

Office of Homeless Services

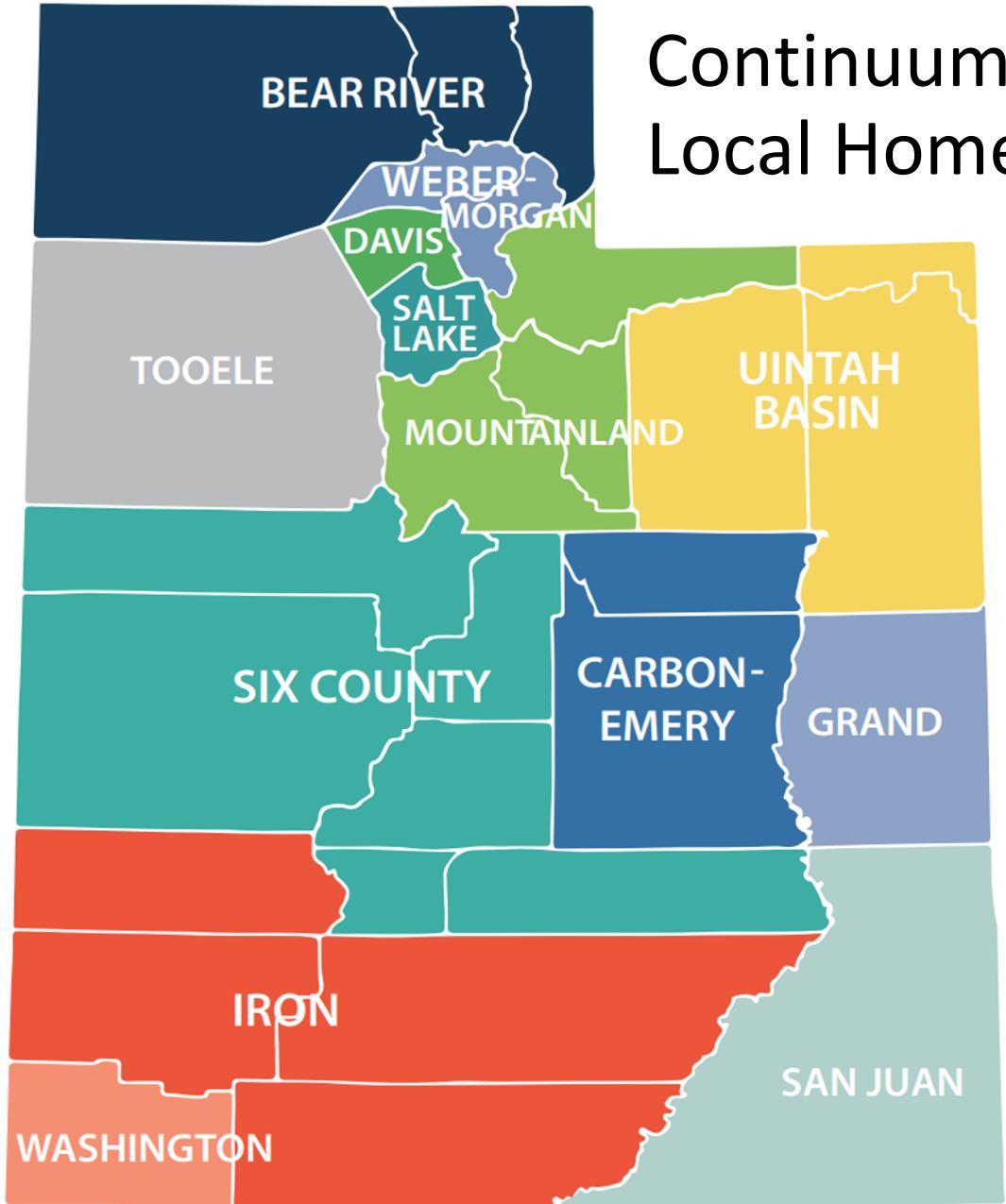


GOVERNOR'S OFFICE OF
Planning & Budget



Acronyms

- CoC - Continuum of Care
- HMIS - Utah Homeless Management Information System
- HUD - U.S. Housing and Urban Development
- LHC - Local Homeless Council
- UHC - Utah Homeless Council
 - SHCC - State Homeless Coordinating Committee
- SPM - HUD System Performance Measures
- DVSP – Domestic Violence Service Provider



Continuum of Care (CoC) & Local Homeless Councils (LHCs)

Continuum of Care

Balance of State — 11 LHCCs

- 25 Counties throughout the state

Mountainland — 1 LHCC

- Summit County
- Utah County
- Wasatch County

Salt Lake County — 1 LHCC

- Salt Lake County
- Salt Lake Valley Coalition to End Homelessness

Office of Homeless Services (OHS) Responsibilities



The State of Utah Strategic Plan on Homelessness

**WORKING TOGETHER TO MAKE
HOMELESSNESS IN ALL OF UTAH**

**RARE,
BRIEF &
NON-RECURRING**

<https://jobs.utah.gov/homelessness/homelessnessstrategicplan.pdf>

OFFICE OF HOMELESS SERVICES RESPONSIBILITIES

Program Briefs - <https://drive.google.com/drive/folders/1DptvVwTD3yqv3u1P4VS-YPxizG-yz5s?usp=sharing>

FUNDING ADMINISTRATION

Oversee annual state and federal homelessness funding opportunities through Request for Proposals (RFP) and LHC funding prioritization processes

- RFP/Renewal Processes – Review of contract compliance, monitoring and program measures
- ESG CARES Act Allocations

Manage HUD federal pass through and state funding allocations for homelessness:

- Contract negotiation, creation and execution
- Contract and program monitoring
- Budget negotiation
- Payment processing
- Federal reporting
- State reporting

BALANCE OF STATE CONTINUUM OF CARE

HUD Collaborative Applicant for the Balance of State Continuum of Care – administer competitive process for HUD

UTAH HOMELESS MANAGEMENT INFORMATION SYSTEM

Designated [Utah Homeless Management Information System \(HMIS\)](#) Lead Agency and Administrator

HMIS data quality initiatives including data dashboard revamp, training and help desk

OFFICE OF HOMELESS SERVICES RESPONSIBILITIES - CONTINUED -

Program Briefs - <https://drive.google.com/drive/folders/1DptvVwTD3yqv3u1P4VS-YPSxizG-yz5s?usp=sharing>

SYSTEM PERFORMANCE MEASURES AND REPORTING

Federal System Performance Measures (SPM) reporting

- alignment with state and contract reporting

Coordinate federally mandated annual state Point in Time (PIT) and Housing Inventory counts (HIC)

State Performance Measure reporting - draft and release [Utah Annual Report on Homelessness](#)

EDUCATION AND TRAINING

Organize and execute training opportunities

- 18th Annual Homelessness Summit in 2021
- HMIS Training – End-user, data quality, process improvement

Technical Assistance and program support

STRATEGIC PLANNING

[Utah Strategic Plan on Homelessness](#) – Annual updates, maintenance and implementation

Continuum of Care and Local Homeless Council support

- Implementation, coordination, funding and service mapping

STAFFING SUPPORT

The Utah Homeless Council (UHC) / Past State Homeless Coordinating Committee (SHCC)

- Quarterly meetings - public posting and invitations
- Agendas
- Documents and presentations

UHC and Local Homeless Councils (LHCs) Funding Allocation Committees

- Annual Request for Proposals (RFP) and/or Contract Renewal Process (spring and fall processes)

13 LHCs Statewide

- Capacity building and local committee participation
- Funding processes – gap and services analysis

Balance of State Continuum of Care (11 of the 13 LHCs)

- Notice of Funding Availability (NOFA - federal CoC funding)
- Executive Committee, Membership Committee, LHC Committees
- Maintenance of policies and procedures per HUD rule
- Monitoring of programs and funding per HUD rule

Utah Homeless Management Information System (HMIS) Steering Committee

Housing Opportunities for Persons with AIDS (HOPWA) Steering Committee

Data Leadership Committee

Utah Homeless Network Steering Committee

Utah Homeless Network COVID Response Committee

Utah Strategic Plan on Homelessness (strategic plan) oversight and implementation

OHS Organization and Personnel



Office of Homeless Services

Governor's Office of
Planning and Budget

Department of Workforce Services

Homelessness Coordinator
Wayne Niederhauser

DWS Executive Directors Office
Deputy Director – Nate McDonald

Administrative
Assistant
Stephanie Leeds

Office of Homeless Services
Asst. Director – Tricia Davis

Program Manager
Russell Goodman

Data Manager
Joseph Jensen

Program Specialist
Regional
Support/Contracts
Lainee Meyers

Program Specialist
Regional
Support/Contracts
Mary DeMasters

Program Specialist
Regional
Support/Contract
Carol Nielson

Program Specialist
Regional
Support/Contract
Kellie Koester

Data Specialist
Quality/Monitoring
Hayley Hinckley

Data Specialist
Reporting
Michelle Walton

Data Quality
Quality
Control/Reporting
Lynn Sharpe

Data Specialist
Help Desk/Monitoring
Zach Guthrie

HR
Alison Boatwright

Communications
Sarah Nielson

Finance (DWS-
ASD)
Kevin Goldthorpe

Contract Analyst
(DWS-HCD)
John Bennett

Data
(DWS-WRA)
Devin Shipp

Measuring Success



PERFORMANCE MEASURES AND OUTCOMES

DWS, HCD Homelessness Funding provides statewide support of project services and interventions that focus on making episodes of homelessness **rare, brief, and nonrecurring**. The three key system measurements of progress in alignment with *The State of Utah Strategic Plan on Homelessness* are to:

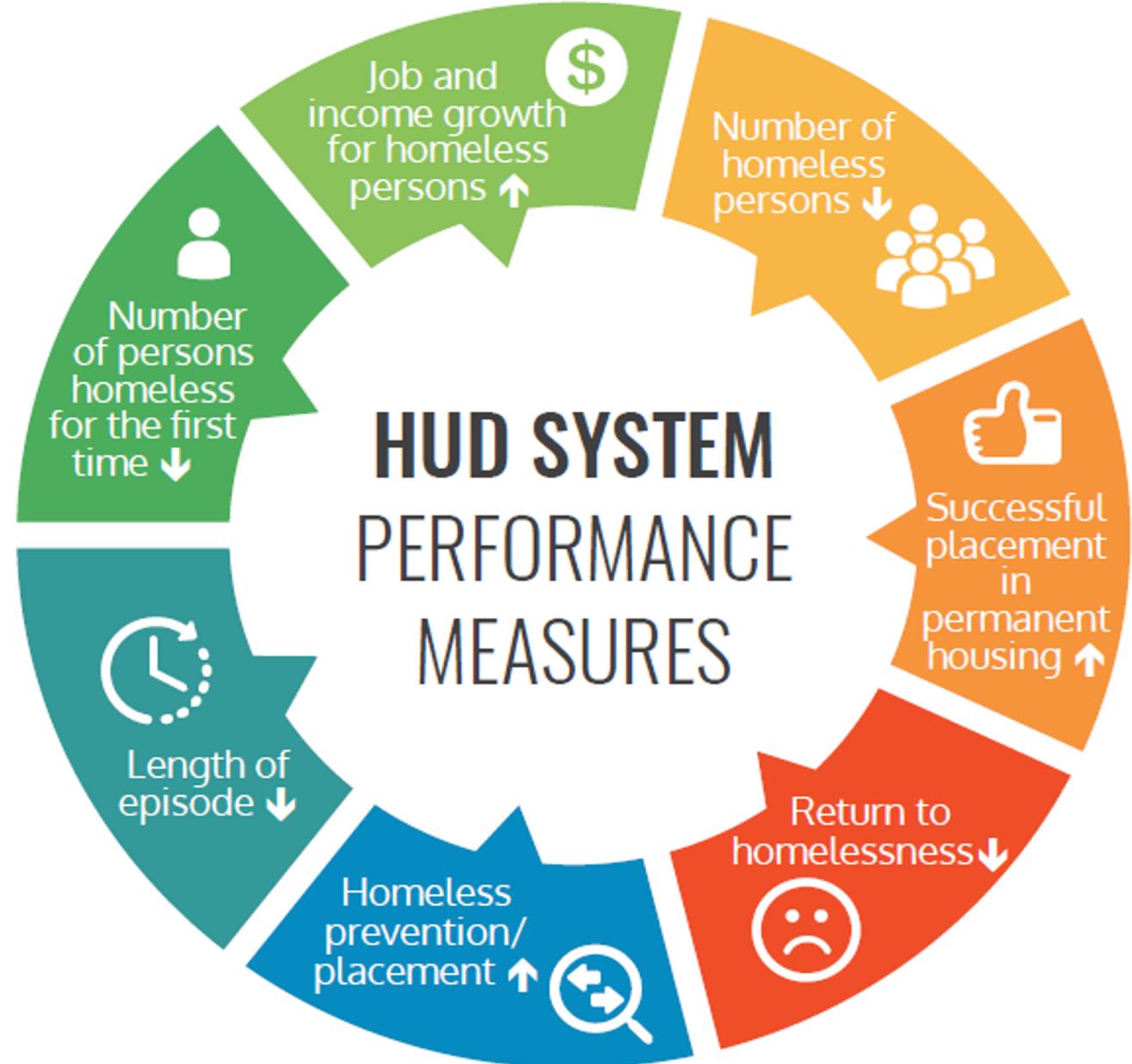
Goal 1: Reduce the number of first-time individuals who experience homelessness

Goal 2: Reduce days spent in emergency beds or shelters

**Goal 3: Reduce the number of individuals who return to homelessness, and
increase the number of individuals who are placed in, or retain permanent housing**

Project proposals must exhibit data quality; report performance measures quarterly and annually; exhibit improvement and progress towards outcomes; demonstrate community coordination; have an evidence based approach to services; clearly delineate funding gaps and plans for sustainability; and show leveraging from other funding sources.

How do we measure success?



2020 Congressional Report

<https://www.huduser.gov/portal/sites/default/files/pdf/2020-AHAR-Part-1.pdf>



State of Utah
Annual Report on
HOMELESSNESS
2021



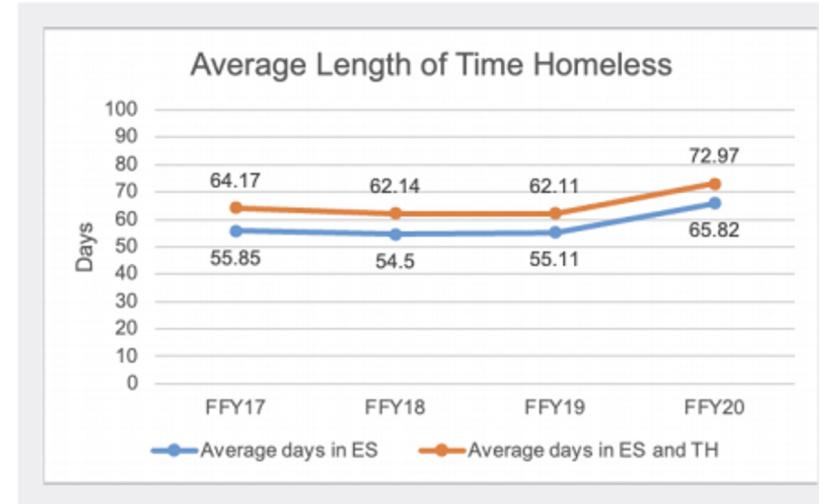
[Utah 2021 Annual Report on Homelessness](#)

Considerations

- Homeless services provide emergency crisis response
- Systematic, economic and societal influences that are out of the homeless service systems control
 - Employment
 - Living wage
 - Attainable and affordable housing – flow
 - Domestic violence
 - Need for increased substance use and mental health treatment, or increased access to affordable treatment
- Complexities across measures
 - e.g. street outreach and emergency shelter
- Utilized locally for funding and project prioritization
 - DVSP (VAWA) and non-participating HMIS agencies not included in SPM data
- Focus on emergency shelter system stabilization in SLCo
- COVID impacts

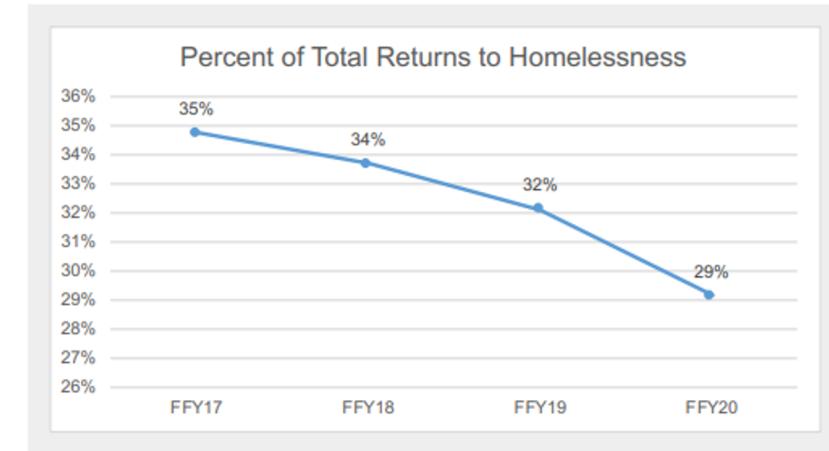
1 MEASURE 1: LENGTH OF TIME (LOT) PERSONS REMAIN HOMELESS

Measure 1.a looks at all Emergency Shelter projects and finds the average days that a person was homeless in any Emergency Shelter projects in the area during the reporting period.



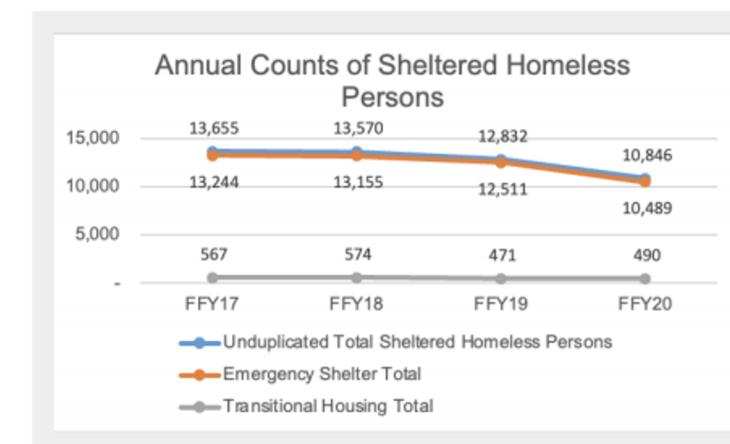
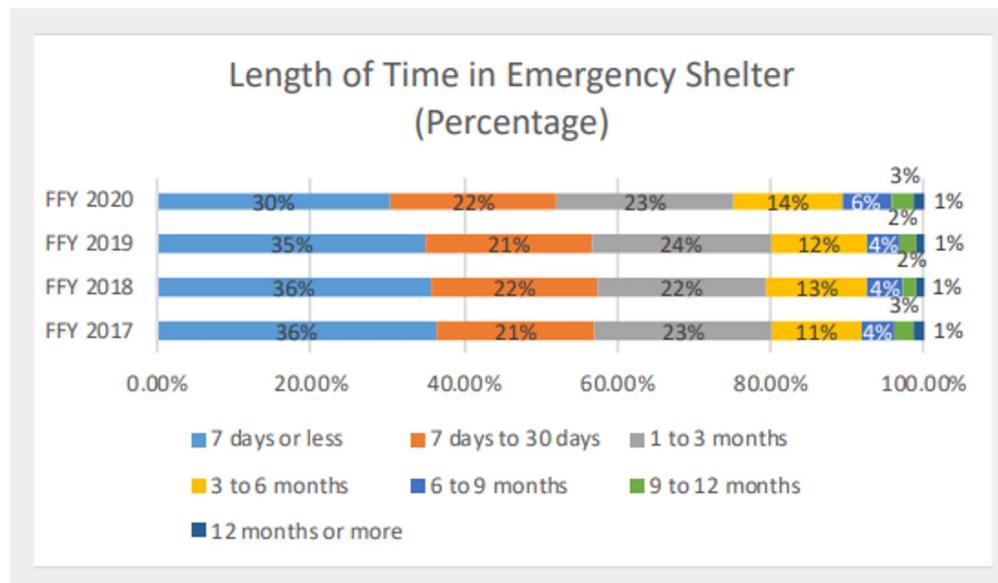
2 MEASURE 2: THE EXTENT TO WHICH PERSONS WHO EXIT HOMELESSNESS TO PERMANENT HOUSING DESTINATIONS RETURN TO HOMELESSNESS

This measure calculates how many people exited homelessness 24 months before the reporting period, then calculates how many people returned to homelessness at different intervals.



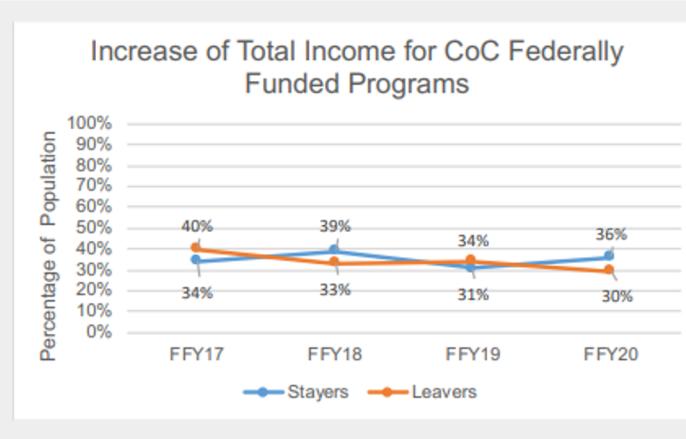
3 MEASURE 3: NUMBER OF HOMELESS PERSONS

This measure represents an unduplicated count of people enrolled in Emergency Shelter and Transitional Housing projects during the reporting period.



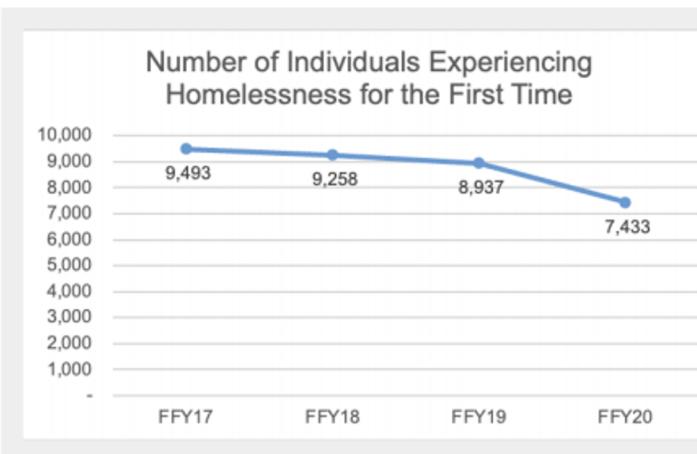
4 MEASURE 4: EMPLOYMENT AND INCOME GROWTH FOR HOMELESS PERSONS IN COC PROGRAM-FUNDED PROJECTS

This measure shows the percentage of persons in CoC-funded programs (i.e., emergency shelter, street outreach, housing projects) who increase income during the federal fiscal year 2020.



5 MEASURE 5: NUMBER OF PERSONS WHO BECOME HOMELESS FOR THE FIRST TIME

This measure counts the number of people experiencing homelessness for the first time in the reporting period, including people entering emergency shelters, transitional housing, and all permanent housing projects.

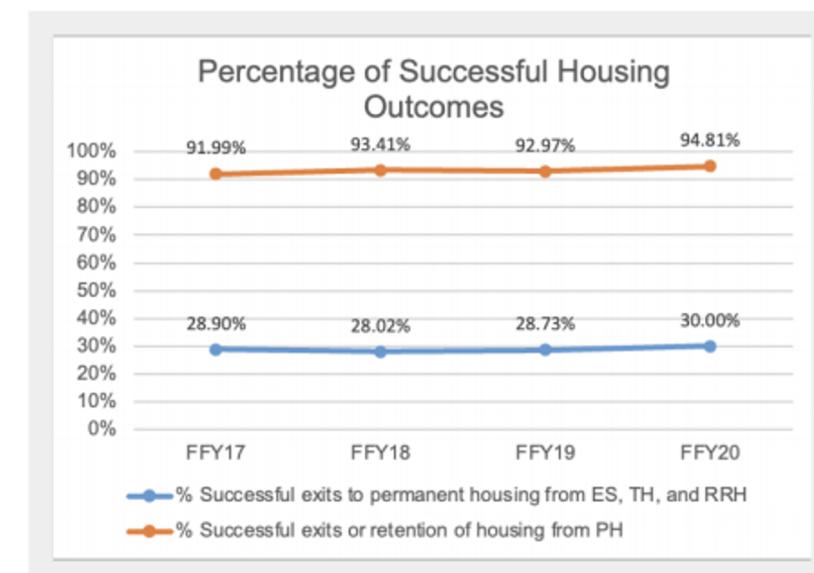


6 MEASURE 6: HOMELESSNESS PREVENTION AND HOUSING PLACEMENT OF PERSONS

This measure is not applicable to any CoC in the country.

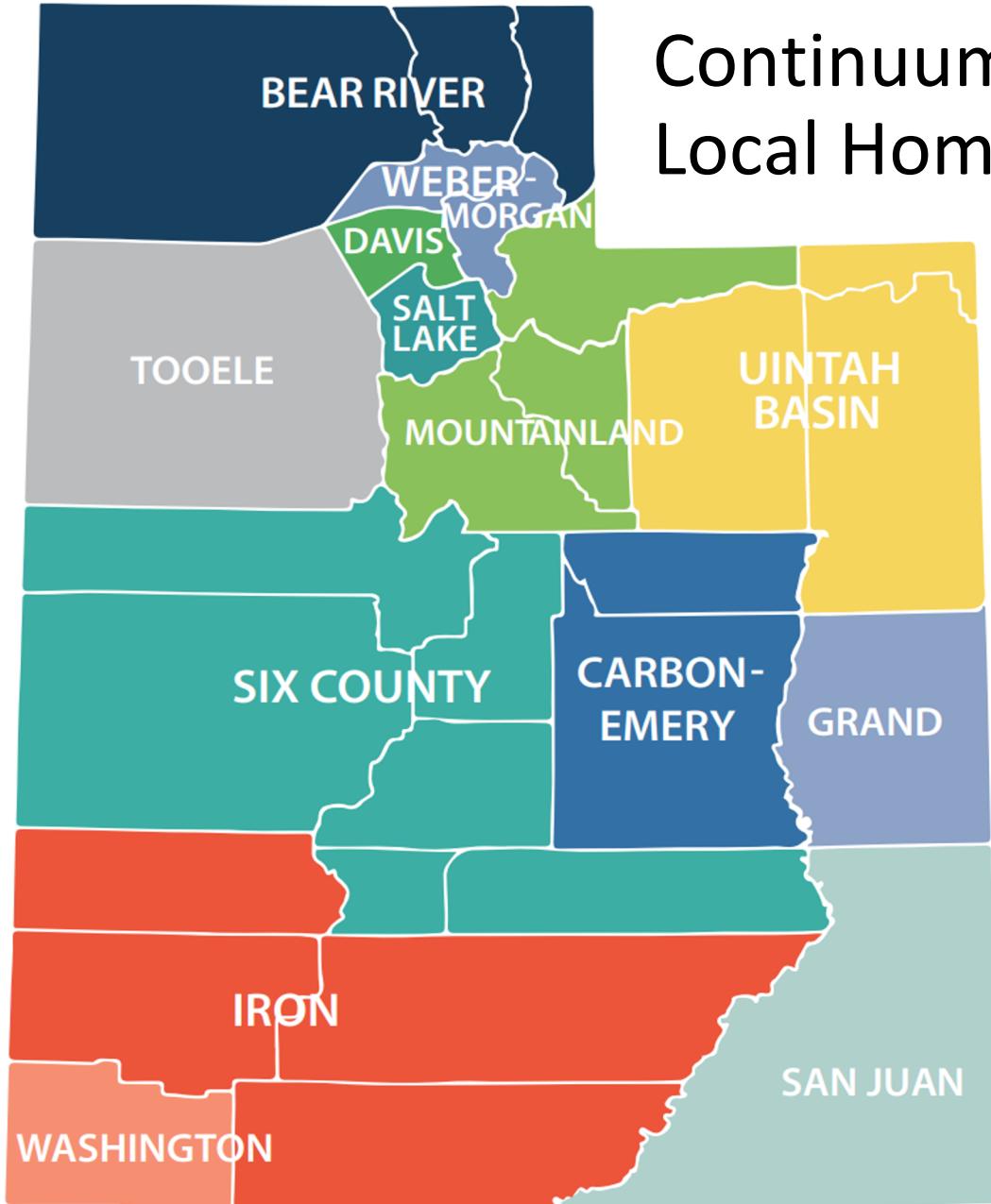
7 MEASURE 7: SUCCESSFUL HOUSING PLACEMENT

This measure looks at people who retained permanent housing or exited to a permanent housing destination during the reporting period.



CoC and LHC Models





Continuum of Care (CoC) & Local Homeless Councils (LHCs)

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CoC Background

A **Continuum of Care** (CoC) is a program designed by the U.S. Department of Housing and Urban Development (HUD) to promote community wide commitment to the goal of ending homelessness.

2009 U.S. Homeless Emergency Assistance and Rapid Transition to Housing Act (HEARTH Act)



Local Homeless Councils

Local Homeless Council (LHC) is a Utah specific term and system structure where homelessness service coordination takes place.

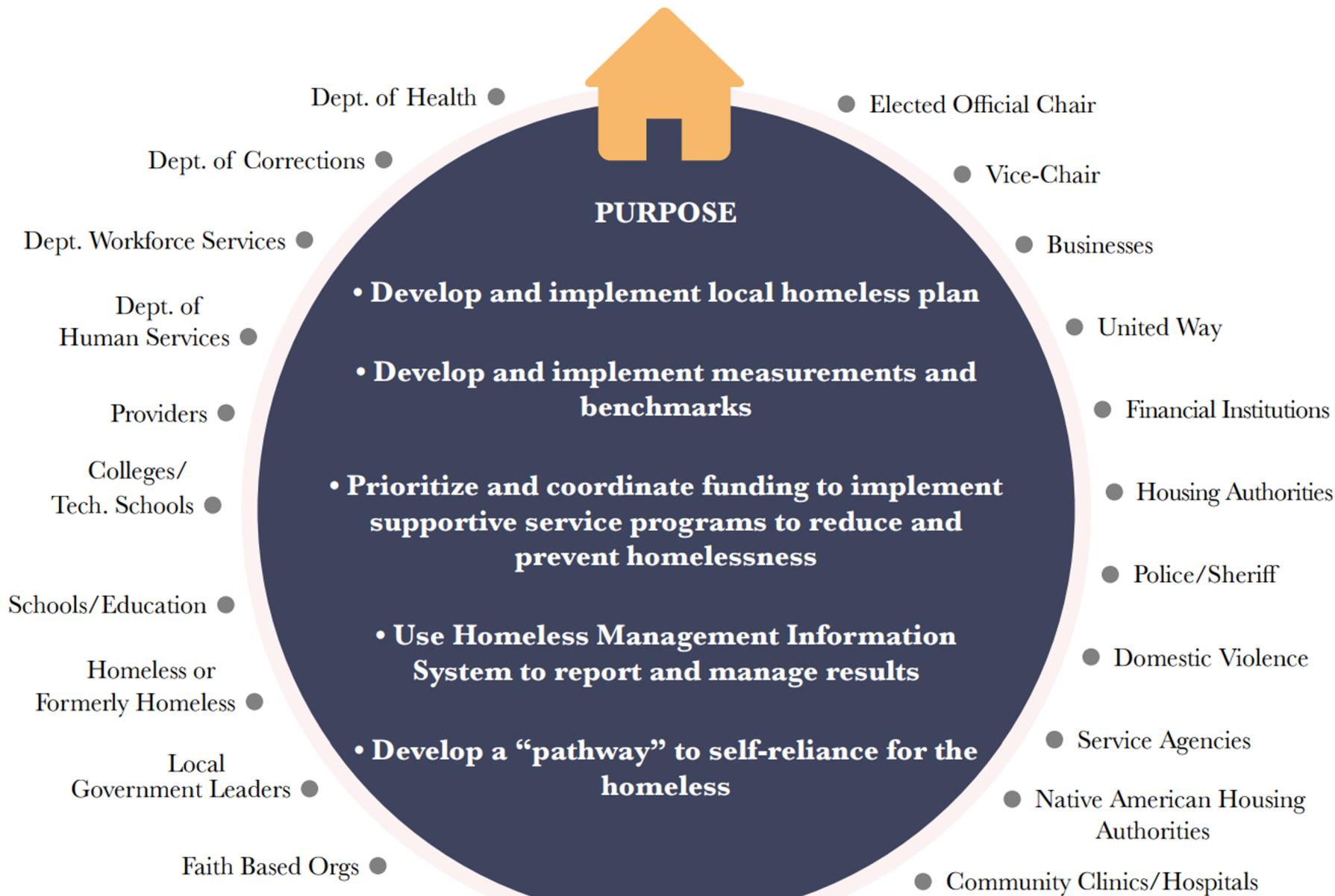
- 13 throughout the state
 - Developed in 2004 with HCD, AOG's, CAP agencies, health departments and lead by Lloyd Pendleton
 - Response to the 10 year plan to end chronic homelessness in Utah (2005-2015)
 - Utah Strategic Plan on Homelessness outlines coordination and implementation (2019)
- A county or group of counties - often aligned with the Associations of Governments (AOGs)

In alignment with current state code [35A-16-205](#) and 2021 HB347, the LHCs are the designated local oversight bodies by the Utah Homeless Network.

The LHCs are responsible for:

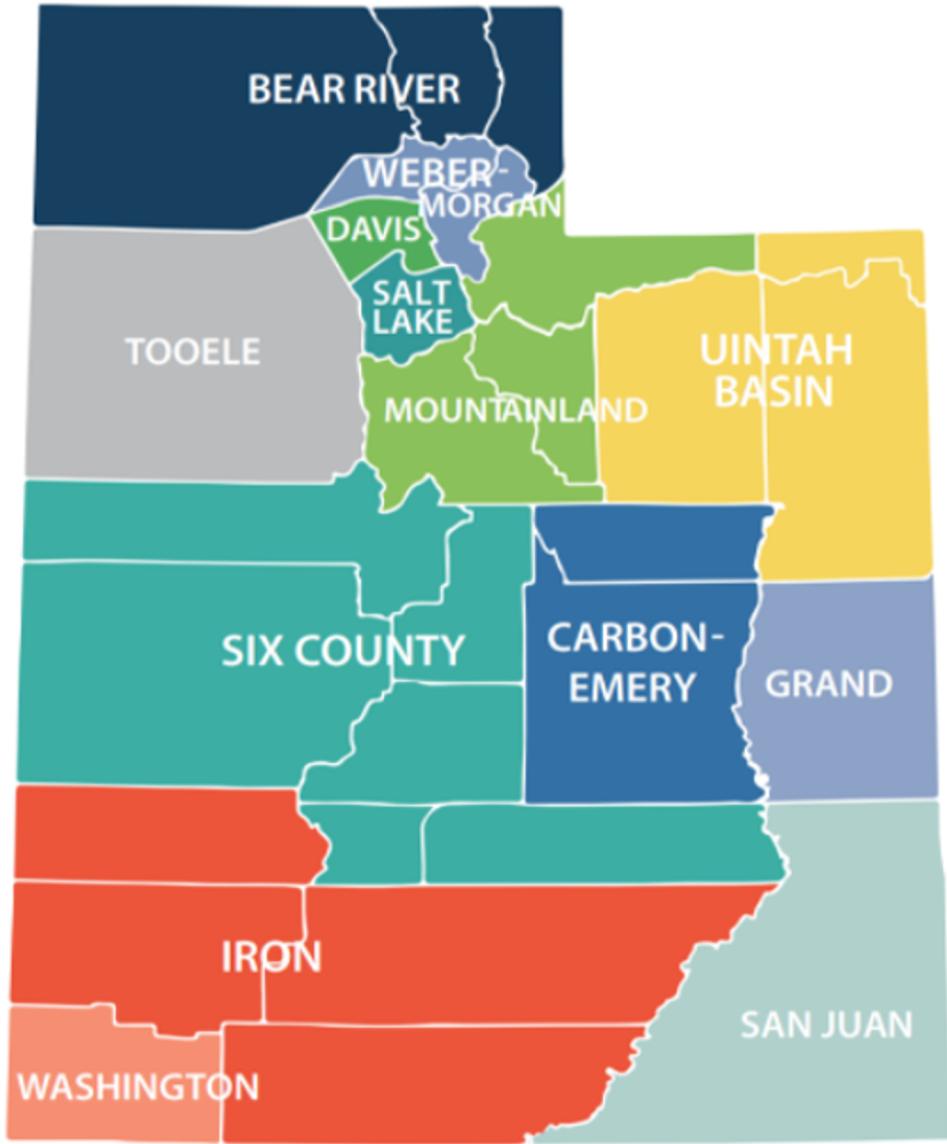
- Developing a **common agenda and vision** for reducing homelessness in their respective regions;
- Developing a **spending plan** that coordinates the funding supplied to local stakeholders; and
- **Aligning local funding** to projects that are improving outcomes and targeting specific needs in the community.

CoC and Local Homeless Councils (LHC) Best Practice Structure



Utah Homeless Network

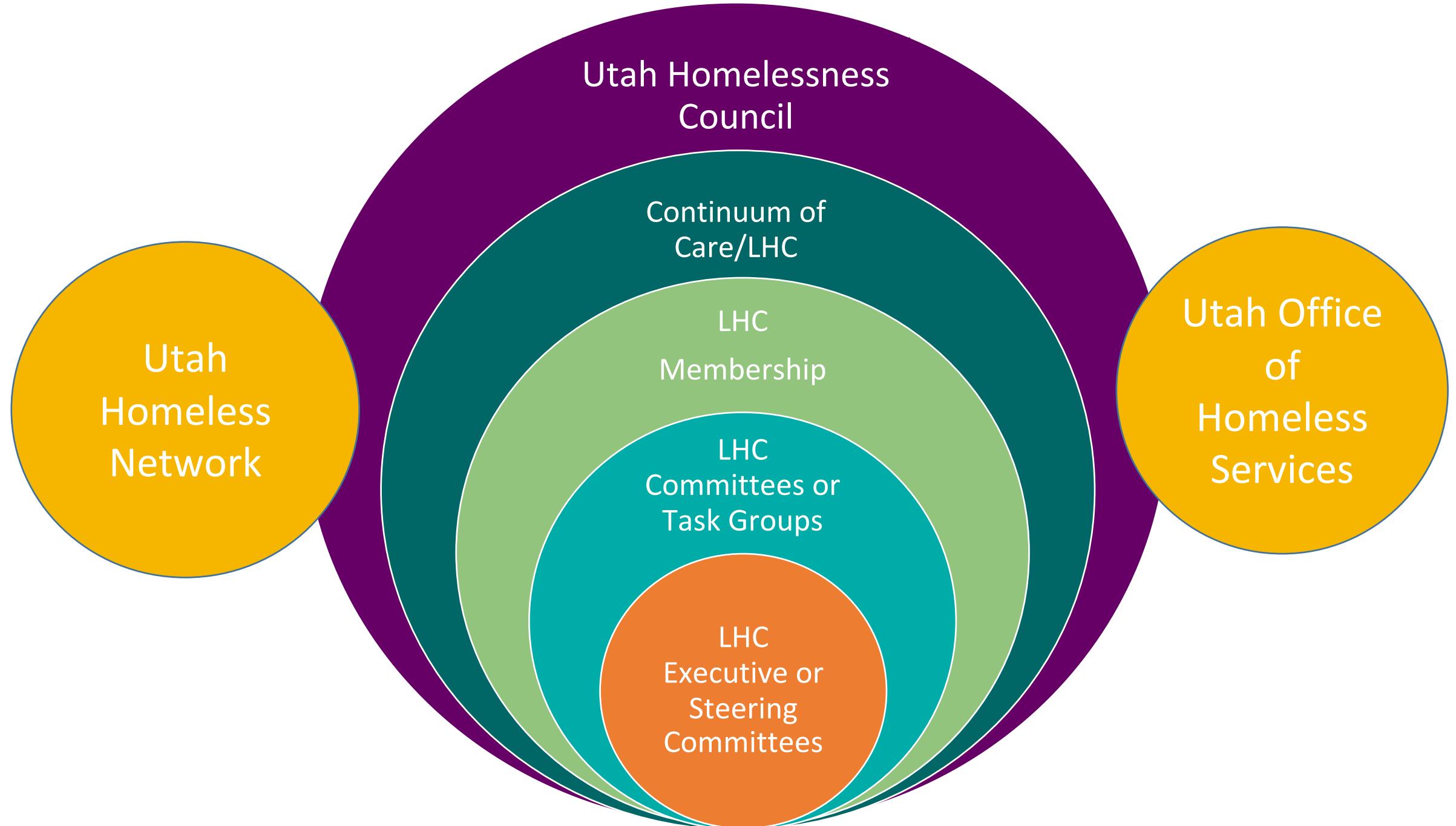




Utah Homeless Network Steering Committee - LHC Leadership

*Also members of Utah Homelessness Council as determined per statute by the UHN

LHC	LHC Role	Name
Bear River	Chair Designee	Stefanie Jones*
Carbon-Emery	Chair	Renee Raso
Davis	Co-Chair/Chair Designee	Steve Lyon
Grand	Chair Designee	Liz Donkersloot
Iron	Chair Designee	Peggy Green*
Mountainland	Chair Designee	Karen McCandless
San Juan	Chair/Chair Designee	Mack McDonald/ Ann Marie Burgess
Six County	Chair Designee	Pam Morrison
Salt Lake Valley Coalition to End Homelessness	Co-Chair/Chair Designee	Rob Wesemann* Jean Hill
Tooele	Chair Designee	Christy Johnson
Uintah Basin	Chair Designee	Kim Dieter*
Washington	Co-Chair/Chair Designee	Carol Hollowell
Weber-Morgan	Chair Designee	Melissa Freigang
OHS	Designee	Mary DeMasters
HMIS	Designee	Joseph Jensen
Balance of State	Chair	Travis James
Mountainland	Collaborative Applicant	Heather Hogue*
SLVCEH	Collaborative Applicant	Katherine Fife
N/A	Lived Experience	Shailey Ovard



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Balance of State



END UTAH
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Mountainland



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Salt Lake Valley