Health Department – Senior Services

Mission Statement

Promote and Protect the Health and Well-Being of Davis County Residents and their Environment.

Inputs/Outputs

FTE (2019):
- 41 Employees (35 FTE)
- 207 Volunteers

Vehicle Fleet (2019):
- 11 - Meal Delivery Vehicles
- 7 - Senior Transport Vehicles
- 2 - Medical Transport Vehicles

Services Delivered (2018):
- 83,870 Home Delivered Meals
- 27,522 Community Meals
- 4,142 Caregiver Support Outreaches
- 351 Seniors Received Support Services
- 12,987 Senior Transports
- 4,367 Medical Transports
- 359 Senior Volunteers Recruited

Performance Data (2018):
- Longer Life Expectancy than Utah/US
- 78% of population in "Good Health"
- Lower Prevalence of Diabetes
- Fewer Falls
- More Dental Care
- Less Alcohol & Tobacco Use
- Lower Rate of Inactivity
- 92% of population in "Good Mental Health"

Health Department Annual Reports (2018):
- Senior Services Annual Report

Core Functions & Services

- Nutrition
  - Provide nutrition services through Meals on Wheels and community meals at senior centers.
- Supportive Services
  - Information and Referral/Assistance
  - Transportation
  - In-home Services
  - Legal Services
  - Insurance Counseling
- Caregiver Support
  - Options Counseling
  - Case Management
  - Respite Care
  - Caregiver Education
- Health & Wellness
  - Evidence-based Classes
- Elder Rights
  - Long-term Care Ombudsman
  - Abuse & Prevention
  - Senior Medicare Patrol



2019 Projected Outcomes

2019 Department Strategic Plan

- 2019-2023 Department Strategic Plan began this year. We have learned a great deal and made great progress with the goals, strategies, and activities outlined in the plan. The department's strategic plan can be found at the following link: Davis County Health Department Strategic Plan.
- A tremendous amount of work has gone into the department's strategic plan which will set many of the department's priorities for the next few years. We have chosen the following four priorities:
    - Healthy Communities
        - Goal 1 – Create a framework to promote environments and systems that foster healthy communities.
        - Goal 2 – Ensure the department and the community are ready to respond in a public health emergency.
        - Goal 3 – Lead the community in wellness practices.
    - Community and Partner Engagement
        - Goal 1 – Align with and advocate for community priorities.
        - Goal 2 – Coordinate and enhance partner relationships across the department.
        - Goal 3 – Increase awareness of community and department resources.
    - Supporting and Developing Employees
        - Goal 1 - Practice transparent communication and information sharing.
        - Goal 2 - Build a culture of learning for all employees.
        - Goal 3 -Empower and engage a satisfied workforce.
    - Sustainability and Funding
        - Goal 1 – Secure sustainable and diversified funding.
        - Goal 2 – Ensure all county policies, department standards, and division standard operating procedures are current, effective, communicated, and understood.
        - Goal 3 – Ensure programs are effective, meeting community needs, and producing outcomes.
        - Goal 4 – Maintain department accreditations

Human Services Directors Collaboration

- The continuation of a Human Services collaboration was a priority of the Commission and the Health Department. This collaborative effort was created to help support and align limited resources to priority projects within the county. The collaboration has been successful in developing a strategic plan and has begun working towards those priorities. These priorities areas are Health, Safety, and Stability. Work groups have been identified and continue to implement strategies and align resources in those areas. The Human Service Directors are also responsible for the Trauma/Adverse Childhood Events (ACEs) priority within the Davis4Health – Community Health Improvement Plan.

2020 Budget Initiatives

The 2020 budget has been built around the main objective of maintaining current senior programs and initiatives that have proven effective in meeting the department's mission and vision. However, the 2020 budget does have a few new areas of focus that need attention. These areas have been identified as priorities within our department strategic plan and from our internal continuous quality improvement and performance management systems. Within the 2020 budget the following new request have been included:

- To help move the department's 2019 strategic plan forward and to create a sustainable system to accomplish our goals within the Community and Partner Engagement priority, we have requested a new full-time position. This position has been identified within the proposed budget as a Community Outreach Planner. We believe one of our main responsibilities in senior services is to be viewed as the backbone agency and chief strategists for all things seniors. With this in mind, we need skilled staff to facilitate partner engagement and collaborative activities in the community. We feel that one of our roles is to convene the community and partners to accomplish the goals of our community. This is the reason for the new position and will be essential in the future success of this department.

The proposed 2020 budget will be balanced once final personnel numbers are entered. All request are included within the proposed balanced budget with the exception of the following requests that will require additional funding in 2020.

- Senior Transportation Vehicles –In 2018, a federal grant was applied for and awarded to Davis County Senior Services. This grant awarded funding for the replacement of two of buses used in senior transportation program. We have been waiting for those buses to arrive and we still do not have a delivery date. Once we receive the buses we are required to pay the required match. We would like to make the appropriate budget change when the buses arrive.
- Wheelchair Lifts for Vehicles - In 2018, a federal grant was applied for and awarded to Davis County Senior Services. This grant awarded funding for the installation of wheelchair lifts on buses used in senior transportation program. We have been waiting for those buses to arrive and we still do not have a delivery date. We would like to make the appropriate budget change when the buses arrive and lifts are installed.