

QIC DRAFT
Q.I.C. Meeting – May 12, 2015
11:00 a.m. to 1 p.m.

PRESENT: John Behn (QI Chairperson), Kobi Prettyman (Utah Foster Care Foundation), Rhonda Peterson (Carbon County Fairgrounds), Devin Edwards (Four Corner's Behavior Health), Kevin Webb (DCFS), Lori Savage (DCFS Associate Region Director), Carolyn O'Hearon & Rick O'Hearon (community member), (recorder) Gretchen Howell (DCFS)

ABSENT: Josie Luke, Shelley Wright, Patsy Buchmiller, Shawn Jack, Bobby Brady, Rick and Carolyn O'Hearon

Attendance Roster:

John passed around the attendance sheet for everyone to sign.

Guests/New Members:

Devin Edwards with Four Corner's Behavioral Heal was a guest today. He will be taking Kyle Elder's place on the committee. Zandra Rob, a community member, is interested in being on the QIC.

Review and Approval of March QIC meeting minutes:

The April 2015 QIC meeting minutes were approved.

Status of Comment Boxes:

All the comment boxes have been hung at each DCFS office. It will likely take a few months for people to start using the boxes. It might be until July until we receive any information. It was motioned and approved to set July as the target date for the first employee recognition.

Status –Carolyn & Rick O'Hearon and Kyle Elder article:

The article was submitted. We don't know yet if it was approved for publishing in the Sun Advocate. John will follow up on the status. Kevin will follow up on reminding DCFS employees of the comment boxes and encourage employees to use the boxes.

Eastern Region QCR Report:

John, Bob, and the O'Hearons participated in the Eastern Region QCR this past week. John was a shadow with Chuck Berglin (Ogden DCFS). John and Chuck's case was interesting with an extremely competent youth. The case was positive were DCFS was instrumental in keeping the child at home. John would be happy to participate in the next QCR. DCFS is very grateful for all of the QIC members who participated in the QCR. Training for volunteers would be helpful in the future. There is training in SCL for the lead reviewers and shadows. Usually there is a QCR kickoff meeting explaining the QCR process.

Kobi participated in the Western QCR in March. The way that region looks at time frames was different that in Eastern Region. It would be helpful to have a kickoff QCR meeting for new reviewers.

Report on Support Group Subcommittee:

Patsy Buchmiller, Rhonda Peterson, Carolyn O’Hearon, Lori Savage:

The group did not meet. We would like to plan an event to let the agencies know what support groups/services are available. We would like to target a date for this event. There was a recent event in Moab called Strong Kids, this was successful. The new school year begins August 24, 2015. The event would be most attended during the school year. February might be an ideal time to schedule the event, during the middle of the week. The focus would be information sharing between community partners. February is a challenge for caseworkers because of the shortened month. Would it be helpful to have this event at the beginning of the school year so that everyone would know the services available at that time?

We need someone to contact all the agencies in plenty of time to coordinate the event. Everyone is busy doing his/her own thing that sometimes there we are not aware of what is out there and available. Having a contact person with each agency can make a difference by putting a name/face to the agency. Kobi would like each agency to present their services available. We could brainstorm of how to disseminate the information to the public. The Hope Squad had a block party recently. The block party had the same idea of getting information on suicide prevention out to the public. An idea for food would be a potluck, during school hours, with handouts available. QIC members would be assigned to contact community agencies to let them know about the event and confirm their participation.

We miss the collaboration of the LIC (Local Interagency Committee). The ICC (Interagency Council Committee) meets weekly to discuss community resources. Are we exceeding the bounds of the QIC? Would the event help to improve the quality of services in our area? Is there a better way to assist DCFS caseworkers to be more aware of community resources? How do we get the information presented at the event to all caseworkers? What is the missing piece? Even QIC members do not know all the available services. Caseworker need to know and use their resources. Even the resources that we know of, we are uncertain of every service they provide. Could it be part of DCFS employee training to learn and be updated of community services? “Systems of Care” is a new process that is beginning. Teachers should be including in educating the community as to what services are out there. Maybe we need an LIC; this perhaps is a first step in that collaboration. It is really helpful to have agency heads meet regularly to collaborate and make decisions.

It’s not so much knowing the services, it’s knowing a face/person who we can contact. Building relationships will help improve child and family relationships. Getting agencies involved takes time and effort. We have to have a clear vision of what we are trying to achieve, how we are going to achieve, and who’s going to do what. Keven is hearing that we want public education on how helpful DCFS

can be, help caseworkers understand and tap into resources, and better collaboration across agencies.

We want to share information regarding services that we offer to the community so that we can better serve our families. Rhonda will commit to the building. We would like to have approximately 25 agencies involved, each with 15 minutes to present, which would take 6 hours. It's not uncommon to attend an all-day training with lunch and short breaks. Maybe QIC doesn't put on the event, but we make recommendations for DCFS and community agencies to put together the event.

How would we facilitate that the event happens? The Healthy Families Coalition events were not well attended and the committee eventually disbanded. Maybe a combination of booths and presentations is a better idea. We could contact all the agencies and ask them to have a booth and/or give a short presentation. We could ask for donations from Walmart, Fresh Market, and Smith's.

We would give the agencies a deadline to reply. Having a potluck in addition to food donations is also an idea. Could we bring in a speaker that everyone would want to hear? How would we pay for the speaker?

Devin will find out more information on the grant that Four Corner's has for just this type of event. He will give us more information at the June meeting. Our goals are similar to the Systems of Care. Maybe we can collaborate together.

We need a date, foremost. Calling agencies and getting their commitment would take the most work. We will assign members to call specific agencies. Our own members work for agencies we would like to invite, as well all schools and churches. The more people we can get involved, the better. Kobi motions November 10 as the tentative date. This will not work for Carbon County. Kobi changes the motion to Tuesday, November 3, 2015 for the resource fair. The motion was seconded. We are still discussing the format and the time frame. 9am-4pm is an optimum time period. We could have breakout sessions held at the same time.

Would those on the subcommittee would be willing to create a letter describing the event in detail? There are a lot of good ideas. We'd like a focused letter then we can make assignments from that point. Who would be the stake holders in the welfare of children? We may have agencies who want to participate that we haven't thought of. The event would be free. What are topics that we want to hear about? Kobi, Lori, and Rhonda are willing to write the letter one week prior to the June QIC meeting. Gretchen agreed to send out this letter prior the June meeting.

Adjourned:

We motioned to adjourn the meeting at 12:45 p.m. Our next meeting is scheduled for June 9, 2015.