



PROVO MUNICIPAL COUNCIL

Work Meeting

12:00 PM, Tuesday, July 12, 2022

Hybrid meeting: [youtube.com/provocitycouncil](https://www.youtube.com/provocitycouncil) or 351 W. Center Street, Provo, UT 84601

The in-person meeting will be held in the **Council Chambers**. The meeting will be available to the public for live broadcast and on-demand viewing on YouTube and Facebook at: [youtube.com/provocitycouncil](https://www.youtube.com/provocitycouncil) and [facebook.com/provocouncil](https://www.facebook.com/provocouncil). If one platform is unavailable, please try the other. If you do not have access to the Internet, you can join via telephone following the instructions below.

To listen to the meeting by phone: July 12 Work Meeting: Dial 346-248-7799. Enter Meeting ID 859 9833 0444 and press #. When asked for a participant ID, press #.

Agenda

Roll Call

Prayer

Approval of Minutes

May 17, 2022 Work Meeting

June 7, 2022 Work Meeting

June 7, 2022 Council Meeting Minutes

June 21, 2022 Work Meeting

Business

1. A presentation regarding the Statistical Survey done in support of the General Plan Update. (22-011)
2. A presentation regarding parking along Center Street in the Downtown area of Provo (22-052)
3. A presentation from the Housing Committee regarding Accessory Dwelling Units and their expanded use in zones primary zoned for housing. (22-056)
4. A presentation regarding the Renew Choice SharedSolar for Commercial Customers. (22-057)

5. A presentation by the Neighborhood Program Review Committee regarding the committee's recommendations for the Neighborhood Program. (22-055)
6. A presentation from the Administration regarding the possible allocation of restricted use funds from the American Rescue Plan Act (ARPA). (22-017)
7. A presentation on the process for recommending board and commission appointments (22-009)

Closed Meeting

The Municipal Council or the Governing Board of the Redevelopment Agency will consider a motion to close the meeting for the purposes of holding a strategy session to discuss pending or reasonably imminent litigation, and/or to discuss the purchase, sale, exchange, or lease of real property, and/or the character, professional competence, or physical or mental health of an individual in conformance with 52-4-204 and 52-4-205 et. seq., Utah Code.

Adjournment

If you have a comment regarding items on the agenda, please contact Councilors at council@provo.org or using their contact information listed at: provo.org/government/city-council/meet-the-council

Materials and Agenda: agendas.provo.org

Council meetings are broadcast live and available later on demand at youtube.com/ProvoCityCouncil

To send comments to the Council or weigh in on current issues, visit OpenCityHall.provo.org.

The next Work Meeting will be held on Tuesday, July 26, 2022. The meeting will be held in the Council Chambers, 351 W. Center Street, Provo, UT 84601 with an online broadcast. Work Meetings generally begin between 12 and 4 PM. Council Meetings begin at 5:30 PM. The start time for additional meetings may vary. All meeting start times are noticed at least 24 hours prior to the meeting.

Notice of Compliance with the Americans with Disabilities Act (ADA)

In compliance with the ADA, individuals needing special accommodations (including auxiliary communicative aids and services) during this meeting are invited to notify the Provo Council Office at 351 W. Center, Provo, Utah 84601, phone: (801) 852-6120 or email evanderwerken@provo.org at least three working days prior to the meeting. Council meetings are broadcast live and available for on demand viewing at youtube.com/ProvoCityCouncil.

Notice of Telephonic Communications

One or more Council members may participate by telephone or Internet communication in this meeting. Telephone or Internet communications will be amplified as needed so all Council members and others attending the meeting will be able to hear the person(s) participating electronically as well as those participating in person. The meeting will be conducted using the same procedures applicable to regular Municipal Council meetings.

Notice of Compliance with Public Noticing Regulations

This meeting was noticed in compliance with Utah Code 52-4-207(4), which supersedes some requirements listed in Utah Code 52-4-202 and Provo City Code 14.02.010. Agendas and minutes are accessible through the Provo City website at agendas.provo.org. Council meeting agendas are available through the Utah Public Meeting Notice website at utah.gov/pmnn, which also offers email subscriptions to notices.

Pending minutes – awaiting approval

Please Note – These minutes have been prepared with a timestamp linking the agenda items to the video discussion. Electronic version of minutes will allow citizens to view discussion held during council meeting.



PROVO MUNICIPAL COUNCIL

Work Meeting Minutes

12:00 PM, Tuesday, May 17, 2022

Hybrid meeting: <https://www.youtube.com/provocitycouncil> or 351 W. Center Street, Provo, UT 84601

Agenda ([0:00:00](#))

Roll Call

The following elected officials participated:

Council Vice-Chair George Handley, conducting
Councilor Bill Fillmore
Councilor David Shipley
Councilor Katrice MacKay
Councilor Rachel Whipple
Councilor Shannon Ellsworth, arrived 1:17 PM
Mayor Michelle Kaufusi

Excused: Council Chair Travis Hoban

Prayer

Dixon Holmes offered the prayer.

Approval of Minutes ([0:11:29](#))

March 29, 2022 Council Meeting Minutes

April 19, 2022 Council Meeting Minutes

May 10, 2022 Budget Work Meeting

Approved by unanimous consent.

Business

- 1. A presentation regarding the effects FY 23 Airport Budget with new air carrier, planes, and routes. (22-016) ([0:12:06](#))**

Dave Decker, Public Works Director, presented. This presentation was intended to clarify some aspects of the budget for the Provo Airport. Mr. Decker invited the Council and public to another grand opening event for the Provo Airport later that week. Council staff had passed along several questions about the projected revenue for the airport in the FY2023 budget, staffing levels, and the General Fund subsidy over the next several years. Mr. Decker reviewed the projected General Fund transfer—that number has been refined through further analysis of the Airport Budget. The new figure for FY2023 of \$894,229 is slightly lower than the earlier amount. Mr.

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Decker displayed a slide of recommended changes to the airport fees and shared a more detailed revenue breakdown. Councilor Katrice MacKay asked why some of the fees are being raised, but less is being budgeted on fees than the actual fee revenues in FY2022. Mr. Decker explained they were trying to budget in a very conservative manner. Ms. MacKay noted that seemed to be a general philosophy in the city budget; she asked if the budget formula had a certain percentage built in. John Borget, Administrative Services Director, explained that when they have experts in the Enterprise Funds, they rely on them as they are closer to the operations and better understand what goes on. They look at the current year actuals, the last three years' trends, and make an estimation based on those. Mr. Borget explained there was not a set percentage; the projections were based on these trends. Regression analysis can also be a useful tool to examine revenues.

Councilor Rachel Whipple asked for some assistance in understanding how this airport revenues breakdown correlates with the airport page in the budget. Mr. Decker suggested that Jimmy McKnight and Kelsey Zarbock coordinate to help illustrate how these numbers correlate with what is in the budget. Fees primarily include hangar fees and ground lease fees. Mr. Decker again noted these were conservative estimates for FY2023 but those fees would be increasing. Ms. Whipple asked if Breeze and Allegiant airlines were aware of the fee changes before they signed on—Mr. Decker said they were aware of these changes. Ms. Whipple asked about bicycle lockers at the Provo Airport—Mr. Decker said there is bicycle parking, but not actual lockers. Mr. Decker indicated the Council may want to fund bike lockers in the future. Mr. Decker reviewed parking revenue and how usage impacts their projection figures based on new flight routes and projected passenger counts. Mr. Decker shared slides with information about the anticipated economic impact of the new Provo Airport.

Mr. Decker then addressed the request from the Council to cover more detail on staffing levels. The Airport supplemental requests included 4.5 full-time equivalents. Mr. Decker clarified that there is not a requirement from the FAA on staffing levels; the FAA has a preferred range but the airport is above the minimum requirement. Mr. Decker outlined future steps at the airport and some of the future changes they anticipate, such as an updated airport master plan, hangar expansion and associated infrastructure, and other continued improvements. ***Presentation only.***

2. A presentation regarding the Lakeview Parkway Phase 4 Interlocal Agreement. (22-046) ([0:43:05](#))

Dave Decker, Public Works Director, presented. There is an interlocal agreement with the County on any of the Mountainland Association of Governments-funded projects—it commits the money to being spent on a specific project. The Delta Restoration Project also contributed some of the funds. Lakeview Parkway phase 4 runs from Center Street to 620 North. Councilor Katrice MacKay asked how many sections of Lakeview Parkway remain after this one is constructed. Mr. Decker clarified that in some of the sections, only half of the right-of-way has been paved. The other area has been prepared for asphalt, but some sections need to be finished. To complete the whole area up to the Provo/Orem boundary, there is just one segment remaining. Ms. MacKay asked about the calendar date when it would be finished. Mr. Decker said the project still went for another couple of fiscal years; it would run until 2025-2026. Regarding the budgeted funds, Mr. Decker indicated that the funds designated to come from

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Provo City was already budgeted in the CIP. From FY2020 for four years, there was \$1.5 million budgeted in each of those years. Mr. Decker shared some photos from the latest construction.

Councilor David Shipley asked if this phase would be completed in September. Mr. Decker thought the bridges would be completed by then. Mr. Decker received some clarification from staff, who confirmed the segment of road from Center Street to 620 North would be completed in the fall. Mr. Shipley asked about the CIP projection of the wastewater plant which said it would be done in 14 years—Mr. Decker said was a typo. The entire first phase will be completed in fiscal year 2024. There is a 2025 deadline from the DEQ to have the effluent decreased so they hope to have a 6-9 months of operation to meet that requirement. There are future phases for the wastewater treatment plant, but the current project will be done in 2024. **Presentation only.**

3. A discussion regarding the mission statement, committee members, and committee chair & vice-chair for the Council's Natural Resources Committee. (22-005) (0:52:00)

John Magness, Interim Council Executive Director, presented. The Council recently voted to combine the Foothills Protection Committee and Water Conservation Committee into the Natural Resources Committee. The Council still needed to adopt a mission statement and designate a committee chair and members.

Motion: David Shipley moved to adopt a mission statement: *“The Natural Resources Committee is charged with the responsibility to explore policy and budget options regarding the city's stewardship of water and land and the identification of desirable protection, restoration, and enhancement of open space and recreation in the foothills and canyons, along the river corridor, and at the city's interface with the lake,”* with George Handley as chair, Shannon Ellsworth as vice-chair, and Bill Fillmore as a committee member. Seconded by Rachel Whipple

Councilor Rachel Whipple clarified that the Foothills Protection Committee and Water Conservation Committee would be dissolved.

Vote: Approved 5:0, with Travis Hoban and Shannon Ellsworth excused.

4. Potential Emergency Dispatch Center Consolidation. (22-047) (0:56:36)

Wayne Parker, CAO, and Fire Chief Jim Miguel, presented. Chief Miguel said there were several emergency dispatch operations throughout Utah County and this as an opportunity to work with Orem on consolidation of the Provo & Orem dispatch centers into one. There are three major problems they are still trying to solve and issues that would facilitate a consolidation:

1. How cell phone calls hit a signal tower and where they are directed. Near city boundaries, calls sometimes get routed to the other city, resulting in a delay in emergency response as the dispatchers have to relay details to the other city's dispatch.
2. Coordinating between different communications channels in the two different cities.
3. Extraordinary or major police and fire incidents—Provo and Orem already provide mutual support to the other city.

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Mr. Parker and Chief Miguel highlighted the positive aspects of consolidation, including improved service levels and response times, cost savings and efficiencies for both cities, encouragement from State officials and agencies, facility opportunities, attracting and retaining employees, history of working together and high trust levels, and more opportunities for collaboration. The basic concept is that the consolidation would start with a service contract and eventually move toward an interlocal agency setup. Provo will operate the center and Orem employees would all become Provo employees. Councilor George Handley asked how it would work for Orem employees and also about the service contract arrangement. Chief Miguel clarified that Orem would pay, with no increase to Provo's costs. Mr. Parker would address the contractual arrangement in more detail. The first phase feasibility analysis is complete, and the second phase of due diligence is beginning. The target completion is this fall, with a contract ready for approval in October.

Councilor Katrice MacKay asked about the cross-use of public safety personnel. Chief Miguel responded and said this may increase some due to more efficient communications, but Provo does not see this as a decrease to its public safety employees. Ms. MacKay relayed a question from Councilor Shannon Ellsworth, who wondered about the downsides. Chief Miguel felt that as long as Provo is able to meet the needs of the employees as we come together, and provide a positive work environment, he does not see a downside.

Councilor Rachel Whipple had some questions about the contractual relationship. She wondered what the odds were that Orem would choose not to consolidate. Chief Miguel said the Orem City Council has been informed and are having a briefing next week. If Provo serves them properly and accomplishes the goals, he can't see why they would not want to undo this consolidation which has great advantages for both cities. Ms. Whipple just wants to make sure that funding is appropriately secured. She also asked which cities rely on Orem for public safety. Orem provides police to Lindon, and fire protection to Lindon and Vineyard.

Wayne Parker, CAO, presented on additional aspects of the consolidation. They plan to utilize an interlocal agreement or agency in the future. A management committee would include 3 members from each city and a quorum vote would need 4/6. There would also be a technical committee, with 2 members from each city, plus the dispatch operations center manager. They would make recommendations about operational aspects like equipment. Orem could terminate the contract with 12 months' notice that could fall no later than June 1 each year, ensuring at least a full fiscal year from the time of intent to when any termination would take place.

Ms. MacKay asked how employees are feeling about the change. Chief Miguel has met with dispatchers in both cities—although this is not going without some trepidation from some staff, the vast majority see this as the next logical step. Currently, Orem's dispatch center does not have a communications director. Heather Perkins is Provo's Emergency Communications Manager; she has really improved morale, operations, and communications in the center and many people are excited about the leadership on display in Provo.

Mr. Parker said they proposed using Provo's emergency communications fund as the accounting entity under the contract. The funds would not go back to general fund, which would allow funds

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to go to the emergency communications fund balance to pay for future needs. Provo City would approve the budget under the contract model; under an interlocal model, the budget would be reviewed by the management committee. The operating budget would be divided with 50% being divided based on population served and 50% based on the (three-year) rolling average of calls for service between the two cities. The capital budget (including equipment, software upgrades, etc.) would be split only based on a population served basis. Orem would “buy in” to the dispatch center facility and would provide their own consoles and equipment.

Mr. Parker and Chief Miguel addressed personnel-related questions. Ms. Ellsworth asked how many employees would be moving to Provo. Chief Miguel said Orem has 22 FTEs and Provo has 26 FTEs; neither dispatch center is fully staffed. Mr. Parker indicated, though, that the new building and dispatch center was built with this kind of space in mind. In response to a question from Ms. Whipple, Mr. Parker said 6-8 employees could be lost through attrition over time although it is uncertain. Mr. Parker also indicated that Orem employees would retain their seniority status (for employees to bid on vacation time). Orem will also buyout a percentage of compensable leave balances and will compensate Provo City since transfer of banked hours becomes a liability for the city.

Mr. Parker indicated that the political and social interest in working this out would be helpful to know. Ms. Ellsworth asked when did this conversation start and when did they need to reach consensus. Mr. Parker indicated he briefly discussed this with the Orem city manager five years ago. They are currently in discussions with both city councils. They plan to bring a resolution of intent to the Council soon, with the contract to be approved in October for a January 1 effective date. Councilor Bill Fillmore expressed support for the initiative. Councilor David Shipley was also supportive. He thanked the Administration for the detailed white paper. Ms. Whipple thought this was a great idea and asked how it would affect the proposed budget. Mr. Parker said they would have those details worked out by October and would bring a budget resolution to make any necessary adjustments to the budget. Ms. Whipple was disappointed the Council only heard about it after it was leaked to other employees. Mr. Parker acknowledged there were a lot of moving pieces and they were trying to get everyone in alignment in order to release information at the same time to both groups. Councilor George Handley appreciated the Administration’s work trying to answer many challenging questions. *Presentation only.*

5. A presentation regarding a comparison of Council and Mayor Office budget expenditures in various Utah cities. (22-016) ([1:39:11](#))

Mark Eyo, Council Intern, presented. He is presenting a comparison of the Provo Council and Mayor’s Office budgeted expenditures compared to other Utah cities. He tried to compare apples-to-apples by using other cities with a strong mayor form of government. For adopted budgets for Fiscal Year 2022, the Council ranked third and the Mayor’s Office ranked second among other cities budgets. Mr. Eyo shared a dollar-per-resident comparison. This comparison added the total budgets for the mayor’s and council offices together, divided by FTEs (Full-Time Equivalents) in those offices, and then was divided by total population. Provo is second among five cities in this ranking. As a percentage of the general fund, Provo ranked the highest. For Council expenditures, Provo ranked second behind Ogden. Provo has the highest percentage of general fund dollars for the Mayor’s Office expenditures.

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In response to a question from Councilor Katrice MacKay, John Magness, Interim Council Executive Director, explained that Provo's general fund is the second smallest and that other cities have much larger general funds. Other problem is Mayor's FTEs are higher than most cities because media services is under the Mayor's Office. Comparing general funds still presents some challenges since not every general fund is organized the same way.

Councilor Shannon Ellsworth shared comments and asked whether the Provo City Council needs to restructure anything so as not to overburden staff. Staff noted that the Councilors were included in the FTEs calculation for all cities. Councilor George Handley noted it was not the right time to evaluate that question since there is currently a vacancy for the executive director; he thought prior to this vacancy, the office seemed to be appropriately staffed. Ms. Ellsworth thought the question still deserved examination, perhaps in the context of how staff time is being used and for what purposes and whether this is meeting the Council's needs. ***Presentation only.***

6. A presentation regarding utility rates, property tax rates, and fees. (22-016) **(1:52:26)**

John Magness, Interim Council Executive Director, presented. Mr. Magness briefly addressed private goods and resources versus public goods and resources. Provo charges some fees for services and some for commodities (such as utilities). Councilor Katrice MacKay asked if Provo has specific reserve accounts for depreciation and capital improvements. Mr. Magness said the City has them for capital improvements for most departments and equipment, but not everything. Mr. Magness outlined a model for total cost recovery, which includes capturing both the direct and indirect costs in how the fees are structured. He also outlined a cost structure for commodities fees. Councilor David Shipley cited parking as an example for where the city was trying to apply cost-recovery. He thought Mr. Magness was explaining the concept well by highlighting the other real costs to a department with management overhead in addition to hourly employees performing the work. Mr. Magness explained that true cost recovery needs to include all those costs. Costs not recovered through fees are a policy decision. Councilor George Handley noted that when building more infrastructure, there is a similar problem because there are so many indirect costs or long-term costs with maintenance.

Mr. Magness reviewed the fees for the last five years. There have not been any adjustments in the last five years for administrative costs (blueprints and records), business licensing, city hall rentals, community development, engineering (although there are two fee adjustments in FY2023), fire department, general building inspection, library (although there are room rental fee adjustments for FY2023), parks and recreation (Covey Center, Golf Course, Recreation Center, youth sports, sport field rentals, and the Peaks Ice Arena; although most of these have changes planned in FY2023), permit parking areas, Police, commercial sanitation fees, and justice court (which are primarily set by the state). In the last few years, fees have been adjusted for the airport, cemetery, parks and recreation (pavilion rentals, Rec Center day pass, shooting park, adult sports), some culinary water, some sanitation fees, waterwater, and impact fees (which were set by the last impact fee study).

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Mr. Shipley asked about business licensing fees and the policy issue of subsidizing increases over time through tax funding. It seemed like a public good to have more businesses at a lower cost, but he wondered how much business licensing costs actually deterred or attracted businesses. Councilor Shannon Ellsworth asked about the typical range of business license fees. Mr. Magness shared some examples and offered insight into how different business license fees may be calculated. Mr. Handley observed that the Council hasn't comprehensively looked at fee structures. John Borget, Administrative Services Director, noted that historically departments have kept in line with what neighboring or similar cities have done. They should also be reviewing their costs to evaluate their fees. Mr. Borget indicated that probably about six or seven years ago, a consultant analyzed the business licensing fees and examined service calls for different types of businesses. The consultant proposed fee adjustments for businesses based on what it was costing the city. Based on that analysis, there was a lot of outrage from businesses and the Council decided not to adjust those fees at the time. Mr. Borget thought the City could be more systematic at reviewing these fees.

Ms. Ellsworth asked for staff's recommendation. Mr. Magness suggested the Council evaluate whether each fee was achieving cost recovery. She asked if the Council should adopt a policy statement to have each department evaluate cost-recovery and bring a recommendation to the Council. Mr. Magness suggested the next year's budget cycle would be a better time since departments have already submitted their FY2023 changes as part of the budget. In response to a question from Mr. Handley, Mr. Borget indicated that departments are expected to review their fees each year, but he acknowledged that some departments could do a better job of that. Councilors briefly discussed some policy aspects of choosing not to raise certain fees. They also briefly discussed inflation. *Presentation only.*

7. A presentation regarding budget increases from FY2022 to FY2023. (22-016) ([2:45:33](#))

Melia Dayley, Policy Analyst, presented. She covered revenue and expenditure changes for the general fund and non-general funds and displayed a graph illustrating changes to revenues in the next fiscal year. Most had modest increases, with sales tax projected to increase by 20%. Total expenditures are increasing by 6%, with a projected 10% increase in general fund transfers.

Councilor George Handley commented that with the City's philosophy for estimating revenue, the gap between 10% and 6% could be different. He asked John Borget, Administrative Services Director, if the city was being overly conservative in their estimations. Mr. Borget said they have projected a 20% increase for sales tax, which is a 15% increase from the FY2022 actuals at 8 months into the year—in effect, they are budgeting for 5% on top of the actuals. They feel comfortable with this calculation. They felt the 5% cost of living adjustment for employees was really important to do. They are relatively confident that revenues will be strong, but they are not comfortable being any more aggressive than they are right now.

Councilor David Shipley said the engineering decrease stands out. Ms. Dayley addressed this, noting that this was in line with the different capital improvement projects being built this year. There are some expenditures that go with the construction that have happened in FY2022. Mr. Shipley asked for clarification that the general fund expenditures typically covers FTEs and

Pending minutes – awaiting approval

operations, not capital improvement projects (CIP). Ms. Dayley referred the question to Mr. Borget, who believed the Engineering division's compensation and operating expenses were part of the General Fund. He indicated he would look into this question/possible discrepancy.

Ms. Dayley reviewed non-general fund revenues. Revenues were projected to increase the most for enterprise funds—most of this related to large construction projects. CIP expenditures were decreasing by 18% as a result of some major projects being completed and dropping off the five-year CIP. Ms. Dayley indicated that the memo included more information and she also noted that it was very easy to compare information across several years in the budget book and that Finance has included a lot of helpful context about the increases and decreases. *Presentation only.*

8. A presentation regarding transfers in the FY2023 budget. (22-016) (2:56:12)

Dan Follett, Finance Division Director, presented. State law requires that the City notify utility rate payers of any transfers they plan to make which come from the payment of utility fees. They do this with a mailing that goes out in utility bills annually. Mr. Follett outlined the transfers that take place with the transfer amounts for FY2023:

- General Fund:
 - 10% transfer
 - 1% road transfer
 - Administrative overhead
- Other Funds:
 - Telecom Debt Service
 - Provo 360
 - Water

Mr. Follett gave additional context for each of these transfers and when several of the transfers would be dropping off. The total transfers for FY2023 are \$19,122,626. Councilor David Shipley asked about the end date of the telecom debt service; Mr. Follett explained that the end was targeted for 2026, but if there were extra funds in the account they could pay this off sooner. Mr. Shipley also asked about the administrative overhead and Provo 360. Mr. Follett explained that Provo 360 was separate from the administrative overhead chargebacks; Provo 360 included amortization of the Workday software program. Mr. Follett indicated that Finance worked closely with each of those departments to determine the amount of those transfers. Councilor George Handley asked if the 1% road transfer had always been that amount; Mr. Follett indicated it had been set at that amount since 2013. He wondered if Public Works was satisfied that this was sufficient for the City's pressing needs. Mr. Follett thought that was a question which should be deferred to Public Works. He did note this was not the entire road maintenance budget—there are other revenue sources for that, but this amount was designated 100% to road repairs (rather than to overhead, compensation, etc. in the Streets division) only. Wayne Parker, CAO, shared additional clarification on this 1% figure and the impacts to it over time. *Presentation only.*

9. A presentation regarding the Tentative Budget FY2023 and Council priorities (22-016 & 22-037) (3:07:24)

Melia Dayley, Policy Analyst, presented. Staff compiled this report about the Council's budget priorities which were discussed in April and then staff have compared these priorities with the

Pending minutes – awaiting approval

tentative budget to help the Council in their budget analysis. Ms. Dayley reviewed the budget priority report and the policy items listed in it. Councilors shared comments and feedback throughout the process. Councilors George Handley and Shannon Ellsworth reiterated that master plans for Rock Canyon and Slate Canyon should be included. Ms. Ellsworth also suggested that additional street lighting to increase safety around the BYU campus area should not be limited to only the Joaquin Neighborhood. Councilor Katrice MacKay shared her concern that the City's current funding does not include keeping the city current on backups and patches. Ms. Dayley said they could reach out to Information Systems staff. She also noted that there were more specific details in the supplementals. Councilor Dave Shipley thought he saw about \$40,000 in the supplemental requests for an update manager program. Mr. Shipley also asked about the Zoom room funding and whether it should be included here. John Magness, Council Interim Executive Director, indicated this was already being handled with an appropriation.

Mr. Handley was interested in an extra officer for campus area, but he wanted to get Chief Ross's perspective on this question before the Council decided. Wayne Parker, CAO, indicated that he would follow up on this. Mr. Parker suggested that it would be helpful to identify the desired outcome and then program a solution to achieve the desired outcome.

Ms. MacKay asked about additional police officers, as safety is a concern in various areas of the city. She also asked if BYU Police are authorized to respond to incidents off-campus. Mr. Parker indicated that while there is some coordination between BYU and Provo Police, off-campus response is primarily Provo City's responsibility. Mr. Handley thought it would be helpful for the Administration to continue this conversation with both parties.

Mr. Handley had some feedback on transportation. There is a public meeting tomorrow night about Timpview Drive, which seems like an opportune time to share major improvements. Ms. MacKay shared some clarification she received from Public Works—this area was being used as a study of the options for citywide issues, but there is no intent on Timpview Drive besides repaving. Mr. Handley was under the impression that this was to address safety issues on Timpview Drive. Ms. MacKay said Gordon Haight and Rob Hunter in Engineering did not indicate that when she talked with them.

Ms. Ellsworth thought it would be helpful to have a review of the Council's priorities from the last year with the outcomes produced with the funds expended. Staff would prepare a report on this for the next Work Meeting. ***Presentation only.***

Closed Meeting

The Municipal Council or the Governing Board of the Redevelopment Agency will consider a motion to close the meeting for the purposes of holding a strategy session to discuss pending or reasonably imminent litigation, and/or to discuss the purchase, sale, exchange, or lease of real property, and/or the character, professional competence, or physical or mental health of an individual in conformance with 52-4-204 and 52-4-205 et. seq., Utah Code. ***None requested.***

Adjournment

Adjourned by unanimous consent.

Pending minutes – awaiting approval

Please Note – These minutes have been prepared with a timestamp linking the agenda items to the video discussion. Electronic version of minutes will allow citizens to view discussion held during council meeting.



PROVO MUNICIPAL COUNCIL

Work Meeting Minutes

1:00 PM, Tuesday, June 07, 2022

Hybrid meeting: [youtube.com/provocitycouncil](https://www.youtube.com/provocitycouncil) or 351 W. Center Street, Provo, UT 84601

Agenda ([0:00:00](#))

Roll Call

The following elected officials participated:

Council Chair Travis Hoban, conducting

Council Vice-chair George Handley

Councilor Shannon Ellsworth

Councilor Katrice MacKay

Councilor Bill Fillmore

Councilor Rachel Whipple

Excused: Mayor Michelle Kaufusi and Councilor David Shipley

Prayer

Mark Eyo, Council Intern, offered the prayer.

Approval of Minutes

May 3, 2022 Council Meeting

May 17, 2022 Council Meeting

Adjourned by unanimous consent.

Business

- 1. A resolution imposing fire restrictions due to hazardous environmental conditions. (22-048) ([0:12:47](#))**

Chief Jim Miguel presented. This resolution would close all the wildland areas to open fires and also gives the Fire Department the ability to enforce homemade fire rings and campfires in areas where it is not safe to have open fire. Councilor Shannon Ellsworth asked about the date. Chief Miguel indicated that by law, the Fire Marshal has enacted this and to be official, it requires the concurrence of the Council. The Fire Marshal has the legal right to do this prior to Council approval, but this is the process they typically follow. *Presentation only. This resolution was already scheduled for the Council Meeting on June 7, 2022.*

Pending minutes – awaiting approval

2. **An ordinance amending Provo City code to conform with Utah code requirements regarding emergency meetings of the Provo City Municipal Council. Citywide application. (22-041) (0:15:27)**

Gary Millward, Deputy City Attorney, presented. City code did not conform to state law in two regards for noticing emergency meetings: city code specified broad and general notice, while Utah code requires emergency meetings to be noticed in a specific nature. Under state law, an emergency meeting requires the approval of the majority of the Council (rather than only the approval of the Council Chair as in city code). This ordinance would amend city code to bring it into alignment with state code. *Presentation only. This resolution was already scheduled for the Council Meeting on June 7, 2022.*

3. **A presentation regarding a General Plan timeline update. (22-011) (0:17:12)**

Bill Peperone, Development Services Director, presented. They received over 900 responses from citizens on the survey conducted by Y2 Analytics on the General Plan. Mr. Peperone recommended that the City maintain a land use map as an accompaniment to the General Plan. He highlighted several elements that would be included as General Plan appendices as well as other components that would be completed separately so as not to delay adoption of the General Plan. Mr. Peperone highlighted the timeline for completion of the General Plan. The Conservation and Resiliency Plan will follow shortly after it; staff have been working with departments and collaborating on this plan while the main general plan survey was conducted.

Councilor Shannon Ellsworth asked what about the public participation for the water section required in the General Plan. Mr. Peperone indicated that any engineering plan, like the transportation master plan, would come to the Council for adoption, and would include a public hearing. Ms. Ellsworth was interested in the Council seeing earlier drafts of that document, rather than only seeing a final draft. Mr. Peperone indicated he would pass on that feedback to city engineering staff. *Presentation only.*

Policy Items Referred from the Planning Commission

4. **An ordinance enacting Provo City Code Chapter 14.14D (Mixed-Use Zones). Citywide application. (PLOT20220144) (0:23:12)**

Javin Weaver, Planner, presented. He summarized many of the relevant sections of city code, the general plan, and neighborhood and area plans that refer to mixed use elements. Mr. Weaver displayed maps illustrating the areas referred to in these plans as appropriate locations for mixed uses or mixed-use zones. This ordinance would simply enact the mixed-use zones and would not apply rezones to any of these properties. Mr. Weaver also highlighted the permitted uses under the mixed-use zones as well as requirements for the mix of different types of uses within the zone. Some uses are applicable only for properties meeting specific zoning adjacencies.

Councilor Shannon Ellsworth asked about the 10,000 square-foot commercial component that is required. Mr. Weaver explained that a property must have at least a 20,000 square-foot area to have housing components under the mixed-use zone. Ms. Ellsworth clarified that 10,000 square-

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feet creates a feasible massing for commercial use. Councilor Katrice MacKay was concerned whether this proposal would open up neighborhoods to inappropriate commercial uses. Mr. Weaver clarified the requirements for submitting a mixed use development proposal—the process is much more extensive if the area is not zoned or designated in the General Plan for mixed-use. Ms. Ellsworth referred to the recording studio question which was a minor or a major home occupation business, which has a lengthy list of requirements. Mr. Weaver explained the process for in-home businesses, which are evaluated based on the impact to the surrounding neighborhood and have different requirements. Ms. MacKay asked if there was language that could be added to this ordinance to indicate that a mixed-use development couldn't be placed in a primarily residential area. Gary Millward, Deputy City Attorney, clarified that this chapter creates the requirements of the zone, but that the discretion for applying the zone to certain properties is a decision of the Council at the time of future rezone applications.

Mr. Weaver reviewed some of the requirements for the mixed-use zones, including building heights and residential components in commercial projects. Councilor Travis Hoban asked about why the 800-square foot average was removed for housing. Bill Peperone, Development Services Director, shared some insight in response to this question. A developer came in and asked about doing a building of 300-350 square foot microunits. Council asked staff to look at ways to address that issue. Comparing Provo apartment complexes with those of surrounding cities, it became clear Provo is getting more studios and one-bedroom units, while other communities were getting two- and three-bedroom units. Although the data showed this, Mr. Peperone pointed out that a more urban area like Provo with more transit is more likely to get smaller units. They should have been comparing Provo with other cities with strong downtowns and urban corridors. Mr. Peperone indicated some developers have projects in process where they are really trying to make the square footage work, and it is not always possible—some of these decisions will ultimately be up to the Council. They are loosening the requirement here because smaller units would be able to work without having to enforce an average unit size. Mr. Hoban asked how this would impact parking and parking projections. Mr. Peperone said that studio and one-bedroom units typically need 1.5 parking spaces per unit. The parking ratio, building height, and property setbacks are the factors in determining your density.

Mr. Weaver explained that these zones primarily function as a residential zone, so they matched the design standards of residential zones. Mr. Weaver shared images and examples of different projects that utilized a lower square-foot unit size. Ms. Ellsworth commented on the types of appliances in these units—she hoped these could be full-scale appliances to allow residents to stay in units for longer periods of time. She asked if “stove” was defined in the ordinance. Ms. MacKay wondered whether dishwashers should be required. Mr. Weaver indicated that developers found tenants usually wanted them, so they kept it as a requirement. Mr. Weaver reviewed the sign code for mixed-use areas—this section was taken from and based on the existing sign ordinance. Ms. MacKay clarified that the ordinance had a minimum of 500 square feet and Mr. Weaver confirmed this was the case.

Mr. Morey commented that as the market continues to respond to the demands and increase of housing costs, developers are trying to respond to that demand for smaller units. Councilors discussed market demand and how this might shape the future of housing in Provo. Mr. Hoban asked if this was the right fit for Provo, given that much of the County's affordable housing was

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already located in Provo. Ms. Ellsworth did not think it was necessarily an answer to affordable or the missing middle housing; she saw it mainly as another option for developers to allow flexibility as they consider projects. Ms. MacKay saw the need for this type of housing, and she particularly liked situating amenities, storage, and parking along with this kind of housing. Councilor Rachel Whipple thinks the city will have demand for this type of product; she noted the Motel 8 that was converted to small housing units illegally as an indicator of the demand. Mr. Peperone indicated that a lot of these provisions seem obvious but many of them came out of a project where a developer tried to do this illegally. Mr. Weaver also indicated they were adding the neighborhood mixed use and mixed use zones to the existing residential design standards, parking standards, and landscaping standards. ***Presentation only. This item was already scheduled for the Council Meeting on June 7, 2022.***

5. A presentation regarding a comparison of General Fund revenues per capita in Utah cities (22-016) ([1:05:11](#))

John Magness, Interim Council Executive Director, presented. Different cities structure their general plan in slightly different ways—airports, parks and recreation departments, and cemeteries are treated differently by various cities. Next year, staff will evaluate these factors more closely in order to provide a more useful comparison. Mr. Magness highlighted the cities used in the comparison and noted that West Jordan, although located in Salt Lake, is very similar in population and structure to Provo.

Provo comes in near the high end of the total general fund expenditures. For per capita spending, Provo is towards the low end at \$583.03 per capita (which means that the City is providing more services for lower costs to residents). Councilor George Handley asked for some clarification about how these graphs compared. In response to a question from Councilor Travis Hoban, Mr. Magness explained that some of the larger or more established cities utilize enterprise funds which changes how general fund is used.

Wayne Parker, CAO, shared comments. There are some substantial fixed costs for the city regardless of the population. It makes it a bit easier for larger cities to be more efficient. For cities that have a large employment base in the city, that also helps defray some of the costs for taxpayer residents. ***Presentation only.***

6. A presentation regarding the relationship between utility rates, property tax rates, and fees. (22-016) ([1:27:54](#))

John Magness, Interim Council Executive Director, presented. He highlighted how utility rates, property tax rates, and fees and how these are interrelated and can impact the City during a recession. Mr. Magness addressed the usual financial trends in city fees and taxes during a recession. Property tax typically remains a stable revenue source, while fees and sales tax typically experience reductions during a recession. Mr. Magness reviewed Provo's revenue makeup of different types of fees and taxes, general fund revenues, and enterprise fund transfers. For some of the utilities, if residents conserve and spend less on utility fees, the City can usually recover those costs by purchasing less of the commodity in question. The impact, however, will be felt more in the context of the enterprise fund transfers to the general fund, which would be

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impacted. Research shows that cities that have a strong general fund balance can usually survive a recession by making short-term cuts and being more prudent with fund balance. Mr. Magness noted some situations in Provo that would uniquely help the City during a recession—since many of the properties in Provo are owned by non-profit entities, the City has relied on City utilities making a transfer from the enterprise funds to compensate. Provo also owns its own power utility, which research has shown helps cities better weather an economic downturn.

Councilor George Handley commented on the utility transfer and asked why the publicly owned power company helps during a recession. Mr. Magness said the research was sparse on that point; Mr. Handley shared some observations, including that publicly owned power companies returned the cost savings to citizens instead of collecting that as profit. Councilor Katrice MacKay also commented on this subject with some observations about Provo Power and the benefits it has for the City and for residents and utility users. Ms. MacKay also highlighted how much some large commercial entities such as the hospital and BYU pay toward public power, so although they don't pay property tax they contribute significantly in ways that are captured toward the general fund.

Councilor Bill Fillmore asked what percentage of his property tax bill was for the City. Mr. Magness responded with additional details on this; the City has not received this year's property tax mill rates from the County. Wayne Parker, CAO, said the City is generally usually somewhere between 20-22% of a typical resident's County property tax payment. Mr. Magness indicated that property tax makes up 7% of this year's general fund revenues. About 35% comes from sales tax. Mr. Fillmore asked what percentage comes from other sources. The utilities transfer into the general fund accounts for about 20%. Other fees include franchise fees, fees for services, RAP tax, B&C roads, licenses, fines, miscellaneous, and other. Mr. Fillmore asked for a chart illustrating these general fund revenue sources.

In response to several Councilors' questions about sales tax, Mr. Parker clarified some aspects of sales tax. All sales tax is collected by state tax commission. Of the amount collected, 50% is distributed to jurisdictions based on the point of sale and the other 50% is distributed based on population. This balance has been pretty effective for helping local gov taking care of their needs. Mr. Handley commented on how infill is less costly to the city in terms of new infrastructure needed; he suggested this as a factor when creating housing policy.

Ms. Whipple question asked how they update the population numbers. Mr. Parker indicated the population figures are recalibrated every 10 years with the census. Then every two years, the state does a two-year population estimate and the sales tax is adjusted every two years based on that. Mr. Fillmore asked for Mr. Parker's thoughts on how the 2020 Census went. Mr. Parker relayed some of the challenges with accuracy due to the early pandemic. Census tracts besides those located near BYU showed significant growth, but in the final numbers this was offset by lower populated census tracts near campus where students went home early during the semester due to the pandemic. The Administration is making a major effort now to work with the State about making a realistic two-year adjustment. Dixon Holmes, Deputy CAO, also shared comments on the 2020 Census. ***Presentation only.***

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7. A presentation regarding the Consolidated Fee Schedule for the FY2023 budget. (22-016) ([2:03:17](#))

Kelsey Zarbock, Budget Officer, presented. She noted that there were extensive changes to the Consolidated Fee Schedule. The tentative budget book includes a lot of detail and there is also a summary of changes. Ms. Zarbock referred to the full fee schedule document, which will be adopted as an exhibit in the final budget ordinance. She reviewed a detailed summary of the fee schedule changes, providing additional context on the changes and effective dates where applicable. Councilor Bill Fillmore asked which fees Finance thinks are not recovering costs. Ms. Zarbock thought most fees were probably in line but could benefit from a review compared to state code and what the city is allowed to charge. She would suggest Development Services fees for a review. John Borget, Bill Peperone, and Hanna Mauga all worked closely with those fees. Ms. Zarbock said she could pass along that feedback. *Presentation only.*

8. A presentation regarding the Council's budget intent statements and priorities. (22-016) ([2:10:07](#))

John Magness, Interim Council Executive Director, presented. Mr. Magness reviewed the draft letter that Council staff prepared under the Council's direction regarding the Council's budget priorities. Councilor George Handley wanted to clarify several aspects of the letter. One item related to public safety in the area surrounding BYU campus; Mr. Handley recognized that there were broader issues for many areas of the city that the Police Department could be more proactive about if they had more resources at their disposal. He welcomed input from Police Chief Fred Ross in this conversation. Councilor Katrice MacKay commented on cyber-security; she wanted to ensure that the City was addressing backups and the patches for the existing system. Mr. Magness confirmed that those items were contemplated in the Council priorities. Mr. Magness reviewed the other priorities included in the letter. He noted that the Slate Canyon and Rock Canyon Plans may be able to be moved up on the CIP list depending on the availability of funds. Some of the other priorities were simply not funded due to most of the increased revenues going toward the 5% cost-of-living increase.

Councilor Shannon Ellsworth asked if all of these items had at least four Councilors in support. Councilor Bill Fillmore said he supported everything on the list. He did note his concern about the lack of support for roundabouts on Slate Canyon Drive. It seemed like area residents showed more support for code enforcement. Ms. Ellsworth thought there were a number of issues there and opinions of residents in the area varied somewhat based on where specifically they lived. She was supportive of this as a speed management solution, as that is the biggest complaint. She was concerned that the Council made code enforcement a priority the previous year and yet still have not received an accounting of how additional funds were used and don't have any performance measures. She thinks that is a broader and separate conversation and would be helpful to discuss in a future work meeting. Mr. Fillmore did think the monthly reports from the zoning administrator were very helpful.

Mr. Handley also expressed support for everything on the list. He noted that a five-year plan for public safety staffing was crucial. Mr. Handley noted that the City has made an expanded commitment to public safety through sales tax; he was concerned about the viability of this

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funding mechanism and whether it would be sustainable over time. He thinks that is an important conversation that needs to happen. Mr. Fillmore supported Mr. Handley's comments about public safety and thought the City needed to be proactive about the long-term plans for public safety. Mr. Magness will submit the final letter to Mayor's office. **Presentation only.**

9. A presentation regarding current budget changes and reconciliations requested by the Council. (22-016) ([2:26:53](#))

Kelsey Zarbock, Budget Officer, presented. There have been a few changes to the budget, which are listed in detail showing debits and credits, as well as the status and source of the corrections. The meeting packet also includes a one-page summary that details how the changes impacted other things in the budget. Ms. Zarbock reviewed these corrections to the budget and provided additional clarification on each. The budget errors resulted in savings to the final budget total of about \$1.3 million. **Presentation only.**

10. A presentation regarding potential new budget changes requested by the Council. (22-016) ([2:39:13](#))

John Magness, Interim Council Executive Director, presented. If the Council would like to propose any changes or requests with the budget, these should come from a majority of Councilors. The first budget hearing would be at the Council Meeting that evening, with a second hearing in June. Councilor George Handley asked what information would be needed for the Council to discuss Truth in Taxation. Mr. Magness indicated that the Council making a motion and voting on it would be helpful in order to initiate the process and signal the Council's intent. If this takes place, the Council's budget adoption would be delayed until August. The fee schedule, pay tables, Redevelopment Agency, and Stormwater Service District budgets would all still be approved, along with a tentative budget, in June in order to facilitate the process in the meantime. Mr. Handley asked if the Council would have more time before August to review new projections of revenue based on a tax increase. Mr. Magness indicated that would be the case.

Councilor Bill Fillmore asked what would be the nature of the motion that night. Gary Millward, Deputy City Attorney, explained that if the Council decides to do truth in taxation, it triggers a series of public hearings and notification to Utah County. During that time, they have to either adopt last year's budget or this year's tentative budget in order to function through early August. In the motion they also have to indicate the maximum increase to the mill rate that the Council would consider. Mr. Fillmore asked if the motion would simply be a motion to start the process, or does it need to be a Council commitment to the hearing. Mr. Millward said the Council has until the end of June to trigger the process, so they could wait two more weeks to do this.

Brian Jones, City Attorney, addressed this question. Once the Council passes the resolution, the process is triggered. The Council can go through the process and decide not to raise the tax in the end, but starting the process commits them to following the entire process, including public hearings and the revised budget adoption timeline. Mr. Jones indicated he could help prepare language for that motion. Mr. Fillmore asked about what model to use for a tax increase. Mr. Magness explained there would be several different models the Council could follow. Staff have not yet received the new mill rates from Utah County; staff recommend using a 10-year rolling

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average based on the western states Consumer Price Index. Mr. Fillmore asked about possible methodologies for making inflation adjustments on a more consistent basis. Mr. Magness indicated the Council could write into City code that there would be an automatic truth-in-taxation process each year unless the Council took an affirmative action to not pursue it.

Brian Jones, City Attorney, indicated that the required public notice only needs to list the proposed percentage by which the property tax budgeted revenue is going to increase. Staff can draft language to this effect. *Presentation only.*

Closed Meeting

The Municipal Council or the Governing Board of the Redevelopment Agency will consider a motion to close the meeting for the purposes of holding a strategy session to discuss pending or reasonably imminent litigation, and/or to discuss the purchase, sale, exchange, or lease of real property, and/or the character, professional competence, or physical or mental health of an individual in conformance with 52-4-204 and 52-4-205 et. seq., Utah Code.

Motion: Rachel Whipple moved to close the meeting. Seconded by Katrice MacKay.

Vote: Approved 5:0, with David Shipley and Shannon Ellsworth excused.

Adjournment

Adjourned by unanimous consent.

Draft Minutes

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PROVO MUNICIPAL COUNCIL Redevelopment Agency of Provo Stormwater Service District Regular Meeting Agenda

5:30 PM, Tuesday, June 07, 2022

Hybrid meeting: <https://www.youtube.com/provocitycouncil> or
351 W. Center Street, Provo, UT 84601

Roll Call

THE FOLLOWING MEMBERS OF THE COUNCIL AND ADMINISTRATION WERE PRESENT:

Councilor Shannon Ellsworth (joined late)

Councilor Bill Fillmore

Councilor George Handley

Councilor Travis Hoban

Councilor Katrice MacKay

Councilor Rachel Whipple

Deputy Mayor Isaac Paxman

Chief Administrative Officer Wayne Parker

Interim Council Executive Director John Magness

Deputy City Attorney Gary Millward

Conducting: Chair Travis Hoban

Excused: Councilor David Shipley

Prayer - Chief Jim Miguel

Pledge of Allegiance – Councilor Rachel Whipple

Public Comment – [\(8:35\)](#)

Chair Hoban opened public comment.

Chad Pritchard, of Provo, discussed his dissatisfaction with the business licensing process that the city has. He stated that the process is redundant and takes too long. He said he would like to see the cities ordinances match the states requirements.

With no other public comments, Chair Hoban closed public comment.

Action Agenda

- A resolution consenting to the appointment of an individual to various boards and commissions (22-009) [\(13:07\)](#)**

Motion: An implied motion to approve Resolution 2022-26, as currently constituted, has been made by council rule.

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Isaac Paxman, Deputy Mayor, presented the following for the Airport Board: Gregory Perry, Adam Robertson, and Wendy Newman. He also presented Jennifer Gleave for the Board of Adjustments.

Chair Hoban shared that Jennifer Gleave was not able to attend the closed meeting today and that council would need to meet with her. Chair Hoban asked Gary Millward to discuss rules.

Gary Millward, City Attorney, shared rule five requirements and discussed options for council to continue.

Councilor Whipple asked for more clarification.

Chair Hoban explained that the Board of Adjustments has a meeting scheduled for next week that had already been publicly noticed.

Motion: Chair Hoban made motion to suspend rule five to vote on resolution. Councilor MacKay seconded motion.

Chair Hoban called for a vote on the motion.

Vote: The motion was approved 5:0 with Councilors Fillmore, Handley, Hoban, MacKay, and Whipple in favor. Councilors Ellsworth and Shipley excused.

Chair Hoban called for a vote on the implied motion.

Vote: The motion was approved 5:0 with Councilors Fillmore, Handley, Hoban, MacKay, and Whipple in favor. Councilors Ellsworth and Shipley excused.

2. **A resolution imposing fire restrictions due to hazardous environmental conditions. (22-048) (19:23)**

Motion: An implied motion to approve Resolution 2022-27, as currently constituted, has been made by council rule.

Chief Jim Miguel requested approval of fire restrictions which went into effect May 18, 2022. He explained that the Fire Marshall has the ability for a 30-day suspension, but anything longer than 30 days requires council approval. He also addressed the areas where this would take effect.

Councilor Whipple asked about the expiration date as the resolution states it would remain in effect until it is rescinded in writing.

Chief Miguel responded that they expect the resolution to expire when snow falls. He mentioned the city would follow the National Forrester Service recommendations.

Chair Hoban opened public comment. With none, he closed public comment.

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With no other council discussion, Chair Hoban called for a vote.

Vote: The motion was approved 5:0 with Councilors Fillmore, Handley, Hoban, MacKay, and Whipple in favor. Councilors Ellsworth and Shipley excused.

3. An ordinance amending Provo City code to conform with Utah code requirements regarding emergency meetings of the Provo City Municipal Council. Citywide application. (22-041) [\(23:03\)](#)

Motion: An implied motion to approve Ordinance 2022-19, as currently constituted, has been made by council rule.

Gary Millward, Deputy City Attorney, discussed the proposed changes to code.

Chair Hoban opened public comment. With none, he closed public comment.

With no other council discussion, Chair Hoban called for a vote.

Vote: The motion was approved 5:0 with Councilors Fillmore, Handley, Hoban, MacKay, and Whipple in favor. Councilors Ellsworth and Shipley excused.

4. A resolution to give notice that Provo City intends to execute a boundary line adjustment with Springville City along a common boundary between Provo and Springville in southeast Provo near the Mountain Vista Business Center. (22-042) [\(25:40\)](#)

Motion: An implied motion to approve Resolution 2022-28, as currently constituted, has been made by council rule.

Dixon Holmes, Deputy CAO, presented. He stated that this is solely to give notice. He shared this would allow Springville to overtake approximately one acre.

Councilor Whipple asked about the scheduling of items due to the road being constructed.

Mr. Holmes responded that without this boundary change, the road would remain in Provo, but it would not stop it from being constructed.

Chair Hoban opened public comment. With none, he closed public comment.

With no other council discussion, Chair Hoban called for a vote.

Vote: The motion was approved 5:0 with Councilors Fillmore, Handley, Hoban, MacKay, and Whipple in favor. Councilors Ellsworth and Shipley excused.

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5. **A resolution regarding the Lakeview Parkway Phase 4 Interlocal Agreement. (22-046)**
(30:12)

Motion: An implied motion to approve Resolution 2022-29, as currently constituted, has been made by council rule.

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81 Dave Decker, Director of Public Works, provided summary and history of project.

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83 Chair Hoban opened public comment. With none, he closed public comment.

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85 With no council discussion, Chair Hoban called for a vote.

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Vote: The motion was approved 6:0 with Councilors Ellsworth, Fillmore, Handley, Hoban, MacKay, and Whipple in favor. Councilor Shipley excused.

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6. **A public hearing regarding transfers in the FY2023 budget. (22-016) (33:49)**

Kelsey Zarbock, Budget Officer, presented.

Chair Hoban opened the public hearing. With none, he closed the public hearing.

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7. **A presentation of the FY2023 Citizens Budget. (22-016) (35:57)**

Karen Tapahe, Community Relations Coordinator, shared the purpose of the Citizens Budget and what it contains. She also said the Citizens Budget would be updated after the final budget is approved.

Chair Hoban thanked Karen and staff for their hard work on this project.

Councilor Whipple echoed Chair Hoban's statements. She said the graphics and ease of understanding will be helpful for city residents.

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8. **A public hearing for a budget for Provo City Corporation for the Fiscal Year Beginning July 1, 2022 and Ending June 30, 2023. (22-016) (49:09)**

Ms. Zarbock presented and shared this would be the first of two public hearings.

John Magness, Interim Council Executive Director, explained that this would be the appropriate time to do a truth in taxation. He said a motion to adopt the reconciliation would need to take place prior to truth in taxation for suggested changes to be adopted with the tentative budget.

Chair Hoban opened public hearing.

Melanie McCoard, of Provo, shared her thoughts on the need for a Budget Advisory Committee.

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113 With no other comments, Chair Hoban closed the public hearing.

114
115 Councilor Handley thanked the finance staff for their work on the budget. He shared his concern for the
116 reliance on sales tax revenues. He said he thinks the city is losing its buying power over time and asked
117 to hear other council members thoughts on entering a truth in taxation hearing.

118
119 Councilor Fillmore agreed with Councilor Handley. He said the council has a heavy responsibility to
120 assure the citizens of a viable, long-term economic base to be able to continue to provide the city
121 services we are known for.

122
123 Councilor MacKay voiced all the extra funds the city has received this year due to the pandemic. She
124 mentioned with the federal aid, people spent more which allowed us more sales taxes. She expressed
125 her concern for not seeing these things continue in the next coming years. She mentioned if a property
126 tax increase was asked for, it would only be a few dollars per household.

127
128 Councilor Whipple said she appreciates council looking at this while the issue is still small and
129 manageable. She compared a property tax increase to sales tax revenue and explained how it is more
130 reliable and financially feasible for citizens.

131
132 Councilor Handley asked Mr. Magness to share the difference of funds if the city had been doing an
133 annual increase over the last ten years.

134
135 Mr. Magness responded.

136
137 Councilor Handley shared his belief that the council would like to address these increases more
138 frequently, as needed, instead of every decade to keep up with inflation to allow for a less drastic
139 impact on citizens.

140
141 Isaac Paxman shared the concerns from Mayor Kaufusi.

142
Motion: Councilor Fillmore made motion to hold truth in taxation hearings to allow feedback
from the public and look at the possibility of a property tax increase of up to 2.9% and
to operate under the tentatively adopted budget pending a final budget.

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144 Mr. Magness shared that council would need to adopt the reconciliations.

145
146 Councilor Ellsworth asked if a substitute motion would be required.

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148 Gary Millward responded and said there could be up to three pending motions at once. He said a second
149 motion could be made and discussed before returning to the first motion by Councilor Fillmore.

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Motion: Councilor Ellsworth made motion to adopt reconciliations and adjustments that were
presented in the work session.

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152 Councilor MacKay seconded motion by Councilor Ellsworth.

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Chair Hoban shared the point of adopting reconciliations presented in today's work meeting.

With no council discussion on the motion, Chair Hoban called for vote on Councilor Ellsworth's motion.

Vote: The motion was approved 6:0 with Councilors Ellsworth, Fillmore, Handley, Hoban, MacKay, and Whipple in favor. Councilor Shipley excused.

Councilor Handley seconded the motion by Councilor Fillmore.

Councilor Ellsworth asked about the 2.9% tax increase that Councilor Fillmore presented.

Councilor Fillmore responded that the 2.9% approximates the rolling ten-year Western Consumer Price Index for inflation.

Councilor Ellsworth clarified that the motion would be specifically for inflation and not for a desired outcome.

Councilor Fillmore agreed and added that some have expressed their desire for some funds to be directed in fair measure to public safety though it is not part of the motion.

Councilor Ellsworth said she feels like more research should be done prior to establishing a percentage based on need.

Mr. Magness shared that by statute to enter truth in taxation, the council must declare a maximum percentage.

Councilor Handley clarified information presented.

Councilor Ellsworth shared the public might respond better to an outcome driven percentage versus tying it solely to inflation.

Councilor Fillmore responded that the intent of his motion is to tie the increase to inflation.

Councilor Whipple shared why she believes tying the increase to inflation would be more beneficial than a specific outcome. She also clarified which property taxes would be increased.

Councilor Handley said it would be helpful to give the public an idea with how the city will use the funds from the property tax increase.

Councilor Ellsworth said it will be harder to ask the citizens for money without a purpose or plan.

Councilor Whipple suggested that after we have firm numbers, we could give the public an idea of what the funds will be used for.

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Councilor Handley agreed with Councilor Whipple.

Councilor Fillmore emphasized that no councilmember is excited to increase property taxes. He also echoed Councilor Whipple's earlier statements that only the city's portion of property taxes would be increased.

Councilor Ellsworth stated the council should do their homework and know exactly what the funds will be used for.

Councilor Handley shared his desire to use the money for public safety, specifically the funding for another Police Officer.

Councilor Fillmore said the council has received many briefings on the needs of the Police Department.

Councilor Ellsworth said a number is needed and the taxes should be raised according to that number.

Mr. Millward stated that the motion will start the process, but debate can be had after the hearings prior to adoption.

With no other council discussion, Chair Hoban called for vote on Councilor Fillmore's motion.

Vote: The motion was approved 6:0 with Councilors Ellsworth, Fillmore, Handley, Hoban, MacKay, and Whipple in favor. Councilor Shipley excused.

The Provo Municipal Council recessed and convened as the Governing Board of the Provo City Stormwater Service District with Chair Hoban conducting.

Provo City Stormwater Service District

9. A public hearing regarding a budget for the Provo City Stormwater Service District for the Fiscal Year Beginning July 1, 2022 and Ending June 30, 2023. (21-016) [\(1:33:52\)](#)

Ms. Zarbock presented and shared that this is the first of two public hearings.

Chair Hoban opened public hearing. With none, he closed public hearing.

The Governing Board of the Provo City Stormwater Service District adjourned and convened as the Governing Board of the Redevelopment Agency of Provo City with Vice-Chair Whipple conducting.

Redevelopment Agency of Provo

10. A public hearing regarding adopting a budget for the Redevelopment Agency of Provo City Corporation for the Fiscal Year Beginning July 1, 2022 and Ending June 30, 2023. (22-016). [\(1:35:35\)](#)

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Ms. Zarbock presented and shared this is the first of two public hearings.

Vice-Chair Whipple opened public hearing. With none, she closed public hearing.

The Governing Board of the Redevelopment Agency of Provo City adjourned and convened as the Provo City Municipal Council with Chair Hoban conducting.

Chair Hoban called for a short recess.

Action Agenda

11. An ordinance enacting Provo City Code Chapter 14.14D (Mixed-Use Zones). Citywide application. PLOTA20220144 [\(1:48:07\)](#)

Motion: An implied motion to approve Ordinance, as currently constituted, has been made by council rule.

Javin Weaver, City Planner, asked to continue the item due to an error in the noticing.

12. An ordinance amending Provo City Code Chapter 15.15. Citywide application. PLOTA20220167 [\(1:50:36\)](#)

Motion: An implied motion to approve Ordinance 2022-20, as currently constituted, has been made by council rule.

Brandon Larson, City Planner, presented.

Chair Hoban asked if there are any pending annexations that this would impact or if this ordinance is simply to align with State Code.

Mr. Larson said he thinks there are three annexations in progress and of those three, one would benefit from this change. He added that the city staff initiated this, not to benefit one annexation.

Councilor Ellsworth asked if there is an annexation map to accompany the ordinance.

Mr. Larson shared that this is a text amendment. He also shared that the Development Services Department is working on an annexation disclosure document.

Chair Hoban opened public comment. With none, he closed public comment.

With no other council discussion, Char Hoban called for a vote.

Vote: The motion was approved 6:0 with Councilors Ellsworth, Fillmore, Handley, Hoban, MacKay, and Whipple in favor. Councilor Shipley excused.

Draft Minutes

Please Note – These minutes have been prepared with a timestamp linking the agenda items to the video discussion. Electronic version of minutes will allow citizens to view discussion held during council meeting.

265 **13. An ordinance amending Downtown Development Design Standards and requirements in**
266 **the Interim Transit Oriented Development Zone. Citywide application. PLOTA20220153**
[\(1:55:10\)](#)

266 **Motion:** An implied motion to approve Ordinance 2022-21, as currently constituted, has been
made by council rule.

267
268 Mr. Weaver presented. He gave summary of changes being proposed.

269
270 Councilor MacKay asked if 14.34.29 (8) was being removed.

271
272 Mr. Weaver confirmed that that section would be removed from the code.

273
274 Councilor Ellsworth asked about glass treatment, so the sun does not impact traffic or pedestrians.

275
276 Mr. Weaver said he did not know if that had been included but said he would check.

277
278 Chair Hoban opened public comment.

279
280 Melanie McCoard, of Provo, asked about the start and end of the West Gateway zone.

281
282 With no other comments, Chair Hoban closed public comment.

283
284 Chair Hoban asked Mr. Weaver to clarify what area this will impact.

285
286 Mr. Weaver shared that this would impact all downtown zones.

287
288 Chair Hoban asked if there was a specific project that initiated this change.

289
290 Mr. Weaver responded that there was not one that spurred this change.

291
292 Councilor MacKay asked if the main reason for this design change was for the glass section to be
293 removed.

294
295 Mr. Weaver stated it was primarily to remove the glass section and limit the use of certain exterior
296 materials like stucco.

297
298 Councilor Ellsworth asked what a glass facade creates. She shared that her desire is to keep the
299 character of the downtown zones. She also asked if these amendments allow the city to push back on
300 proposed designs.

301
302 Mr. Weaver responded.

303
304 Councilor Whipple said she likes the language that is used in the standards.

Draft Minutes

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305

306 Councilor Ellsworth shared that she hopes that is the case.

307

308 Councilor MacKay shared her love for downtown Portland and how there is a good mix.

309

310 With no other discussion, Chair Hoban called for a vote.

311

Vote: The motion was approved 5:1 with Councilors Ellsworth, Fillmore, Handley, MacKay, and Whipple in favor. Councilor Hoban opposed, and Councilor Shipley excused.

312

Adjournment

313

314 The meeting was adjourned by unanimous consent at approximately 7:42 PM.

Pending minutes – awaiting approval

Please Note – These minutes have been prepared with a timestamp linking the agenda items to the video discussion. Electronic version of minutes will allow citizens to view discussion held during council meeting.



PROVO MUNICIPAL COUNCIL

Work Meeting Minutes

1:30 PM, Tuesday, June 21, 2022

Hybrid meeting: [youtube.com/provocitycouncil](https://www.youtube.com/provocitycouncil) or 351 W. Center Street, Provo, UT 84601

Agenda ([0:00:00](#))

Roll Call

The following elected officials participated:

Council Chair Travis Hoban, conducting
Councilor Katrice MacKay
Councilor Shannon Ellsworth
Councilor David Shipley
Councilor Rachel Whipple
Councilor Bill Fillmore, arrived 1:49 PM
Mayor Michelle Kaufusi, arrived 1:43 PM

Excused: Council Vice-Chair George Handley

Prayer

The prayer was given by Katrice MacKay.

Business

1. A discussion on the progress of last year's Council budget priorities. (22-016) ([0:01:56](#))

John Magness, Policy Analyst, presented. This presentation was in response to a request at the May 17 Work Meeting to review the Council's priorities and results from the past year. The first priority related to personnel, including retention and recruitment, as well as restoring benefits and wages cut during the pandemic. Mr. Magness reviewed the changes made during the year to restore these, including a market rate study and related increase for police and fire wages, restoration of sick-leave-buy-back, coverage of employees' health insurance cost increase, and birthparent and adoption leave. The second priority was to improve the staffing capacity in public safety. During the last year, they increased FTEs by two and there is a phased approach in place starting in Fiscal Year 2023. The third priority was to improve zoning enforcement effectiveness, efficiency, and retention. Code Enforcement was restored to its 6 FTEs, some recommendations of the Zoning Committee were implemented, and Council staff will conduct a program review in February 2023. The fourth priority was to make significant progress in implementing the Strategic Parking Management Plan. Not as much progress was made on this priority, due to the delays in hiring a parking manager. However, the Parking Manager is in place and has implemented a new parking system at the Provo Airport. They are working on

Pending minutes – awaiting approval

recommendations for the Joaquin permit parking area and need community buy-in on the paid parking proposal. Councilor David Shipley asked if the airport was implementing a new parking solution and whether that could be applied in other areas in the city. Mr. Magness indicated that it was a new app and they were looking at opportunities for expansion in other areas of the City. Councilor Shannon Ellsworth asked whether the new parking solution was part of the parking master plan or done separate from it. Mr. Magness indicated that he would look into this question and follow-up. The Council's final priority was to evaluate other positions and funding lost during the pandemic, and to consider and prioritize what should be restored based on the City's and citizens' changing needs, advances in technology, and City and resident priorities. As part of this, 9.3 FTEs were restored across five departments.

During some extra time, Mayor Michelle Kaufusi shared details of the City's observation of Juneteenth. Because the holiday is connected to a specific date, the 19th of June, Provo is going to always celebrate on the 19th out of respect for the holiday. Mayor Kaufusi also felt it was important to celebrate in a way that brings people together. They had the Bonner family perform last night and it was a really amazing concert. Councilor David Shipley added that it was a great event and a great way to celebrate the Bonners, a Provo family. ***Presentation only.***

2. A presentation regarding TDM Parking policies. (22-051) ([0:15:21](#))

Bill Peperone, Development Services Director, presented. This is a follow-up to a previous question about projects which had been granted Transportation Demand Management parking exemptions. Staff did an analysis of TDM projects and the intent of this presentation is to share the findings with the Council—although there is not a specific action item associated with the presentation, staff are open to the Council's feedback on this issue. Staff's data collection showed some parking spillover from TDM projects—although staff have not received specific complaints, they wanted to note this data. Mr. Peperone gave an overview on how the TDM program was developed. When the Interim Transit-Oriented Development Zone was written, it included an automatic parking reduction of 50%. This created some issues with projects that did not have adequate parking, after which staff updated the requirements. The automatic parking reduction was changed to 25%, with the possibility of additional reductions based on certain criteria or actions met by the developer. This resulted in the current TDM process. The process also preserves the discretion of the Planning Commission. It also restricts a developer from going below one space per unit. If a TDM is approved, it is actually a contract between the City and the developer, with specific remedies outlined for issues, and is enforceable in court (which provides additional enforcement abilities and protections to the City).

The TDM can also be applied for by projects outside the core downtown area. Mr. Peperone noted that this broad application throughout the City has been more challenging to evaluate for the Planning Commission; more suburban areas of the City do not have the same access to transit and amenities or businesses as the downtown area. Mr. Peperone also noted that the Planning Commission has been struggling with the question of whether the TDM criteria are actually reducing car ownership versus reducing the number of car trips per day. Reducing car trips certainly contributes to better air quality, but this does not help with the question of number of parking spaces onsite. Mr. Peperone displayed a spreadsheet illustrating various projects which used TDM. Some spillover may also be due to the costs that complexes are charging for parking

Pending minutes – awaiting approval

passes. Mr. Peperone noted some of the policy decisions inherent in spillover parking—some Councilors may be supportive of using rec center or library parking during off-hours to supplement complex or street parking at times when existing parking is not being used.

Councilor Shannon Ellsworth asked about the provided washing machines for Blue Sky Development as an incentive for using transit. Mr. Peperone explained some complexes rent the washer and dryer to the tenant; in this case, the complex was waiving that rental fee in order to allow tenants to free up those funds to buy a transit pass. Ms. Ellsworth suggested the City only allow things that had a direct connection to parking. Councilor Rachel Whipple asked if carpooling and ridesharing were defined and if they were project-specific. Mr. Peperone said they were defined but he didn't know of any complexes using these. Ms. Whipple had some questions about the data from specific complexes. Mr. Peperone responded to these questions; in most cases, those things were negotiated in the tenant contracts. Ms. Whipple also asked about the discrepancy in the numbers for the 400 Element project. Sandy Bussio, Parking Enforcement Supervisor, indicated that those figures did not include the fluctuation that occurs with events. They typically count between 3AM-6AM to gauge resident parking.

Ms. Whipple shared some comments she had heard from business owners concerned with spillover into on-street parking. Mr. Peperone said they can use the data they have and meet with property owners to revisit whether a TDM is still appropriate. Mr. Peperone also asked Councilors to refer complaints of this nature to Development Services.

Councilor Katrice MacKay commented on the Startup Crossing complex. Mr. Peperone noted this project did not have a TDM plan. Ms. MacKay asked if the City can require that a complex not charge for parking. Mr. Peperone said they have typically seen that if complexes cannot charge for their parking passes, they will typically just raise the rent to compensate. Keith Morey, Development Services Assistant Director, also said it helps complexes to have a dedicated revenue stream related to parking as they can utilize those funds for maintenance of the parking area or structure. Ms. MacKay liked the idea of utilizing the nighttime rec center parking. Ms. MacKay asked how many of the projects done with TDMs did not ask for anything extra above the 25% parking reduction. Mr. Peperone named a few projects that did not ask for reductions beyond 25%, but he noted it was more of an anomaly. ***Presentation only.***

3. An ordinance amending the zone map classification of approximately 6.3 acres of real property, generally located at 1265 South 500 West, from One-Family Residential (R1.8) to Public Facilities (PF) and OSPR. Lakewood Neighborhood. (PLRZ20220121) ([0:40:03](#))

Javin Weaver, Planner, presented. This park is adjacent to I-15 near 500 W and 1300 South. This property is currently a city park and is owned by Pacific Power. Councilor David Shipley asked why there were two different zones. Mr. Weaver clarified that you cannot have privately owned zones in the OSPR zone. Councilor Rachel Whipple asked whether the parcels would be consolidated into one parcel. Mr. Weaver did not think it was likely as there was no tax incentive to doing so. Councilor Shannon Ellsworth asked why two Planning Commissioners voted against recommending approval. Mr. Weaver noted there was a previous discussion about rezoning one of the parcels in question for a pocket neighborhood, but the neighborhood was not supportive of

Pending minutes – awaiting approval

that past proposal. Two planning commissioners voted against this because of that discussion. Councilor Katrice MacKay noted that rezoning this city-owned area will allow them to build restrooms for the park. Ms. Ellsworth asked why they wouldn't just build higher quality housing here. Mr. Weaver explained this is the only park in the area; the next closest is Footprinters Park. Ms. MacKay also related a conversation she had with Travis Ball, Provo Power Director, who said there are some transformers on the bottom corner of the property. Keeping it as a park would allow them to more easily expand this power infrastructure in the future if needed.

Presentation only. This item was already scheduled for the Council Meeting on June 21, 2022.

4. An ordinance amending the Permitted Uses in the West Gateway (WG) Zone. (PLOT20220117) (0:46:55)

Sione Manoa, Planner, presented. The owner has a business at this property but the current zone does not allow for the owner's desired use. The West Gateway zone is intended to improve the area. The owner would like to add these: new and used car sales, motor vehicle/automobiles retail or trade, automobile repair, and service stations.

Council Chair Travis Hoban asked the Council's thoughts about this type of use being incorporated into a city gateway. Councilor Bill Fillmore expressed his desire to enhance gateway areas cosmetically and functionally, so he was not sure what type of reception this would receive from the Council. Councilor Rachel Whipple thought it was interesting that the owner is asking to change the whole zone, rather than doing something just for his parcel. Mr. Fillmore suggested a more holistic approach to the west Center Street gateway. Keith Morey, Development Services Assistant Director, indicated that staff agrees with the Council's assessment of the proposal and have recommended denial of this application. The Planning Commission has also voted to deny (with 8 commissioners in favor of denial and 1 in favor of the proposal). Mr. Morey indicated that the applicant shared many ideas about the proposed use of his property, but staff were concerned about making these changes to the entirety of that zone where it did not feel appropriate or consistent with the vision for that area of the City. Mr. Fillmore asked if there was any idea of the timeline on the City's gateway plan and Mr. Morey indicated they hoped to have a more concrete plan in about a year. ***Presentation only. This item was already scheduled for the Council Meeting on June 21, 2022.***

5. A Joint Resolution for a Memorandum of Understanding with Smith's and the Parties' intent to consider incentives for a future development. (22-050) (0:55:40)

Keith Morey, Development Services Assistant Director, presented. The State legislature passed HB151 earlier this year, which limited the ability of cities to incentivize big box retail development. Mr. Morey indicated they felt this approach was challenging but they have been trying to work with retailers to facilitate the incentive process before the state law precluding that possibility went into effect. There are two retailers which the City has worked with and there are related items before the Council at the Council Meeting that evening to formalize these proposals. The City Council adopted Resolution 2021-15 on March 16, 2021, setting aside \$900,000 in the Economic Development Capital Improvements Fund for the express purpose of attracting a grocery retailer on the west side Provo City. Provo has been meeting with representatives for a big box retailer interested in establishing a store in Provo. For Provo to be

Pending minutes – awaiting approval

able to preserve its ability to offer incentives for this type of development, it is necessary for the Council to adopt a Resolution of intent. Mr. Morey and staff recommends that the City Council and the Redevelopment Agency Board approve the attached resolution. The agreement would preserve the retailer's rights for one year for the site at Geneva Road and Center Street.

Councilor Travis Hoban asked how long this right would be preserved. Mr. Morey said although the State legislature does not require a sunset clause, the City wanted to move this along and this has a sunset date of one year. The property is currently zoned as residential; Mr. Morey said staff would facilitate a rezone application, but they would suggest that if the Council approved a rezone that it also have a sunset clause. This approach is intended to move things forward and ensure that progress is being made on the project. Councilor Shannon Ellsworth commented on when the funding had initially been designated as an incentive and noted this property may still be locked in place with a stagnant proposal for another year.

Councilor Bill Fillmore appreciated this approach and thought it was very prudent. Mr. Fillmore asked for some clarification on the one-year provision, which Mr. Morey clarified. The state legislature did not require that the City include a sunset date, but Mr. Morey indicated staff's intent was to demonstrate good intentions to the State legislature and that the City understands the law. Mr. Fillmore asked about the site plan for the project. Mr. Morey indicated there was a preliminary site plan, but as the design was not finalized and subject to change, a more basic layout of the types of uses and square footage was included in the packet. He gave some details about what was intended by the developer with regard to square footage for a store.

Councilor Katrice MacKay asked about the park improvements referenced in item 5 in the memorandum. Mr. Morey explained that to meet the size needs of the store, there may be some impacts to the neighboring park. This was included as an attempt to facilitate some collaboration between the Parks and Recreation Department and the developer to include some parking improvements for the park that could offset the negative impacts to the park.

Councilor Rachel Whipple was excited about this project and liked the one-year provision. She asked about the third point in the memorandum. Mr. Morey responded; the third item was intended to tie incentive payments to a specific aspect of the project, rather than writing a developer a blank check. He explained some potential scenarios and how this provision provided the necessary flexibility. Mr. Hoban thanked staff for the work they are doing to locate a grocery store in this area. Mr. Morey apologized that this proposal was coming to the last Council Meeting of the fiscal year; they like to work with more lead time and he asked for the Council's patience. Mr. Hoban said his only concern was whether this memorandum would scare off other potential retailers who may be looking at properties on the west side. ***Presentation only. This item was already scheduled for the Council Meeting on June 21, 2022.***

6. A joint resolution of Provo City Corporation and the Redevelopment Agency of Provo City announcing their intention to prepare a Joint Development Agreement for the development of commercial development in Southwest Provo. (22-050) ([1:17:47](#))

Keith Morey, Development Services Assistant Director, presented. The background of this item was similar to the previous item, following passage of HB151 by the State legislature. This

Pending minutes – awaiting approval

applies the same principles to another property at the intersection of Lakeview Parkway and 500 West which was recently rezoned commercial. The retailer's name was not included in the application as it is a bit premature, but they are working with a prospective developer. They have not identified a specific incentive, so this resolution would allow them to have some discretion in the negotiations and to preserve the right to an incentive opportunity. This does not commit the Council to doing anything, but preserves the City's ability to provide an incentive.

Councilor Shannon Ellsworth asked if there was a resolution for this item; she was not able to locate it. Staff clarified that this was a resolution that authorized a possible memorandum of understanding. Councilor Rachel Whipple asked how the incentives would work with these two different properties. Mr. Morey provided some clarification on how this would work; the idea is that the incentive would be available to whichever project was ready first, but there could also be components provided to each of the projects. Councilor Bill Fillmore commented on this approach. Councilor Travis Hoban asked what the intent of the State legislature was in passing HB151. John Magness, Policy Analyst, said it was because the State wanted cities to stop poaching retailers from each other and to encourage developers to pivot to building housing.

Ms. Ellsworth noted this was never discussed in a Redevelopment Agency meeting. Mr. Hoban asked if that was simply a function of how quickly things had been developing and Mr. Morey confirmed that was the case. ***Presentation only. This item was already scheduled for the Council Meeting on June 21, 2022.***

7. A presentation from the parking division. (22-052) ([1:28:52](#))

Tom Thorpe, Parking Program Manager, presented. Mr. Thorpe highlighted parking operations on Center Street and the downtown area. They currently have a dedicated patrol officer, but signage is confusing and continues to present challenges. Councilor Rachel Whipple asked Mr. Thorpe's thoughts on TMAC's recommendations for Center Street. He indicated that back-in 45-degree parking has been shown to improve safety. Councilor Shannon Ellsworth asked for clarification about having an officer on foot for event days and whether that meant adding a full staff member or simply adding a shift. Mr. Thorpe indicated that entailed adding a shift. They currently have two full-time parking officers and five part-time officers, with one opening.

Councilor Travis Hoban asked if another officer would be self-funded by the amount of citations being issued. Mr. Thorpe indicated they were close to being self-funded but he felt the benefit to downtown was worth the cost. Ms. Whipple said she liked the large "P" signs outside the downtown parking structures; they make it much more obvious that the structures are available for public use. Mr. Thorpe suggested running a trial of paid parking along 800 North at the south end of BYU campus. It is a commuter location next to a residential permit area, so it should show a major impact. Councilor David Shipley asked about whether the City already had a program for paid parking; Mr. Thorpe was planning to coordinate with the Provo Airport to try and utilize the same system. Ms. Whipple clarified that Joaquin has not been set up as an official parking permit area. She suggested getting any system in place before August so it was implemented before students returned, rather than mid-semester. Testing paid parking would just require placing signage. He has spoken with the company Flowbird about an app solution. Ms. Ellsworth thanked Mr. Thorpe for working on the issue.

Pending minutes – awaiting approval

Mr. Thorpe then covered the topic of parking garages, noting that there are six parking garages which were owned in total or in part by the City and which were built using economic development funds or other city funds. These should be seen as a valuable city asset and could serve as overflow for ITOD areas or as a place that BYU residents can store cars instead of on city streets. They are evaluating how a municipal parking authority could help manage the parking asset in downtown Provo; the 2015 parking study recommended forming a parking authority or commission. In response to a question from Councilor Katrice MacKay, Keith Morey, Development Services Assistant Director, clarified that generally the City doesn't own the parking structure itself, but rather usually the City owns the property it is built on. Councilors pointed out some other underutilized parking assets—Zions Bank does not allow overnight parking and Splash Summit's parking lot is used only several months of the year. Ms. Whipple asked about how a parking authority would interact with unhoused people camping out in parking structures. Mr. Thorpe indicated that was a challenging issue and would require coordination with the police.

Mr. Thorpe shared some recommendations on Slate Canyon Drive and North Joaquin regarding permit parking. During his time at the City, he has not received requests from either neighborhood. He thought some areas could be improved or clarified by better signage and curb painting. Councilor Katrice MacKay said several residents have contacted her asking for no parking on Slate Canyon Drive and better enforcement of occupancy at these residences. She asked why the City does not paint curbs; Ms. Whipple also commented on curb painting. Mr. Thorpe elaborated on this issue and shared his thoughts on the low-cost solution. They generally follow the recommendation of the City engineers. Ms. Ellsworth commented on some of the issues on Slate Canyon Drive, which partly resulted from the narrow lots and residents using garage space for storage rather than parking.

Wayne Parker, CAO, offered additional context about painting red curbs versus utilizing signage to direct parking. In the past, curbs were very frequently covered with snow. At the Justice Court, the judge dismissed some charges due to a lack of signage that was visible throughout the year/seasons. The City's standard is to place well-marked signs. Mr. Thorpe also noted that Provo educates new drivers to the area by writing off first parking citation as a warning.

Mr. Thorpe also addressed ITOD zones, which have reduced parking requirements in transit-adjacent areas. These are effective in areas with more robust transit, which continues to improve in Utah. The scooter and bike-shares also make a difference. Ms. Whipple asked about commercial parking. Mr. Thorpe explained that in some cities, there is a maximum parking stall requirement and how this shifts responsibility to the developer to demonstrate what parking is being used. This would require a code change. Ms. Whipple wondered if this would be an appropriate solution in East Bay to redevelop properties in some of the areas with underutilized parking. Mr. Thorpe indicated this was a very complex issue. *Presentation only.*

8. A discussion on Council assignments to boards and commissions (22-005) (0:08:23)

Melia Dayley, Policy Analyst, explained that staff realized a Councilor was a liaison on two different boards that met at the same time. This proposed adjustment would allow separate

Pending minutes – awaiting approval

Councilors to liaise with the Parks and Recreation Board and Transportation & Mobility Advisory Committee so that they could each attend the separate meetings.

Motion: Travis Hoban moved that Bill Fillmore be removed as liaison to Parks and Recreation and Katrice MacKay be appointed as liaison to the Parks and Recreation board. Seconded by Shannon Ellsworth.

Councilor David Shipley asked whether it was an official appointment or just a liaison. Wayne Parker, CAO, clarified that it was for a Council liaison.

Vote: Approved 5:0, with George Handley and Bill Fillmore excused.

Closed Meeting

The Municipal Council or the Governing Board of the Redevelopment Agency will consider a motion to close the meeting for the purposes of holding a strategy session to discuss pending or reasonably imminent litigation, and/or to discuss the purchase, sale, exchange, or lease of real property, and/or the character, professional competence, or physical or mental health of an individual in conformance with 52-4-204 and 52-4-205 et. seq., Utah Code.

Motion: Travis Hoban moved to close the meeting. Seconded by Shannon Ellsworth.

Vote: Approved 6:0, with George Handley excused.

Adjournment

Adjourned by unanimous consent.

PROVO MUNICIPAL COUNCIL STAFF REPORT



Submitter: JMAGNESS
Department: Council
Requested Meeting Date:

SUBJECT: A presentation regarding the Statistical Survey done in support of the General Plan Update. (22-011)

RECOMMENDATION: Presentation only.

BACKGROUND: Long Range Planning has been working on a General Plan update, they have made several presentations to the Council regarding the different elements within the new General Plan. During these presentation questions were asked about the polling information used when drafting the new General Plan. It was decided that there needed to be statically accurate information as the basis for the new General Plan. Y2 Analytics was hired to conduct such a study and they are here today to report on their findings.

FISCAL IMPACT:

PRESENTER'S NAME: Brandon Larsen Planning Supervisor, and Kyrene Gibb Partner, VP of Research

REQUESTED DURATION OF PRESENTATION: 70 minutes

COMPATIBILITY WITH GENERAL PLAN POLICIES, GOALS, AND OBJECTIVES:

CITYVIEW OR ISSUE FILE NUMBER: 22-011

Provo City General Plan Update Survey 2022

Start of Block: SCREENERS/INTRO BLOCK

opening_intro

Provo Citizen Survey

Thank you for responding to our survey about city priorities in Provo. Your time and opinions are greatly valued. Please note that your participation is voluntary and that all your answers will remain strictly confidential.

The survey takes most respondents less than 15 minutes to complete. If you exit the survey before completion, you will be able to resume it at a later time.

To begin the survey, click on the forward arrow button below. During the survey you can use the navigation button on the bottom of the screen to advance questions. If during the survey you do not see the button, scroll down until you see it.

Page Break

s_qualify Do you currently live in Provo

☐ Yes (1)

☐ No (2)

Skip To: End of Block If Do you currently live in Provo = No

Page Break

n_yearborn Please select the year you were born:

▼ 1902 (1) ... 2022 (121)

End of Block: SCREENERS/INTRO BLOCK

Start of Block: QUALITY OF LIFE

n_overall All things considered, on a scale from 0 to 100, with 0 being very low and 100 being very high, how would you rate your overall quality of life in Provo?

0 50 100

Quality of life ()



Page Break

oe_likemost In just a few words, what do you like most about living in Provo?

Page Break

oe_topissue1 In your opinion, what is the most important issue facing Provo **today**?

Page Break

oe_topissue2 In your opinion, what is the most important issue facing Provo **in the next 3-5 years**?

Page Break



m_motives Which of the following reasons best describe why you choose to live in Provo?
Select **up to three**.

- ☐ Affordable housing (1)
 - ☐ Affordable services (2)
 - ☐ The area's reputation (3)
 - ☐ Family-friendliness (4)
 - ☐ I grew up in the area (5)
 - ☐ I have family nearby (6)
 - ☐ Good neighbors/people (7)
 - ☐ Safe neighborhoods (8)
 - ☐ Parks, trails, and open spaces (9)
 - ☐ Making a real estate investment (10)
 - ☐ To attend a university (11)
 - ☐ For work/employment opportunities (12)
 - ☐ Other, please specify: (13)
-

Page Break



s_overall_a To what extent do you agree or disagree with the following statements about Provo?

	Strongly agree (1)	Somewhat agree (2)	Neither agree nor disagree (3)	Somewhat disagree (4)	Strongly disagree (5)
Overall, I feel safe living in Provo. (1)	☐	☐	☐	☐	☐
Provo is a great place to raise a family. (2)	☐	☐	☐	☐	☐
Provo provides all the services I think it should provide. (3)	☐	☐	☐	☐	☐
Provo has all the kinds of businesses I want it to have. (4)	☐	☐	☐	☐	☐
Overall, I think Provo City does a good job managing city services. (5)	☐	☐	☐	☐	☐
Provo is growing and developing in a positive way. (6)	☐	☐	☐	☐	☐
Provo has enough parks, open spaces, recreation areas to meet my needs. (7)	☐	☐	☐	☐	☐
Provo is an environmentally friendly City. (8)	☐	☐	☐	☐	☐
Provo City does a good job preserving natural resources. (9)	☐	☐	☐	☐	☐
There are job opportunities in Provo for people like me. (10)	☐	☐	☐	☐	☐
Provo is the type of community you could spend your whole life in. (11)	☐	☐	☐	☐	☐
Provo is accommodating for the elderly members of the community. (12)	☐	☐	☐	☐	☐
Provo has activities and amenities that are appealing for the youth in the community. (13)	☐	☐	☐	☐	☐

Page Break

Carry Forward Not Displayed Choices from "To what extent do you agree or disagree with the following statements about Provo?"



s_overall_b To what extent do you agree or disagree with the following statements about Provo?

	Strongly agree (1)	Somewhat agree (2)	Neither agree nor disagree (3)	Somewhat disagree (4)	Strongly disagree (5)
Overall, I feel safe living in Provo. (x1)	☐	☐	☐	☐	☐
Provo is a great place to raise a family. (x2)	☐	☐	☐	☐	☐
Provo provides all the services I think it should provide. (x3)	☐	☐	☐	☐	☐
Provo has all the kinds of businesses I want it to have. (x4)	☐	☐	☐	☐	☐
Overall, I think Provo City does a good job managing city services. (x5)	☐	☐	☐	☐	☐
Provo is growing and developing in a positive way. (x6)	☐	☐	☐	☐	☐
Provo has enough parks, open spaces, recreation areas to meet my needs. (x7)	☐	☐	☐	☐	☐
Provo is an environmentally friendly City. (x8)	☐	☐	☐	☐	☐
Provo City does a good job preserving natural resources. (x9)	☐	☐	☐	☐	☐
There are job opportunities in Provo for people like me. (x10)	☐	☐	☐	☐	☐
Provo is the type of community you could spend your whole life in. (x11)	☐	☐	☐	☐	☐
Provo is accommodating for the elderly members of the community. (x12)	☐	☐	☐	☐	☐
Provo has activities and amenities that are appealing for the youth in the community. (x13)	☐	☐	☐	☐	☐

Page Break

s_priorities1 Thinking about planning for the future of Provo and the aspects of the community you live in, how important are each of the following potential priorities to you personally?

	Very important (1)	Somewhat important (2)	Not very important (3)	Not at all important (4)
Maintaining low taxes (1)	☐	☐	☐	☐
Increasing equity in your home (2)	☐	☐	☐	☐
Preserving neighborhood and community character (3)	☐	☐	☐	☐
Bringing in development opportunities that will contribute revenue to the City and diversify the tax base (4)	☐	☐	☐	☐
Providing safe alternate transportation choices (e.g., public transit, walking and biking routes, etc.) (5)	☐	☐	☐	☐
Managing and facilitating traffic flow throughout the City (6)	☐	☐	☐	☐
Providing and maintaining a mix of housing types at various price points (7)	☐	☐	☐	☐
Increasing employment opportunities (8)	☐	☐	☐	☐
Having a place for my children/family to live in the community (9)	☐	☐	☐	☐
Preserving outdoor recreation opportunities (10)	☐	☐	☐	☐
Becoming a more environmentally sustainable City (e.g., water conservation, renewable energy options, recycling, etc.) (11)	☐	☐	☐	☐
Supporting arts and cultural programs (12)	☐	☐	☐	☐
Promoting accessibility, diversity, and inclusion (13)	☐	☐	☐	☐

Carry Forward Displayed Choices from "Thinking about planning for the future of Provo and the aspects of the community you live in, how important are each of the following potential priorities to you personally?"



md_priorities2 Of the priorities listed below, which is most important to your quality of life?
Which is least important?

Most important (1)	Least important (2)
-----------------------	------------------------

☐	☒ Maintaining low taxes (x1)	☐
☐	☒ Increasing equity in your home (x2)	☐
☐	☒ Preserving neighborhood and community character (x3)	☐
☐	☒ Bringing in development opportunities that will contribute revenue to the City and diversify the tax base (x4)	☐
☐	☒ Providing safe alternate transportation choices (e.g., public transit, walking and biking routes, etc.) (x5)	☐
☐	☒ Managing and facilitating traffic flow throughout the City (x6)	☐
☐	☒ Providing and maintaining a mix of housing types at various price points (x7)	☐
☐	☒ Increasing employment opportunities (x8)	☐
☐	☒ Having a place for my children/family to live in the community (x9)	☐
☐	☒ Preserving outdoor recreation opportunities (x10)	☐
☐	☒ Becoming a more environmentally sustainable City (e.g., water conservation, renewable energy options, recycling, etc.) (x11)	☐
☐	☒ Supporting arts and cultural programs (x12)	☐
☐	☒ Promoting accessibility, diversity, and inclusion (x13)	☐

Carry Forward Displayed Choices from "Thinking about planning for the future of Provo and the aspects of the community you live in, how important are each of the following potential priorities to you personally?"



md_improve Of the following items, which do you think Provo City needs to improve most?
Which do you think Provo City does best?

Needs most improvement (1)		City does best (2)
-------------------------------	--	-----------------------

☐	☒ Maintaining low taxes (x1)	☐
☐	☒ Increasing equity in your home (x2)	☐
☐	☒ Preserving neighborhood and community character (x3)	☐
☐	☒ Bringing in development opportunities that will contribute revenue to the City and diversify the tax base (x4)	☐
☐	☒ Providing safe alternate transportation choices (e.g., public transit, walking and biking routes, etc.) (x5)	☐
☐	☒ Managing and facilitating traffic flow throughout the City (x6)	☐
☐	☒ Providing and maintaining a mix of housing types at various price points (x7)	☐
☐	☒ Increasing employment opportunities (x8)	☐
☐	☒ Having a place for my children/family to live in the community (x9)	☐
☐	☒ Preserving outdoor recreation opportunities (x10)	☐
☐	☒ Becoming a more environmentally sustainable City (e.g., water conservation, renewable energy options, recycling, etc.) (x11)	☐
☐	☒ Supporting arts and cultural programs (x12)	☐
☐	☒ Promoting accessibility, diversity, and inclusion (x13)	☐



s_space Which of the following statements best reflects how you feel about the pace at which Provo is growing?

- ☐ Provo is growing much too quickly (1)
- ☐ Provo is growing a bit too quickly (2)
- ☐ Provo is growing at an appropriate pace (3)
- ☐ Provo is growing a bit too slowly (4)
- ☐ Provo is growing much too slowly (5)

Page Break



s_rate How would you rate each of the following aspects of Provo?

	Excellent (1)	Good (2)	Average (3)	Poor (4)	Terrible (5)
The restaurants and dining options (1)	☐	☐	☐	☐	☐
The preservation of the history and character of the City (2)	☐	☐	☐	☐	☐
The activities and entertainment options (3)	☐	☐	☐	☐	☐
The retail and shopping options (4)	☐	☐	☐	☐	☐
The available parks and open spaces (5)	☐	☐	☐	☐	☐
The trails and trailheads in the City (6)	☐	☐	☐	☐	☐
The atmosphere (7)	☐	☐	☐	☐	☐
The walkability or pedestrian-friendliness of downtown Provo (8)	☐	☐	☐	☐	☐
The walkability or pedestrian-friendliness of areas outside downtown Provo (9)	☐	☐	☐	☐	☐
The traffic and ease of traveling in the City (10)	☐	☐	☐	☐	☐

End of Block: QUALITY OF LIFE

Start of Block: FUTURE DEVELOPMENT



s_neighborhood Next, thinking specifically about the neighborhood you live in, to what extent do you agree or disagree with the following statements?

	Strongly agree (1)	Somewhat agree (2)	Neither agree nor disagree (3)	Somewhat disagree (4)	Strongly disagree (5)
I am pleased with the way my neighborhood looks. (1)	☐	☐	☐	☐	☐
My neighborhood gets enough attention from the City. (2)	☐	☐	☐	☐	☐
My neighborhood is connected to the rest of the City. (3)	☐	☐	☐	☐	☐
Things in my neighborhood have gotten better since I moved here. (4)	☐	☐	☐	☐	☐
My neighborhood is walkable. (5)	☐	☐	☐	☐	☐
My neighborhood has the right mix of businesses and housing. (6)	☐	☐	☐	☐	☐
My neighborhood has access to usable transit. (7)	☐	☐	☐	☐	☐
My neighborhood has access to parks and recreation. (8)	☐	☐	☐	☐	☐
My neighborhood has enough housing options to accommodate current and future residents. (9)	☐	☐	☐	☐	☐



m_econ_future Which of the following would you like to see more of in your neighborhood in the future? Select all that apply.

- ☐ Food & drink (1)
 - ☐ Shopping & entertainment (2)
 - ☐ Services (e.g., salon, bank, medical facilities, laundry) (3)
 - ☐ Active transportation routes (e.g., walking, biking) (4)
 - ☐ Public transit routes (e.g., bus, light rail) (5)
 - ☐ Activities, events, and programs (6)
 - ☐ Community or recreation spaces (e.g., parks, trails, recreation center) (7)
 - ☐ Other, please specify: (8)
-
- ☐ ☒ None of the above (9)

Page Break

Carry Forward Displayed Choices from "Which of the following would you like to see more of in your neighborhood in the future? Select all that apply."



s_econ_future_access Ideally, how far would you like to travel to access each of the following potential amenities, businesses, and services in your area?

	5 minute walk (1)	15 minute walk (2)	5-9 minute drive (3)	10-19 minute drive (4)	20+ minute drive (5)
Food & drink (x1)	☐	☐	☐	☐	☐
Shopping & entertainment (x2)	☐	☐	☐	☐	☐
Services (e.g., salon, bank, medical facilities, laundry) (x3)	☐	☐	☐	☐	☐
Active transportation routes (e.g., walking, biking) (x4)	☐	☐	☐	☐	☐
Public transit routes (e.g., bus, light rail) (x5)	☐	☐	☐	☐	☐
Activities, events, and programs (x6)	☐	☐	☐	☐	☐
Community or recreation spaces (e.g., parks, trails, recreation center) (x7)	☐	☐	☐	☐	☐
Other, please specify: (x8)	☐	☐	☐	☐	☐
☒ None of the above (x9)	☐	☐	☐	☐	☐

Page Break



m_housing_future In your opinion, what type of housing and development is **most needed in Provo**? Select up to three (3).

- ☐ Small shopping center with multiple stores, restaurants, and/or services (1)
- ☐ Mixed-use developments combining ground-level storefronts with apartments or condominiums (2)
- ☐ Single-family garden courtyard homes with shared open space (3)
- ☐ Senior housing, such as an assisted living community, retirement village, or residential care home (4)
- ☐ Townhomes with individual yards (5)
- ☐ Single-family homes with large yards (6)
- ☐ Apartments (7)
- ☐ Accessory Dwelling Units (ADUs, e.g., basement apt, mother-in-law suite, attic apt, tiny home on existing lot, etc.) (8)
- ☐ Student housing (9)
- ☐ Other, please specify: (10)

- ☐ ☒ None of these (11)

Page Break

Carry Forward Displayed Choices from "In your opinion, what type of housing and development is most needed in Provo? Select up to three (3)."



m_fit_mix Which, if any, of the following features **would fit well into your area of the City?**
Select all that apply.

- ☐ Small shopping center with multiple stores, restaurants, and/or services (1)
- ☐ Mixed-use developments combining ground-level storefronts with apartments or condominiums (2)
- ☐ Single-family garden courtyard homes with shared open space (3)
- ☐ Senior housing, such as an assisted living community, retirement village, or residential care home (4)
- ☐ Townhomes with individual yards (5)
- ☐ Single-family homes with large yards (6)
- ☐ Apartments (7)
- ☐ Accessory Dwelling Units (ADUs, e.g., basement apt, mother-in-law suite, attic apt, tiny home on existing lot, etc.) (8)
- ☐ Student housing (9)
- ☐ Other, please specify: (10)

- ☐ ☒ None of these (11)

Page Break

Carry Forward Displayed Choices from "In your opinion, what type of housing and development is most needed in Provo? Select up to three (3)."



m_citymix Which, if any, of the following features might not fit well into your area of the City, but **would be nice to have somewhere in Provo**? Select all that apply.

- ☐ Small shopping center with multiple stores, restaurants, and/or services (1)
- ☐ Mixed-use developments combining ground-level storefronts with apartments or condominiums (2)
- ☐ Single-family garden courtyard homes with shared open space (3)
- ☐ Senior housing, such as an assisted living community, retirement village, or residential care home (4)
- ☐ Townhomes with individual yards (5)
- ☐ Single-family homes with large yards (6)
- ☐ Apartments (7)
- ☐ Accessory Dwelling Units (ADUs, e.g., basement apt, mother-in-law suite, attic apt, tiny home on existing lot, etc.) (8)
- ☐ Student housing (9)
- ☐ Other, please specify: (10)

- ☐ ☒ None of these (11)

End of Block: FUTURE DEVELOPMENT

Start of Block: PROJECT INITIATIVES DEEP DIVE

transition Thank you for your thoughtful responses so far. The next few questions will ask about your priorities with certain future development initiatives the City may undertake.

Page Break



m_transit When it comes to **transportation** in Provo, which of the following issues would you consider to be most important for the City to address? Select up to three (3).

- ☐ Improving air quality (1)
 - ☐ Reducing traffic congestion (2)
 - ☐ Improving freeway connections (3)
 - ☐ East-west mobility (4)
 - ☐ Improve biking and walking experience within neighborhoods (5)
 - ☐ Improve biking and walking experience between neighborhoods and other parts of the City (6)
 - ☐ Public transit/alternate transportation options (7)
 - ☐ Improving parking accessibility (8)
 - ☐ Increasing commuter routes/major thoroughfares (9)
 - ☐ Reducing speeds in neighborhoods (10)
 - ☐ Other, please specify: (11)
-



m_rec When it comes to **recreation** in Provo, which of the following would you consider to be most important for the City to address? Select up to three (3).

- ☐ More small parks in neighborhoods (1)
 - ☐ A better community gathering space (2)
 - ☐ Areas for community gardens (3)
 - ☐ More ballfields and sporting areas (4)
 - ☐ More connectivity between trails (5)
 - ☐ More connectivity of bikeable streets (6)
 - ☐ More areas to enjoy the lakefront (7)
 - ☐ Preservation of open space (8)
 - ☐ Other, please specify: (9)
-

oe_othpark_in What kinds of recreational activities or opportunities would you or your family members like to see more of in Provo?

End of Block: PROJECT INITIATIVES DEEP DIVE

Start of Block: PI - SUSTAINABILITY



md_sustain1 Of the following aspects of **environmental sustainability**, which is the **most important** to your quality of life? Which is the **least important**?

Most important (1)		Least important (2)
-----------------------	--	------------------------

☐	☒ Enhancing/restoring Provo River and other waterways (1)	☐
☐	☒ Establishing building practices to promote energy efficiency (2)	☐
☐	☒ Improving recycling (3)	☐
☐	☒ Conserving open spaces and scenic areas (4)	☐
☐	☒ Improving air quality (5)	☐
☐	☒ Providing access to alternative energy sources (6)	☐
☐	☒ Transitioning to an electric fleet for city-owned vehicles (7)	☐
☐	☒ None of the above (8)	☐

Page Break

Carry Forward Displayed Choices from "Of the following aspects of environmental sustainability, which is the most important to your quality of life? Which is the least important?"



md_sustain2 Of the following aspects of **environmental sustainability**, which do you think the City needs to **improve most**? Which do you think the City **does best**?

Needs most improvement (1)		City does best (2)
☐	☒ Enhancing/restoring Provo River and other waterways (x1)	☐
☐	☒ Establishing building practices to promote energy efficiency (x2)	☐
☐	☒ Improving recycling (x3)	☐
☐	☒ Conserving open spaces and scenic areas (x4)	☐
☐	☒ Improving air quality (x5)	☐
☐	☒ Providing access to alternative energy sources (x6)	☐
☐	☒ Transitioning to an electric fleet for city-owned vehicles (x7)	☐
☐	☒ None of the above (x8)	☐

End of Block: PI - SUSTAINABILITY

Start of Block: PI - ACCESSIBILITY



md_equity1 Of the following aspects of **accessibility**, which is the **most important** to your quality of life? Which is the **least important**?

Most important (1)		Least important (2)
☐	☒ Housing availability and affordability for all residents (1)	☐
☐	☒ A diversity and inclusivity committee (2)	☐
☐	☒ Access to open space for all residents (3)	☐
☐	☒ Employment opportunities for all residents (4)	☐
☐	☒ Access to transportation for all residents (5)	☐
☐	☒ None of the above (6)	☐

Page Break

Carry Forward Displayed Choices from "Of the following aspects of accessibility, which is the most important to your quality of life? Which is the least important?"



md_equity2 Of the following aspects of **accessibility**, which do you think the City needs to **improve most**? Which do you think the City **does best**?

Needs most improvement (1)		City does best (2)
☐	☒ Housing availability and affordability for all residents (x1)	☐
☐	☒ A diversity and inclusivity committee (x2)	☐
☐	☒ Access to open space for all residents (x3)	☐
☐	☒ Employment opportunities for all residents (x4)	☐
☐	☒ Access to transportation for all residents (x5)	☐
☐	☒ None of the above (x6)	☐

End of Block: PI - ACCESSIBILITY

Start of Block: PI - ARTS AND CULTURAL PROGRAMS



md_culture1 Of the following aspects of **arts and cultural programs**, which is the **most important** to your quality of life? Which is the **least important**?

Most important (1)		Least important (2)
☐	☒ Celebrating the historic downtown area (1)	☐
☐	☒ Connecting to the university community (7)	☐
☐	☒ Celebrating local art/artists and culture (8)	☐
☐	☒ Connecting to regional history (9)	☐
☐	☒ Providing additional City-sponsored events (10)	☐
☐	☒ None of the above (11)	☐

Page Break

Carry Forward Displayed Choices from "Of the following aspects of arts and cultural programs, which is the most important to your quality of life? Which is the least important?"



md_culture2 Of the following aspects of **arts and cultural programs**, which do you think the City needs to **improve most**? Which do you think the City **does best**?

Needs most improvement (1)		City does best (2)
☐	☒ Celebrating the historic downtown area (x1)	☐
☐	☒ Connecting to the university community (x7)	☐
☐	☒ Celebrating local art/artists and culture (x8)	☐
☐	☒ Connecting to regional history (x9)	☐
☐	☒ Providing additional City-sponsored events (x10)	☐
☐	☒ None of the above (x11)	☐

End of Block: PI - ARTS AND CULTURAL PROGRAMS

Start of Block: PI - ECONOMIC DEVELOPMENT



md_economy1 Of the following aspects of **economic development and employment**, which is the **most important** to your quality of life? Which is the **least important**?

Most important (1)		Least important (2)
☐	☒ Attracting outside employers to Provo (1)	☐
☐	☒ Increasing commercial and industrial building developments (12)	☐
☐	☒ Growing the local small business and startup community (13)	☐
☐	☒ Attracting technology-related business (14)	☐
☐	☒ None of the above (15)	☐

Page Break

Carry Forward Displayed Choices from "Of the following aspects of economic development and employment, which is the most important to your quality of life? Which is the least important?"



md_economy2 Of the following aspects of **economic development and employment**, which do you think the City needs to **improve most**? Which do you think the City **does best**?

Needs most improvement (1)		City does best (2)
☐	☒ Attracting outside employers to Provo (x1)	☐
☐	☒ Increasing commercial and industrial building developments (x12)	☐
☐	☒ Growing the local small business and startup community (x13)	☐
☐	☒ Attracting technology-related business (x14)	☐
☐	☒ None of the above (x15)	☐

End of Block: PI - ECONOMIC DEVELOPMENT

Start of Block: DEMOGRAPHICS

demo_intro And now just a few more questions that will help us categorize responses. As a reminder, your answers will remain strictly confidential.

Page Break

s_sex Which of the following best describes how you think of yourself?

- ☐ Male (1)
 - ☐ Female (2)
 - ☐ In another way, specify if you wish: (3)
-

Page Break

s_timelived How long have you lived in Provo?

- ☐ Less than 5 years (1)
 - ☐ 5-10 years (2)
 - ☐ 11-15 years (3)
 - ☐ 16-20 years (4)
 - ☐ 21-25 years (5)
 - ☐ 26-30 years (6)
 - ☐ 31-35 years (7)
 - ☐ 36-40 years (8)
 - ☐ 40 or more years (9)
-

Page Break

s_expect In total (including any time you have already spent living in Provo), how long do you expect to live in Provo?

- ☐ Less than 5 years (1)
- ☐ 5-10 years (2)
- ☐ 11-15 years (3)
- ☐ 16-20 years (4)
- ☐ 21-25 years (5)
- ☐ 26-30 years (6)
- ☐ 31-35 years (7)
- ☐ 36-40 years (8)
- ☐ 40 or more years (9)

Page Break

s_ownrent Which of the following best describes where you are currently living?

- ☐ Own or buying my own home (1)
- ☐ Rent my home or apartment (2)
- ☐ Live with parents, relatives, or otherwise rent-free (3)
- ☐ Other (4)

Page Break

s_edofr What is the last year of school you completed?

- ☐ Some high school or less (1)
- ☐ High school graduate (2)
- ☐ Some college (3)
- ☐ College graduate (4)
- ☐ Post graduate degree (e.g. MA, MBA, LLD, PhD) (5)
- ☐ Vocational school or technical school (6)

Page Break

s_student Are you currently a college student?

- ☐ Yes, I'm a full-time student (1)
- ☐ Yes, I'm a part-time student (2)
- ☐ No, I am not a student (3)

Page Break

s_employ What is your employment status?

- ☐ Self-employed (1)
- ☐ Employed by someone else (2)
- ☐ Unemployed (3)
- ☐ Homemaker (4)
- ☐ Retired (5)
- ☐ Student (6)

Page Break

s_marriage Are you currently...

- ☐ Married (1)
- ☐ Divorced (2)
- ☐ Widowed (3)
- ☐ Living with partner (4)
- ☐ Single (5)

Page Break

s_household How many people currently reside in your household?

- ☐ 1 (1)
- ☐ 2 (2)
- ☐ 3 (3)
- ☐ 4 (4)
- ☐ 5 (5)
- ☐ 6 or more (6)

Page Break

m_race Are you... Please select all that apply.

- ☐ American Indian / Native American (1)
 - ☐ Asian (2)
 - ☐ Black / African American (3)
 - ☐ Hispanic / Latino (4)
 - ☐ White / Caucasian (5)
 - ☐ Pacific Islander (6)
 - ☐ Other, please specify: (7)
-

Page Break

s_income What do you expect your 2022 household income to be?

- ☐ Under \$25,000 (1)
- ☐ \$25,000 – 39,999 (2)
- ☐ \$40,000 – 49,999 (3)
- ☐ \$50,000 – 74,999 (4)
- ☐ \$75,000 – 99,999 (5)
- ☐ \$100,000 – 124,999 (6)
- ☐ \$125,000 – 149,999 (7)
- ☐ Over \$150,000 (8)

Page Break

oe_final_comments Thank you for completing the survey. If you have any comments about this survey or Provo in general, please enter them here. Otherwise, click the forward arrow button below to record your response.

End of Block: DEMOGRAPHICS



PROVO GENERAL PLAN UPDATE 2022 RESIDENT SURVEY TOPLINE REPORT

METHODOLOGY DETAILS

n=901
Online interviews fielded Apr 13 – May 11, 2022
Margin of error +/- 3.30

For this survey 901 Provo City residents were sampled from city utilities list and supplemental address based sampling. Survey invitations were sent via email and mailed postcards. Survey interviews were completed online. The data were weighted to reflect the demographics of registered voters in Provo City, specifically in regard to age, gender, home ownership, and race, and city council district.

CONTACT

For more information, please contact Kyrene Gibb or Quin Monson at:

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Salt Lake City, Utah 84101
801-406-7877



opening_intro. Provo Citizen Survey

Thank you for responding to our survey about city priorities in Provo. Your time and opinions are greatly valued. Please note that your participation is voluntary and that all your answers will remain strictly confidential.

The survey takes most respondents less than 15 minutes to complete. If you exit the survey before completion, you will be able to resume it at a later time.

To begin the survey, click on the forward arrow button below. During the survey you can use the navigation button on the bottom of the screen to advance questions. If during the survey you do not see the button, scroll down until you see it.

s_qualify. Do you currently live in Provo (n=901)

Yes	100%
No	0%

n_yearborn. Please select the year you were born: (RECODED INTO AGE RANGES; n=901)

18-24	44%
25-34	22
35-44	11
45-54	8
55-64	7
65+	8

n_overall. All things considered, on a scale from 0 to 100, with 0 being very low and 100 being very high, how would you rate your overall quality of life in Provo? (n=897)

Quality of life	77.13
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oe_likemost. In just a few words, what do you like most about living in Provo? (OPEN-ENDED RESPONSES VERBATIM IN APPENDIX)

oe_topissue1. In your opinion, what is the most important issue facing Provo today ? (OPEN-ENDED RESPONSES VERBATIM IN APPENDIX)

oe_topissue2. In your opinion, what is the most important issue facing Provo in the next 3-5 years ? (OPEN-ENDED RESPONSES VERBATIM IN APPENDIX)

m_motives. Which of the following reasons best describe why you choose to live in Provo? Select up to three.

Affordable housing (n=97)	12%
Affordable services (n=44)	4
The areas reputation (n=42)	4
Family-friendliness (n=223)	19
I grew up in the area (n=128)	12
I have family nearby (n=267)	27
Good neighbors/people (n=249)	22
Safe neighborhoods (n=243)	21
Parks, trails, and open spaces (n=239)	24
Making a real estate investment (n=54)	6
To attend a university (n=280)	50
For work/employment opportunities (n=262)	27
Other, please specify: (n=72)	6

s_overall. To what extent do you agree or disagree with the following statements about Provo?

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree
Overall, I feel safe living in Provo. (n=891)	43%	44	6	7	1
Provo is a great place to raise a family. (n=891)	29	38	15	14	5
Provo provides all the services I think it should provide. (n=893)	18	49	11	17	5
Provo has all the kinds of businesses I want it to have. (n=892)	20	45	11	18	7
Overall, I think Provo City does a good job managing city services. (n=891)	22	48	15	10	4
Provo is growing and developing in a positive way. (n=894)	12	44	17	19	6
Provo has enough parks, open spaces, recreation areas to meet my needs. (n=890)	38	41	6	11	5
Provo is an environmentally friendly City. (n=892)	10	37	28	16	8
Provo City does a good job preserving natural resources. (n=889)	10	37	34	15	4
There are job opportunities in Provo for people like me. (n=890)	28	37	15	14	6
Provo is the type of community you could spend your whole life in. (n=894)	20	28	11	20	21
Provo is accommodating for the elderly members of the community. (n=892)	12	29	46	9	3
Provo has activities and amenities that are appealing for the youth in the community. (n=889)	28	43	18	9	2

s_priorities1. Thinking about planning for the future of Provo and the aspects of the community you live in, how important are each of the following potential priorities to you personally?

	Very important	Somewhat important	Not very important	Not at all important
Maintaining low taxes (n=895)	54%	33	10	2
Increasing equity in your home (n=896)	32	40	19	9
Preserving neighborhood and community character (n=895)	44	41	11	4
Bringing in development opportunities that will contribute revenue to the City and diversify the tax base (n=895)	34	44	16	6
Providing safe alternate transportation choices (e.g., public transit, walking and biking routes, etc.) (n=894)	57	29	8	6
Managing and facilitating traffic flow throughout the City (n=895)	76	21	2	1
Providing and maintaining a mix of housing types at various price points (n=896)	66	26	6	2
Increasing employment opportunities (n=896)	44	44	10	2
Having a place for my children/family to live in the community (n=895)	54	31	10	5
Preserving outdoor recreation opportunities (n=896)	72	24	3	<1
Becoming a more environmentally sustainable City (e.g., water conservation, renewable energy options, recycling, etc.) (n=895)	54	32	9	4
Supporting arts and cultural programs (n=896)	41	40	14	4
Promoting accessibility, diversity, and inclusion (n=895)	47	28	14	11

md_priorities2. Of the priorities listed below, which is most important to your quality of life? Which is least important?

	Most important	Least important
Maintaining low taxes (n=156)	10%	7
Increasing equity in your home (n=162)	2	15
Preserving neighborhood and community character (n=152)	6	8
Bringing in development opportunities that will contribute revenue to the City and diversify the tax base (n=144)	4	12
Providing safe alternate transportation choices (e.g., public transit, walking and biking routes, etc.) (n=96)	6	6
Managing and facilitating traffic flow throughout the City (n=124)	14	2

Providing and maintaining a mix of housing types at various price points (n=164)	16	3
Increasing employment opportunities (n=65)	1	6
Having a place for my children/family to live in the community (n=149)	13	5
Preserving outdoor recreation opportunities (n=81)	9	1
Becoming a more environmentally sustainable City (e.g., water conservation, renewable energy options, recycling, etc.) (n=135)	11	4
Supporting arts and cultural programs (n=110)	2	11
Promoting accessibility, diversity, and inclusion (n=213)	6	18

md_improve. Of the following items, which do you think Provo City needs to improve most? Which do you think Provo City does best?

	Needs most improvement	City does best
Maintaining low taxes (n=118)	7%	3
Increasing equity in your home (n=56)	1	4
Preserving neighborhood and community character (n=124)	4	9
Bringing in development opportunities that will contribute revenue to the City and diversify the tax base (n=127)	7	6
Providing safe alternate transportation choices (e.g., public transit, walking and biking routes, etc.) (n=147)	5	15
Managing and facilitating traffic flow throughout the City (n=203)	27	2
Providing and maintaining a mix of housing types at various price points (n=213)	21	5
Increasing employment opportunities (n=48)	2	4
Having a place for my children/family to live in the community (n=15)	2	13
Preserving outdoor recreation opportunities (n=206)	3	25
Becoming a more environmentally sustainable City (e.g., water conservation, renewable energy options, recycling, etc.) (n=120)	12	1
Supporting arts and cultural programs (n=76)	1	7
Promoting accessibility, diversity, and inclusion (n=102)	8	3

s_pace. Which of the following statements best reflects how you feel about the pace at which Provo is growing?

Provo is growing much too quickly (n = 185)	18%
Provo is growing a bit too quickly (n = 295)	36
Provo is growing at an appropriate pace (n = 339)	39
Provo is growing a bit too slowly (n = 47)	6
Provo is growing much too slowly (n = 15)	1

s_rate. How would you rate each of the following aspects of Provo?

	Excellent	Good	Average	Poor	Terrible
The restaurants and dining options (n=866)	26%	47	21	6	1
The preservation of the history and character of the City (n=866)	13	44	37	5	1
The activities and entertainment options (n=863)	16	48	25	10	1
The retail and shopping options (n=868)	10	32	33	20	5
The available parks and open spaces (n=867)	27	49	16	5	2
The trails and trailheads in the City (n=863)	24	49	22	5	1
The atmosphere (n=867)	14	49	29	7	2
The walkability or pedestrian-friendliness of downtown Provo (n=867)	28	45	21	4	1
The walkability or pedestrian-friendliness of areas outside downtown Provo (n=866)	9	31	35	20	6
The traffic and ease of traveling in the City (n=865)	3	16	38	29	14

s_neighborhood. Next, thinking specifically about the neighborhood you live in, to what extent do you agree or disagree with the following statements?

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree
I am pleased with the way my neighborhood looks. (n=851)	22%	35	16	20	7
My neighborhood gets enough attention from the City. (n=849)	12	30	31	20	7
My neighborhood is connected to the rest of the City. (n=849)	27	39	16	14	5
Things in my neighborhood have gotten better since I moved here. (n=851)	5	16	51	20	7
My neighborhood is walkable. (n=849)	38	37	8	12	5

My neighborhood has the right mix of businesses and housing. (n=847)	17	32	23	19	9
My neighborhood has access to usable transit. (n=848)	27	30	14	17	13
My neighborhood has access to parks and recreation. (n=851)	45	36	7	10	3
My neighborhood has enough housing options to accommodate current and future residents. (n=849)	9	24	19	30	19

m_econ_future. Which of the following would you like to see more of in your neighborhood in the future? Select all that apply.

Food & drink (n=218)	27%
Shopping & entertainment (n=223)	25
Services (e.g., salon, bank, medical facilities, laundry) (n=105)	14
Active transportation routes (e.g., walking, biking) (n=241)	31
Public transit routes (e.g., bus, light rail) (n=232)	30
Activities, events, and programs (n=187)	26
Community or recreation spaces (e.g., parks, trails, recreation center) (n=276)	36
Other, please specify: (n=155)	16
None of the above (n=126)	14

s_econ_future_access. Ideally, how far would you like to travel to access each of the following potential amenities, businesses, and services in your area?

	5 minute walk	15 minute walk	5-9 minute drive	10-19 minute drive	20+ minute drive
Food & drink (n = 828)	15%	27	45	11	1
Shopping & entertainment (n = 829)	7	17	46	27	3
Services (e.g., salon, bank, medical facilities, laundry) (n = 829)	10	18	52	18	2
Active transportation routes (e.g., walking, biking) (n = 822)	62	24	10	3	1
Public transit routes (e.g., bus, light rail) (n = 822)	63	22	10	3	2
Activities, events, and programs (n = 827)	7	21	38	29	5

Community or recreation spaces (e.g., parks, trails, recreation center) (n = 827)	34	32	25	9	1
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m_housing_future. In your opinion, what type of housing and development is most needed in Provo ? Select up to three (3).

Small shopping center with multiple stores, restaurants, and/or services (n=150)	18%
Mixed-use developments combining ground-level storefronts with apartments or condominiums (n=169)	24
Single-family garden courtyard homes with shared open space (n=196)	22
Senior housing, such as an assisted living community, retirement village, or residential care home (n=92)	7
Townhomes with individual yards (n=239)	31
Single-family homes with large yards (n=346)	39
Apartments (n=164)	28
Accessory Dwelling Units (ADUs, e.g., basement apt, mother-in-law suite, attic apt, tiny home on existing lot, etc.) (n=211)	21
Student housing (n=160)	31
Other, please specify: (n=85)	9
None of these (n=24)	2

m_fit_mix. Which, if any, of the following features would fit well into your area of the City ? Select all that apply.

Small shopping center with multiple stores, restaurants, and/or services (n=164)	19%
Mixed-use developments combining ground-level storefronts with apartments or condominiums (n=142)	19
Single-family garden courtyard homes with shared open space (n=193)	20
Senior housing, such as an assisted living community, retirement village, or residential care home (n=78)	7
Townhomes with individual yards (n=241)	30
Single-family homes with large yards (n=342)	36
Apartments (n=195)	30
Accessory Dwelling Units (ADUs, e.g., basement apt, mother-in-law suite, attic apt, tiny home on existing lot, etc.) (n=231)	25
Student housing (n=129)	25
Other, please specify: (n=49)	5
None of these (n=74)	8



m_citymix. Which, if any, of the following features might not fit well into your area of the City, but would be nice to have somewhere in Provo ? Select all that apply.

Small shopping center with multiple stores, restaurants, and/or services (n=265)	36%
Mixed-use developments combining ground-level storefronts with apartments or condominiums (n=243)	29
Single-family garden courtyard homes with shared open space (n=186)	24
Senior housing, such as an assisted living community, retirement village, or residential care home (n=197)	24
Townhomes with individual yards (n=215)	29
Single-family homes with large yards (n=199)	29
Apartments (n=180)	21
Accessory Dwelling Units (ADUs, e.g., basement apt, mother-in-law suite, attic apt, tiny home on existing lot, etc.) (n=140)	17
Student housing (n=207)	24
Other, please specify: (n=24)	3
None of these (n=69)	8

transition. Thank you for your thoughtful responses so far. The next few questions will ask about your priorities with certain future development initiatives the City may undertake.

m_transit. When it comes to transportation in Provo, which of the following issues would you consider to be most important for the City to address? Select up to three (3).

Improving air quality (n=276)	35%
Reducing traffic congestion (n=384)	52
Improving freeway connections (n=148)	19
East-west mobility (n=210)	23
Improve biking and walking experience within neighborhoods (n=139)	18
Improve biking and walking experience between neighborhoods and other parts of the City (n=206)	26
Public transit/alternate transportation options (n=196)	24
Improving parking accessibility (n=265)	43
Increasing commuter routes/major thoroughfares (n=107)	13
Reducing speeds in neighborhoods (n=95)	8
Other, please specify: (n=35)	3

m_rec. When it comes to recreation in Provo, which of the following would you consider to be most important for the City to address? Select up to three (3).

More small parks in neighborhoods (n=323)	45%
A better community gathering space (n=138)	18
Areas for community gardens (n=210)	26
More ballfields and sporting areas (n=99)	13
More connectivity between trails (n=227)	28
More connectivity of bikeable streets (n=202)	26
More areas to enjoy the lakefront (n=324)	41
Preservation of open space (n=376)	47
Other, please specify: (n=50)	6

oe_othpark_in. What kinds of recreational activities or opportunities would you or your family members like to see more of in Provo?
(OPEN-ENDED RESPONSES VERBATIM IN APPENDIX)

md_sustain1. Of the following aspects of environmental sustainability, which is the most important to your quality of life? Which is the least important?

	Most important	Least important
Enhancing/restoring Provo River and other waterways (n=167)	15%	4
Establishing building practices to promote energy efficiency (n=103)	7	8
Improve recycling (n=153)	12	9
Conserving open spaces and scenic areas (n=182)	19	5
Improving air quality (n=238)	32	3
Providing access to alternative energy sources (n=132)	10	6
Transitioning to an electric fleet for city-owned vehicles (n=327)	2	41
None of the above (n=187)	2	22

md_sustain2. Of the following aspects of environmental sustainability, which do you think the City needs to improve most? Which do you think the City does best?

	Needs most improvement	City does best
Enhancing/restoring Provo River and other waterways (n=195)	14%	11
Establishing building practices to promote energy efficiency (n=85)	6	5
Improve recycling (n=201)	23	7

Conserving open spaces and scenic areas (n=308)	8	35
Improving air quality (n=229)	30	2
Providing access to alternative energy sources (n=103)	8	5
Transitioning to an electric fleet for city-owned vehicles (n=45)	2	5
None of the above (n=247)	6	27

md_equity1. Of the following aspects of accessibility, which is the most important to your quality of life? Which is the least important?

	Most important	Least important
Housing availability and affordability for all residents (n=431)	57%	4
A diversity and inclusivity committee (n=341)	8	38
Access to open space for all residents (n=207)	13	15
Employment opportunities for all residents (n=141)	10	7
Access to transportation for all residents (n=135)	9	8
None of the above (n=222)	3	26

md_equity2. Of the following aspects of accessibility, which do you think the City needs to improve most? Which do you think the City does best?

	Needs most improvement	City does best
Housing availability and affordability for all residents (n=414)	56%	3
A diversity and inclusivity committee (n=136)	11	7
Access to open space for all residents (n=278)	9	28
Employment opportunities for all residents (n=165)	7	15
Access to transportation for all residents (n=227)	9	27
None of the above (n=188)	6	17

md_culture1. Of the following aspects of arts and cultural programs, which is the most important to your quality of life? Which is the least important?

	Most important	Least important
Celebrating the historic downtown area (n=187)	14%	14
Connecting to the university community (n=324)	25	21
Celebrating local art/artists and culture (n=287)	30	8
Connecting to the regional history (n=245)	6	26
Providing additional City-sponsored events (n=222)	18	11
None of the above (n=186)	6	18

md_culture2. Of the following aspects of arts and cultural programs, which do you think the City needs to improve most? Which do you think the City does best?

	Needs most improvement	City does best
Celebrating the historic downtown area (n=254)	7%	28
Connecting to the university community (n=271)	20	22
Celebrating local art/artists and culture (n=260)	22	16
Connecting to the regional history (n=120)	13	3
Providing additional City-sponsored events (n=258)	17	17
None of the above (n=245)	19	12

md_economy1. Of the following aspects of economic development and employment, which is the most important to your quality of life? Which is the least important?

	Most important	Least important
Attracting outside employers to Provo (n=235)	15%	18
Increasing commercial and industrial building developments (n=374)	5	43
Growing the local small business and startup community (n=446)	56	6
Attracting technology-related business (n=218)	17	14

None of the above (n=196)

6

17

md_economy2. Of the following aspects of economic development and employment, which is the most important to your quality of life?
Which is the least important?

	Needs most improvement	City does best
Attracting outside employers to Provo (n=216)	19%	12
Increasing commercial and industrial building developments (n=139)	7	13
Growing the local small business and startup community (n=486)	36	34
Attracting technology-related business (n=237)	20	15
None of the above (n=291)	15	23

demo_intro. And now just a few more questions that will help us categorize responses. As a reminder, your answers will remain strictly confidential.

s_sex. Which of the following best describes how you think of yourself?

Male (n = 355)	48%
Female (n = 389)	51
In another way, specify if you wish: (n = 9)	1

s_timelived. How long have you lived in Provo? (n=755)

Less than 5 years	42%
5-10 years	23
11-15 years	6
16-20 years	6
21-25 years	6
26-30 years	3
31-35 years	4
36-40 years	3
40 or more years	7

s_expect. In total (including any time you have already spent living in Provo), how long do you expect to live in Provo? (n=753)

Less than 5 years	18%
5-10 years	36
11-15 years	8
16-20 years	6
21-25 years	3
26-30 years	5
31-35 years	2
36-40 years	2
40 or more years	19

s_ownrent. Which of the following best describes where you are currently living? (n=755)

Own or buying my own home	45%
Rent my home or apartment	54
Live with parents, relatives, or otherwise rent-free	1
Other	<1

s_edofr.	What is the last year of school you completed? (n=755)	
	Some high school or less	<1%
	High school graduate	2
	Some college	39
	College graduate	38
	Post graduate degree (e.g. MA, MBA, LLD, PhD)	20
	Vocational school or technical school	1

s_student.	Are you currently a college student? (n=755)	
	Yes, I'm a full-time student	38%
	Yes, I'm a part-time student	5
	No, I am not a student	57

s_employ.	What is your employment status? (n=753)	
	Self-employed	10%
	Employed by someone else	64
	Unemployed	1
	Homemaker	7
	Retired	7
	Student	10

s_marriage.	Are you currently... (n=752)	
	Married	69%
	Divorced	3
	Widowed	2
	Living with partner	3
	Single	22

s_household.	How many people currently reside in your household? (n=753)	
	1	6%
	2	42
	3	17
	4	20
	5	8
	6 or more	7



m_race. Are you... Please select all that apply.

	Average
American Indian / Native American (n=14)	2%
Asian (n=25)	3
Black / African American (n=11)	1
Hispanic / Latino (n=51)	6
White / Caucasian (n=672)	93
Pacific Islander (n=13)	2
Other, please specify: (n=19)	2

s_income. What do you expect your 2022 household income to be? (n=737)

Under \$25,000	26%
\$25,000 – 39,999	14
\$40,000 – 49,999	7
\$50,000 – 74,999	16
\$75,000 – 99,999	11
\$100,000 – 124,999	9
\$125,000 – 149,999	5
Over \$150,000	11

oe_final_comments. Thank you for completing the survey. If you have any comments about this survey or Provo in general, please enter them here. Otherwise, click the forward arrow button below to record your response. (OPEN-ENDED RESPONSES VERBATIM IN APPENDIX)



PROVO GENERAL PLAN UPDATE 2022 RESIDENT SURVEY

TOPLINE REPORT – STUDENT/NON-STUDENT GROUPED RESULTS

METHODOLOGY DETAILS

n=180 Students, 575 Non-Students (unweighted sample sizes)
Online interviews fielded Apr 13 – May 11, 2022
Margin of error +/- 3.30

For this survey 901 Provo City residents were sampled from city utilities list and supplemental address based sampling. Survey invitations were sent via email and mailed postcards. Survey interviews were completed online. The data were weighted to reflect the demographics of registered voters in Provo City, specifically in regard to age, gender, home ownership, and race, and city council district.

CONTACT

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opening_intro. **Provo Citizen Survey**

Thank you for responding to our survey about city priorities in Provo. Your time and opinions are greatly valued. Please note that your participation is voluntary and that all your answers will remain strictly confidential.

The survey takes most respondents less than 15 minutes to complete. If you exit the survey before completion, you will be able to resume it at a later time.

To begin the survey, click on the forward arrow button below. During the survey you can use the navigation button on the bottom of the screen to advance questions. If during the survey you do not see the button, scroll down until you see it.

s_qualify. Do you currently live in Provo

	Total Non-Student (n=575)	Total Student (n=180)
Yes	100%	100
No	0	0

n_yearborn. Please select the year you were born: (RECODED INTO AGE RANGES; n=901)

	Non-Student	Student
18-34	41%	95
35-44	19	2
45-54	13	2
55-64	11	1
65+	16	0

n_overall. All things considered, on a scale from 0 to 100, with 0 being very low and 100 being very high, how would you rate your overall quality of life in Provo?

	Total Non-Student (n=573)	Total Student (n=179)
Quality of life	78.55	76.31

oe_likemost. In just a few words, what do you like most about living in Provo? (OPEN-ENDED RESPONSES VERBATIM IN APPENDIX)

oe_topissue1. In your opinion, what is the most important issue facing Provo today? (OPEN-ENDED RESPONSES VERBATIM IN APPENDIX)

oe_topissue2. In your opinion, what is the most important issue facing Provo in the next 3-5 years ? (OPEN-ENDED RESPONSES
VERBATIM IN APPENDIX)

m_motives. Which of the following reasons best describe why you choose to live in Provo? Select up to three .

	Average Non- Student 10%	Average Student 14
Affordable housing (Non-Student n=54) (Student n=26)		
Affordable services (Non-Student n=31) (Student n=6)	4	4
The areas reputation (Non-Student n=32) (Student n=2)	6	1
Family-friendliness (Non-Student n=162) (Student n=25)	27	9
I grew up in the area (Non-Student n=95) (Student n=13)	16	7
I have family nearby (Non-Student n=196) (Student n=38)	35	19
Good neighbors/people (Non-Student n=192) (Student n=25)	31	13
Safe neighborhoods (Non-Student n=173) (Student n=32)	30	11
Parks, trails, and open spaces (Non-Student n=161) (Student n=44)	28	20
Making a real estate investment (Non-Student n=37) (Student n=8)	8	4
To attend a university (Non-Student n=92) (Student n=139)	19	87
For work/employment opportunities (Non-Student n=183) (Student n=45)	32	22
Other, please specify: (Non-Student n=54) (Student n=7)	9	3



To what extent do you agree or disagree with the following statements about Provo?.

s_overall_1. Overall, I feel safe living in Provo.

	Total Non-Student (n=568)	Total Student (n=179)
Strongly agree	49%	35%
Somewhat agree	40	48
Neither agree nor disagree	5	6
Somewhat disagree	4	10
Strongly disagree	1	1

s_overall_2. Provo is a great place to raise a family.

	Total Non-Student (n=568)	Total Student (n=180)
Strongly agree	40%	15%
Somewhat agree	36	40
Neither agree nor disagree	12	16
Somewhat disagree	9	19
Strongly disagree	3	9

s_overall_3. Provo provides all the services I think it should provide.

	Total Non-Student (n=567)	Total Student (n=179)
Strongly agree	23%	12%
Somewhat agree	45	54
Neither agree nor disagree	10	12
Somewhat disagree	16	18
Strongly disagree	6	3

s_overall_4. Provo has all the kinds of businesses I want it to have.

	Total Non-Student (n=568)	Total Student (n=179)
Strongly agree	20%	20%
Somewhat agree	38	55
Neither agree nor disagree	11	8
Somewhat disagree	21	15
Strongly disagree	10	3



s_overall_5. Overall, I think Provo City does a good job managing city services.

	Total Non-Student (n=570)	Total Student (n=180)
Strongly agree	28%	13%
Somewhat agree	44	54
Neither agree nor disagree	13	19
Somewhat disagree	13	8
Strongly disagree	4	5

s_overall_6. Provo is growing and developing in a positive way.

	Total Non-Student (n=569)	Total Student (n=180)
Strongly agree	14%	9%
Somewhat agree	43	47
Neither agree nor disagree	14	21
Somewhat disagree	22	17
Strongly disagree	7	6

s_overall_7. Provo has enough parks, open spaces, recreation areas to meet my needs.

	Total Non-Student (n=569)	Total Student (n=180)
Strongly agree	38%	37%
Somewhat agree	38	45
Neither agree nor disagree	8	3
Somewhat disagree	10	12
Strongly disagree	6	3

s_overall_8. Provo is an environmentally friendly City.

	Total Non-Student (n=571)	Total Student (n=179)
Strongly agree	14%	5%
Somewhat agree	41	33
Neither agree nor disagree	23	34
Somewhat disagree	14	19
Strongly disagree	8	9



s_overall_9. Provo City does a good job preserving natural resources.

	Total Non-Student (n=571)	Total Student (n=179)
Strongly agree	14%	6%
Somewhat agree	39	35
Neither agree nor disagree	31	36
Somewhat disagree	12	19
Strongly disagree	4	4

s_overall_10. There are job opportunities in Provo for people like me.

	Total Non-Student (n=573)	Total Student (n=179)
Strongly agree	26%	30%
Somewhat agree	31	44
Neither agree nor disagree	19	9
Somewhat disagree	16	14
Strongly disagree	8	3

s_overall_11. Provo is the type of community you could spend your whole life in.

	Total Non-Student (n=572)	Total Student (n=179)
Strongly agree	31%	7%
Somewhat agree	31	26
Neither agree nor disagree	12	10
Somewhat disagree	15	28
Strongly disagree	12	29

s_overall_12. Provo is accommodating for the elderly members of the community.

	Total Non-Student (n=570)	Total Student (n=179)
Strongly agree	16%	9%
Somewhat agree	29	26
Neither agree nor disagree	41	51
Somewhat disagree	10	11
Strongly disagree	3	3



s_overall_13. Provo has activities and amenities that are appealing for the youth in the community.

	Total Non-Student (n=569)	Total Student (n=179)
Strongly agree	32%	27%
Somewhat agree	42	41
Neither agree nor disagree	17	16
Somewhat disagree	7	14
Strongly disagree	1	2

Thinking about planning for the future of Provo and the aspects of the community you live in, how important are each of the following potential priorities to you personally?.

s_priorities1_1. Maintaining low taxes

	Total Non-Student (n=574)	Total Student (n=180)
Very important	58%	46
Somewhat important	29	40
Not very important	10	13
Not at all important	3	1

s_priorities1_2. Increasing equity in your home

	Total Non-Student (n=575)	Total Student (n=180)
Very important	30%	32
Somewhat important	43	36
Not very important	18	22
Not at all important	10	10

s_priorities1_3. Preserving neighborhood and community character

	Total Non-Student (n=575)	Total Student (n=180)
Very important	45%	40
Somewhat important	41	44
Not very important	11	11
Not at all important	3	6



s_priorities1_4. Bringing in development opportunities that will contribute revenue to the City and diversify the tax base

	Total Non-Student (n=574)	Total Student (n=180)
Very important	36%	31
Somewhat important	41	45
Not very important	16	19
Not at all important	7	5

s_priorities1_5. Providing safe alternate transportation choices (e.g., public transit, walking and biking routes, etc.)

	Total Non-Student (n=573)	Total Student (n=180)
Very important	47%	70
Somewhat important	34	21
Not very important	11	4
Not at all important	8	4

s_priorities1_6. Managing and facilitating traffic flow throughout the City

	Total Non-Student (n=574)	Total Student (n=180)
Very important	76%	72
Somewhat important	21	25
Not very important	2	1
Not at all important	1	2

s_priorities1_7. Providing and maintaining a mix of housing types at various price points

	Total Non-Student (n=574)	Total Student (n=180)
Very important	58%	72
Somewhat important	30	25
Not very important	9	3
Not at all important	4	<1

s_priorities1_8. Increasing employment opportunities

	Total Non-Student (n=575)	Total Student (n=180)
Very important	41%	44
Somewhat important	45	46
Not very important	12	10
Not at all important	3	<1

s_priorities1_9. Having a place for my children/family to live in the community

	Total Non-Student (n=574)	Total Student (n=180)
Very important	56%	51
Somewhat important	32	31
Not very important	9	12
Not at all important	4	6

s_priorities1_10. Preserving outdoor recreation opportunities

	Total Non-Student (n=574)	Total Student (n=180)
Very important	70%	74
Somewhat important	26	24
Not very important	3	2
Not at all important	<1	<1

s_priorities1_11. Becoming a more environmentally sustainable City (e.g., water conservation, renewable energy options, recycling, etc.)

	Total Non-Student (n=574)	Total Student (n=180)
Very important	52%	57
Somewhat important	35	28
Not very important	9	10
Not at all important	4	5

s_priorities1_12. Supporting arts and cultural programs

	Total Non-Student (n=575)	Total Student (n=180)
Very important	40%	42
Somewhat important	42	37
Not very important	13	18
Not at all important	5	4

s_priorities1_13. Promoting accessibility, diversity, and inclusion

	Total Non-Student (n=574)	Total Student (n=180)
Very important	43%	50
Somewhat important	30	27
Not very important	16	12
Not at all important	11	11

md_priorities2. Of the priorities listed below, which is most important to your quality of life? Which is least important?

	Non-Student		Student	
	Most important	Least important	Most important	Least important
Maintaining low taxes (Non-Student n=103) (Student n=32)	12%	8	6	9
Increasing equity in your home (Non-Student n=94) (Student n=38)	2	14	1	17
Preserving neighborhood and community character (Non-Student n=116) (Student n=17)	10	9	1	7
Bringing in development opportunities that will contribute revenue to the City and diversify the tax base (Non-Student n=100) (Student n=24)	7	10	2	15
Providing safe alternate transportation choices (e.g., public transit, walking and biking routes, etc.) (Non-Student n=56) (Student n=25)	4	6	8	7
Managing and facilitating traffic flow throughout the City (Non-Student n=79) (Student n=28)	12	2	18	1
Providing and maintaining a mix of housing types at various price points (Non-Student n=91) (Student n=40)	11	5	20	1
Increasing employment opportunities (Non- Student n=40) (Student n=13)	1	6	1	5
Having a place for my children/family to live in the community (Non-Student n=102) (Student n=27)	14	3	11	8
Preserving outdoor recreation opportunities (Non- Student n=47) (Student n=21)	8	1	9	1
Becoming a more environmentally sustainable City (e.g., water conservation, renewable energy options, recycling, etc.) (Non-Student n=85) (Student n=34)	11	4	14	5
Supporting arts and cultural programs (Non- Student n=69) (Student n=20)	1	10	2	9
Promoting accessibility, diversity, and inclusion (Non-Student n=146) (Student n=37)	6	19	6	15

md_improve. Of the following items, which do you think Provo City needs to improve most? Which do you think Provo City does best?

	Non-Student		Student	
	Needs most improvement	City does best	Needs most improvement	City does best
Maintaining low taxes (Non-Student n=84) (Student n=12)	8%	5	4	2
Increasing equity in your home (Non-Student n=40) (Student n=6)	1	6	0	1
Preserving neighborhood and community character (Non-Student n=90) (Student n=21)	4	10	4	7
Bringing in development opportunities that will contribute revenue to the City and diversify the tax base (Non-Student n=99) (Student n=14)	10	6	2	6
Providing safe alternate transportation choices (e.g., public transit, walking and biking routes, etc.) (Non-Student n=94) (Student n=32)	8	11	1	20
Managing and facilitating traffic flow throughout the City (Non-Student n=126) (Student n=51)	22	2	34	2
Providing and maintaining a mix of housing types at various price points (Non-Student n=124) (Student n=54)	17	6	22	3
Increasing employment opportunities (Non-Student n=27) (Student n=14)	2	4	3	5
Having a place for my children/family to live in the community (Non-Student n=98) (Student n=29)	3	14	2	13
Preserving outdoor recreation opportunities (Non-Student n=125) (Student n=55)	5	20	1	31
Becoming a more environmentally sustainable City (e.g., water conservation, renewable energy options, recycling, etc.) (Non-Student n=78) (Student n=28)	12	2	15	1
Supporting arts and cultural programs (Non-Student n=56) (Student n=14)	1	8	1	5
Promoting accessibility, diversity, and inclusion (Non-Student n=62) (Student n=26)	7	4	11	3

s_pace. Which of the following statements best reflects how you feel about the pace at which Provo is growing?

	Total Non-Student (n=572)	Total Student (n=179)
Provo is growing much too quickly	21%	13
Provo is growing a bit too quickly	35	37
Provo is growing at an appropriate pace	34	45
Provo is growing a bit too slowly	7	5
Provo is growing much too slowly	2	1

How would you rate each of the following aspects of Provo?.

s_rate_1. The restaurants and dining options

	Total Non-Student (n=573)	Total Student (n=179)
Excellent	24%	27
Good	43	54
Average	24	16
Poor	8	3
Terrible	2	<1

s_rate_2. The preservation of the history and character of the City

	Total Non-Student (n=572)	Total Student (n=179)
Excellent	16%	7
Good	47	41
Average	30	47
Poor	7	4
Terrible	1	<1

s_rate_3. The activities and entertainment options

	Total Non-Student (n=573)	Total Student (n=179)
Excellent	14%	17
Good	47	52
Average	28	19
Poor	9	12
Terrible	2	<1

s_rate_4. The retail and shopping options

	Total Non-Student (n=574)	Total Student (n=179)
Excellent	9%	9
Good	27	39
Average	35	31
Poor	23	20
Terrible	7	1

s_rate_5. The available parks and open spaces

	Total Non-Student (n=573)	Total Student (n=179)
Excellent	27%	22
Good	48	54
Average	18	16
Poor	5	4
Terrible	2	4

s_rate_6. The trails and trailheads in the City

	Total Non-Student (n=570)	Total Student (n=179)
Excellent	23%	21
Good	49	49
Average	22	24
Poor	4	5
Terrible	1	<1

s_rate_7. The atmosphere

	Total Non-Student (n=574)	Total Student (n=179)
Excellent	16%	8
Good	50	50
Average	28	30
Poor	5	9
Terrible	1	3

s_rate_8. The walkability or pedestrian-friendliness of downtown Provo

	Total Non-Student (n=574)	Total Student (n=179)
Excellent	24%	31
Good	47	47
Average	23	18
Poor	4	3
Terrible	1	2

s_rate_9. The walkability or pedestrian-friendliness of areas outside downtown Provo

	Total Non-Student (n=574)	Total Student (n=179)
Excellent	7%	10
Good	29	32
Average	38	32
Poor	19	20
Terrible	7	6

s_rate_10. The traffic and ease of traveling in the City

	Total Non-Student (n=572)	Total Student (n=179)
Excellent	4%	<1
Good	19	14
Average	40	37
Poor	26	30
Terrible	11	20

Next, thinking specifically about the neighborhood you live in, to what extent do you agree or disagree with the following statements?.

s_neighborhood_1. I am pleased with the way my neighborhood looks.

	Total Non-Student (n=574)	Total Student (n=179)
Strongly agree	28%	13
Somewhat agree	37	35
Neither agree nor disagree	14	19
Somewhat disagree	14	29
Strongly disagree	8	4

s_neighborhood_2.	My neighborhood gets enough attention from the City.		
		Total Non-Student (n=574)	Total Student (n=179)
	Strongly agree	14%	12
	Somewhat agree	30	32
	Neither agree nor disagree	31	28
	Somewhat disagree	18	23
	Strongly disagree	8	6

s_neighborhood_3.	My neighborhood is connected to the rest of the City.		
		Total Non-Student (n=573)	Total Student (n=179)
	Strongly agree	21%	34
	Somewhat agree	39	39
	Neither agree nor disagree	19	11
	Somewhat disagree	15	13
	Strongly disagree	6	4

s_neighborhood_4.	Things in my neighborhood have gotten better since I moved here.		
		Total Non-Student (n=574)	Total Student (n=179)
	Strongly agree	7%	4
	Somewhat agree	20	14
	Neither agree nor disagree	50	53
	Somewhat disagree	15	26
	Strongly disagree	7	4

s_neighborhood_5.	My neighborhood is walkable.		
		Total Non-Student (n=573)	Total Student (n=179)
	Strongly agree	40%	37
	Somewhat agree	33	40
	Neither agree nor disagree	9	6
	Somewhat disagree	13	10
	Strongly disagree	5	6

s_neighborhood_6. My neighborhood has the right mix of businesses and housing.

	Total Non-Student (n=573)	Total Student (n=179)
Strongly agree	19%	13
Somewhat agree	29	38
Neither agree nor disagree	21	24
Somewhat disagree	20	17
Strongly disagree	11	8

s_neighborhood_7. My neighborhood has access to usable transit.

	Total Non-Student (n=572)	Total Student (n=179)
Strongly agree	18%	41
Somewhat agree	25	36
Neither agree nor disagree	17	7
Somewhat disagree	23	8
Strongly disagree	16	8

s_neighborhood_8. My neighborhood has access to parks and recreation.

	Total Non-Student (n=574)	Total Student (n=179)
Strongly agree	47%	40
Somewhat agree	36	35
Neither agree nor disagree	6	10
Somewhat disagree	8	11
Strongly disagree	2	4

s_neighborhood_9. My neighborhood has enough housing options to accommodate current and future residents.

	Total Non-Student (n=573)	Total Student (n=179)
Strongly agree	13%	2
Somewhat agree	26	21
Neither agree nor disagree	19	19
Somewhat disagree	24	38
Strongly disagree	18	19

m_econ_future. Which of the following would you like to see more of in your neighborhood in the future? Select all that apply.

	Average Non-Student	Average Student
Food & drink (Non-Student n=147) (Student n=47)	28%	25
Shopping & entertainment (Non-Student n=155) (Student n=45)	28	21
Services (e.g., salon, bank, medical facilities, laundry) (Non-Student n=72) (Student n=26)	13	16
Active transportation routes (e.g., walking, biking) (Non-Student n=161) (Student n=57)	31	30
Public transit routes (e.g., bus, light rail) (Non-Student n=151) (Student n=57)	29	29
Activities, events, and programs (Non-Student n=114) (Student n=54)	23	33
Community or recreation spaces (e.g., parks, trails, recreation center) (Non-Student n=169) (Student n=77)	31	42
Other, please specify: (Non-Student n=117) (Student n=27)	20	14
None of the above (Non-Student n=93) (Student n=16)	16	10

s_econ_future_access. Ideally, how far would you like to travel to access each of the following potential amenities, businesses, and services in your area?

s_econ_future_access_1. Food & drink.

	Total Non-Student (n=574)	Total Student (n=179)
5 minute walk	18%	11
15 minute walk	26	30
5-9 minute drive	42	51
10-19 minute drive	11	8
20+ minute drive	2	0

s_econ_future_access_2. Shopping & entertainment

	Total Non-Student (n=574)	Total Student (n=179)
5 minute walk	9%	5
15 minute walk	19	16
5-9 minute drive	47	45
10-19 minute drive	22	32
20+ minute drive	3	2

s_econ_future_access_3. Services (e.g., salon, bank, medical facilities, laundry)

	Total Non-Student (n=574)	Total Student (n=179)
5 minute walk	9%	11
15 minute walk	19	18
5-9 minute drive	51	55
10-19 minute drive	18	15
20+ minute drive	3	0

s_econ_future_access_4. Active transportation routes (e.g., walking, biking)

	Total Non-Student (n=574)	Total Student (n=179)
5 minute walk	60%	62
15 minute walk	24	26
5-9 minute drive	12	9
10-19 minute drive	3	3
20+ minute drive	1	1

s_econ_future_access_5. Public transit routes

	Total Non-Student (n=574)	Total Student (n=179)
5 minute walk	55%	75%
15 minute walk	25%	19%
5-9 minute drive	13%	4%
10-19 minute drive	4%	1%
20+ minute drive	3%	1%

s_econ_future_access_6. Activities, events, and programs

	Total Non-Student (n=574)	Total Student (n=179)
5 minute walk	8%	7
15 minute walk	21	24
5-9 minute drive	40	35
10-19 minute drive	26	31
20+ minute drive	6	3

s_econ_future_access_7. Community or recreation spaces (e.g., parks, trails, recreation center)

	Total Non-Student (n=574)	Total Student (n=179)
5 minute walk	35%	30%
15 minute walk	31%	33%
5-9 minute drive	25%	25%
10-19 minute drive	7%	11%
20+ minute drive	2%	1%

m_housing_future. In your opinion, what type of housing and development is most needed in Provo ? Select up to three (3).

	Average Non-Student	Average Student
Small shopping center with multiple stores, restaurants, and/or services (Non-Student n=121) (Student n=19)	23%	13
Mixed-use developments combining ground-level storefronts with apartments or condominiums (Non-Student n=117) (Student n=46)	23	27
Single-family garden courtyard homes with shared open space (Non-Student n=141) (Student n=41)	26	18
Senior housing, such as an assisted living community, retirement village, or residential care home (Non-Student n=78) (Student n=9)	12	2
Townhomes with individual yards (Non-Student n=151) (Student n=58)	26	34
Single-family homes with large yards (Non-Student n=241) (Student n=63)	43	33
Apartments (Non-Student n=82) (Student n=66)	17	42

Accessory Dwelling Units (ADUs, e.g., basement apt, mother-in-law suite, attic apt, tiny home on existing lot, etc.) (Non- Student n=156) (Student n=40)	27	15
Student housing (Non-Student n=62) (Student n=86)	12	58
Other, please specify: (Non-Student n=64) (Student n=12)	11	5
None of these (Non-Student n=20) (Student n=0)	3	<1

m_fit_mix. Which, if any, of the following features would fit well into your area of the City ? Select all that apply.

	Average Non- Student	Average Student
Small shopping center with multiple stores, restaurants, and/or services (Non-Student n=123) (Student = 28)	21%	16
Mixed-use developments combining ground-level storefronts with apartments or condominiums (Non-Student n=95) (Student n =42)	18	21
Single-family garden courtyard homes with shared open space (Non-Student n=150) (Student n=33)	27	13
Senior housing, such as an assisted living community, retirement village, or residential care home (Non-Student n=66) (Student n =9)	10	3
Townhomes with individual yards (Non- Student n=160) (Student n=60)	28	32
Single-family homes with large yards (Non- Student n= 257) (Student n=51)	45	25
Apartments (Non-Student n=105) (Student n= 78)	23	42
Accessory Dwelling Units (ADUs, e.g., basement apt, mother-in-law suite, attic apt, tiny home on existing lot, etc.) (Non- Student n=170) (Student n= 47)	28	22
Student housing (Non-Student n=43) (Student n= 81)	8	53
Other, please specify: (Non-Student n=41) (Student n= 4)	7	2
None of these (Non-Student n=53) (Student n= 7)	9	5

m_citymix. Which, if any, of the following features might not fit well into your area of the City, but would be nice to have somewhere in Provo ? Select all that apply.

	Average Non-Student	Average Student
Small shopping center with multiple stores, restaurants, and/or services (Non-Student n=178) (Student n= 65)	34	4
Mixed-use developments combining ground-level storefronts with apartments or condominiums (Non-Student n=175) (Student n= 50)	32	27
Single-family garden courtyard homes with shared open space (Non-Student n=132) (Student n= 44)	24	25
Senior housing, such as an assisted living community, retirement village, or residential care home (Non-Student n=146) (Student n= 41)	27	22
Townhomes with individual yards (Non-Student n=146) (Student n= 55)	26	34
Single-family homes with large yards (Non-Student n=120) (Student n= 59)	25	34
Apartments (Non-Student n=128) (Student n= 37)	23	18
Accessory Dwelling Units (ADUs, e.g., basement apt, mother-in-law suite, attic apt, tiny home on existing lot, etc.) (Non-Student n=99) (Student n= 30)	17	17
Student housing (Non-Student n=149) (Student n= 45)	26	24
Other, please specify: (Non-Student n=17) (Student n= 3)	3	1
None of these (Non-Student n=51) (Student n= 11)	9	6

transition. Thank you for your thoughtful responses so far. The next few questions will ask about your priorities with certain future development initiatives the City may undertake.

m_transit.

When it comes to transportation in Provo, which of the following issues would you consider to be most important for the City to address? Select up to three (3).

	Average Non-Student	Average Student
Improving air quality (Non-Student n=194) (Student n=69)	34%	38
Reducing traffic congestion (Non-Student n=267) (Student n=91)	49	57
Improving freeway connections (Non-Student n=104) (Student n=35)	18	21
East-west mobility (Non-Student n=158) (Student n=40)	27	18
Improve biking and walking experience within neighborhoods (Non-Student n=97) (Student n=29)	20	14
Improve biking and walking experience between neighborhoods and other parts of the City (Non-Student n=139) (Student n=50)	25	26
Public transit/alternate transportation options (Non-Student n=142) (Student n=47)	26	22
Improving parking accessibility (Non-Student n=159) (Student n=93)	30	61
Increasing commuter routes/major thoroughfares (Non-Student n=79) (Student n=24)	15	12
Reducing speeds in neighborhoods (Non-Student n=85) (Student n=8)	13	3
Other, please specify: (Non-Student n=26) (Student n=7)	4	3

m_rec.

When it comes to recreation in Provo, which of the following would you consider to be most important for the City to address? Select up to three (3).

	Average Non-Student	Average Student
More small parks in neighborhoods (Non-Student n=228) (Student n=79)	43%	47
A better community gathering space (Non-Student n=89) (Student n=45)	16	23
Areas for community gardens (Non-Student n=152) (Student n=52)	25	29
More ballfields and sporting areas (Non-Student n=65) (Student n=30)	11	17

More connectivity between trails (Non-Student n=155) (Student n=51)	27	28
More connectivity of bikeable streets (Non-Student n=146) (Student n=43)	28	24
More areas to enjoy the lakefront (Non-Student n=227) (Student n=78)	40	43
Preservation of open space (Non-Student n=264) (Student n=83)	48	45
Other, please specify: (Non-Student n=37) (Student n=10)	6	7

oe_othpark_in. What kinds of recreational activities or opportunities would you or your family members like to see more of in Provo?
(OPEN-ENDED RESPONSES VERBATIM IN APPENDIX)

md_sustain1. Of the following aspects of environmental sustainability, which is the most important to your quality of life? Which is the least important?

	Non-Student		Student	
	Most important	Least important	Most important	Least important
Enhancing/restoring Provo River and other waterways (Non-Student n=127) (Student n=36)	18%	4	11	5
Establishing building practices to promote energy efficiency (Non-Student n=72) (Student n=26)	7	7	6	9
Improve recycling (Non-Student n=115) (Student n=36)	11	10	14	7
Conserving open spaces and scenic areas (Non-Student n=134) (Student n=43)	19	4	18	7
Improving air quality (Non-Student n=166) (Student n=67)	30	2	35	4
Providing access to alternative energy sources (Non-Student n=104) (Student n=27)	10	7	10	5
Transitioning to an electric fleet for city-owned vehicles (Non-Student n=251) (Student n=71)	2	43	3	38
None of the above (Non-Student n=138) (Student n=44)	3	21	2	23

md_sustain2. Of the following aspects of environmental sustainability, which do you think the City needs to improve most? Which do you think the City does best?

	Non-Student		Student	
	Needs most improvement	City does best	Needs most improvement	City does best
Enhancing/restoring Provo River and other waterways (Non-Student n=146) (Student n=46)	15%	11	13	12
Establishing building practices to promote energy efficiency (Non-Student n=71) (Student n=14)	8	6	5	4
Improve recycling (Non-Student n=135) (Student n=62)	16	8	32	6
Conserving open spaces and scenic areas (Non-Student n=233) (Student n=73)	8	34	8	35
Improving air quality (Non-Student n=172) (Student n=53)	30	2	30	3
Providing access to alternative energy sources (Non-Student n=83) (Student n=19)	10	7	5	3
Transitioning to an electric fleet for city-owned vehicles (Non-Student n=30) (Student n=15)	3	3	1	8
None of the above (Non-Student n=182) (Student n=58)	8	26	4	29

md_equity1. Of the following aspects of accessibility, which is the most important to your quality of life? Which is the least important?

	Non-Student		Student	
	Most important	Least important	Most important	Least important
Housing availability and affordability for all residents (Non-Student n=300) (Student n=121)	51%	5	66	4
A diversity and inclusivity committee (Non-Student n=261) (Student n=73)	7	41	9	33
Access to open space for all residents (Non-Student n=155) (Student n=44)	17	12	7	19
Employment opportunities for all residents (Non-Student n=104) (Student n=27)	12	6	6	8
Access to transportation for all residents (Non-Student n=103) (Student n=30)	8	9	11	7
None of the above (Non-Student n=163) (Student n=53)	4	24	1	28

md_equity2. Of the following aspects of accessibility, which do you think the City needs to improve most? Which do you think the City does best?

	Non-Student		Student	
	Needs most improvement	City does best	Needs most improvement	City does best
Housing availability and affordability for all residents (Non-Student n=294) (Student n=113)	52%	4	62	1
A diversity and inclusivity committee (Non-Student n=100) (Student n=32)	10	8	13	4
Access to open space for all residents (Non-Student n=209) (Student n=62)	8	32	10	24
Employment opportunities for all residents (Non-Student n=121) (Student n=27)	9	14	6	16
Access to transportation for all residents (Non-Student n=155) (Student n=69)	12	19	5	38
None of the above (Non-Student n=151) (Student n=33)	8	19	3	15

md_culture1. Of the following aspects of arts and cultural programs, which is the most important to your quality of life? Which is the least important?

	Non-Student		Student	
	Most important	Least important	Most important	Least important
Celebrating the historic downtown area (Non-Student n=139) (Student n=43)	14%	11	14	19
Connecting to the university community (Non-Student n=227) (Student n=89)	21	22	32	18
Celebrating local art/artists and culture (Non-Student n=205) (Student n=69)	31	8	28	9
Connecting to the regional history (Non-Student n=178) (Student n=65)	6	27	6	25
Providing additional City-sponsored events (Non-Student n=167) (Student n=47)	19	12	18	9
None of the above (Non-Student n=140) (Student n=38)	19	12	18	9

md_culture2. Of the following aspects of arts and cultural programs, which do you think the City needs to improve most? Which do you think the City does best?

	Non-Student		Student	
	Needs most improvement	City does best	Needs most improvement	City does best
Celebrating the historic downtown area (Non-Student n=194) (Student n=55)	9%	27	5	30
Connecting to the university community (Non-Student n=178) (Student n=85)	16	17	26	28
Celebrating local art/artists and culture (Non-Student n=184) (Student n=72)	23	15	22	16
Connecting to the regional history (Non-Student n=91) (Student n=29)	12	3	16	2
Providing additional City-sponsored events (Non-Student n=193) (Student n=27)	17	20	17	13
None of the above (Non-Student n=196) (Student n=43)	22	14	14	9

md_economy1. Of the following aspects of economic development and employment, which is the most important to your quality of life? Which is the least important?

	Non-Student		Student	
	Most important	Least important	Most important	Least important
Attracting outside employers to Provo (Non-Student n=170) (Student n=58)	15%	17	15	21
Increasing commercial and industrial building developments (Non-Student n=281) (Student n=81)	6	43	5	43
Growing the local small business and startup community (Non-Student n=324) (Student n=113)	54	6	59	5
Attracting technology-related business (Non-Student n=161) (Student n=53)	18	10	16	17
None of the above (Non-Student n=148) (Student n=39)	6	21	5	12

md_economy2. Of the following aspects of economic development and employment, which is the most important to your quality of life?
Which is the least important?

	Non-Student		Student	
	Needs most improvement	City does best	Needs most improvement	City does best
Attracting outside employers to Provo (Non-Student n=162) (Student n=50)	20%	11	19	14
Increasing commercial and industrial building developments (Non-Student n=101) (Student n=32)	9	11	3	16
Growing the local small business and startup community (Non-Student n=358) (Student n=119)	37	32	36	36
Attracting technology-related business (Non-Student n=169) (Student n=67)	17	16	26	14
None of the above (Non-Student n=218) (Student n=65)	15	25	15	20

demo_intro. And now just a few more questions that will help us categorize responses. As a reminder, your answers will remain strictly confidential.

s_sex. Which of the following best describes how you think of yourself?

	Total Non-Student (n=573)	Total Student (n=180)
Male	44%	52
Female	55	47
In another way, specify if you wish:	1	1

s_timelived. How long have you lived in Provo?

	Total Non-Student (n=575)	Total Student (n=180)
Less than 5 years	26%	64
5-10 years	22	25
11-15 years	11	<1
16-20 years	9	2
21-25 years	7	6
26-30 years	5	2
31-35 years	6	<1
36-40 years	4	<1
40 or more years	12	1

s_expect. In total (including any time you have already spent living in Provo), how long do you expect to live in Provo?

	Total Non-Student (n=573)	Total Student (n=180)
Less than 5 years	10%	28
5-10 years	21	56
11-15 years	9	7
16-20 years	10	1
21-25 years	5	1
26-30 years	9	1
31-35 years	3	<1
36-40 years	3	1
40 or more years	28	6

s_ownrent. Which of the following best describes where you are currently living?

	Total Non-Student (n=575)	Total Student (n=180)
Own or buying my own home	72%	10
Rent my home or apartment	27	90
Live with parents, relatives, or otherwise rent-free	1	<1
Other	1	<1

s_edofr. What is the last year of school you completed?

	Total Non-Student (n=575)	Total Student (n=180)
Some high school or less	<1%	<1
High school graduate	3	1
Some college	14	72
College graduate	52	19
Post graduate degree (e.g. MA, MBA, LLD, PhD)	28	8
Vocational school or technical school	2	<1

s_student. Are you currently a college student?

	Total Non-Student (n=575)	Total Student (n=180)
Yes, I'm a full-time student	--%	88
Yes, I'm a part-time student	--	12
No, I am not a student	100	--

s_employ. What is your employment status?

	Total Non-Student (n=573)	Total Student (n=180)
Self-employed	16%	3
Employed by someone else	57	73
Unemployed	2	1
Homemaker	12	1
Retired	13	<1
Student	--	23

s_marriage. Are you currently...

	Total Non-Student (n=572)	Total Student (n=180)
Married	76%	61
Divorced	6	<1
Widowed	3	<1
Living with partner	4	2
Single	11	37

s_household. How many people currently reside in your household?

	Total Non-Student (n=573)	Total Student (n=180)
1	9%	3
2	36	51
3	18	15
4	16	25
5	9	5
6 or more	11	1

m_race. Are you... Please select all that apply.

	Average Non-Student	Average Student
American Indian / Native American (Non-Student n=10) (Student n=4)	2%	3
Asian (Non-Student n=18) (Student n=7)	3	3
Black / African American (Non-Student n=8) (Student n=3)	1	<1
Hispanic / Latino (Non-Student n=36) (Student n=15)	5	7
White / Caucasian (Non-Student n=510) (Student n=162)	91	95
Pacific Islander (Non-Student n=8) (Student n=5)	1	3
Other, please specify: (Non-Student n=18) (Student n=1)	3	<1



s_income. What do you expect your 2022 household income to be?

	Total Non-Student (n=557)	Total Student (n=180)
Under \$25,000	7%	50
\$25,000 – 39,999	7	23
\$40,000 – 49,999	5	10
\$50,000 – 74,999	21	9
\$75,000 – 99,999	16	3
\$100,000 – 124,999	14	2
\$125,000 – 149,999	9	1
Over \$150,000	19	1

oe_final_comments. Thank you for completing the survey. If you have any comments about this survey or Provo in general, please enter them here. Otherwise, click the forward arrow button below to record your response. (OPEN-ENDED RESPONSES VERBATIM IN APPENDIX)



**PROVO GENERAL PLAN UPDATE
2022 RESIDENT SURVEY
TOPLINE REPORT**

APPENDIX

oe_likemost. In just a few words, what do you like most about living in Provo? (n=865)

School

I love how many things to do there are, as well as the access to nature so close

Lots to love. Proximity to many outdoor activities, great restaurants and food options, relatively affordable, fantastic economy, and nice people.

Safety, college accessibility, easy access to SLC

Small town feel with midsize town amenities

Family friendly

Good job opportunities, good eats

City atmosphere, business environment, open/accessible governance, geography

Convenience

Air Quality

Close to family; safe outdoor spaces

I feel like Provo is full of cultural and social experiences that enrich life.

Relative safety, peace of mind, and decent public transportation.

How close everything is

Everything

Everything is pretty close

Low crime. Great businesses and restaurants.

Lots to do, good public transit, nice people.

The friendly people, access to nature, and university climate (with activities)

Life is good here, I like the people, I love downtown and how cute it is! It is a nice safe place to be.

Fun, beautiful, lots of stuff to do

Mountains on our doorstep

I like the atmosphere. It's young and vibrant but also mature.

The amount of public parks

The geography and the social atmosphere of BYU. The LDS church culture is also a central reason for me to live here.

safe, well run community surrounded by common-sense, family-centered, hard working people

Safe college town atmosphere with high morals and with many things from recreation to shopping all within just a few minutes.

I like the people that live in my neighborhood

The college town vibe and many unique stores

Lots of restaurants and shops nearby.

I love the Provo city community events. The farmers market at Pioneer Park is always great.

Peop take care of their property and when I see fello residents in stores etc, they are friendly &polite.

The mountains, the parks, the hiking, and the view.

Walkability, community

It's a place to live like any other

Being close to the mountains
Limited high rise buildings
The people I live around the home town feel
Conservative values; family friendly
Close to BYU campus
Mountains
I love the mountains.
Quiet and relatively low crime
The endless things to do, the great people, and the beautiful city.
Convenience of shopping and activities. Cleanliness and generally quiet neighborhoods.
Mountains
Close to people and things I love
Everything is accessible. Lots of parks.
mountains, lots of things to do, close to BYU
The outdoor activities
The people, BYU, the mountains & Utah Lake
Entertainment
Beautiful mountains
The abundance of small business
It's very quiet.
Public transit options, access to nature, Center Street
It is a college town so there is lots to do and new things to try pretty often.
Entrepreneur and healthy culture, close to mountains, low crime rate and nice people
I like being close to BYU, the mountains and hikes nearby, having alot of fun things for young people to do.
Those beautiful mountains!
Provo rec, however I wish there was more room to lift weights
I feel safe here.
I am in college, so I like that there's lots of things to do and that we're not in the middle of no where. I don't have a car so the public transport is nice.
Nice people
The landscape and the people.
I have land, agriculturally zoned, and it is close to things I need
I like the mountains and the outdoor activities
Active lifestyle, rec center, mountains.
Sense of community, safety
good value for cost of living, somewhat safe, low levels of street politics
There's so much to do. So many food places & activities & outdoor stuff. You can't get bored easily.
Feeling safe, the beauty, and efficient government
Natural beauty, community facilities, recreation
Lots of stores and restaurants
Outdoors housing options neighborhood feel with a big city
Mountain scenery, access to canyons, lower key vibe
Feels small, but there is quite a bit to do
Public events and safety
Google Fiber, safe community, good people
Not just cookie cutter box stores with a road through it like so many other towns in Utah.

Eh

Strong sense of community. Quiet, safe, friendly.

I like how clean the city is: not a lot of trash in gutters, buildings maintained, etc.

University town life.

Good residents; good schools; good amenities; family-friendly

Its close to the mountains.

I like that I feel safe in the places that I need to get around without a car or after dark (grocery stores) and I also love the bus system. It's absolutely amazing so be able to rely on transportation

It's family friendly

Clean, safe, good people who care about helping others (except during a pandemic)

The view. It's also a small town feel while still having all the necessities.

proximity to outdoor activities

Safe

Everything is pretty close

Seeing pride flags and support

Parking is awful, traffic sucks, and the streets are too narrow

Safety, kindness, cleanliness, beautiful

Nothing

A college town with a small town feel.

The culture, the climate, the people

I love the family oriented nature of Provo and the great food scene

I like downtown and the local shops there and all the festivals

Guaranteed safety and college environment

Convenience for my husband in getting to school

Family and business friendly

Family is near by. The mountains are awesome.

Parks

The creative, inventive community of people building new companies, restaurants, music, etc.

The close access to sports and arts.

Neighbors and Safety

Lots of playgrounds for children

Closeness to family

College town

Pretty safe generally, free UVX

Knowing the mountains are east (Y) and for the most part everything runs east and west and north and south

Student culture, downtown feel

Provo is close to everything.

There's a lot to do here and some great parks

The views, mountains and quiet

Great people, beautiful mountains

Kind people and fun things to do

Access to outdoor activities

Safety

Proximity to BYU and mountains/nature

Trails and parks.

Going to college

Quiet neighborhood, crime and violence-free, great neighbors, good governing

Lots of people my age

Low Crime Rate, 4 Seasons

I really enjoy the small town feel. I love how downtown provo is currently setup--restaurants and the ability to walk from place to place. Awesome town.

Kind and honest people, good business and shops available, well maintained streets and freeways

Good Hospitals, nice River Path, walkable neighborhoods

It has a small town feel with big city opportunities

small town feel

Lots of outdoor recreation nearby. People are friendly

The mountain views

friendly, diversity, clean city parks, students accommodated, low crime rate, religion, clean air.

How close everything is located

Close to where I go to school

Being central to so many things such as food, events, activities, etc.

Location

Close to schools and errands

Businesses and spaces geared towards student aged/twentysomething crowd

Beauty, safety, close to events at BYU/UVU, and the Covey Center.

Everything I need is relatively close. Dining, outdoors, freeway access etc.

Educación

Safe, good food, decent cost of living, fiber internet

Outdoors

being back among the mountains I grew up with

Proximity to employment, great people, overall sense of safety and stability.

BYU

Parks, rec center

I love that I don't have to travel too far for most of my daily activities. Music scene is very cool too.

Everything is close by, the scenery, parks, riverwalk, BYU,

The mountains, kind people, safe neighborhoods

Mountains, hikes, and views

Low crime, I feel like it has a decently high standard of living.

Cleanliness

Feels friendly, lots to do, beautiful

I love our humble community

Close to family.

Family friendly activities, safe, good public transit

Location

it's not as fast paced as a bigger city like salt lake

Proximity to mountains, green spaces, easy access to businesses, safe neighborhoods, low taxes

Transportation

A walkable downtown and friends nearby that I can also walk to

Clean, beautiful, friendly

Mountains, Adventures, Schools, Rec Center, Library, BYU

City services, community involvement, businesses

Safety

How close everything is

Close to family

Easy access to everything

It's very pretty

Family values, less drugs, alcohol, bars, violence, lower crime, safer community

Beauty of the mountains and lake views, proximity to family, ease of getting around by car, availability of nature trails, close to skiing, train and bus transposing options

Close to work

I like that we're kind of in the center of everything.

Mountains, things in walking distance, young population

Honestly, nothing is better than any other city. Just worse in a lot of regards

I like Provo rec center

Very close to lots of things but not too metropolitan

Beautiful views, great restaurants, great area for start ups and small businesses, good access to public transportation, good location for access to the rest of Utah

Clean air, mountains, BYU

Location

The river trail! The arts community. The mountains.

Proximity to family

The quiet

The mountains, the parks, my friends, center street

A nice mix of big and small town.

Convenience

Safety, thriving, hometown feel

Natural beauty and safety

I love the safe neighborhoods, the proximity to the mountains, BYU, two LDS temples, and the innovations and progression in Provo. The people are nice, and we enjoy the eclectic restaurant choices.

I like the area of Provo that I live in. I don't think there is a certain draw that Provo offers that other places don't

Community + Family

The network of friends/family and proximity to school

It's clean and safe with lots of opportunities for work and recreation.

The Provo river/trail

Safe. Convenient for getting to the airport

Clean and safe

safe place to live. reasonable cost of living

It's clean, safe and has many parks

Stable, spiritual community. BYU is close by.

The mountains

The people

The people

I like the public parks, the small businesses, and public transportation.

Central location

Mountains, Provo River Trail, low crime, nice people

Historic character, quiet neighborhoods, trees, faith community

Low crime, easy shopping, family life

Mountains

The Rec center and the restaurants
Beautiful, friendly, fun
Close to byu
It has so much or close to all things needed, such as shopping, food, entertainment, learning, library, and much more.
Small town feel
Safety and neighbors
Safety, close to everything
I like that that the neighborhoods are nice and it's not too over crowded. But you still have a bit of everything
Not too many people.
Wholesome place for families
There are good people here.
Things to do, places to go. And mostly the people. And I like the mayor.
It's pretty and easy access to many beautiful places
Mountain scenery; many "big city" amenities without all the "big city" problems; generally friendly and outgoing citizenry; location (near many outdoor and other recreational opportunities)
Low crime, high trust
Friendly, safe, giving culture
Access to wild places and my family
College town
Safe, beautiful, clean
Sense of community
Connectedness of the city
Quietness
The mountains
I love my hometown so much!! It is the most beautiful and wonderful place on earth.
I live in walking distance of a grocery store, gym, and work/school
my historic neighborhood mountains
Bike infrastructure, food scene, clean growing community, planned open spaces
Safety
Mountains
the convenience of living close to work and places to eat and shop in the most urban place in Utah County
living near my friends, school and work
Centrality
Mountains, lifestyle, church affiliation and BYU
Variety of things to do, family friendly, easy to get around
It is a safe FAMILY enviroment
Friends, family, food, mountains
The ease of access to the outdoors and downtown
Recreation, Temples, BYU events
safe, diverse
Diversity, determination
Proximity to historic buildings and big city energy; but also proximity to recreation and parks
location, family oriented place, free parking and parks.
My neighbors, many temples, and the ability to get to Mountains or stores quickly.
Safe, kind, community

I like the free public transport, the grid style to the streets, and the many places and shops you can go and explore! Also, BYU's a big plus.

Close proximity to freeway and shopping

The environment, the people, the standards, and the friendliness of the people

Public safety, absence of municipal over reach and regulation.

Community, schools, growing businesses, nature

Proximity to work (Silicon Slopes) and restaurants

The atmosphere

Safe

The rec center, high speed internet,

View

Safety / Schools / Parks / Airport / Public Works / my neighborhood tranquility.

close to work

short commute

Beauty, family, culture

Its a good place to raise my kids.

Wide variety of things to do

Mountains, close to family

Family has made Provo home more than 200 yeats

Family friendly neighborhoods

Low crime

Access to everything i need and enjoy

It's close to my job

Mountain access, schools, parks, and downtown.

Easy access to things I need

Proximity to family

close to family, friends, hiking, skiing, national parks, Church activities

The natural beauty--views of Timp, changing seasons

Being close to my family.

The parks and Recreation Center.

I enjoy my close commute to BYU campus living in Provo.

Variety of dining, parks/rec center

The parks, canyon access, the Rec center, and access to stores.

People

the community, close to BYU, affordable

Neighborhood schools, parks, friendly people, Recreational opportunities, Provo River Trail

I love them feeling of community and the "small town" feel in a larger city.

BYU, People.

Friendly, community ideals

Living in a community that has some basic morals and values, with low crime, etc...

The outdoor spaces and the variety of venues and activities available.

Everything is within distance

I like the community that I have found here. I have found many friends who are open-minded, who love the outdoors and want to take care of it, and who want to make Provo a great place to live. I also love the parts of Provo that are unique/not cookie cutter - like all the beautiful old houses in Joaquin neighborhood! I also think we have a lot of great food here!

The mountains and river.

My personal cost of living. I own and don't have the nightmare of trying to rent Provo.

Access to outdoor recreation. Good schools. Low traffic.

I grew up here, so it is home.

Lots of events/social things to do and places to eat and go

I like the climate, the parks, the natural landscape, the medical available and the arts, culture and sports at BYU.

the parks in orem and spanish fork that I can take my kids to. the stupid park you guys made last year is not that good and was just an [REDACTED] [REDACTED] fest for the mayor.

Beautiful scenery

Everything I want it's nearby and it's not fast paced

Beautiful historical homes and buildings, great community events, family friendly, downtown Provo, Rec Center, weather, community support for local businesses

Parks and recreation center

I like the people here, and the city has a few nice amenities (like parks) that I really enjoy.

Community, History, Historic Architecture

Its close to everything

The location and the people

Good parks

The beauty of the valley and mountains that surround us.

It's not as crowded as other areas. Lots to do and close to a lot of great places.

Morals and values

The rec center, the city feels safe, good activities available

The peace

My school and job are close.

There are lots of activities to do in Provo.

Convient location

I grew up here, there is a lot of outdoor things to do

friendly community, university atmosphere

Downtown's very walkable

Proximity to BYU campus

I like the spirit of this city and so quickly I have felt at home.

Family environment, people are friendly, I live in central provo and it's easy to walk or bike to most things.

The downtown area is attractive. Provo is a well run city.

Proximity to work (BYU)

Loads of parks, restaurants, easy access to many fun things.

Nature easily available

It's a safe place to live and raise a family, there are plenty of things to do nearby, people are great.

Provo rec, close to restarurants

Great restaurants, community events, parks, living near Utah Lake, close to SLC.

The parks and provo river & the trail

Values of my Neighborhood and surrounding neighborhoods, mountains, access to cultural events and outdoor activities

How many things there are to do. ie restaurants, parks etc.

the atmosphere and environment of everyone around

Low crime and clean city

garbage pickup

The close proximity to all things necessary for daily life as well as nature, entertainment, and many other things.

Proximity to work

It's busy

We don't have as much crime as many other places in the U.S.

It is a pretty quiet town

that the neighborhood is quiet

Close walkability to food

close to work

Low population density.

Provo has many things: beauty, safe neighborhoods, great people of all types, all kinds of shops, and it's easy to get anything I need.

What a beautiful area it is

Mountains, downtown, restaurants, moderate politics, friendly and smart people, college town

Its close to where i worl

Easy access to the highway, cute downtown, decent food, there are bike paths.

The mountains and the lake and the library

Raising my family here.

Nature and community! And food

clean, safe, fun, young

Not too big city but have everything, Beautiful natural scenery.

Everything I need (shopping, parks, recreation) is close by

I like the smaller city feel - - don't get too big!!!!

Ok

It's mostly people close to our age bracket.

Tranquilidad

Amazing public transit system for this area! Love that the UVX is free.

The community and public events

The family-friendly activities and centers.

Being close to some friends south of us and family north of us.

Our immediate neighbors, the arching scenery, the absence of military war

The location and people.

Relatively safe. Beautiful valley.

Close to the mountains, safe, temples

The mountains, safety, and great people

How close everything is to us.

Access to nature and business.

Mountains, people, museums, art, music

The safe, clean community

close to mountains, BYU, conservative schools, neighbors with conservative and patriotic values

Mosquitoes

Proximity to outdoor activities

BYU, Safe, Good Economy

relatively safe; close to nature

It's becoming more urban

all the food places

Safety and community unity

Short commute, smallish-town feel but most desired amenities within a reasonable drive, the religious and cultural traditions, and lack of urbanization.

Being near the mountains

Proximity to school, attractions, and necessities

The mountains are so beautiful and close by.

City is not too big (yet) but big enough to have needed amenities. Also like outdoor recreation options.

It still doesn't feel too crowded

The downtown area

Quiet, almost rural atmosphere in southwest Provo. Availability of many activities close by.

Location, people, and conservative government.

the great people. Practical approach to city issues. good services.

The mountains

It is the best place to raise a family, the conservative, family values and the beautiful nature all around us

small town, <15 min to drive to anything I need. usually <10.

Being close to the mountains

Proximity to mountains

It is where I was born. Good First Responders.

The overall goodness of the people, cultural opportunities.

Close to school (BYU)

The view from my window and people in my neighborhood

Energy, beauty, kind people, convenience

Pretty safe for the most part and lots of open space and parks to enjoy

The variety and options and programs available

Recreation and diverse family friendly activities

Clean & Safe

The only place I have ever lived. I am in my comfort zone.

Close proximity to everything I need and want.

the mountains and it feels safe

Seasons, clean city, opportunity

Convenience to work and shops

Culture, arts, restaurants, tradition, people

Provo is generally a safe community, near nature, with lots of active things to do.

proximity to ice climbing and paragliding.

My family lives here and I grew up here. People are friendly.

Farm town feel but close to everything

BYU

The mountains

Walkability of downtown, investment in bike infrastructure, festivals/events/concerts

Great neighborhood, good recreation, low crime

beauty of mountains, scenery. I feel safe here. everything runs smoothly

Mountains, and its my home

Mountains ,valley lake. Seasons people

my neighbors

I like the smaller-town vibe, and that there's plenty of interesting stores and restaurants all over.

This is where I found a house

It's quite, safe, easy to get around,

Love living by the temple and byu it feels safer then up north

I don't.

Google Fiber

The representation of all seasons

convenient to work

Kindness of neighbors , architecture and character of downtown

Access to stores, restaurants and outdoor activities.

The parks and recreation center. The safety. The people

easy freeway access

Family oriented

Walkability! The downtown. Amazing dining scene.

Small town feel, close to most things

Neighborhood

Access to a lot of different things fairly easily

Peacfull, kind and generosity of people

Ease of access to a lot of things

The atmosphere, specifically center street

Its a great city for young people

Public transportation

Improvements veing made and progression

Tuition at byu

Mountains! I love spending time mountian biking and skiing, and Provo's convenient location is perfect for both.

Neighborhood feel

Cost of living, amenities

Student life as a college student

Education and community of young people.

Lots of businesses, restaurants, stores. A few good parks, and a good rec center.

Feel safe

Outdoor activities, safe environment

Proximity to mountains

Access to nature. Urban downtown.

being close to everything

Good people. Safe. Beauty.

University, outdoors, family feel

It is very safe here. People are kind. Family friendly. Insulated from crime and most other riff raff

Quick access to everything I need, people are kind and friendly, it's safe!

We get to me so many good people in our neighborhoods that move in and out.

lots of students close together, fun BYU atmosphere/college town

Provo is fun, happy, friendly and beautiful

google fiber

I love how beautiful it is, with all of the trees and mountain views.

Family oriented city

The environment

Proximity to campus, transit, restaurants and fun downtown

It's a very social place and I'm surrounded by people my age

Mountains, sense of local community (arts, farmers market, small businesses, etc.)

Family Friendly environment

That there are so many small business to go and try out and visit

BYU, Outdoors, Family Friendly, Activites

Access to a variety of restaurants/stores

It's a nice size town with most amenities provided, or access to amenities is nearby.

Outdoor activities and scenery

Variety of cultural, environmental areas and affordable living in a beautiful setting with good people

Not too small and not too large for a city. Near nature and yet close to SLC

Close to BYU and making contact with people.

Moral uniqueness not found any place else

Small town/city feel; nice friendly people.

Plenty of activities

Climate, economy, low crime

I enjoy living in a college town and the size of Provo.

For a big city, still have a small town feeling.

Thai restaurants

Accessibility of activities and the people

The variety of outdoor recreation opportunities.

safety, lots of things within walking distance. close to natural recreational destinations (mountains, lakes)

Safety and local power grid

Proximity to the lake and river trail. Good people. A great variety of food choices. Excellent community center.

Its a nice place to live

Good public transportation

Quiet and clean

I like the feeling of safety in most parts of Provo and the many events.

Safety

Mountains & Safety

Center Street

The culture of the area

Mountains, low crime, not too crowded, still affordable overall, the River, lots of parks

We have a great neighborhood and we love the elementary school (Provost). We love being close to the mountains and to be able to do a lot of hiking and biking.

Living by the mountains

Mountains and lake close by

Low crime

access to the college

Everything I need is within a 10 min drive

Being close to friends

The small town feel with big city amenities

Local events like sports

Good restaurants, low cost living, Google Fiber.

Recreation

It is a conservative, family oriented city.

Mountain View's, Provo River, access to outdoors.

Lots of small businesses and restaurants to explore and support and fairly clean city.

I like living close to BYU campus, close to the temple, and close to restaurants.

Safe place to live with great people and businesses.

I love the downtown area, the mountains, and the culture

I love being close to the Temples. I love knowing most of my neighbors go to my church - The Church of Jesus Christ of Latter Day Saints. I love being able to walk so many places and feel safe.

Everything

I like that is is generally safe. I like that we have a strong sense of community

The mountains, the many parks, and downtown Provo are some of my favorite things.

Safety, great water taste, family friendly, churches close by

I can get to everything I need quickly - stores, food, entertainment... everything!

Peaceful, very open, nature, parks, public transport

Proximity to good schooling

community, safety, close to many outdoor activities, close to a variety of other activities, a beautiful city!

Bombay house

It's a beautiful place to live

our neighbors

Like-minded people

Living close to family

Public transportation, restaurants, and college campuses

My immediate neighborhood is nice

Its beauty, the closeness to the mountains, community, and convenience to stores.

I like that people are very friendly.

Location to outdoor activities and living close to the mountains

The people

Friendly people, bike paths, Rec Center!, outdoor beauty & access to activities

People, proximity to nature

Outdoors, restaurants, universities

Bike lanes, bright lights on Freedom, rec center, food

Safety - family atmosphere

The university, mountains

The positive feeling of living in Provo, and the opportunity for education.

Nature, outdoors, parks, hiking areas

Good amenities, great public works, good library, fantastic Rec Center, we feel safe here.

Community programs: communal gardens, library programs, womens day celebration, provo city power party, that kind of stuff.

people, church, river, restaurants

People

Family

Todo

Affordable programs and opportunities for children.

I like going to BYU and being in an environment with a lot of young people

Small town feel with high LDS population.

The people, bike paths, rec center, restaurants...

The mountains, the simplicity, the outdoor access

Proximity off the mountains, atmosphere

Close to mountains and shopping

The weather, scenery and the people!!

Safe, family values

The people. The location, close to nature, the mountains, waterfalls, etc. The Shops at Riverwoods.

Amenities. I love the parks, rec center, library etc

It's a walking town. It has a kind of good air quality. It's clean.

Proximity to work

People, climate, mountains

Neighborhood

BYU

availability of resources, including grocery stores and delivery of online-bought products;

City Parks, Bicycle Trails, Stewardship for Nature, nice downtown

The seasons and BYU

2 temples, many parks and great neighbors all around.

Low cost of living, lots of jobs, decent temperatures, lots of LDS people

Outdoors, trees, lake, location, recreation

Mountains, lake, river, safety, climate, people

The mountains, the restaurants, the safety, the recreation

Low crime rate

Mountain views

It's affordable, clean, safe, and good access to outdoors. We also have an awesome Rec center. It's close to where I work.

Love the area

Close to things. Beautiful area. Grew up here

Great Schools, good people, local access to pretty much any restaurant and store that I need.

The people, restaurants, schools, outdoors

Great city that is managed well with well maintained roads and great public services.

Community/close to BYU

that its where i live and work. my commute is short. I don't like traffic. i like being able to have my animals

I like how safe it is.

It's pretty safe, close to schools for my kids and museums. It is right near beautiful mountains. There's many things to do here.

Outdoor recreation (river trail, mountains), good places to eat, proximity to BYU events, Church buildings and temples

Crazy amounts of opportunities for everyone

Urban with old bones in some neighborhoods, connected to the county/region

I like the convenience of restaurants and stores around me, being close to campus for games (I'm graduated), and the trails near my house that are great for running.

Parks, mountain side,

The people

Good clean environment

I like living near the mountains. I like the city resources. I like my neighborhood.

There are lots of things to do nearby

Quiet & beautiful

Convenience, safety, beauty, cleanliness

Accessibility to what I want/need. Great parks, local businesses, excellent internet speeds

Surrounding geography

clean nature active activities

Weather, Parks, Access to nature, community

Beauty of the area, close to mountain recreation, clean, people are friendly

Feeling of safety, community, good education system, employment opportunities, easy access to businesses

The people are outstanding. The university and all of its activities. And the fact that Provo is the cultural center of the LDS church. So the people we have known throughout our lives outside of UT always visit here.

Relatively clean and traffic is usually not too dense.

Living near mountains.

The proximity to the lake and mountains.

I grew up here

a feeling of safety

The people, accessibility to Provo Canyon and recreation, riverbottoms area is beautiful

Mountains, BYU, Utilities like Google Fiber and Electricity, Provo Rec Center.

Not very much crime, fairly safe

Food, mountain side, temples, people, bus access

My neighbors

Safe neighborhoods, beautiful scenery, and nearby outdoor recreation

The mountains, the outdoor recreation

I like the library.

I like the are where I live because it's walkable

People

Community, safety, beauty

The people

Everything is pretty close and convenient, Quality of life is very good, crime is very low, great neighbors.

I like that people are, for the most part, considerate neighbors who try to be honest, informed, caring citizens.

Community and outdoor activities

My friends

Safety

University town, beautiful setting, hiking out my back door, community spirit

low crime, view of mountains, abundance of restaurants

The people

The since of community on Grandview Hill. Being close to everything

Surrounding mountains

Nothing

Close to School.

Safe, friendly, many activities

The natural surrounding beauty.

The four seasons, the snow, close access to mountains/canyons, atmosphere

The view, low crime, low gang activity, proximity of commercial and nature needs, 4 seasons, BYU

Proximity to outdoor activities; low crime rate; kind people.

Close proximity to Utah Lake State Park/River, lots of established trees

Safety physically and culturally

Access to natural resources, neighborhood, friendliness

It is a nice community, with many restaurants, activities, etc.

Amenities with a relatively small feeling. Food!

Bike- friendly and walkable places

I live close to work so there is no commute.

I like that Provo has a vibrant downtown district and is becoming more walking/biking friendly

Developments in the forms of Economic, social, cultural, education, and religion

Friendship

safe, close to mountains

security, nature, value

Beautiful environment; great neighbors; good jobs and schools

Clean, relatively safe, social and warm atmosphere, lots of things to do outdoors, great parks and rec

The charm of downtown, the events associated with BYU, Utah Lake (the way it is, not with islands or housing on it), the natural beauty of Rock Canyon and Provo Canyon.

clean, low crime, wide variety of businesses for most needs

Neighborhood culture, proximity to mountains, parks, ease of access to freeway, library, rec center

Fun things nearby

Close to lakes, mtns, skiing, recreation

The size, the opportunities with 2 universities around, and the generosity of the people.

The natural beauty (my view of the lake and mountains), the university nearby,

There is a sense of community and pride here.

It used to be quiet.

Close to freeway, lots of young couples

Provo river and Utah lake

Religious faith communities

the area i live in is quiet, no major crimes, living here gives me that suburban/metropolitan feel, which i like.

Entertainment, social, nighttime city

quiet living close to city amenities

Close to trails and recreation

The beauty and proximity to the outdoors

Living by the mountains

lots to do, lots of things are accessible

I like that there are things to do

Safety, natural beauty, city is well run, plenty to see and do, sense of community

The people

Access to Salt Lake City

The medical facilities available and the safety of the city thanks to our awesome police force

good neighbors, low crime, access to cultural amenities

The parks and ponds.

lots of parks, close to BYU for school

LDS Culture

The beauty of the scenery, access to nature, safety, the Recreation Center!

Small town feel

Art and theatre offerings, not too crowded, community events.

Provo Rec Center

the community events and the nature

I have lived in Provo all my life; raised on a farm; and have seen the growth and many changes over the years.

BYU campus

It is close to school and there is a lot to do.

Low crime, residents with similar values, convenient access to most places for shopping

The calmness & quietness.

Cheap education

Small, Clean, Organized

I love my neighbors

I like the friendly people and beautiful scenery

Access to nature and high quality arts and entertainment

Amenities

My neighborhood and the people how close everything is

Scenery, security, cleanliness and friendliness

Kind people in the city

Accessibility

access to public transit and fiber access for remote work.

The people

Hometown feel

Bike-able and clean.

Small college town

Family environment

Safe place to live

A very quiet place to live in, it is family oriented and I like the service our policemen provides, I feel very comfortable calling them if I need help whether is a falling tree or a snake

Close to all amenities, BYU, pretty view

I love the downtown area and how we can walk and ride bikes

LDS culture

I used to live closer to the university. I didn't like it there, but I've recently moved to the south side of Provo near Geneva. I really enjoy the location. Provo is very organized and clean. I love going to the rec center and having everything I need nearby.

Friendliness

people and surroundings

The cows

Parks, past lack of COVID restrictions, BYU

Beautiful, low taxes, not cookie cutter, tons to do, eat, artsy, progressive (it is!)

I don't. Im actively looking to leave. Only here for BYU.

Atmosphere

Great city to raise a family in.

Mountain access, quiet neighborhoods

Cheapish rent, close to canyons, feels safe

Safety

It's proximity to BYU campus

I like live in Provo because is very quiet and tourist places are beautiful.

peace and quiet

I love the peace and quiet. I like how safe Provo feels

Safe place, good parks, tennis courts, and many more

It's a good place when you like being outdoors. There's parks, murals, hikes, and downtown.

Environment, people

Close to the freeway and the canyon, plenty of restaursnt variety

It's close to my work

Mountains

Honestly nothing that is specific to Provo

Mountains, snow,

Proximity to things

Temperate climate, proximity to BYU

Clean, Safe, Not too crowded. Mountains.

The people

Not sure

Bakeries

The people, the stores, the atmosphere

Clean, well kept, safe, good facilities

I love the natural beauty of the mountains

clean, friendly society

Google fiber

The mountains, trails, people

Close to every fun thing I can think

Convenience

I love that I can be hate crimed on the street at any time

Trail being closer to me

close to nature - mountains, utah lake, etc. but still has the amenities of a city - rec center, walking trails, etc.

Security

Opportunities to try new things

Internet

Neighbors

My friends live in Provo and there's food.

All the options for food and fun

Nothing!!! Everything good as in Orem

Safety, clean air, clean water, proximity to the mountains, close ski resort

Friendly neighborhoods

Close to everything

The rec center and library

The center street shops are nice.

safety and comfort to find interesting places nearby

Close to everything

The people

Scenery and parks

Close to most of my family and friends who all live in Utah county.

I like the small local businesses/restaurants

Village feel with city amenities. Close to the mountains.

The variety of resources available: jobs, education, access to outdoor activities, cleanliness and services,

Community, nature, culture

family close around. warm friendly neighbors willing to assist. the people in general - in stores or museums or on the street - willing to smile and assist me.

The outdoors. Hiking. Trails.

View

The mountains, the schools, the small town feel

Provo Rec Center

climate, cleanliness, values, friendliness, culture, attitudes,

Beauty of Wasatch mountains. Many near-by outdoor recreational activities such as hiking, camping, etc.

Being close to universities

a very friendly and active community. Natural beauty

Safe, good shopping and food

Friendly and fun culture

Open environment safe community

Cheap rent in safe areas

Location. There's lots to do with the mountains and the lakes and BYU etc

Close to family

It's close to the universities and the mountains

Library, Spring Creek Elementary

Proximity to BYU

Temple

Good people, lots of fun activities, close to BYU campus, feel safe

big city life in small town setting

Beautiful!

Safety and proximity to everything

It's a quiet neighborhood with all the essentials nearby

Safe environment, good transportation, great shops

The mountains

Air quality

The parks

Convenience

How close we are to everything. SLC is only a 40 min drive

Mountains

Overall atmosphere, and safety

safety, wonderful neighbors, beautiful mountain views, proximity to shopping, BYU, and I-15

Walkable community near byu

The location in Utah valley

Excellent medical care in Utah County

Small but the amenities of a larger city

Close to lots of people our age, close to slc and fun things for kids

The community. The landscape. The weather.

Near family

Short distance accessibility to everywhere and everything needed.

I love how our elected officials waste millions of dollars in new city offices.

It is a nice small town with everything close

low crime, beautiful mountains

The social life

Mountains, restaurants location

It's chill

Natural beauty, people, university

It's clean and has programs beneficial to the community

Easy access to most things

It's quite

Small town feel and the mountains

It's beautiful!

The rec center, the library, the free bus and the Frontrunner, and the thrift stores, and restaurants

People

available entertainment, good neighbors and good people, beautiful area, fitness center

I'm close to my family.

The proximity of work, food, play, friends, and other necessities

the people. the quiet neighborhoods

Beautiful, safe city

The community and culture of friends and family. Plus the assortment and variety of entertainment, restaurants, and outdoor activities available.

Provo has a small town feel with lots of great activities available nearby with BYU, UVU and nature.

Small city with big city culture coupled with outdoor opportunities.

Clean, open vibrant

Close to BYU and great outdoors activities.

Fairly safe, ability to go to school

Family friendly atmosphere, good places to eat, safe, fun things to do

the mountains

I like my house.

Good neighbors, responsive government

The many restaurants, city activities, rec center, close hiking trails

How close things are, price of food, the mountains

Family friendly, relatively safe and clean, beautiful setting,

All of the different places to eat and the general food cost of living.

The family-centered atmosphere

Very walkable, generally safe, good outdoor opportunities, bike lanes

Diversity of public and private services.

Lots of amenities

Close to a lot of nature, stores, and restaurants

Opportunities, community

Freedom, Safety, People with Work Ethic & Morals

Lots of local business

Not sure

oe_topissue1. In your opinion, what is the most important issue facing Provo today? (n=878)

Crappy parking situation and terrible website

Parking and rising prices of rent

Traffic congestion is so bad. It takes forever to get from one side of town to the other. I feel like the bus lanes made things worse.

Overgrowth

Housing. Enforce the current codes

Proper support for solar and crypto is missing

Housing is ridiculous. No space and prices are insane.

Water

Growth

Prices of homes

Housing prices

Balancing student population and needs to those of the families who are raising kids here.

Lack of affordable housing, lack of housing in general, bad landlords, and not enough parking.

RENT!

Too many multi residenet housing

Parking, bad roads, and inadequate traffic lights

Enough and better rental properties that is affordable.

Housing overpriced

drug use and related crime

Parking, housing costs, gas prices, life is VERY expensive and so some things will have to go. I just hope not the important things

Parking and updating housing to be better and nicer (not the same as when my parents and grandparents lived here)

Growing while retaining small city feel

Housing!! It is so expensive to live here.

Cost of living

Rising entry level housing prices, and the overcrowding of cars.

spreading false doctrine about family, marriage, gender, and politicizing education

Crime, cost of living, growth

Student Housing and parking

Housing/rent prices

Rent increases as most important, parking as secondary.

Not enough mural art

Managing the projected water shortages.

Toxic environment for your non white residents.

Housing density

Student housing and rent in general

Mormons

Safety and over crowding

Becoming an apartment village

Traffic patterns and lack of parking

high taxes, too much multi-family housing, our 2 biggest employers don't pay taxes: BYU and IHC

Unnecessary amount of traffic lights on university

Lack of retail

Overpopulation/ housing price inflation

divisions and lack of cooperation

Traffic. There are parts of the city that have some pretty bad traffic during certain times of the day.
Surge in growth from people moving here from out of state and brining with them their bad habits that give native citizens a bad rap. Along with that crime will increase.
Economic expansion
Managing growth and costs (property taxes and utilities)
homelessness
homelessness
Environmental issues
Planning for beautiful downtown & pleasant, lovely neighborhoods. Let's advertise on signs that are smaller and in good taste.
Traffic
Terrible drivers
Traffic
Poor road and traffic planning.
Not enough housing
Traffic.
Homeless people
Parking
Housing
The area around University Avenue is becoming very ghetto. I would hope that more money could go to that area to improve the stores, restaurants, and streets. I feel like everything is downtown Provo and it would be so much better to have more things by the exit.
Cost of living
Parking is terrible
Housing
Education. Properly paying teachers.
growth, roads and water
Too much Church influence and power.
growth, affordable housing, updating old areas, SIDEWALKS in Indian Hills!!!
Managing growth
federal incompetence & corruption
Housing prices and apartment rates are outrageous.
I would guess that it's the growth that's happening, and how to handle it well
Development - not doing it poorly & thereby decreasing everyone's quality of life
The Roads are horrible! I've never had car issues until I moved here and I have to get a new suspension on my car from all the issues on the roads here. The lines on the road are nonexistent in the rain. It's terrifying.
Not enough parking space
The divide between the rich NIMBYs and those who are just trying to survive
Staffing within city departments
Housing, which is statewide I know
I think there is a major underwhelming police presence on the roads
Increased taxes
Infrastructure, supporting home owners in getting important updates to houses.
Rent prices
Californians
The most important issue facing Provo today is the residents/employees/elected officials that are determined to limit diversity, equity, and inclusion.
Housing

Incompetent / disinterested / corrupt police officers

Rising taxes and fee's.

In the area that I live (Joaquin) the roads have some rather big potholes. I don't think street parking availability is currently a major issue (just a little one), but I've heard a lot of talk from older Provo residents about wanting to have street parking be paid for and I think that makes street parking Provo's biggest issue. College students don't face the same lifestyle that college students used to once upon a time, and most if not all need a car. Not every day and not all the time, but that means that it needs to be parked somewhere. Students who park on the streets typically do so because they can't afford to live anywhere that has paid parking. So forcing these young adults to pay for parking is wrong and taking advantage of a struggling group already. It's not yet a problem, and I hope it doesn't become one.

Traffic

Housing

Overpopulation

Rising home prices and street congestion

growing population

Parking

homelessness

Parking

Rising housing costs

Financial issues/ housing prices

Water availability

Overcrowding! Provo has changed So much in the last few years. I would like to see it slow down a bit

Housing

Housing

Lack of proper industrialization. Poor bus routes. Terrible traffic flow. Poor shopping amenities and locations

Lack of diversity

Smog

I'm concerned about growths. Specifically water usage, traffic/air pollution, and environmental concerns.

Over crowding

Not enough BYU student housing

That we typically have to go to Orem to shop or eat.

Streets pavement, Broken sidewalks and poor illumination

Not enough housing, and housing is too expensive

Roads and traffic

Maintaining family and conservative values as city becomes more urbanized

So much construction

Watering of the beautiful trees bushes and flowers

Cost of rent

lots of weird people moved to Provo recently

We need a serious rework of downtown to be pedestrian and bike first.

Keeping it updated

Growth

Inclusion

ADUs, housing in general, city growth, government transparency

Covid facists in city council and school board

Nasty Utah lake/ parking, but that's mostly a BYU issue.

West side planning and access. Ie. Grocery and other services.

Lack of affordable housing

Lack of affordable housing

How to grow in a sustainable manner

Not enough grocery stores/supermarkets. I have to drive to Orem to get something more

Government Overreach. I feel like the City Council tries to over regulate the citizens

Fascinating question. I would say a lack of knowing your neighbor/loving your neighbor. All things can be worked out if we are tight with our neighbors. Without that, we aren't willing to work through petty stuff.

Keeping the cost of living lower than the rest of the country

LDS people not integrating well with non LDS people

Growth, small business, political influence

Cost of housing

Expansion due to more residents

retail businesses leaving provo.

growth

We aren't prepared for the massive influx of people projected to move into the area. The infrastructure is severely lacking.

Center Street when turning left is awful with the medians, and the homeless in need toward the south end of freedom Boulevard.

Housing/Overdevelopment

Traffic, increased taxes and cost of living

Parking and rent going up

Managing growth (keeping up with infrastructure needs, parking, preserving neighborhood characteristics, etc.)

like everywhere, it's got to be growth, and the infrastructure to support it. Not a fan of the new water bond to redo the water works in town.

NA

Critical Race Theory praxis in schools

Diversity and inclusion of other races and LGBTQ

unsure

Housing prices, especially rent. Also the transitory/homeless population in south Provo.

Rising cost of rent. Redstone Residential

Racism, theft, lack of diversity

Aside from campus life, I have no idea what's happening in Provo culture unless I spend an hour or so searching.

Housing, air quality, water, public transit

Rapid growth; traffic

Lack of diversity

There are probably more important things but I feel like housing is a real big issue. There is huge demand for affordable housing, but no supply. A lot of the housing available is controlled by big real estate companies that charge 100 dollars for a couple to apply to an apartment. Rent for a decent place is 1000 dollars a month.

No clue

Parking, especially around BYU campus

I imagine housing is always a concern in Provo

Controlling the population growth by building more roads and houses.

Housing

traffic

affordable family housing, less student housing

Poor management by the Mayor and City Council

The need to minimize political extremes

The fun places

Cars and guns

not sure

Cost of living, Housing

Cost of housing/renting

Need for more young families

Continued bonding taxes

Growth

Infrastructure

Congestion

Affordable housing, availability of water, smoke and inversion layer jeopardizes health

Lots of older homes and neighborhoods not maintained well

The development of the lake project

I think the lack of parking in general and the cost of housing is a major issue.

Economic Development. Businesses have moved out of Provo.

Traffic issues

Overpopulated apartment complexes

Parking!!!

Parking?

transit options. The bus system has improved the situation some, but traffic continues to be an issue, accidents are frequent. Reflective paint is needed for rain and snow days to ensure traffic lanes are easily seen

Housing for aging demographics.

Housing

Expanding in a sustainable way for the earth. Also affordable housing.

Housing

Lack of reliable public transport

air pollution. and rising costs of living.

Population explosion.

overpriced housing/shortage of affordable housing

Limiting growth

Rundown neighborhoods, increasing crime

Housing!

Housing, Zoning, and taxes

long term Infrastructure development

Housing (the rent is too damn high)

Growth over the last 2 years and its impact on traffic and crime. I am also concerned about homelessness in the city.

Affordable, modern housing

A grocery store in the western part of town

Water quality of utah lake

Uncontrolled growth and development. Residential developments not bearing the whole cost of the project. leads to increased taxes, overcrowding, pollution, traffic, water issues

Graffiti

The city government seems to hate students despite them being the lifeblood of the city.

The Church based culture or the cost of living

Parks improvement

Spending

The issue of making people pay to park on the street in a city where most of the residents are out of town college kids who can't just ditch their cars before coming here, and who don't have anywhere else to park. It's a fee that won't actually decrease the number of cars that need to be parked.

Water

Traffic congestion, not enough lower income housing (we have priced our children out of the area!)

Extremely high home prices

Rising cost of living, housing crisis

growth, schools, university town

Too many freaking people, not enough pickleball courts, the road systems suck (seriously people)

Traffic

I over crowding

Not enough schools. More Markets near by.

University housing and housing rules

Traffic and high density housing

Housing shortage because of rentals to college students

Becoming too busy

High taxes.

Population future estimates

Zoning and bringing business into Provo.

Too many California people moving in and bringing thier Blue State beliefs beliefs.

OVER POPULATION

Growth (and proper planning for it and management of it)

Bad driving

Strange anti religion and anti establishment in education

Lack of low cost housing

Absurd parking rules in neighborhoods. Outrageous wastewater fees.

TRAFFIC

How we will adapt to growth

Predatory housing/renting market

Traffic

Too many people. Too little space.

Development in the right way....business friendly

High costs of rent

overdevelopment

Growth and how to plan for it

Student families using all Provo's schools and amenities, and not paying any taxes (including property tax) to pay for schooling, free transport, parks etc that they enjoy

Parking

the need to allow more people to live here close to where they work and go to school

Not enough parking for the citizens

Growth

Rising property taxes

Parking

Packing to many people into the city. That destroys what we cherish about Provo!

Expensive housing

Air quality

The rundown housing and poor landscaping/lawn maintenance in housing areas surrounding BYU campus.
 quality housing for students!

Full representation across the city. Many leaders are from North Provo and have a different cultural and financial perspective than the rest of the city.

Housing and social stratification - lower income housing in south east Provo, but higher income northwest housing cost, and parking issues.

Public Education

Building up business - especially in East Bay

The most important issue I think is how everything kinda feels crowded, especially in the housing market.

Traffic

traffic congestion and parking

CRT and Transgender agenda of Teacher's Unions.

Future growth plans and including the people in decision making

Street parking

Housing prices.

traffic, affordable housing for rent and purchase

Not enough commercial tax base, and I wonder if BYU pays property taxes or has a sewer bill that is way to high.

Poor selection of representation

Water supply / Power (Electrical) for the future.

WAY TOO HIGHT HOUSING MARKET

walkability/bikeability

Housing, water

Alot of homeless people

Airport

Housing crisis

Lacking officers voted and appointed are more committed to their agenda not for is the citizens of Provo

Businesses not being able to survive. There are no grocery stores in south east Provo

Proper growth

Housing growth and zoning, attracting more businesses

Financial stability for the city and commerce

Underpaid teachers, and neighborhood stability.

Shortage of affordable housing

Traffic and opening businesses on Sunday

traffic, crowding

The threat of putting islands in Utah Lake

To many housing projects!!!

Parking (too many vehicles on the street), negilence to care for houses (falling apart and failure to remodel), cost of living is way to high, and we need less investors more home owners.

I believe the most important issue facing Provo today is a lack of diversity or acceptance of diversity.

Homelessness, excessive traffic

Growth and infrastructure keeping up with it.

Education

bad roads, too many traffic lights

Growth, high housing prices

Lack of affordable housing, balanced with trying to stuff too many people in too small of an area.

Traffic

Encouraging community awareness of climate change

Parking and growth

Traffic

Stop putting medians in all the roads. Limits flow of traffic to a few routes. Worsens traffic and can only get to locations from taking certain routes. Used to be able to go from multiple ways. So freaking frustrating and stupid.

Parking. To many people and not enough parking. Dick of people always parking in front of my house.

Climate change

Cost of living

Cost of housing, including Provo's archaic and elitist zoning policies.

Unaffordable housing for first time home buyers.

Rising costs of living.

Parking

Alcohol and drug related issues.

inflation.

Rising prices of rent and poor roads

Vision

Stores leaving and moving to a Orem or other cities

Extreme housing prices

Infrastructure on the West side of the freeway. Need to expand Geneva and incentivize commercial options. e.g. grocery stores, restaurants, offices, etc.

Parking - people keep parking all over the place, but this is because there isn't anywhere else to park. We need more parking, especially parking not on the streets (but don't just remove street parking without providing something else, please).

Growth and Walkability

the effect growth has on our water supply

Managing growth

Old fogies limiting housing options for young people

Our utility bills keep skyrocketing

High real estate

Residential zoning

Traffic and adding left turn signals where there aren't any

Parking and public transportation

Rent prices

The toxic culture brought on by the conservative community.

homelessness

Pollution and drought and other environment issues

money for education--better pay, smaller classrooms

Accounting for population growth while keeping housing prices manageable

Price of houses

The city seems to be facing very rapid growth. We may be moving too quickly into a urban atmosphere

How do we unify and get differing points of view to compromise and work together. How do we make sure everyone feels represented even if they're not a member of the dominant religion or political party.

Economic well-being

Rapid growth, housing/rental market

Parking/street issues

Schools

Growth (including available housing). Prices are skyrocketing for homes and apartments, and yet wages stay pretty stagnant. It's going to get harder and harder for students and young people to afford first homes and apartments, which is a big stresser and will lead to further inequity in the city.

School system

Traffic, water

Not being diverse

Overdevelopment

Parking and housing inflation for students

parking

Affordable housing

taxes to high

Growth issues (construction), aging buildings and infrastructure, and traffic issues.

Over development

Housing/apartment prices

WE need better phonics in the early grades at school, and encourage more elderly volunteers to help kids learn to read & write better, and understand and do arithmetic. We need improved traffic design to make our streets and intersections safer. Developers are controlling our city, which is never good because they tend to overcrowd areas with too much traffic. Inflation! Our people need help in learning how to grow their own produce in their yards and indoors, how to carefully balance their budgets and stop borrowing, and how to live very frugally.

lack of affordable housing

transportation and accessibility

Parking

pollution and high cost of living

Revival of East Bay commerce.

water. Will we have enough for everyone who lives here now and for all those that want to come and live here?

inclusivity, transportation issues

Political extremism - there are loud, angry voices at both ends of the spectrum, we as a city and community shouldn't fall down either path

Housing

Underdevelopment in southern and eastern provo - neither have a readily accessible commercial district or transportation hub.

Air pollution!

There are promises made to thers on the South West side of Provo. There were promises made to home own

Division

housing prices

House price too high, and cost of living are high.

Quality of student housing and individuals living in old, unsafe buildings

growth - it needs to stop!

Irresponsible dog owners.

Hard to say. I know the area still struggles with LGBT+ prejudice.

Costo de la vida

Parking

Racism. Lack of diversity in areas of change.

Parking

Lack of adequate housing supply and proper infrastructure to protect pedestrians, bikers, and children.

Stasis, if not regression

Commercial opportunities

Zoning. Excessive High density housing. Failure of Provo to protect the surviving single family R10 neighborhoods.
overcrowding and resources (water, schools, parking) for new building
The difficulty of working with the city to get things done. Provo has a very bad reputation for being hard to work with. I would also say
Land Owner rights are trying to be controlled by the city
Freedom blvd/Cougar Blvd is a mess. The concrete barriers is a disaster. especially during the winter
Marxism.
Housing
Pressure to expand plus cost of living increasing
Lack of affordable housing for young families.
Over population
Inclusion: of socioeconomic, racial, sexual and religious orientation differences
Housing is super expensive
housing costs
Housing!!
parking/traffic
Growth in Utah County, affecting Provo community
Growth management choices being made with incomplete consideration of long-term effects including, but not limited to, a tendency to
adopt shiny new city planning ideas that have not been studied in Utah.
Housing options for lower income non-students (that don't qualify for low-income housing)
Not enough affordable housing
Homelessness. There are so many people I feel that I see everyday homeless of the street.
Lack of housing and housing affordability
Utah Lake--we need to stop the proposed construction
Cost of Housing
Increased crime, traffic. Spending on pet projects instead of upgrading roads etc.
Higher taxes
Not overwhelming the infrastructure with too many apartment complexes.
Not sure
growth, Protecting our family values
Growth
Job wages.
Too much growth
Funding for quality provo school district
Keeping crime from flooding into our city, like MS13 gangs and undocumented people from overwhelming our medical and Law
enforcement facilities.
Poor planning leading to lack of commerce.
Parking is super limited
Building unity
Balancing growth with preservation of natural environment and quality of life
Planning for future growth and integrating new developments without leaving old ones to rot away
Too many people, too much traffic, not enough stores and restaurants, and that the city should care about every neighborhood, sidewalks
and entry driveways, etc
Traffic issues and inconsiderate drivers
Cost of housing
Overbuilding

The lack of retail for the average Provo resident. The westside really needs some shops. I shop in Springville and Spanish Fork for most of the things I need. I would rather keep my purchases in Provo, but find that is not possible.

Parking?

parking, lack of things to do, especially past like 7pm,

Transit and airport options

The safety of our children

Inflation of home prices

How can we provide reasonable housing options for those wanting to live in Provo?

Affordable housing

Excessive growth, lack of housing, unaffordability of housing

The homeless and druggies

housing prices

Help for underprivileged

housing and rent prices being WAY too high and prohibitively expensive for so many; keeping it pedestrian friendly

Infrastructure, housing availability

population growth, high housing prices

Too many occupants

Growth

lack of retail business

Parking

I don't know

More activities for non-Mormon young people (clubs, event centers, bars, etc)

My suggestion is expand the airport like salt lake so won't have to drive far more entertainment amusement park and things to do for kids and adults

Lack of affordable housing

Rising homelessness

Homeless needs to be addressed before it gets from bad to terrible

traffic

Too many apartments being built and traffic

Failure to adequately address vehicular traffic needs and converting traffic lanes to seldom used bike paths.

The housing shortage and affordability

Provo city spending 300k on a water fountain sign in a state with permanent drought

Traffic, too crowded

Accommodating growth without losing Provo's distinctive character.

Water, shortage of land

Cougar Blvd and the very rarely used bike lane. This street makes it so difficult to get in and out of businesses there. Can't turn left at all. Business suffers as a result. I avoid those businesses as a result; they're too hard to access.

Parking

People don't respect speed limits

Traffic congestion, lack of affordable housing

Homelessness

The drought in Utah

Parking/Housing. The permit parking system is annoying

Housing and keeping businesses

Lazy youth

Excessive spending

Being able to grow wisely. We clearly have growth pressure, and we need to embrace the new reality of a more dense, more diverse city.

Going away from Bedroom Community- too many people and cars

Growth

Homelessness or parking

Housing and lack of space.

Homelessness / Poverty, particularly south of the train tracks. Also, the mall is basically going out of business. What is the plan to reinvigorate south provo?

House and rent pricing

Affordable housing

Social pressures to compromise on morals and values

Water or public transit

homeless

Housing costs

Affordable rental housing

High cost of housing

Maintaining safety while it grows

Low quality housing and poverty

H O U S I N G!!!!!!!!!!!!!!

Over crowding and not enough open space

not enough separation of church and state

Housing prices

Housing

The government and how it's run

Safe Streets/ Safe air

It's getting too crowded

Housing costs and NIMBYism

Progressive left trying to push their agenda and taking away the traditional family environment that makes Provo special.

finding affordable and well kept up housing

Housing and development

Outrageous Housing prices and rent costs

High rent

Lack of an urban forest and poor park planning.

Managing growth

Businesses

How to grow approximately and with a mayor who doesn't enforce own city codes with city staff that are mediocre.

Adequate inexpensive housing.

Those trying to make it like everywhere else

Growth & housing

Provo River Resort restricting water access. This should be illegal. Anglers keep the river healthy. Anglers pay for the fish that the resort restricts access to. HB141 is a corrupt law. Please change this. It is theft.

Growth, & infrastructure

Cost of single family homes which I have no idea how to fix.

Growth

Too many cars on the road

Accommodating the growing population

Too much growth and not forward thinking economics

inclusion/issues of diversity

Housing and entitlements

Traffic and growth

Too many house being built so its getting to big.

LGBTQ inclusion

Neighborhood mutual and manner

Provo is growing too fast and it is overcrowding, and feels less like a safe small town.

Crime rate increase

Deterioration of community values; jobs for young adults

Sustainable growth

Quality of life for everyone (i.e. work class, retirees, students)

Utah Lake and how to proceed

Education and what is being taught

Blocking Cougar Blvd

No stores out west near Utah Lake

Residential parking

no room for expansion

Traffic, theft, and accidents

.

population explosion

Housing Prices

Water

Crowding to many people into a finite area.

Managing city growth

Housing-monopoly held by landlords on renters, no pride of ownership, historic homes falling apart.

parking

Zoning laws not allowing more ADUs for housing. Accessory apartments and guest houses are a great way to add housing supply and put money into citizens hands instead of developers.

Affordable housing for non-students

The influx of people who want to change our family values, who want to ruin Provo with bars and drugs When I lived here in the 80's, there were none of these problems. I don't want to lose my neighborhood to those who don't honor values and God. I love my faith and charity of my neighbors. Many of my neighbors are growing older and will pass away soon and I am afraid of people moving in who don't go to church or have the same values. Family values, church, charity... those are important. I don't want alcohol and drugs to be the norm here. I don't want Provo to lose what its known for.

Schools

The multitude of fake Christian neighbors

Housing prices and rent are ridiculously high.

General upkeep of roads, sidewalks, and bike trails. Too many houses being purchased for short term renters going unrepaired and looking rundown.

an aging population

Road blocks/construction and lack of public recycling

Student housing and parking

cost of living, housing market

Too much urban development, that is making the city ugly

Population growth

planning our city properly so it balanced and provides equal opportunities and access to all residents.

Housing for its residents

How water is billed for the first year

Parking

Housing

NOT paving Utah Lake! Utah Lake is such an important part of Utah County and needs to be preserved.

I think that it is very hard to find parking in Provo, especially around BYU campus.

Not enough businesses in Provo to produce a good property tax revenue for the city. Business choosing to go elsewhere (Orem, Spanish Fork, etc.) over Provo. Mismanagement of Provo School District (too many superintendents and not being fiscally responsible)

air quality, sustainable growth

Rising real estate costs

Water

Parking

Over population, increasing home costs, poor city planning

Parking and road safety

Growth

Housing

Parking and housing options

Parking. There's no parking for anyone of any age, it's ridiculous. The zoning laws that prohibit more than 3 unrelated residents from living together is also ridiculous. Provo makes it so hard to enjoy basic necessities like a home and having a place to put your car

Overdevelopment and lack of natural resources, especially water.

Housing. It is becoming so unaffordable to live here. Investors are buying up properties and hiking up purchase prices so those that work here can no longer afford to buy and stay here. I'm a teacher in Provo and I can't afford to buy a home anywhere near Provo.

loss of farmland

No retail on the west side of I-15

growth

Drogas

Housing costs

Progressive wokeness

Cost of living, home prices, rents

Inflation

Housing

Not ruining the family neighborhoods, keeping families in Provo instead of pushing them out to surrounding communities

WAY too many apartments. It is stressing infrastructure and creating horrendous traffic. Provo has lost its charm and is getting suffocating to live here due to too many apartments..which is usually a transient population.

Growth and keeping up with the maintenance of public property.

Preserve quality of living while growing so quickly

Affordable housing

Polarizing political rhetoric

The most important issue facing Provo today is the lack of respect of driver for pedestrians. They almost run over the pedestrian at all times. The traffic it's not bad but what it makes it bad is the drivers that don't respect the driving rules on the road. It seems to me that they forgot the classes and test they took during Driving Classes.

Housing shortages and affordable housing. Priority going to higher income households instead of working towards helping low income populations become home owners.

Water

Traffic and infrastructure especially water supply

Traffic and living with BYU students

population growth;

Affordable housing

Home affordability, preservation of Utah Lake and other natural sites, and planning for multi-type vehicle traffic

Landlords that take advantage of people

I hate the cement barriers that divide cougar blvd

Conspirators in the government trying to take away our health (like with poisonous vaccines), freedoms, ability to buy single family homes and property, brainwashing our children in schools, introducing communism

Economic growth

Controlled growth- I don't want Provo to become like Orem or SF

Over crowding

Housing and parking

To provide jobs for the new generation and students. for every house and apartment that is built their needs to a job to back it up. I see Provo as a City that has very little wealth creation, unlike Springville and Spanish Fork that have wealth creating businesses. Students do not create wealth, they create debt. I think that Provo City is top heavy. More emphasis needs to be put on creating businesses that produce wealth. 53 City parks do not create wealth. I think that is why Provo/Orem has the highest mental illness rate in the U.S. People go crazy when they cannot find a job that pays enough to live.

Skyrocketing rent prices

Not sure what issues are specific to here. Maybe cost of living and affordable housing for a lot of people

Needs more grocery stores

Extremely rapid growth and overcrowding

Affordable housing

Not sure

Growth and how to manage it while maintaining neighborhoods. Trying to mix multi housing units directly into single family neighborhoods is not a workable approach and is destroying neighborhoods.

Housing/utility affordability/ parking

growth

Population growth is the greatest issue in Provo. It creates all the issues that Provo faces. This includes housing shortage, housing prices, water sustainability issues, air quality, the rise in crime, the rise in homeless and mental health issues, limited parking, road construction, environment sustainability, traffic/ traffic accidents on the rise, etc.

Too many college kids in the neighborhoods lacks a stability and social network for myself and kids. They don't have any kids to play their age in the neighborhood. Also it's too busy and college students are dangerous drivers on their phones, speeding or not paying proper attention. My neighbors are loud at times with parties on my street and behind my house.

West side development

Too many people in a small area

Affordability, housing and infrastructure related

High prices for low quality housing (especially for students)

Representation (or lack thereof) for under privileged individuals and families.

Lack of allowable accessory apartments and affordable housing

Growth and transportation

Too much government influence

Loss of affordable housing

Racial segregation

the environment doesn't seem to be a high priority to residents

Housing affordability/accessibility

Air Pollution, inflation, increasing residents

public transit

Planning for transition to non rural community - ie infrastructure, roads, planning

Traffic congestion and affordable home prices, too many new townhomes and apartments

Probably housing... will Provo be a place where families can afford to own homes, or a place where investors own everything and most families rent?

Water

Increasing population density. I see so much apartment / condo multi-story construction.

Housing.

Utah Lake being developed and dependency on automobiles.

Traffic

too many apartments and the end of the provo mall...all business moved to outer towns

Growth. Lack of housing on the bench.

Timing of stop lights ... it seems that every single stop light is timed to make you stop. Most other cities I can get through a few greens before hitting a red.

City control, regulations and taxes strangling young families that just want to live and let live with their own property without being forced to opt into city projects and ideological non-science

South of campus housing scene. Expensive, poorly kept apartments/houses, and too many cars. Minor car accidents seem frequent

Growth and traffic

Growing larger than capacity - not enough water and other infrastructure issues to support the population growth. We need to be smart about growth.

Not family friendly enough

Poor use of funds/taxes. It's not a city for families.

I think there could be better housing options for lower income individuals and families

Nothing

Growth

Parking, housing prices, overpopulation

Cost of living-food-utility increases, inflation, property tax increases.

Political name-calling is becoming a prevalent "thought process" and when we try to talk out of that thought process, it unnecessarily divides us going forward. It is far more important to address the issues by name rather than to accuse people's preferences of being liberal or conservative. Simply state the "what is".

Growth

Housing - there isn't enough options for everyone

Traffics, increasing rent and home prices

The need to preserve the wilderness!

cost of living

Growing too fast

Housing

Over population

Traffic

Overcrowded

housing affordability

Homelessness. The city likes to sweep that under the rug as if there isn't a problem. With that i guess comes low income housing.

Utah Lake

How to stop and reverse the high density living space in downtown Provo, Remove the bus lane on University Ave., Teach city decision makers to not spend so much on city buildings

Affordable housing and air quality

Grocery stores

Maintaining how standards of behavior toward all people

Growth

Housing Costs

Lack of affordable housing or housing general.

Upcoming drought

NO enforcement of any type of laws or ordinances unless someone complains. Then the city tells the person who complained creating hostile neighborhoods. Where is the permit enforcement? Where is the enforcement for renting out homes in neighborhoods that are supposed to be owner occupied? The city is dirty, rundown, and traffic is a nightmare!

Urban sprawl is the biggest issue. It feels like mayors and developers spend no time actually thinking through how more apartments/houses will impact the traffic/crowds of those who are already living here. Urban planning in Utah seems to just suck altogether and be an afterthought, with profit and building to fit people in taking priority. The air quality has greatly suffered and has not gotten better

The Economy, jobs

BYU

City cleanliness (i.e. landlords who neglect their property and litter in the mountains)

lack of economic development

managing growth; not forbidding it, but managing it in a thoughtful way (open, fair zoning, for example)

Parking and apartment living. Students are really taken advantage of and I think the city should do more to help students seeing that they make up a huge portion of the city's residents. There's not a lot of parking options available in general, and students (especially young female students) have to walk long distances in the dark. Adding the bus lane was a good idea in theory, but it got rid of a lot of on-street parking that students needed. Those same buses don't go late enough for a lot of students, and so they still have to drive, and now it's just harder to get around. And now it sounds like the city wants to charge people to park on the street, which is just not fair. Landlords are taking advantage of students, charging money for non-existent parking, and now the city wants to charge them too. It just feels like the most vulnerable members of the community are being taken advantage of.

The possibility of man-made islands and housing on Utah Lake which will destroy the eagle habitat and ecosystem of the lake

rapid growth and overpriced housing

overpopulation and crime/homelessness

Infrastructure/Traffic

Growth, water demand,

We build provo high on the other side of the valley without making the proper amount of roads to get there. Now Dixon will be on that side of the valley too. We need more roads from east to west

I do not like what UVX is doing to our city.

Traffic management as it grows

Adjusting to growth.

Too much turnover with college kids

Growth

Population and growth are too much too fast

family housing availability and affordability, both renting and buying.

Parking, student life, and access

growth of government

Housing, Population growth, areas to recreate

Not getting too crowded

Homelessness/unemployment

zoning for housing and parking

transportation

how to manage growth, long term issues with air quality and water; as the city grows we will likely see more problems

Growth

Air Quality

Homelessness We need some kind of a shelter to help the housing situation for them

drought

Parking space

parking

Taxes are too high

Our education system focusing Race and LGBT issues instead of focusing on the sciences, mathematics, and English literature.

growth

Overcrowding & homelessness

Affordable housing and public transportation

Parking and traffic

probably expansion

Growth

Public Transit availability and quality and quantity of sidewalks

There is nowhere to park, housing is full of crooks, and there are a lot of homeless people.

Lack of room for more expansion

Housing

Landlords and excessively expensive housing.

No idea

No stores infrastructure

Housing

What will be done with Utah Lake

Air pollution and rapid growth

Too many people

OVERCROWDED!!!!

Haven't lived in Provo long enough to form an opinion

Managing growth

housing shortage.

water

Over crowding and too much apartment buildings

Water usage.

Staying small by not building bridges and skyscrapers

Good places to eat and having shopping in an area that is no low income that detracts from those who spend there money

Too much regulation

Provo has becoming a lot more expensive to live in, a lack of jobs, and the majority of available jobs are low and some with no benefits and low income families are struggling

Anything related to housing

Parking, housing, safety

Parking

Government has too much power. Too big.

I'm not sure.

Low wages

growth

Using tax money on stupid things like a huge courthouse instead of more lights for running trails and MORE running trails

Culture war things

Meth

the roads are terrible. traffic is terrible. the whole city looks run down. almost every street and house looks like they were build 80 years ago

Parking and streetlight layout

Water

Overcrowded area

Parking

Homelessness

parking

The library.

homeless people and some crime

Inflation

Homeless situation

Housing prices and competition between students and regular residents

Parking

Public transportation

Provo city power. I think it's absolutely ridiculous that my power bill is 460\$ and I'm the only one that lives in my home.

Overcrowded, Expensive Housing

They ridiculous buses that are always empty.

The amount of traffic lights that keep getting put in...

Housing prices

Zoning. Specifically R16 and R18 zoning that are ONLY for single family homes. I would like this changed so I can have affordable housing by splitting rent with another family.

Conflicting housing needs. Adding affordable housing without the deterioration that rentals and dense housing bring.

Unsafe walking and biking paths for pedestrians

Not sure

ESG scores

Poverty/recycling

Old housing, low homeowner pride, rising housing costs

Nickel and diming residents through utilities, taxes, and fees. Strict bylaws that are detrimental to growth. Grocery store south of center street...

Parking..

transportation, traffic

Hi rental price to live

Growth

Housing prices are absolutely absurd considering that Provo isn't even that great of a place to live.

Na

what to do with utah lake

Growth

People trying to change Provo to be more "hip" politically

Home prices

Handling growth

The housing crisis. There needs to be a cap on rent increases and renting in general. There's no reason my [REDACTED] apartment is all of a sudden worth any more money just because some money hungry old dude now says it is and my wages haven't gone up more than a dollar in over a year. I can barely afford a roof let alone to spend my money on food or medical bills

Traffic

Back of grocery stores on the southside of Provo east bay area where all the building of new homes are we have nothing good down there!
You have to go in to the middle of town to Macy's to get a good grocery store it's ridiculous nothing good is down on the south end Orem
has all good restaurants good stores them all are moles went to garbage

Small businesses

High taxes

Construction

High traffic caused by so many street lights.

The homeless people who wander the streets, and that Provo station does not have good public transport frequencies to easily go to neighboring cities such as Springville and others.

Traffic. To many apartments. Not enough grocery stores.

growing while keeping the small town feel

Parking

Too many people moving here, overcrowding.

Bad driving/traffic or increasing homeless population near student housing

Cost of housing for low-income people.

Water, growth, affordable housing

Environmental issues

I can't see the stars at night. light pollution. traffic. air quality

There's not enough diversity and inclusivity

Housing

Rent prices, the increase in high density housing

Crime and homelessness

water utilization & conservation

Overpopulation

Lack of housing and affordability

Open space

Housing shortage

Infrastructure

Road work

Inflation driven by overpopulation and not a lot of higher paying jobs

Housing market especially for young married couples (not enough housing and too expensive)

Lack of accessible public transit

there are a lot of areas that are run down. There are so many rentals and no one keeps them looking nice

Rental restrictions

Expanding transit / reducing driving

Housing very expensive

lack of parking, too many homeless

too many people for a small town

Cost of living for students is increasing. This is slowly driving students to look elsewhere.

After-effects from COVID—mental health and education

The small streets and a lot of traffic. Hard to find parking

I am not seeing big issues recently

Housing and rent prices

Interest rates

Freaking student parking

Traffic

Crime.

Energy costs

housing issues and diversity

overcrowding

Feeling isolated

Over growth

Affordable housing especially for elderly and college students and first time home buyers

Growth constraints

Mostly just how expensive it is to live here. Rent costs a lot

Growth and how that will look.

Housing prices

None

Wasteful spending

parking for students and walking at night

Expensive housing

failure of city to enforce its own ordinances

Parking

Crowded, traffic

DONT CHARGE FOR STREET PARKING. Also maybe homelessness

Managing growth

Homelessness & creating a better system for people to get back into filling up jobs

Housing

We need quality education on all subjects

Too many new rental properties and no shopping areas! Where are all these people going to park? Why do I have to go outside of Provo to buy everything!

Crime, taxes and businesses moving out or choosing to open in other cities.

transportation

Education

For me, zoning laws ... too restrictive

The cost of living

cost of living to pay level

getting homeless people off our streets and sidewalks

Crowding, high utility payments

Housing affordability and parking

growth

Public education curriculum focused on the basics. Reading, writing, math, science.

Gross utah lake

Woke politics and aggressive parking enforcement.

Housing for students and others when economic change is happening throughout the state and the nation

Helping the homeless and low-income, parking

housing

Facial recognition-How do police track a criminal based on a screenshot and video-no name provided?

Pollution and climate change

Airport, median strips, overspending, misuse of funds

Housing

planning for growth - restrict more high density building -



Parking and construction. Diversity.

Housing affordability

Provo city's prejudice against students, mental health opportunities with cultural understandings of the Latino population

Climate change / water access

Road conditions/traffic

Crowded

Air quality

Drugs, Crime/Theft around BYU and growing population density

Parking

Raising prices on residents, taking the power from the solar

oe_topissue2. In your opinion, what is the most important issue facing Provo in the next 3-5 years? (n=862)

the meteor that will destroy us all

Rising prices of rent

It's a combination of affordable housing and traffic congestion. I think Provo is about to enter into a major housing crisis and we need to do more to build affordable housing options (likely done in the form of apartments, condos, and duplexes). But the flip-side to increasing the housing supply is managing what's already a major problem which is traffic and road congestion. I feel like we need another "major road" similar to University Ave that runs the length of the city, is high-speed, and has multiple lanes.

How to handle the growth

Housing, parking

Solar, electric vehicle supercharging and crypto

Figure out housing and growth

Air quality

Growth

Home Prices

Cost of living v. wages

Same. Balancing student population needs and family needs.

Lack of investment in housing

RENT!

population increase

Being able to accommodate so many people in such a small space

If we want to grow, affordability, affordability, affordability.

Housing overpriced

Managing growth and maintaining the small-town feel, friendliness, and trust in the community.

Housing, needing to clean up parts of town

Updating housing to make it worth it to spend as much money as we do living here. Also parking

Managing growth

Housing! Housing costs us too much. We are being priced out of the city more and more each year.

Cost of living

ditto. Rising housing prices and overcrowding will make byu nearly unlivable

maintain family values and safety thru public policy. Don't do anything stupid.

Crime, cost of living

Appropriate infrastructure expansion

Housing

Population growth and affordable housing.

There needs to be more affordable housing accessible to low income families and individuals.

Too much growth.

Housing

Housing density

Student housing and rent in general

Mormons

Overcrowded

Transportation

Traffic and parking

Housing costs

Population Growth and road traffic

Lack of retail

Running out of room

All the bonds that keep getting issued adding to my financial burdens because nobody can budget for expenses

Finding ways for middle class families to afford a home

Unprecedented growth and crime.

Managing growth and costs (property taxes and utilities)

Provo Lake

affordable housing

Environmental issues

Fixing our streets and sidewalks. High rise buildings in neighborhoods of family homes are wrong.

Traffic and water

Where to expand

Inflation

Growth, road and traffic issues.

Housing, public transit

Traffic

Homeless people

Housing

Illegal immigrant and gangland crime

Same as before

Affordable housing

Probably still parking, the population keeps growing

Housing

Water will become even more important.

rising costs, inflation

Again too much Church power and influence

Transportation and housing.

Safety

inflation and social conflict resulting from federal incompetence and corruption

Housing

Handling the growth in effective/wise ways

Development of the West side

The road like I mentioned before. It really needs to be fixed it's very dangerous

Not enough parking space

Housing shortages and a council that actually listens to residents and not paychecks from the elite

Staffing within city departments

Parking becoming pay to play

Unsure

Water supply

Housing costs for rentals and buying.

Growth

Provo must continue to embrace diversity, equity, and inclusion.

Schools, shopping

Economic growth / city growth

Making sure people can survive in this city because it is so costly.

Parking (see the last question)

Housing

Housing

Overpopulation

Affordable housing

environmental impact

Parking

Housing

Parking as how it relates to a rapidly growing city

Traffic

Housing/ health

Water availability

Overcrowding

Wage growth

Housing

Lack of parking, rising price of rent and housing, and population influx

Traffic and housing

Traffic congestion

Water usage. I would really appreciate a push to encourage residents to conserve water (through local or xeriscaping) and encourage businesses to do that same.

Overcrowding

Reducing auto transport, increasing public transport

housing

New comers

Not enough housing

Roads and traffic

Infrastructure for growing city and maintaining conservative politics

Growth and student living

Too much traffic and no Walmart that is a great big store like in Springville

Cost of rent with quality of housing going down

A huge division between rich and poor

We need more bike lanes!

Keeping us away from other growth around us.

Growth

Housing development for students

Bonds, schools

Getting rid of the covid facsists

Increasing poverty/crime in lower income areas. Also the old houses falling apart/not being taken care of.

Inclusion, diversity, and tolerance.

Not enough affordable housing, not enough parking.

Explosive growth

Growth

Parking is impossible. Traffic, because roads are not big enough here. Nowhere to walk a dog, sidewalks are RIGHT NEXT to fast roads.

Parks are too small and far inbetween.

See my previous response. Overrgulation of the City Council and City Departments.

What I just said. Also, running out of water. That problem is really going to punch us in the face. Perhaps we should not mandate how much green lawn is needed...

Quality of the housing markets, future building opportunities, maintaining rules and regulations of the communities
Lack of affordable housing, lack of grocery stores and other stores on the West end
Growth ie traffic handling
/
Cost of housing
Expansion due to more residents and economic requirements
housing, roads, cost of living.
strengthening infrastructure for growth and supporting the economy
Same as before
Affordable housing that allows pets regardless of breed. Way too much housing is over priced and will not allow common pet breeds; their reasons for such are always out dated and irrational.
Overdevelopment
Increased cost of living
Housing
Affordable housing
Same
Gasolina
East West Traffic.
Scaling into a bigger city with more opportunities
I dont know
Parking and affordable housing. I live downtown where the new city building is currently under construction. Since the city building took a large lot that used to be used for Covey Center performances, now all the attendees spill into my street for blocks around and it is difficult to find a place to park near my place of residence. From my perspective, this is a problem the city created and needs to solve.
Provo Lake
Affordable housing
Housing crisis. As remote learning at BYU becomes less of a thing, more students will have to live here.
Housing, water
Growth; traffic; zoning
Lack of public transportation, variety of restaurants/bars, diversity
Housing. ... The town is only going to grow. And you've got a lot of young kids who want to come here for school, but if they can't find affordable housing once they are married they will move away.
Children
Affordable housing
Continuing to manage its large growth
Making the new airport easier to use...more flights, more airlines, reasonable prices.
Housing
becoming over crowded
Better Management by the Mayor and City Council
Cost of living
Housing
Same. Cars and guns. Also Utah lake!
growth
Housing, cost of living
Cost of housing/renting
Crime
Affordable housing

Growth, traffic, inclusion

Keeping up with the growth

Congestion

Available housing and affordable housing for those who cannot afford high mortgage or rent

Limited housing.

The development of the lake project

The growth of the city is the most important issue facing the city.

Tax base, other than residential.

Growth

Making it less of a college town and more geared toward families that actually contribute

Public infrastructure

Home demand

See previous answer on transit issues.

housing for aging demographics

Housing, transportation, city services.

Affordable housing

Housing

Expansion that factors in those that do not own an automobile and affordable housing that matches the average income.

Rising cost of living

Utilities for population bomb, and then gangs.

housing

Growth

Growth

Housing!

How will growth affect the way of life, and will I be able to afford living here.

Same

Capacity

Managing the Growth

Affordable, modern housing

Affordable housing

Air quality

same

Fires

Building sufficient infrastructure to handle a growing population

Cost of living

Water etal

Spending

Parking, walkability, and landlords. We need more free public long term parking that is close enough to the college or the bus stations that it can be used. We also need the citizens to be more informed about what regulations landlords have to follow, and better ways of ensuring that landlords who disregard these violations are punished accordingly.

Water

Pollution, congestion

growth trends (housing, congestion)

Middle class families will be pushed out due to housing cost.

Housing

Too many cars, too many people, even worse road structures because of the current improvements which are not improvements

Traffic

Infrastructure

Same as previous answer

Zoning laws and restoring the downtown core

Traffic, growth and revamping rundown areas of the city

Housing for families

Over population. Lack of housing.

High home prices.

Establishing a better way to do forecasts

Zoning and bringing business into Provo.

The people wanting to ruin Utah Lake.

Over population

Growth

Air quality

Undermining of authority and religion

Lack of low cost housing

Debt

Increase of students, housing costs, traffic

How we will deal with a recession

Overgrowth (too fast/too quick)

Traffic

water

Development- small business friendly

High rent

overdevelopment

How to zone and rezone for high density housing to clean up some of the rundown parts of town

Roads, growth, water

Inflation

the need to give people choices about how to move around Provo and in and out of Provo

limited parking, low quality and unsafe apartments with rent too high

Conservation

Development

How to grow with an increase in population

Parking, keeping parks up to date

Destroying our neighborhoods with high density housing and not enough infrastructure to handle it!

Expensive housing

Air quality and drought

homelessness and housing

quality housing for students!

Transportation and infrastructure during high growth

Air quality

Housing cost, too much traffic, and safety,

Air quality

Establishing new and improved business

Crowding and not enough housing to go around. Also adequate free parking

Traffic

housing and zoning ordinances

Growing authoritarian agenda, United Nations Agenda 2030

Sports complex development near the airport, Utah Lake care

housing shortage

Housing prices.

Housing, traffic, emergency readiness

Lack of ADU's, tax base, stupid zoning laws that don't work for a city.

Pollution

Housing / Schools for all the new residents.

Housing, Safety, Diversity

making is easier to get around without a car

Housing, water

The cost of living.

Population increase- can infrastructure handle it?

Public Education resources

University avenue re made as an AVENUE and get the trash that has taken made it a slum

Too many multi family homes being built. We have no place for these people

Same

Attracting businesses, housing growth and zoning

I still think it will be financial stability

Neighborhood stability.

Affordable Housing, traffic

Same?

water? traffic, crowding

Ditto

To many people!!!!

The ability to support growth and traffic.

I believe the most important issue facing Provo in the next 3-5 years will be housing for students and making sure it's kept up and affordable for those students.

Overpopulation, affordable housing, homelessness

Lack of diversity and growth.

Infrastructure

?

growth, lack of affordable housing

Pushing out families, while chasing the next big thing. Urban sprawl.

populations, and traffic

Housing

Parking and growth

Traffic

Parking

Also climate change

Cost of living

Sustainability, including cost of living, housing density, zoning policies.

Water supply.

Overpopulation

Cost of living is rising

Declining values of society and family.

housing prices and inflation

Vision

lack of Shopping

Population increase and all of the challenges that come with that

The cost of living is being driven very high, and there doesn't seem to be any sort of regulation on renting costs.

Crappy, Modernist Architecture

infrastructure

Managing growth

Affordable housing

Not being able to buy an affordable home or rent a single family home.

Residential zoning

Sidewalks

Emissions and climate change

Rent

The need for acceptance of people of other cultures, beliefs, minorities, etc.

growth

The environment issues, dirty air and water, drought, ect

water?

Accounting for population growth while keeping housing prices reasonable

Population overgrowth

Once again, rapid growth. Growth is progress if wise decisions are being made with the view of the bigger picture. Finding desirable places to live when the age of older citizens feel a need to have a place to downsize yet stay In the city we love. for reasonable pricing is difficult..

Besides my last comment, infrastructure and growth. How do we handle it, whee do we build assets such as schools, how do we keep the city vibrant

west side growth

Housing prices

Schools

Same thing - growth and affordable housing.

School system, colleges

Traffic, water

Overdevelopment and disintegration of neighborhoods as outsiders/real estate take family dwellings and rent to singles, also water resources, increased traffic, decreased family values

Lack of parking

parking and price of living, specifically residential living

Growth

high taxes

The continual growth that Provo and surrounding areas are seeing, which will continue to crowd housing, traffic, and more.

Over development and not enough infrastructure

Housing and apartment prices

Again, the overcrowding because of overdeveloping property and land here. We DO need farm areas. This valley can't tolerate so much pollution with overcrowding of vehicular congestion. Our air is badly impacted. The whole world does not need to live in Provo.

affordable housing

too much growth/forced growth in west provo

Rent prices

pollution and high cost of living

Revival of East Bay commerce

water

Inclusivity

How to handle population growth

Housing

Lack of childcare

Still air pollution, and maybe population growth :)

I think the City Council should listen to home owners who have lived here for years. I don't think everything in Provo is all about BYU.

housing prices

education, cost of living

Exponential growth and overcrowded streets; cost of housing becoming unaffordable for lower classes

Growth

Water shortage.

Covid seemed to have a pretty big economic impact that seems like it will be challenge to overcome; not just in terms of income, but revitalizing shuttered areas.

Vivienda

Probably still parking? Also HOUSING. Housing, especially for married students, is so scarce and competitive!

Racism

Parking

Climate Change is real, despite what some people may or may not think and Utah gets pretty hot and dry as it is in the summer. Should probably invest in renewable ways to produce energy for the city and use natural ways of providing cool, shady areas to people in the summer and safe driving, walking conditions in the winter. Every single person without a place to live is also a stain on the hands of all of us in the city. We should do better to care for each other.

The awfulness of the air and the regnant ideology

Growth of retail

See previous answer.

water management

Living wages vs. cost of housing

Traffic again on the roads between BYU & the bike lanes/concrete, flower beds

Marxism and too much government involvement in development and economics.

Air quality

the cost of living increasing

Lack of single family housing and road structures to support the condensed housing units that are currently being built.

Over population

Housing

Housing and traffic

economy

Housing!! Climate change

parking/traffic

Affordable housing

Housing shortages and consequent infrastructure issues, such as the waste water treatment capacity given the need for additional residential growth.

Affordable housing for lower income non-students not qualified for low-income housing

not enough affordable housing

I bet helping homeless people will take 3-5 years as well. It will make the city seem safer

Increased traffic and need of more transportation options

water conservation/air quality

Cost of Housing

Same response as previous answer

Bringing industry into the city.

growth and encouraging businesses.

Affordable housing

growth (traffic, open space), Protecting your family values

Growth

home ownership/rental problems.

Finding housing and resources for everyone coming here without taking away from our comfortable city

Funding for schools

Higher and Higher Property taxes are killing the original residents that are on fixed incomes.

Planning for growth and expanding the tax base.

Traffic and parking

Sustainable practices

Same as last question.

City development

More people, more crime

Not sure

Expansion of housing and changing housing laws to better accommodate students

Increased apartments, increased crime, and increased traffic.

Traffic, Retail, Affordable Housing. I know right now many of the homes are being built to accommodate a rental unit. They get their final inspection and then alter things by adding a kitchen. Lots of this going on.

Conservation of natural resources.

people moving here and parking worsening, also rent is too expensive and pet friendly places are hard to find

Water scarcity

Traffic

How to grow without developing every open spaces

Probably also the housing situation.

affordable housing

Lack of affordable housing

How big it will be

not enough housing

Drought, income versus cost of living and affordable housing.

diverse representation in council and leadership; still housing; helping low income people

Housing availability

population growth, overbuilding/overdevelopment

Not enough homes for too many people

Growth

keeping business in Provo and increasing the airline flights in and out of the airport

Overpopulation of the area

I don't know

Traffic. Implement more public transport and orchard parks for people to eat fruit

Growth not enough space for people

Housing

Rising homelessness

Overpriced housing and homeless

housing costs

Too many apartment buildings and traffic

Vehicular traffic needs.

Lack of housing, traffic

parking and lack of code enforcement

Too crowded

Same as the above: accommodating growth without losing Provo's distinctive character.

Water

Affordable housing for rising generations.

Parking/Housing

Water supplies

Lack of affordable housing

It seems like the city is growing and traffic gets pretty bad sometimes

Housing/Parking

Airport, expansion limits,

Generation of lazy uneducated students entering the workforce

Excessive spending and a city council that is notoriously difficult to work with

Zoning new growth in a way that keeps property values at a reasonable level.

Same thing- too many cars and high rise apartment complexes

Traffic

Development

Same. Lack of space.

Same as previous. Provo Towne Centre is emptying out. South provo is getting dumpier and dumpier.

House and rent pricing

air quality

Property taxes increasing

Water

homeless

Housing costs

Maintaining growth

High cost of housing

Expansion and keeping up with that

Housing and rent cost increases

Still housing, and parking. The zoning laws in Provo are ridiculous especially given the fact that it is a college town with a second major university just miles down the road. There is extremely limited housing available for single students which has caused property management companies to price gauge. The housing issue is clearly AN ISSUE and the fact that Provo City is catering to the needs of families only is insane. To my understanding, the zoning laws exist to protect family neighborhoods so no more than 3 unrelated students can live in the same house. That is what creates such limited housing options. Students do not have the flexibility to live in other cities that don't have such ridiculous zoning laws and commute to class, whereas families who chose to live in Provo have the flexibility to live in areas where there are not as many college students if that is what they want. College students are the primary source of economy in Provo so it is very contradictory to push them to live in other cities so they can actually afford housing.

overcrowding

not enough separation of church and state

Availability of affordable housing

Housing

Transportation in the city

Safe Streets/ Safe Air

It'll be even more crowded

Housing costs and NIMBYism

What I said in the last question and inflated housing prices

The growth and how to keep traffic moving

Infrastructure

Growth, the airport hopefully becoming more of a main hub with more airlines

Lack of adequate housing compared to population

Tax and utility rate increases.

Growth and overcrowding

Affordability

Continuing a great neighborhood program that has let citizens feel involved and heard. Bringing people together for general good of the city.

Proper infrastructure development.

High number of people moving here for provo's moral uniqueness creates housing crunch

Infrastructure, growth, housing, etc.

Provo River Resort restricting water access

Growth, infrastructure & water

Managing population growth/housing costs of single family homes.

The same - growth

Too many cars

Growth

Too much growth and lagging economics.

economy

Business recruitment and retention

Traffic and growth

It becomes a big city and loses its small town feel.

LGBTQ Inclusion

Safety and homeless

lack of space and fast growth

Crime rate increase

Trumpism: Right wing political views based on false narrative rather than fact. (Not traditional conservative views)

Sustainable Growth

How to equitable take care of the city for everyone.

Growth, congestion, traffic, things to do

Education

Not allowing tiny homes

Beautification and use of Utah Lake - with so much housing nearby, it needs dredging and sandy beaches and mosquito/insect control.

High property taxes

water

Theft

.

Transportation/Road congestion

Housing Prices

Water

City overcrowding without the infrastructure to handle it!

Managing city growth

No where to grow. Not enough space currently to accommodate growth especially with constant influx of college students.

housing

If current trends hold up, it is lack of housing.

Affordable housing for non-students

Changing our family values, drugs, and losing our prominent faith here. People moving here don't even know that Provo was established by Brigham Young. I am afraid of people forcing changes that are not good for BYU and the area here.

Schools

The diversity of Provo will increase. We need to be ready for change and innovation.

The same thing - housing! Sustainability.

Growth with Utah lake, lack of growth for businesses and housing.

resource utilization

Lack of public/free to use recycling facilities

Lack of diversity and inclusion in the community

cost of living, housing market, drought

Lack of Sustainability efforts being made,

Population growth and increase in prices

providing affordable housing with accessible grocery stores and bike friendly roads for transportation.

Housing prices

Growth and space due to all the new construction

Housing prices around BYU

Housing and roads. We need two lanes on Geneva

Not developing Utah Lake into a housing community, continue to care for it and other natural resources, caring for the environment,

See previous response (business and school district)

air quality sustainable growth

Rising real estate costs

Water

Parking

City planning

Population growth

Parking and housing. Housing prices continuing to increase despite the quality of housing not getting better and sometimes getting worse. And an increase of students attending provo leading to a lack of parking or road space in general.

Politics

Traffic congestion

Addition housing options

Parking, discrimination, idiotic zoning requirements for residents

Prices of housing and the future of public schools.

Housing crisis.

air pollution

Industry to help fund jobs & schools.

water

Drogas

Housing costs

Student population changing/altering rules that don't represent values of established population

Home prices, rents, too much growth

Population growth, traffic, infrastructure.

Housing

Keeping families in Provo instead of pushing them out to surrounding communities

Broken down infrastructure, stress on water supply, roads, etc. Long term home owners getting continually frustrated by too many apartments, transients, and growing crime rate.

Growth and Keeping everything in good shape.

Water, parking as growth expands

Affordable Housing

Making sure there's affordable housing

The most important issue facing Provo in the next 3-5 years it's traffic in all the aspects. Streets and roads are too crowded, it's going to get worse since there is not an educational program for every citizen in town to learn again how to drive in a city that has changed so much. Also, the speed limit on North University Ave should be 40 mph all the way from 2230 North Avenue until Provo Canyon and beyond. Provo Canyon MUST have traffic lights on every busy intersection for example at the entrance to the Sundace Resort, and at the Deer creek reservoir. This will help families and visitors to have pleasant visits.

Expansion and development which favors the wealthy

Water

Same

I hope to be gone by then

ability to provide continued support (ie current excellent utilities and other services such as recycling);

Affordable housing

Home affordability and growing wisely--preserving quality of life and the 'smalltown' feeling as we become a bigger and bigger city.

Landlords that take advantage of people

Road constuction that isnt needed and no construction where is is needed.

Food shortages because Biden and other conspirators are trying to stop farming to control us with food needs and few can afford land to grow their own food on

Economic growth

Affordable housing

over crowding

Affordable housing for college students

To provide jobs to the new generation, Vasa Fitness and plasma donation centers don't create wealth I would like to see more businesses like Qualtrics, that create jobs ee more manufacturing like the new JLR wood working shop on 300 S. and 700 E. in Provo. North County has brought in a lot of businesses. Lehi, Eagle Mountain and Saratoga Springs are bringing in companies tha provide jobs. Why can't Provo do the same. Building a \$62 million City Center is too much. Qualtrex

Rent prices and homelessness

Not sure

Traffic, no more room to expand

Wages keeping up with inflation

Population growth

Growth. It is not slowing down. Older neighborhoods need to be cleaned up. There needs to be an emphasis on cleaning up yards. Too many yards have become junk yards that attract rats, disease and other issues.

Managing growth/ expanding infrastructure

growth. Water conservation. land conservation.

How to handle the increasing population and maintaining the sustainability of Provo.

It's overcrowded and overwhelming at times. It's hard to invest in people in my community because they move quickly. I worry to about the employees for business. It's hard to get anyone to want to work & to do it well.

West side development

Too many people in a small area

Resisting the urge to develop single family on the whole west side while overbuilding infrastructure

My bet is that it will still be housing costs

Diversity & Equity, Quality of life, sustainable practices.

traffic

Growth

Housing availability and costs

Increase in homelessness due to lack of affordable housing

Racial segregation

congestion and growth

Housing affordability/accessibility

Incline of residents

public transit

Not sure

Roads to support the population growth

Probably housing... affordable housing. Can families afford to live here, or is Provo just a temporary landing spot for families?

Water! Big concern.

Same as previous

Pollution.

Lack of smart growth and Utah Lake being developed.

traffic

again, driving business's out of provo. fast growth--way too many apartments

Growth. Existing housing becoming outdated, run down.

population growth and traffic

City council forcing their ideology on children and residents

Traffic flow

Growth and traffic

How much and where to expand housing. Understanding the impact of the drought we are in and ensuring we don't overstretch ourselves.

too many people

Improving Provo to be a more family friendly place and using the funds given to make that happen

Maybe air pollution

Gas prices

Environment

Housing - prices/quantity

Threats to our way of life from outsiders, and big government regulations on our economy, businesses

I think we need to pay attention to a safe, clean, beautiful, water-wise environment. We need to be responsible. reasonable stewards over what we now have and look to the future environmental needs.

Growth

Dealing with the rise in population due to byu (housing and parking)

.

Growth and the environment

cost of living

Keeping up with the growth

Parking

Housing

Traffic

Overcrowded, cost of rent/living, not enough housing

Sufficient housing for those working in Provo

Growth

Pollution, going green,

Same as Above, Housing density, bus lane removal, use city tax money more wisely

Continued growth

Grocery and departments stores to keep up with the population growth

Caring for each other in the trials that will come.

Growth

Housing Costs, Airport transportation

Lack of housing or unsustainable population growth.

Keeping communities vibrant

If the city doesn't step up and begin enforcing its laws and ordinances the city will continue to disintegrate. More stores will leave (as shop lifting is already out of control), neighborhoods will continue to decline, and traffic will continue to plague us.

1. Poor urban planning 2. a mayor that takes a stance on important public health issues and is voted on merit not relationships to the BYU football team 3. Holding landlords accountable for the [REDACTED] things they let occur 4. walker/biker safety 5. air quality

City Planning and Development, the economy, Education---increase in school population

Overcrowded

street repair

promoting economic development

still growth

Parking and overcrowding

Balancing inflation with local tax increases for improvements to downtown, and bringing businesses to Provo

affordable housing

water, crime/population density

Traffic

Growth and water demand

Growth. But the things I am the most upset about is how a company can get away with digging up a naturally occurring lake and put houses on it. What I really want is a cosway from provo to saratoga springs. NOthing else on that lake

Utah Lake needs help... it's a great opportunity and resource but the ideas being presented alarm me. It should be cleaned and used for recreation and beauty like it used to be. The island idea is absolutely horrible.

Housing availability and affordability

Adjusting to growth.

Growth, overcrowding, high home costs

Securing and maintaining green space

increased people migration from other states, cost of living, is the current traffic system able to adapt to an increasing number of vehicles in the road?

Housing

growth of government

Growth, water, Housing

Housing and parking issues

Expansion

the increase of BYU students and Provo's capacity to hold them

probably housing

growth

Wages meeting the cost of living and the cost of the housing market

Air Quality

Homelessness We need a shelter and transitional housing for them

population growth

Pollution

possible housing shortage? difficulty for student families to find affordable housing especially if they want to buy a home

Growing too fast

Focusing on equity instead of equality. Focusing on equity is evil and I say this as a handicap man.

growth, traffic, affordability

Keeping the small town charm

Planned growth. Is it sustainable, prudent, and well thought out.

Road infrastructure to support growing population

Utah lake

growth and people of different races, etc. being accepted and understood.

Housing

The same issues. Housing unavailability, inflation.

Housing availability

Too much growth

Greedy landlords and excessively expensive housing

no idea

No infrastrucuter

Housing

How to manage the housing crisis

Air pollution, drought and water shortages, declining socioeconomic diversity

More people

OVERCROWDING!!!

Possibly losing open spaces to housing

Traffic

housing shortage and homelessness

water

Over growth

Water shortage

Staying small and not becoming a SLC

East west transportation roads and attractions that bring revenue to Provo

More regulation laws and police intrusion into our lives.

I could not elaborate on what is going to happen in the next 3 to 5 years, I knew that Provo was always more expensive then other city in the Utah County, because it is considered a college town with a lot students what have you, right now taxes are high, the cost of leaving is through the roof, something got to be done not only to keep the cost low but also to create jobs that will allow families to earn a descent wage. Provo.

Housing

Housing and parking

Homelessness

Educational system has too much power. Spending too much money.

Provo really continues to grow. One of the most appealing things to me about Provo was how affordable it was. The housing market will definitely be an issue, but it'll be that way all across the state.

Low wages

growth

Cars with super loud mufflers

Unknown

Drugs

traffic, the mayor being scared of BLM protestors shooting guns at people 2 blocks away from police headquarters

Parking and flow of traffic

Water

The lack of businesses we can attract

Student parking and housing rent

Homeless population

enough housing/parking for college students

Keep the city growing.

new homes

racism, extreme nationalism

Homeless situation

Housing

Poor road planning and inconsiderate drivers

Power

Overcrowded, expensive housing

No idea but I'm hoping to move before then

Traffic and fast growth. Followed by unlawful police power

Housing availability

Zoning

Same

Unsafe roads for pedestrians

Over growing

Poverty/recycling

Upkeep of the homes and better kept renting situations

Attracting the right businesses to south provo to revitalize the city. Everyone I know in SE provo shops in Springville or Spanish Fork.

Hobos and pot holes

Influx of people, housing, traffic

Same

Housing, population

Lack of diversity, BYU is problematic, and housing prices are unacceptable.

Na

housing shortages

Growth

Politics.

Companies buying or building homes

Dealing with growth

The housing crisis. Landlords are predators

Idk

All the packing of new homes condos apartments start building some stuff for the people to have a good quality life grocery stores shopping centers nothing good is in Provo nothing!

Small businesses. Brick and mortar

High taxes

Rising crime

I think sometimes Provo seems like a depressing city because it lacks more modern infrastructure. The houses are very old, and there are also areas that look very neglected. For example, if you drive or walk near the condominium "the boulders" you will see that the spaces are neglected and another serious problem is that it will be filled with gangs, because there are enough people coming from everywhere, that with their actions or customs they can alter the tranquility and good customs of this place.

Not enough grocery stores. Traffic. To many apartments

crime

Parking

Overpopulation.

Not enough parking

Cost of housing for low-income people.

Demand for housing

Environmental issues

light pollution. air pollution. traffic

Stagnation, old buildings and pollution

Housing

Honelessness and crime

water management, development, & housing

Overpopulation

Housing

Overbuilding

Infrastructure

Over populated

Over growth and having enough recreational areas to support new homes

The amount of housing and cost of housing

Underfunding education

traffic. With Orem, Vineyard etc growing on the west side, there is more and more traffic.

Rental restrictions

Densification and walkability

Rent going up

influx of people causing high population, we need to prepare for this with better systems and infrastructure

housing

Parking and road issues. So much traffic.

Growth

More and more traffic

Growing population, increase in housing market, security

Housing shortage/prices

Also interest rates

Parking!

Over growth

Crime will continue to rise.

Possible crime increase

Growth/ housing
overcrowding, drought
Parking
Not enough water supply for all the new housing coming
Affordable housing
Water rights
Rising cost of living
Growth
Continues expansion
None. It is good now. Then it will be good in the future as well.
Wasteful spending will cause taxes to go up.
dark areas and parking
The housing market
FEMA levy decertification
Enough room for all the people moving here
Overcrowded
Parking. And expensive housing. Also air quality.
Managing growth
Homelessness and housing
Overpopulation
To many cars
Overbuilding!
Growth.
housing
Population, home/rental costs
traffic
over population
Education and how we teach each student. To many are already considered a burden and that should never come into the ears of a child.
traffic
Crowding
Infrastructure
growth and safety
Transportation congestion along with community planning.
Utah lake
Urban sprawl from Salt Lake County and woke politics
Probably continue to be housing and integration of out-of-state population
Parking, affordable housing, dealing with growth
housing
How to have more work-from-home opportunities.
Pollution and climate change
expansion
Housing
infrastructure (water, sewage, roads, green space etc) rising taxes
Parking will become a bigger issue
Crime

Making it so students aren't targeted to pay to park on public streets. If you're going to do it, do it everywhere. But don't do it. Making the poor poorer. It's very ableist to say students don't need cars.

Access to water

Overpopulation

Parking/travel conditions. A lot of sidewalks are currently in poor condition and the large crowd makes parking difficult

Affordable housing and safer overall of Provo

Rising taxes due to new big City Center being built

Improving student housing and parking

A lot of issues

oe_othpark_in. What kinds of recreational activities or opportunities would you or your family members like to see more of in Provo?
(n=518)

Pickleball courts

We like to bike, and doing so safely in Provo is sometimes challenging

More wheelchair accessible areas.

Hiking, picnic areas

Bike trails

I would like to see Slate Canyon park developed more.

Pools

Closer accessibility to parks with open green spaces and playground equipment

Provo does not have good feeder programs considering the size of our city. For example, there are limited ball fields. The only ones available are way over at Fort Utah. There is no feeder program there, so Timpview and Provo high will never have good baseball teams. Parents know they need to bring their kids to Orem's Youth Baseball program or go to Spanish Fork area. The situation with soccer fields with the city limits the number of good club soccer teams in Provo. We are currently driving to LEHI to play for [REDACTED]. We lost our team Utah FC. Good dance studios are not in Provo, we have to go to Orem for that. I wish there were more opportunities for my kids within the city or supported by the city.

Not sure

Happy as is

Volleyball and pickleball courts

Covered places to gather and recreate with family and friends

Biking

cultural festivals

Hikes, casual soccer. The soccer field next to my house is gated and reserved for only the league. And it's public money funding it??

Ridiculous.

multi-use athletic field suitable for contact sports like football, soccer, rugby, La Cross

Cleanup and Expansion of Utah Lake boating facilities and beaches. Expansion or addition to facilities at Deer Creek are also needed.

Rock climbing, better biking accessibility

Dog parks, picnic areas, and fields.

Outdoor basketball tournaments, music festivals, beer fest, art festival

As a disabled 7[REDACTED] yr old widower, recreational activities don't concern me much.

More help with cleaning and improving Utah lake

Outdoors

West side parks actually having neighborhood amenities. So many west side parks lack and suffer and this is where the city is growing. Lakewood park only has a play ground. Footprinters is nasty and needs playground equipment and public bathrooms not locked as well as paved parking area. Sunset park needs a lot of help. It is just sports fields with a bathroom. So much neglect in these south west area parks. So much concentration on regional sports park but not much of anything but land everywhere else.

I would love to see the Lake more usable.

Not sure

outdoor concerts,

Volleyball and basketball courts in parks

Nightlife, music venues, bars

I think the recreational opportunities are already good

Parks and green

Community theater

???

Provo Rec center needs more space to weight lift

Lake /water activity

Pickle ball courts

anything that involves nature and working out.

Pickelball courts

I do not believe recreational activities should be a high priority for Provo given the current inflation rate.

Among recreational opportunities, I think the city should prioritize dual-use options such as walking/biking trails, which will help the increasing population of poor and homeless.

We want to enjoy the lake like it's a real recreation lake.

Concerts

More bike lanes and walking paths!

Outdoor events like farmers market

Bring back disc golf courses

Golf

I would like to see more activities for adults-only. Family-friendly is nice, but we have plenty of it!

More swimming pools / outdoor options. My daughter absolutely loves the Provo Rec Center, but that's the only pool area that we're aware of. It would be nice to have another option similar to that.

There are a lot of parks, which we love. But besides parks (which are all pretty similar) and the Rec Center, there's not a whole lot of other options we're aware of.

Dog parks

More baseball fields for teenagers. Once they hit 7th grade, the fields are horrible.

Bike trails throuhhout the city and basketball courts.

outdoor leisure activities in parks

More accessible open fields to play sports

Dog/animal parks, scenic drives

The amount that exist seems good to me.

None

Dog Parks! WITH GRASS! There is only one in southeast prove and it's a dirt patch. And then the Orem one has Rattlesnakes, no thanks!

More and better trails

Cultural festivals, art shows, outdoor movie

Music events, water events, and food events. Less cultural events

Walking

Basketball courts

I would love to see more usable recreation use of Utah Lake and Provo River.

None

Community gardens, outdoor concerts

Open Concerts

N/A

Team sports

Not sure

Available soccer goals

I would love to see more mixed use bike and pedestrian trails. I use the Provo river trail almost every day, and it's always a shame when I have to get off that beautiful protected trail and get into busy traffic to go somewhere

Parks

More tennis courts! Please continue to maintain the bike trails and beautiful parks in Provo!

A second rec center?

More restaurants and art galleries

A science center/interactive museum

Splash pad, Fishing, Provo river viewing along the trail, East/West biking path even if it's sidewalk but the corners need to be ramps to get off and on them easy for kids so you aren't in the street.

Nothing that I want government to be involved in

Lake access with decent beaches. New hiking/biking trails.

A Provo river kayak park. More parks and open spaces, better marina access. Safer river trails.

More festivals, farmers markets

I love the farmer's market. Brilliant.

Safe biking trails

more inter-generational opportunities to meet for volunteer civic service in Provo

More hiking trails nearby.

I think it's fine

unsure

More of the arts, musical theater, concerts, opera, performing artists

Skateparks and Gaming Cafes

Less development and student housing

More parks

I would love a small, "satellite" Provo Rec location with just weights/cardio/exercise class facilities in northeast Provo - maybe in the Shops at Riverwoods area or along Canyon Road? The Foothill Athletic Club used to serve the Edgemont area and nothing has replaced it. The student population is well-served at and around BYU, but there is nothing nearby for Provo residents in that northeast area.

Access to foothill hiking trail heads. They aren't as clearly defined as they could be. also parking for those areas.

Conciertos

Free community events/concerts

we are fine with what is here

Parks and open spaces that are not overrun by the homeless population doing drugs and defecating/urinating in public (Pioneer Park)

Lake

Nice Rentable community spaces for gatherings

More late night (i.e later than 10pm closing times) gathering places where we can eat/meet new people that aren't bars.

Walking and biking trails

Community gardens, access to wooded areas, more walking trails that are nice to look at

I think they are just fine

Open lawn spaces and fire pits.

Holiday events for families.

N/A

More toddler safe playgrounds in west provo

walking and biking trails

dog parks, playgrounds, ponds

Longboard park! It would be used very heavily.

Fenced in park that young children can play.

Soccer fields, connecting bike trails, bike paths

Improved biking running trails, basketball courts

Basketball

Community pond

Provo river trails
Bike trails
Dog-free parks :)
I am happy with the recreational activities and opportunities
More open grass fields for running or playing pickup sports.
Ultimate frisbee and biking
None, happy with availability
skiing
No comment
Open spaces
Just places with more trees
Activities for children like swimming, toddler activities and playgrounds. For teens, a rec center that isn't downtown or requires multiple bus transfers. For adults, physical, craft and hobby activities including a community garden in the immediate area.
Im not sure. maybe gardens with native plants?
Nature Trails
Certain sports leagues or small neighborhood hosted summer/winter events at parks
Bike trails
more biking and walking paths.
Service projects
Water recreation. Utah lake is close to unusable for recreation.
Archery
None
Dance halls and public park events
Better children play facilities
Another disc golf park.
I'd love a community garden, or a public flower garden. I think having green spaces is super important to mental health improvement, and could be a nice addition to the city. More parks with nicer benches, and fountains. Also an area to put recyclable materials and compostable materials, since that isn't very common.
Family parks, ball parks, public pools
More bike-only (separate from traffic) lanes
Not sure.
Outdoor, free-access gym equipment. Community pools / hot tubs. Community water parks.
tennis courts
Events
pickleball
Even in apt/townhomes parks to be within walking distance. Food stores nearer. Senior activities and to know when and where they are.
miniature golf
More pickle bal courts on the east side. Near Slate canyon
Tennis courts, water parks
Restaurants that have spaces for family and outdoor activities. Like the pubs and breweries in Colorado
Community garden
More cultural activity
Walking, biking, trails. "Historical features of Provo" self-guided tours.
Rec gymnastics
Walking and biking trails
Swimming pools.

PICKLEBALL COURTS. The closest ones are in Orem and they're PACKED. Maybe turn the tennis courts at Provo High into PICKLEBALL? I guess those are owned by BYU... but simply adding PICKLEBALL courts to any/all parks would be awesome!!!

An outdoor area to play basketball and pickle ball kind of like Kiwanis park

biking trails.

Bike lanes and more family parks

More soccer/sports fields

Better use of space schools are built on - Edgemont Elementary is built in the middle of the lot and so there's no sports fields anymore. Just a waste - it could have been built closer to the road or back boundaries and sports fields created - just a waste of space.

Timpvew is a mess!!! Why didn't the city rent the old Provo High and move the school there to avoid the mess that's there now and be able to build quicker.

Why does a senator have a say as to his public space in front of his house and not allow parking when the rest of the surrounding neighborhoods are tolerant of the parking crisis the lack of planning has created.

Pickle ball league for children and adults

Hiking and Biking

better connectivity to trails from neighborhoods via protected bikeways

Open space

More easy access to info about trails and recreation. More parks with age diverse playground/all ability playgrounds

Organized youth sports programs (soccer, baseball, football, basketball)! My grandkids and other neighborhood children are going to Orem and Springville to play in organized city sponsored sports. Provo was once the best in providing these activities but no more!

We live in the very South of Provo, where there seem to be fewer open spaces and walkable trails/paths.

More trailheads for hiking, mountain biking and more paved bike paths. The outdoors are the best thing about Provo

more connectivity of trails for walking and biking

Better use of the lake

More locations for hammocking in trees. Places to walk and have a picnic where the sidewalk doesn't abruptly end or are in a baseball field.

Soccer fields, basketball fields

Places for young kids and teenagers to enjoy safely at the same place.

Pickleball courts

ball fields and tennis courts

Concerts, Scera Shell type

Sport complexes that can attract tournaments that bring Provo revenue

Events that are accessible to single people. We have a lot of family events, and I think those are great, but they aren't geared towards single adults. Events don't need to be exclusive to singles, but inclusive. I like the fairs and festivals on Center Street because they can be enjoyed by all walks of life. More of that, please.

Pickle Ball

Provo does a great job. You could probably build more pickle ball courts at every park. We could also increase the investment and quality/beauty of the parks that we do have. I am a single family home owner. I would like to see ADU's so my kids can come back and live in town while getting established.

Any

Another rec center and / or public pool.

parks, walking, biking trails, street lights!!!!!!!!!!!!!!!!!!!!!!

small parks scattered throughout neighborhoods

Biking

Soccer

More big parks

Parks, sports fields, water activities

Tennis

Parks and trails

Restaurant and shopping in west Provo.

Mountain bike course, hiking trails, bike lanes, longer team sports seasons for better skill development

More connections to trails, so don't have to drive to trailheads. More parks with fixed playgrounds.

Neutral

More live music and theater

Sports fields, grocery stores & shopping center

More oportunities and activities for toddlers.

I would love to see more running or walking trails with easy accessibility to them.

More outdoor rec opportunities, hiking, skiing, fishing, etc

indoor tennis courts would be nice

Grassy parks where dogs can run free. Pets, and particularly dogs, are a big part of many residents lives now. We live near a Provo park and there are so many residents who have dogs now that we need to change the leash laws for dogs in parks. They SHOULD be able to run and play off leash in all Provo parks. Animal Control seems to harass dog owners even when the animals are just playing together and not bothering anyone. The 'dog parks' we have in Provo now are not centrally located, they are dirty and too confined. You can't play fetch with dogs in the space available in any of them and no one likes to use them! As long as owners are taking responsibility to keep their pets under control they should be allowed to enjoy public parks without having to keep them on leashes.

It would also be nice if the River trail were opened back up soon so we can ride all the way down to the Lake. Find a better way for the Provo River Trail to continue from Utah Lake to the canyon. The section where you have to ride on city streets from PlumTree Shopping Center to University Avenue is unsafe and not enjoyable. Would it be possible to continue to follow the river past the motion picture studio and country club?

Provo has a great recreation program. We need to preserve what we have. I would also love to see some batting cages, and outdoor basketball courts.

Cultural entertainment

I'm unsure. We're in a transition period as a family, so figuring that out. Would be nice if our kids could park at the places they work so we didn't have to always drive them to and from work. There is not parking in Provo, especially most apartment complexes don't provide enough parking for their residents and restaurants like Chom don't provide parking for their customers, etc..

More splash pads

Skateboarding.

More places to enter utah lake

Improved continuing education from the City. Provo relies on BYU to provide that. Provo lacks a welcoming and organized program for arts, crafts, learning outside of BYU. BYU is unaffordable and unwelcoming for non-LDS residence and/or those who cannot afford to pay for continuing education.

Outdoor ice skating at the west end of Center Street. Like the one that was there in the 1980's.

More Biking Trails

More really nice playgrounds shaded by trees.

I like the parks in orem and spanish fork.

Concerts in the parks, better restaurants

Walking by the river

A second Rec Center, more nature trails, concerts with popular artists, more bike trails, community service opportunities

Open the Recreation Center on Sundays

The city currently satisfies our needs in this area.

Lake access for free

Family-oriented parks

I think Provo has a good amount of recreational activities and opportunities so I think it's important to maintain the ones that we have.

night activities for young adults, Clubs it is not all about the mormons we would like to have more option for night clubs

Dog park, clean lake (with NO synthetic islands!) Areas for the natural wildlife

indoor facilities for large gatherings--weddings, family reunions, etc.

Recently we've been going to fitness classes in the Rec Center and that's been really good.

We'd probably go bouldering more often if it didn't require going to Lehi or the north end of Provo.

pickle ball courts

Anything, really, we don't hear much about anything going on around us

Anything specific to my neighborhood

High school plays etc. with better advertising and accessibility

Maybe multiple sessions of city -wide events so they're not so crowded and easier to access

More pickleball courts!

Pickleball courts, trails

More open spaces, access to lake front and river enjoyment/swimming, more hiking/walking /biking trails, more parks, more pools

Pickle ball courts

nothing

Accessibility to the lake and open fields and parks.

More attention to the water quality and fishing in Utah lake.

Indoor is so important because of long winters (ice & roller rinks, an "interuse" indoor sports field for soccer/football/baseball, more basetball/tennis/raquetball (interchangeable) courts, more dance floors for different kinds of dancing at different times and days of week (country dance, square dance, hip hop, ballroom and so forth) so it's not priced through the roof! We need a center for the arts like Orem has. Do we have one like they do, with actual affordable lessons for kids in music, art, and theatre?

Provo has great recreational opportunities and activities

dog parks

campgrounds

More access to pools and water activities.

Service events

More parks in neighbor hoods. I don't think the kids should have to play in the streets.

farmer market, more family-friendly exhibitor/show (such as lego/toys show, camping and fishing show,etc.)

not sure

N/a

Community gardens

I want well maintained, clean, outdoor spaces for everyone to enjoy. Trails and paths that connect these spaces to each other and other areas of the city. We need to incentivize walking, biking, and alternative modes of transportation. The sheer amount of cars everywhere in the city makes me not ever want to take my kids anywhere and it probably isn't great for air quality either.

All-ability, highly accessible play areas

Hockey

Safe places to walk.

More Trails

Stop competing with private enterprise. It costs tax payers dollars. Let the free market provide recreational activities and opportunities, besides, they do it better.

Lakefront, river activities, flat-track roller derby facility

Cooperation and activities which support needs of children in Provo schools K-12. Science trips, cooperation with businesses for career exposure, tours of Provo City Power or other city facilities. Teach the children how a city works.

Off road trails for vehicles

Music in parks

Free summer activities for underprivileged children

Mountain biking, pickleball

Concerts

Small parks

Utah Lake is largely inaccessible outside of the state park. Having boardwalks for birdwatching (think Farmington Bay Waterfowl management area), water access (and even docks or rec options like the old Vineyard stuff), and major bonus points for interpretive signage and other educational markings. Actually, signage (species id, historic points of interest, etc) along the river trail would be lovely. But in case there isn't an opportunity to say it. Recreation is already stellar in Provo. Please stop spending so much money on recreation that tends to only reach certain demographics. The rec center is a great example--it is very exclusive. The soccer fields out by the airport is being touted as this big revenue boosting whatever, but except for the playgrounds being added on the fringe, you've tried to sell this largely as a giant green space that will benefit non-Provoans. Of course locals will use those fields, but the city hasn't done a good job of selling the insane size of this new venture when it comes to local use. For that matter, I doubt most people have much of a grasp on where you are taking the airport area. Is it parks and residential or industrial. You seem to think it can be everything for everyone while still planning drastic increase of air traffic.

Intimate gathering areas for families—picnic areas; dog friendly areas

I think the current setup is good

Nothing specific

More playgrounds for younger children

I think Provo does this sort of thing really well already

Community Theater

not sure

pickle ball courts

Theatre

very excited for soccer complex-we also need indoor soccer, baseball park to be updated and better use of the lake and river for dining and recreation while getting rid of bugs at the lake so it's enjoyable

Live theater

food festivals?

more open green spaces.

More safe walking trails.

Parks

More safe walking areas, especially for girls walking alone

Another REC center

Concerts, farmer's markets in north provo

different sport accessibility

Family-friendly events. Biking and walking trails in south Provo.

Open space fairs, farmer's markets

Hiking and biking

Baseball fields. More parking at the current baseball fields

more parks for soccer closer to north Provo without having to drive to west Provo

Bars, dance halls, neighborhood events

There seem to be plenty

Hiking / biking trails

Accessible activities.

None

N/A

Music festivals (especially non-rock/pop styles, like folk, international music, etc.), more arts or crafts activities in parks, Pride parade/events in June

None

Orchards and community gardens

More parks more summer things to do more adult activities also

Safe areas to run/bike

Walking trails and parks.

Events for children

cultural

Pickleball courts/facility.

Pools

Pickleball courts

Fishing.

more running trails

Bike trails

Playgrounds, splashpads, small children and unique opportunities

Mountain biking trails! Every city in Utah county that has mountain access is investing in mountain bike trail systems. Provo is getting left behind and won't be able to attract MTBers in the future because there will be much better options elsewhere. Building out more of the Bonneville shoreline trail and thinking of how to add amenities could be massive in the coming years as it becomes a destination trail. I think we could also build some great trail parks on the west side as well.

We wouldn't some more tennis courts, since the ones at Kiwanis are usually being used by the BYU students

Bike trails

tennis / pickleball courts

Senior activities. For mid thirties people.

another ski resort

More small community parks to gather in.

I'm good.

Splash pads, parks, more open green areas

pickleball courts, basketball courts, tennis courts

Open space to do any activity without being crowded

bike routes

I would like to see a trail system developed on Provo's eastern border with the mountains, similar to what Salt Lake City has done.

Activities for little kids

Get dogs that don't have leashes out of our parks

Safe bike trails

Ariel acrobatics classes

A nice indoor track and field location. BYU and UVU built indoor athletic spaces but will not allow club and rec teams to use them. We have state champion and junior Olympic youth track athletes in Utah county that are all traveling to Kearns to use their indoor track.

More basketball courts

Better facilities at parks. More sport infrastructure.

dirt bike accessible trails

Needs are met

Children parks/play areas.

Lakefront that is not a state park i.e. doesn't require a pass. A beach specifically for dogs.

Provo River Resort to restore water access

Ballparks & open spaces

Parks and access to the lake (clean lake)

Biking, Water activities(River and Lake), Trail connected Parks

Trails for running, walking and biking

Parks and trails

Rallies supporting minority groups such as people of color and the LGBTQ community

More food truck events

Rock Climbing

Space

Affordable rec center for fitness and family fun.

n/a

Small parks

Gymnastics at the Rec Center, trails by the lakefront

More dedicated bike lanes

pickleball courts

Parks and public exercise

.

Biking,Hiking,Basketball courts

Not sure

Food

fishing ponds, Access to Utah Lake and Provo River

Hiking trails

Getting Utah lake clean again so it can be enjoyed-activities like swimming and fishing and boating.

Safe walking paths, safe walking areas, hiking trails

Sports, concerts, carnivals, parades,

Friendly book clubs, student sports centers, " 9:00 am Yoga at x Park Club,"

More live theater. Professional comedy shows as well as musicals and plays.

Utah Lake as a recreational destination, not unlike Tibble Fork

disc golf (small, 3-hole courses in some of the current parks more accessible to homes),

Community vegetable gardens and volunteering opportunities

Pickleball courts and Disc golf courses

mountain biking trails, flow trails

More pickleball courts

I just want to be able to get around on my bike. To be able to go to the grocery store without it taking all morning.

Pickleball courts

Clean lake access, toddler parks, picnic areas, biking space

More city activities

Theaters for live entertainment

Maybe we don't need more, just need to be smart about using what we have.

More smaller parks in neighborhoods and dog parks. Accessible and inclusive playgrounds.

We really need to bite the bullet and put lights in at Fort Utah Park. Because the sun dictates our baseball playing schedule, Provo City baseball plays shorter games in less amount of time and the program is sub-par. We haven't played in Provo City in a long time - we go to Orem every year. It is a super small thing to do in order to keep players in the city. Also, please please please improve the asphalt

pathways at Fort Utah Park. The asphalt pathways between the bleachers is horrendous. It is honestly kind of silly how bad it has been maintained. Please give our ballplayers some basic amenities so that they can feel like the city values them and their sport. It's embarrassing that every other city in the valley has nicer baseball facilities than us.

Biking, pickle ball, rock climbing, hiking

Bike trails

Outdoor summer concerts or movie series

More social venues - dance halls, pool halls, weekend entertainment

I really enjoyed the Hispanic appreciation event we had like 6 months ago, I think more things like that would be amazing

Farmers Markets, Swimming

The lake cleaned up and useable.

More publicity about trails and trailhead access

Plays

Movies at the park

Bike / hiking trails

Community gardens

Not necessary

Compared to where we used to live we think Provo is fantastic.

Large parks - maybe with some all-ages recreation equipment

Pickleball, frisbee golf, well-connected and maintained Provo River Parkway trails

Honestly I feel like Provo is doing a great job here

Boating, fishing, baseball and softball parks.

I think there is a good mix

Small parks

Biking

cross country skiable trail, such as a large park;

Theater

PLEASE preserve Utah Lake for canoeing, kayaking, sailing, boating, scenery, etc. Don't let people deceive you into thinking that the newest wave of developers can succeed at building exorbitant housing for wealth people, when it will end up sinking into the interminable mud just like every other similar project in history.

Water sports,

Nothing comes to mind.

Running, youth programs for toddlers

Improved lake usage, more multi-use and connected trails

Opportunities? More places locally for people to work so they don't have to travel to SLC or North County for work. This will reduce traffic.

Better running trails with water and restroom access

I actually think the city does a good job. I'd love to see a park in my neighborhood up in the foothills that was promised and never done

Soccer facilities, parks, trails, hiking access, biking

Pickleball

More pickle ball courts. Biking and walking trails that are not overwhelmed by skaters and have clearly defined lanes for users.

Mtg biking/trails/pickle ball courts

equestrian activities. Rodeos. Riding clubs.

A actual big big park where you can have running trails on it that weren't made of asphalt or concrete that are horribly bad for your joints but are actually made of either gravel path or mulch.

Children races or fishing

Pickleball, trails connecting to the Provo River Trail. DREAM: pave Squaw Peak Road all the way to Hobble Creek Canyon, for a great scenic drive and easy access to great hiking (including Provo Peak) and biking. Would love Utah Lake to feel more like Bear Lake.

Arts in the park-type gatherings (There was a food truck round up type thing at veteran's memorial park in the fall that was fantastic as a smaller event; the Latin festival on Center Street was a great example of something bigger; pioneer day was also a good gathering), shows in the parks (wildlife shows, local theater for kids, any kind of performance art.

We love the times when the community gets out and mingles and gets to see something you don't see everyday)

My wife and I love the rec center and I think there are a lot of fun activities there. I would like to see more outdoor basketball/pickleball courts besides just at the rec center.

NA

Bike and walk ways

More toddler aged activities at Provo rec center.

Art spaces

Arts

NA

ttails

Parks along the lake shore, indoor and outdoor track, connected and easy to use Bonneville Shoreline Trail

Provo can't compete with all the recreational opportunities available in neighboring cities just a minutes away. I would prefer to see Provo spend tax dollars on up-keep and maintenance of existing recreational areas, and not just spend all the money on the Downtown area.

Better access to the lake

pickleball courts, and places for more children's sports

Improve Utah Lake. Make it more of a destination with shopping, recreation, lodging, restaurants. Make it more usable for recreation like swimming, boating, canoeing/paddleboarding. Clean up the lake.

Clean Up Utah Lake

I think Provo Council is doing too much. Let the people build what is needed and stop thinking you create by regulation. You don't.

Creation comes by seeing the needs and residents can build without fear of the city trying to control everything

Friendly neighborhood sport competitions

Safe biking trails. Provo currently has many streets lined for biking. The problem is that biking on any streets now is unsafe whether they are lined or not. Drivers are distracted and getting worse in some locations. I bike a lot but as little on the main streets as possible.

Provo has a lot of sports and recreational activities available, however, the hours they choose make it very difficult for families where both partners must work or choose to work.

Parks

Pickleball

Better management and provision of city leagues for baseball, soccer, lacross and softball. Orem, Spanish Fork, Springville, Pleasant Grove, and American Fork all have much better programs than Provo, and Provo has more citizens and just as much financial means as any other community.

Parks with activities like Disk Golf and exercise equipment.

Soccer fields, dog parks,

Festivals and farmers markets

.

Restore Utah lake and please don't build islands on it. Make the lake shore a place people value and would like to visit.

biking and running trails with greenery and reduced noise

Small community events

Community gardens. Farmers markets.

None

Golf Course

children's museum

Fine arts or places for people to share their talents and creativity

Improved hiking trails

Hockey tournaments, Spartan and Iron Man races, rooftop concerts

Bike paths

Fitness and wellness facilities, accessible trails, senior focused opportunities

More hiking trails, more parks

Horse riding!!! Please find a way to provide opportunities for horse riding!

Love the farmers market each summer!

Something similar to the Fiesta Fun Center in St. George

Concerts outside

better trail upkeep and connectivity to other trails

useable Utah Lake, urban fishing

Provo is honestly a great place for recreational opportunities

splash pads, skate parks

I think getting the lake cleaned up and more usable would be great.

More Mtn biking trails from provo to Springville at base of cascade Mtn

I want to see Utah Lake cleaned and preserved, not developed. Increased recreation there can bring so much revenue into our city.

More paved trails, they get used wherever they are.

Connection of trails for walking or biking

Safe hikes, walks, and biking trails

camping/day picnic sites with bbq grills and firepits

Sporting leagues, large tournaments, park space, pickleball courts

Pickleball courts with night lights

Full Bonneville trail access in foothills.

Some kind of video game tournament location

More airline routes out of Provo airport

Beginning mountain biking areas. Ski school to be brought back through the school (rock canyon elementary, like it used to be)

[REDACTED]

Parks for our services dogs

more parks

Usability of the Lake, preservation of Utah lake, etc.

Pickleball, bike paths or lanes

Trails

stuff with Utah Lake

Stores and shopping.

Soccer, baseball, football

Historical preservation

None what we have works

I think when talking about Recreational activities we are all set, Provo already has it all

community events

n/a

Clean lake with beaches for recreation

Nothing. It is fine. Quit allowing all of these companies to tear down homes and put in large complexes.

Art exhibitions

Biking

Bike paths
Better trail connectivity
More small parks
Walking trails
Trails
Hiking
Pickle ball courts and tennis courts/basketball courts
Plays
trails, open nature preserves, gardens, parks. We moved here to get away from the crazy building happening in SLC county. I would hate to see it become so overbuilt here.
Trails other than the Y
Calisthenics parks
pickleball courts
swimming pools, provo river access,
Lake activities
Biking
Affordable skiing for school kids
Any will do.
Off roading opportunities, dirt side by side trails.
More bike trails
family-friendly local musician concerts, community gardens, community art events, service opportunities
We would like to see improvements to Utah Lake
Outdoor concerts in downtown Provo.
RC Car track. Go karts
Arts
More bikeable streets
More transparency about different groups (soccer, football, etc)
Concerts
Pickleball courts! You can't do outside pickleball in Provo, only at the rec center. It's the worst!
sand volleyball
Climbing gyms
Pioneer Day History & Cultural Tours and Activities
Recreational construction of parking for student housing areas



oe_final_comments. Thank you for completing the survey. If you have any comments about this survey or Provo in general, please enter them here. Otherwise, click the forward arrow button below to record your response. (n=200)

Rent is out of control there needs to be regulation. Landlords are taking advantage of its tenants. Look into aspen ridge management.

We are most concerned about the safety and the lack of ability to remove drug dealers/felons who are living next door to us in a beautiful north Provo neighborhood. After two drug busts by the Provo police, the drug dealers continue to inhabit and sell from the home next door to us. We do NOT feel safe here and don't know where else to turn. If the police can't help, where can we turn?

Provo is unique in the world for taking care of what's important in life: family, efficient and secure city operations, solid fundamental child education, accepting and diverse society, unlimited opportunity for personal growth and success. If it ain't broke - don't fix it.

This survey took a lot longer than expected. Also, some sort of benefit or reward for completing could enhance response rates - even if it's just being entered into a \$25 gift card raffle.

I think Mayor Kaufusi and staff do an excellent job of running Provo. I'm very pleased to be spending my last few years here. (Although I have to admit that I wish Provo were still like it was in the 19[REDACTED]'s when I was here going to BYU.)

This survey may have been thorough for accuracy sake, but was way too long.

A lot of the options that were presented were things that aren't really that important to me. I think the city needs to be more aware of the non-student single people who are living here because I know my interests are very frequently underrepresented in general.

I love all of the new development by the front runner, and I would love to see more of it throughout the city. Overall I think you guys are doing a great job :)

People seem to forget that traffic laws exist for a reason: blowing stop lights, impatience and road rage in general; speeding between Canyon Rd and University Ave and no available off-street parking for students in the Allred Subdivision that interferes with school bus access to the neighborhood; those are my aggravations. Also, students stealing to support their survival needs for college.

The survey needed more "none of the above" options since many of these questions are simply not important.

When the homeless/destitute population skyrockets in the coming years, who is going to care about recreation opportunities?

I think this is a great idea and I hope you're able to get helpful feedback from it. Effective communication can be tricky, but I'm so glad you're trying things like this. :)

Please please fix the roads so our cars aren't getting destroyed!

We need to realize Provo is frowning and it's not growing for the rich but everyone!! We need to stop trying to "protect family values" and to use on things like equity in housing transportation and services.

For a better survey experience, I would recommend a progress bar or a total question count. It was pretty long and it would have helped to know where I was in the survey. I imagine this will help the drop-off rate of your survey.

Most important: Housing affordability, transportation on the west side (I'd love to ride the bus, but there is no bus stop within walking distance), grocery store on the west side.

The stoplights need a better programmer.

Needs more affordable living for those who are physically disabled

Make a dog park that is accessible and easy to get to. Also getting to Provo High is a problem for us that live closer to Timpview and we belong in the Provo boundaries. Get some more roads over there that are more accessible!

We came to Provo because of the hometown feel... Five years later it is turning into a busy city. Don't know if we will stay, but we loved the Provo of yesteryears.

We need more housing for low and middle income families. Its hard to stay in Provo when you can't afford the rent or mortgage payment

Provo is full of parking lots with uncovered, bright lights glaring all night. It ruins nighttime visibility in the sky and looks awful. I'd love to see the city confine parking lot light to inside the parking structure.

I'd also like to see BYU provide more housing for its students. I live in the Juakin neighborhood which is overrun with students who have no care for the neighborhood, leave couches on their front porches and push out longterm families.

Lines on the streets separating lanes need to be continuously updated some of them are impossible to see especially in the winter



I live in NE Provo and have recently started subbing at [REDACTED]. I am so surprised as how diverse [REDACTED] has become. IT IS WONDERFUL!! These kids are the future of Provo. We need to support these families so their children can the education and training they need to help build a strong Provo. I see housing and jobs (and supporting the Provo City School District) being the two most important areas to focus on to help these families.

The biggest needs I see are for affordable housing for students and young families. Parking is also a big issue. I think these could be solved by building more apartment complexes and parking garages close to campus.

City councils needs to apologize for being so wrong during covid panic. Provo officials need to stop taking queues from woke BYU professors and administrators

Provo City does a great job generally. I'd like to see better traffic control for BYU events.

Provo needs to open up garbage collection to outside competition. Having the city as the only option means that it is way over priced. I lived in a community of 100,000 residents in [REDACTED] where we had 3 or 4 options for trash pickup, and the City wasn't one of them. We paid less than I pay in Provo, and they would pick-up Unlimited amounts of trash instead of the pay per can disaster that is Provo. Recycling was also included at now additional charge. It made the community much cleaner because we didn't have to worry about finding someplace else to get rid of our trash if it was more than a single can would hold. I see trash all over Provo because I suspect that many residents have the same problem with not wanting to spend for an extra Trash Can when they don't need it every week. Open it up to the Free Market. Free Market Solutions work better.

Also. You need to let people do with their property as they wish. I've never seen a city so obsessed with controlling who can rent out a basement or who can park where. I hate to break the news to the City Council, but Provo IS A COLLEGE TOWN! people need places to live. I have a nice 1200 sq/ft finished basement that is nicer than most of the homes in Provo, but I can't rent it out because of all of the restrictions Provo puts on it. For being such a purportedly conservitive place, Provo has more housing and building restrictions than any place I've lived, and I've lived in large cities in [REDACTED]. Get off of the backs of the Citizens!

I love Provo. Continue to be great and you will attract great people. Equity and diversity specialists are a waste of money.

Stop the fireworks at Stadium of Fire and all other venues in Provo throughout all of July! We always have inversions, no fireworks allowed. Period. Not private, not public. Enough already.

Also: get UTA to run east-west buses in Provo. There is nothing that connects Lakeshore Drive at the High School to downtown Provo. Even if it's just 4 buses a day, there is a need (elderly/disabled) to have a direct east-west connection to downtown for West Provo along 800 N.

And, lastly, thank you sooo muchhhh for the voucher program to exchange gas lawn mowers for electric lawn mowers! It is so appreciated! Much much gratitude your way! :)

I think provo city is too involved in regulating neighborhoods and privately owned property.

provo constantly losing retail /businesses to orem city.

We love Provo!! Thank you for everything you do for our wonderful city!!

Stop allowing developers to build homes and apartments in every open lot and space. Homes in the tree streets should not be allowed to sell to students as student homes. They should be reserved from families who contribute long term to the community

I hate the street-long median on 700th. It is annoying to drive around. Most other streets are fine.

Thank you for the opportunity to participate in this way - and thank you to Provo City officials for your hard work!

This is more of a comment towards Utah but the Tobacco and Alcohol taxes here are waaay too high.

This is an AMAZING survey software. So easy to use!

Some Provo drivers go through lights after they have turned red. We have seen some dangerously close calls.

This took much longer than I expected. Very confusing at times. I do think that there are many areas in Provo where people don't take care of their property and some homes yards are actually horrible. Living close to the freeway is frustrating as well as having train tracks close by. Would LOVE if you could build sound barriers on west side of freeway between University and Center Street! Very noisy at times, especially at nights and early mornings. Thank you!!

Provo should consider giving land back to the Timpanogos tribe. We need to acknowledge the atrocities of the past and do what we can to right those wrongs that we currently benefit from

The more involved I become in city government, the less I think city government should be doing. Don't get me wrong, there are lots of good people in city government, doing good things, but there are a lot of things that don't need to be run through the city. The city should do what is necessary, and leave extracurricular activities to the initiative of citizens.

Also, University Avenue is kind of a disaster now that there are so many traffic lights on that street. It's a wasted corridor/thoroughfare, and cars are doing so much more idling on that road now, which does not help our air quality situation. I wish we had scrapped most of the recent construction on that road, removed rather than added traffic lights, and turned the intersection of Center Street and University Avenue into a tunnel/bridge (with University Avenue tunneling under Center Street) so traffic didn't have to stop there.

student housing is horrible for the city. Provo city caters to BYU too much and it is ruining everything people loved about Provo. Also, getting in and out of Provo is a nightmare. Can't wait to leave

Greatest disappointment: Provo City refuses to provide accommodation required under Fair Housing Act to accommodate disabled persons.

Housing, housing, housing! With yards, even if small so my daughter can play outside safely and my animals have a safe place to roam

Please focus on the public transportation. For the workers at the malls, retail and restaurants, it makes sense to have public transit running all days. It will keep the economy running and is worth the investment.

Key issues for me:

1. Affordable housing.
2. Managing growth, population explosion
3. Gangs
4. Managing demographic changes, graying of population, aging houses.
5. Post Covid revialization.

Mayor Kaufusi is awesome and I'm so glad Katrice MacKay is on the council

I've heard many complaints from senior citizens who are using the Provo Rec Center, that they miss the Eldred Center and all of the activities, classes, meals, and dances that were available. So many don't know about the offerings at the Provo Rec Center, so there is a great need to market and reach out to the senior community. I also think there needs to be MORE available for seniors. I think there needs to be a new Senior Center and transportation.

Do not allow developers to construct PUDs without establishing a process to maintain streets and infrastructure. Do not take over maintaining PUD infrastructure. It allows developers to realize greater profits at the expense of the rest of the taxpayers in Provo and allows PUD residents to not pay the whole cost of living in the PUD again at taxpayer expense. NOT fair to everyone else.

Parking is a huge issue. I should have out that as the biggest issue facing Provo currently.

We need public long term parking available to get all those extra cars off the streets. If you invest in a big parking garage near the university bus stops it would be extremely useful in the long run. Also we need access to recycling options and composting options.

What has happened to the Christmas spirit & decorations in Provo....truly SAD!

As is always the case with surveys, many questions or individual options for answers could be interpreted in different, sometimes opposite ways, so I wasn't always confident about my responses. I also felt inadequately informed on the matters addressed in quite a few of these questions.

The Spring and Fall clean up times where there are dumpsters are available are my most favorite thing Provo City does. It really encourages everyone to clean up their junk.

Thanks for providing this opportunity.

Provo is in the right track. Just keep improving.

More parking needed for downtown businesses, and please have empty places like Los Hermanos moved out and new restaurants moved in. Also, tax credit for urban gardens.

It would be great to feel like I could call on the city of Provo and they would listen. But I have never felt that way. I've called about cross walk dangers and nothing is done. We've written about parking in front of our house falls on deaf ears. It feels like the city individuals are paying attention to the \$\$ and not the people.

We aren't typical and are passing through as we build a home, but we are loving every minute here and will miss it for sure!

The City Utility needs to be better about getting out the utility bills in a timely fashion.

We LOVE the rec center!!! Thanks for all you do to provide such a great resource!

Provo used to be a walkable, bike friendly, easily drivable city Now it just feels like an over congested mess everywhere we go.

What happened to the money from the sale of Provo High? Why did that not go into the bond that was raised to rebuild Provo High?

The questions were poorly worded and made me choose "either/or" answers. Yes, we need a variety of housing options in Provo but that is why we have zoning laws to protect our neighborhoods! Your questions seem to be biased to the progressive side!

Great survey! Inflation is crazy in all of Utah, so many of my responses reflect my wish that buying a home was more affordable right now.

I have a trans daughter and I would like Provo to be a more welcoming place to her and other LGBTQ teens.

Improving the neighborhoods for better curb appeal and lawn maintenance/landscaping would be the best improvement this city could make. Holding landlords responsible for upkeep of student housing and yards would greatly improve this city. Such an eye sore to drive through so many run down areas in the community.

How Provo plans to address the skyrocketing of rent ? in the past year some rents have gone up by 50%

If there is anything that will send me packing from Provo, it is the air quality. My lungs can't stand inversion season and fire season too well.

Provo in general and Utah specifically is getting to be more progressive and less reflective of community attitudes. I look very closely at every action that I feel is expansion of intrusive government.

I love Provo. Housing prices are ridiculous. Remember single people are people, too. I love the park in my neighborhood. The best part of Provo is the library!

This city is horrible. Certain neighborhoods get all the funding while others are destitute. The pollution is frightening and city health is not even a concern--nobody is trying to prevent the spread of COVID anymore.

We need more affordable housing for single family, need more diversity, inclusion, parks, and street lights.

Provo is great -keep up the hard work.

Tired of the dirt and mud rain in west Provo due to new airport and all the development nearby. The bike trail near the airport is basically useless because of construction near the airport. Enough commercial development on the west side how about a few nice restaurants or some shops.

Please do something about the Union Pacific train. The front runner is no problem 2 min wait max. The Union Pacific has us waiting for 30 minutes at a time.

The city does not feel as safe as it once did due to homelessness

From my responses to some of the questions on the questionnaire it may sound like I don't think inclusivity and diversity are important. That is not the case at all. I love that we welcome many diverse groups of people to Provo. I just do not feel like it is the job of government to inclusivity and diversity. Provo is a very friendly and welcoming place because of the friendly and welcoming people who live here. We don't need government TELLING us what we NEED to do to be inclusive and welcoming.

We love Provo. We really hope to live out our life here, but honestly, it feels like some in our local government are trying to push out families in favor of making Provo just like every other big city out there.

Please, please, make housing and businesses provide adequate parking for their residents and/or customers.

Zoning. Zoning. Zoning. Provo's zoning is elitist. The zoning code is based on those with resources having a voice at the table and those in poorer neighborhoods being excluded. The reality is that there are many illegal ADUs in Provo and zoning seems to ignore that reality. The solution is to allow legal, safe and code-compliance ADU's in all residential neighborhoods. Building new apartment complexes does NOT solve the housing issue. It actually stinks up the skyline. Allowing ADUs in all residential neighborhoods would permit those in smaller houses the opportunity to contribute to the housing shortage without having to develop additional land-consuming resources. Zoning says "you can't have an ADU". The home owner goes ahead and rents out their basement. The neighbor complains about the illegal ADU. Zoning never enforces zoning. I'm 100% in favor of this nonsensical cycle ending. Allowing everyone to have ADUs.

Provo's downtown has potential, but misses the mark. Check out some historical downtowns in other states. Encourage pride of ownership. There are some pretty disgusting properties around.

Email out results to provo residents

I hate the war on left turns in Provo. Let me turn left.

Provo Rocks! I think that continuing to develop retail, hotel, restaurants, and housing in south Provo/East Bay is huge!

Please enforce zoning better than you do!

Please take the drought and other environment issues seriously. Do what's best for the planet.

One

Some of the most appealing aspects of life in Provo are the presence of Temples, various places of worship and the presence of people of faith. As an individual, this has been a constant over my years as a student, and resident.

We need to invest in fixing our sidewalks. It's ridiculous how many are almost unwalkable and difficult with a stroller. We need more representation from different types of people and families. We have quite a bit of diversity not not much representation. We have only one elected official in the city who isn't Caucasian and none that aren't of the dominant religion (as far as I'm aware), none who are LGBTQ, and very few who aren't republican. Our population is more diverse than what we see reflected in leadership.

I think there is a lot of opportunity and demand for Provo to start growing into a larger city. It is well known, well attended, and I feel that more external businesses should be invited to help Provo grow.

Some questions were too limiting in choice of responses, leaving me less than satisfied with the choices that supposedly represent my opinion. We and many others are highly displeased with the way the city is growing - like a cancer. If it continues many of the core citizens who are the foundation of this city will leave and the singles and students who don't care about the city long term will be left and real estate owners will run the show. (Unfortunately, This is a clear trajectory.) Very sad. For many years I thought I would live out my life here, but now we are seriously considering moving because the quality of life is going downhill. The city talks about conserving resources, at the same time they are welcoming more and more populous in high density living that will consume those resources with no thought or knowledge - or care - of where they come from. In addition, as far as diversity, we have people from many walks of life and many countries already. We don't need more committees, we just need to walk out our doors and be more curious and friendly as we interact in the community.

In the section where it asked which Provo does best vs. needs to improve, it was confusing because one of the circles would always be "blurry" looking, but the other circle would be sharp and clear. I hope I answered them correctly. I'd love if you would explain at the first part of that about why some circles are blurry. It was an awkward section to try to get it to work right.

The most important environmental focus areas are all of them

You need to listen to the home owners that have lived here for years. We don't want our homes bought and sold to build apartment buildings. The elderly can't afford to start over. The college students come and go. I feel like City Council is trying to push us out and make it all about BYU.

The city needs to enforce laws against irresponsible dog owners. Clean the trails.

I was hesitant to take the survey cuz I'm not an expert in a lot of these areas, but I appreciated the opportunity to give feedback and I figured that it would be better to give my two cents than to withhold it. Overall, I care greatly about the short term and long term consequences of our choices. I care about the well being of myself, my family, and the people in Provo, as well as the whole of the country. I understand that there is a lot of deliberation over the best way to spend people's tax dollars, what projects should take priority, and what results can be reasonably expected. I understand that electoral politics is also important and that candidates for city office must take into account what the voting populace cares about. I hope that the city's leaders can steer the city and the people of the city in the direction that will lead to the most favorable conditions for the now and the future.

Provo continues to neglect the single family housing in this city.

It would be great if the city would start by enforcing existing zoning law.

The questions in this survey are leading and therefore the answers do not reflect how I really feel or would answer the questions if asked in spoken form. Therefore, the data that you will derive will be faulty and misrepresent my true feelings, thoughts and opinions.

Provo is lagging behind the directives of Utah legislature in not allowing accessory apartments in ALL areas of the city. The issue has not been one of noise, parking, or appearance of the homes. It has been more of government control of internal affairs of a family and limiting the freedom to own and control private property. There is a serious housing crisis. Our children and next generation can no longer afford the kind of housing options that made Provo a great place to live -- single dwelling homes. Why not allow well maintained accessory apartments where the owner is close by? This type of affordable housing is an option that not only helps the aging citizens of our community with limited income, but also can help give young families the assistance they need while getting established.

The survey was a bit long. It would be helpful to include a progress bar at the top so people know how far along they are.

The housing is awful and I'm worried

Thank you. We have great city leadership.

Thank you for the opportunity to provide additional comments. Since moving back to Provo, I've noticed a trend that I find concerning. I'd best describe it as 'keeping up with the Jones' or perhaps, if you will indulge a religious reference, 'driven with the wind and tossed'. How do these relate to each other? In an effort to improve the city, leaders seem bent on casting far and wide for the next best thing, the trends of development whether rooted in long-term research or not, and a whole lot of peacocking. Do residents benefit from the Covey Center because of its long time cultural benefits? YES! Will residents benefit from a only-one-in-the-USA waterfall sign in front of the next city building? NO! Both are expensive. 1 is for show. Do you see what I mean? I submit that whoever is making cosmetic decisions about this city thinks we as residents want to stand out and be noticed in the city-state-country-world (you pick), but that isn't important to me. I value a neat and comely city and I believe we have that. I support having a new city facility, though I think it's too imposing as designed. I support growing the airport if there is purpose in it, but haven't seen a super compelling argument clearly stated. I support sports and recreation, but think Provo is already excelling in those areas and should back off trying to add more, more, more. Most importantly, I support sustainable development and environmental improvements that are rooted in long-term research and feasibility. This means there are things we can do to improve our environment and handle the projected growth that don't reinvent the wheel with the most modern interpretation of sustainability. Please, stick with what has worked and don't try to overdo things like multi-use/high-density/solar/electric or any other buzz words. For example, looking at the production footprint, it is more harmful to the environment to convert the city fleet to electric vehicles--mining the materials for those batteries i

You should put a back arrow on this survey. I accidentally put 1 person living at my house instead of 2. My wife and I.

Residential services are very expensive

I hate these surveys! They are manipulative. The options given force the responses into categories that aren't necessarily reflective of actual opinions. "Which is better, red or yellow?" I like blue best. " But you have to choose red or yellow." Then the data will come out and say that everyone likes yellow best.

student and young couple housing quality and management around campus is a major problem. Apartments can be extremely poor quality. Basement apartments are especially heinous (personal friend found after renting that their rental was not legal and were asked to pretend they didn't live there for inspectors). consider additional regulations to protect renters and their right to live in a clean well-maintained home, or better advertisement of their rights and resources.

I'm concerned about city ordinances that have unreasonably harsh punishments and encourage neighbors to find fault with each other. Instead of unifying our neighborhoods it creates distrust and fear.

Turning left off of center street is awful. I think a turning left light should be added. Then switch the lights to rotating to one side at a time especially in the evenings (like on e 700 by BYU)

Also it would be nice if something could be done about all the people who intentionally run red light, just as they change. It really makes it hard for me to feel safe driving because of them and other bad drivers.

Also I feel unsafe as a pedestrian, when I cross the street with my baby. Cars don't stop for pedestrians like the should.

Provo is one of the hardest places in the county for developers to get approval. More affordable housing needs to be built

please make provo more pet friendly

Bring Amtrak to the Frontrunner station to take advantage of the facility. I can help. [REDACTED]

I think we need to recycle glass in Provo. It's the most recycle-able material.

We need more activities and places to do activities! Any cheaper date spots (or even the expensive ones) are generally pretty full and it would be nice to have more to do. Also any LGBTQ+ inclusive actions would be greatly appreciated!

Stop the whistle blowing at the hospital at 8am.

More of a night life

I avoid Cougar Blvd like the plague... the traffic pattern is awful. So many traffic lights and patterns are not well thought out and make it easier for me to want to go to other cities to spend my money because it is more convenient for me then trying to figure out how to get to all the businesses along Cougar Blvd.

Survey format of what needs to be improved/not focused on, and then asking what Provo does best/doesn't do best was weird. Might be the responses you are looking for. Was just awkward to answer

Really appreciate the opportunity to participate in the survey. Thanks to all who will analyze and apply what they learned from it!

This survey was way too long. I almost quit in the middle three or four times. I would be much more likely to complete a shorter survey.

Accessibility, Diversity, and Inclusion are three very different concepts. How does a city "promote" diversity?

Great work getting the provo river delta restoration underway. I would like to see more things like that

East bench access is terrible now with BYU and UTA taking Priority!

HB141 is a corrupt law that uses public funding to enhance private businesses. Resorts like Provo River Resort shut off historical water access to anglers that not only pay to keep the river healthy, but respectfully use and clean it. The owners and visitors of the resort trash the water. It is illegal for them to exclusively benefit from DNR resources and restrict access to public water and wildlife.

We move to Provo in 2021 and have loved living hear. We don't have any connection to BYU but have loved living in a college town with all that affords. The city seems safe and clean. Driving east to west in town can be a challenge as can the cost of single family homes (I'm already a home owner). I've had limited interaction with city services but the few I've had have all been good.

Attention is needed west of 500 West and north of Center Street for 1) Sidewalk repair; 2) Conservation by eliminating the grass, water-wasting areas between the street and roads, including elimination of fines to residents that seek other alternatives to stop water-waste on the sidewalk and roads.

It would be great to get better access to I15. Center street is a nightmare during rush hour, especially with so many traffic lights.

Parking should be universally considered by the city! The Joaquin area should NOT be singled out for parking issues while the rest of Provo is not considered! Parking fees or a parking levy should be borne by all Provo residents not just a particular area.

In our neighborhood, there is too much development of apartments and townhomes. It is increasing traffic congestion and preventing families from moving in who will be here long term. We need to stop all of the apartment/town home development on state street. Let's get some single family homes in here! :)

The residential parking issue needs to be addressed. The rental units are taking all the street parking leaving little room for home owners. Some units have more cars than drivers.

Affordable housing is my biggest concern.

This survey has a definite liberal slant. You ask a question but don't give possible answers that I would choose.

I wish Provo was more diverse. I wish we had more variety of religions and peoples and cultures. I wish that there wasn't an overwhelming conservative populous. I wish LGBTQIA+ Community wasn't so discriminated against. I wish Provo had better recycling and environmentally conscious practices. I wish people could afford to live and own a home here. I wish that the students had better options for housing that were well maintained and not criminally priced. I wish there was better parking at and around the university campus. I wish we highlighted the river running through the city instead of hiding it away. I wish we cleaned the lake so it was actually enjoyable to be around. I wish there was more pride of ownership especially in historic homes so that they could continue to last and be enjoyed instead of rotting away behind chain-linked fences.

Focusing on environmental issues is not nearly as important as maintaining our amazing quality of life. Focus on getting drug addicts into treatment, focus on keeping streets safe for walking. In my neighborhood - one of my neighbors was just hit while walking by a girl driving on drugs - my neighbor is now in intensive care. Another neighbor was hit head on while in her car by someone driving the opposite direction drunk or high. She is now in the hospital while her husband who has [REDACTED] disease is at home! This is unacceptable. You had NO questions on your survey about safety, police protection, things that actual tax dollars should go to. NOT to feel good projects like environmental issues. I don't care about electric cars if people get hit by people who are high or drunk. I didn't move

here for that. I live on [REDACTED] and people drive so fast - speeding in a 25 MPH zone- and I have never seen a police officer up here to ticket them. It is super dangerous. There needs to be a stop sign at that corner.

- Smith's provides a way to recycle glass but my apartment doesn't have a recycling unit. It would be nice to have a free area where I can recycle paper/plastic/e-waste etc.

-There are several restaurants in Provo but very few that provide good vegetarian or vegan options

- Shopping options are limited, most lie in Orem, the towns center mall barely has any options.. would be nice to have an old navy's, Kohl's etc.

- Road construction and blocks take too long to get fixed

- Better public transport connectivity required

My husband and I are both young adults that moved here to attend local universities, and can't seem to leave! We love Provo!

I was glad to get the opportunity to fill out this survey. We want to be heard. Often it feels like those of us living past the freeway get ignored.

Can someone explain why Provo waste water for the first year is charged the way it is and not based on how much you actually use? I'm getting charged 3x what I use and it makes no sense. This significantly decreases my enjoyment for living in Provo and I tell everyone who wants to buy a house to think about this charge before they move. I do t see how it's fair to charge more than you use.

Please give us a grocery store and fast station on the west side of Provo, and four lanes on Geneva road

Please help bring cost of housing down or we won't be able to live here

It would probably be good to encourage rather than restrict water conserving practices such as xeroscape or accessory driveways / off street parking pads.

PLEASE stop putting up apartments..it is destroying the area and making those who have supported this community for years feel suffocated. As stated, Provo is turning more and more into a transient city. Drug dealers, crime, and traffic accidents have increased. Please stop ruining an area that use to feel safe and comfortable.

I am very happy living in Provo and think the city government and Mayor Kafusi do an excellent job!

The speed limit on University Avenue should be 45 maximum. Too many accidents and too many distracted drivers going 65 mph.

Thanks for asking peoples' opinions. Very refreshing, after living in so many places that didn't care!

There need to be more laws protecting renters from their landlords.

This survey took an hour. It is not 15 minutes!

I don't mind taking surveys but this one was about 5 minutes too long.

Provo City needs to focus more on economic growth. Nu Skin and Qualtrics are good companies, they provide jobs. I talk to so many people who say they cannot make enough money with a University degree to like here. Students do not create wealth, they create debt. Look at Springville businesses. Little Giant Ladders, Nestles, Flowserve etc. A smaller city but gross revenue for tSpringville close to \$18 Billion.

City engineers need to be more responsive to neighborhood street maintenance.

I feel like Provo does good job in lots of aspects however I feel like there is some under representation of certain citizens in Provo especially under the student class. For example most of the students that I talk to in surveyed did not want the Covid mask but their representative George Kennedy bypassed the mayors veto by doing it an emergency midnight voting and basically forced his policy on Provo. But George Henry doing this he did not respect his legal responsibility in representing his constituents who were very opposed to the policy that he was so much trying to enforce and Provo.

Reducing dependence on cars will tick most of the boxes for what I want out of Provo. The cargo e-bike means I can move my family through town on bike; I would love for that mode to get a lot more attention (though Provo has been doing some really awesome stuff with the road/trail network, I wish the buildings were more accommodating)

I think you guys are doing a great job. I'm sure there are a lot of issues that stem from working with a population that is constantly moving in and out of the area but the city handles it very well. Thanks for all you do and keep up the good work! Thanks for sending this survey out for suggestions!

I know you guys do a lot and work hard to make Provo a great place- thank you! That being said there is a lot of important work to be done to make Provo better than it is today for EVERY resident.

1) It is absolutely infuriating to me that the city is looking to increase the number of accessory dwelling units while at the same time currently persecuting myself and multiple neighbors homes in our neighborhood for having accessory dwelling units. It is completely incongruous and frustrating. Despite my home having always had an ADU, having been correctly zoned at the time it was built, having been occupied constantly since 1974, and having it's own entrance and driveway, we are being told we cannot have renters. In the same breath, you are saying that we need more affordable housing and increased ADUs. This is the kind of thing that would drive my family, a young professional family who will be great contributors to the community, to leave Provo.

2) The neighborhood street that I live on has drivers clocking probably 45-55 mph on a regular basis. This is a major concern of mine.

We desperately need a homeless shelter in Provo.

We need to allocate more resources to our police force. It is an absolute SHAME how much they make. I will 100% support tax increases so we can pay them a better wage.

Love Provo but my biggest issue is how crowded and busy it's getting. Too many people live here now and it seems like it puts a delay on everything. The pollution really gets to me too. Especially when the state still allows Diesels to push out heavy smog.

We need less city building focus and more management of roadways

I love Provo, but I feel the city council is focusing too much on being "The #1 City in the US for ____", "The Best city for ____". We are a college town with lots of families and young kids. I feel we should stop focusing on drawing businesses and young urban professionals to the Downtown area, and focus on our strengths. Work together with BYU rather than competing for cultural arts and other activities. Support families and make the city more livable by improving the existing parks and recreation areas that already exist. Respond to complaints about parking, noise violations, etc. to make families and children want to live here. Spend money on improving education and traffic flow, NO JUST PUBLIC TRANSPORTATION. And the single stream recycling system we have isn't good, the end product is often too contaminated for true recycling! A more environmentally friendly it would be more drop off locations (like at Kiwanis Park) and more encouragement to properly sort items.

Provo needs to get the traffic situation fixed. They need more sidewalks in areas that do not have sidewalks.

DO NOT HAVE TO PAY FOR RECYCLE BINS!!!

Please try to save the Provo Mall and bring back business opportunities. Forget investing in apartments. Provo has become a large bedroom with very few places to eat and nowhere to shop, We are forced to spend our money in connecting cities while we watch our Provo die a little at a time but is surely recognized by those of us who live in Provo. Look at Spanish Fork economy grow.

I love Provo and City Management is doing a great job. The Rec Center is amazing, the bus corridor is great and much better and cheaper than light rail. Please work on traffic light timing/cadence. The lights seem timed to make you stop at every single light. Other cities I seem to be able to flow through the lights more easily. Please work with the region to clean up Utah Lake.

If the people in power take more responsibility for the city does that make the citizens more able to act on their own or more controlled. Having power means to know when it's needed. You don't have to do everything, just get out of our way and stop trying to force inclusion, it will make things worse. Let people learn and grow without your well-meaning but still compulsion of values.

Provo is way too crowded now. It was a nicer place to live 20 years ago. So, it appears to me to be too late to improve a lot of things now. I see a lot of lines painted on streets for bike lanes, but I don't see a lot of people using them. It's just too dangerous being on the same street with fast moving cars. As far as "preserving neighborhood and community character" is concerned, that ship departed a long time ago. This community is far different now than it was 25 years ago. Provo-Orem is getting to be just another SLC in terms of traffic and social conditions. I am spending much more time at my other home in rural Utah now to avoid the conditions in this area.

Southeast Provo needs a grocery store. Other restaurant and shopping opportunities in this area of Provo would be great as well. Many people in my area go to Springville to shop because we have limited shopping in our area. The closest grocery store is in downtown Provo and it is often very busy with students and others, making it a less enjoyable shopping experience.

Improve the parks!! Look at Spanish fork. They are doing amazing. Provo is not a fun place for small families. You need to improve that.

This was way too long to take seriously. You should break this survey up and send out segments periodically.

Thank you for trying to be equitable about this process for future planning. Hopefully we can be thoughtful and willing to listen to one another's needs, realizing that true needs often compete for available resources so we truly need to negotiate and compromise and we zig zag forward.

Get the city to paint, clean up or replace neighborhood (green) neighborhood power boxes. They are an eye sores and the power company (Provo Power) is unresponsive to any requests to do something about them!!!!

I know the feedback is important but the survey is pretty long

Thank you!

City doesn't put any emphasis on the environment at all. Needs attention in recycling, renewable energy, air quality, energy consumption, and water consumption

Totally against turning Utah Lake into a recreational place.

The only reason I wouldn't live here the rest of my life would be because elected officials and developers ruined the downtown experience. I have stopped shopping in downtown Provo since the bus lane was put in place and few left turns exist. I see that bus empty and only few people ever waiting on it during business hours. I've taken my shopping to other cities. If the bus route were to be taken out I would enjoy returning to be a Provo shopper/eater. I am tempted to run for office on these grounds of conserving what is left along with responsible spending. Thanks for your survey

Please put in a large grocery store on the west side of Provo. We are all suffering having to drive 20+ minutes across the freeway just to get to the store.

Please enforce Provo's laws and ordinances! Including building permits, speed limits, and zoning ordinances for neighborhoods. I live in a supposedly owner occupied neighborhood and yet more and more neighbors are renting out their homes and things are starting to go downhill. Another neighbor doesn't think building permits apply to them and my supposedly 25 mph street is usually driven at about 40mph by cars and when the skateboarders fly down the hill on the blind corners it is even higher. Please police your existing laws and ordinances or future ones won't matter! It doesn't matter what plans or progress you want to make if there is no enforcement!

I appreciate the fact that this survey was sent out. I'd like to have the question of what I think the 5 most important things are in Provo to be asked at the end rather than the beginning. The survey brought up things I hadn't thought about at first, and the survey didn't allow me to go back

Another major concern is water conservation in Provo landscaping. I think we can do more to implement water-wise public and private landscaping to reduce water-waste on lawns. Such as requirements for the city to only plant water-wise landscapes, and create affordable options for residents to flip their lawns and park strips to water-wise.

This survey was freaking long. Maybe consolidate things a bit.

Also, residents should be incentivized to get into solar, or other sustainable ways to benefit the community. We'd also love to see the Provo Mall become a strong place of business and gathering again.

I was having a hard time thinking what Provo needs to improve. Pretty great city imo

I am really unhappy with the UVX and what it has done for traffic and giving people access to our city. Also, it is tragic that the city mall sits the way it is while the city builds a new facility on Center Street. Look at how University Mall is thriving while Provo Mall declines. The city had a great opportunity to bring lots of people there by building in the mall instead of on Center Street and that mistake is such a waste of opportunity and resources. And, since I have this chance: Cougar Blvd. is such a lame name for a street... we could have done better and the bike lanes and curbs there are a hassle and menace. We used to often frequent businesses along Bulldog Blvd. but we avoid it at all costs now. What a terrible mess.

Provo has so much going for it but to ensure that we maintain a good community it will be important to grow responsibly and incorporate sustainability and environmental stewardship in that growth.

Thanks for all that you do.

We must make affordable housing a priority. We need wages that will help people afford housing. Businesses need to pay people well. This city has not come very far in the 28 years I've lived here in the public transportation department. You can't just go to your street corner and catch a bus to get somewhere. They don't come often and the bus stops are far away from each other. We are behind other cities in this area. It's time to catch up.



I have great concerns about our air quality. The more we can encourage or reward people for going electric, the better. Your program that rewards people for turning in their lawn equipment that is gas powered is GREAT!! Great idea. Love it.

This survey was WAAAAAYYYYYY too long. I went to graduate school and created surveys, and I would guess you are getting less than a 5% response rate to this one? I am sure it looked great in your own mind when you created it on your computer, but it needs to take people 2 minutes or less to complete in my opinion.

Other than that "critique" I really do enjoy living in Provo. Thank you for making our city a great place to live!

Please do more to house the homeless WE need homeless halfway housing and other safe areas for them

Specifically crosswalks that flash yellow lights for cars to stop are not always effective. Some cars will often not slow down when I am crossing the street with my children. perhaps they are unfamiliar with this form of traffic control, but I am always nervous for my safety and the safety of others crossing the street when drivers are not paying attention.

you guys are doing a great job!

Please please attract more fine dining to Provo. I don't believe that we're the only ones in this diverse and educated and culturally minded community that would like to see more than the hundred and first burger joint or ice cream shop. This place has almost everything, but desperately lacks fine dining options. Desperately.

more pickleball courts!

Love that you are doing this! "Nothing for us without us!"

Please don't make me have to pay to park in Juakin neighborhood.

Thoughtful survey, professional design.

Please leave capitalism alone in Provo. Business will flourish when it needs to. Also stop building useless government buildings that won't even be close to being filled. And please stop creating rules around housing. Reduce the rules, and housing opportunities will grow on their own.

Please fix parking and don't make bike lanes so big. I don't think I've ever seen someone ride their bike on cougar boulevard - those medians are way too big and there's not enough space for cars on the road

I like provo and a lot of things it does, but do not anger the student population. Stop pushing back votes on topics we care about and stop treating us as second class citizens. Just because some crusty person on the council doesn't like people parking around their house doesn't mean we should bear their wrath. Parking isn't even bad past 500 N (south of campus) so they need to get over it.

Quicker freeway access!!!

Build us a parking structure. Student parking is a racket and parking enforcement is predatory. Integrate diversity and inclusivity into existing structures rather than forming a new committee.

The survey was far too long. I think it would be best to have multiple surveys rather than one that took this much time.

m_motives_13_TEXT. Which of the following reasons best describe why you choose to live in Provo? Select up to three. - Other, please specify: - Text (n=71)

I can't afford to move

Entertainment

Here for school.

Inherited a house

needed agriculture zoned for my dog breeding business

Community facilities (library, rec center, etc.)

I originally chose Provo so I could be close to BYU for grad school

An apartment a friend is letting me rent while waiting for a home to be built.

Close to schools/stores

Access to premiere arts

Google Fiber

Music Scene

The most walkable place in Utah county

Convenience

It was affordable years ago but no longer is

more lgbtq+ friendly than smaller Utah towns

google fiber

Mountains and outdoor recreational opportunities nearby

Close to work

BYU facilities

Bikeability and walkability

I have friends in the area/weather

close to work

Happened to be where I bought a house

Cheaper than Orem (at the time)

BYU

Housing costs when I purchased (2018)

you annex me

Proximity to work

We've made friends here

Sundance for skiing / close to mountains and views

Friends nearby

Inertia (46 years of continuous residence)

Purchased a home and now I'm stuck here.

Proximity to good education at all levels K-12 and University

Quieter than other places

Salt Lake was too expensive

Close to job

Got stuck here and don't have the ability to move

Work location

location

I moved here in 2007 from southern Utah to give my kids more opportunity. Once the youngest graduates in four years I am planning to move out of state.

Good schools and a town that looked more planned than Orem

Provo School District

Low crime

Christian Values

The Church of Jesus Christ of Latter Day Saint Temples near me

Came here for school, stayed because of job

Oldest child enrolled at BYU. Has been a great neighborhood to raise children.

Mountains..but trails are getting too crowded.

I married someone from the area. To stay close to family.

sports, arts, and other events at BYU

Geography

Huntsmen Cancer Institute

It was a great bedroom community for commuters

Less intense winters than SLC/Davis counties

In order not to have a commute.

I am trying to leave now that I have graduated...lived here for 7 years for undergraduate and graduate school

The mountain and water views

Medical Facilities

To be next to the hospital for our heart kiddo

Because Provo is where I need to be.

culture

easy to rent my home

My children moved here for college and wanted to stay after graduation

View of the mountains

Just where we ended up.

Close to my husband's job

The skyline is beautiful. Mountains everywhere.

Non-smoking areas.

I bought a house here

m_econ_future_8_TEXT. Which of the following would you like to see more of in your neighborhood in the future? Select all that apply. - Other, please specify: - Text (n=154)

I live in a nice, quiet residential area. It doesn't need any businesses added

Electric supercharging

We could use a closer grocery store.

Equity and diversity inclusion

Better parking availability closer to campus and south campus areas

Grocery store on the west side

Clean up Utah Lake and make the marina larger to accommodate more boats.

Parking & Lower cost apartments

Housing/apartment options

Side walks needed every where, a real park with pavilion and bathrooms.

grocery store

Lights on the streets!!! I am scared to walk outside at night, with fear that I will get hurt

Parking enforcement

Grocery store

just a closer grocery store

SIDEWALKS

I'm in West Provo, we'd love something like a Walmart neighborhood market, for cheap and easy grocery runs nearby

Grocery store, pharmacy

Sidewalks

Grocery store

GROCERY STORE

Parking and traffic fixed

Housing assistance

Better streets

Better sidewalks

We should have but a Walmart in Provo by best but Home Depot lots of vacant lots to do so

Affordable housing

Less student housing and investment properties

Parking

Parking, family homes, less apartments and high density housing

Cleaner area (around trax), less homeless people

Less intense traffic on University Avenue and 3700 North

Our neighborhood hears trains and I-15 traffic. Need sound barriers.

Grocery store

Detached ADU's

More efforts towards over 55 communities instead of apartments for students

Grocery

Lower taxes

Equal Access to Housing for Disabled

More lighting on our streets

Grocery Store

better, more comprehensive recycling

Fix the broken sidewalks

Upkeep of curbs and sidewalks

More than 2 recycling locations

Grocery store

Better and more diverse child play area in park

Somewhere to compost food materials.

Better maintained landscaping and less cars

Affordable living

Open space preserved

Grocery store

grocery store

Youth sports programs. Provo recreation is way behind the rest of the county!

Multi-sports center

Multi-level parking

More Retail stores like Shopko

Fewer police and fewer gunshots

More single family homes.

Grocery stores & shopping centers

NO Union Pacific

Grocery stores

Check on landlords that don't take care of their buildings/properties.

More parking

Flexible zoning. Everyone in my neighbor has either a legal or illegal ADU in their home. This has been happening in Provo since Provo was incorporated. Why don't you allow ADU's in the entire city? The zoning is elitist, exclusionary and favors those with high incomes. Who cares who has an apartment as long as it's safe?

a grocery store in center street and geneva.

Codes for maintaining property appearance

Grocery store on the West side

Food market

Enforced zoning laws

night clubs for young adults

No smog in the air, people conserving water during the drought

More mixed use zoning

I'd like to see the city enforce housing codes in our neighborhood

Parking

All the good things are just too far to walk to. If we had a bus service from State St. (500 W) and 1560 S. plus another stop around 1100 W. and 1560 S. where a church is already located, that would be very helpful to those who cannot drive, or don't have two cars in the family. This would also gain access to the large bus that circles up to UVU from the south Provo Town Center mall. Plus UVU and BYU students could come to this mall more easily.

It's good the way it is.

More responsible dog owners. More laws on dogs.

Clean air

Utah Transit Authority and Paratransit will NOT provide transport to disabled people in Indian Hills.

Less government handouts

Accessory apartments that are approved and legal. It will help the housing crisis.

Housing

more parking

Affordable housing for non-qualifiers of low-income housing

Affordable Housing

grocery store for west side

Grocery Store on West of I-15 and not by East Bay

I think we need an In-N-Out in East Bay.

More mental health facilities and more programs for elderly and disabled

None

Code enforcement

Enforcement of maintaining home. Too many "[REDACTED]" looking houses/cluttered and trash yards

Less homelessness

My neighborhood is good the way it is

affordable housing

Sidewalks

affordable housing

Grocery Store

Grocery stor

Provo River Resort to allow river access

Sidewalk repair west of 500 west

Diversity

Less student parking from campus. Streets are too crowded and residents don't have street parking.

Bars

More affordable, diverse, well-maintained housing

A grocery store!

All we have over here are homes! It feels like overflow housing.

A grocery store on the west side of Provo please! It's long overdue!

parking situation at Timpview High School is unsafe for students and those who live close to the school

Parking

Sidewalks

Mixed housing

Grocery store

More police patrol since drug deals and theft are increasing

A standard for up keep and yards. A ton of slum lords in my neighborhood

We need safer access to the rest of Provo on non-traditional vehicles. Biking is still WAY too treacherous, as is scootering etc.

Less concrete barriers. You can't turn into businesses very well.

Paved bike Trail around entire Utah Lake and less steep and stroller-friendly dirt Bonneville Shoreline Trail

Possibly a grocery store

Provo City needs a full service grocery store on the east side by BYU.

Better zoning so businesses aren't disruptive to residents

Better support and maintenance of roads

Grocery store/market that isn't the Creamery

The sidewalks do not have slopes where they meet the roads on Timpview drive which makes it very hard to go on a walk there with a baby stroller

With many homes renting to more than 3 non-related persons (understandably hard to enforce) we have an excess of street-parked vehicles. I would like to see more prompt enforcement of unregistered or abandoned vehicles parked on the street.

Traffic control

Limitation on development!

Reduce traffic and speeding

Grocery store

A supermarket west of I-15 on Center St. and no extra of the above options

Grocery Store - Smiths

Houses I can actually afford.

Grocery Store!

Grocery store

Pickleball courts

Shelter for homeless

More recycling options

grocery store nearby

Historical preservation. Access to and around Byu and MTC.

Too many large housing complexes. Quit tearing homes out to build condensed housing. This isn't China.

Grocery store like Walmart

Walmart needed

Sidewalks that are easy to push strollers on (they are currently very broken)

GROCERY!!!south end!!! Restaurants!!!!

Free parking

More mountain biking trails and better maintained

Repair and level damage sidewalks

Homelessness programs

grocery store

Not in my current neighborhood but in the zip code in general, there aren't good grocery store options for East provo. And the public transit isn't as good out there. I've seen people walking long distances w smiths bags bc that's their only option.

Potholes in the road fixed!

Parking

Less noisy neighbors

m_housing_future_10_TEXT. In your opinion, what type of housing and development is most needed in Provo? Select up to three (3).
- Other, please specify: - Text (n=84)

Without "large" yards
Move up homes with 5 bedrooms or more and homes for executives.
affordable housing
Again, west Provo specifically could use better grocery options
Grocery store on the westside
Multi-level parking garages
Assessable living (disability care)
We have too much growth now.
Stop micro managing everything, central planning doesn't work very well
Allowing any home owner to rent their basement with very few restrictions. It's my property, I have the right to do with it as I please
AIRBNB
SF homes on smaller lots to keep the home prices affordable.for young families
Renovate the mall or get rid of it, waste of space
Grocery store west of I-15
Not sure
Accommodation for Disabled Persons
Housing for older singles.
More parking is needed for all residential developments, especially apartments and high density developments.
Single family houses with small to average yards
Affordable homes for young families to start investing
enforcement of Provo zoning laws are most important!
Single-family homes with not too large or small of a yard, but can have privacy
A Walmart super-center
Affordable housing considering most of the community makes minimum wage
Grocery stores!
Grocery stores
Less Landlords
Single-family homes with yard, but not large
We already have enough places to live
ADUs. The environmental impact of new, large apartment complexes is insane when compared to the community good allowing ADUs in all zones for existing single residence homes.
we have too many apartment buildings, stop already
Big box stores
Affordable housing
affordable single family homes
Apartments that are not student housing in family-friendly neighborhoods
apartamentos a bajo costo con todos los servicios
Grocery store
Grocery stores in West and South neighborhoods!
Affordable housing for young married couples
Disabled housing
any housing that people can afford
Accessible housing

I have no idea

Single-family homes with small yards

affordable housing

More mixed neighborhoods with all the different types of housing listed above

Grocery Store in slate canyon area

Whole Foods

Honestly, the home type doesn't matter; the affordability does. If I wasn't in section 42 housing right now (and those options are not many), I don't know where my three kids and I would be living right now. And my situation (attending grad school to become a social worker) is temporary. This economy and housing/renting market probably isn't. There have got to be more affordable options here in Provo.

Single-family homes with small or average yards

Anything with yards!

Less housing more land

All are needed but zoning needs to be enforced

2) Development on more "Third Places" 3) Diversity in house style/design; (Not all with similar/same style at least)

A lot of cheaper housing is taken by BYU student housing and non-BYU students can't rent these and are left with expensive homes. There are non students that need cheap homes too.

Married Student Housing

townhomes/condos without individual yards

No more college student housing, they look terrible and make me want to leave your city

Parking garages that are more than three levels high and apartment more than 3 stories high.

Maintaining the family homes and neighborhoods that currently exist instead of destroying neighborhoods and running them down with landlords who do not care and don't take care of the property

Office development

Affordable housing

Row houses addressing the sidewalk (forget the crazy yard/setback requirements)

Affordable housing prices for any of these options

Homeless Shelter

You guys will cram way too many people into tiny town homes like cattle. Stop this [REDACTED] there's way too many people here already

It is a shame that Provo wants to be a place for everyone. I prefer a Provo for home owners and only a small amount of high density living. It was built on the taxes of home and business owners and now I feel the tide is shifting and too many people are apartment dwellers in Provo. That only serves the developers bank account. I would rather pay higher taxes and have more homes, less busses, and few trains. I know I am in the minority but this style of city has been VERY successful in places like Greenwich, Conn. for hundreds of years. I enjoyed my time there immensely. They have wonderful homes, some high density, parks, river, commercial area, private beach, wonderful main street and low traffic. It is a bedroom community for those that work in the City. Taxes are high but you get something for it. Provo was well positioned to follow in this mold a decade ago but in the last decade Provo has chosen a different direction.

Grocery Store

We don't need more housing. We need better, higher quality, better maintained housing that has landlords we hold accountable and can't get away with renting awful quality shelter

Grocery Store!

Homeless Shelter

Idk

Married student housing with yards

Whatever people want. Don't control.

Low income housing and homeless shelter

Parking

There's enough housing in the building

I'm tired and I can't walk 5 min

low and moderate income home ownership and rental

Married housing

Homelessness projects

It needs to be affordable. It's very difficult for people like single mothers

Condominiums

Parking

m_fit_mix_10_TEXT. Which, if any, of the following features would fit well into your area of the City? Select all that apply. - Other, please specify: - Text (n=48)

Move up homes with more than 5 bedrooms and homes for executives

Farming

affordable housing

Grocery store!

Multi-level parking garages

Assessable accommodations (disability care)

Central planning sucks

AIRBNB

Sound barriers on west side of I-15

A grocery store! East side of state street, just north of 1320 S.

Greater flexibility for supplemental apartments

A grocery store/market

Retain single-family homes, but convert away from student use

Grocery store

preserve the historic single family homes

Grocery stores & large stores

Single family homes with average yard

Single family homes with smaller yards and access to parks

Affordable housing

Grocery store

A grocery store or Target/Walmart type large store

Low income housing

I don't know

Single-family homes with small yards

Leave as is

A Bar

townhomes/condos without individual yards

3+ story parking garages and apartment complexes

Maintaining the single family homes that we have, instead of allowing three neighborhoods to slowly become slums owned by landlords who do not care about the community and only making money

The space near University Parkway where the neighborhood Walmart is. Across the street from that it is starting to be worked on but that area has so much potential.

large retail store (Walmart)

We really need more walkable shopping and services, but what to do? Can't raze houses to insert those.

grocery store on the west side

My area is already stuffed with people. I don't want more crap around to make it more crowded

Grocery Store

A Grocery Store

Smiths Grocery Store

None, we are bursting at the seams with people. No more housing in Provo! Just better or renovate what's already here

Daycare

Grocery Store!

We need a grocery store closer to Slate Canyon



there isn't any more room

Homeless Shelter

Idk

GROCERY!!! Fresh market is a dump!!! Smiths looks like 1970 inside

Married housing

Homelessness projects

Parking



m_citymix_10_TEXT. Which, if any, of the following features might not fit well into your area of the City, but would be nice to have somewhere in Provo? Select all that apply. - Other, please specify: - Text (n=24)

I'm sure my imagination is limited, just feels like west provo has a more spread out feel, which is nice for those looking for it

Multi-level parking garages

Disability housing

Let things happen naturally, and if they don't so be it

AIRBNB

More senior communities not assisted living

Student housing is bad for the city

Large Walmart

Provo is getting too crowded, slow the growth

Housing for the homeless, assisted living for mentally ill

Provo is building apartments like crazy. Just because people want to live here doesn't mean we have to accommodate them. We have limited water resources, overcrowded roads, a police and fire department that are getting stretched because of the increased population. Families that have always been the foundation of Provo are getting pushed out because of home prices - often because wealthy outsiders are buying family homes as investment properties and turning them into VRBO etc. rentals or putting many singles in them. This is destroying our neighborhood.

We already have all this

I don't know

All of those already here

Whole Foods Store

Tiny home communities would be a wonderful option. Not tiny homes on an existing lot.

Homeless Shelter

Stop building!

Idk

GROCERY!! RESTAURANTS!!! Fresh market is a dump!!! Smiths looks like 1970s inside!!!!

Married housing

Don't need

Condos

Parking

m_transit_11_TEXT. When it comes to transportation in Provo, which of the following issues would you consider to be most important for the City to address? Select up to three (3). - Other, please specify: - Text (n=35)

Housing
Pave the roads!!!! Patch pot holes! Paint the lines on the street to see them in the rain
None
Get rid of Cougar Blvd - what a disaster! No one rides their bikes
More roundabouts
I'm pretty happy- but will need to address north to south mobility as traffic grows
Make it so you can make left turns downtown
Getting rid of the [REDACTED] medians that prohibit left turns
Getting rid of unnecessary medians
Sidewalks need to be maintained wayyyy better
Nothing
More money for schools (teacher pay, safer buildings, better programs (arts, sports, sciences).
It's okay now.
Fix the roads
Improving speeding and turning left off of center street
Bike lane on 200E is not smooth at all. Fine for bikes I guess but it makes e-commuting a pain. Would expect a better paved road for a bike lane.
If I walk when the signal says to walk I'd be run over by cars turning left about 3 times a week where I live on the west side of the freeway.
Don't mKe going from the East bench so difficult with meeting BYU needs first
Reducing noise polution from after market mufflers and car racing
.... simply increasing the frequency of routes. i.e. half-hour frontrunner vs hourly frontrunner departures
Increasing UVX free connect
Your stop lights are a joke, you should look at the timing of them and make them work better. And in more turn arrows near the rec center. Most east/west lights get maybe 30 seconds no matter the line. And. Roth south gets 2-3 minuets even when there is no one. I want to run the lights but my luck a cop will be hiding like they do best to give me a ticket.
Water, police, taxes
Provo really needs a DMV!
Less stop lights, get rid of center dividers and BRT dividers
Provo City has enough people that is why the traffic is terrible. This is not Manhattan, New York. This is why people like Utah because it is low density, keep it that way. y the traffic is terrible. I would like to see growth stop, this is not Manhattten
Optimizing traffic flow. I routinely have to stop at lights for a long time for NO REASON. Make a website where residents can suggest changes in stop light patterns, and get out there and monitor traffic flow patterns and change the stop light patterns to match the flow of traffic. Instead of pouring money into confusing new bus lanes, etc. spend a bit of time and money on optimizing existing traffic systems. And don't let work crews set up signs/cones diverting traffic which they leave there for WEEKS with no additional work/ progress (9th East ROUTINELY has signs diverting traffic yet NO WORK is going on!)
Raise speed limit and more parking options
Stop people from running red lights and stop signs!
I hate the UVX. Never turn it into Trax. It's already a nightmare and should never have come here. We needed wider roads, not that bus lane.
Pickleball courts with lights
Stop building medians in the streets! It is stupid!



Having the "walkable and pedestrian-friendly" downtown Provo serve also as an important egress for the freeway is does not work. You can't have it both ways.

Remove the medians and extra lights. They have hurt my area so much

Free electricity for solar system owners

m_rec_9_TEXT. When it comes to recreation in Provo, which of the following would you consider to be most important for the City to address? Select up to three (3). - Other, please specify: - Text (n=49)

Baseball fields in EAST provo. Better soccer fields.

Dog parks

Dog Parks!

Better tennis courts! Tennis is a huge sport in the northeast area of Provo. In the summer it's very hard to find a court to play on because they are all taken!

Bike lane on bulldog Blvd was a boondoggle

Gotta do something with Utah lake and not charge obscene amounts just to access the lakefront...

Support Cleaning up Utah Lake so it can be used. Right now it's a big Cespoo.

More benches along streets for people to sit on and chat

Too many accidents at Bulldog & University. I drive alternate routes to avoid that intersection

Community pond

PICKLEBALL COURTS PLEASE

Youth sports are pathetic in Provo compared to other cities in Utah County

Restaurants

Geneva Road is dangerous for cyclists. I have to access Geneva rd if I want to ride from my home.

Making the Provo River a bigger asset too the city with better trails, rec areas along trail, and possibly shopping/restaurants near river can't enjoy a stinky cesspool you call a lake

Unnecessary medians in the roads

Be able to enjoy the lake without paying a fee

More Trails in the Mountains surrounding the city

Just maintain what we have.

More mountain biking and hiking trails

I think you do a pretty good job already

I don't know

Gardens!! And orchards

Clean dog parks

Ball fields that don't get locked up when not in use for city rec leagues

Not important

Mountain Biking trails

We need an indoor track for youth track teams to use and everyone to enjoy year round. BYU won't let outside clubs use their track anymore and kids have nowhere to go. Kearns is the next closest indoor track and it's an hour away.

Provo River Resort to allow water access

Bars

Better bike trails without so many bumps

Better/more dog parks

Dog parks

Lights at the baseball parks

Indoor and outdoor track accessible 24 hours each day

Proper landscaping and improvements of current parks (native plants and gardens, walking paths, accessibility in all parks, landscaped more thoughtfully with less grass only.)

Finish developing the parks you already have. Slate Canyon Park deserves some love! Downtown gets all the money and attention...

DOG PARKS

Clean Up Utah Lake

None

The fireworks insanity at Kiwanis Park on July 4th and 24th is so dangerous! It needs to be policed better! Skateboarders that use public residential streets that are on hills are also VERY DANGEROUS! I have personally witnessed about a dozen near misses when it comes to vehicle collisions in the last two weeks. Someone is going to get killed. It needs to stop!

Pickleball courts

Pickleball Courts with lights

pickle ball courts

Pickle ball and tennis courts

pickleball courts

Better and more mountain biking trails

More trees



s_sex_3_TEXT. Which of the following best describes how you think of yourself? - In another way, specify if you wish: - Text (n=8)

Wow you guys are so woke that you had to put this third option

Na

Irrelevant.

I am a man

None ya

Transition means in-between, not a category

Meat popsicle

Although I'm a male, my identity is not wrapped up in my gender, but rather my developed talents, family, and interests.

m_race_7_TEXT. Are you... Please select all that apply. - Other, please specify: - Text (n=15)

South Asian

None of your business

Human

Prefer not to say

Human

American

Rather not say

No

no race

Human

I am not racist

Human race

My answer will be weighted if I specify a skin color so I won't

Mutt

Prefer not to answer

PROVO MUNICIPAL COUNCIL STAFF REPORT



Submitter: EVANDERWERKEN
Department: Council
Requested Meeting Date:

SUBJECT: A presentation regarding parking along Center Street in the Downtown area of Provo (22-052)

RECOMMENDATION: Presentation and Discussion.

BACKGROUND: The Council has had several discussions regarding Parking in Provo in general and from those discussions a few questions have arisen in regard to parking along Center Street in the Downtown area. The presentation today is answering those questions many others the Council may have.

1. What is the available parking for customers, business owners and employees on Center Street?
2. How are we accommodating parking on Center Street?
3. Way finding for public parking for customers and business on Center Street.
4. What are we doing for Parking enforcement on Center Street? How often are we patrolling, are we focusing on Center Street over other areas, business owners' complaints about enforcement?
5. Parking Garages and spaces available for the public, how are we ensuring the public has access?
6. What are the future plans for parking on Center Street?

FISCAL IMPACT:

PRESENTER'S NAME: Thomas Thorpe, Parking Program Manager

REQUESTED DURATION OF PRESENTATION: 30 minutes

COMPATIBILITY WITH GENERAL PLAN POLICIES, GOALS, AND OBJECTIVES:

CITYVIEW OR ISSUE FILE NUMBER: 22-052

Development Services

Downtown Parking

Tom Thorpe
Parking Manager

Agenda:

1. Available parking for customers, business owners and employees on Center Street.
2. How is parking is accommodated on Center St.?
3. Parking enforcement on Center Street. How often are we patrolling, are we focusing on Center Street over other areas, business owners complaints about enforcement?
4. How are we ensuring the public has access surface and structured spaces?
5. Future plans for parking on Center Street?



Parking on Center Street:

- There are **349** stalls available on Center Street. The stalls are first come first parked, for free on a 2 (two) hour limit.
- There is no distinction between citizens and employees.
- We have heard from some business owners that they would like to see the area patrolled longer than our current end time of 6 PM. This can be done but would be done better with an additional FTE to share the workload.
- During evening events occupancy on center street regularly rises above **85%**. (**85% is our standard for FULL** we always want a few open spots.)
- Complaints for citations are reviewed by Sandy Bussio and if needed by myself. Complaints about the street are reviewed by myself and if necessary, forwarded to Public Works or Downtown Provo for help.



Wayfinding:

- Our wayfinding efforts have improved parking use but it is not completed.
- I would like to work with Downtown Provo and brand what we do.
- Planning estimates the project is less than 50% complete. The estimated cost for completion is approximately \$300,000.
- Seeking bids to complete wayfinding may bring that price down.
- For budgeting, break the cost into three to four years for completion.



Garages:

- None of the garages are managed by the city so we need to look at fostering partnerships for maximizing their use.
- We have stipulations for public spaces as part of the contracts to build and we need to audit/monitor those stalls.
- A parking authority could be helpful to enter into public and private partnerships to manage and operate the garages and manage as a wholistic system with our Park Provo App.



The Future of Center Street

- Parking to work closely with Public Works on the re-construction of Center St.
- Park Provo APP. The process has begun with IS and after we have finished the move to the new building we will start working on the development process. That is either an RFP or an in-house build.
- Possible paid on-street parking.
- EV Fast charge stations.
- Revisit City Code 9.90 for authority to create on-street parking management areas or parking authority.



Questions?



Thank You

PROVO MUNICIPAL COUNCIL STAFF REPORT



Submitter: MDAYLEY
Department: Council
Requested Meeting Date: 07-12-2022

SUBJECT: A presentation from the Housing Committee regarding Accessory Dwelling Units and their expanded use in zones primary zoned for housing. (22-056)

RECOMMENDATION: Presentation and discussion.

BACKGROUND: In November of 2021 the Council passed an ordinance to expand the uses of ADU's within Provo to come into compliance with State Law (H.B.84). As part of that discussion the Council referred the ADU issue back to the Housing Committee to work on expanding ADU's into other zones within Provo. For the past 6 month the Housing Committee has been working on establishing ways to expand ADU's in a manner that is practical while preserving the look and feel of single-family neighborhoods. The committee is coming forward with their recommendations and seeking advice from the Council as a whole on a few remaining issues.

FISCAL IMPACT: None

PRESENTER'S NAME: Melia Dayley, Policy Analyst

REQUESTED DURATION OF PRESENTATION: 30 minutes

COMPATIBILITY WITH GENERAL PLAN POLICIES, GOALS, AND OBJECTIVES:

CITYVIEW OR ISSUE FILE NUMBER: 22-056

Chapter 14.30

ACCESSORY DWELLING UNITS

Sections:

- 14.30.010 Purpose and Objectives.**
- 14.30.020 Permitted Use of Accessory Dwelling Units.**
- 14.30.030 Accessory Dwelling Unit (ADU) Development Standards.**

14.30.040 Designation of Permitted Use Areas of Accessory Dwelling Units – ADU Restrictions

14.30.050 Designation Criteria

14.30.060 Designation Process

14.30.070 Modification or Removal of ADU Permitted Area Designation

Prior legislation: Ords. 1991-07, 1998-55, 2000-15, 2009-17, 2010-28, 2013-49, 2019-45.

14.30.010

Purpose and Objectives.

(1) The purpose of the accessory dwelling unit (ADU) development standards is to encourage promotion of an environment for family life by providing for the establishment of ADUs in conjunction with one-family detached dwellings on individual lots. These development standards are hereby established to promote the use of ADUs; to provide flexibility for the changes in household size associated with life cycle; to offer financial security for home owners; and to offer security against problems associated with frailty in old age.

(Am 2021-46)

14.30.020

Permitted Use of Accessory Dwelling Units.

(1) Notwithstanding the regulation of permitted uses in other chapters of this Title, the regulation of the permitted use of accessory dwelling units is governed by this Section.

(2) As required by Utah Code Section [10-9a-530](#), as amended, the use of an internal accessory dwelling unit in areas zoned primarily for residential use is a permitted use, except as otherwise provided in this Section.

(a) For purposes of this Section, the phrase “areas zoned primarily for residential use” means areas in the following zones: RA, R1, ~~R2, LDR, MDR, HDR, CMU, VLDR, RM, and RC, any Project Redevelopment Option (PRO) zone, and Specific Development Plan Overlay zones 2 through 5.~~

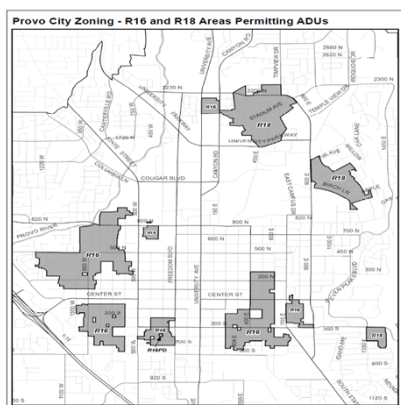
(3) Notwithstanding Subsection (2) of this Section, Utah Code Section [10-9a-530](#) allows the prohibition of internal accessory dwelling units in some areas zoned primarily for residential use. Accordingly, internal accessory dwelling units are prohibited in the following areas zoned primarily for residential use:

(a) All Project Redevelopment Option (PRO) zones, except: the High Density Mixed Use PRO zone, the Arbors on the Avenue PRO zone, the Independence Avenue PRO zone, the Hollows at Riverwoods PRO zone, the Liberty Place PRO zone, and the Spring Creek High Occupancy PRO zone;

(b) Areas in the Lakeview Fields (SDP-4) Specific Development Plan Overlay zone and the Villages at Celebration (SDP-5) Specific Development Plan Overlay zone;

(c) Areas designated R17, R19, or R110, including such areas with the Performance Development overlay; and

(d) Areas designated R16 or R18, including such areas with the Performance Development overlay, except as shown in the map below:



(4) Detached accessory dwelling units and detached accessory structures containing an ADU are a permitted use in those areas where internal ADUs are permitted under this Section.

[\(5\) Notwithstanding Subsection \(3\) of this Section, the use of an internal accessory dwelling unit in areas zoned primarily for residential use is a permitted use in all areas west of Interstate Highway 15.](#)

(Am 2021-46)

14.30.030

Accessory Dwelling Unit (ADU) Development Standards.

ADUs shall be subject to the following development standards:

- (1) *Number.* No more than one (1) ADU shall be permitted in conjunction with each one-family detached dwelling.
- (2) *Location.* ADUs may be located only:
 - (a) Over an attached garage, provided the ADU has access to required parking and does not otherwise disrupt required covered parking;
 - (b) Inside a one-family detached dwelling;
 - (c) In an addition to a one-family detached dwelling; provided, that the addition will not alter the one-family character of the building; or
 - (d) As a detached accessory structure or within a detached accessory structure located in the rear and/or side yard in accordance with the following requirements:
 - (i) The accessory structure in which the ADU is located shall have a building footprint and height less than the main dwelling, but in no case shall the accessory structure be less than two hundred (200) square feet in area;
 - (ii) A detached ADU or a detached accessory structure containing an ADU shall be set back from any property line no less than ten (10) feet or the distance of the existing setback of the one-family dwelling from that same property line, whichever is less;
 - (iii) The accessory structure shall be architecturally compatible with the main dwelling;
 - (iv) The accessory structure shall be permanently affixed to a site-built foundation and shall be designed in accordance with Provo City adopted building codes;
 - (v) The accessory structure must be approved for, and permanently connected to, all required utilities with a connection and meter independent and separate from the one-family dwelling; and

(vi) Shipping containers shall not be permitted for use as an ADU unless they can meet all building codes and are clad with materials similar to and architecturally compatible with those of the main dwelling.

(3) *Appearance.* The ADU shall not alter the appearance of the structure as a one-family detached dwelling and shall not resemble in any degree a side-by-side, side-to-back, back-to-back, or other type of two-family dwelling. There shall be no external evidence from a street view of occupancy by more than one (1) family, such as two (2) front doors on the main dwelling. The yard areas of the property shall be maintained free of weeds, junk, solid waste, or other materials constituting a violation of the Provo City Code. An ADU shall not be authorized on a property that has outstanding ordinance violations.

(4) *Occupancy.* A one-family dwelling with an ADU, which is authorized by and conforms to the requirements set forth in this Section, shall, for purposes of this Subsection, consist of two (2) component parts: the main dwelling unit and the ADU. Those two (2) parts shall be occupied as follows:

(a) Except as otherwise provided in Subsection (4)(d) of this Section, either the main dwelling unit or the ADU must be occupied by an owner occupant as that term is defined in Section [14.06.020](#), Provo City Code. If this requirement is not met, no ADU shall be permitted.

(b) The occupancy of the main dwelling unit shall be limited to one (1) "family" as that term is defined in Chapter [14.06](#), Provo City Code, except that if the ADU is also occupied, the occupancy of the main dwelling unit may not include the two (2) additional related or unrelated individuals described in Subsection (b)(i)(B) of the "Family" definition in Section [14.06.020](#), Provo City Code.

(c) The ADU shall not be occupied by more than ~~two (2)~~ [three \(3\)](#) related or unrelated adults, together with any minor children of those adults.

(d) Owner occupancy shall not be required when the owner has submitted a temporary absence application prior to beginning of the temporary absence and meets the following criteria:

(i) The owner has a bona fide, temporary absence of three (3) years or less for activities such as temporary job assignments, sabbaticals, military service, or voluntary service (indefinite periods of absence from the dwelling shall not qualify for this exception); or

(ii) The owner is placed in a hospital, nursing home, assisted living facility or other similar facility.

(iii) The owner has resided in the residence for at least one (1) year prior to beginning the temporary absence.

(5) *Parking.* A one-family dwelling with an ADU shall have at least four (4) off-street parking spaces. Two (2) tandem parking spaces (front to rear) shall be permitted when the front and back spaces are both designated to serve either the ADU or the principal part of the dwelling unit. Parking spaces for a one-family dwelling with an associated ADU may be located on a driveway in a required front yard, provided the driveway leads to the minimum number of required covered off-street parking spaces. In no case shall the number of off-street parking spaces be less than the number of vehicles being maintained on the premises. Parking shall comply with all other regulations of Chapter [14.37](#), Provo City Code.

(6) *Utility Meters.* A one-family dwelling with an internal ADU shall have at least one (1) but no more than two (2) meters for each water, gas, and electricity utility service, and each meter shall be in the property owner's name. A detached ADU or a detached accessory structure containing an ADU must have its own separate meter, and each meter shall be in the property owner's name.

(7) *Addresses.* The ADU shall have its own address assigned by Provo City.

(8) *Outside Entrances.* Outside entrances to the ADU shall be on the side or rear of the building. Only one (1) front entrance shall be visible from the front yard.

(9) *Internal Connections.* To the extent that such a requirement is not prohibited by the laws of the State of Utah, ADUs located inside a one-family detached dwelling or in an addition to a one-family detached dwelling must have an internal connection between the ADU and the principal part of the dwelling.

(10) *Building Codes.* All existing construction and remodeling shall comply with building codes in effect at the time of the original construction or remodeling. Newly constructed ADUs shall meet current building codes.

(11) *Rental Dwelling License.* In accordance with Chapter [6.26](#), Provo City Code, any person operating an ADU under this Chapter shall obtain a rental dwelling license (RDL). Such license shall be in addition to any building permits that may be necessary. Before a rental dwelling license for an ADU is issued, the applicant shall:

- (a) Submit a site plan drawn accurately to scale that shows property lines and dimensions, the location of existing buildings and building entrances, proposed buildings or additions, dimensions from buildings or additions to property lines, the location of parking stalls, and utility meters.
- (b) Include detailed floor plans drawn to scale with labels on rooms indicating uses or proposed uses. Floor plans must have the interior connection clearly labeled.
- (c) Pay an application fee as shown on the [Consolidated Fee Schedule](#) adopted by the Municipal Council.

- (d) Noncompliance with the standards of this Section shall be just cause for the denial or revocation of a rental dwelling license for an ADU. Revocation shall be in accordance with the license regulations in Chapters [6.01](#) and [6.26](#), Provo City Code.
- (e) Notwithstanding Section [6.01.090](#), Provo City Code, the approval of a rental dwelling license for an ADU shall automatically expire one (1) year after the date of the approval, or upon transfer of the property to another owner, whichever occurs first; provided, however, that the existing owner may reapply or the new owner may apply for an extension of such rental dwelling license.
- (f) The owner shall cooperate with the Development Services Department or their designee in recording a deed restriction with the County Recorder evidencing the restrictions under which the ADU is constructed and occupied. This deed restriction shall run with the land as long as the property contains an ADU as provided in this Chapter.
- (g) The owner shall renew the rental dwelling license annually and confirm that the dwelling is the owner's primary residence by providing at least two of the following forms of verification: a current driver license, current vehicle registration, voter registration card, last filed state tax return, and/or last filed federal tax return.

(Am 2021-46, Am 2022-17)

14.30.040

Designation of Permitted Use Areas of Accessory Dwelling Units – ADU Restrictions

- (1) The Municipal Council in its discretion may by ordinance:
- a. Designate Accessory Dwelling Unit permitted use areas pursuant to the requirements of this Chapter; and
- (2) The boundaries of any Accessory Dwelling Unit permitted use area shall be added to ~~permitted zones the~~ ZONE MAP OF PROVO CITY, UTAH or shown on an Official Accessory Dwelling Unit Permitted Use Area Map adopted by the Municipal Council.

14.30.050

Designation Criteria

- (1) In determining whether to designate a ADU permitted use area, the Municipal Council shall consider:

- a. The desire and need of resident(s) for accessory dwelling units and their willingness to bear administrative costs in connection therewith;
- b. The extent to which:
 - i. ADU allowance in the area does not conflict with the other requirements and restrictions within Provo City Code Chapter 14.30
- c. Any other factor which contributes to the decision in designating an area for ADU permitted use.

14.30.060

Designation Process

- (1) Each ADU permitted use area shall be established by ordinance consistent with the provisions of this Chapter.
- (2) A proposal to designate an ADU permitted use area, or amend an area, may be initiated by a Municipal Council member, a resident(s) from and representing a Provo Neighborhood, resident(s) representing parallel street block faces or cul-de-sac, or any Provo City resident(s) whose property is contiguous to an established ADU permitted use ~~zone and/or~~ area. Resident applicants must reside in the area specified in the application.
- (3) Any person(s) initiating such a proposal shall submit a Provo City Code amendment request, which shall include an application on the approved form identifying the intended boundaries for the proposed ADU permitted use area, or amendment to a permitted use area, and shall include at least the following:
 - a. A statement of the reason(s) and justification(s) for the implementation, or amendment, of an ADU permitted use area;
- (4) If the process is initiated by a Provo City resident(s), other than elected officials of the City, they shall also submit the following before the application shall be considered complete:
 - a. A petition on a form approved by the Development Services department that includes at least the following information:
 - i. A statement at the top of the first page summarizing the proposal;
 - ii. A map clearly identifying the property address(es) within the proposed ADU permitted use area;
 - iii. One of the following separate lists:
 - 1. Neighborhood ADU Application;
 - a. A list containing the name, address, and signature of at least sixty-six percent (66%) of property owners and residents within an official Provo City neighborhood, as recognized in the Neighborhood Map adopted in City Code Chapter 2.29, with a majority who are in support of Accessory Dwelling Units as a permitted use in their neighborhood and the proposed ADU permitted use area, conditional on the requirements and restrictions established in Sections 14.30.020 and 14.30.030 of City Code;

2. Parallel street block faces ADU Application:
 - a. A list containing the name, address and signature of at least sixty-six percent (66%) of property owners ~~and residents on~~ parallel block faces and immediate properties on the corresponding blocks within the proposed ADU permitted use area ~~with a majority~~ who are in support of the proposal;
3. Contiguous Property ADU Application:
 - a. A property owner whose property is contiguous to ~~already an~~ existing ADU allowed ~~zone and/or use~~ area may apply to be adopted into the area by submitting:
 - i. A list containing the name, address, and signature of at least sixty-six percent (66%) immediate neighbors of the applicant property ~~with a majority~~ who are in support of the adoption;
 - iv. Any other aspect the applicant wishes to propose; and
 - b. The filing fee as shown on the Consolidated Fee Schedule adopted by the Municipal Council, or a fee waiver as set forth in Section 2.29.060, Provo City Code.
- (5) Following receipt of a complete application for a proposed ADU permitted use area, the Municipal Council shall hold a public meeting, which may be a work session, to consider the level of public interest in the proposed permitted use area and may thereafter vote to direct ~~that~~ a study of the proposed ADU permitted use area be undertaken and managed by the City's Department of Development Services. ~~The application filing fee shall be refunded if the Council does not direct that a study be undertaken.~~
- (6) Within sixty (60) days after directing that a study of the proposed permit parking area be undertaken, the City' Department of Development Services shall review the application and submit a report to the Mayor and Municipal Council which:
 - a. Verifies and quantifies petition signatures, if applicable;
 - b. Provides analysis from relevant City staff and other entities as appropriate, such as the Planning Commission, etc., on the proposed ADU permitted use area in light of designation criteria set forth in Section 14.30.050, Provo City Code
- (7) Within thirty (30) days after receiving such report, the Municipal Council shall hold a public hearing to consider a resolution of intent to create a ADU permitted use area. The Municipal Council may adopt, reject, or adopt with modifications the terms and conditions of the proposed area. If the Municipal Council adopts a resolution of intent which sets forth the details of the program to be considered, the City Department of Development Services shall mail a copy of the resolution to:
 - a. Each address of record within the proposed ADU permitted use area through a mailing sent to "postal patron"; and
 - b. Each property owner of record within the area as shown in Utah County land records.
- (8) Within sixty (60) days after adopting a resolution of intent, the Municipal Council shall conduct a public hearing on the proposal. The City Recorder, in cooperation with Council staff, shall cause notice of such hearing or hearings to be published twice in a newspaper of general circulation in the City. The first publication shall be not less than ten (10) days prior

Commented [BL1]: No staff, no fee, or no refund

to the date of such hearing. The notice of the public hearing shall be conspicuously posted in the proposed ADU permitted use area. The notice shall clearly state:

- a. The purpose of the hearing;
 - b. The location and boundaries proposed as an ADU permitted use area;
- (9) Following the public hearing, the Municipal Council may enact an ordinance which establishes the boundaries of an ADU permitted use area and any other restrictions imposed on the area. In order to establish or expand an ADU permitted use area, the Council shall find that the designation will contribute to the health, safety, and general welfare of persons residing in the area designated. In making such finding, the Council shall consider resident support for ADUs, existing parking, density, code violation conditions, expected effectiveness of an ADU permitted use area creation or expansion in improving housing affordability and stability conditions, fee and indirect cost considerations, and the location and size of the permitted use area.
- (10) The creation and/or expansion of an ADU permitted use area shall balance affected interests, as determined by the Municipal Council, including public safety, neighborhood concerns, code enforcement, and the welfare of the general public.
- (11) Following adoption of an ordinance establishing and/or expanding an ADU permitted use area, a summary of the ordinance and its effective date shall be mailed by the City Department of Development Services to:
- a. Each address of record within the proposed ADU permitted use area through a mailing sent to "postal patron"; and
 - b. Each property owner of record within the areas as shown in Utah County land records.

14.30.070

Modification or Removal of ADU Permitted Area Designation

After holding a public hearing the Municipal Council may by ordinance modify or remove a designated ADU permitted use area or any associated ADU requirement in any manner consistent with this Chapter.

The Provo City Code is current through Ordinance 2022-17, passed May 3, 2022.

Disclaimer: The city recorder has the official version of the Provo City Code. Users should contact the city recorder for ordinances passed subsequent to the ordinance cited above.

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City Telephone: (801) 852-6000

Code Publishing Company

PROVO MUNICIPAL COUNCIL STAFF REPORT



Submitter: TBALL
Department: Energy
Requested Meeting Date: 07-12-2022

SUBJECT: A presentation regarding the Renew Choice SharedSolar for Commercial Customers. (22-057)

RECOMMENDATION: Presentation only this item will come back at the July 26th regular Council Meeting for approval of the RenewChoice Shared Solar energy rate for Commercial Customers at \$0.0576/kWh.

BACKGROUND: The City constructed two large commercial solar farms in Spanish Fork and Mona Utah in order to allow customers to participate in community solar. The rate for residential ShareSolar was approved in January and the billing system is ready to allow commercial customers to pick a percentage of renewable power they are interested in purchasing.

FISCAL IMPACT: No fiscal impact

PRESENTER'S NAME: Travis Ball Director of Energy

REQUESTED DURATION OF PRESENTATION: Less than 10 minutes

COMPATIBILITY WITH GENERAL PLAN POLICIES, GOALS, AND OBJECTIVES:
This allows commercial customers to achieve sustainability goals in line with the Cities general plan.

CITYVIEW OR ISSUE FILE NUMBER: 22-057

**PROVO CITY ENERGY DEPARTMENT
ELECTRIC SERVICE SCHEDULE NO. 22.2**

**Renew Choice
SharedSolar - Commercial**

AVAILABILITY

This schedule is available at any point on the Energy Department electric system where facilities of adequate capacity and standard general service distribution/primary voltages are available contingent on Renewable Energy Credit (REC) availability.

APPLICATION

This schedule is applicable to commercial electric service points associated with Provo City Electric Service Schedules No. 2 and 4 who voluntarily participate in this schedule.

MONTHLY RATE

The customer's monthly utility bill will show the percentage of renewable energy chosen multiplied by the rate as agreed to be purchased by the customer. The monthly bill amount is in addition to all other rates, charges, taxes, and fees contained within the applicable rate schedules.

Energy Charge: \$0.0576/kWh

Customers can choose 30%, 50%, 80%, or 100% of their energy from renewable sources. For example, if a customer consumes 10,000 kWh of energy and has chosen 50% from renewable energy the cost for that portion of the power would be $10,000 \text{ kWh} * 50\% * \$0.0576/\text{kWh} = \$288$.

RENEWABLE ENERGY

In accordance with monthly subscription rate and quantities purchased by customers, renewable energy from the Spanish Fork solar plant or the Mona solar plant will be transferred by UMPA and certified with the applicable "renewable energy credits - RECs" for the delivery into the power grid as part of the UMPA power supply mix. The UMPA RenewChoice renewable program will be regulated and governed by the UMPA Board of Directors.

ELECTRIC SERVICE SCHEDULE NO. 22.1 (Continued)**CONDITIONS**

- Commercial customer must be in good standing to enroll into the program.
- Customer must commit to the program as enrolled for two years. Changes to enrollment percentages can be made to a SharedSolar account and will be prorated and charged appropriately through the end of the billing cycle. Provo Power reserves the right to charge a \$75 customer service fee at any time changes are made to an account.
- The City and UMPA agree to identify and track all funds associated with the program.
- Administrative, ancillary services and delivery fees are included in the established rate.
- The Solar Generation cost will be locked in until July 1, 2042.
- The City will give notice to the SharedSolar customers 60 days in advance for any rate changes to SharedSolar approved by the City for increases associated with administrative, ancillary services or delivery fees.
- Customers that are currently enrolled in group or budget billing (or other special billing categories as determined by billing staff) will need to change their account billing status before enrollment in the SharedSolar program can be completed.

TAX ADJUSTMENTS

The amount computed at the above Monthly Rate shall be subject to taxes, assessments and surcharges imposed by Provo City or any governmental authority authorized to levy said taxes, assessments, or surcharges.

TERMS AND CONDITIONS

Service under this schedule will be in accordance with the Energy Department's electric service standards and policies and terms and conditions set forth by the Department's standard application requirements and Provo City Ordinances, including any future additions or amendments.

PROVO MUNICIPAL COUNCIL STAFF REPORT



Submitter: JMAGNESS
Department: Council
Requested Meeting Date:

SUBJECT: A presentation by the Neighborhood Program Review Committee regarding the committee's recommendations for the Neighborhood Program. (22-055)

RECOMMENDATION: Presentation and discussion.

BACKGROUND: Last year the Council set up the Neighborhood Program Review Committee to conduct a program evaluation and recommendations to address any failures within the program. After over a year of work on the issue the committee is coming forward with its recommendations. The committee is recommending a complete rescission and adoption of a new ordinance to replace the current program with an updated purpose.

FISCAL IMPACT:

PRESENTER'S NAME: John Magness, Policy Analysts

REQUESTED DURATION OF PRESENTATION: 60 minutes.

COMPATIBILITY WITH GENERAL PLAN POLICIES, GOALS, AND OBJECTIVES:

CITYVIEW OR ISSUE FILE NUMBER: 22-055

PROVO MUNICIPAL COUNCIL STAFF REPORT



Submitter: JMAGNESS
Department: Council
Requested Meeting Date:

SUBJECT: A presentation from the Administration regarding the possible allocation of restricted use funds from the American Rescue Plan Act (ARPA). (22-017)

RECOMMENDATION: Presentation and discussion.

BACKGROUND: Provo received \$33,880,698 in ARPA Funds, the U.S. Treasury Department is allowing Provo to use \$10,000,000 as lost revenue, which means there are no restrictions on how the funds are allocated. The remaining \$23,880,698 have restrictions on what the funds can be used for, the Council approved using \$1,165,592 of restricted funds to restore FTEs lost due to cuts prompted by impacts from COVID. In addition, the Council also approved using \$3,000,000 of restricted funds for the Wastewater Treatment Plant. This leaves a balance of \$19,715,106 in restricted funds, the administration is proposing to use the balance of those funds for the Culinary Water Treatment Plant.

FISCAL IMPACT: Possible \$19,715,106 expenditure from ARPA Fund and transfer to Public Work CIP Fund.

PRESENTER'S NAME: Wayne Parker, Chief Administrative Officer

REQUESTED DURATION OF PRESENTATION: 30 minutes

COMPATIBILITY WITH GENERAL PLAN POLICIES, GOALS, AND OBJECTIVES:

CITYVIEW OR ISSUE FILE NUMBER: 22-017



PROVO CITY MUNICIPAL COUNCIL

Staff Memorandum

John Magness, Policy Analyst

Allowed ARPA Fund Expenditures

May 23, 2022

Provo received \$33,880,698 from the Federal Government from the ARP Act (ARPA). The U. S. Treasury has allowed cities, including Provo, to take up to \$10 million dollars as a revenue loss. This means that the \$10 million dollars does not have the same restrictions as the rest of the monies. This gives Provo two pools of money to spend with different rules. As of today, the balances are \$10 million in unrestricted funds, and \$19,715,106 in restricted funds. The Council has approved \$1,165,589 for restoration of positions cut during COVID 19. Another \$3 million for the Wastewater treatment plant. Both of these expenditure came from the restricted funds.

Note the Airport received its own allocation of ARPA Funds that have no impact on the APRA Funds we are discussing.

For the \$10 million of unrestricted funds the only rules that apply are that the funds must be encumbered by December 31, 2024 and be spent by December 31, 2026.

For the Restricted Funds there are several categories that the funds can be spent:

- Responding to Public Health Impacts of COVID-19
- Premium Pay
- Water and Sewer Infrastructure
- Broadband Infrastructure

Starting with Responding to Public Health Impacts of COVID-19 category, these funds are limited to addressing the economic impacts caused by the pandemic. The Public Health section does not apply to Provo. The Negative Impacts section allows Provo to help Small Business, Households and Nonprofits. When we had CARES Act funds small businesses did not avail themselves of those funds, so it is unlikely they would seek out ARPA funds. Households are limited to moderate- and low-income families, but there are provisions for affordable housing that could be looked at if the Council so desires. The Nonprofit section would allow Provo to backfill lost revenue for nonprofits. Public Sector Capacity section has some useful provisions that Provo could take advantage of, there is a provision for increased pay for public safety for retention. There is a possibility we could offset the 5% COAL for public safety for FY 23, more work needs to be done to see if that is viable. If we were able to do this what would happen is that those funds would go into the General Fund, and we would take the funds currently in the General Fund and deposit them into a Legacy CIP Fund. We are using the lost FTE's provision to pay for potions lost during COVID.

The Premium Pay category does not apply to Provo since we did not pay any of our employees a premium rate while they worked during the pandemic.

Water and Sewer Infrastructure Category this the category where Provo has the most potential to spend the funds. This fund is wide open as what kind of projects can be funded through ARPA, wastewater, culinary water, stormwater, water storage, and watershed protection. The projects presented by Public Works, Wastewater Treatment plant, Culinary Water Treatment Plant, and the Aquifer Storage and Recover project all qualify under this category.

The Broadband Category does not apply to Provo.

Just like the unrestricted funds these funds must be encumbered by December 31, 2024 and be spent by December 31, 2026.

PROVO MUNICIPAL COUNCIL STAFF REPORT



Submitter: EVANDERWERKEN
Department: Council
Requested Meeting Date:

SUBJECT: A presentation on the process for recommending board and commission appointments (22-009)

RECOMMENDATION: Presentation only.

BACKGROUND: This presentation is in response to a request from Council Leadership in order to help the Council and the public better understand the back-end of appointing board and commission members at the City.

FISCAL IMPACT:

PRESENTER'S NAME: Wayne Parker, CAO

REQUESTED DURATION OF PRESENTATION: 30 minutes

COMPATIBILITY WITH GENERAL PLAN POLICIES, GOALS, AND OBJECTIVES:

CITYVIEW OR ISSUE FILE NUMBER: 22-009