KPI April-June

Key:	
	Good
	In Progress
	Needs Improvement

	Customer	April	May	June	Benchmark	Units
1	Meter Count	37,183	37,150	37,174	18	Meters
2	CAIDI	95	160	74	120	minutes/outage
3	SAIDI	0.40	1.45	0.03	12	minutes/customer
4	SAIFI	0.00	0.10	0.00	0.11	outages/customer

	Financial	April	May	June	Benchmark	Units
5	Overtime Cost	0.09%	0.06%	0.20%	3%	percent of revenue
6	Days Cash on Hand	181	180	168	120	days
7	Debt Service Coverage	2.13	2.13	2.01	1.75	surplus dollars per debt
8	Fund Balance	$ 39,861,470	$ 39,605,665	$ 37,146,028	$25,000,000	dollars of balance
9	Net Margin	3.35%	2.76%	-0.58%	2.75%	percent of revenue

	Employee & Organization Capacity	April	May	June	Benchmark	Units
10	Hours Worked without a lost Workday Injury	420,338	429,698	-	1,000,000	hours
11	Restricted Workday injuries	0	1	2	0	days

	Internal Business Proccess	April	May	June	Benchmark	Units
12	Connections per Employee	610	609	609	400	connections
13	Operating Cost per Customer	$158	$186	$214	$350	dollars per customer
14	Preventable Vehicle Accident Rate	0	1	1	0	accidents

	Power Supply	April	May	June	Benchmark	Units
15	Energy Consumption	57,079,629	58,232,539	65,634,338	N/A	kiloWatt Hours
16	Peak Demand	101,127	116,752	146,833	N/A	kiloWatts
17	System Load Factor	77%	68%	61%	65%	load factor

	Billing	April	May	June	Benchmark	Units
18	Delinquent Revenue	1.1%	1.1%	0.8%	1.0%	percent of revenue
19	Credit Disconnects	574	700	536	1000	disconnects

	UMPA	February	March	April	Benchmark	Units
20	Monthly S-1 Payment	$ 3,576,453	$ 3,244,319	$ 3,362,288	N/A	dollars
21	Estimated S-1 Payment	$ 3,613,222	$ 3,449,279	$ 3,430,774	N/A	dollars
22	Accuracy of Estimate	1%	6%	2%	±10%	percent of power bill