

## Contract Security & Armored Car Security

### HB 226

- Identify time based requirements for obtaining licensure
- Determine whether a competency-based requirement would be a viable alternative

#### **58-63-302. Qualifications for licensure.**

An applicant for licensure as a contract security company or armored car company shall have a qualifying agent who:

- demonstrates 6,000 hours of compensated experience as a manager, supervisor, or administrator of an armored car company or a contract security company; or
- demonstrates 6,000 hours of supervisory experience acceptable to the division in collaboration with the board with a federal, United States military, state, county, or municipal law enforcement agency

Each applicant for licensure as an armed private security officer shall:

- successfully complete basic education and training requirements established by rule by the division in collaboration with the board, which shall include a minimum of eight hours of classroom or online curriculum;
- successfully complete firearms training requirements established by rule by the division in collaboration with the board, which shall include a minimum of 12 hours of training;

Each applicant for licensure as an unarmed private security officer shall:

- successfully complete basic education and training requirements established by rule by the division in collaboration with the board, which shall include a minimum of eight hours of classroom or online curriculum;

#### **Suggestions for Competency Based Requirements...**

**R156. Commerce, Occupational and Professional Licensing.**

**R156-63b. Security Personnel Licensing Act Armored Car Rule.**

**R156-63b-101. Title.**

This rule is known as the "Security Personnel Licensing Act Armored Car Rule."

**R156-63b-102. Definitions.**

In addition to the definitions in Title 58, Chapters 1 and 63, as used in Title 58, Chapters 1 and 63 or this rule:

(1) "Approved basic education and training program" means a basic education and training program that:

- (a) meets the standards and is approved by the Division as set forth in Section R156-63b-602; and
- (b) has the content required by Section R156-63b-603.

(2) "Approved basic firearms training program" means a firearms education and training program that:

- (a) meets the standards and is approved by the Division as set forth in Section R156-63b-602; and
- (b) has the content required by Section R156-63b-604.

(3) "Armored car company" includes a peace officer who engages in providing security or guard services when acting in a capacity other than as an employee of the law enforcement agency by whom the peace officer is employed.

(4) "Armored car company" does not include a company which hires as employees, individuals to provide security or guard services for the purpose of protecting tangible property, currency, valuables, jewelry, SNAP benefits as defined in Section 35A-1-102, or other high value items that require secured delivery from one place to another and are owned by or under the responsibility of that company, as long as the security or guard services provided by the company do not benefit any person other than the employing company.

(5) "Authorized emergency vehicle" is as defined in Subsection 41-6a-102(3).

(6) "Compensated", as used in Subsection 58-63-302(1)(c)(viii)(A), means remuneration in the form of W-2 wages unless the qualifying agent is an owner of a contract security or armored car company, in which case "compensated" means the owner's profit distributions or dividends.

(7) "Conviction" means criminal conduct where the filing of a criminal charge has resulted in:

- (a) a finding of guilt based on evidence presented to a judge or jury;
- (b) a guilty plea;

(c) a plea of nolo contendere;  
(d) a plea of guilty or nolo contendere which is held in abeyance pending the successful completion of probation;  
(e) a pending diversion agreement; or  
(f) a conviction which has been reduced pursuant to Section 76-3-402.

(8) "Corporate officer" as defined in Subsection 58-63-102(9), includes an individual who is on file with the Division of Corporations and Commercial Code as a limited liability company's company officer or "governing person" as defined in Subsection 48-3a-102(7), or as a limited partnership's "general partner" as defined in Subsection 48-2e-102(8).

(9) "Employee" means an individual providing services in the armored car industry for compensation when the amount of compensation is based directly upon the armored car services provided, and upon which the employer is required under law to withhold federal and state taxes, and for whom the employer is required under law to provide worker's compensation insurance coverage and pay unemployment insurance.

(10) "Instructor" means a person who directly facilitates learning through means of live in-class lecture, group participation, practical exercise, or other means, who has fulfilled the instructor experience and training requirements set forth in Section R156-63b-602.

(11) "Qualified continuing education" means continuing education that meets the standards set forth in Subsection R156-63b-304.

(12) "Qualifying agent" means a natural person who meets all of the requirements set forth in Subsection 58-63-302(1)(c).

(13) "Soft uniform" means a business suit or a polo-type shirt with appropriate slacks. The coat or shirt has an embroidered badge or armored car company logo that clips onto or is placed over the front pocket.

(14) "Supervision" means general supervision as defined in Subsection R156-1-102a(4)(c).

(15) "Trainer" has the same meaning as "instructor".

(16) "Unprofessional conduct," as defined in Title 58, Chapters 1 and 63, is further defined, in accordance with Subsection 58-1-203(1)(e), in Section R156-63b-502.

**R156-63b-103. Authority - Purpose.**

This rule is adopted by the Division under the authority of Subsection 58-1-106(1)(a) to enable the Division to administer Title 58, Chapter 63.

**R156-63b-104. Organization - Relationship to Rule R156-1.**

The organization of this rule and its relationship to Rule R156-1 is as described in Section R156-1-107.

**R156-63b-302a. Qualifications for Licensure - Application Requirements.**

(1) An application for licensure as an armored car company shall be accompanied by:

- (a) two fingerprint cards for each of the applicant's:
  - (i) qualifying agent;
  - (ii) corporate officers;
  - (iii) directors;
  - (iv) equity holders or shareholders owning more than 5% of the equity or outstanding shares;
  - (v) partners;
  - (vi) proprietors; and
  - (vii) responsible management personnel; and
- (b) a fee established in accordance with Section 63J-1-504 equal to the cost of conducting a check of records of the Federal Bureau of Investigation, and the Bureau of Criminal Identification, Utah Department of Public Safety, for each of the persons required to provide a fingerprint card under Subsection (1)(a) above.

(2) An application for licensure as an armored car security officer shall be accompanied by:

- (a) two fingerprint cards for the applicant; and
- (b) a fee established in accordance with Section 63J-1-504 equal to the cost of conducting a check of records for the applicant with:
  - (i) the Federal Bureau of Investigation; and
  - (ii) the Bureau of Criminal Identification of the Utah Department of Public Safety.

**R156-63b-302b. Qualifications for Licensure - Basic Education and Training Requirements.**

In accordance with Subsections 58-1-203(1)(b) and 58-63-302(4)(g), an applicant for licensure as an armored car security officer shall successfully complete an approved basic education and training program as defined in Subsection R156-63b-102(1).

**R156-63b-302c. Qualifications for Licensure - Firearm Training Requirements.**

In accordance with Subsections 58-1-203(1)(b) and 58-63-302(4)(h), an applicant for licensure as an armored car security officer shall successfully complete an approved basic firearms training program as defined in Subsection R156-63b-102(2).

**R156-63b-302d. Qualifications for Licensure - Examination Requirements.**

In accordance with Subsections 58-1-203(1)(b) and 58-1-301(3), the examination requirements for licensure in Section 58-63-302 are defined, clarified, or established herein.

(1) The qualifying agent for an applicant who is an armored car company shall obtain a passing score of at least 75% on the Utah Armored Car Company Qualifying Agent Examination.

(2) An applicant for licensure as an armored car security officer shall obtain a score of at least 80% on the approved basic education and training program's final examination.

**R156-63b-302e. Qualification for Licensure - Liability Insurance for a Armored Car Company.**

In accordance with Subsections 58-1-203(1)(b) and 58-1-301(3), the insurance requirements for licensure as an armored car company in Subsection 58-63-302(1)(j)(i) are defined, clarified, or established herein.

(1) An applicant shall file with the Division a "Certificate of Insurance" providing liability insurance for the following exposures:

- (a) general liability;
- (b) assault and battery;
- (c) personal injury;
- (d) libel and slander;
- (e) broad form property damage;
- (f) damage to property in the care, custody or control of the armored car company; and
- (g) errors and omissions.

(2) Said insurance shall provide liability limits in amounts not less than \$500,000 for each incident and not less than \$2,000,000 total aggregate for each annual term.

(3) The insurance carrier must be an insurer which has a certificate of authority to do business in Utah, or is an authorized surplus lines insurer in Utah, or is authorized to do business under the laws of the state in which the corporate offices of foreign corporations are located.

(4) All armored car companies shall have a current insurance certificate of coverage as defined in Subsection (1) on file at all times and available for immediate inspection by the Division during normal working hours.

(5) All armored car companies shall notify the Division immediately upon cancellation of the insurance policy, whether such cancellation was initiated by the insurance company or the insured agency.

**R156-63b-302f. Qualifications for Licensure - Age Requirement for Armored Car Security Officer.**

In accordance with Subsections 76-10-509(1) and 76-10-509.4, an armored car security officer must be 18 years of age or older at the time of submitting an application for licensure.

**R156-63b-302g. Qualifications for Licensure - Good Moral Character - Disqualifying Convictions.**

(1) In accordance with Subsections 58-63-302(1)(h) and (4)(c), in addition to those criminal convictions prohibiting licensure, the following criminal convictions may disqualify an applicant or licensee from obtaining or holding an armored car security officer license, or an armored car company license:

- (a) crimes against a person as defined in Title 76, Chapter 5, Part 1;
- (b) theft, including retail theft, as defined in Title 76;
- (c) larceny;
- (d) sex offenses as defined in Title 76, Chapter 5, Part 4;
- (e) any offense involving a controlled substance as defined in Subsection 58-37-2(1)(f);
- (f) fraud;
- (g) extortion;
- (h) treason;
- (i) forgery;
- (j) arson;
- (k) kidnapping;
- (l) perjury;
- (m) conspiracy to commit any of the offenses listed herein;
- (n) hijacking;
- (o) burglary;
- (p) escape from jail, prison, or custody;
- (q) false or bogus checks;
- (r) terrorist activities;
- (s) desertion;
- (t) pornography;
- (u) two or more convictions for driving under the influence of alcohol within the last three years; and
- (v) any attempt to commit any of the above offenses.

(2) An applicant may not obtain initial licensure or license renewal as an armored car security officer or as an armored car company, and the license of an armored car security officer or of an armored car company shall be automatically revoked, if the applicant or licensee is in violation of any provision set forth in:

- (a) 18 U.S.C. Chapter 44, 922(g)1-9, concerning restrictions on firearms and ammunition transportation by certain persons; or
- (b) Utah Code Section 76-10-503, concerning restrictions on possession, purchase, transfer, or ownership of dangerous

weapons by certain persons.

(3) In accordance with Subsection 58-63-302(1), if the applicant or licensee is an armored car company, the background of the following individuals shall be considered:

- (a) corporate officer;
- (b) director;
- (c) any shareholder owning 5% or more of the outstanding stock of the company as described in Subsection 58-63-302(1)(d)(ii);
- (d) partner;
- (e) proprietor;
- (f) qualifying agent; and
- (g) management personnel employed within Utah or having direct responsibility for managing operations of the company within Utah.

(4) Criminal history and statutory violations that do not automatically disqualify an applicant under statute or rule shall be considered on a case-by-case basis in accordance with Section R156-1-302.

**R156-63b-302h. Qualifications for Licensure - Immediate Issuance of an Interim Permit.**

In accordance with Section 58-63-310, upon receipt of a complete application for licensure as an armored car security officer, the Division may immediately issue an interim permit to the applicant, if the applicant:

- (1) (a) submits with the application an official criminal history report from the Bureau of Criminal Identification, Utah Department of Public Safety, showing "No Criminal Record Found";
- (b) has not answered "yes" to any question on the qualifying questionnaire section of the application; and
- (c) has not had a license to practice an occupation or profession denied, revoked, suspended, restricted, or placed on probation.

(2) If an applicant's application is denied, an interim permit issued under this section shall automatically expire.

**R156-63b-303. Renewal Cycle - Procedures.**

(1) In accordance with Subsection 58-1-308(1), the renewal date for the two-year renewal cycle applicable to licensees under Title 58, Chapter 63 is established by rule in Section R156-1-308a.

(2) Renewal procedures shall be in accordance with Section R156-1-308c.

**R156-63b-304. Continuing Education for Armored Car Security Officers as a Condition of Renewal.**

In accordance with Subsections 58-1-203(1)(g) and 58-1-308(3)(b), the following continuing education requirements are established as a condition of renewal or reinstatement of licenses issued under Title 58, Chapter 63 in the classifications of armored car security officer:

(1) An armored car security officers shall complete at least 32 hours of continuing education during each two-year renewal cycle. A minimum of 16 hours shall be core continuing education; the remaining hours may consist of professional continuing education or core continuing education.

(a) "Core continuing education" is defined as education completed during a two-year renewal cycle, that covers each of the following topics:

- (i) company operational procedures manual;
- (ii) applicable state laws and rules;
- (iii) legal powers and limitations of private security officers;
- (iv) observation and reporting techniques;
- (v) ethics;
- (vi) management of aggressive behavior, use of force, de-escalation techniques;
- (vii) emergency techniques; and
- (viii) ~~[a recognized basic life saving course to obtain or maintain certification in:~~  
~~(A) cardiopulmonary resuscitation (CPR);~~  
~~(B) automated external defibrillator (AED);~~  
~~(C) first aid; or~~  
~~(D) any other recognized basic life-saving skills.]~~

Driving Techniques

(b) "Professional continuing education" is defined as education covering one or more of the following topics:

- (i) ~~[executive protection]~~ Street Procedures;
- (ii) basic self-defense;
- (iii) driving techniques for the security professional;
- (iv) ~~[escort techniques]~~ Vault Procedures;
- (v) ~~[crowd control]~~ Building Opening and Closing;
- (vi) ~~[access control and the use of electronic detection devices]~~ Alarm Response;
- (vii) use of defensive items and objects;
- (viii) homeland security involving bomb threats and anti-terrorism;
- (ix) Americans with Disabilities Act (ADA) compliance;  
~~[or]~~
- (x) a recognized basic life saving course to obtain or maintain certification in:  
(A) cardiopulmonary resuscitation (CPR);  
(B) automated external defibrillator (AED);  
(C) first aid; or

(D) any other recognized basic life-saving skills;  
or

([\*] xi) any other topic relevant to the education of armored car security professionals.

(2) In addition to the 32 hours of core/professional continuing education, an armored car security officer shall complete at least 16 hours of continuing firearms education and training during each two-year renewal cycle. Continuing firearms education and training:

- (a) shall be completed in four-hour blocks every six months;
- (b) may not include any hours for the continuing education requirement in Subsection R156-63b-304(2);
- (c) shall comply with the provisions of Title 15, USC Chapter 85, the Armored Car Industry Reciprocity Act; and
- (d) shall include at minimum:
  - (i) live classroom instruction concerning:
    - (A) restrictions in the use of deadly force; and
    - (B) firearms safety on duty, at home, and on the range; and
  - (ii) a recognized practical pistol recertification course on which the licensee achieves a minimum score of 80% using regular or low light conditions.

(3) Credit for continuing education shall be recognized as follows:

- (a) unlimited hours for core, professional, and firearm continuing education completed in blocks of time of not less than one hour in formally established classroom courses, seminars, or conferences;
- (b) unlimited hours for professional continuing education provided via the Internet, if the course provider verifies registration and participation in the courses by means of an exam which demonstrates that the participant has learned the material presented;
- (c) two hours for each hour of lecturing, training, or instructing a course, if it is the first time the material has been taught during the preceding 12 months, up to a maximum of 12 hours during each two-year renewal period; the type of credit received - whether core, professional, or firearms education and training - shall be based on the subject taught; and
- (d) one professional continuing education hour for each hour of service on the Contract Security Services Licensing Board, a state or national security board, or the Contract Security Education Advisory Peer Committee, up to a maximum of six hours during each two-year renewal period.

(4) Modification of Required Continuing Education Hours.

- (a) A licensee who fails to complete the required four hours of continuing firearms education and training within the appropriate six-month period shall complete one and one half

times the number of hours the licensee was deficient for the reporting period ("penalty" hours). Penalty hours shall not satisfy in whole or in part any of the continuing firearms education and training hours required for subsequent renewal of the license.

(b) If a renewal period is shortened or lengthened to effect a change of renewal cycle, the continuing education hours required for that renewal period shall be increased or decreased proportionately.

(c) The Division may defer or waive continuing education requirements as provided in Section R156-1-308d.

(5) A licensee shall maintain documentation showing compliance with the requirements of this section, such as certificates of completion or course handouts and materials, for a period of three years from the end of the renewal period for which the continuing education is due.

(6) An armored car security company licensed under this chapter shall:

(a) review continuing education courses and approve for its employees only those courses that meet the requirements of this section;

(b) (i) maintain accurate records of its approved continuing education courses and of each employee's attendance and course completion; and

(ii) make such records available for audit by representatives of the Division; and

(c) ensure that each provider of its approved continuing education courses:

(i) maintains accurate records of attendance and course completion, by individual licensee, that are available for review by the licensed company, the Division, and the licensee;

(ii) provides individuals completing the course a certificate identifying the:

(A) name of the individual;

(B) date the course was taken;

(C) location where the course was taken or type of Internet course taken;

(D) title of the course identifying its topic(s) as outlined in Subsection R156-63b-304(1);

(E) name of the continuing education provider and instructor;

(F) exam score for any exam taken; and

(G) number of continuing education hours completed.

(7) On a random basis, the Division may assign monitors at no charge to attend a continuing education course for the purposes of evaluating the course and the instructor.

(8) The initial licensure education and training programs defined in Subsections R156-63b-102(1) and (2) may not be used to satisfy, in whole or in part, any of the continuing education requirements of this section.

**R156-63b-305. Criminal History Renewal and Reinstatement Requirement.**

(1) In accordance with Subsections 58-1-203(1) (g) and 58-1-308(3) (b) and R156-1-302, a criminal history background check is required for all applications for renewal and reinstatement.

(2) The criminal history background check shall be performed by the Division and is not required to be submitted by the applicant.

(3) If the criminal background check discloses a criminal background, the Division shall evaluate the criminal history in accordance with Sections 58-63-302 and R156-63b-302g to determine appropriate licensure action.

**R156-63b-306. Change of Qualifying Agent.**

Within 60 days after a qualifying agent for a licensed armored car company ceases employment with the licensee, or for any other reason is not qualified to be the licensee's qualifier, the armored car company shall file with the Division an application for change of qualifier on forms provided by the Division, accompanied by a fee established in accordance with Section 63J-1-504.

**R156-63b-502. Unprofessional Conduct.**

"Unprofessional conduct" includes the following:

(1) making any statement that would reasonably cause another person to believe that an armored car security officer functions as a law enforcement officer or other official of this state or any of its political subdivisions or any agency of the federal government;

(2) utilizing a vehicle with markings, lighting, and/or signal devices that imply or suggest that the vehicle is an authorized emergency vehicle as defined in Subsection 41-6a-102(3) and Section 41-6a-310;

(3) utilizing a vehicle with an emergency lighting system that violates the requirements of Section 41-6a-1616 of the Utah Motor Vehicle Code;

(4) wearing a uniform, insignia, or badge that would lead a reasonable person to believe that the armored car security officer is connected with a federal, state, or municipal law enforcement agency;

(5) being incompetent or negligent as an armored car security officer or as an armored car company so as to cause injury to a person or create an unreasonable risk that a person might be harmed;

(6) failing as an armored car company or its officers, directors, partners, proprietors or responsible management personnel to adequately supervise employees so as to place the public health and safety at risk;

(7) failing to immediately notify the Division of the cancellation of the armored car company's insurance policy;

(8) failing as an armored car company or an armored car security officer to report a criminal offense pursuant to Section R156-63b-612;

(9) pursuant to Subsection R156-63b-612(1), failing as an armored car company or an armored car security officer to report to the Division a violation of:

- (a) any provision set forth in 18 U.S.C. Chapter 44, 922(g)1-9;
- (b) Utah Code Subsection 76-10-503(1); or
- (c) Utah Code Subsection 58-63-302(1)(h), (2)(c), or (3)(c);

(10) wearing a uniform, insignia, or badge, or displaying a license, that would lead a reasonable person to believe that an individual is connected with an armored car company, when not employed as an armored car security officer by an armored car company; and

(11) failing as an armored car security officer to complete required continuing education hours, in violation of Section R156-63b-304; and

(12) failing as an armored car security company to comply with R156-63b-304(6) regarding continuing education courses or providers.

**R156-63b-503. Mandatory Sanctions - Administrative Penalties.**

(1) The license of an armored car company or an armored car security officer shall be suspended for a period of time determined by the Board if the licensee fails to report to the Division a violation of:

- (a) any provision set forth in 18 U.S.C. chapter 44, 922(g)1-9;
- (b) Utah Code Subsection 76-10-503(1); or
- (c) Utah Code Subsections 58-63-302(1)(h), (2)(c), or (3)(c).

(2) In accordance with Subsection 58-63-503, the following citation fine schedule shall apply to citations issued under Title 58, Chapter 63:

TABLE

## FINE SCHEDULE

### FIRST OFFENSE

Violation	Armored Car Company	Armed or Unarmed
58-63-501(1)	\$ 800.00	Armored Car
58-63-501(4)	\$ 800.00	Security Officer
		N/A
		\$ 500.00

### SECOND OFFENSE

58-63-501(1)	\$1,600.00	\$1,000.00
58-63-501(4)	\$1,600.00	\$1,000.00

(3) Citations shall not be issued for third offenses, except in extraordinary circumstances approved by the investigative supervisor. If a citation is issued for a third offense, the fine is double the second offense amount, with a maximum amount not to exceed the maximum fine allowed under Subsection 58-63-503(3)(h)(iii).

(4) If multiple offenses are cited on the same citation, the fine shall be determined by evaluating the most serious offense.

(5) An investigative supervisor may authorize a deviation from the fine schedule based upon the aggravating or mitigating circumstances.

(6) The presiding officer for a contested citation shall have the discretion, after a review of the aggravating and mitigating circumstances, to increase or decrease the fine amount imposed by an investigator based upon the evidence reviewed.

#### **R156-63b-601. Operating Standards - Firearms.**

(1) An armored car security officer shall carry only that firearm with which the officer has passed an approved basic firearm training program.

(2) Shotguns and rifles owned and issued by the armored car company, may be used in situations where they would constitute an appropriate defense for the armored car security officer, if the officer has successfully completed a firearms training program specific to shotgun or rifle use.

(3) An armored car security officer shall not carry a firearm except when acting on official duty as an employee of an armored car company, unless the licensee is otherwise qualified under the laws of the state to carry a firearm.

#### **R156-63b-602. Division Approval and Operating Standards - Training**

**Program for Armored Car Security Officers.**

(1) To obtain Division approval of a training program for armored car security officers, the program owner shall submit to the Division:

- (a) an application in a form prescribed by the Division;
- (b) a fee for the approval of the program; and
- (c) a written education and training manual which includes:
  - (i) a course syllabus with an hourly breakdown of the course outline and training schedule;
  - (ii) a course curriculum;
  - (iii) a four-hour instructor training program;
  - (iv) testing tools; and
  - (v) if an online curriculum or multi-media learning tools are used, a copy of the original medium.

(2) If any individual or entity uses a Division-approved training program that the user does not own, the user shall submit to and maintain with the Division a current copy of the user's written contract with the program owner, which identifies the duration allowed for use. The user shall promptly update this information in writing with the Division as necessary.

(3) A course curriculum shall include the following content:

- (a) for a basic education and training program, the content established in Section R156-63b-603; and
- (b) for a basic firearms training program, the content established in Section R156-63b-604.

(4) All instructors teaching an approved basic education and training program shall:

- (a) have at least three years of supervisory experience reasonably related to providing armored car security services; and
- (b) have completed a four-hour instructor training program which shall include the following:
  - (i) motivation and the learning process;
  - (ii) teacher preparation and teaching methods;
  - (iii) classroom management;
  - (iv) testing; and
  - (v) instructional evaluation.

(5) All instructors teaching an approved basic firearms training program shall have the following qualifications:

- (a) current Peace Officers Standards and Training firearms instructor certification; or
- (b) current certification as a firearms instructor by:
  - (i) the National Rifle Association;
  - (ii) a Utah law enforcement agency;
  - (iii) a Federal law enforcement agency;
  - (iv) a branch of the United States military; or
  - (v) other qualification or certification determined by

the Division, in collaboration with the Board, to be equivalent.

(6) When an instructor for a Division-approved training program begins providing instruction, the user of the Division-approved training program shall report the instructor's name to the Division, on a form supplied by the Division.

(7) When an instructor for a Division-approved training program ceases to instruct for that program, or no longer meets instructor requirements, the user of the Division-approved training program shall report that information and the instructor's name to the Division, on a form supplied by the Division.

(8) All approved training programs shall maintain training records on each individual trained, including the dates of attendance at training, a copy of the instruction given, and the location of the training. These records shall be maintained in the program's files for at least three years.

(9) If an approved training program provider ceases to engage in business, the provider shall establish a method approved by the Division by which the records of the education and training shall continue to be available for a period of at least three years after the education and training is provided.

**R156-63b-603. Content of Approved Basic Education and Training Program.**

In accordance with Subsection 58-63-302(4)(g), an approved basic education and training program for armored car security officers shall have at least eight hours of classroom or online instruction, including:

- (1) the nature and role of private security, including an armored car security officer's:
  - (a) scope and limits of authority;
  - (b) civil liability;
  - (c) role in today's society;
- (2) state laws and rules applicable to armored car security officers;
- (3) legal responsibilities of armored car security officers, including:
  - (a) constitutional law;
  - (b) ~~search and seizure~~; and
  - (c) other such topics;
- (4) security ethics;
- (5) the use of force, emphasizing the de-escalation of force and

alternatives to using force;

(6) police and community relations, including fundamental duties and the personal appearance of an armored car security officer;

(7) sexual harassment in the workplace;

(8) driving policies and procedures, driver training and vehicle orientation;

(9) emergency situation response, including:

- (a) terminal security;
- (b) traffic accidents;
- (c) robbery situations;
- (d) homeland security;
- (e) reducing risk potential through street procedures and tactics;
- (f) securing robbery scenes;
- (g) dealing with the media;

(10) armored operations, including:

- (a) proper paperwork;
- (b) street control procedures;
- (c) vehicle transfers;
- (d) vault procedures;
- (e) other proper branch procedures; and

(11) A final examination that:

- (a) competently examines the student on the subjects included in the eight hours of basic classroom instruction; and
- (b) mandates a minimum pass score of 80%.

**R156-63b-604. Content of Approved Basic Firearms Training Program.**

In accordance with Subsection 58-63-302(4)(h), an approved basic firearms training program for armored car security officers shall have the following components:

(1) at least six hours of classroom firearms instruction, to include the following:

- (a) the firearm and its ammunition;
- (b) care and cleaning of the firearm;
- (c) the prohibition against alterations of the firearm's firing mechanism;
- (d) firearm inspection review procedures;
- (e) firearm safety on duty;
- (f) firearm safety at home;
- (g) firearm safety on the range;
- (h) legal and ethical restraints on firearms use;
- (i) explanation and discussion of target environment;
- (j) stop failure drills;

- (k) explanation and discussion of stance, draw stroke, cover and concealment, and other firearm fundamentals;
- (l) armed patrol techniques;
- (m) use of deadly force under Utah law and the provisions of Title 76, Chapter 2, Part 4, and a discussion of 18 USC 44 Section 922; and
- (n) instruction that an armored car security officer shall not fire the officer's weapon unless there is an imminent threat to life, and at no time shall the weapon be drawn as a threat or means to force compliance with any verbal directive not involving imminent threat to life;

(2) a final examination that demonstrates the competency of the participant on the subjects included in the six hours of classroom firearms instruction, with a passing score requirement of 80%; and

(3) at least six hours of firearms range instruction to include the following:

- (a) basic firearms fundamentals and marksmanship;
- (b) demonstration and explanation of the difference between sight picture, sight alignment, and trigger control; and
- (c) a recognized practical pistol course on which the applicant achieves a minimum score of 80% using regular and low light conditions.

**R156-63b-605. Operating Standards - Uniform Requirements.**

- (1) All armored car security officers while on duty shall wear the uniform of their armored car company employer unless assigned to work undercover.
- (2) The name of the armored car company shall be of a size, style, shape, design and type which is clearly visible by a reasonable person under normal conditions.
- (3) Each armored car company officer wearing a regular uniform shall display on the outermost garment of the uniform in a style, shape, design and type which is clearly visible by a reasonable person under normal conditions identification which contains the name or logo of the armored car company under whom the armored car security officer is employed.

**R156-63b-606. Operating Standards - Badges.**

- (1) At the armored car company's request, an armored car security officer may, while in uniform and while on duty, wear a shield inscribed with the words "Security," or "Security Officer". The shield shall not contain the words "State of Utah" or the seal of the state of Utah.
- (2) The use of a star badge with any number of points on a uniform, in writing, advertising, letterhead, or other written communication

is prohibited.

**R156-63b-607. Operating Standards - Notification and Prohibition of Criminal Status of Armored Car Company Corporate Officer, Director, Partner, Proprietor, Qualifying Agent, Armored Car Security Officer, Manager, or Shareholder.**

(1) In accordance with Subsections 58-63-302(1)(h) and (i), 58-63-302(4)(c) and (d), and Section R156-63b-302g, this section applies to any armored car company:

- (a) corporate officer;
- (b) director;
- (c) partner;
- (d) proprietor;
- (e) qualifying agent;
- (f) armored car security officer;
- (g) management personnel employed within Utah or having direct responsibility for managing operations of the armored car company within Utah; and
- (h) shareholder owning 5% or more as described in Subsection 58-63-302(1)(d)(ii).

(2) A person identified in Subsection (1) shall not participate at any level or capacity in the management, operations, sales, or employment of an armored car company, and shall not own any part of an armored car company (except less than 5% as described in Subsection 58-63-302(1)(d)(ii)), if the person fails to meet a licensing requirement set forth in:

- (a) Subsections 58-63-302(1)(h) or 58-63-302(4)(c), for conviction of a felony, or of a misdemeanor involving moral turpitude, or of a crime that when considered with the duties and responsibilities of the licensee by the Division and the Board indicates that the best interests of the public are not served by granting the license; or
- (b) Subsections 58-63-302(1)(h)(iii) or 58-63-302(4)(d), for conviction of violating any provision set forth in:
  - (i) 18 U.S.C. Chapter 44, 922(g)1-9, concerning restrictions on firearms and ammunition transportation by certain persons; or
  - (ii) Subsection 76-10-503, concerning restrictions on possession, purchase, transfer, or ownership of dangerous weapons by certain persons.

(3) An armored car company shall:

- (a) within ten calendar days of occurrence, report to the Division in writing any event that occurs in regard to a person identified in Subsection (1), respecting:
  - (i) any conviction listed under this Subsection (2) or Subsection R156-63b-302g(2) as a disqualifying criminal conviction; and

- (ii) any conviction listed under Subsection R156-63b-302g(1) as a potentially disqualifying criminal conviction; and
- (b) take appropriate steps to ensure that company ownership and operations comply with this Section.

**R156-63b-608. Operating Standards - Implying an Association with Public Law Enforcement Prohibited.**

(1) No armored car company shall use any name which implies intentionally or otherwise that the company is connected or associated with any public law enforcement agency.

(2) No armored car company shall permit the use of the words "special police", "special officer", "cop", or any other words of a similar nature whether used orally or appearing in writing or on any uniform, badge, or cap.

(3) No person licensed under this chapter shall use words or designations which would cause a reasonable person to believe he is associated with a public law enforcement agency.

**R156-63b-609. Operating Standards - Proper Identification of Armored Car Security Officers.**

All armored car security officers shall carry a valid security license together with a government-issued identification card or a current state-issued driver license whenever performing the duties of an armored car security officer and shall exhibit said license and identification upon request.

**R156-63b-610. Operating Standards - Operational Procedures Manual.**

(1) Each armored car company shall develop and maintain an operational procedures manual which includes the following topics:

- (a) [detaining or arresting] street procedures;
- (b) [restraining, detaining, and search and seizure] driving techniques;
- (c) felony and misdemeanor definitions;
- (d) observing and reporting;
- (e) ingress and egress control;
- (f) natural disaster preparation;
- (g) alarm systems, locks, and keys;
- (h) radio and telephone communications;
- (i) [crowd control] vault procedures;
- (j) public relations;
- (k) personal appearance and demeanor;
- (l) [bomb threats] building opening and closing;
- (m) [fire prevention] alarm response;
- (n) [mental illness] loading dock procedures;
- (o) supervision;

- (p) criminal justice system;
- (q) code of ethics for armored car security officers;
- (r) sexual harassment in the workplace; and
- (s) hazardous chemical release.

(2) The operations and procedures manual shall be immediately available to the Division upon request.

**R156-63b-611. Operating Standards - Display of License.**

The license issued to an armored car company shall be prominently displayed in the company's principal place of business and a copy of the license shall be displayed prominently in all branch offices.

**R156-63b-612. Operating Standards - Notification of Criminal Arrest, Charge, Indictment, or Conviction - Notification of On-Duty Firearm Discharge.**

- (1) In accordance with Subsection 58-63-302(4)(c):
  - (a) A licensed armored car security officer shall notify the licensee's employing armored car company, or if none, shall notify the Division, within 72 hours of being arrested, charged, indicted, or convicted for:
    - (i) any criminal offense above the level of a Class C misdemeanor;
    - (ii) any offense set forth in:
      - (A) 18 U.S.C. Chapter 44, 922(g)1-9, concerning restrictions on firearms and ammunition transportation by certain persons;
      - (B) Section 76-10-503, concerning restrictions on possession, purchase, transfer, or ownership of dangerous weapons by certain persons;
      - (C) Subsections 58-63-302(4)(c), concerning a felony, a misdemeanor involving moral turpitude, or a crime that when considered with the duties and responsibilities of an armored car security officer by the Division and the Board indicates that the best interests of the public are not served by granting the license; or
      - (D) Subsection R156-63b-302g(1), concerning certain potentially disqualifying criminal offenses.
  - (b) An armored car company shall notify the Division within 72 hours of receiving notification, or becoming aware, of any arrest, charge, indictment, or conviction of any of its licensed employees under this Subsection (1).
  - (c) Notification under this Subsection (1)(b) shall be in writing, and include:
    - (i) the employee's name;
    - (ii) the name of the court or arresting agency, if applicable;
    - (iii) the court or agency case number or similar case identifier;
    - (iv) the date of the arrest, charge, indictment, or

conviction; and  
(v) the nature of the criminal offense or violation.

(2) In accordance with Subsection 58-63-302(4) and 58-1-202(1)(d), the following notice and appearance standards shall apply to an on-duty discharge of a firearm by an armored car security officer:

(a) Within 24 hours of the on-duty discharge, the armored car security officer shall notify the officer's employing armored car company, or if none, then the armored car security officer shall notify the Division.

(b) Within 72 hours of receiving notification, or becoming aware, of an on-duty firearm discharge by its employee, the employing armored car company shall notify the Division.

(c) Notification under this Subsection (2) shall be in writing, and include:

- (i) the employee's name;
- (ii) the date of the firearm discharge;
- (iii) the nature of the firearm discharge; and
- (iv) the physical location of the firearm discharge.

(d) The Security Services Licensing Board shall require a mandatory appearance before the Board by the qualifying agent over that officer, to review the company policy and procedure for dealing with an on-duty discharge.

**KEY: licensing, security guards, armored car security officers, armored car company**

**Date of Enactment or Last Substantive Amendment: May 13, 2019**

**Notice of Continuation: May 15, 2018**

**Authorizing, and Implemented or Interpreted Law: 58-1-106(1)(a); 58-1-202(1)(a); 58-63-101**