



DRAFT MINUTES PENDING BOARD APPROVAL

STATE WORKFORCE DEVELOPMENT BOARD

GENERAL MEETING MINUTES

DATE: January 16, 2020

TIME: 1:00 p.m. - 3:00 p.m.

LOCATION: Department of Workforce Services

South County Employment Center, RM 114

5735 South Redwood Road, Taylorsville, UT 84123

MEMBERS PRESENT: **Brian Olmstead** Lance Lehnhof **EXCUSED:** Elizabeth Garbe

> **Bruce Rigby** Lisa Angotti **Gary Harter** Bryan Flake Max Backlund Jared Haines Carl Brailsford Joey Gilbert Megen Ralphs Connie Nielson Shawn Newell Kari McKay Patricia Tueller Deanna Hopkins Tannen Ellis Graham Shawn Milne **Greg Paras Tommy Montoya** Tony Martines

Jim Boyd

QUORUM: Nο

Blair Carruth **ABSENT:** Joseph Carlson

> David Gray Kimberlee Carlile Diane Lewis Mark Brasher Jeff Worthington Roger Prewett

BOARD SUPPORT Kimberley Bartel

STAFF: Liz Carver

Mahal Roesser

OTHER ATTENDEES: Aaron Thompson David Busk **Roger Snow** Samantha Teh Alexia Murphy **Emily Rosh**

Amira Mijic **Emily Stirling** Sandy Terry

Janette Hernandez Sydney Christensen Amy Lowe Brian Smith John Talcott Yvette Woodland Zac Whitwell **Bryan Kessinger** Leah Lobato Carolyn Parsons Lindsay Cropper Zenaida Martinez

Coy Jackson Michael Miller Darren Hotton Nycole Tylka Darren Johnson Rafael Montero





ACTION ITEM(S):	ASSIGNED TO:	DUE BY:
1. Review Draft WIOA Plan	Board	ASAP
Send out electronic voting poll for recommendation to approve Spanish Fork and Lehi as One-Stop Comprehensive Centers.	Mahal Roesser	1/23/20
3. Submit electronic vote on recommendation to approve Spanish Fork and Lehi as One-Stop Comprehensive Centers.	Board	1/29/20
4. Share Employer Survey QR code with other employers interested in participating.	Board	ASAP

1. WELCOME AND OPENING BUSINESS

Board Chair Megen Ralphs called to order the State Workforce Development Board (SWDB) General Meeting at 1:05 p.m. on Thursday, January 16, 2020 at the office of the Department of Workforce Services in Taylorsville, Utah.

A. ACKNOWLEDGMENTS AND INTRODUCTIONS

Board Chair Megen Ralphs addressed the Board with the following updates, acknowledgements, and announcements:

- i. 2020 Utah Economic Summit is now on June 18th, 2020
- ii. Board Member Robert Freebairn's end of term.
- iii. Excused Executive Director and Board Member Gary Harter.
- iv. Welcomed new Board Member Max Backlund of the Salt Lake Chamber.
- v. Draft WIOA Plan and Town Hall Meetings
 - a) Acknowledged and thanked Board Members able to attend these town hall meetings.
 - b) Called attention to pages 38-100 of the draft WIOA Plan.
- vi. Referred Board Members to the <u>SWDB Bylaws</u>, discussed attendance, and requirement to inform the Board Chair of any changes in job titles, positions, or companies.
- vii. Discussed committee efforts and the Utah Patriot Partnership redevelopment and redesign.

B. APPROVAL OF OCTOBER 10, 2019 MINUTES - DEFERRED

Board Chair Megen Ralphs deferred the motion to approve the meeting minutes of the October 10, 2019 SWDB General Meeting due to no quorum present.

2. ONLINE REFERRAL DEMO

Senior Business Analyst Kim Bartel provided background on the partner referral system and warm hand-off requirement. Systems Manager Samantha Teh led an online demo of this referral system.

- A. System allows partners to make referrals between each other, external partners and to DWS.
- B. Board Member Tannen Graham inquired about employer involvement in the referral system.
 - i. Only One-Stop Comprehensive Centers and newly certified centers are eligible to use this partner referral system.





3. SPANISH FORK AND LEHI CERTIFICATION

Board Chair Megen Ralphs recognized the employees involved in the One-Stop Certifications for Spanish Fork and Lehi and thanked the SWDB Members able to attend.

A. ONE-STOP CENTER INTRODUCTIONS

- i. Brian Kessinger, DWS Program Specialist
- ii. Brian Smith, DWS Manager
- iii. Zenaida Martinez, DWS Supervisor
- iv. Sydnee Christensen, DWS Supervisor
- v. Amy Loew, DWS Program Specialist
- vi. John Talcott, DWS Area Director
- vii. Coy Jackson, Vocational Rehabilitation District Director
- viii. Rafael Montero, Vocational Rehabilitation District Director

B. BOARD MEMBER ACKNOWLEDGMENTS

 Board Member Bryan Flake shared positive feedback about his experience with the Lehi certification process and emphasized the capacity of DWS resources available to customers.

C. APPROVAL OF CERTIFICATION RECOMMENDATIONS

i. Board Chair Megen Ralphs deferred the motion to approve the recommendation to certify Spanish Fork and Lehi as One-Stop Comprehensive Centers to an electronic vote due to no quorum present.

4. EMPLOYER SURVEY FOLLOW-UP

Board Member Deanna Hopkins discussed upcoming One- Stop Certifications and directed Board Members to a QR code to take the survey and provide to other employers.

5. WORKFORCE WIN - LOWE'S

DWS Area Director John Talcott acknowledged the efforts of DWS teams in Spanish Fork that were involved in helping Lowe's reach its hiring goal.

A. Lowe's Launches Store with Hiring Help

6. BUSINESS HIGHLIGHT

Board Chair Megen Ralphs described the purpose of business highlights and introduced Board Member Shawn Newell of Industrial Supply Company.

- A. Board Member Shawn Newell provided an overview of <u>Industrial Supply Company</u>, discussed the company culture, vetting process for new hires, and ideal qualities sought out in candidates.
- B. Board Chair Megen Ralphs inquired about specific DWS services that Industrial Supply Company engaged to supplement its hiring practices.

7. WIOA PLAN

Board Liaison and Division Director Liz Carver explained the town hall meeting process, the WIOA Plan, required readings, public comment period, and next steps to implement public feedback and vote on a final WIOA Plan.





8. WORKFORCE DEVELOPMENT OUTREACH

DWS Area Director Dave Busk summarized highlights from the upcoming Quarterly Workforce Development Outreach Update.

9. COMMITTEE ACTIVITIES AND DISCUSSION

Committee Chairs and Board Members presented updates to the Board from their respective Subcommittees of the SWDB.

A. APPRENTICESHIPS

Board Member Carl Brailsford summarized apprenticeship activities and shared excitement about the WIOA Plan.

B. OPERATIONS

Board Member Deanna Hopkins referenced her earlier announcement regarding employer survey follow-up.

C. SERVICES TO INDIVIDUALS WITH DISABILITIES

Director Leah Lobato called attention to the handouts in each Board Member packet.

- i. Employer Workshop, Tuesday, March 10, 2020
- ii. Governor's Committee, Business Relations & Choose to Work Update
- iii. Work Ability Career Exploration & Job Fair, Tuesday, April 14, 2020

D. YOUTH

Youth Committee Chair and Board Member Tommy Montoya discussed interest in using different platforms and tools that may increase accessibility of resources to youth.

E. CAREER PATHWAYS

Committee Chair and Board Member Jim Boyd discussed new involvement in <u>Career and</u> <u>Technical Education (CTE) programs</u>.

10. NEW BUSINESS

Board Chair Megen Ralphs called for new business.

- A. Deputy Director and Board Member Greg Paras thanked Board Members for their donations and participation in the SWDB Pantry Pack Service Project.
- B. Board Chair Megen Ralphs announced Nycole Tylka as the new Assistant Division Director to Director and Board Liaison Liz Carver, described the service project purpose, population served, the coordinated statewide service project efforts, and provided brief instructions for assembling the pantry packs.

11. PUBLIC COMMENT

No public comment.

12. ADJOURNMENT

Board Chair Megen Ralphs called for a motion to adjourn the General Meeting of the State Workforce Development Board on Thursday, January 16th, 2019 at the office of the Department of Workforce Services in Taylorsville, Utah 2:10 p.m.

MOTION: Shawn Newell



