



## Committee on Accessible Transportation (CAT)

### Services Subcommittee Meeting

May 18, 2022, at 11:00 am

Due to COVID-19 gathering restrictions this will be virtual meeting with no anchor location. Public comment will be taken via phone (801-287-3536) and email ([adacompliance@rideuta.com](mailto:adacompliance@rideuta.com)) until 4:00 p.m. on Tuesday, May 17, 2022.

#### **Agenda**

<u>Time</u>	<u>Item</u>
11:00 am	Call to order – Chris Wycoff, Services Subcommittee Chair
11:02 am	Accessibility Check
11:04 am	Safety Minute – Amanda Salmon, UTA ADA Compliance Officer
11:05 am	Approve Minutes from March 2, 2022, Meeting
11:10 am	Update on Wayfinding Signs (QR codes and Braille on signs)
11:20 am	Discussion of Subcommittee goals related to Paratransit Ryan Taylor - Special Services GM
12:20 pm	Change Day Updates
12:35 pm	Other Topics?
1:00 pm	Adjourn

**Next meeting: Wednesday, June 1, 2022 at 11 am**

The UTA Committee on Accessible Transportation (CAT) is committed to ensuring full participation for all members of the public. Information related to this meeting of the CAT is available in alternate format upon request. Please contact UTA's ADA Compliance Officer at (801) 287-3536 or [asalmon@rideuta.com](mailto:asalmon@rideuta.com) to request accommodations. Requests must be made at least 2 business days in advance of the scheduled meeting.

### **2021 – 2022 Goals:**

- 1) Improve paratransit:
  - a. Evaluate the 30-minute pick-up window and format of five-minute notifications
  - b. Evaluate eligibility for multiple devices.
  - c. Evaluate the Appeals Process and points system
  - d. Evaluate the three-quarter mile rule.
- 2) Improve audio-visual announcements and push for improvements in visual announcement rollout.  
The subcommittee members agreed that additional information is needed before setting this goal.
- 3) Keep opening of doors automatic on TRAX (without affecting ramp deployment).
- 4) Receive quarterly progress updates on seating changes, signage improvements, and braille installation.

### **2020 – 2021 Goals:**

- 1) Ensure that individuals with disabilities are aware of the accessibility services and programs available from UTA and that this information available at the service location (e.g., bus stop)
- 2) Aid in effort to increase use of Braille on system routing information
- 3) Provide technical assistance to reduce the use of accessible seating areas by bicycles and individuals without disabilities. This could include changing the seat colors.
- 4) Advocate for TRAX Blue line improvements to increase accessibility, up to and including replacement of existing vehicles with newer, more accessible vehicles.
- 5) Advocate for an increased number of ADA seats on fixed route buses, including encouraging UTA to collect and provide data to the CAT about the frequency with which there aren't enough accessible seats available to customers who need them.
- 6) Continue monitoring reliability of audio announcements, as well as progress toward implementation of visual announcements on fixed route bus.

### **2019 – 2020 Goals:**

- 1) Fixed Route Messaging
  - a) Internal announcements – Visual and audible
  - b) External announcements – Visual and audible
- 2) Service delivery communications.
- 3) Long term wayfinding implementation plan
- 4) FrontRunner announcements, signage, and wayfinding
- 5) FrontRunner tour
- 6) Paratransit maintenance tour
- 7) Location of bus stops with GPS
- 8) Review edits to Paratransit Riders Guide