

# WORK/STUDY AGENDA SPRINGVILLE CITY COUNCIL MEETING NOVEMBER 09, 2021 AT 5:30 P.M.

Multi-Purpose Room 110 South Main Street Springville, Utah 84663

#### CALL TO ORDER- 5:30 P.M.

#### **COUNCIL BUSINESS**

- 1. Calendar
  - Nov 11 City Offices Closed (observance of Veteran's Day)
  - Nov 16 Work/Study Meeting 5:30 p.m., 7:00 p.m. Regular Meeting
  - Dec 07 Work/Study Meeting 5:30 p.m., 7:00 p.m. Regular Meeting

#### 2. DISCUSSION AND PRESENTATIONS

a) Discussion on the Lakeside Landing Plan - Josh Yost, Community Development Director

#### 3. MAYOR, COUNCIL, AND ADMINISTRATIVE REPORTS

- a) Discussion with Department Directors
- b) Mayor and Council Reports

#### 4. ADJOURNMENT

#### 5. CLOSED SESSION, IF NEEDED - TO BE ANNOUNCED IN MOTION

The Springville City Council may temporarily recess the regular meeting and convene in a closed session to discuss the character, professional competence, or physical or mental health of an individual, pending or reasonably imminent litigation, and the purchase, exchange, or lease of real property, as provided by UCA 52-4-205.

CERTIFICATE OF POSTING - THIS AGENDA IS SUBJECT TO CHANGE WITH A MINIMUM OF 24-HOURS NOTICE - POSTED 11/05/2021

In compliance with the Americans with Disabilities Act, the City will make reasonable accommodations to ensure accessibility to this meeting. If you need special assistance to participate in this meeting, please contact the City Recorder at (801) 489-2700 at least three business days prior to the meeting.

Meetings of the Springville City Council may be conducted by electronic means pursuant to Utah Code Annotated Section 52-4-207. In such circumstances, contact will be established and maintained by telephone or other electronic means and the meeting will be conducted pursuant to Springville City Municipal Code 2-4-102(4) regarding electronic meetings.





# **Quarterly Department Reports**

# Assistant City Administrator Finance Department

Accounting Treasury Utility Billing

# Springville Library

#### Hobble Creek Golf Course

Golf Restaurant

# Recreation & Community Events Department

Community Events Clyde Recreation Center Recreation Senior Citizens

# Assistant City Administrator Legal Department

Legal
Risk Management
Prevention Coordinator/Youth Court
Victim Advocate

# Department of Buildings and Grounds

Cemetery Facilities Canyon Parks City Parks Urban Forest

# **Community Development Department**

Building Planning Business Licensing

# 3) Springville Museum of Art

# 4) Power Department

Distribution Electrical Operations Generation Metering

# 5) Department of Public Safety

Ambulance/EMT
Code Enforcement
Emergency Preparedness
Dispatch
Fire
Police

# 6) Department of Public Works

Engineering Streets Water Water Reclamation



# Monthly Financial Report

To: Mayor and City Council

From: Bruce Riddle, Finance Director

CC: City Administrator

Date: November 2, 2021

Re: September 2021 Financial Report

Please find attached the Monthly Fund Summary Financial Report for September 2021. Historically the Finance Department has provided this monthly report with no narrative, but beginning this fiscal year it is our intent to provide a brief list of noteworthy items, which we hope you will find useful.

#### Items of Note:

- General Fund Revenues (p. 1)
  - Tax revenues may appear low, but there are two important things to remember: (1) there is a two-month lag for sales tax, so the Septeber sales tax number won't be available until the end of November; (2) approximately \$4M of the \$15.7M tax budget is property tax and we receive most of that revenue in a single disbursement from the County in December.
  - While there is a lag in sales tax revenues, we have received the first two
    disbursement for the current fiscal year and thus far revenues have been
    approximately 15% higher than the same period last year and approximately 14%
    above budget for the period.
  - We received the first tranche of American Rescue Plan Act of 2021 (ARPA) funds (\$1.97M) from the federal government in July. This money was not budgeted as part of the adopted FY2021 budget, so it makes the Intergovernmental Revenue appear high relative to budget. Most of the Intergovernmental Revenue is C Road money from the State that is disbursed in six payments over the course of the year. We have not yet received the first C Road disbursement for the new year.
- Operating Accounts (throughout) many of the operating accounts may appear to be tracking very tightly with or slightly ahead of the 25% of the budget year that has transpired. In most cases this is attributable to the fact that there were three pay periods, (rather than the usual two) in July, although a portion of the first pay period was accrued back to June to be captured in the closing of the prior fiscal year.
- Capital Expenditures (throughout) with this report being for September, most capital projects for the new budget year are in the early stages of planning, design and bidding; but we are beginning to process expenditures toward the projects.

- Enterprise Fund Revenues (pp. 8-13).
  - The utility funds typically experience some of their highest revenue months in the first quarter of the fiscal year as water and power consumption are at their highest during the summer months. With the first quarter billings, all funds were at or above target levels except Water, which is currently approximately 10% below budget. We will be monitoring this closely, but it appears the "conservation" message statewide is having some affect on water usage in Springville. Some budget adjustments have been identified to mitigate a revenue shortfall for the year if water sales continue to lag for the year.
  - The Golf Course continues to experience high utilization. Continued "COVID" demand along with the newly implemented pre-pay policy are driving record revenues. September revenues were up \$40,468 over September 2020 and up \$88k YTD over prior year.

#### **Finance/Treasury Department Report**

Through period ending: 9/30/2021

		Fiscal Ye	ear 2021			Fiscal Ye	ear 2022			Annual		Tar	get
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2019	2020	2021	Q1	Actual
Finance Division													
Timely Reports	100%	100%	100%	100%	100%				100%	100%	100%	100%	100%
Timely Payment	98%	97%	96%	96%	98%				98%	98%	97%	98%	98%
Treasury Division													
Treasury Cost per Transaction	\$2.39	\$2.41	\$2.43	\$2.46	\$2.47				\$2.65	\$2.56	\$2.42	\$2.50	\$2.47
Maximize Interest	94%	98%	95%	98%	97%				88%	92%	96%	95%	97%

Measure	Description	Formula
Timely Reports	% of monthly department income statements delivered within 10 business days of previous month end	Reports completed within 10 business days / total reports provided
Timely Payment	% of all invoices paid by the due date	Invoices paid on time / total invoices
Treasury Cost per Transaction	Per transaction cost of all transactions (receipts) processed by the treasury division	Total treasury costs / # of transactions handled
Maximize Interest	Interest earnings as a % of potential interest earnigs if all cash were deposited in PTIF	Interest earnings / potential interest earnings of PTIF

#### Notes:

1. PTIF interest rates dropped approximately 50 basis points between April and June whereas CB sweep account rates dropped only 10 basis points. Therefore, the measure appears skewed and is an anomoly.

#### GENERAL FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
REVENUE					
TAX REVENUE	996,891.88	1,482,448.79	15,878,212.00	14,395,763.21	9.3
LICENSE REVENUE	84,917.95	259,743.29	1,856,500.00	1,596,756.71	14.0
INTERGOVERNMENTAL REVENUE	218,709.38	2,297,808.93	2,107,612.00	( 190,196.93)	109.0
CHARGES FOR SERVICES	51,145.25	196,739.56	1,116,385.00	919,645.44	17.6
FINES AND FORFEITURES	18,517.48	96,642.03	411,000.00	314,357.97	23.5
MISCELLANEOUS REVENUE	139,472.64	885,554.03	3,242,625.00	2,357,070.97	27.3
CONTRIBUTIONS & TRANSFERS	495,299.00	1,485,897.00	5,943,606.00	4,457,709.00	25.0
TRANSFERS & OTHER REVENUE SO	1,720.85	26,758.95	68,175.00	41,416.05	39.3
	2,006,674.43	6,731,592.58	30,624,115.00	23,892,522.42	
EXPENDITURES					
LEGISLATIVE	5,103.01	47,243.53	208,310.00	161,066.47	22.7
ADMINISTRATION	94,896.85	256,784.72	1,308,622.00	1,051,837.28	19.6
INFORMATION SYSTEMS	57,347.26	145,623.62	524,402.00	378,778.38	27.8
LEGAL	47,025.41	203,715.81	785,247.00	581,531.19	25.9
FINANCE	40,572.88	167,799.33	635,717.00	467,917.67	26.4
TREASURY	34,585.74	105,875.91	455,858.00	349,982.09	23.2
BUILDING INSPECTIONS	39,607.47	128,467.51	594,327.00	465,859.49	21.6
PLANNING & ZONING	34,576.74	93,917.74	702,666.00	608,748.26	13.4
PUBLIC WORKS	28,531.68	84,609.09	537,110.00	452,500.91	15.8
CITY ENGINEER	63,934.02	238,387.94	1,507,863.00	1,269,475.06	15.8
POLICE EXPENDITURES	343,382.85	1,087,752.89	4,631,701.00	3,543,948.11	23.5
POLICE DISPATCH	68,997.36	216,767.98	876,022.00	659,254.02	24.7
FIRE DEPARTMENT	107,939.31	376,344.09	1,673,008.00	1,296,663.91	22.5
MUNICIPAL COURT EXPENDITURES	23,179.02	73,296.74	333,773.00	260,476.26	22.0
STREETS EXPENDITURES	172,973.35	379,487.73	1,591,729.00	1,212,241.27	23.8
PARKS EXPENDITURES	97,254.75	335,266.92	1,334,764.00	999,497.08	25.1
CANYON PARKS	34,479.15	103,475.53	394,140.00	290,664.47	26.3
ART MUSEUM EXPENDITURES	53,888.20	182,109.01	832,782.00	650,672.99	21.9
ART MUSEUM-POPS	24,863.10	61,814.52	314,323.00	252,508.48	19.7
CLYDE RECREATIONAL CENTER	129,408.51	479,186.68	1,801,040.00	1,321,853.32	26.6
RECREATION EXPENDITURES	73,320.80	223,438.95	1,003,569.00	780,130.05	22.3
CEMETERY	21,292.79	53,793.82	276,342.00	222,548.18	19.5
ARTS COMMISSION	16,184.80	16,659.80	87,849.00	71,189.20	19.0
LIBRARY EXPENDITURES	97,038.27	304,224.56	1,181,532.00	877,307.44	25.8
SENIOR CITIZENS	6,084.87	20,509.91	112,700.00	92,190.09	18.2
TRANSFERS, OTHER	582,119.00	1,746,357.00	7,459,449.00	5,713,092.00	23.4
	2,298,587.19	7,132,911.33	31,164,845.00	24,031,933.67	22.9
	( 291,912.76)	( 401,318.75)	( 540,730.00)	( 139,411.25)	( 74.2)

#### DEBT SERVICE & BOND REDEM FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
REVENUE					
MISCELLANEOUS REVENUE CONTRIBUTIONS & TRANSFERS	.15	.47	.00	( .47)	.0 25.0
	134,908.15	404,724.47	1,618,888.00	1,214,163.53	25.0
EXPENDITURES					
BOND EXPENDITURES	144,602.52	144,602.52	1,618,888.00	1,474,285.48	8.9
	144,602.52	144,602.52	1,618,888.00	1,474,285.48	8.9
	( 9,694.37)	260,121.95	.00	( 260,121.95)	.0

#### MUNICIPAL BUILDING AUTHORITY

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
REVENUE					
MBA REVENUE	33,095.01	99,285.03	397,134.00	297,848.97	25.0
	33,095.01	99,285.03	397,134.00	297,848.97	25.0
EXPENDITURES					
MBA DEBT SERVICE	352,090.34	352,090.34	395,334.00	43,243.66	89.1
MBA MISC. EXPENSES	.00	.00	1,800.00	1,800.00	.0
	352,090.34	352,090.34	397,134.00	45,043.66	88.7
	( 318,995.33)	( 252,805.31)	.00	252,805.31	.0

#### CAPITAL IMPROVEMENT FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET		VARIANCE	PCNT
REVENUE						
CAPITAL IMPROVEMENT REVENUES	796,807.80	1,229,059.35	5,015,125.00		3,786,065.65	24.5
	796,807.80	1,229,059.35	5,015,125.00		3,786,065.65	24.5
EXPENDITURES						
LEGISLATIVE EXPENDITURES	.00	.00	50,000.00		50,000.00	.0
ADMINISTRATION	.00	.00	2,050,000.00		2,050,000.00	.0
INFORMATION SYSTEMS	50,934.56	50,934.56	.00	(	50,934.56)	.0
ENGINEERING EXPENDITURES	37,474.72	88,090.25	25,000.00	(	63,090.25)	352.4
POLICE EXPENDITURES	2,214.12	4,020.19	166,945.00		162,924.81	2.4
FIRE DEPARTMENT	512.00	132,311.65	350,000.00		217,688.35	37.8
STREETS EXPENDITURES	22,642.73	22,642.73	3,769,359.00		3,746,716.27	.6
PARKS EXPENDITURES	.00	.00	315,000.00		315,000.00	.0
CANYON PARKS	.00	.00	50,000.00		50,000.00	.0
POOL EXPENDITURES	44,335.65	44,335.65	36,100.00	(	8,235.65)	122.8
RECREATION EXPENDITURES	.00	48,386.28	36,000.00	(	12,386.28)	134.4
CEMETERY EXPENDITURES	.00	.00	55,000.00		55,000.00	.0
ARTS COMMISSION	.00	.00	75,000.00		75,000.00	.0
LIBRARY EXPENDITURES	855.59	1,841.69	27,000.00		25,158.31	6.8
TRANSFERS, OTHER	126,810.00	380,430.00	1,521,721.00		1,141,291.00	25.0
	285,779.37	772,993.00	8,527,125.00		7,754,132.00	9.1
	511,028.43	456,066.35	( 3,512,000.00)	(	3,968,066.35)	13.0

#### SPECIAL SERVICE FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
REVENUE					
SPECIAL REVENUES	339,516.63	675,780.03	2,967,375.00	2,291,594.97	22.8
	339,516.63	675,780.03	2,967,375.00	2,291,594.97	22.8
EXPENDITURES					
PARK IMPACT FEE PROJECTS STREETS IMPACT FEE PROJECTS TRANSFERS	.00 .00 25,583.00	.00 .00 76,749.00	3,000,000.00 250,000.00 537,100.00	3,000,000.00 250,000.00 460,351.00	.0 .0 14.3
	25,583.00	76,749.00	3,787,100.00	3,710,351.00	2.0
	313,933.63	599,031.03	( 819,725.00)	( 1,418,756.03)	73.1

#### INTERNAL SERVICE FUNDS

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
REVENUE					
CHARGES FOR SERVICES	27,916.31	89,063.04	512,799.00	423,735.96	17.4
CONTRIBUTIONS & TRANSFERS	127,408.00	382,224.00	1,528,898.00	1,146,674.00	25.0
	155,324.31	471,287.04	2,041,697.00	1,570,409.96	23.1
EXPENDITURES					
CENTRAL SHOP	23,985.56	77,638.89	358,575.00	280,936.11	21.7
FACILITIES MAINTENANCE	83,901.86	239,636.40	1,039,032.00	799,395.60	23.1
FACIL MAINT - CAPITAL EXPENSE	898.11	( 37,463.46)	417,700.00	455,163.46	( 9.0)
TRANSFERS, OTHER	1,288.00	3,864.00	160,446.00	156,582.00	2.4
	110,073.53	283,675.83	1,975,753.00	1,692,077.17	14.4
	45,250.78	187,611.21	65,944.00	( 121,667.21)	284.5

#### VEHICLES AND EQUIPMENT FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
REVENUE					
REVENUES TRANSFERS IN	.00 118,847.00	512.31 356,541.00	.00 1,426,155.00	( 512.31) 1,069,614.00	.0 25.0
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	118,847.00	357,053.31	1,426,155.00	1,069,101.69	25.0
EXPENDITURES					
ADMNISTRATION	.00	.00	128,500.00	128,500.00	.0
CITY ENGINEER	.00	6,793.95	10,000.00	3,206.05	67.9
POLICE	.00	.00	112,778.00	112,778.00	.0
AMBULANCE	.00	.00	984,000.00	984,000.00	.0
STREETS	.00	.00	28,000.00	28,000.00	.0
DEPARTMENT 4580	.00	.00	5,000.00	5,000.00	.0
WATER	.00	.00	180,000.00	180,000.00	.0
SEWER	.00	.00	30,000.00	30,000.00	.0
ELECTRIC	.00	219,947.10	275,500.00	55,552.90	79.8
STORM WATER	.00	.00	168,500.00	168,500.00	.0
GOLF COURSE		.00	56,000.00	56,000.00	.0
	.00	226,741.05	1,978,278.00	1,751,536.95	11.5
	118,847.00	130,312.26	( 552,123.00)	( 682,435.26)	23.6

#### WATER UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
REVENUE					
ENTERPRISE REVENUE	727,811.77	2,364,174.41	12,052,253.00	9,688,078.59	19.6
	727,811.77	2,364,174.41	12,052,253.00	9,688,078.59	19.6
EXPENDITURES					
WATER DISTRIBUTION EXPENDITURE	243,960.40	499,173.88	2,235,613.00	1,736,439.12	22.3
WATER PI EXPENDITURES	4,156.69	16,248.81	315,349.00	299,100.19	5.2
CAPITAL EXP-CULINARY WATER	81,650.13	140,897.00	2,627,046.00	2,486,149.00	5.4
IMPACT FEE PROJECTS	.00	19,252.33	5,458,828.00	5,439,575.67	.4
PRINCIPAL	.00	.00	179,000.00	179,000.00	.0
TRANSFERS, OTHER	98,762.93	315,460.18	1,236,416.00	920,955.82	25.5
	428,530.15	991,032.20	12,052,252.00	11,061,219.80	8.2
	299,281.62	1,373,142.21	1.00	( 1,373,141.21)	13731

#### SEWER UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
REVENUE					
ENTERPRISE REVENUE	468,558.00	1,380,017.14	5,399,773.00	4,019,755.86	25.6
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	468,558.00	1,380,017.14	5,399,773.00	4,019,755.86	25.6
EXPENDITURES					
SEWER EXPENDITURES	18,908.31	89,983.85	493,935.00	403,951.15	18.2
WASTE WATER TREATMENT PLANT	135,758.04	280,180.64	1,319,472.00	1,039,291.36	21.2
CAPITAL PROJECTS-LAND/EASEMEN	.00	.00	265,000.00	265,000.00	.0
VEHICLES & EQUIP-WASTE WATER	20,850.07	29,788.01	100,000.00	70,211.99	29.8
PROJECTS	12,810.25	405,836.75	2,192,780.00	1,786,943.25	18.5
IMPACT FEE PROJECTS	.00	.00	30,000.00	30,000.00	.0
BOND PRINCIPAL	.00	.00	716,000.00	716,000.00	.0
TRANSFERS, OTHER	86,253.45	335,239.38	1,196,856.00	861,616.62	28.0
	274,580.12	1,141,028.63	6,314,043.00	5,173,014.37	18.1
	193,977.88	238,988.51	( 914,270.00)	( 1,153,258.51)	26.1

#### ELECTRIC UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
REVENUE					
ENTERPRISE REVENUE	3,445,179.97	10,370,685.75	32,124,305.00	21,753,619.25	32.3
	3,445,179.97	10,370,685.75	32,124,305.00	21,753,619.25	32.3
EXPENDITURES					
ELECTRIC DISTRIBUTION	209,597.42	653,115.17	2,835,079.00	2,181,963.83	23.0
ELECTRIC GENERATION	123,929.14	523,134.67	1,996,222.00	1,473,087.33	26.2
NEW DEVELOPMENT	114,861.37	158,922.42	684,500.00	525,577.58	23.2
GENERATION PROJECTS	27,051.83	89,096.36	2,410,882.00	2,321,785.64	3.7
IMPACT FEE PROJECTS	40,546.12	310,192.20	1,792,012.00	1,481,819.80	17.3
TRANSFERS, OTHER	2,064,494.80	4,783,746.14	22,473,002.00	17,689,255.86	21.3
	2,580,480.68	6,518,206.96	32,191,697.00	25,673,490.04	20.3
	864,699.29	3,852,478.79	( 67,392.00)	( 3,919,870.79)	5716.5

#### STORM WATER FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
REVENUE					
ENTERPRISE REVENUES	206,331.77	566,078.10	1,916,347.00	1,350,268.90	29.5
	206,331.77	566,078.10	1,916,347.00	1,350,268.90	29.5
EXPENDITURES					
STORM DRAIN EXPENDITURES	23,550.98	98,585.72	521,840.00	423,254.28	18.9
CAPITAL PROJECTS	.00	.00	457,500.00	457,500.00	.0
IMPACT FEE PROJECTS	.00	.00	782,500.00	782,500.00	.0
TRANSFERS, OTHER	64,917.90	194,810.54	782,373.00	587,562.46	24.9
	88,468.88	293,396.26	2,544,213.00	2,250,816.74	11.5
	117,862.89	272,681.84	( 627,866.00)	( 900,547.84)	43.4

#### WASTE UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
REVENUE					
ENTERPRISE REVENUE	212,246.56	556,067.89	2,068,014.00	1,511,946.11	26.9
	212,246.56	556,067.89	2,068,014.00	1,511,946.11	26.9
EXPENDITURES					
SOLID WASTE EXPENDITURES	103,521.56	241,463.10	1,229,880.00	988,416.90	19.6
SOLID WASTE RECYCLING	1,959.11	3,943.21	86,375.00	82,431.79	4.6
TOOLS & EQUIPMENT	.00	.00	71,455.00	71,455.00	.0
TRANSFERS, OTHER	55,568.91	166,828.90	669,952.00	503,123.10	24.9
	161,049.58	412,235.21	2,057,662.00	1,645,426.79	20.0
	51,196.98	143,832.68	10,352.00	( 133,480.68)	1389.4

#### GOLF COURSE UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
REVENUE					
ENTERPRISE REVENUE	234,936.40	680,648.85	4,909,880.00	4,229,231.15	13.9
	234,936.40	680,648.85	4,909,880.00	4,229,231.15	13.9
EXPENDITURES					
GOLF COURSE EXPENDITURES GOLF CART PROJECTS TRANSFERS, OTHER	80,431.21 .00 18,112.00	241,834.55 .00 54,336.00	872,012.00 3,820,165.00 217,346.00	630,177.45 3,820,165.00 163,010.00	27.7 .0 25.0
	98,543.21	296,170.55	4,909,523.00	4,613,352.45	6.0
	136,393.19	384,478.30	357.00	( 384,121.30)	10769

#### REDEVELOPMENT AGENCY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
REVENUE					
CONTRIBUTIONS & TRANSFERS	1,667.00	5,001.00	520,000.00	514,999.00	1.0
	1,667.00	5,001.00	520,000.00	514,999.00	1.0
EXPENDITURES					
RDA EXPENDITURES	9,634.43	9,634.43	520,000.00	510,365.57	1.9
	9,634.43	9,634.43	520,000.00	510,365.57	1.9
	( 7,967.43)	( 4,633.43)	.00	4,633.43	.0

#### CEMETERY TRUST FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
REVENUE					
CHARGES FOR SERVICES	8,089.01	24,899.10	106,500.00	81,600.90	23.4
	8,089.01	24,899.10	106,500.00	81,600.90	23.4
EXPENDITURES					
	.00	.00	.00	.00	.0
	8,089.01	24,899.10	106,500.00	81,600.90	23.4

#### SPECIAL TRUSTS FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
REVENUE					
SOURCE 3400	125,000.00	375,000.00	1,500,000.00	1,125,000.00	25.0
	125,000.00	375,000.00	1,500,000.00	1,125,000.00	25.0
EXPENDITURES					
TRANSFERS, OTHER	.00	.00	25,000.00	25,000.00	.0
	.00	.00	25,000.00	25,000.00	.0
	125,000.00	375,000.00	1,475,000.00	1,100,000.00	25.4

# Springville Public Library Department Report June 2021

	Fiscal Ye	ear 2021			Fiscal Ye	ar 2022			Annual				Target	
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2019	2020	2021	2022	Q1	Annual
Operating Costs (per capita)	\$6.25	\$6.28	\$7.00	\$10.08	\$8.62				\$31.51	\$27.31	\$29.63		\$8.38	\$33.50
Visitation Rate (per capita)	0.86	0.94	1.05	1.54	1.70				9.39	6.72	4.40		1.77	7.08
Community Usage Rate (percentage of community that uses the library - citizen survey)	81%	81%	81%	81%	81%				79%	80%	80%		80%	80%
Patron Satisfaction Rate (average rating of collection, user experience, facility, and programs)	88.1%	88.1%	88.1%	88.1%	88.1%				88.1%	88.1%	88.1%		89.25%	89.25%
Circulation Rate (per capita)	3.68	3.53	3.88	4.39	4.39				19.64	16.31	15.44		4.14	16.59
Program Attendance (total number of attendees)	1,623	4,535	4,431	7,487	7,807				44,962	33,388	18,146		7,500	30,000
Internet Use (Average daily number of computer sessions)	22	26	29	41	36				107	68	29		50	15,000



## **RECREATION**

MEASURE	Q1	Q2	Q3	Q4	Q1
Participation Rate (per population)	4.55%	3.87%	4.31%	3.17%	4.05%
Revenue per Participant	\$35.39	\$45.59	\$58.06	\$145.76	\$51.40
Operating Cost per Participant	\$112.83	\$149.97	\$128.12	\$58.06	\$127.64
Cost Recovery Rate	31.37%	30.40%	45.32%	18.14%	40.27%
Participant Satisfaction Rate	62%	63.0%	81.0%	89.0%	86.0%
Participation Rate (per Nebo numbers)	20.59%	16.46%	15.55%	14.38%	17.27%

## **CLYDE REC CENTER**

		Fiscal Year 2020							
MEASURE	Q1	Q2	Q3	Q4	Q1				
Passholder rate (per population)	NA	NA	NA	NA	18.09%				
Visitation rate	2.42	2.16	2.56	0.66	1.88				
Revenue per visit	\$3.64	\$3.40	\$5.95	\$5.21	\$4.53				
Operating cost per visit	\$5.26	\$4.48	\$4.42	\$8.67	\$6.49				
Net Promoter score	80	76	73	82	86				

# **SENIOR CENTER**

		Fiscal Year 2020						
MEASURE	Q1	Q2	Q3	Q4	Q1			
Operating cost per member	\$36.69	\$46.16	\$53.17	\$42.62	\$43.41			
Average program attendance rate	40.56%	26.99%	26.78%	0.00%	0.00%			
Member satisfaction rate			87.90%					

Fiscal Y	ear 2021			Fiscal Y			Annual	
Q2	Q3	Q4	Q1	Q2	Q3	Q4	2019	2020
4.07%	4.23%	6.73%	4.67%				5.13%	3.98%
\$48.42	\$64.37	\$60.05	\$50.84				\$49.30	\$71.20
\$140.40	\$166.59	\$135.63	\$133.71				\$123.09	\$112.24
34.49%	38.64%	44.27%	38.02%				39.90%	31.31%
86.5%	81.5%	84.0%	84.0%				NA	73.75%
17.36%	18.01%	28.68%	19.81%				19.91%	16.74%

Fiscal Yo	ear 2021			Fiscal Y			Annual	
Q2	Q3	Q4	Q1	Q2	Q3	Q4	2019	2020
18.08%	19.38%	23.48%	21.00%				NA	NA
1.89	2.69	2.67	2.25				2.72	1.95
\$4.62	\$4.38	\$5.96	\$4.74				\$4.15	\$4.55
\$5.83	\$4.62	\$4.43	\$6.03				\$4.38	\$5.71
85	80	78	78				75	109

Fiscal Y	ear 2021			Fiscal Y	ear 2022			Annual
Q2	Q3	Q4	Q1	Q2	Q3	Q4	2019	2020
\$43.81	\$41.65	\$48.04	\$36.49				\$53.13	\$44.66
13.24%	22.87%	57.51%	44.70%				32.48%	23.58%
	NA		NA				9.31	87.90%

		Target
2021	2022	Α
4.12%	4.67%	4.50%
\$56.06	50.84214	\$70.00
\$142.57	133.711	\$120.00
39.42%	38.02%	38.00%
84.50%	84.00%	72.00%
17.31%	19.81%	17.00%

		Target
2021	2022	Α
19.76%	21.00%	25.00%
2.28	2.25	2.75
\$4.87	\$ 4.74	\$4.50
\$5.34	\$ 6.03	\$4.80
82	78	75

		Target
2021	2022	Α
\$44.23	36.49288	\$46.00
23.41%	44.70%	32.00%
NA		90.00%

# **Legal Department Report**

# August 2021

		Fiscal Y	ear 2021			Fiscal Y	ear 2022	2	Annual			Target		
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2020	2021	2022	Q	Α	
Prosecution Cost Per Misdemeanor Case <sup>1</sup>	\$204	\$285	\$153	\$184	\$229	NA	NA	NA	\$155	\$206	\$229	\$320	\$320 <sup>2</sup>	
Claims Ratio (total claims per 1,000 residents)	0.12	0.12	0.00	0.15	0.17	NA	NA	NA	0.39	0.57	0.17	>0.17	<0.68 <sup>3</sup>	
Prosecution Success (misdemeanors only)	97%	98%	NA*	98%	100%	NA	NA	NA	97%	95%	100%	>95%	>95%4	
Claims Payment Ratio (cost per capita)	\$0.09	\$0.00	\$0.00	\$0.13	\$0.15	NA	NA	NA	\$0.22	\$1.82	\$0.15	<\$2.50	<\$4.00 <sup>5</sup>	
EMOD Rate	1.04	1.04	0.94	0.94	1.35	NA	NA	NA	1.04	0.94	0.94	<1.00	<1.00 <sup>6</sup>	

<sup>\*</sup>The Utah Supreme Court issued an order based on the COVID-19 pandemic that cancelled all misdemeanor case hearings until June 1, 2020.

<sup>&</sup>lt;sup>1</sup> The cost amount is our best effort calculating the cost to prosecute a misdemeanor case. We reduced prosecution costs by 25% to account for prosecution of traffic citations. The court handles over 3,000 traffic citations per year.

<sup>&</sup>lt;sup>2</sup> This number is based on a prosecution caseload of 500 misdemeanor cases per year.

<sup>&</sup>lt;sup>3</sup> National average of claims per 1,000 residents (ICMA 2007).

<sup>&</sup>lt;sup>4</sup> US conviction rate for misdemeanors is 93% (2012).

<sup>&</sup>lt;sup>5</sup> National average paid per claim per capita is \$6.11 (ICMA 2007).

<sup>&</sup>lt;sup>6</sup> Anything below a 1.00 EMOD is above average.

# **Buildings & Grounds Department**: July – September, 2021

		Fisc	al Year 2	2021		Fiscal Yea	r 2022			Annual		Tai	get
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2019	2020	2021	Q1	Α
					Facilities N	<u>lanagemen</u>	<u>t</u>						
Average # of Days to Complete Work Order Requests	13	6.4	5.2	13.5	12.50				13	15.75	9.53	14	14
Capital Replacement Project Completion (# of completed projects/total # of approved projects for FY)	15%	15%	15%	40%	16%				68%	75%	21.25	25%	100%
System Renewal and Replacement Rates (Capital Reserve/20 year projected total costs)	0%	0%	17%	0%	0%				3.5%	6.5%	17%	0%	20%
Facility Management Satisfaction Survey	N/A	N/A	N/A	New Method Coming Soon from New Facilities Superintenden t	New Method Coming Soon				N/A	N/A	N/A	N/A	N/A
% of Buildings Rated a Grade Level "B" or Better on Cleanliness Inspection Scorecard (scored areas = 17)	85%	85%	85%	85%	88%				68%	83.5%	85%	88%	88%

## **Grounds Management**

		Fisc	al Year 2	021		Fiscal Yea	r 2022			Annual		Та	rget
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2019	2020	2021	Q1	Α
# of Residents per census.gov (1.16% annual growth)	33,876	33,876	33,876	33,876	34,667	34,667	34,667	34,667	33,488	33,876	34,269	34,667	34,667
Revenue Recovery: City & Canyon Parks	17%	2%	31%	%	16%				13%	12%	%	15%	15%
City & Canyon Parks Cost per Resident	\$9.12	\$6.71	\$7.44	<b>\</b>	\$9.67				\$38.74	\$35.92	<b>\$</b>	\$9.50	\$36.00 (NRPA National Ave. = \$88.30)
Revenue Recovery: Cemetery	89%	97%	104%	%	73%				83%	106.3%	%	80%	80%
Cemetery Cost per Resident	\$2.30	\$1.81	\$1.78	\$	\$1.85				\$7.14	\$8.26	\$	\$2.08	8.30\$
% of Residents Within a 10- minute Walk to a City Park (determined by land area; park locations in proximity to residential neighborhoods)	93%	97%	97%	97%	97%				93%	93%	96%	97%	97%
% of Grounds Rated Grade Level "B" or Better on Inspection Scorecard (scored areas = 60)	91%	94%	85%	60%	75%				90.75%	92%	82.5%	88%	88%

## **Community Development Department Report**

# November 5, 2021

		Fiscal	Year 2021			Fiscal Year	r 2022			Annual		Tar	get
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2019	2020	2021	Q1	Α
Days from application submission to final action	Sub <sup>1</sup> 30 Site <sup>2</sup> 13	Sub <sup>1</sup> 62 Site <sup>2</sup> 54	Sub <sup>1</sup> 53 Site <sup>2</sup> 59 (City 25)	Sub <sup>1</sup> 51 Site <sup>2</sup> 46 (City 17)	Sub <sup>1</sup> 34 (City 19) Site <sup>2</sup> 63 (City 21)				Sub <sup>1</sup> 73 Site <sup>2</sup> 59	Sub <sup>1</sup> 38.25 Site <sup>2</sup> 48.5	Sub <sup>1</sup> 49.25 Site <sup>2</sup> 43	Sub <sup>1</sup> 45 Site <sup>2</sup> 45	45 45
Days City spent on issuance of building permit	Res 8.25 Com 13.33	Res 6.6 Com 18.21	Res 4.37 Com 14.43	Res 4.7 Com 11.94	Res 4.82 Com 14.18					Res 22.17 Com 29.6	Res 5.98 Com 14.48	Res 21 Com 28	21 28
Days from complete submission to permit issuance	Res 26.20 Com 30	Res 16 Com 31	Res 11 Com 21	Res 26 Com 36	Res 13 Com 24					Res 44.7 Com 44.3	Res 19.8 Com 29.5	Res 35 Com 45	30 45
Inspection Capacity Days to inspect after inspection request	158% Error in Report	.66	.3	.5	.113				New New	100.5% 1.15	.49	95%	90%
Permit Valuation (Millions)	\$48.96	\$31.11	47.28	\$53.01	\$44.24				\$56.4	\$103.9	\$180.36		

<sup>&</sup>lt;sup>1</sup> Residential Subdivision (47 units/lots recorded) <sup>2</sup> Commercial Site Plan (6 lots recorded)

# **MUSEUM Department Report**

October 21 – FY22 Q1 (Jul 2021 – Sep 2021)

	Fiscal Year 2021 Q1 Q2 Q3 Q4					Fiscal Ye	ar 2022				Target			
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	FY20	FY21	FY21	FY22	Q1	Α
Expenditures per Museum Visitor (Expenses-Revenue & Donations)/Attendance	\$20.95	\$2.87	\$13.65	\$7.03	\$7.56				\$5.76	\$7.17	\$9.14*		\$6.00	\$6.00
Donations (Individual+Corporate+Foundation)	\$27,707.31	\$2,057.91	\$22,422.19	\$ 5,846.32	\$8,227.19				\$67,232.45	\$99,274.74	\$58,033.73		\$9,000	\$100,000
Donation Growth Rate (FY22 -FY21)/FY21 Donations	453%	-5%	-66%	-78%	-70%				-9%	48%	-42%		N/A	72%
Attendance (through the door visitors, including rental attendees)	4,665	9,053	8,204	19,152	12,751				72,975	44,947	41,074		N/A	60,000
Attendance Growth Rate ((FY22 Attendance -FY21 Attendance) /FY21 Attendance )x100	-75%	-40%	-23%	2542%	173%				18%	-38%	-9%		N/A	46%
Visitor Satisfaction (% of visitors responding "exceeded expectations")	90%	95%	82%	79%	82%				N/A	89%	82%		80%	80%
Social Media Reach (average of quarter)	F: 656 I: 2015	F: 619 I: 2051	F: 782 I: 2229	F: 990 I: 2398	F: 1355 I: 2052				34%	24%	F: 762 I: 2208**		+2%	+2% per Q

#### **POWER** DEPARTMENT REPORT

(Includes Internal Fund-Central Shop)

September 30, 2021

		1	1		Sep	tember 30,	2021	I	П		<del> </del>	ı	I
Measure	_	Fiscal Ye	ear 2021			Fiscal Ye	ear 2022			Annual		<u>Tar</u>	g <u>et</u>
DISTRIBUTION DIVISION	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2019	2020	2021	FY22-1st Qtr.	Annual
<b>SAIDI</b> - Reliability Indicie (Total minutes of sustained interruptions / # of meters)	7.137	0.058	0.464	3.233	4.518				4.683	1.917	10.837	4.518	4.73 Minutes*
CAIDI - Reliability Indicie (Total minutes of sustained interruptions / # of sustained interruptions )	42.12	81.555	158.648	36.94	59.83				96.87	33.31	41.765	59.83	77.01 Minutes*
ASAI - Reliability Indicie (Total hours service available / total hours in period)	99.995%	99.999%	99.996%	99.998%	99.997%				99.999%	99.999%	99.998%	99.9965%*	99.9991%*
Distribution O & M Expenses Per Meter (Total Expenses / Total Meters)	\$ 47.07	\$ 48.19	\$ 59.54	\$ 46.87	\$ 50.29				\$ 190.42	\$ 188.94	\$ 199.68	\$ 50.29	\$219.00**
<b>Distribution Workload</b> (Total Meters / Distribution & City Hall Employees)	440	443	450	451	457				431	437	451	457	455**
GENERATION DIVISION	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2019	2020	2021	FY22-1st Qtr.	Annual
Power Purchase Costs (Costs \$ / All MWh purchased)	\$ 57.32	\$ 59.87	\$ 59.85	\$ 60.69	\$ 60.74				\$ 60.36	\$ 59.78	\$ 60.69	\$ 60.74	\$ 62.54
Availability Factor (Units Available/Total Units)	80%	80%	90%	100%	100%				90%	80%	100%	100%	100%
POWER Department	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2018	2019	2020	2021	Annual
<b>Profitability</b> (Total Revenue (-) Impact Fee Revenue / Total Expenses (-) Impact Fee Projects)	52.0%	4.9%	23.1%	73.2%	46.8%				10.0%	6.7%	22.4%	0.0%	5.0%
Renewal & Replacement (Total value of R&R Assets / Total Assets Value)	-	-	-	-	-	-	-	-	2.57%	2.37%	2.08%	-	2.5-3 %
Internal Fund - CENTRAL SHOP	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2019	2020	2021	FY22-1st Qtr.	Annual
<b>% Operational</b> (Fleet (Hrs) Available / Total Fleet (Hrs))	99.25%	99.00%	99.00%	93.80%	99.60%				-	98.45	99.20%	99.60%	85%
PM % Compliance (Completed / Schedules Due)	58.60%	80.00%	72.00%	56.09%	71.93%				-	55.00%	66.71%	71.93%	90%
Work Efficiency (Billable Hours Monthly / 300)	65.00%	67.00%	65.50%	62.90%	66.19%				61.00%	68.00%	65.10%	66.19%	75%
Shop Efficiency (Total Shop Costs/Total Fleet -313- maintained)	\$ 319.29	\$ 376.69	\$ 358.28	\$ 125.58	\$ 405.99				\$ 1,119.58	\$ 1,422.94	\$ 1,372.80	\$ 405.99	\$ 1,300.00
												*Department 3	3_YR Averages
													ional Averages

Public \	Norks - Engineering Division													
			Fiscal Y	ear 2021			Fiscal Y	ear 2022		Fi	scal Annı	ıal	Tar	get
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4					
	Metric	(Jul-Sep)	(Oct-Dec)	(Jan-Mar)	(Apr-Jun)	(Jul-Sep)	(Oct-Dec)	(Jan-Mar)	(Apr-Jun)	2020	2021	2022	Q1	Annual
Engineering Design Review	% of engineering plan reviews completed within 10 working days (Reviews completed within 10 days / total reviews)	100%	100%	100%	100%	100%				100%	100%	100%	100%	100%
SWPPP	% of active sites visited for monthly inspection (Active site inspected / total active sites)	100%	100%	100%	100%	100%				100%	100%	100%	100%	100%
Inspection	% of sites coming into compliance within 48 hours or less (Sites in compliance w/in 48-hrs / total sites with violations)	90%	94.5%	90%	94%	95%				93%	92%	95%	100%	100%
PW	# of infrastructure repairs within warranty period per 1000 LF of new ROW (# of warranty repairs / total C/L footage of new ROW / 1000 )	0.00	0.00	1.05	0.00	0				0.32	0%	0%	1	1
Inspection	Cost (\$) of infrastructure repairs within warranty period per 1000 LF of new ROW (total cost of warranty infrastructure repairs / total C/L footage of new ROW / 1000)	\$ -	\$ -	\$ 6,338	\$ -	\$ -				\$ 125	\$ -	\$ -	\$ 1,000	\$1,000
Bluestake	% of bluestake requests fulfilled within 48 hours (working days) of request. (Requests completed in 48 hrs / total requests)	98.4%	98.2%	99.0%	98.2%	100%				100%	98.3%	100.0%	100%	100%

PUBLIC WORKS - Water Division													
		Fiscal Ye	ear 2020-21			Fiscal Year	2021-22		Fisc	al Year		Tar	get
Measure	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	2018-19	2019-20	2020-21	Q1	Α
% of water system replaced/refurbished Total dollars spent on culinary water capital projects / (total culinary water system value - depreciation.)	0.55%	1.03%	0.01%	1.06%	0.46%				0.97%	7.44%	2.64%	0.50%	1%
Cost per million gallons delivered Total fiscal year water division operation costs / (total culinary water gallons delivered / 1 million)	\$352.18	\$797.51	\$825.77	\$574.10	\$410.67				\$668.92	\$596.05	\$553.53	\$400.00	\$650.00
Profitability per connection (Total division revenue - total division cost) / total connections	\$156.64	\$17.87	\$51.89	\$41.33	\$137.34				\$132.06	\$218.85	\$189.92	\$150.00	\$50.00
% Non-revenue water (Total culinary water produced - total culinary water billed) / total culinary water produced	15%	18%	4%	-8%	8%				7.35%	12.06%	7.48%	10%	15%
Water main breaks per 100 miles Total number of main breaks / total miles of main / 100	4.0	6.5	3.9	6.4	4.4				18.6	13.4	20.3	5	15
% of Revenue growth (Current fiscal year Water Division revenue - previous fisical year Water Division revenue) / current fiscal year Water Division revenue	9.58%	16.09%	15.47%	-4.66%	-12.60%				1.58%	13.31%	8.33%	2%	-13%
IPS Score (Improvement Priority System score) Utah Division of Drinking Water score for culinary water systems. Lower Number is Better. 150 = unapproved system	15	15	15	15	15				10	10	15	20	20

#### PUBLIC WORKS - Wastewater/Storm Water Divison

Storm Water		Fiscal Y	ear 2020		Fiscal Year 2021					Fiscal Ye	ar 2022					Target	
Measure	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	2019	2020	2021	Q1 (Jul-Sep)	Α
Preventive Maintenance Ratio ((Total feet maintained / Total feet) + (Manholes maintained / total manholes)) / 2	7%	6%	0%	3%	2%	1%	11%	16%	3%				23%	22%	31%	9%	30%
Profitability/connection (Total Division Revenue - Total Division Costs) / # of connections	\$11	\$12	\$13	\$5	\$9	\$4	\$14	(\$3)	\$2				\$12	\$26	\$24	\$10	\$35

Wastewater		Fiscal Ye	ear 2020		Fiscal Year 2021					Fiscal Ye	ar 2022					Target	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4				Q1	
Measure	(Jul-Sep)	(Oct-Dec)	(Jan-Mar)	(Apr-Jun)	(Jul-Sep)	(Oct-Dec)	(Jan-Mar)	(Apr-Jun)	(Jul-Sep)	(Oct-Dec)	(Jan-Mar)	(Apr-Jun)	2019	2020	2021	(Jul-Sep)	Α
Cost per Million Gallons treated																	
Total Treatment Cost / 1 Million Gallons																1	l
Treated	\$614	\$1,151	\$804	\$800	\$682	\$692	\$874	\$856	\$816				\$794	\$832	\$770	<\$750	<\$750
Compost profit/loss																	
Compost Revenue / Total Compost Costs	-33%	-41%	-41%	59%	-41%	-35%	-44%	3%	-48%				-38%	-12%	-29%	-28%	-28%

Sewer Collections		Fiscal Y	ear 2020			Fiscal Y	ear 2021			Fiscal Ye	ear 2022					Target	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4				Q1	
Measure	(Jul-Sep)	(Oct-Dec)	(Jan-Mar)	(Apr-Jun)	(Jul-Sep)	(Oct-Dec)	(Jan-Mar)	(Apr-Jun)	(Jul-Sep)	(Oct-Dec)	(Jan-Mar)	(Apr-Jun)	2019	2020	2021	(Jul-Sep)	Α
Preventive Maintenance Ratio ((Total feet maintained / Total feet) + (Manholes maintained / total manholes)) / 2	21%	10%	12%	18%	60%	14%	13%	15%	11%				55%	61%	98%	23%	75%
Profitability/connection Total Division Revenue - Total Division Costs) / # of connections	\$39	\$23	\$25	\$40	\$73	\$67	\$58	\$66	\$60				\$246	\$305	\$315	\$38	\$150
Infiltration GPD/Mile Gallons of infiltration / mile of pipe	5465	3424	2993	4082	7270	4081	1855	1794	3161				2742	4014	2721		0

PUBLIC WORKS - STREET	S / SOLID	WASTE DI	VISION										
	Fiscal Year 20-2021				Fiscal Yea	r 21-2022			Annual	Target			
Measure	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (July-Sept)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Aprl-June)	2019	2020	2021	Q 1	А
ROADWAYS & SIDEWALKS													
Road Condition Rating (10= New Pavement 5 = Good 1= poor condition)	6.5	6.5	6	5.5	NA				5.4	5.47	5.4	5.3	5
Concrete Deficiencies Repaired Current Deficiencies (1,032)	10.56%	2.61%	5.90%	1%	10.85%				23%	16.75%	20%	10%	20%
Sweep Every City Street Divided into 6 Zones=16.6%	17.70%	15.10%	21.30%	34.30%	22.13%				NA	58.84%	88.40%	25.00%	100.00%
SOLID WASTE & RECYCLE													
Cost Per Ton Collected Total Division Cost/Tons collected	\$113.85	\$133.09	\$140.84	\$134.93	\$112.71				\$144	138.02	\$130.68	\$130	\$165
Profitability Per Can (Total Division Revenue - Total Division Expenses) / Total Number of Billed Cans	\$3.87	\$5.47	\$7.73	\$0.63	\$9.49				\$10.99	\$11.93	\$17.69	\$4.42	\$13.54