



**WORKFORCE
SERVICES**
HOUSING & COMMUNITY
DEVELOPMENT

Emergency Rental Assistance Program (ERA)

Purpose

As the American economy continues its recovery from the devastating impact of the pandemic, millions of Americans face deep rental debt and fear evictions and the loss of basic housing security. COVID-19 has exacerbated an affordable housing crisis that predated the pandemic and that has exacerbated deep disparities that threaten the strength of an economic recovery that must work for everyone. To meet this need, the Emergency Rental Assistance program makes funding available to assist households that are unable to pay rent or utilities.

Implementation

- Applications Received**
 - Landlord: 5,521
 - Tenant: 15,409
 - Total: 20,930
- Applications Paid
 - Landlord: 4,391
 - Tenant: 7,777
 - Total: 12,168
- Applications Denied
 - Landlord: 403
 - Tenant: 4,332
 - Total: 4,735
- Funds Paid
 - Landlord: \$24,937,702
 - Tenant: \$33,814,394
 - Total: \$58,752,097
- Average Days To Paid
 - Landlord: 10.9
 - Tenant: 19.1
 - Combined Average: 14.8
- Total ERA1 funds
 - \$215,507,410

**Applications received vs. paid/denied do not reconcile due to current pending applications.

Staffing & System

- Staffing and systems have been in place to administer this program since March of 2021. DTS built an online portal for landlords and tenants to be able to apply and submit required documentation. Updates to the system are done on a regular basis when areas of improvement are identified. Staff consist of 16 DWS internal personnel. DWS staff primarily focus on the processing of landlord applications. Community Action Partners (CAP) are contracted to process the tenant applications.
- Quality control: An internal DWS team consisting of 3 staff regularly review applications for accuracy and areas of improvement. The review of approved applications ensures program integrity and the correct use of funds.

Questions?