

Defined Contribution Risk Adjuster Board Minutes

State Office Building Room 3112

Unapproved

August 23, 2016

Attendees: Dave Jackson, *First West Benefit Solution*; Patty Conner, *OCHS*; Sue Watson, *OCHS*; Jill Goodmansen, *OCHS*; Heidi Clausen, *UID*; Nancy Askerlund, *UID*; Perri Babalis, *Utah Attorney General*; Paul Anderton, *PEHP*; Jim Murray (via phone), *SelectHealth*; Ryan Smart (via phone), *EMI*;

- I. Meeting called to order at 1:20 p.m.
- II. Minutes from November 24, 2015 are approved as is
- III. Patty Conner from OCHS gave an update regarding Avenue H –
 - a. September Statistics
 - i. 802 total Employer Groups
 - ii. 5,716 Employees
 - iii. 8,708 Dependents
 - iv. 14,424 Covered Lives
 - v. Avenue H has brought on 9 new groups compared to 20 new groups this same month last year.
 - vi. Group decrease has mostly been due to rates
 - vii. Retention rate around 90%
 - viii. 7% of groups have come in without a broker
 - b. 50% Audit
 - i. Previously there were many groups getting audited even with a change of just 1 employee. After Avenue H went back to the Underwriting Work group, the threshold was re-evaluated and the change was made to audit only those groups with a 50% census change.
 - ii. Patty handed out the results from the audits since July 2015. Listed were the number of groups up for renewal, how many were audited from that list, the % in census change, and the hours it took OCHS to do the audit. Patty asked for feedback from the information given but no feedback was provided by the carriers.
 - c. What's new on Avenue H
 - i. Lost Arches and moved all enrolled to other plans at the end of January.
 - ii. Wells Fargo sold their HSA business to Optum. Transition will occur effective January 1, 2017. Everyone who is enrolled with Wells Fargo will be transitioned to an Optum plan. Optum is planning on staying on Avenue H.

- iii. Avenue H added NBS (National Benefit Services) Health Savings Account to the list of HSA options as of 10/1/16. They are great to work with and a great replacement.
 - iv. UHC has notified Avenue H they are not participating for 2017, however will continue to service clients through 12/31/2017. The transitional relief groups will be most impacted.
- d. Transitional relief
- i. Let transitional relief groups continue for 1 year or they had the option to continue through 12/31/17. Started transitional relief back in September 2014, only had plans group currently enrolled in. They could choose transitional relief or ACA and only plans employees enrolled in. This is the 3rd year of transitional relief plans being offered. September groups have 12 month contract or 15 month contract, October have 12 month or 14 month contract and so on. Offered all transitional relief groups the option to go one way or another and have to stick with the rates provided with the group. Have had a few groups go through December. Not sure which groups will do what until the renewal information is sent out. Longer period of risk adjustment and UHC will support this to the end. For example: September 1 group, they renew on transitional relief with extension through 12/31/17. Renewal date will be 1/1/18. Rate will be from September, no adjustment of the rates and carriers don't have the option to allow changes. Patty will discuss the dental rules offline with Insurance Department. 50% of market are still in transitional relief plans.
- e. Technology Updates
- i. Guide Me – Tool to help administrators process ongoing items. New videos and document library
 - ii. Pre-Tax calculator – Group can come in and give information and salary. The calculator will provide what pre-tax value would be to compare to the individual and group insurance market.
 - iii. ERISA Documents – Put together helpful items to help put document together.
 - iv. New User Interface Q1 2017 – Update shopping tools, Avenue H has been working on this for the past 3 years. Testing on own employees this fall then will roll out to all business. Avenue H will take a little longer and should come out in the spring 2017.
 - v. Renewal Quote Process – Manual process for January group. Hope to deliver renewal quotes about 60-70 days in advance. Show them current and new rates and make it easier to get through the renewal process. Hope to have it as an automated tool next year.
- f. Broker credentialing for this fall
- i. No need to partner with UPP. Currently OCHS is working on agenda and schedule of the trainings.

- g. Avenue H is hoping to get rates for 2017 next week from the Insurance Department.
- IV. Paul Anderton
- a. Risk Adjustment & Premium Allocation subcommittee report
 - i. Retrospective pool settlement 75000 – 250000 taking 75% of those and fairly distribute based on covered lives on Avenue H. Only SelectHealth and UHC participating because of transitional relief. Presented to both carriers and Jim will be discussing with Mark to get approval. UHC is OK with the amounts. Need to be done by the end of September to make the October invoice and will vote on the next call September 27th. Need to update the agenda to include a vote on the allocation. Jim will have email out to group early next week to vote on September 27th.
- V. Kim Miller with United HealthCare
- a. Underwriting Subcommittee Report
 - i. Kim not on call, no updates.
- VI. Jim Murray with SelectHealth
- a. Legal Subcommittee
 - 1. No updates, this was taken over by Nathan Johns.
- VII. Heidi Clausen with Insurance Department
- a. There are multiple email addresses that are sent back as incorrect on distribution list. Patty will review and correct with Heidi.
- VIII. Other Items
- a. Dave Jackson stated the UHC board participant will continue through the end of the year. Perri stated the RAB needs directors of 3 insurance carriers and should be reworded.
- IX. Next Meeting will be September 27, 2016 at 1:00 pm
- X. Meeting adjourned at 2:08 p.m.