

Davis County Assistive Technology



Helping Seniors Stay Connected

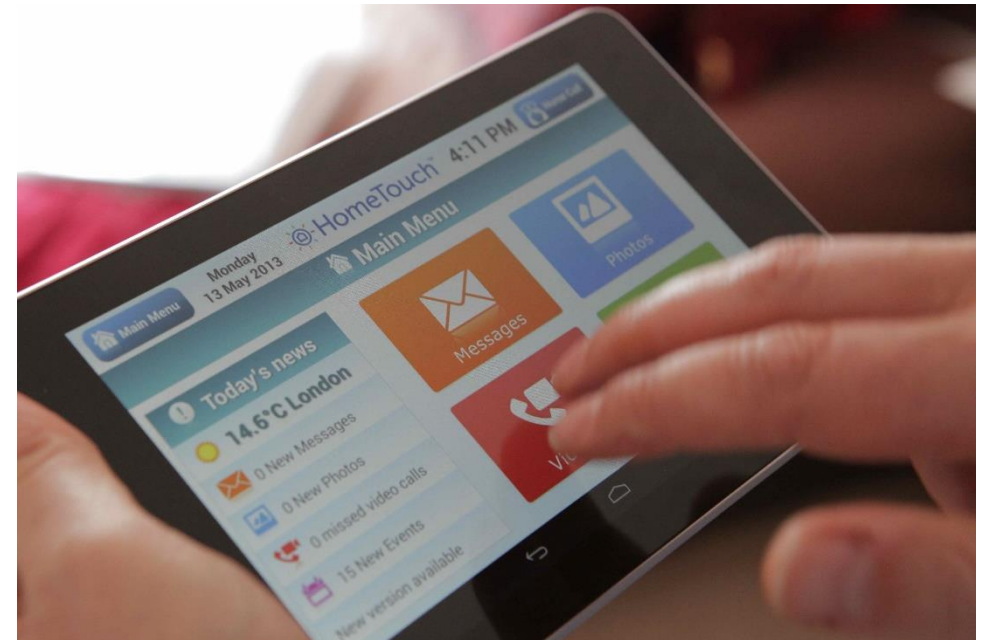
Overview

- ▶ Learning FaceTime, Zoom, Google Meet, Messenger
- ▶ Ipads loaner program
- ▶ Basic computer troubleshooting
- ▶ Basic smartphone troubleshooting
- ▶ Virtual Senior Center
- ▶ Access discounted internet
- ▶ Access computer/laptop hardware



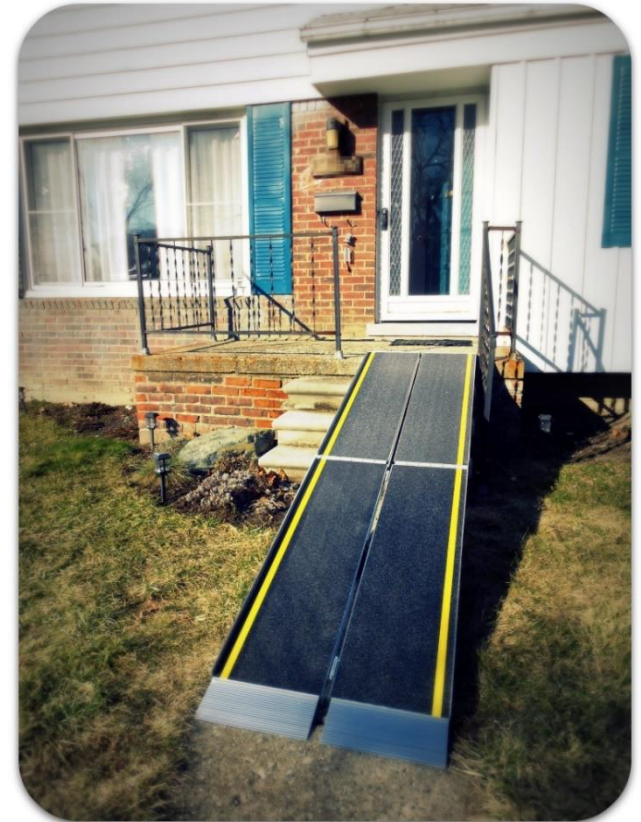
Utah State University

- ▶ Ipad loaner program sponsored by USU
 - ▶ 6 month duration
 - ▶ Must be a senior
 - ▶ Can browse internet
 - ▶ Pre-downloaded apps only
 - ▶ Can't download apps
- ▶ Other equipment
- ▶ Common themes
 - ▶ “Want to stay connected to the world”
 - ▶ Want to video chat with family



Anything else to help life be a little bit easier

- ▶ Wheelchair ramps
 - ▶ Some mobility devices
 - ▶ Speech assistance devices
 - ▶ Household help items
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- ▶ All items are available when available



Basic Computer Troubleshooting

- ▶ Over-the-phone or in-home visits
- ▶ Common Issues
 - ▶ Can't connect to internet
 - ▶ Doesn't know basic computer terms (links, wifi, internet, data, Start, etc)
 - ▶ Wants to be connected through technology, but doesn't know where/how to begin. The desire is there.
 - ▶ Computer is old and slow
- ▶ My experience



Basic Smartphone Troubleshooting

- ▶ Helped some seniors use Ipads and Smartphones
- ▶ Difference between “data”, “wifi”, and “internet” are confusing
- ▶ Common issues:
 - ▶ Connecting to internet
 - ▶ Not sure how to use device or how it helps
 - ▶ Thinking learning smartphone or Ipad is confusing



Virtual Senior Center

- ▶ Monthly calendar of activities and events
 - ▶ Exercise classes, national park tours, games, learning to draw, interesting presentations, and more
 - ▶ Examples of events: EnhanceFitness, Tai Chi, Online Games, Spooky Ghost Towns of Utah, You Can Doodle Too (learn to draw), Curiosity Corner.
 - ▶ Something happening every weekday
- ▶ Mailing List - 100 interested seniors
- ▶ Helping get seniors connected and socializing
- ▶ Sent through email or online on senior center websites
- ▶ Common issues
 - ▶ Scared of “links”
 - ▶ Don’t remember how to access calendar



Virtual Senior Center – Easy Calendar

October Virtual Senior Center Calendar



October 5 to October 9

Monday, October 5

8-9 am

EnhanceFitness
South Davis

9:30 – 10:30 am

EnhanceFitness
Central Davis

10:30 – 11:15 am

Tai Chi

10:30-11:30 am

Sit-n-Fit Arthritis
with Emily

Tuesday, October 6

11 – 11:30 am

Twilight Zone Trivia

1 – 1:30 pm

Online Games

2:30 – 3:30 pm

Caregiver Chat

Wednesday, October 7

8-9 am

EnhanceFitness
South Davis

9:30 – 10:30 am

EnhanceFitness
Central Davis

10:30-11:30 am

Sit-n-Fit Arthritis
with Emily

10:30 –11:15 am

Tai Chi

11:30 am-12 pm

Boost Your Brain

12:30 – 1 pm

You can doodle too
(Learn to draw!)



Adobe Acrobat
Document

Discounted Internet

- ▶ Internet Essentials from Xfinity - \$10 a month
- ▶ Need to be part of at least one of the following:
 - ▶ MEDICAID
 - ▶ Public housing assistance
 - ▶ SNAP – Supplemental Nutrition Assistance Program
 - ▶ TANF – Temporary Assistance for Needy Families
 - ▶ SSI – Supplemental Security Income
 - ▶ NSLP/Head Start – National School Lunch Program
 - ▶ LIHEAP – Low Income Home Energy Assistance Program
 - ▶ VA Pension
 - ▶ Tribal Assistance



Computer or Desktop

- ▶ Need to be approved for Internet Essentials before able to get a laptop or computer
- ▶ \$150 – includes everything



Video Chatting

