

## Print Project

**G2S Project Code:** 2019-UT-83055

**State:** Utah

**Fiscal Year:** 2019

### General Information

**Title:** The Wasatch Back meets the Uintah Basin: Implementing an Open-Source ILS-based Collaboration to Enhance User Experience

**State Project Code:** 201505

**Start Date:** 02/03/2020

**End Date:** 08/01/2020

**Status:** Completed

**State Goal:** Information Access

**Abstract:** Wasatch County Library established interlocal agreements with Duchesne County Library and Uintah County Library to join the Uintah Basin Libraries Consortium and migrated from the legacy integrated library system (ILS) Horizon (SirsiDynix) to the modern open-source platform Koha with the state-of-the-art Aspen Discovery online catalog. By using Koha and Aspen Discovery, we now provide our users and staff with a robust ILS solution that meets the expectations of 21st century customers. In addition, we are now exploring cost-effective ways to transfer library materials between Duchesne, Uintah, and Wasatch counties, thus increasing the number of physical library materials to our users, free of charge.

### Project Director

Juan Lee; 435-654-1511 ext 5; jlee@wasatch.utah.gov

### Grantee

WASATCH COUNTY LIBRARY

### Additional Materials

- <http://wasatchlibrary.org/>
- Wasatch\_Grant\_Receipts.pdf
- <http://catalog.wasatchlibrary.org/>
- Wasatch\_Reimbursement\_Request.pdf
- Wasatch\_Grant\_Publicity.pdf

### Budget Information

	<b>LSTA</b>	<b>MATCH-State</b>	<b>MATCH-Other</b>	<b>Total</b>
<b>Salaries/Wages/Benefits</b>	\$0.00	\$0.00	\$0.00	\$0.00
Description	Not applicable.			
<b>Consultant Fees</b>	\$0.00	\$0.00	\$0.00	\$0.00
Description	Not applicable.			
<b>Travel</b>	\$0.00	\$0.00	\$0.00	\$0.00
Description	Not applicable.			
<b>Supplies/Materials</b>	\$0.00	\$0.00	\$0.00	\$0.00
Description	Not applicable.			
<b>Equipment</b>	\$0.00	\$0.00	\$0.00	\$0.00
Description	Not applicable.			
<b>Services</b>	\$28,350.00	\$0.00	\$1,500.00	\$29,850.00
Description	GRANT FUNDS: ByWater Solutions (BWS) Koha Installation, migration, and customization \$13400. BWS Training \$4600. BWS Aspen Installation and configuration \$2750. BWS Koha First Year Hosting & Support \$7600. LOCAL FUNDS: BWS Aspen First Year Hosting & Support \$1500.			
<b>Other Operational Expenses</b>	\$0.00	\$0.00	\$0.00	\$0.00
Description	Not applicable.			
Totals:	\$28,350.00	\$0.00	\$1,500.00	\$29,850.00

### Intent

Improve users' ability to discover information resources.

- Library Infrastructure & Capacity

### Activity Details

**Title:** Establish interlocal agreements

**Abstract:** The Wasatch County Library (WCL) established interlocal agreements with the Duchesne County Library and the Uintah County Library under the framework of Utah's Interlocal Cooperation Act (Utah Code Annotated 11-13-101 et seq), to join the Uintah Basin Libraries Consortium (UBCL). By joining UBCL, WCL migrated from the legacy integrated library system (ILS) Horizon (SirsiDynix) to the open-source Koha ILS and the Aspen Discovery online catalog, already in use by member libraries. **Intent:** Improve users' ability to discover information resources.

**Activity:** Instruction

**Mode:** Consultation/drop-in/referral

**Format:** Combined in-person & virtual

**Total number of consultation/reference transactions:** 38

**Average number of consultation/reference transactions per month:** 5

### Partner Information

Please identify the area(s) in which your partner organization(s) operates.

**Libraries:** Yes, **Historical Societies or Organizations:** No, **Museums:** No, **Archives:** No, **Cultural Heritage Organization Multi-type:** No, **Preschools:** No, **Schools:** No, **Adult Education:** No, **Human Service Organizations:** No, **Other:** No

Please identify the legal type of the partner organization(s) for this project.

**Federal Government:** No, **State Government:** No, **Local Government:** Yes, **School District:** No, **Non-Profit:** No, **Private Sector:** No, **Tribe:** No

**Is the activity directed at the library workforce:** No

**For a targeted group or for the general population:** General

**Geographic community of the targeted group:** Rural

**For what age groups:**

**Is the activity state-wide:** No

**Name:** DUCHESNE COUNTY LIBRARY

130 S CENTER STREET DUCHESNE, UT 84021

**Name:** UINTAH COUNTY LIBRARY

155 EAST MAIN STREET VERNAL, UT 84078

**Total number of survey responses:** 0

### Activity Details

**Title:** Implement Koha and Aspen Discovery

**Abstract:** The implementation and customization of Koha and the Aspen Discovery online catalog was done by the company ByWater Solutions who hosts and maintains the Uintah Basin Libraries Consortium (UBLC) integrated library system (ILS). The Wasatch County Library (WCL) has benefited immensely from the experience of the Duchesne County and the Uintah County libraries working with Koha and Aspen Discovery. They have generously shared their expertise in training library staff, ongoing troubleshooting of the ILS, and have provided numerous recommendations for best practices. Sam Passey, Christopher Davis, and Dan Mauchley have conducted webinars, in-person presentations, and site-visits to train WCL staff on various aspects of Koha and Aspen Discovery. **Intent:** Improve users' ability to discover information resources.

**Activity:** Instruction

**Mode:** Presentation/performance

**Format:** Combined in-person & virtual

**Presentation/performance length (minutes):** 60

**Number of presentations/performances administered:** 9

**Average number in attendance per session:** 3

### Partner Information

Please identify the area(s) in which your partner organization(s) operates.

**Libraries:** Yes, **Historical Societies or Organizations:** No, **Museums:** No, **Archives:** No, **Cultural Heritage Organization Multi-type:** No, **Preschools:** No, **Schools:** No, **Adult Education:** No, **Human Service Organizations:** No, **Other:** No

Please identify the legal type of the partner organization(s) for this project.

**Federal Government:** No, **State Government:** No, **Local Government:** Yes, **School District:** No, **Non-Profit:** No, **Private Sector:** No, **Tribe:** No

**Is the activity directed at the library workforce:** Yes

**Is the activity state-wide:** No

**Name:** DUCHESNE COUNTY LIBRARY

130 S CENTER STREET DUCHESNE, UT 84021

**Name:** UINTAH COUNTY LIBRARY

155 EAST MAIN STREET VERNAL, UT 84078

**Total number of survey responses:** 0

## **Project Outcomes**

### **List any important outcomes or findings not previously reported:**

Two important outcomes included: (1) To change the attitude in residents of Wasatch County. The goal was to give residents a modern and innovative online catalog that meets their expectations for service providers on the Internet, thus enhancing their perception that the library meets 21st century needs. (2) To enhanced library staff ability to use a state-of-the-art, open-source integrated library system to provide a better experience for library users.

### **Please briefly describe the importance of these outcomes and findings for future program planning:**

Our tax-payers have increasingly more sophisticated expectations of the library, based on their experiences with other service providers. The importance of this project is that it gave our residents a modern online tool to explore and discover all the physical and digital collections in the library, that is easy to use, visually appealing, responsive to new technologies, and that offers more control for users to manage their own library accounts. Also, through this project, library staff have the ability to interact with library records much more efficiently, reducing tax-payer frustrations; staff can quickly identify and recommend relevant resources; staff can quickly add locally-created content and make it easily accessible online to users.

### **Explain one or two of the most significant lessons learned for others wanting to adopt any facets of this project:**

This project was based on the premise of collaboration among libraries to use a technological solution to enhance the experience of their users. A significant lesson from this project is learning to manage the complexities of a successful collaboration of independent organizations, across multiple jurisdictions, each one beholden to their own tax-payers. We have learned that key elements to sustaining mutually beneficial partnerships include constant communication among stakeholders, and a willingness to adapt to changes for the greater good.

**Do you anticipate continuing this project after the current reporting period ends?** Yes

**Do you anticipate any change in level of effort in managing this project?** Yes

Now that we have upgraded the integrated library system (ILS) and introduced new ways for our users to discover library materials, we will focus on (1) finding cost-effective ways to transfer materials among consortium libraries; and (2) staying up-to-date in changes and enhancements to the ILS features to meet the growing expectations of our users.

**Do you anticipate changing the types of activities and objectives addressed by the project?** No

**Was an evaluation conducted for this project?** No

## **Exemplary**

No

## **Project Tags**

open-source ILS, Koha, collaboration

# GRANT PUBLICITY

## Acknowledgement of project funding



### LIBRARY WEBSITE – MAIN PAGE

wasatchlibrary.org

CHECK OUT THE **NEW** LIBRARY CATALOG

Wasatch County Library

Search for [ ] by Keyword in Library Catalog GO

Fiction Nonfiction Children Teens Movies & TV

All Fiction Recent Additions Westerns NYT Bestsellers: FICTION LDS Mystery Large Print Autobiography

WHERE THE CRAWDOGS SING DELIA OWENS  
THE GUARDIANS JENNIFER GRISWOLD  
HARRY POTTER AND THE PRISONER OF AZKABAN J.K. ROWLING  
JANET EVANOVICH TWISTED TWENTY-SIX  
THE TATTOOIST OF ANNEFWITZ HEATHER MORRIS  
LITTLE WOMEN  
CITY OF GIRLS ELIZABETH GILBERT  
LIANE MORIARTY  
KRISTIN HANNAH

The new library catalog was made possible in part by a grant provided by the Institute of Museum and Library Services through the Library Services and Technology Act and administered by the Utah State Library Division.

INSTITUTE of Museum and Library SERVICES Utah State Library Division

### LIBRARY ONLINE PUBLIC ACCESS CATALOG

catalog.wasatchlibrary.org

The new library catalog was made possible in part by a grant provided by the Institute of Museum and Library Services through the Library Services and Technology Act and administered by the Utah State Library Division.

**WE ARE OPEN!** New library hours: Monday, Wednesday, Friday & Saturday 11 AM-3 PM. Tuesday & Thursday 4-8 PM. For curbside pick-up instructions [CLICK HERE](#).

Wasatch County Library

BROWSE SIGN IN

Search [ ] by Keyword in Library Catalog GO

Children Teens Movies & TV Audiobooks Games & Puzzles

Halloween Autumn Thanksgiving Board Books Picture Books Newbery Award Nonfiction Graphic Novels

Children > Halloween

Halloween Halloween Halloween Halloween Halloween



**WASATCH COUNTY LIBRARY**  
465 E 1200 S  
HEBER CITY, UTAH 84032  
435-654-1511  
WWW.WASATCH.LIB.UT.US

## LSTA GRANT EXPENDITURES

Grant Amount	\$ 28,350.00
Grant Funds Spent	\$ 28,350.00

Item	Amount	Funds Source
BWS Koha Installation, migration, customization. Invoice #4921	\$ 13,400.00	Grant
BWS Koha Training. Invoice #4921	\$ 4,600.00	Grant
BWS Aspen Installation, configuration. Invoice #4922	\$ 2,750.00	Grant
BWS Koha First Year Hosting & Support. Invoice #4967	\$ 7,600.00	Grant
BWS Aspen First Year Hosting & Support. Invoice #4968	\$ 1,500.00	Library Budget

Prepared by: Juan T. Lee, Library Director  
Date: 04/09/2020

# NEW VENDOR

## WASATCH COUNTY PAYMENT AUTHORIZATION FORM

AUTHORIZATION IS GIVEN TO PAY THE FOLLOWING:

W-9 FORM

EIN #:

<b>VENDOR NO.</b> <small>VENDOR NUMBER LOOKUP N:\County Documents\Vendor Listing</small>		<b>DATE:</b>	<b>02/14/2020</b>
<b>VENDOR NAME &amp; ADDRESS:</b>	BYWATER SOLUTIONS PO BOX 1346 SANTA BARBARA, CA 93102	<b>DEPARTMENT:</b>	LIBRARY
		<b>DEPARTMENT HEAD:</b>	JUAN LEE <i>Juan</i>
		<b>AUDITOR:</b>	

GL DEPT	#	DESCRIPTION	CUST #	INV DATE	INV #	AMOUNT
72	4580-482-000	KOHA INTEGRATES LIBRARY SYSTEM: INSTALLATION, MIGRATION, CUSTOMIZATION		02/14/2020	4921	\$13,400.00
72	4580-482-000	KOHA INTEGRATES LIBRARY SYSTEM: TRAINING		02/14/2020	4921	\$4,600.00
72	4580-482-000	ASPEN ONLINE PUBLIC ACCESS CATALOG: INSTALLATION AND CONFIGURATION		02/14/2020	4922	\$2,750.00
<small>(RIGHT CLICK AND SELECT "UPDATE FIELD" TO UPDATE TOTAL)</small> <b>TOTAL</b>						<b>\$20,750.00</b>

P.O. Box 1346  
Santa Barbara, CA 93102  
+1 8889008944  
sarah@bywatersolutions.com



Remit To:  
P.O. Box 1346  
Santa Barbara, CA. 93102

**BILL TO**

Wasatch County Library  
465 E 1200 S  
Heber City, UT 84032

**INVOICE 4921**

**DATE** 02/14/2020 **TERMS** Net 30

**DUE DATE** 03/15/2020

ACTIVITY	QTY	RATE	AMOUNT
<b>Koha Migration:4010 Installation and Migration</b> Install, Migration, Customization: Koha	1	13,400.00	13,400.00
<b>Koha Training:4030 Training</b> Training: Onsite, 3 days	1	4,600.00	4,600.00

Thank you! If you have questions please email Sarah Maseto at Sarah@bywatersolutions.com

**TOTAL DUE USD 18,000.00**

EFT Payments are now easier than ever! Simply click "Review and pay" and fill out the secure form.

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Remit To:  
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**BILL TO**

Wasatch County Library  
465 E 1200 S  
Heber City, UT 84032

**INVOICE 4922**

**DATE** 02/14/2020 **TERMS** Net 30

**DUE DATE** 03/15/2020

ACTIVITY	QTY	RATE	AMOUNT
<b>Aspen Installation:ASPEN Installation</b> Aspen Installation/Configuration	1	2,750.00	2,750.00

Thank you! If you have questions please email Sarah Maseto at Sarah@bywatersolutions.com

**TOTAL DUE USD 2,750.00**

EFT Payments are now easier than ever! Simply click "Review and pay" and fill out the secure form.

**WASATCH COUNTY  
PAYMENT AUTHORIZATION FORM**

AUTHORIZATION IS GIVEN TO PAY THE FOLLOWING:

W-9 FORM      EIN #:

<b>VENDOR NO.</b> <small>VENDOR NUMBER LOOKUP N:\County Documents\Vendor Listing</small>		<b>DATE:</b>	<b>03/06/2020</b>
<b>VENDOR NAME &amp; ADDRESS:</b>	BYWATER SOLUTIONS PO BOX 1346 SANTA BARBARA, CA 93102	<b>DEPARTMENT:</b>	LIBRARY
		<b>DEPARTMENT HEAD:</b>	JUAN LEE <i>Juan</i>
		<b>AUDITOR:</b>	

GL DEPT	#	DESCRIPTION	CUST #	INV DATE	INV #	AMOUNT
72	4580-482-000	KOHA INTEGRATES LIBRARY SYSTEM: ANNUAL HOSTING & SUPPORT. PERIOD 03/23/2020-03/22/2021		02/25/2020	4967	\$7,600.00
72	4580-290-000	ASPEN DISCOVERY: ANNUAL HOSTING & SUPPORT. PERIOD 03/23/2020-03/22/2021		02/25/2020	4968	\$1,500.00
<small>(RIGHT CLICK AND SELECT "UPDATE FIELD" TO UPDATE TOTAL)</small> <b>TOTAL</b>						<b>\$9,100.00</b>

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Remit To:  
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Santa Barbara, CA. 93102

**BILL TO**

Wasatch County Library  
465 E 1200 S  
Heber City, UT 84032

**INVOICE 4967**

**DATE 02/25/2020 TERMS Net 30**

**DUE DATE 03/26/2020**

ACTIVITY	QTY	RATE	AMOUNT
<b>Koha Support and Hosting:4020 Annual Support &amp; Hosting</b> Annual Support and Hosting: March 23, 2020 - March 22, 2021	1	7,600.00	7,600.00

Thank you! If you have questions please email Sarah Maseto at Sarah@bywatersolutions.com

**TOTAL DUE USD 7,600.00**

GL 482-000

EFT Payments are now easier than ever! Simply click "Review and pay" and fill out the secure form.

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Remit To:  
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Santa Barbara, CA. 93102

**BILL TO**

Wasatch County Library  
465 E 1200 S  
Heber City, UT 84032

**INVOICE 4968**

**DATE** 02/25/2020 **TERMS** Net 30

**DUE DATE** 03/26/2020

ACTIVITY	QTY	RATE	AMOUNT
<b>Aspen Discovery: Aspen Annual Support &amp; Hosting</b> Aspen Support and Hosting: March 23, 2020 - March 22, 2021	1	1,500.00	1,500.00

Thank you! If you have questions please email Sarah Maseto at Sarah@bywatersolutions.com

**TOTAL DUE** **USD 1,500.00**

*JTL*

*GL - 290-000*