



KPI June-August

Key:	Good
	In Progress
	Needs Improvement

Customer	June	July	August
1 Meter Count	38,811	38,801	38,879
2 CAIDI	105	60	104
3 SAIDI	0.36	1.66	0.83
4 SAIFI	0.00	0.02	0.01

Benchmark	Units
18	Meters
120	minutes/outage
12	minutes/customer
0.11	outages/customer

Financial	June	July	August
5 Overtime Cost	0.19%	0.20%	0.18%
6 Days Cash on Hand	133	70	89
7 Debt Service Coverage	1.54	1.07	1.36
8 Unrestricted Fund Balance	\$ 22,885,805	\$ 14,179,066	\$ 18,013,144
9 Net Margin	0.68%	18.50%	6.27%

Benchmark	Units
3%	percent of revenue
120	days
1.75	surplus dollars per debt
\$25,000,000	dollars of balance
2.75%	percent of revenue

Employee & Organization Capacity	June	July	August
10 Hours Worked without a lost Workday Injury	224,625	233,975	243,334
11 Restricted Workday Injuries	0	0	0

Benchmark	Units
1,000,000	hours
0	days

Internal Business Process	June	July	August
12 Connections per Employee	571	571	572
13 Operating Cost per Customer	\$186	\$157	\$186
14 Preventable Vehicle Accident Rate	1	0	0

Benchmark	Units
400	connections
\$350	dollars per customer
0	accidents

Power Supply	June	July	August
15 Energy Consumption	72,535,699	91,618,304	86,705,771
16 Peak Demand	163,477	183,706	178,882
17 System Load Factor	61%	68%	66%

Benchmark	Units
N/A	kiloWatt Hours
N/A	kiloWatts
65%	load factor

Billing	June	July	August
18 Delinquent Revenue	0.0%	0.0%	0.0%

Benchmark	Units
1.0%	percent of revenue

UMPA	April	May	June
19 Monthly S-1 Payment	\$ 3,649,211	\$ 3,693,867	\$ 4,516,849
20 Estimated S-1 Payment	\$ 3,048,752	\$ 3,404,515	\$ 4,101,924
21 Accuracy of Estimate	-16%	-8%	-9%

Benchmark	Units
N/A	dollars
N/A	dollars
±10%	percent of power bill