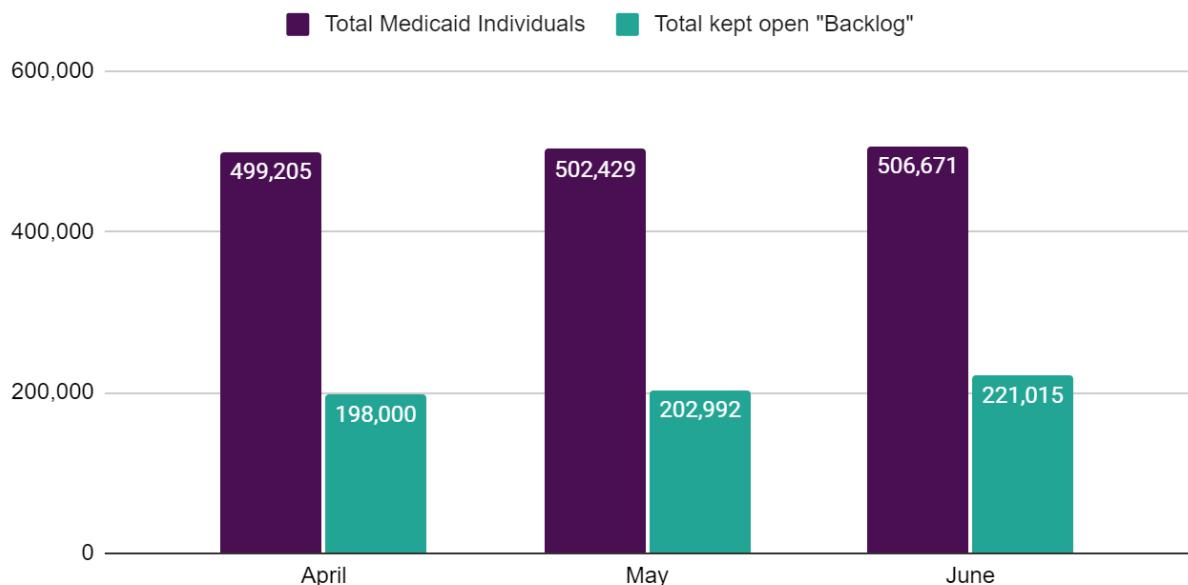


# MCAC - PHE Report

July 28, 2022

## Volume

### Individuals Open for Medicaid



## Monthly Updates

**60 day federal notice** - On July 15, 2022, the COVID-19 Public Health Emergency (PHE) was extended through October 13, 2022. The promised 60 day advance notice of the ending of the PHE has not yet occurred. This means we will NOT begin unwinding the policy that keeps Medicaid cases open during the PHE.

## Communication

### New webpage launched!

- The 'Unwinding' webpage is now live on the Medicaid website ([Medicaid.utah.gov/unwinding](https://Medicaid.utah.gov/unwinding)). You can read more about the unwinding plans and eligibility process. It will also eventually house the associated eligibility

metrics. (How many cases are yet to be reviewed? Where did the reviewed people go? And associated eligibility metrics including call wait time, applications approved/denied, fair hearing requests, etc.)

### **Shared draft unwinding notices with MCAC Notice workgroup**

### **Partner and Provider Toolkit created**

#### **Pre-Unwinding Activities**

- **Address cleansing** - DWS hired back some retired eligibility staff to review an address list from Equifax. From this list we are determining if the address we have on file is accurate or if we need to make updates. About 10% of addresses reviewed have some type of change. We have found a small percentage of those addresses where the member has left the state.

#### **Next steps**

- Continued planning - updating materials
- Preparing eligibility worker training
- Pulling data and developing graphs for the dashboard