# Health Department – Senior Services

## Mission Statement

**Promote and Protect the Health and Well-Being of Davis County Residents and their Environment.**

## Inputs/Outputs

**FTE (2020):**
- 38 Employees (34 FTE)
- 387 Volunteers
- 9 COVID Response Employees (9 FTE)

**Vehicle Fleet (2020):**
- 11 - Meal Delivery Vehicles
- 7 - Senior Transport Vehicles
- 2 - Medical Transport Vehicles

**Services Delivered (2019):**
- 85,368 Home Delivered Meals
- 29,153 Community Meals
- 367 Senior Wellness Participants
- 11,658 Caregiver Support Outreaches
- 860 Seniors Received Support Services
- 12,847 Senior Transports
- 2,903 Medical Transports
- 387 Senior Volunteers Recruited

**Performance Data (2019):**
- Longer Life Expectancy than Utah/US
- 78% of population in “Good Health”
- Lower Prevalence of Diabetes
- Fewer Falls
- More Dental Care
- Less Alcohol & Tobacco Use
- Lower Rate of Inactivity
- Lower Depressive Disorders

**Health Department Annual Reports (2019):**
- Senior Services Annual Report

## Core Functions & Services

- Nutrition
  - Provide nutrition services through Meals on Wheels and community meals at senior centers
- Supportive Services
  - Information and Referral/Assistance
  - Transportation
  - In-home Services
  - Legal Services
  - Insurance Counseling
- Caregiver Support
  - Options Counseling
  - Case Management
  - Respite Care
  - Caregiver Education
- Health & Wellness
  - Evidence-based Classes
- Elder Rights
  - Long-term Care Ombudsman
  - Abuse & Prevention
  - Senior Medicare Patrol






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## 2020 Projected Outcomes

**COVID-19 Pandemic Response**

We have been fully engaged in our pandemic response since March 6, 2020 when the first case was identified in Utah, right here in Davis County. Senior Services has ensured seniors impacted by the COVID-19 pandemic have continued to receive all services the department offers. This has been an important part of the county's response. The department has worked extremely hard to provide resources and even expand needed resources. We have been able to add 10 new employees to assist in the response. We have been instrumental in many other areas of the response such as Personal Protective Equipment (PPE), policy development, education and outreach, and many other issues within the older adult population and the network of agencies that provide services. This response will continue well into 2021.

**2018-2022 Department Strategic Plan**

We have learned a great deal and made great progress with the goals and objectives outlined in the plan over the past two years. A tremendous amount of work has gone into the department's strategic plan which has set many of the department's priorities for the next few years. We have chosen the following four priorities:

- Healthy Communities
  - Goal 1 – Create environments and systems that foster healthy communities by addressing chronic diseases and conditions and supporting aging in place.
  - Goal 2 – Ensure the department and the community are ready to respond in a public health emergency.
  - Goal 3 – Lead the community in wellness practices.
- Community and Partner Engagement
  - Goal 1 – Align with and advocate for community priorities.
  - Goal 2 – Build the department's brand in the community.
  - Goal 3 – Increase awareness of community and department resources.
  - Goal 4 – Enhance partner relations.
- Support and Develop Employees
  - Goal 1 – Practice transparent communication and information sharing.
  - Goal 2 – Build a culture of learning for all employees.
  - Goal 3 – Empower and engage a satisfied workforce.
- Sustainability and Funding
  - Goal 1 – Secure sustainable and diversified funding.
  - Goal 2 – Policy processes are communicated and understood.
  - Goal 3 – Ensure programs are effective, meet community needs, and produce outcomes.
  - Goal 4 – Maintain department accreditation.

# Health Department – Senior Services

**Human Services Directors Collaboration**

The creation of a Human Services collaboration was a joint goal of Commission and the Health Department. This collaborative effort was created to help support and align limited resources to priority projects within the county. The collaboration has been successful in developing a strategic plan and has begun working towards those priorities.

## 2021 Budget Initiatives

The 2021 budget has been built around the main objective of maintaining current senior programs and initiatives that have proven effective in meeting the department's mission and vision. However, the 2021 budget is much more complicated than previous years and includes funding for the continued COVID-19 pandemic response. The department has not added any new initiatives for this year with the exception of COVID-19 funding.