

Claim Versioning

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Claim Versioning Facts

1. 3M does not process partial claims
2. 3M requires a complete snapshot of a claim at the time of adjustment
3. There are two ways to proceed with an adjustment after an initial claim is sent

Example

Medical Claim Submission:

Claim ID (MC004)=01234

Version Number (MC005a) = 0

Claim Status (MC038)= 01

Plan paid \$50

Copay \$10

It was later discovered the copay needed to be adjusted. How should submitter proceed?

Example #1: Reverse out the original claim, then send a new claim

This is composed of 2 transactions:

Original claim:

Claim ID (MC004)=01234

Version Number (MC005a) = 0

Claim Status (MC038)= 01

Plan paid = \$50

Copay = \$10

Reversal:

Medical claim =01234

Version = 1

Claim status = 22

Plan paid = -\$50

Copay = -\$10

New Claim (You can use a new claim ID):

Claim ID = 23456

version = 0

claim status = 01

Plan paid = \$50

Copay = \$0

Example #2:

Send a new version of the original claim

This is composed of 2 transactions:

Original claim:

Claim ID (MC004)=01234

Version Number (MC005a) = 0

Claim Status (MC038)= 01

Plan paid = \$50

Copay = \$10

New Claim:

Claim ID = 01234

Version Number = 1

Claim status = 01

Plan paid = \$50

Copay = \$0