

R426-3-400. Scope of Operations.

(1) A ground ambulance or paramedic licensed provider may only provide service to its specific licensed geographic service area and is responsible to provide all services to its entire specific geographic service area except as provided by aid agreements. It will provide emergency medical services for its category of licensure.

(2) A ground ambulance provider or paramedic service provider shall provide services 24 hours a day, every day of the year.

(3) A ground ambulance provider or paramedic service provider shall provide all standby services for any special event that requires ground ambulance or paramedic services within its geographic service area. The licensed provider may arrange for those services through aid agreements. Designated quick response units may also support licensed ground ambulance or paramedic services at special events. If a licensed provider refuses to provide service, or is non-responsive in a timely manner to a request for a special event, the event organizer may use a licensed or designated provider of their choice.

(4) A ground ambulance provider may provide arranged patient care services through a community paramedicine program. A description of the community paramedicine program shall be submitted to the Department to be included with the operations plan for licensure.

(5) Pilot projects involving community paramedicine initiated and approved prior to May 4, 2022 shall be granted a grace period to come into compliance with the billing requirements as outlined in Subsection 26-8a-212(3). This grace period will terminate on December 31, 2022.