-effective alternatives to services that can be covered under the Medi-Cal State Plan**.

» Providers serving patients with complex social risk factors, such as food insecurity or homelessness, will be able to offer **a menu of 14 social supports provided by experienced community-based organizations** in their area as part of a patient's integrated whole person care.

Housing Supports

Community Transition Services

Medically Supportive Food & Meals

Additional Community Supports

Home Modifications

Sobering Centers & Day Habilitation

For more information: https://www.dhcs.ca.gov/Pages/ECMandILOS.aspx

What are Community Supports?

Community Supports are Medi-Cal managed care plans (MCPs) services designed to address combined medical and social drivers of health needs and avoid higher levels of care and associated costs.

» Community Supports are medically appropriate, cost-effective alternative services or settings that are provided as a substitute for more costly services or settings, such as hospitalization, SNF admissions, or ED use.

» Plans offer different combinations of Community Supports.

» Members do not need to be eligible for ECM to receive Community Supports.

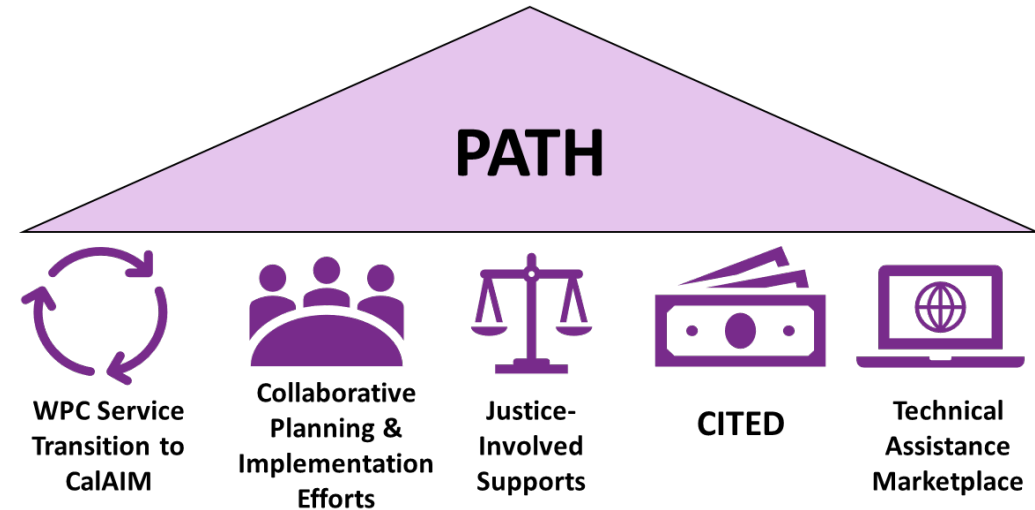### Pre-Approved DHCS Community Supports

1. Housing Transition Navigation Services
2. Housing Deposits
3. Housing Tenancy and Sustaining Services
4. **Short-Term Post-Hospitalization Housing***
5. **Recuperative Care***
6. Respite Services
7. Day Habilitation Programs
8. Nursing Facility Transition/Diversion to Assisted Living Facilities
9. Community Transition Services/Nursing Facility Transition to a Home
10. Personal Care and Homemaker Services
11. Environmental Accessibility Adaptations
12. Meals/Medically-Tailored Meals or Medically-Supportive Foods
13. Sobering Centers
14. Asthma Remediation

*Short-Term Post-Hospitalization Housing and Recuperative Care are authorized under the 1115 demonstration.

Providing Access & Transforming Health (PATH)

» PATH is a five-year, $1.85 billion initiative included in the CalAIM 1115 waiver, which supports historically under-resourced providers and Community Based Organizations to move towards more equitable, coordinated, and accessible Medi-Cal system.

» Provides resources for community providers to build capacity and successfully deliver ECM and Community Supports, through:

PATH

WPC Service Transition to CalAIM

Collaborative Planning & Implementation Efforts

Justice-Involved Supports

CITED

Technical Assistance Marketplace

- Funding to **transition services previously provided under the Whole Person Care (WPC) Pilots** to ECM and Community Supports under CalAIM;
- Support for regional **collaborative planning** and implementation efforts;
- Direct funding for **Capacity and Infrastructure Transition Expansion and Development (CITED**) to support delivery of ECM and Community Supports;
- Hands-on **technical assistance** via virtual marketplace; and
- Funding to support the implementation of statewide **Justice-Involved** initiatives.

Thank You!