Utah Medicaid HIT Survey Results

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| Respondent Information (Questions 1 - 6; 7 & 8)  | Number | Percentage  |
| Total Number of Respondents  | 406 |   |
| Respondents providing NPI Number  | 355 | 87.44% |
| Respondents with Medicaid Provider Agreement  | 154 | 37.93% |

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| Respondent Organization Type (Question 9)  | Number | Percentage  |
| Total Number of Respondents  | 381  | 93.84%  |
| Solo Primary Care Practice  | 82  | 21.52%  |
| Solo Specialty Care Practice  | 66  | 17.32%  |
| Primary Care Group or Partnership  | 43  | 11.29%  |
| Single Specialty Group or Partnership  | 69  | 18.11%  |
| Multi-Specialty Group or Partnership  | 34  | 8.92%  |
| Community Health Center (FQHC, FQHC Look-A-Like, RHC)  | 17  | 4.46%  |
| Community Mental Health Center  | 0  | 0.00%  |
| Home Health Agency or Hospice Agency  | 7  | 1.84%  |
| Nursing Home or Long Term Care Facility  | 4  | 1.05%  |
| Acute Care Hospital  | 4  | 1.05%  |
| Specialty Hospital  | 0  | 0.00%  |
| Critical Access Hospital  | 4  | 1.05%  |
| I.H.S/Tribal Provider  | 3  | 0.79%  |
| Other  | 48  | 12.60%  |

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| 10. How many full-time equivalent (FTE) physicians/dentists are in your organization?  |
| Answer Options  | Response Count  |
|   | 361  |
| *answered question*  | 361  |
| *skipped question*  | 45  |

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| 11. How many full-time equivalent (FTE) midlevel practitioners such as CRNP’s, PA’s and nurse midwives are in your organization?  |  |
| Answer Options  | Response Count  |  |
|   |   |  | 333  |
| *answered question*  |  | 333  |
| *skipped question*  |  | 73  |

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| 12. Is there more than one organization location?  |  |  |
| Answer Options  |   | Response Percent  | Response Count  |  |
| YES  |   | 33.9%  | 129  |  |
| NO  |   | 66.1%  | 251  |  |
| *answered question skipped question*  |  | 380  |
|  | 26  |

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| 13. If you are answering for more than one location, how many locati | ons?  |  |
| Answer Options  | Response Count  |  |
|   |   |  | 120  |
| *answered question*  |  | 120  |
| *skipped question*  |  | 286  |

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| 14. In what specialties or subspecialties do your clinicians practice? (Select all that apply)  |
| Answer Options  | Response Percent  | Response Count  |
| Abdominal Surgery  | 2.9%  | 11  |
| Administrative Medicine  | 1.0%  | 4  |
| Aerospace Medicine  | 0.0%  | 0  |
| Allergy  | 5.0%  | 19  |
| Anesthesiology  | 2.1%  | 8  |
| Cardiology  | 4.2%  | 16  |
| Cardiovascular Diseases  | 2.9%  | 11  |
| Cardiovascular Surgery  | 0.3%  | 1  |
| Child Psychiatry  | 1.0%  | 4  |
| Clinical Pathology  | 0.8%  | 3  |
| Colon & Rectal Surgery  | 2.9%  | 11  |
| Dentist  | 26.2%  | 100  |
| Dermatology  | 4.7%  | 18  |
| Diabetes  | 5.0%  | 19  |
| Diagnostic Radiology  | 2.1%  | 8  |
| Emergency Medicine  | 3.9%  | 15  |
| Endocrinology  | 1.8%  | 7  |
| Family Practice  | 23.4%  | 89  |
| Gastroenterology  | 5.0%  | 19  |
| General Practice  | 8.7%  | 33  |
| General Preventative Medicine  | 4.5%  | 17  |
| General Surgery  | 5.2%  | 20  |
| Geriatrics  | 5.5%  | 21  |
| Gynecology  | 8.4%  | 32  |
| Hand Surgery  | 2.9%  | 11  |
| Head and Neck Surgery  | 1.8%  | 7  |
| Health Center  | 3.1%  | 12  |
| Hematology  | 1.0%  | 4  |
| Immunology  | 2.1%  | 8  |
| Infectious Diseases  | 2.9%  | 11  |
| Internal Medicine  | 8.4%  | 32  |
| Legal Medicine  | 0.0%  | 0  |
| Neonatology Rehabilitation  | 0.5%  | 2  |
| Nephrology  | 1.3%  | 5  |
| Neurological Surgery  | 1.6%  | 6  |
| Neurology  | 2.1%  | 8  |
| Neuropathology  | 0.0%  | 0  |
| Neuroradiology  | 0.0%  | 0  |
| Nuclear Medicine  | 1.3%  | 5  |
| Obstetrics-Gynecology  | 14.2%  | 54  |
| Occupational Medicine  | 1.3%  | 5  |
| Oncology  | 1.6%  | 6  |
| Oncology Surgery  | 0.5%  | 2  |
| Ophthalmology  | 8.1%  | 31  |
| Orthopedic Surgery  | 5.0%  | 19  |
| Otorhinolaryngology (ENT)  | 3.1%  | 12  |
| Pathology  | 2.6%  | 10  |
| Pediatric Allergy  | 1.8%  | 7  |
| Pediatric Cardiology  | 0.0%  | 0  |
| Pediatric Neurology  | 0.5%  | 2  |
| Pediatric Radiology  | 0.5%  | 2  |
| Pediatric Surgery  | 0.5%  | 2  |
| Pediatrics  | 14.7%  | 56  |
| Physical Medicine and Rehabilitation  | 7.9%  | 30  |
| Plastic Surgery  | 2.9%  | 11  |
| Psychiatry  | 2.1%  | 8  |
| Public Health  | 2.1%  | 8  |
| Pulmonary Diseases  | 2.1%  | 8  |
| Radiation Oncology  | 0.5%  | 2  |
| Radiology  | 2.9%  | 11  |
| Respiratory Diseases  | 1.8%  | 7  |
| Rheumatology  | 1.3%  | 5  |
| Student Health  | 1.0%  | 4  |
| Therapeutic Radiology  | 0.5%  | 2  |
| Thoracic Surgery  | 0.5%  | 2  |
| Urological Surgery  | 3.1%  | 12  |
| Other (please specify)  | 23.6%  | 90  |
| *answered question*  | 381  |
| *skipped question*  | 25  |
|   |       |
| 15. What is the number of patient encounters/discharges served in calendar year 2009 at this practice? (Note: An attestation or an estimate for this survey is acceptable.)  |
| Answer Options  | Response Count  |
|   | 276  |
| *answered question*  | 276  |
| *skipped question*  | 130  |

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| 16. How many of the total patient encounters/discharges were Medicaid patients (excluding CHIP patients)? (Note: An attestation or an estimate for this survey is acceptable.)  |
| Answer Options  | Response Count  |
|   | 276  |
| *answered question*  | 276  |
| *skipped question*  | 130  |

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| 17. How many of the total patient encounters/discharges were CHIP patients? (Note: An attestation or an estimate for this survey is acceptable.)  |
| Answer Options  | Response Count  |
|   | 276  |
| *answered question*  | 276  |
| *skipped question*  | 130  |

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| 18. How many of the total patient encounters/discharges fell under the following categories: uncompensated care, reduced rate, needy individual or charity care?  |
| Answer Options  | Response Count  |
|   | 276  |
| *answered question*  | 276  |
| *skipped question*  | 130  |

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| 19. Do you have patients with Medicare coverage? (If yes, you can see how you qualify for the Medicare incentive by using the *HealthInsight* Incentive Calculator. http://www.healthinsight.org/hcp/hrec/calculators.html)  |  |
| Answer Options  | Response Percent  | Response Count  |
| YES  | 77.5%  | 214  |
| NO  | 22.5%  | 62  |  |
| *answered question*  | 276  |
| *skipped question*  | 130  |
|   |
| 20. Do you currently use an Electronic Health Records (EHR) software package or Electronic Medical Records (EMR) within your facility?  |
| Answer Options  | Response Percent  | Response Count  |
| YES  | 59.2%  | 158  |
| NO  | 40.8%  | 109  |
| *answered question*  | 267  |
| *skipped question*  | 139  |

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| 21. What year did you implement your EHR or EMR system?  |
| Answer Options  | Response Percent  | Response Count  |
| Not Applicable  | 28.6%  | 64  |
| 1980  | 0.4%  | 1  |
| 1981  | 0.0%  | 0  |

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| 1982  | 0.0%  | 0  |
| 1983  | 0.4%  | 1  |
| 1984  | 0.0%  | 0  |
| 1985  | 0.4%  | 1  |
| 1986  | 0.0%  | 0  |
| 1987  | 0.0%  | 0  |
| 1988  | 0.0%  | 0  |
| 1989  | 0.0%  | 0  |
| 1990  | 0.0%  | 0  |
| 1991  | 0.4%  | 1  |
| 1992  | 0.0%  | 0  |
| 1993  | 0.0%  | 0  |
| 1994  | 1.3%  | 3  |
| 1995  | 0.0%  | 0  |
| 1996  | 1.3%  | 3  |
| 1997  | 2.2%  | 5  |
| 1998  | 2.7%  | 6  |
| 1999  | 1.3%  | 3  |
| 2000  | 4.5%  | 10  |
| 2001  | 1.8%  | 4  |
| 2002  | 3.6%  | 8  |
| 2003  | 1.3%  | 3  |
| 2004  | 5.4%  | 12  |
| 2005  | 7.1%  | 16  |
| 2006  | 5.8%  | 13  |
| 2007  | 4.9%  | 11  |
| 2008  | 9.4%  | 21  |
| 2009  | 7.6%  | 17  |
| 2010  | 9.4%  | 21  |
| *answered question*  | 224  |
| *skipped question*  | 182  |
|   |
| 22. What is the name of your current EHR or EMR vendor company? (Select all that apply)  |
| Answer Options  | Response Percent  | Response Count  |
| Not Applicable  | 36.3%  | 97  |
| Allscripts  | 3.0%  | 8  |
| eClinicalWorks  | 3.4%  | 9  |
| Eclipsys  | 1.5%  | 4  |
| EHS  | 0.4%  | 1  |
| Epic Systems  | 2.2%  | 6  |
| GE Healthcare  | 1.1%  | 3  |
| Greenway Medical Technologies  | 1.9%  | 5  |
| Intermountain Healthcare’s HELP2  | 1.1%  | 3  |
| McKesson Provider  | 2.2%  | 6  |
| Technologies NextGen Healthcare Information Systems  | 1.1%  | 3  |
| Noteworthy Medical Systems  | 0.0%  | 0  |
| Sage Software  | 2.2%  | 6  |
| (RPMS) Resource and Patient Management System (IHS/Tribal)  | 0.7%  | 2  |
| Other (please specify)  | 47.2%  | 126  |
|  | *answered question*  | 267  |
|  | *skipped question*  | 139  |

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| 23. Does your practice utilize electronic-prescribing (e-prescribing, e-rx)? (Note: This is defined as not just faxing or printing the prescription from the system but sending it electronically directly from your computer system to the pharmacy's computer system.)  |
| Answer Options  | Response Percent  | Response Count  |
| YES  | 24.0%  | 64  |
| NO  | 76.0%  | 203  |
| *answered question*  | 267  |
| *skipped question*  | 139  |

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| 24. Which of the following features of your EHR are you currently using in your practice?  |
| Answer Options  | Response Percent  | Response Count  |
| Electronic billing  | 60.3%  | 161  |
| Practice management  | 52.8%  | 141  |
| Patient/Disease registry  | 20.2%  | 54  |
| Immunization registry  | 17.2%  | 46  |
| Reminder/recall system  | 32.6%  | 87  |
| Electronic prescribing  | 23.2%  | 62  |
| Patient scheduling  | 57.7%  | 154  |
| Computerized physician order entry (CPOE)  | 21.0%  | 56  |
| Alerts/warnings (e.g., drug-drug interactions, allergies, etc.)  | 44.6%  | 119  |
| Clinical decision support (facilitated access to drug, lab, disease information), for example Up-To-Date, Clin-eguide, etc.  | 19.5%  | 52  |
| Quality measurement  | 18.0%  | 48  |
| Quality reporting  | 16.5%  | 44  |
| Not Applicable  | 25.8%  | 69  |
|  | *answered question*  | 267  |
|  | *skipped question*  | 139  |

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| 25. Describe how your health/medical records system stores information for the majority of patients served by this practice. If this practice uses multiple technologies, choose the system used for the majority of patient records.(Select only one)  |
| Answer Options  | Response Percent  | Response Count  |
| Paper medical records/charts filed in a record cabinet  | 44.6%  | 119  |
| Computerbased systems in which paper records/charts are scanned and scanned documents are stored electronically. This system can be described as a document imaging management system (DIMS).  | 10.1%  | 27  |
| An electronic health record(EHR) system that stores patient medical and demographic information in a computer database that is  | 45.3%  | 121  |
| accessed by computer terminals or other electronic means.(An EHR may also include or be connected to a DIMS.)  |  |  |
|  | *answered question*  | 267  |
|  | *skipped question*  | 139  |

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| 26. Do you think your clinic will invest in or continue to invest in electronic health records (EHR)?  |  |
| Answer Options  | Response Percent  | Response Count  |  |
| Within 1 year  | 45.0%  | 108  |  |
| Within 2 years  | 20.8%  | 50  |  |
| Not in the foreseeable future  | 34.2%  | 82  |  |
| *answered question*  |  | 240  |
| *skipped question*  |  | 166  |

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| 27. Do you plan to apply for Electronic Health Records (EHR) provider incentives?  |  |
| Answer Options  | Response Percent  | Response Count  |  |
| YES  | 44.2%  | 118  |  |
| NO  | 13.9%  | 37  |  |
| UNSURE  | 41.9%  | 112  |  |
| *answered question*  |  | 267  |
| *skipped question*  |  | 139  |

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| 28. Would you like more information on funding avai | lable:  |  |
| Answer Options  | Response Percent  | Response Count  |  |
| YES  | 74.3%  | 197  |  |
| NO  | 25.7%  | 68  |  |
| *answered question*  |  | 265  |
| *skipped question*  |  | 141  |

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| 29. Using this scale, please rate the following concerns you have regarding the installation of an EHR system.  |  |
| Answer Options  | Major Concern  | Medium Concern  | Minor Concern  | Not a Concern  | Response Count  |
| Unsure which EHR system to purchase  | 47  | 43  | 31  | 117  | 238  |
| Initial costs of installation  | 120  | 34  | 19  | 67  | 240  |
| Recurring costs of EHR system  | 109  | 57  | 28  | 44  | 238  |
| Disruption to practice function/costs  | 79  | 68  | 38  | 56  | 241  |
| Concerns regarding patient privacy  | 36  | 48  | 54  | 100  | 238  |
| Familiarity with computer systems  | 20  | 56  | 69  | 91  | 236  |
| Please list any other concerns:  | 9  | 4  | 3  | 75  | 91 29  |
| Please list any other concerns:  |
| *answered question*  | 243  |
| *skipped question*  | 163  |

30

. Does your facility have secure broadband/high-speed internet capabilities? (For

example DSL, Cable, Satellite, Fiber Optic, T1, etc.)

Answer

Options

Response Percent

Response Count

YES

%

96.5

251

NO

%

3.5

9

*answered question*

260

*skipped question*

6

14

quirements for Medicaid/Medicare

33

. Are you familiar with CMS’ “Meaningful Use” re

incentives?

Answer Options

Response Percent

Response Count

YES

34.2

%

88

NO

%

65.8

169

*answered question*

257

*skipped question*

149

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| 34. Please feel free to provide any additional comments or feedback regarding this survey below.  |
| Answer Options  | Response Count  |
|   | 38  |
| *answered question*  | 38  |
| *skipped question*  | 368  |