



**State of Utah**

SPENCER J. COX  
Governor

DEIDRE M. HENDERSON  
Lieutenant Governor

**Insurance Department**

JONATHAN T. PIKE  
Insurance Commissioner

**Title & Escrow Commission Meeting**

(<https://insurance.utah.gov/licensee/title/tec>)

**Date:** **May 9, 2022**

**Place:** **In Person**

**Virtual**

**Time:** **9:00 AM**

Taylorsville SOB  
4315 S. 2700 W.  
Big Cottonwood Room  
Taylorsville, UT 84129

Google Meet  
[meet.google.com/chb-tchs-wif](https://meet.google.com/chb-tchs-wif)  
978-539-7117 Phone  
391 515 675# Password

**ATTENDEES**

*TITLE & ESCROW COMMISSION*

Chair, Kim Holbrook (*Insurer, Davis County*)      Darla Milovich (*Agency, Salt Lake County*)  
Vice Chair, Chase Phillips (*Agency, Weber County*)      Cal Robinson (*Agency, Iron County*)  
Jeff Mathews (*Public Member, Morgan County*)      Perri Babalis, *AG Counsel - TEC*

*DEPARTMENT STAFF*

Jon Pike, *Insurance Commissioner*      Reed Stringham, *Deputy Comm.*      Tracy Klausmeier, *P&C Dir.*  
Randy Overstreet, *Licensing Dir.*      Patrick Lee, *Finance Dir.*      Adam Martin, *MC Examiner*  
Michael Covington, *CE Specialist*      Steve Gooch, *PIO Recorder*

**AGENDA**

*General Session: (Open to the Public)*

- **Welcome** / Kim Holbrook, Chair
- **Telephone Roll Call**
- **Adopt Minutes of Previous Meeting**
  - April 11 TEC meeting
  - April 11 TEC/REC meeting
- **Concurrence Reports** / Kim
  - Licenses
  - Penalties
    - Paradise Settlement Services LLC (Docket #2022-4387)
  - Continuing education
- **Board Duties & Responsibilities** / Perri
- **Update on 2022 Goals**
  - ULTA report / Chase
- **New Business**
- **Old Business**
- **Other Business**
  - In-person meeting schedule / Steve
- **Hot Topics**
  - Escrow service charges and 31A-19a-209 / Kim
  - Proposed R592-18 / Reed

*Executive Session* (None)

- **Adjourn**
- **Next Meeting: June 13, 2022** — Big Cottonwood Room, Taylorsville State Office Building

**2022 Meeting Schedule**

Jan 10	<b>Feb 14</b>	Mar 14	<del>Apr 11</del>	May 9	Jun 13
Jul 11	Aug 15	Sept 12	Oct 17*	Nov 14	Dec 19

\*Proposed TEC/REC meeting immediately following

**2022 Goals**

1. Continue making sure testing is relevant
2. Continue working with the Real Estate Commission
3. Continue working with the ULTA as a liaison
4. Increase awareness of wire fraud's effect on consumers and agencies
5. Increase awareness of affiliated business arrangements (ABA)