Public Officials Compensation Overview

Comparing the Seven Largest Cities in Utah

Population Comparison

Municipality	Population (2013 US Census Bureau)
1. Salt Lake City	191,180
2. West Valley City	133,579
3. Provo	116,288
4. West Jordan	110,077
5. Orem	91,648
6. Sandy	90,231
7. Ogden	84,249

Form of Government

Municipality	Form of Government
1. Salt Lake City	Mayor/Council
2. West Valley City	Manager/Council
3. Provo	Mayor/Council
4. West Jordan	Manager/Council
5. Orem	Manager/Council
6. Sandy	Mayor/Council
7. Ogden	Mayor/Council

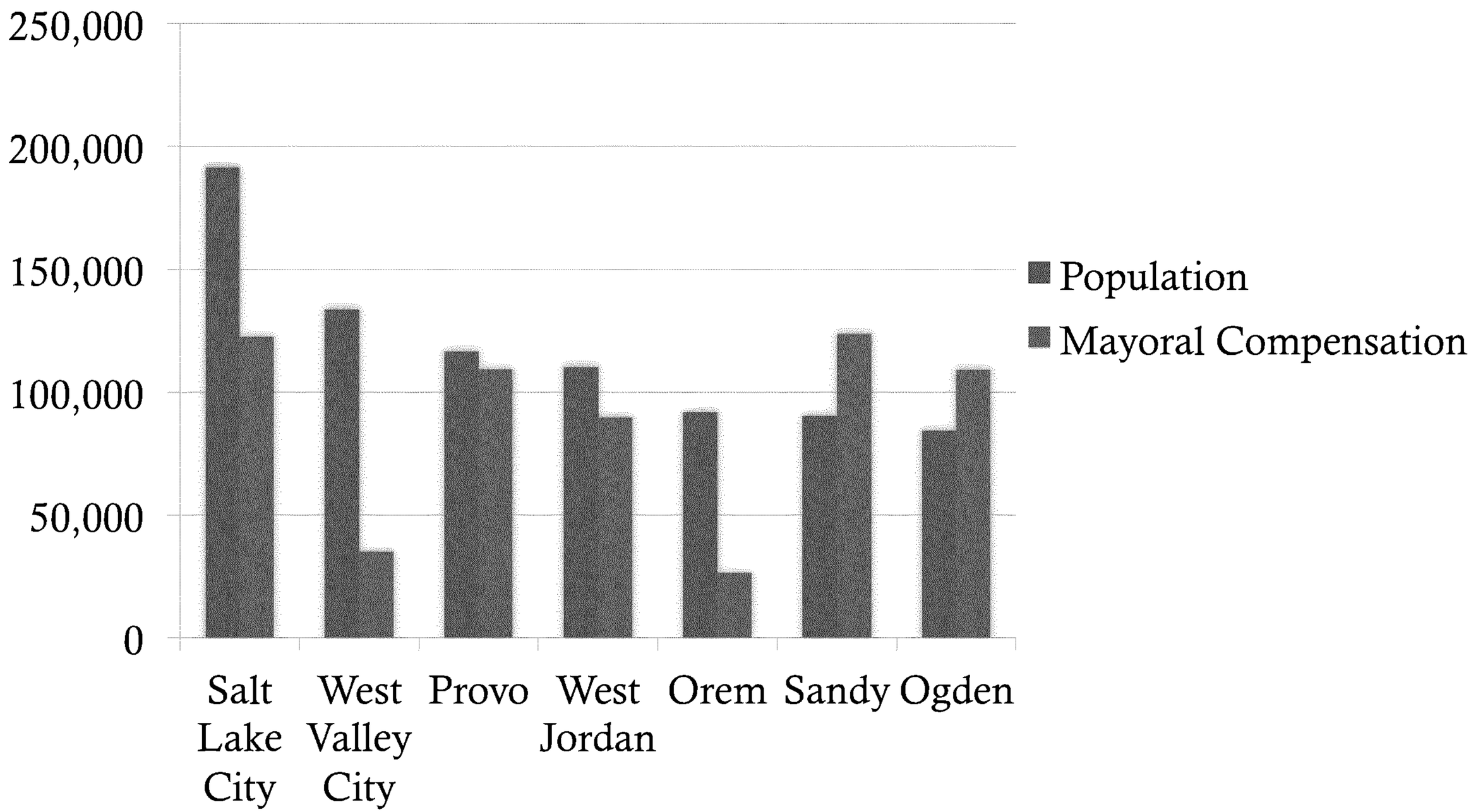
City Manager Compensation

Municipality	Manager's Salary (Utahs Right to Know/City Records)
1. Salt Lake City	$171,375.00
2. West Valley City	$179,787.19
3. Provo	$139,040.67
4. West Jordan	$152,904.99
5. Orem	$140,616.26
6. Sandy	$144,364.81
7. Ogden	$103,476.21

Mayoral Compensation

Municipality	Mayoral Compensation (Utahs Right to Know/City Records)
1. Salt Lake City	$122,237.70
2. West Valley City	$35,000.00
3. Provo	$109,000.00
4. West Jordan	$89,500.00
5. Orem	$26,400.00
6. Sandy	$123,489.60
7. Ogden	$108,857.00

Population vs Mayoral Compensation



Council Compensation

Municipality	Council Compensation (Utahs Right to Know/City Records)
1. Salt Lake City	$11,697.00 - $42,313.00
2. West Valley City	$18,821.00
3. Provo	$12,484.00
4. West Jordan	$18,000.00
5. Orem	$13,400.00
6. Sandy	$24,603.00
7. Ogden	$11,880.00 - $13,884.00

Supporting Quotes

"Orem is at a critical point,…long past time to make Orem's mayor a full-time mayor. I could never do it as a part-time mayor and do a decent job. It's time to make it so good people can afford to run for office." - Kim V. Rolfe, Mayor, West Jordan

Supporting Quotes

"The (Provo) council voted unanimously Tuesday to adjust the mayor's compensation to more closely align with mayors of similar sized cities. That adjustment puts the mayor's gross salary in the average of cities the size of Provo in the state, and surrounding states. One resident, Kimball Clark, says 'the mayor does an awesome job, and has been underpaid. He has put in a lot of effort.'" – Daily Herald, Published May 22, 2013

Supporting Quotes

"When I was first elected, Sandy Mayor Tom Dolan put his arm around me in a brotherly way and said: 'you are soon going to learn the great lie: there is no such thing as a part-time mayor'. (I) am the first non-retired mayor in city history, and (I) believe that is largely a matter of pay. If you are offering executive-level pay, you are going to have executive-level candidates apply and run for the office." –Mike Winder, Former Mayor, West Valley City, Exerpt from article published by KSL, May 30, 2014

Supporting Quotes

"Part-time mayors are full-time, and full-time mayors are time-and-a-half." – Dan Snarr, Former Mayor, Murray City

Orem City Mayoral Job Description

- Presides at all Council meetings, and serves as Council Chairperson.
- Has one vote in all Council proceedings.
- Executes bonds, notes, contracts and written obligations as required on behalf of the City.
- Acts as the City's chief ceremonial officer and represents the City in its external affairs.
- Makes appointments to Council advisory boards and commissions.
- Acts as the Chairperson of the Board of the Redevelopment Agency of the City of Orem.
- Has all the powers, duties, and privileges of other City Council members.

Orem City Mayoral Board & Committee Assignments

- UTOPIA Board
- MAG Executive Council
- Mountainland MPO Regional Planning
- Utah County Council of Governments
- ULCT Legislative Policy
- Utah Valley Chamber Public Policy Committee
- Mountainland MPO Finance Committee
- Joint Policy Advisory Committee (Transportation)
- Utah Valley Chamber Board of Governors
- NIA: Heatheridge, Northridge

Orem City Mayoral Additional Duties

- UVU Advisory Board
- Utah Valley Chamber Executive Search Committee
- BSA Celebration of Eagles Finance Committee Chairman
- Past Chairman, Walk to End Alzheimer's
- Utah County Board of Realtors Executive Committee
- Utah-Ignite Policy Committee
- Utah Valley Convention Center Committee

Orem City Mayoral & External Duties

- Orem citizen concerns and issues
- Orem business concerns and issues
- Charity requests for time and participation
- New business open-house
- Ribbon cuttings
- Ground Breakings
- Public school events
- Utah State Legislature issues
- Economic development issues

Orem City Mayoral Charity Involvement

- Boy Scouts of America
- United Way
- Red Cross
- Habitat for Humanity
- Elevate 5k for Cancer
- Walk to End Alzheimer's
- Miss Orem Pageant
- UVU Scholarship Ball, Graduation, Sponsor Appreciation, Center for Constitutional Studies, Energy Forum
- Meals-on-Wheels
- Timpanogos Story Telling Festival
- IHC Hospital Community Garden Committee

Orem City Mayoral Public Relations

- Editorials
- Monthly Article for Daily Herald
- Live interviews with Channel 2,4,5,13
- Interviews with Deseret News, Salt Lake Tribune, Daily Universe

Major Issues

1. Utopia/MacQuarie
2. Midtown 360
3. University Place
4. Business Retention
5. State Street Renewal
6. BRT
7. Motor Fuel Tax
8. Utility Infrastructure
9. Southwest Annexation

Supporting Quotes

"'there were weeks when I put-in 60 hours as part-time mayor of West Valley City.' Before (I) left office at the end of 2009, (I) earned an annual salary of $23,909.00, and urged the city council to consider having a full-time mayor with full-time pay in Utah's second largest city." – Dennis Nordfelt, Former Mayor, West Valley City

Supporting Quotes

"West Valley City mayor, Mike Winder, announced Wednesday, that he will not run for a second term citing the need for a full-time job so that he can support his family…. 'Public service is always a sacrifice for a family, and in our city's council/manager form of government, it is especially difficult to serve as mayor,' Winder said. Although the pay is part-time, the duties of the job of mayor have daily demands that make other employment very difficult." - May 22, 2013. Salt Lake Tribune

Monday, March 16th	Individuals Attending	Activity
9:30-11:00 AM Mayor's Office	Mayor Richard Brunst, City Manager Jamie Davidson, UVU Dean of Technology Dr Michael Savoie, Canyon Technology Park Alan Finlynson	Mayors proposal for a UVU/Private Enterprise Business Incubator Program
11:00-11:45 AM Mayor's Office	Mayor Richard Brunst, City Manager Jamie Davidson, UVU Dean of Technology Dr Michael Savoie	UVU Early-Detection Systems for City Infrastructure Programs
3:45-5:15 PM Mayor's Office	Mayor Richard Brunst, City Manager Jamie Davidson, Granite Construction Company Utah Regional Manager Brad Sweet, Granite Construction Government & Public Affairs Manager Abby Albrecht	Discussion of BRT Route Construction Methods, Schedule, Landscape

Tuesday, March 17th	Individuals Attending	Activity
10:45-12:45 AM Orem Senior Citizens Center	Mayor Richard Brunst & Foods For Health Manager	Deliver food to Shut-ins
3:30-4:00 PM Mayor's Office	Mayor Richard Brunst & Previous Member of City Planning Commission Gary Morley	Discussed concerns over city growth
4:30-5:30 PM Mayor's Office	Mayor Richard Brunst, Director of Recreation Karl Hirst, Assistant to the City Manager Steve Downs, Local Musician Tyler Monks & his assistant	Discussion of Timpanogos Music Festival/Concerts in the Canyon
5:30-6:30 PM City Council Chambers	Mayor Richard Brunst, Councilmembers Margaret Black & Mark Seastrand, City Manager Intern Peter Wolfley, Assistant to the City Manager Steve Downs, Orem Community Hospital CEO Scott Mortensen & Assistant, City Staff, Citizens	Orem Community Garden Open House

Wednesday, March 18th	Individuals Attending	Activity
11:45-1:15 PM The Manor at Riverwoods	Mayor Richard Brunst, City Manager Jamie Davidson, Councilmembers Margaret Black, Mark Seastrand, Tom MacDonald, Other City Staff	Timpanogos Storytelling Festival Sponsor Luncheon
2:15-6:15 PM Utopia Offices, West Valley City	Mayor Richard Brunst, City Manager Jamie Davidson, VP of Sales Gary Jones, VP of Finance Kirt Sudweeks, Centerville Mayor Paul Cutler, Brigham City Jason Roberts	Discussion during business committee meeting of four proposals submitted by Mayor Brunst

Thursday, March 19th	Individuals Attending	Activity
5:00–7:00AM Brunst Residence	Mayor Richard Brunst	Composition of Mayor's Column/Article for Daily Herald
8:00-9:30 AM Riverside Country Club	Mayor Richard Brunst, Councilwoman Margaret Black, Community Members	Habitat for Humanity Fundraising Breakfast with Dale Murphy
1:00-2:30 PM Company Office	Mayor Richard Brunst	Study and investigation of and answers for 20 questions to be discussed at the clean air, clean energy round table at UVU.
2:30-4:30 PM UVU Library Lakeview Room	Mayor Richard Brunst, Provo Mayor John Curtis, Envision Utah President Robert Grow, Utah Director of Air Quality, Other, Other	Utah Valley Energy Forum: Clean Air, Clean Energy Roundtable Panel Discussion & Public Symposium
5:30-8:30 PM UVU Sorensen Center	Mayor Richard Brunst & Spouse, UVU President Matt Holland, UVU Foundation President James Clark, Mayor John Curtis, Mayor Jeff Acerson & Spouse, Community Dignitaries	Sponsors Appreciation Dinner

Friday, March 20th	Individuals Attending	Activity
8:45-4:00 PM 400 S. Salt Lake City	Mayor Richard Brunst, City Manager Jamie Davidson, Councilmembers Brent Sumner & Tom MacDonald, Assistant City Manager Brenn Bybee, Economic Development Director Ryan Clark, Long-Range Planner Brandon Stocksdale, Planning Staff from Orem, SLC, University of Utah, IBI	City Planning Site Visit

Saturday, March 21st	Individuals Attending	Activity
1:00-7:15 PM Brunst Residence	Mayor Richard Brunst, Richard Brunst III	Utopia, Compensation Presentation, Jive Discussion
9:15-11:15 PM Brunst Residence	Mayor Richard Brunst	Answering Emails

Supporting Quotes

"It's time to rethink whether Orem should have a part-time or a full-time mayor. Densely is so adamant about it that the chamber board of directors, in fact, passed a resolution in its June meeting to encourage support of a full-time mayor in Orem. Densely states 'as one of the largest cities in the state, I think it's more important than ever to have a full-time mayor. Although Orem is an extremely well-run city, the fact that a city of its size in the state has a part-time mayor sends a signal to interested companies that we may be less than progressive in our approach to government. I just feel like in Utah, it's time to take a step up.'" –Provo/Orem Chamber of Commerce, Exerpt from article published by Deseret News, July 1, 1994

Supporting Quotes

"Orem is a business with a $56 Million budget. I think it's time we step up and say we are a big city." –David Palfreyman, Former Councilman, Orem City, Exerpt from article published by Deseret News, May 27, 1998

Supporting Quotes

"I think it's time for Orem to step forward. It's not fair for Orem to depend on charity from our retired community to serve as our mayor. Having a mayor serve full-time is one way the city can listen harder to our residents." –Bill Pepperone, Former Councilman, Orem City, Exerpt from article published by Deseret News, May 27, 1998

Supporting Quotes

"with all those hats the mayor has to wear, let's just call it what it is: a full-time position. Added Thompson, if we are going to expect our mayor to be full-time, then we should pay him full-time. We should be honest about it." –Dave Palfreyman & Mike Thompson, Former Orem City Councilmen. Exerpt from Deseret News article, August 12, 1999

Supporting Quotes

"I very much believe that public office shouldn't be uncompensated, because then only the independently wealthy would be able to serve, and that's a huge mistake…"
–Stephanie Roach, West Jordan Citizen Exerpt from KSL, May 29, 2013

Supporting Quotes

"The decision between a full-time mayor and a part-time mayor is a difficult one. Even with the pro's and con's of both sides, I believe in paying a legitimate salary for a mayor who does a good job for the city. Cities need a good city manager that is hired, and they need a good mayor that is elected…." –Article Comment, Exerpt from KSL, May 29, 2013

Supporting Quotes

"The increase, referring to the proposed governor's salary increase, recommended by a state commission is intended to ensure the salaries don't deter potential candidates in the private sector from running for office." –Brad Wilson, Utah State Representative, Exerpt from article published by Deseret News, March 3, 2015

Supporting Quotes

"It's an issue many other Utah communities struggle with: when a town turns into a big city, at what point is a full-time mayor critical? West Jordan City Manager, Rick Davis, said 'his city's mayor has been a full-time worker with part-time pay for a long time. I think as the fourth largest city, the council felt like our time had come. We are only giving compensation to a position that has always been full-time." –Exerpt from article published by KSL, May 30, 2014

OREM

Community Development Block Grant

Citizen Advisory Board Recommendation

CDBG Commission Members

- Chair: Sheralyn Bennett
- Kimball Broderick
- Greg Brown
- Keith Haslem
- Ginny Ball
- Curtis Wood
- Thomas Walsh

Commission Recommendation

Receiving Organization	Proposed Award
Big Brothers Big Sisters of Utah	$ 1,000
Community Action Services and Food Bank	$ 14,500
Utah County 4-H Afterschool	$ 1,500
Centro Hispano	$ 3,000
House of Hope	$ 5,000
Friends of the Food and Care Coalition	$ 6,730
Mountainland Association of Governments (MAG)	$ 2,000
Mountainlands Community Health Center	$ 4,000
Family Support & Treatment Center	$ 10,000
Kids on the Move	$ 5,000
Center for Women and Children in Crisis	$ 7,500

Commission Recommendation

Receiving Organization	Proposed Award
Community Health Connect	$ 4,000
People Helping People	$ 4,000
Project Read	$ 2,000
Orem Literacy Center (Literacy Resources)	$ 2,000
RAH (Recreation and Habilitation Services)	$ 7,000
PERC (Parent Education Resource Center)	$ 2,000
Friends of Utah County Children's Justice Center	$ 10,000
TOTAL PUBLIC SERVICES	$ 91,230

Commission Recommendation

Receiving Organization	Proposed Award
Habitat for Humanity of Utah County	$ 35,000
City of Orem - Housing Rehabilitation	$ 20,000
City of Orem - Code Enforcement	$ 120,000
City of Orem - Public Facilities	$ 151,960
City of Orem - Administration	$ 115,000
City of Orem -Section 108 Loan Payment	$ 105,000
TOTAL	**$ 638,190**

QUESTIONS?

OREM

Community Development Block Grant

Citizen Advisory Board Recommendation

CITY OF OREM

FY 2016 Budget

AGENDA

- Areas of Focus
- Budget Guiding Principles
- Sustainability Plan Update
- Revenues
- Departmental Budgets
- "Big Rocks" for FY 2016 Budget

Communication

Employee Development

UTOPIA

HARMONY

City Facilities

State Street

Financial Sustainability

CITY COUNCIL

Incorporate policies and vision of the City Council

SELF-SUSTAINING

Enterprise funds should be self-sustaining

ASSET MANAGEMENT

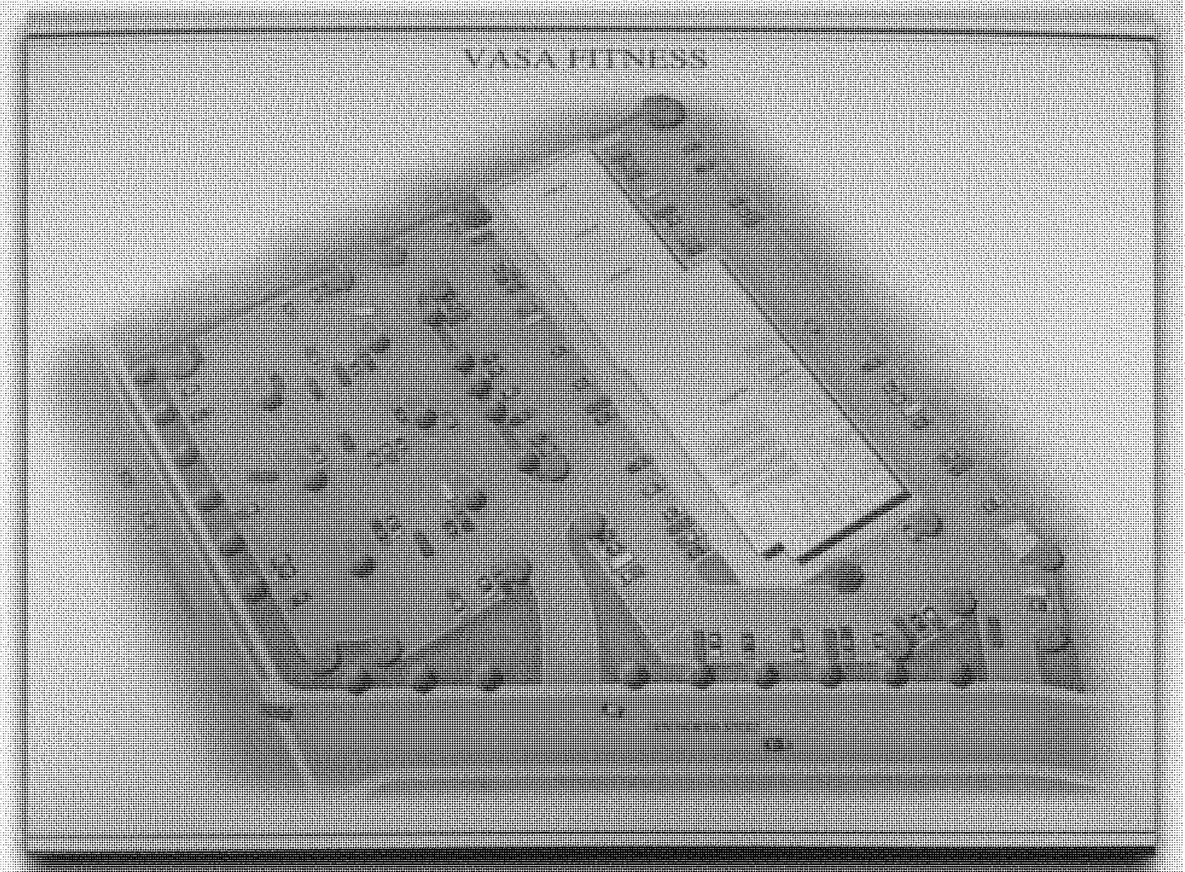
Develop capital facility master plans for buildings, utilities, and other significant City infrastructure

REVENUE SOURCES

Evaluate the health of revenue sources on a regular basis

PLANNING

Plan ahead with the big picture in mind through interdepartmental collaboration and community input



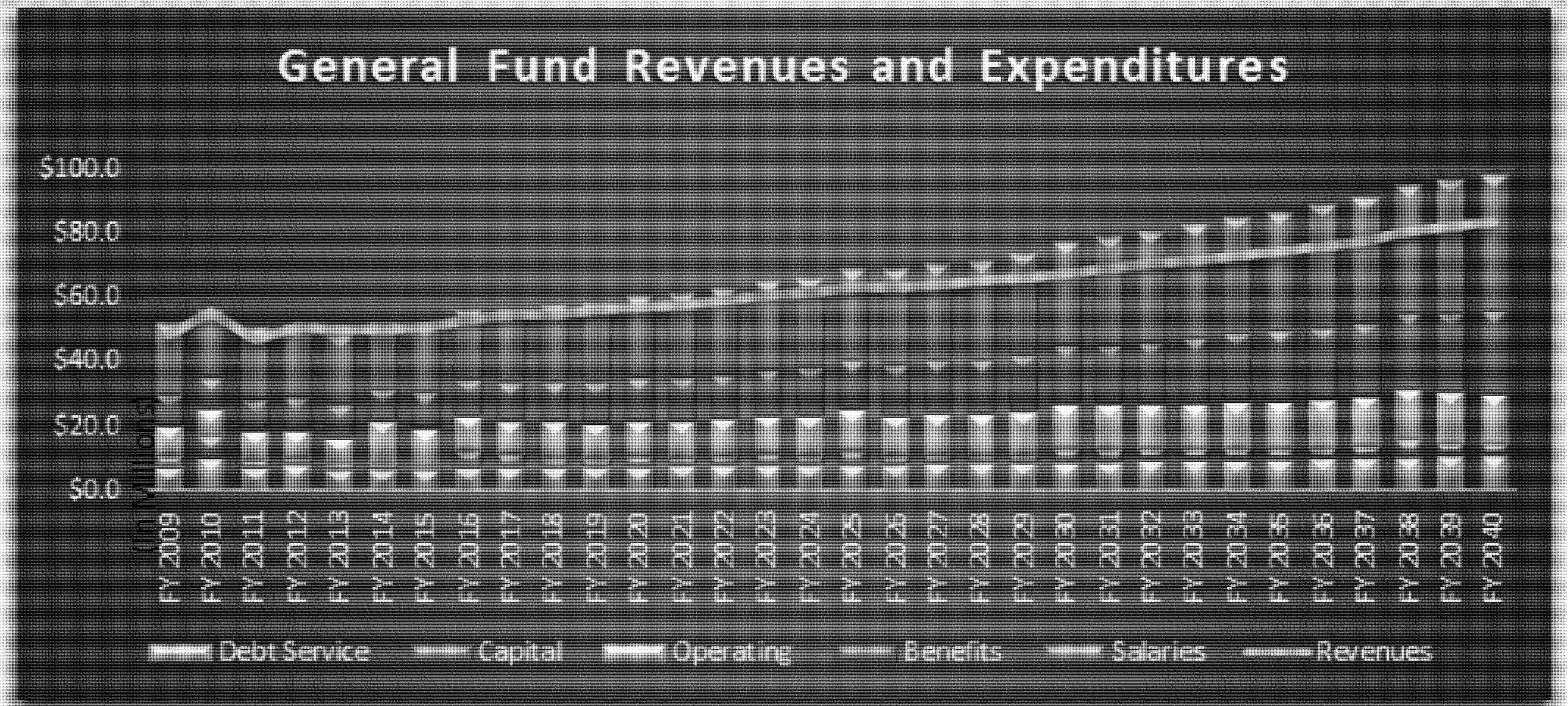
RESERVES

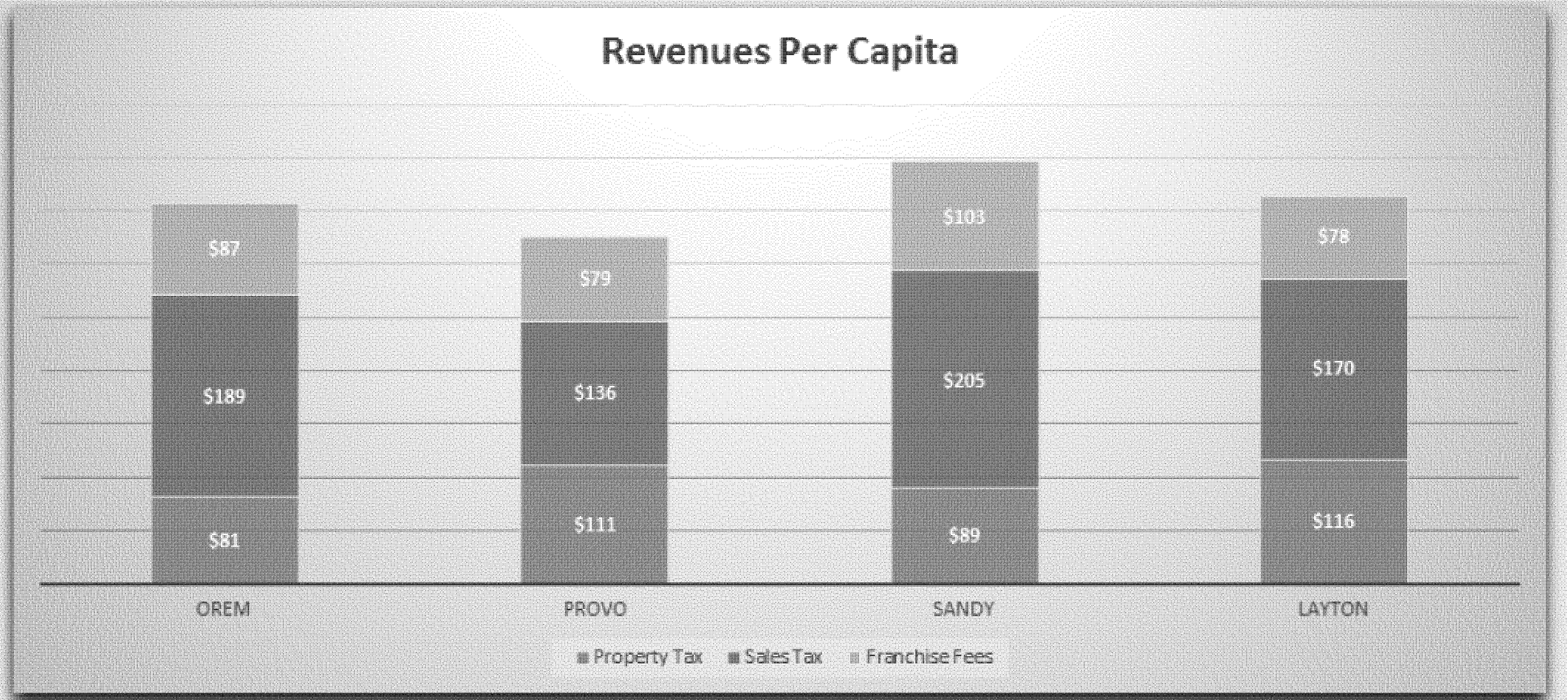
Maintain healthy enterprise fund reserves to sustain impacts of emergencies

DEBT

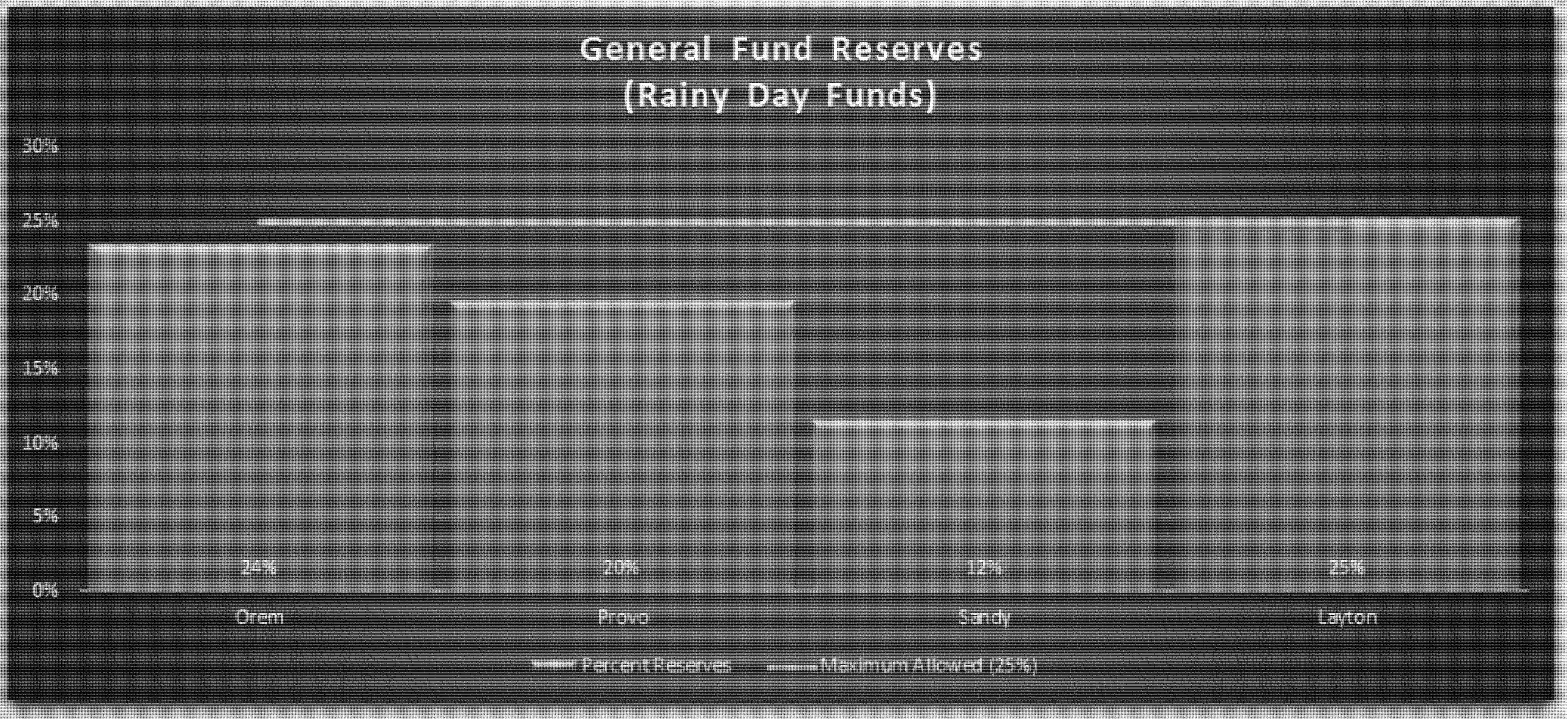
Debt will only be issued for projects that cannot be reasonably afforded through a pay-as-you-go savings plan

SUSTAINABILITY PLAN UPDATE

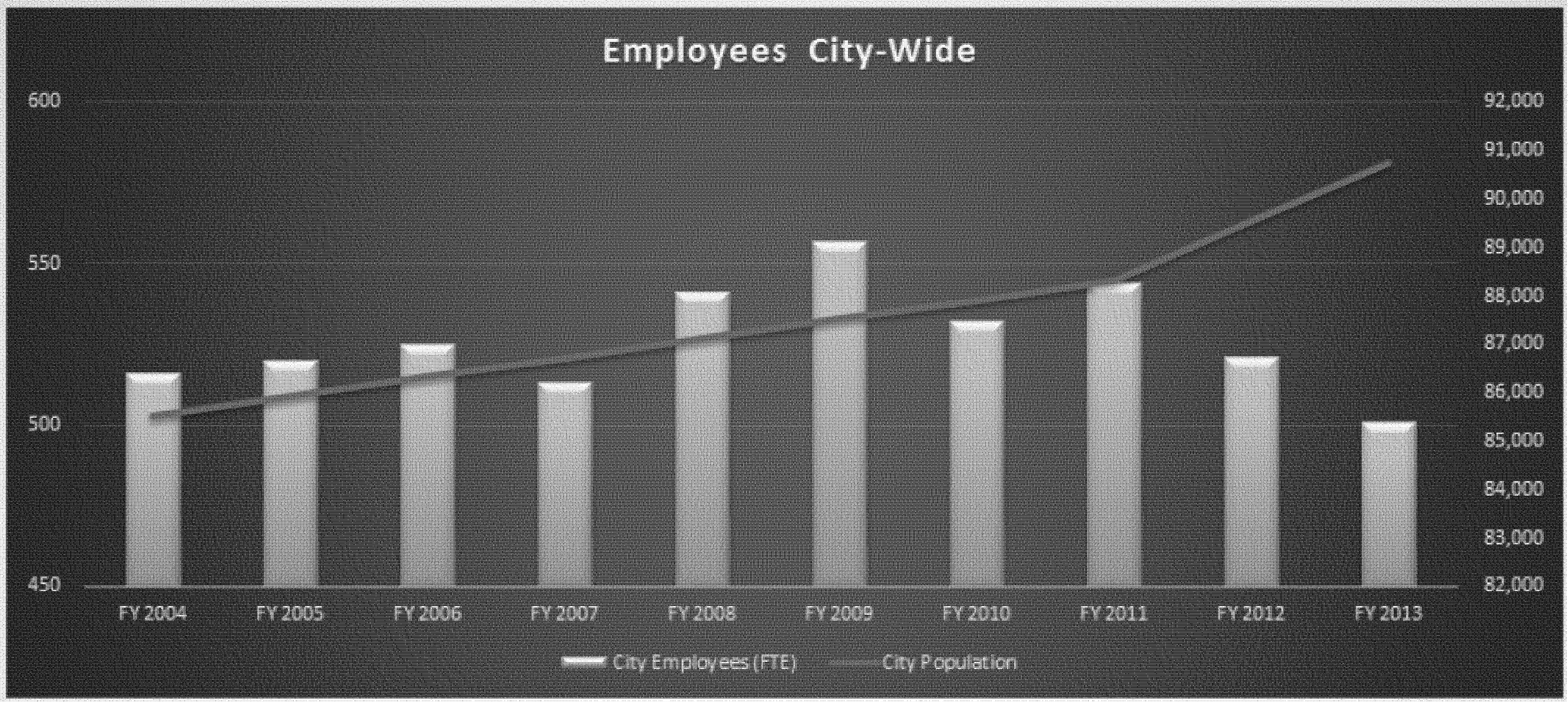



Revenues Per Capita
$87
$189
$81
$79
$136
$111
$103
$205
$89
$78
$170
$115
OREM
PROVO
SANDY
LAYTON
Property Tax
Sales Tax
Franchise Fees

SUSTAINABILITY PLAN UPDATE



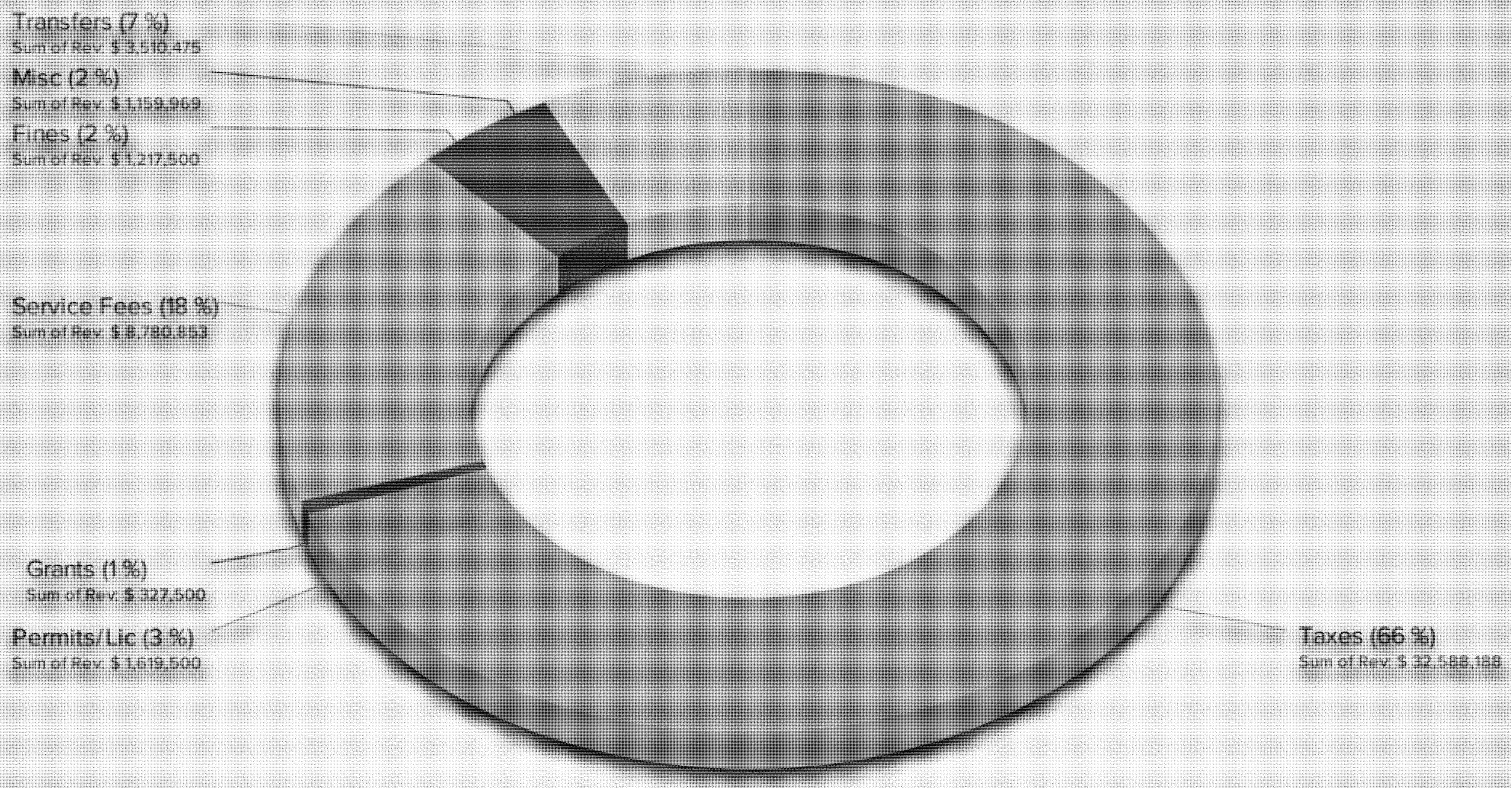
SUSTAINABILITY PLAN UPDATE



GENERAL FUND REVENUES

Description	FY 12-13	FY 13-14	FY 15 Est.	Tentative FY 16
Taxes	31,382,380	32,186,770	32,811,188	33,348,768
Permits/Lic	1,534,393	2,072,465	2,819,500	1,812,500
Grants	940,900	847,720	327,500	327,500
Service Fees	9,368,499	9,873,993	8,857,853	8,931,749
Fines	1,245,145	1,371,651	1,217,500	1,691,000
Misc	1,542,955	1,308,897	1,159,969	1,163,532
Transfers	2,565,915	3,138,441	3,510,475	3,659,868
Reserves	-0-	-0-	-0-	100,000
TOTALS	48,580,187	50,799,937	50,703,985	51,034,917

GENERAL FUND REVENUES - FY 2016



GENERAL FUND BY DEPARTMENT

GENERAL FUND **FY 2015 - 2016**

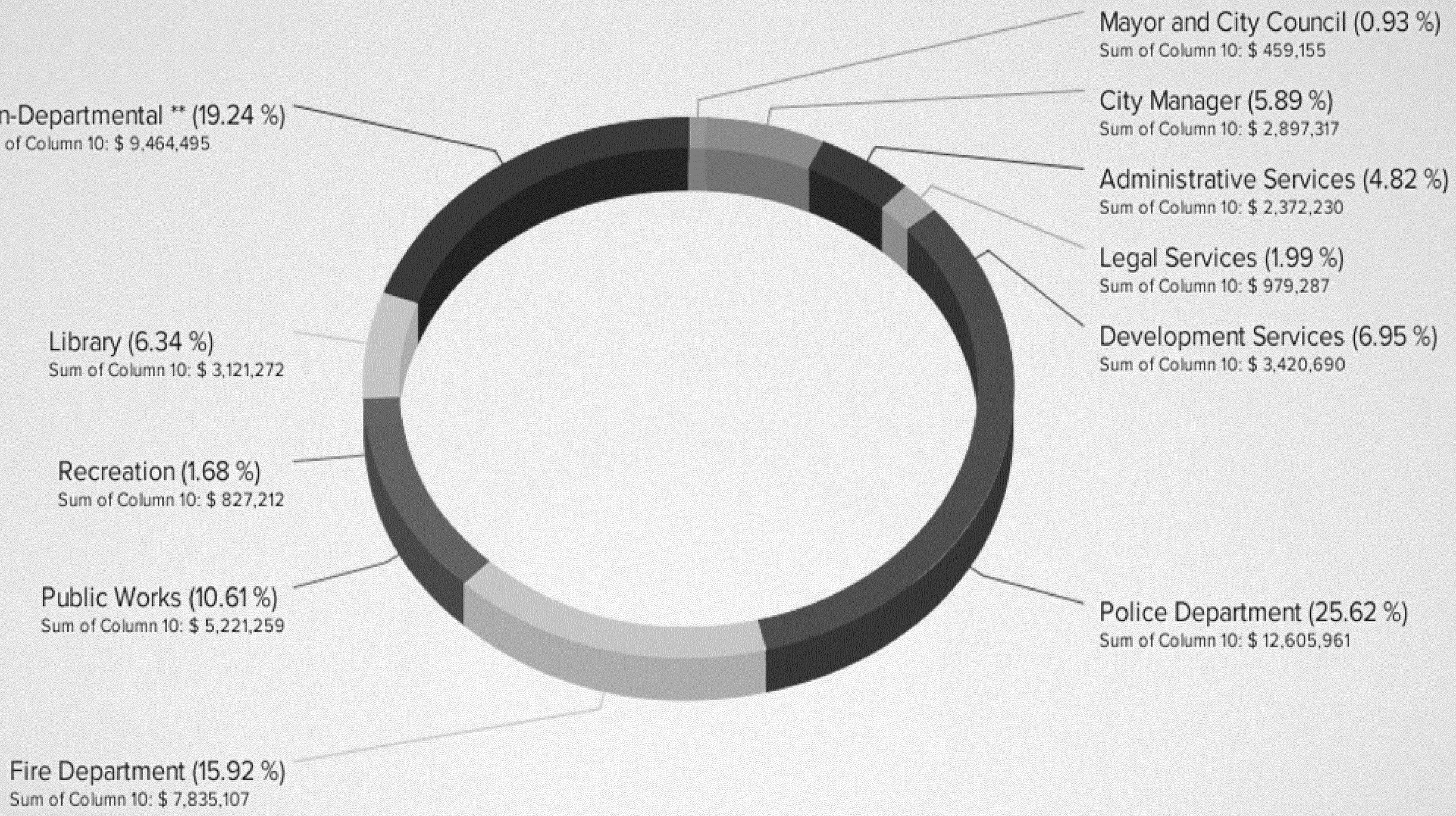
	# OF EMP. *	PERSONNEL	OPERATIONS	CAPITAL	TOTAL
Mayor and City Council	7	$ 268,614	$ 225,050	$ -	$ 493,664
City Manager	8	920,674	338,850	-	1,259,524
Administrative Services	20	1,687,431	762,273	-	2,449,704
Legal Services	8	879,584	142,200	-	1,021,784
Development Services	27	2,566,249	968,494	108,000	3,642,743
Police Department	115	11,341,691	1,818,841	10,000	13,170,532
Fire Department	70	6,980,105	1,026,251	50,000	8,056,356
Public Works	37	3,670,639	1,394,021	55,000	5,119,660
Recreation	5	682,675	196,993	-	879,668
Library	33	2,552,482	525,620	69,000	3,147,102
Non-Departmental **	0	394,200	10,489,980	910,000	11,794,180
TOTALS	**330**	**$ 31,944,344**	**$ 17,888,573**	**$ 1,202,000**	**$ 51,034,917**

* Number of benefitted employees

** The Non-Departmental personnel costs relate to insurance benefits of retired employees

GENERAL FUND BY DEPARTMENT

GENERAL FUND BY DEPT - FY 2015 -2016



MAYOR & CITY COUNCIL **FY 2015 - 2016**

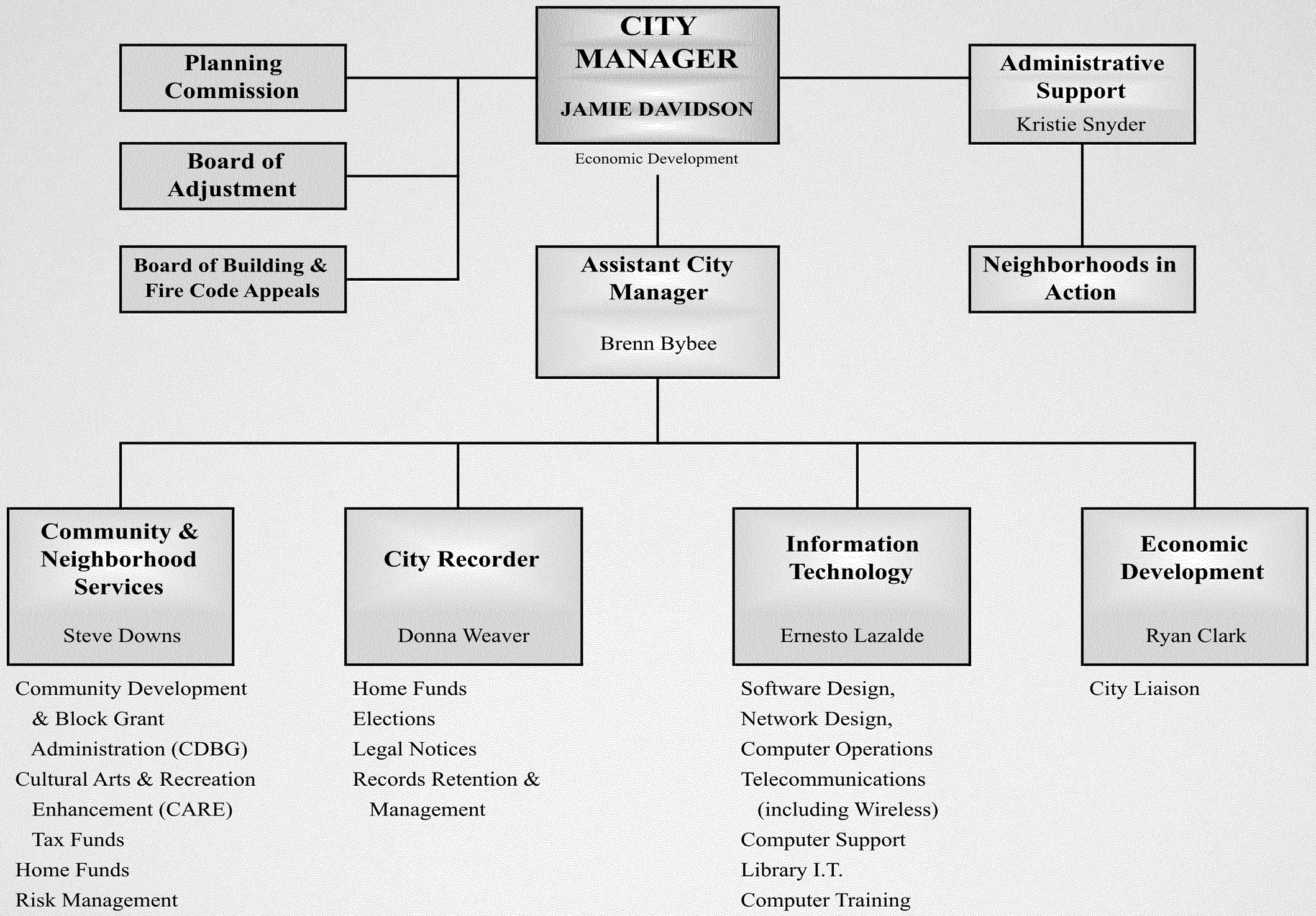
	# OF EMP. *	PERSONNEL	OPERATIONS	CAPITAL	TOTAL
Mayor and City Council	7	$ 268,614	$ 83,000	$ -	$ 351,614
Community Promotion	0	-	113,500	-	113,500
Advisory Boards & Commissions	0	-	28,550	-	28,550
TOTALS	**7**	**$ 268,614**	**$ 225,050**	**$ -**	**$ 493,664**

* Number of benefitted employees

Challenges Addressed in this Budget

- Additional funding for Arts Council to try and secure additional grants - $2,500
- Increased funding for an improved Miss Orem float - $12,000
- Increased funding for Summerfest - $3,665
- Added $691 for Lights On! & $750 for Appreciation Banquet
- Added total of $4,085 for Youth Council, Heritage Advisory, & Planning Commission
- Added $10,000 for Community Sponsorships (Owlz, UVU, etc.)

CITY MANAGER



CITY MANAGER **FY 2015 - 2016**

	# OF EMP. *	PERSONNEL	OPERATIONS	CAPITAL	TOTAL
City Manager's Office	4	$ 560,708	$ 122,000	$ -	$ 682,708
Neighborhoods in Action	0	-	55,800	-	55,800
Economic Development	2	173,621	27,000	-	200,621
City Recorder	2	186,345	134,050	-	320,395
TOTALS	**8**	**$ 920,674**	**$ 338,850**	**$ -**	**$ 1,259,524**

* Number of benefitted employees

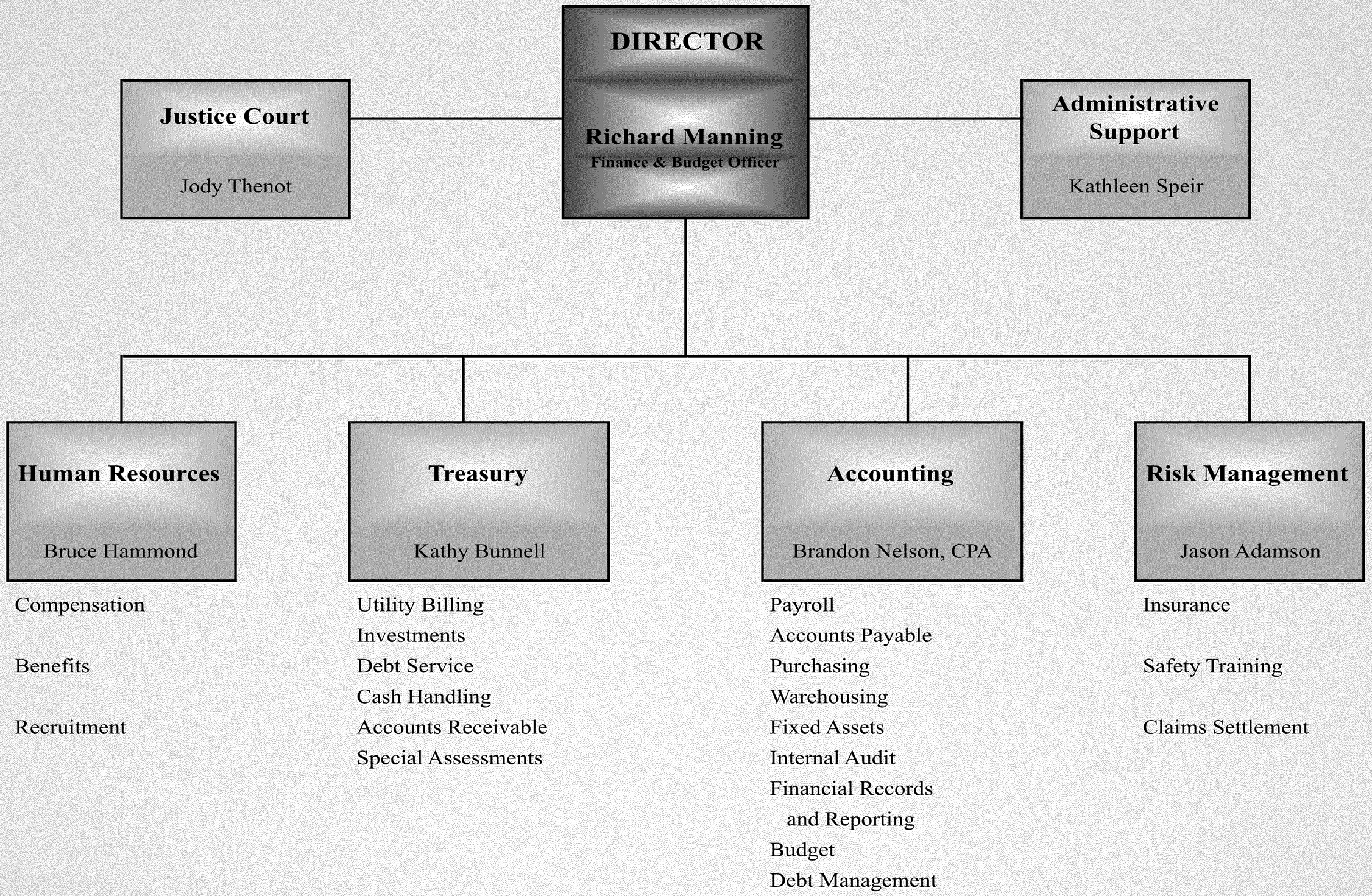
Challenges Addressed in this Budget

- Added $2,000 for Employee Development
- Added $1,500 for Supplies
- $25,000 for Professional & Technical Services for studies and consulting fees
- $13,159 for additional Newsletters & Community Outreach

Challenges Addressed in this Budget

- $4,832 for Professional & Technical Services for Economic Development consulting fees
- Added $94,000 for Elections cost
- Additional $4,541 for software maintenance

ADMINISTRATIVE SERVICES



ADMINISTRATIVE SERVICES **FY 2015 - 2016**

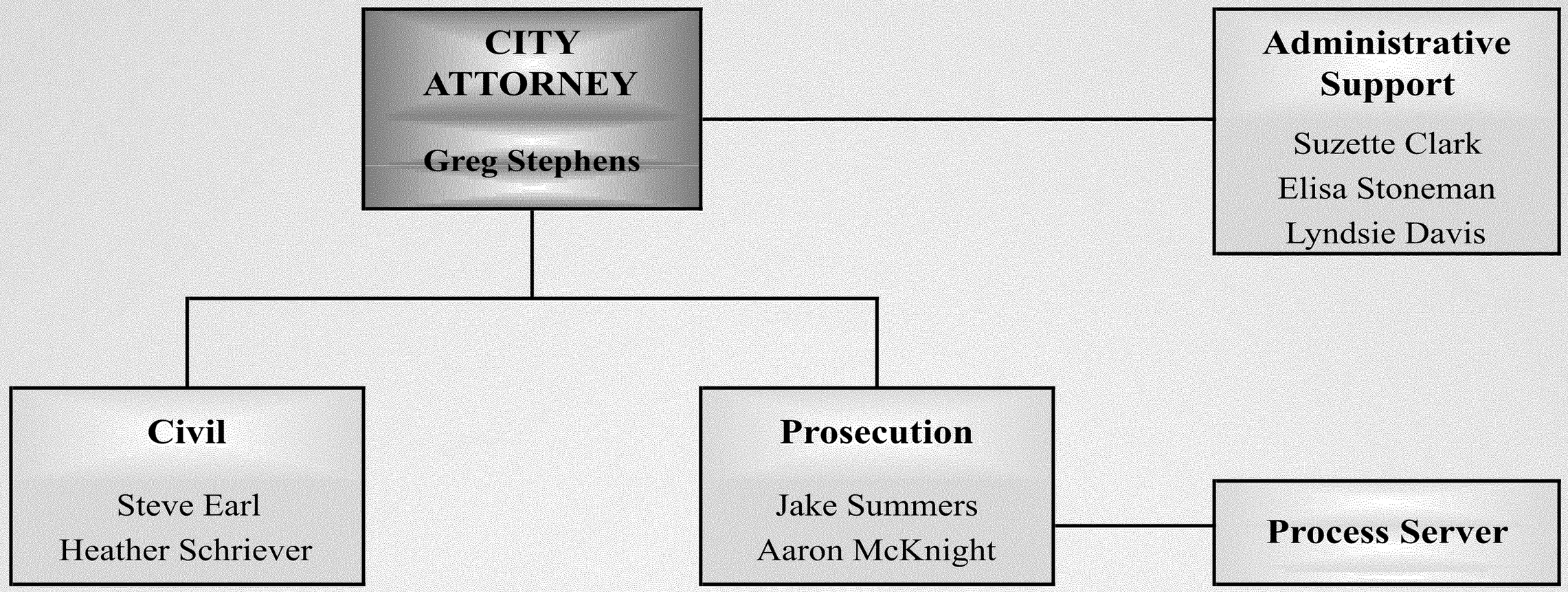
	# OF EMP. *	PERSONNEL	OPERATIONS	CAPITAL	TOTAL
Administrative Services Administration	2	$ 257,605	$ 168,961	$ -	$ 426,566
City Treasurer	1	105,950	10,650	-	116,600
Utility Billing	4	224,379	260,300	-	484,679
Accounting	3	263,422	14,400	-	277,822
Human Resources	3	275,818	112,500	-	388,318
Justice Court	7	560,257	195,462	-	755,719
TOTALS	**20**	**$ 1,687,431**	**$ 762,273**	**$ -**	**$ 2,449,704**

* Number of benefitted employees

Challenges Addressed in this Budget

- For liability reasons, Bailiffs have been moved to Police
  - Police will be responsible for scheduling, training, etc.
  - Align use of force procedures with Orem PD
  - Cost differential is $95,000 but NO NET IMPACT on the general fund
- Added $10,000 for Justice Court copy machine Maintenance & Repair
- Added $2,000 for computer and accessories
- Additional $15,000 for credit card fees
- $3,000 in HR for on-going compensation studies

LEGAL SERVICES



Advise City Council
Litigation
Advise Departments
Draft Legal Documents
Represent Boards & Commissions

Prosecute violations of City Ordinances
Criminal Appeals
Advise Department of Public Safety on both Civil & Criminal Issues

LEGAL SERVICES **FY 2015 - 2016**

	# OF EMP. *	PERSONNEL	OPERATIONS	CAPITAL	TOTAL
Legal Services Administration	3	$ 323,867	$ 52,350	$ -	$ 376,217
Prosecution	3	286,285	72,600	-	358,885
Civil	2	269,432	17,250	-	286,682
TOTALS	**8**	**$ 879,584**	**$ 142,200**	**$ -**	**$ 1,021,784**

* Number of benefitted employees

Challenges Addressed in this Budget

- Reclassify current assistant city attorney to deputy city attorney
  - Fiscal impact: $7,000
- Purchase prosecutor software (JustWare) that will help expedite processing of cases
  - Cost: $5,600

DEVELOPMENT SERVICES

DIRECTOR

Bill Bell

Planning & Zoning

Jason Bench

Development Plans -
Planning Commission
Development Plans -
City Council
Long Range Planning
General Plan
Historical Preservation
Advisory Commission
Statistics:
Land Use
Zoning
Population
Building
Special Projects
Planning Commission
Board of Adjustments
Business Licensing

Engineering

Sam Kelly, P.E.

Capital Improvement
Projects

Private Development /
Transportation

Construction

Design

Transportation
Commission Liaison

Building Safety

Paul Ashton

Administration of
Building Code
File Reports &
Inspection Data
Plan Checking
Building Abatement
Business License
Inspection
Building Permit
Inspection/Scheduling
Board of Appeals
Facilities

DEVELOPMENT SERVICES **FY 2015 - 2016**

	# OF EMP. *	PERSONNEL	OPERATIONS	CAPITAL	TOTAL
Development Services Administration	1	$ 162,694	$ 21,950	$ -	$ 184,644
Planning	5	483,793	26,975	-	510,768
Business Licensing	1	55,355	14,700	-	70,055
Engineering	2	196,406	29,095	-	225,501
Construction	2	191,253	55,450	-	246,703
Design	2	188,088	22,150	-	210,238
Transportation / PD Development	2	244,602	10,800	-	255,402
Building Safety	8	626,307	53,351	-	679,658
Facilities	4	417,751	734,023	108,000	1,259,774
TOTALS	**27**	**$ 2,566,249**	**$ 968,494**	**$ 108,000**	**$ 3,642,743**

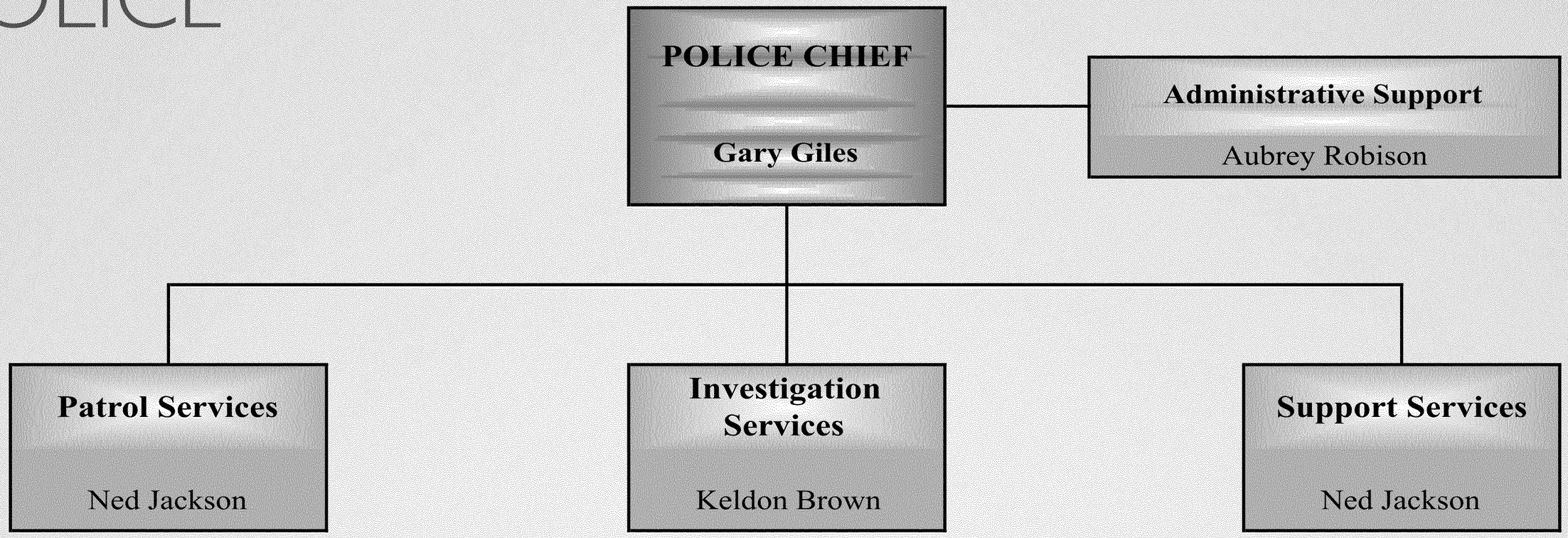
Challenges Addressed in this Budget

- Due to heavy construction schedule, particularly University Place, city will hire part time non-benefited construction inspector for up to 1500 hours
  - Budgeted wage: $45,000
- Fill long-term vacancy of building inspector position to keep up with increased inspection demands •Salary & Benefits Cost: $82,900
- In-house custodial •More efficient allocation of employee time and resources •2 fulltime employees & 8 temporary employees •Net increased cost: $170,000 •Pre-recession custodial contracts cost: $200,000+

Challenges Addressed in this Budget (continued)

- Video cameras installed in city buildings for increased security
  - 40 cameras • $20,000
- Contract to maintain all City roll-up doors •General fund cost: $5,000
- Added $4,000 for Ordinances, Public Notices, Printing costs
- $1,500 for Employee Development
- $8,000 for software licensing & maintenance agreements

POLICE



Patrol Services
- Patrol Services
- Canine Unit
- Traffic Enforcement
- Traffic School Program
- Paper Services
- Warrants
- Bailiffs
- Special Equipment
- Justice Court Security

Criminal Investigations
- SWAT Team
- Sex Crimes
- Fraud
- Major Crimes Task Force
- Gang Enforcement
- School Resource Officers
- Victim Assistance Advocates
- Neighborhood Preservation Program
- Internal Affairs

Media Relations & Public Information
- 911 Center
- Police Training
- Crime Prevention
- Property Room & Holding Facility
- Crossing Guards
- Records & Computer Services
- Community Education
- Volunteer Program & Citizens Academy
- Community Service, Animal Control and Transport Officers

POLICE DEPARTMENT **FY 2015 - 2016**

	# OF EMP. *	PERSONNEL	OPERATIONS	CAPITAL	TOTAL
Police Administration	2	$ 296,183	$ 255,583	$ -	$ 551,766
Patrol Services	51	5,235,100	559,635	-	5,794,735
Alcohol Enforcement	1	94,867	14,131	-	108,998
Investigation Services	23	2,520,746	135,470	-	2,656,216
Task Force	1	117,894	260,000	10,000	387,894
Victims/Childrens Assistance	2	141,530	7,800	-	149,330
Support Services	9	1,020,816	91,842	-	1,112,658
Communications	19	1,329,790	298,545	-	1,628,335
Animal Control & Bailiffs	2	186,823	160,576	-	347,399
Community Education	2	237,364	22,509	-	259,873
Dispatch Services - Lindon	3	160,578	12,750	-	173,328
TOTALS	**115**	**$ 11,341,691**	**$ 1,818,841**	**$ 10,000**	**$ 13,170,532**

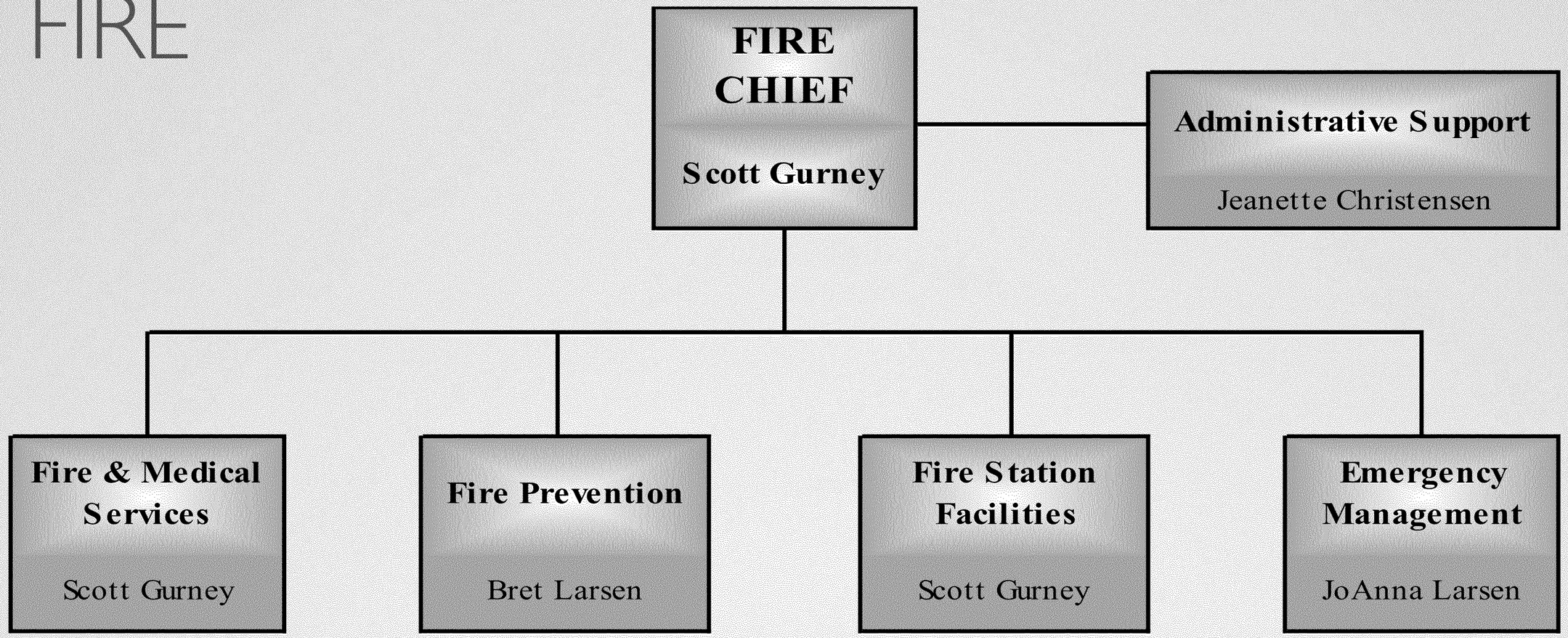
Challenges Addressed in this Budget

- One additional patrol officer •Salary & Benefits: $79,500
  - Equipment & Vehicle: $32,000
- Convert a Sergeant position into a Lieutenant over communication
- Spillman analytics module $10,230 plus $9,400 on-going license fee
- Phase 1 analog radio replacement - $40,000
- Phase 1 taser replacement - $15,000

Challenges Addressed in this Budget

- Additional $7,550 for baseline physicals
- $12,000 for body armor
- Additional $5,000 in UCAN charges

FIRE



Fire & Medical Services

- Fire Training
- EMS Training
- Emergency Medical Services (EMS)
- Special Response Team (SRT)
- Hazmat

Fire Prevention

- Fire Prevention
- Fire Marshal
- Fire Inspections

Fire Station Facilities

- Maintenance
- Supplies
- Repairs

Emergency Management

- Training
- CERT
- Emergency Coordination

FIRE DEPARTMENT **FY 2015 - 2016**

	# OF EMP. *	PERSONNEL	OPERATIONS	CAPITAL	TOTAL
Fire Administration	2	$ 246,862	$ 16,007	$ -	$ 262,869
Fire & Medical Services	52	5,285,431	830,619	50,000	6,166,050
Fire Prevention	3	292,958	19,754	-	312,712
EMS State Grant	0	-	5,000	-	5,000
Emergency Management	1	79,467	10,160	-	89,627
Fire Services - Lindon	12	1,075,387	144,711	-	1,220,098
TOTALS	**70**	**$ 6,980,105**	**$ 1,026,251**	**$ 50,000**	**$ 8,056,356**

* Number of benefitted employees

Challenges Addressed in this Budget

- Due to increased construction and demand for fire inspections, an additional fire prevention specialist position will be added
  - Equipment & Vehicle Cost: $32,000 •Salary & Benefit Cost: $74,000
- Set aside $150,000 for fire apparatus replacement
- Set aside $50,000 for SCBA replacement
- NOTE: Vineyard fire service agreement increased from $165,000 to $284,000

Challenges Addressed in this Budget

- $4,000 for Employee Development
- $2,000 for additional supplies
- Extrication equipment - $10,000
- $2,400 for baseline physicals
- Added $4,100 for EMS protective gear

PUBLIC WORKS

Metropolitan Water District of Orem

DIRECTOR

Chris Tschirki, P.E.

Administrative Support

Maintenance Division

Reed Price

Storm Sewer
Parks
Streets
Urban Forestry
Sidewalks
Cemetery
Fleet
Volunteer Coordination

Traffic Section

Keith Larsen, P.E.

Intelligent Transportation Systems
Traffic Signals
Fiber Optics
Traffic Striping and Marking
Street Lighting
Traffic Signs

Water Resources Division

Neal Winterton, P.E.

Water Supply
Blue Stakes
Water Distribution
Water Reclamation
Meter Reading
Wastewater Collection

PUBLIC WORKS **FY 2015 - 2016**

	# OF EMP. *	PERSONNEL	OPERATIONS	CAPITAL	TOTAL
Public Works Administration	4	$ 310,360	$ 15,650	$ -	$ 326,010
Traffic and Signs	4	415,704	154,706	-	570,410
Maintenance Administration	1	133,011	6,000	-	139,011
Streets	13	1,104,468	261,346	50,000	1,415,814
Parks	12	1,413,463	844,096	-	2,257,559
Cemetery	2	206,517	78,149	5,000	289,666
Urban Forestry & Horticulture	1	87,116	34,074	-	121,190
TOTALS	**37**	**$ 3,670,639**	**$ 1,394,021**	**$ 55,000**	**$ 5,119,660**

* Number of benefitted employees

Challenges Addressed in this Budget

- Ongoing parking lot maintenance - $50,000
- Veterans' Memorial - $5,000
- Additional traffic light maintenance & repair - $3,605
- Additional park supplies - $22,000
- Increasing park power costs - $20,000
- NOTE: Additional operating & maintenance costs associated with Palisade Park were budgeted in FY 2015

RECREATION

DIRECTOR

Karl Hirst

Senior Citizens Programs

Gena Bertelsen

Administrative Support

Gena Bertelsen

Recreation Programs

Debbie Boone

Adult Programs
Wellness Programs
Youth Programs
Specialist Classes
Special Events

Fitness Center & Outdoor Pool Operations

Lissy Sarvela

Customer Service and Public Relations
Group Use
Staff Training and Scheduling
Specialist Classes
Lifeguard Training and Scheduling
Building and Systems Maintenance

RECREATION

RECREATION **FY 2015 - 2016**

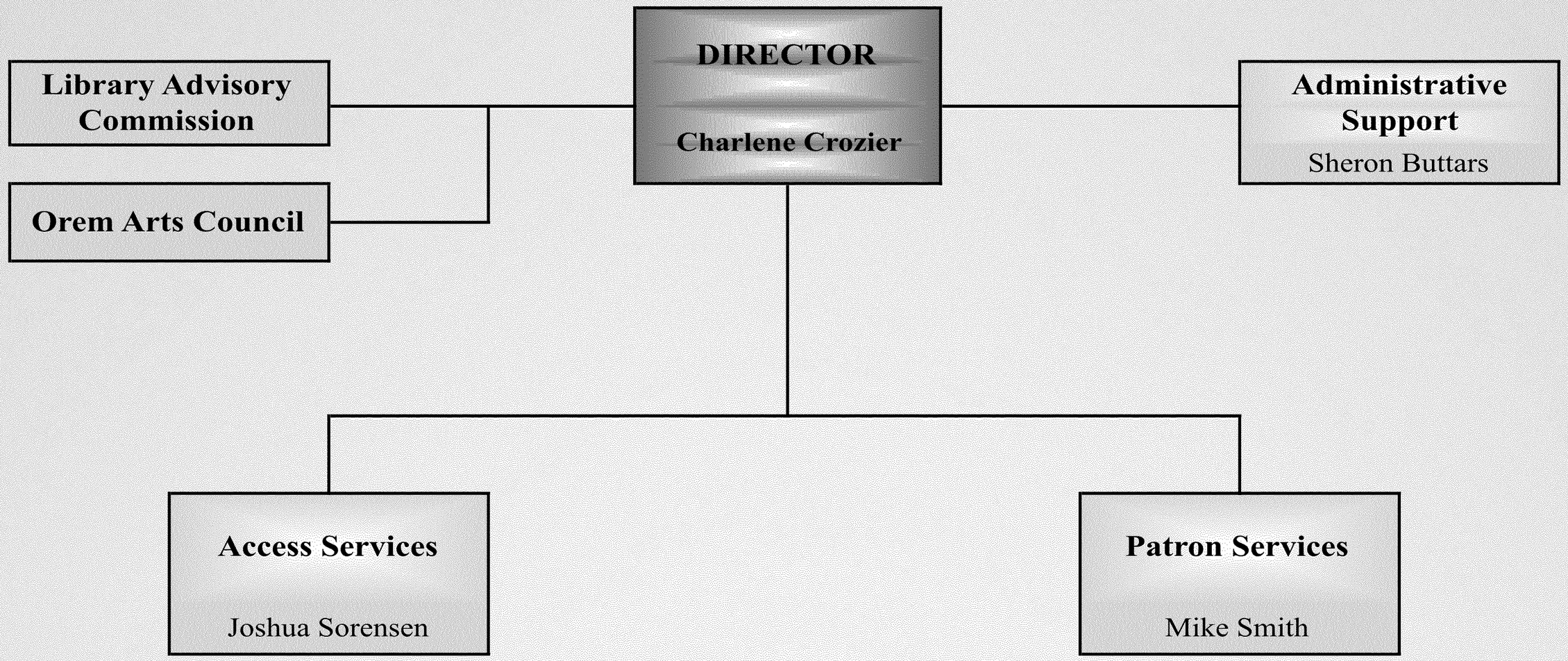
	# OF EMP. *	PERSONNEL	OPERATIONS	CAPITAL	TOTAL
Recreation Administration	1	$ 162,825	$ 31,250	$ -	$ 194,075
Senior Citizens	1	118,645	10,280	-	128,925
Programs Administration	3	304,832	22,513	-	327,345
Softball / T-ball / Coach & Machine Pitch	0	38,782	83,720	-	122,502
Basketball	0	35,377	24,700	-	60,077
Summer Youth Parks / Sports Camps	0	11,417	2,700	-	14,117
Tennis	0	4,801	1,900	-	6,701
Volleyball	0	1,494	6,600	-	8,094
All Other Programs	0	4,502	13,330	-	17,832
TOTALS	**5**	**$ 682,675**	**$ 196,993**	**$ -**	**$ 879,668**

* Number of benefitted employees

Challenges Addressed in this Budget

- Replace the Senior Friendship Center van - $30,000
- NOTE: Pavilion rental fees have been decreased

LIBRARY



Collection Development for Print, Non-print and Digital Collections
Marketing & Publicity
Acquisitions & Cataloging
Library Cultural Programming
Processing and Collection Maintenance
Liaison to the Timpanogos Storytelling Festival
Liaison to City I.T. Services

Reference Services, including Children, Teen, Media and General Reference
Circulation Services
Outreach Programs
Liaison to UVU Humanities Social Sciences Advisory Board
Library Volunteer Program

LIBRARY **FY 2015 - 2016**

	# OF EMP. *	PERSONNEL	OPERATIONS	CAPITAL	TOTAL
Library Administration	2	$ 230,353	$ 48,410	$ 59,000	$ 337,763
Access Services	13	935,385	316,095	-	1,251,480
Reference & Collection Services	18	1,386,744	28,365	10,000	1,425,109
Video Services	0	-	132,750	-	132,750
TOTALS	**33**	**$ 2,552,482**	**$ 525,620**	**$ 69,000**	**$ 3,147,102**

* Number of benefitted employees

Challenges Addressed in this Budget

- Phase II ILS software installation - $50,000
- Replace main copier - $9,000

NON-DEPARTMENTAL **FY 2015 - 2016**

	# OF RET. *	PERSONNEL	OPERATIONS	CAPITAL	TOTAL
Retiree & Other Benefits	13	$ 394,200	$ -	$ -	$ 394,200
UTOPIA Operations	0	-	450,000	-	450,000
Vehicle & Equipment Replacement Program	0	-	-	910,000	910,000
Fund Charges	0	-	2,824,635	-	2,824,635
Fund Transfers	0	-	6,729,617	-	6,729,617
Contingency & Other Expenditures	0	-	485,728	-	485,728
TOTALS	**13**	**$ 394,200**	**$ 10,489,980**	**$ 910,000**	**$ 11,794,180**

* Number of retired employees participating in the City's health and/or dental insurance plans

Challenges Addressed in this Budget

IT Items

- IT Division internal services fund = more accurate accounting of work
  - Transfer from non-departmental to new IT internal service fund
  - All other funds will make transfers to IT fund when work is done
- Computer replacements (70 PC's, 15 in-car laptops, 8 printers) - $105,650
- Software licenses, purchases, & upgrades - $118,750
- Network projects - $106,800

Challenges Addressed in this Budget (continued)

Fleet Items

Public Safety

- 9 replacement patrol vehicles -$316,000
- 1 replacement K9 Unit - $40,000
- 3 replacement detective vehicles -$96,000
- Police resource vehicle - $36,000
- Fire Medical Services vehicle - $36,000

Parks

- 2 utility vehicles and a riding lawn mower - $43,000
- 1-ton dump truck - $47,000

Administrative Services

- Motor Pool Mini Van - $26,000
- Justice Court Warrant Sedan - $30,000

Recreation

- Senior Friendship Center - $30,000

Challenges Addressed in this Budget (continued)

UTOPIA

- $2,979,000 set aside to cover the utopia debt service
- $450,000 for utopia operating expense

FEES & CHARGES - SUMMARY

- Targeted fee increases to cover the hard costs of General Fund operating expenses & decreases to adjust overpriced amenities
- Highlighted Examples:
  - Single Cemetery Lot for Non-resident = $1,200 to $1,500
  - Hospital Fire Inspection Fee = $220 to $250
  - Senior Friendship Center Classes = $1.00 to $1.25
  - Men's Adult Basketball Team = $600 to $625
  - Read Along Book Library Replacement fee = $20 to $30
  - Weekday Bowery Pavilion Rental at Mt. Timp = $150 to $95
  - Phase II of co-sponsored fee increases

FEES & CHARGES

Fire Fees	From	To
False Alarm Fees – Fourth Alarm		50
False Alarm Fees – Fifth Alarm		75
False Alarm Fees – Sixth thru Ninth Alarm		100
False Alarm Fees – Tenth & All subsequent Alarms		200
Fire Alarm & Sprinkler Sys Inspections < 3,000 sq ft	110	130
Fire Alarm & Sprinkler Sys Inspections < 8,000 sq ft	220	250
Fire Alarm System Inspections >= 8,000 sq ft	220+.005	250+.005
Sprinkler System Inspections >= 8,000 sq ft	220+.01	250+.01
Fire Inspections & Re-inspections – Miscellaneous	110-280	130-300
EMS Reports	10	15

FEES & CHARGES

Fire Fees	From	To
Permit Fees – Above-Ground Storage Tank <= 500 gl	150	200
Permit Fees – Above-Ground Storage Tank > 500 gl	250	300
Permit Fees - Fireworks Shows (inside and outside)	250	300
Permit Fees - LPG Tank Install – Per Tank (>= 125 gl)	110	130
Permit Fees - Open Flames & Candles	110	130
Permit Fees – Tents or Temp Membrane Structures	110	130
Permit Fees – Underground Storage Tank Install	350	400
Permit Fees – Underground Storage Tank Removal	350	400

FEES & CHARGES

Fire Fees	From	To
Inspection Fees – Assembly	110-280	130-300
Inspection Fees – Fireworks Displays inside Outlet	110	130
Inspection Fees – Hazardous Materials	110-175	130-200
Inspection Fees – High Rise	350	400
Inspection Fees – Home & Preschool Daycare	110	130
Inspection Fees – Hospitals	220	250
Inspection Fees – Hotels & Large Apt Complex	110-130	130-320
Inspection Fees – Repair Garages & Fuel Stations	110	130
Inspection Fees – Restaurants (fire supp. system)	110	130
Inspection Fees – State Lic. Healthcare Facilities	110	130

FEES & CHARGES

Cemetery Fees	From	To
Cemetery Lot – Non-resident – Single Lot	1,200	1,500
Cemetery Lot – Non-resident - ½ Space Edge of road	600	750
Cemetery Lot – Transfer Fee – Resident to Non-res	0	300
Interment – Non-resident – Adult or Junior Burial	600	750
Interment – Non-resident – Infant Burial	400	500
Interment – Non-resident – Cremation Burial	300	375
Interment – Non-resident – Saturday Burial	400	500

FEES & CHARGES

Recreation Fees	From	To
Park Pavilion Reservation – All City parks except Mt. Timp, Palisade, & Nielsen's Grove – Large Weekday	50	45
Park Pavilion Reservation – Mt. Timp – Bowery Wkdy	150	95
Park Pavilion Reservation – Mt. Timp – Bowery Wknd	175	125
Park Pavilion Reservation – Mt. Timp – Small Wkdy	75	65
Park Pavilion Reservation – Mt. Timp – Small Wknd	100	95
Senior Friendship Center – Ceramics	1.00	1.25
Senior Friendship Center – Classes	1.00	1.25
Senior Friendship Center – Saturday Night Dances	5.00	6.00

FEES & CHARGES

Recreation Fees	From	To
Programs – Adult Basketball – Mens	600	625
Programs – Adult Softball – Fall Coed Doubleheader	480	525
Programs – Summer Youth Parks – Junior (4-6)	55	60
Programs – Summer Youth Parks – Youth (7-11)	110	120
Youth Sports – Swimming – Group 3 – Short Course	1 / lane	2 / lane
Youth Sports – Swimming – Group 3 – Long Course	2 / lane	4 / lane
Youth Sports – Football – Group 3 – Participation Fee	4 / part.	35/game
Youth Sports – Baseball – Group 2 – Field Prep	5 / part.	10/part.
Youth Sports – Baseball – Group 3 – Field Rent-1st gm	20	40
Youth Sports – Baseball – Group 3 – Field Rent-After	10	20
Youth Sports – Soccer – Group 3	4 / part.	25/game

FEES & CHARGES

Library Fees	From	To
Piano Use Fee		5.00
Repairable Book Damage – End Page Replacement	2.50	3.50
Replacement Fee – Boy Scout Merit Badge Book	4.00	5.00
Replacement Fee – Casette or CD Pouch	1.00	5.00
Replacement Fee – Children’s Kit		60.00
Replacement Fee – Read Along Book	20.00	30.00
Replacement Fee – Tyvek Envelope	2.00	0.50

CITY OF OREM FY 2016

COMPENSATION

CAPITAL IMPROVEMENT PROJECTS

RECREATION FUND

BIG ROCKS

COMPENSATION

Background

In order to retain & recruit a strong workforce, compensation is a priority

Through the years FY10 to FY13, no raises were included in the annual budget

In FY 14, a 2% market adjustment was approved (April '14)

In FY 15, a 1% merit increase was approved (January '15)

COMPENSATION

Hired firm to perform a compensation analysis to tune our pay ranges to the local market place

One percent of payroll has been set aside to adjust behind-market positions

Three percent of payroll has been set aside for performance based compensation increases

The new merit based compensation plan would become effective July 1, 2015

*A ten percent contingency has been budgeted for increases in health insurance premiums

*No retirement increase in URS contributions

CAPITAL IMPROVEMENT PROJECTS (CIP)

Background

Through the years FY10 to FY14, there has been little to no CIP budget in the General Fund

The City has recommended the General Fund reserve be maintained at 15% (state allowed maximum is 25%)

For FY 15, this has allowed the City to move $2.8 million from the General Fund to CIP fund

When the City exceeds 15% in reserves the excess will be moved into the CIP fund

It is anticipated that the City will have a moderate stream ($500k) of ongoing General Fund CIP into the foreseeable future

RECREATION FUND

Background

The Fitness Center is unable to cover on-going operations and maintenance expenses

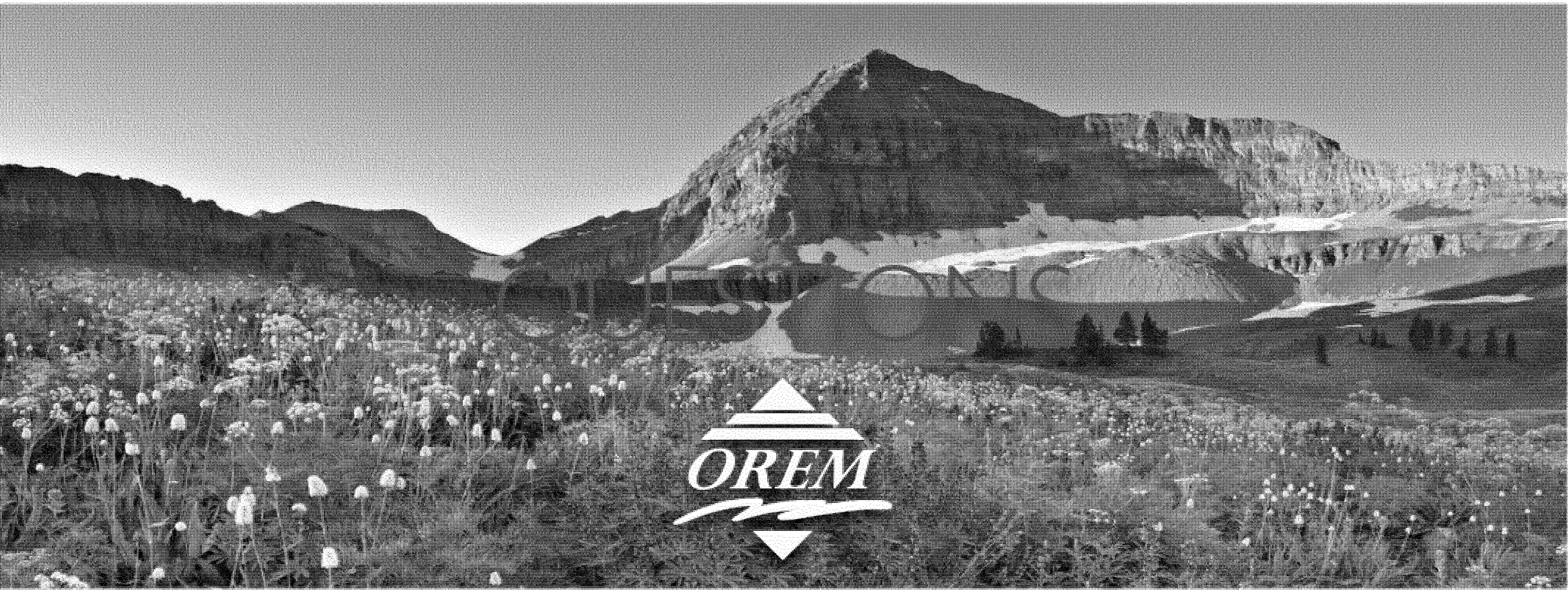
The General Fund has been subsidizing this fund through transfers

RECREATION FUND

Despite efforts to maximize revenues, it is expected that the Fitness Center will continue to require subsidization from the General Fund

FY 2016 budget has General Fund transfer of $175,000 & an appropriation of Fitness Center reserves of $175,000

The City continues to be concerned with the increased number of patron offerings in the area


OREM

Orem State Street Corridor Master Plan
MindMixer Survey Summary: March 24, 2015

NEXT PUBLIC OPEN HOUSE:

Thursday, April 2, 2015, 5:30-7:00pm at SCERA Room 201.

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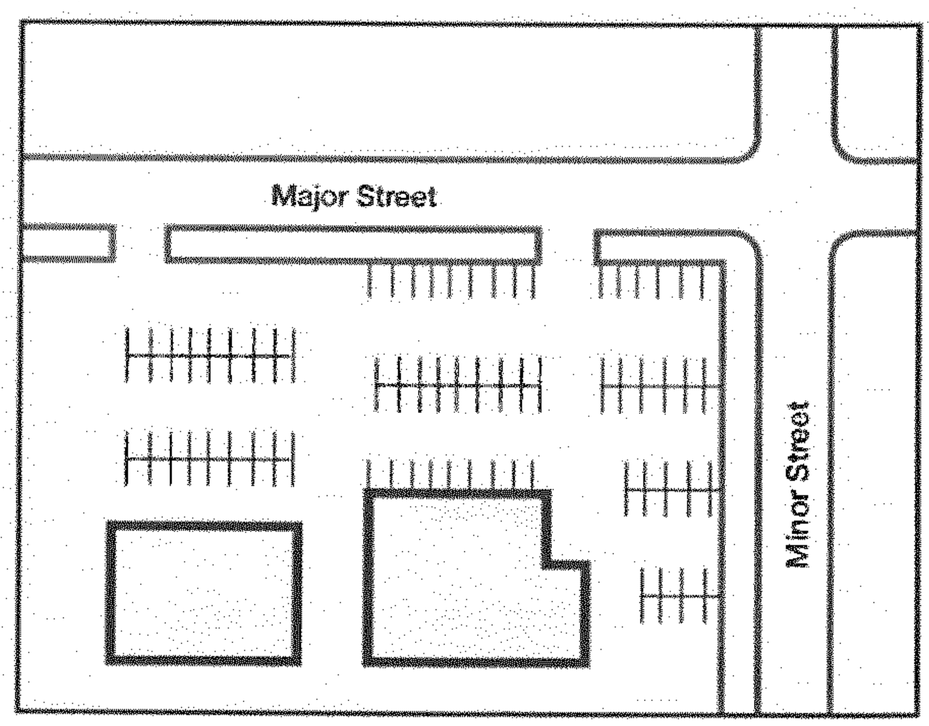
http://cityoforem.mindmixer.com/

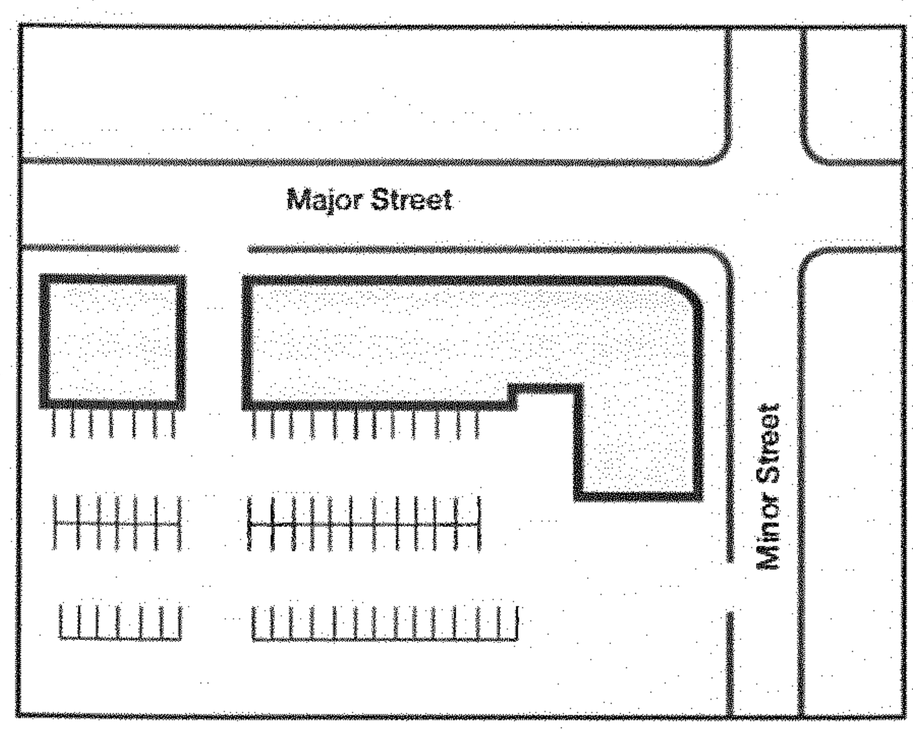
Current MindMixer questions still open to the public:

Would you be willing to park behind buildings in order to create a consistent street frontage along State Street?

Parking in Front of Building



Parking in Rear of Building



Yes	166
No	24

Comments:

- In general, Yes. However, a consistent street frontage often locks in the street width as we can see in downtown Salt Lake or downtown Provo. This could make it difficult for any future widening needs to add additional transportation or other corridors.
- Parking behind buildings would increase parking in general along state street. However, I don't see how this questions is entirely relevant. Are they going to ask each company to rebuild their buildings for a better looking street?
- Yes. This street planning needs to incorporate city/traffic growth far into the future. As Karl G. said, we don't want to end up locking up street width for future needs. Planning for consistent street frontage needs to incorporate future needs for bus and/or Trax

lanes, additional street traffic, and bicycle lane traffic...along with sidewalk space for pedestrian traffic, and access to stores.

- Yes I would be 'willing' to park around back, but previous comments are spot on--how is this going to help, how is it relevant, and who is going to pay for it?

  This is more a question for business owners--do you feel your customers would be willing to park around back, and are you willing to pay for the transition so we can say that we 'look nice'?

  This could be a possibility for the few remaining undeveloped parcels on state street, but I don't see how it is reasonable, feasible, or matters for existing developments.
- I agree with the two previous comments that space needs to be preserved for growth and mass transit like Trax.
- I echo the sentiments of the previous comments. We need to THINK AHEAD which Orem has repeatedly demonstrated an inability (or unwillingness) to do. We need to think about transit (street width, public transit, bikes, pedestrians, hoverboards, flying cars, etc.), utilities, aesthetics, ingress, egress, and parking.

  It makes no sense to have a restaurant, for example, that seats 200 but only has 20 parking spaces. You need enough parking for the restaurant patrons, the staff, delivery access, and for the turnover between patrons and staff.

  Likewise, it makes no sense to limit the street width to what it is today or what we envision for only the next 5 years. We need to think much further out.

  This lack of planning and foresight is evident in the current University Place fiasco where we are building huge buildings to draw big crowds with very limited access and parking, and no way to expand the infrastructure (State St nor University Parkway nor 800 E, etc.).
- Thank you for your input. This question is very relevant as this is a long range plan, so as properties redevelop in the future, we can incorporate these changes along the corridor. This study is also considering the current and future needs of parking, transit (including TRAX), biking, etc. These changes can be incorporated into the City's zoning ordinance to guide development to meet these needs and guidelines.
- Abso-friggin-lutely! "Parking at rear" would improve the streetscape and pedestrian access so much! It would also improve businesses' visibility. How many of the businesses on the NW corner of 1600 N & State can people name? How about the businesses East of Macey's on 800 N? Probably very few, because you can't see them behind the acres of parking lot.
- I don't think State Street should have more than six lanes as it does now; we don't want it to be a freeway. What needs to be addressed is its purpose. Is it a thoroughfare for through traffic or is it a place for people to shop and use services? If the main purpose is using the stores already there then it doesn't need to be widened but made more attractive for pedestrians. Perhaps there should be a corridor for moving traffic besides State Street if that is the main concern.
  - State Street is certainly an important thoroughfare in our community- both for local access to businesses and our neighborhoods and as a regional arterial.

There are currently no plans to widen State Street in the future, which is why the City is exploring the multi-way boulevard concept to serve both local and through traffic, make the street safer, and increase business along the corridor. Check out the City of Orem's Facebook page and the "About" section for more information!

- State street does not need to be upgraded. And any upgrading the city enforces will only drive businesses out. Most businesses can't afford their rent let alone what it would cost having the business shut down for months while the upgrades are done.

  Please stop tinkering with State Street and work on cutting taxes instead.

Which photo most closely resembles your vision for the relationship between the street and buildings along State Street?

#1 Landscape Buffer and Parking	43
#2 Landscape Buffer	52
#3 No Landscape Buffer	31

Orem State Street Corridor Master Plan
MindMixer Survey Summary: March 24, 2015

Comments:

- I like the landscape buffer, but parking behind buildings would preserve a nice look to the street. But, I also like the divided street in #3. Could we have a combination of #2 and #3?
- I wouldn't mind a landscape buffer if it was drought friendly, so we didn't waste water on it. Also, it is more important to me that we make it as safe as possible for bikes, pedestrians and car traffic - so it would need to not deter from that goal.
- I like the look of #2, but for businesses which need ease of access, #3 is the best. If there is a way to implement landscaping while maintaining frequent access points and making the landscaping suitable to our more arid climate, then I would support #2.
- I like the landscape buffer. I want it to be safe for bikes and pedestrians. I am not sure if I like the parking in the back or front or a good mix off parking options. I think if we only offer parking in the back then drivers may be forced to use side roads or back roads, which may be residential roads, in order to access parking in the back. If that is the case, I would not want support this option.
- Please don't put trees down the middle of State Street. That only leads to visibility, safety and access issues.
  Instead, place them on both sides of the road, adding to the beauty and ambience of Orem, while softening the transition from street to buildings.
- I feel a landscape buffer is very much needed. I would combine 2 and 3. Getting rid of the middle turn either way land is needed with only the option to turn left at intersections. THen there could be trees on the sides and in the middle.
- I think this would be the most practical at this point with the existing buildings
- The first priority should be to eliminate the s-u-i-c-i-d-e lane in the middle of the road. The landscape buffer on the side of the road makes the businesses feel appealing, inviting and fresh rather than industrial, hazardous, cold and cement jungle-ish. This is very important. I never want to shop on State street or stop on State street for that very reason. Getting there in my car (with that horrible s-u-i-c-i-d-e lane) is my first detractor...the second detractor is once I finally park I feel like I'm in an unplanned outgrowth of orchards and farmland--where each business owner's lack of design skills (and Home Depot relationship) are on display.
- I think it should be up to the business, how they want to arrange their space.

Orem State Street Corridor Master Plan
MindMixer Survey Summary: March 24, 2015

What types of signs do you prefer on State Street?

#1 Pylon Signs	41
#2 Projecting Signs	56
#3 Pole Sign	20
#4 Pole Sign	8
#5 Monument Sign	26
#6 Animated Electronic Sign	11
#7 Modern Monument Sign	41
#8 Awning Sign	47
#9 Wall Sign	69

Comments:

- Some of these styles don't work with the current structure of State Street because of their size. I think that sighs should be more standardized in shape, size, and style. Logos will be unique of course. But, a unified signage system would give the street a cleaner look while making it easier to look for and find the stores you are interested in, because you know where to look for them. In the block between 800 S and Parkway, it is very hard to find stores because the signs are everywhere.
- Getting rid of free-standing signs would help alot with the messy clutter that now characterizes State Street. Yes, free enterprise is good, but it's public space, and bigger, taller, flashier signs are not the answer. Wall, awning and modest projecting signs are much more esthetically acceptable. Most people know what theyre looking for, and know what's there, and don't need a giant sign to make them stop.
- I'm from Europe where there are fewer flashy advertising signs in cities. I think Americans are already bombarded with too much advertising but it's useful for people to find places to shop, etc. so informational signs would be more useful. In fact with too many signs there is information overload so people really don't notice things any more so if the reason for the signs are to lure people into their businesses, it defeats the purpose. The pole signs with multiple businesses would be good though I prefer the projecting signs. But the projecting signs are really for pedestrians, not drivers. It depends on whether you want State Street to be a place for business or a thoroughfare for people to drive through and occasionally stop to shop, etc.
- Keep signage to a minimum. Strip malls and areas where there are multiple businesses should use single pole signs, and advertise all the businesses using one sign location. Single businesses should use minimal signage, so as to not clutter the area.
- I don't mind pylons... as long as it isn't just a huge jumble of name placards thrown up on a pole. Give it some themeing and aesthetics. Make it look nice. I like monument style signs as they have a look that matches the business. Signs on the face of buildings are great. Projecting signs even are okay. But lets try and not just do gigantic poles wherever possible. And flashy light up animated signs are distracting and blinding at night time.

Past MindMixer questions that have closed the public:

Would you support State Street acting as a transit corridor (either Bus Rapid Transit or Light Rail) in the future?

Yes	79 votes
No	36 votes

Comments:

- I would love to see a future light rail connection between UVU and BYU. Both locations are constant hubs for public activity (museums and sports at BYU, and concerts and sports at UVU). Not to mention the number of students that commute daily between the

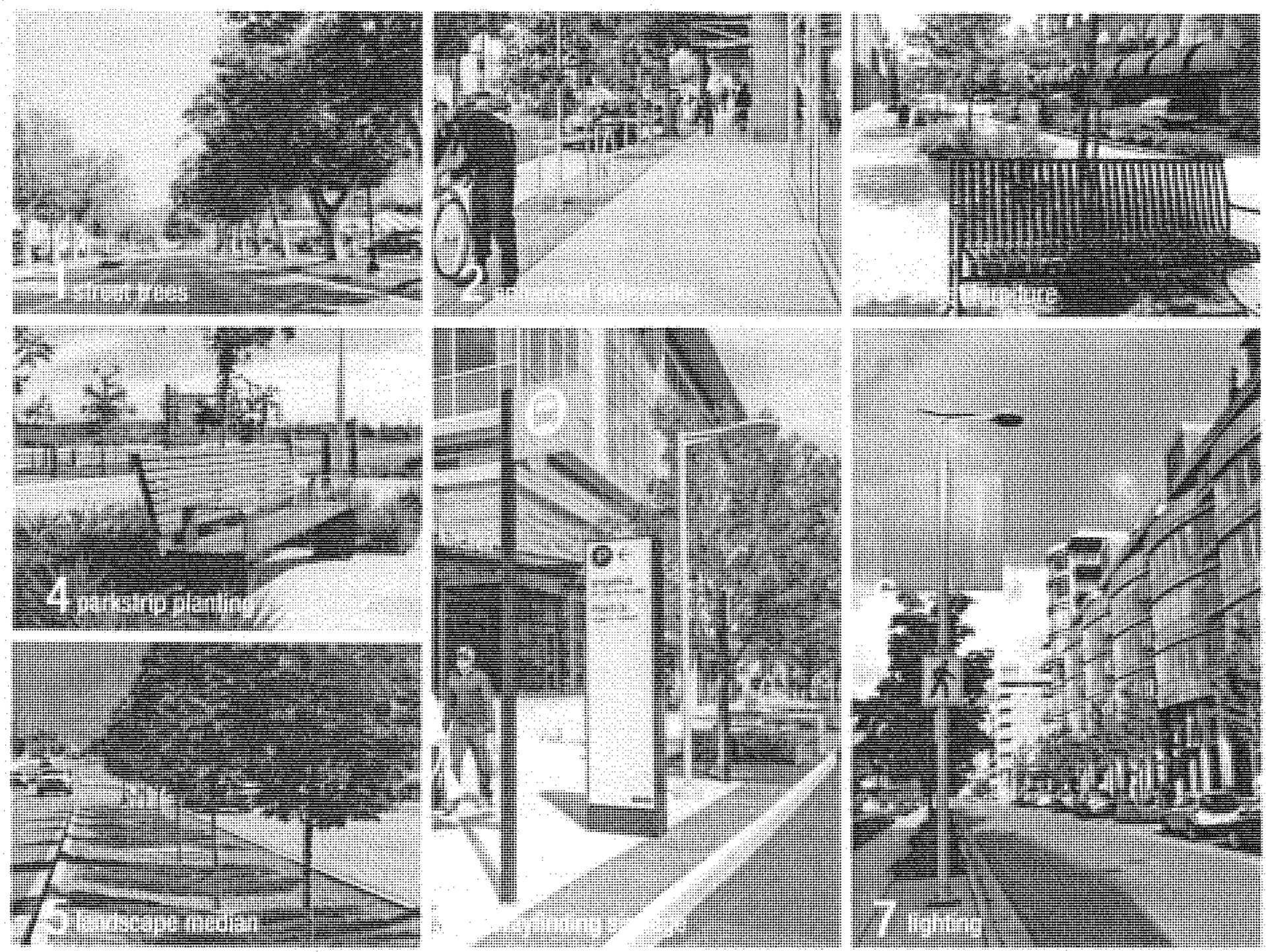
two schools.
The biggest advantage here would be parking - More people riding public transportation means fewer cars on the road, which means fewer cars being parked at the schools.

- I thought they were talking more about state street. But, I agree though. Utah Valley needs better transit.
- I think that some of the east-west roads, like University Ave, and 800N, would be better for rapid transit then State st. Can we get all the other improvements we want along State St. like landscaping and still fit in Rapid Transit options?
- Light rail on State St? You think we have too many accidents now, just wait...
- Light rail and rapid transit could work, yet there would have to be a separation from the normal flow of traffic. That's narrowing down the already congested street. And the questions remain, would people use it, and would there be a reduction in traffic flow?
- I would support light rail running up state to Lehi and down to Provo. Could be separated from normal traffic like they don on 400 S in Salt Lake.
- I agree with Charles H, it would be a welcome addition to Orem transportation but State St is so congested already.
- The only way I can see rail being a benefit is if it were UNDERGROUND as in London, Paris or San Francisco Bay Area Rapid Transit. State street is TOO congested as is; keep to buses on the surface making obstructive additions unnecessary. Don't believe for a moment this would reduce congestion, it would only add to it. More freedom of movement engenders more movement.

  Protected from the elements I would look for reasons to use it myself. I really like using the aforementioned systems. I think we could do it better than those even.

  Problem with buses, too slow. I can't afford an extra hour for commute time.

Orem State Street Corridor Master Plan
MindMixer Survey Summary: March 24, 2015
What type of streetscape enhancements would you like to see on State Street?



#1 Street Trees	141 votes
#2 Enhanced Sidewalks	110 votes
#3 Street Furniture (Benches, Trash Receptacles, Bike Racks, etc.)	109 votes
#4 Parkstrip Planting	91 votes
#5 Landscape Median	86 votes
#6 Wayfinding Signage	63 votes
#7 Lighting	87 votes

Comments:

- Trees are the answer. Years ago, when I was a lad, the city planted trees all up and down state street. My grandpa's house was at 10th south and State (across from where the mall is now) and he had two trees in the mowing strip in front of his house.... and they extended all the way up and down the street. Yet a few years later UDOT came along and tore out all the trees (and the mowing strip). Let's repair that mistake, and bring trees back to State Street. I saw a diagram posted somewhere that showed a redefined State Street, exactly the same width but with designated through and local lanes, and median and side trees and landscaping. Same traffic, much better liveability. Let's do it!
- It is wonderful to see the City of Orem asking good questions, involving the community and re-imaging their future. As changes are being explored please make sure it is balanced in light of finite resources (and I'm not just talking about $$$)---keep in mind water use and air quality. Examples: plant only drought resistant trees and plants; refrain from pesticide use; consider the implications of increasing concrete and asphalt surfaces in light of temperature rise. Similar to "second-hand smoke"---wasting finite resources and increasing pollutants affect everyone. Orem would be wise to require Water and Air Quality Impact Reports for any building permits issued and city projects planned. As Orem moves forward, thank you for continuing to ask questions that lead to improved health and quality of life!
- These improvements should be done during the course of normal maintenance and not an excuse to spend more and tax more.
- We need to remember that families live in Orem. We need more than two parks and all roads. Cater to our families and community and not just businesses. We need bike lanes and walking paths through our city. And it'd be nice to have some shade instead of concrete heat walking to and from shops. We look like an urban sprawl and not a community of families.
- Couldn't disagree more with Joshua M. We need LESS of the center medians (none would be ideal) in Orem and MORE ability for people to actually get to our community businesses.
- Many of these don't seem probable with the current traffic of State Street, and the nature of business and retail on the road. I think a good median (like on parkway) could be really great. It would help control cross traffic of the turning lanes. But, we would also need some good parking lots/parking garages for that to work.
- While these improvements can be nice, don't forget the cyclists. Sometimes it is risky to bike down State Street, especially where the bicycle lane vanishes on 1600 N.

What is your favorite street? In your travels, have you come across a street that was particularly memorable? If so, please let us know what it is about the street that makes it great, as well as how you think it could apply to State Street.

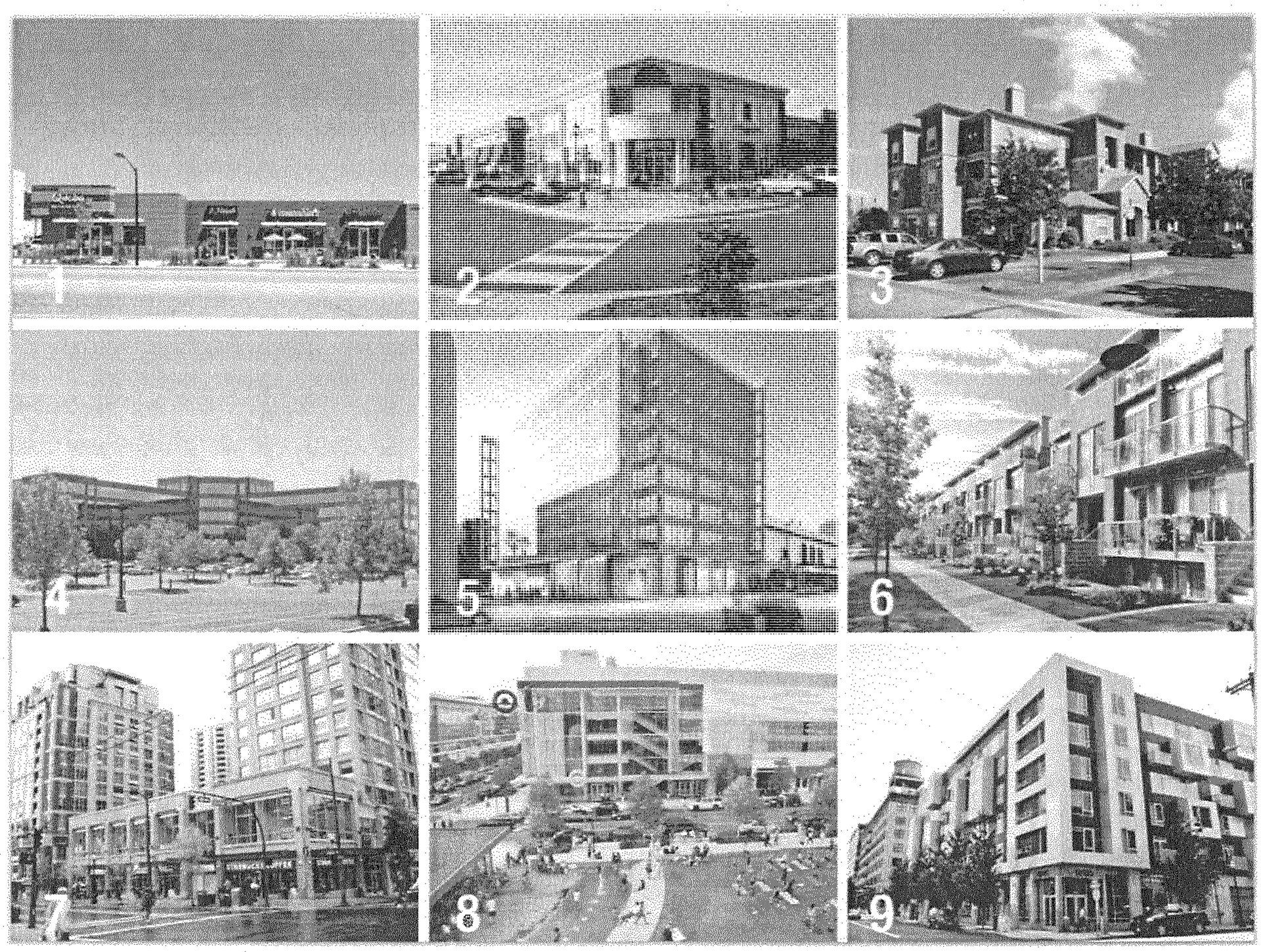
- Round abouts and town squares
- Landscaping and wide streets.
- State Street in Santa Barbara California (+7)
- Main Street, Walnut Creek, California (+5)

- Center Street (+2)
- Provo Center Street (+4)
- Similar to Gateway in SLC (+8)
- American Fork, Utah or an small town main street (+3)
- Small town feel (+3)
- Any quaint small town main street.
- Farnsworth Ave., Bordentown, NJ
- 800 North in Orem (+8)
    - There is a foot/bike path on the east side of 8th north. It's on the north side, but admittedly it doesn't span the entire road. It would be great to see it connect from the canyon bike path to Geneva.
    - Yes, a foot/bike path that connects from the Canyon bike path to Geneva would be fantastic!
- Lots of trees, benches, grass
- Berkeley CA old and new buildings lots of trees (+2)
- Palisade Dr. (+2)
- I like to see some green space and landscaping (+11)
- The promenade in Nice, France.... (+3)
- Carrer de Tarragona, Barcelona (+2)
- I agree with Diane and John We do not need more high rise apt (+6)
- Flowers! (+8)
- Trees, gardens, and bake shops (+14)
- Other than the Champs-Elysees in Paris, Wilshire Blvd in LA
    - I don't want any movement toward Californianizing or Europanizing this city. I want simple neighborhoods with uncongested traffic. Now the city is encouraging and has approved the 5,000 project apartments along state street, Orem Blvd and West Center Street. We are turning Orem into a government organized slum. State street is for traffic....not for cycling, hand-holding as we leisurely stroll to our coffee and tea houses and boutiques whilst enjoying the wait for the taxpayer subsidized UTA and TRAX for our transportation. That is not Orem, it is not Utah! We need to maintain a simple, family friendly community, period!
    - Dear James R., thank you for your comment. But since we have an "open border" in Utah, "Californianizing" at least is already here, along with the traffic. That's why I commend Orem City for finally wanting to address the State St issue (called the ugliest street in America by the author Norman Mailer). As far as the "5000 project apartments" you mention---you may want to exam who their target market would be... The renters will be the 1000's of BYU & UVU faithful 20-30 somethings with 4-6 kids who collect WIC (food stamps) and just need decent housing! These are the kids and grandkids of Orem who have 2 PT jobs while going to school and are just trying to make it. Residents will also be the elderly, widowed and low income. I will assume the best, and hope your "project" comment is not "code" for something more...
    - The problem with all the new permits for all the new high density housing is simple. I believe most of all the units were described to the council as being "A"(higher end) units/complexes. With a large number of units all coming

available at around the same time, if renters can not be found to fill all the "A" rentals for "A" units, the price will come down. From here the problem cascades. Once the price for the better units drop close enough to current prices for lower/mid-range units, people will consider upgrading, I would, it is a smart and natural thing to do if you can. When enough people in the lower/mid-range units move out leaving a high number of vacancies in the lower/mid-range complexes, they lower their prices and the cycle starts again. You can quickly create "slum" areas at older complexes, as implied by James comment, especially if the complex owners are absentee owners that only see their ownership as a financial investment. If I lived near older existing complexes, I would be very concerned. The phenomenon described above is, I believe, why BYU instituted the single-student housing policy of students having to live within a certain radius of campus. It has happened to downtowns and college campus areas around the country. It has taken some cities many a year and many millions if not billions to reclaim some areas. Other areas will never be reclaimed. Just a thought.

- John R is right on! City governance needs to get the $$ out of their eyes and apply wisdom to planning.

What types of buildings would you like to see along State Street? Choose from the different options!



Orem State Street Corridor Master Plan
MindMixer Survey Summary: March 24, 2015

#1 Suburban Strip Mall	30 votes
#2 Enhanced Suburban Strip Mall	74 votes
#3 Garden Apartments	44 votes
#4 Suburban Office Building	35 votes
#5 Urban Office Building	34 votes
#6 Urban Townhomes	39 votes
#7 Urban Mixed-Use (Retail/Residential)	59 votes
#8 Urban Retail (Big Box)	25 votes
#9 Urban Mid-Rise Residential	32 votes

Comments:

- I feel really disappointed that the view of the mountains along Center Street (as I approach State Street) is being lost even now by tall buildings under construction. Don't we have a city plan in place to preserve the views of the mountains around us?
- In regards to these choices, I think the above comments are right in that we shouldn't cut of the view of the mountains. We don't need to shove more and more people into Orem. I have heard it said that Orem should build more and more units so our children and grand children will have a place to live; but if we just shove more and more people into Orem that is just the way to guarantee that our children will NOT want to live here with us. They will look for the next place that reminds them of what Orem used to be when they grew up and it truly was "Family City USA"
- Taller buildings is not the answer. Did you not learn anything from the MTC debacle? I thought it telling you chose a very nice area on State Street to show what landscaping can accomplish . Exit and egress points need to remove the car killing gutters.
- Has anyone spent much time around the Midtown 360 buildings? They completely ruin the view of the mountains. If people think that State Street is ugly now, wait until we've cut off all the views of the surrounding mountains and all that you can see from State Street is buildings. It may not qualify as the "ugliest street in America" anymore, but I doubt that we'll be getting any mention for beautiful mountain views either. State Street may not be the prettiest street in the country, but who cares? I'm not going to measure the joy in my life by the looks of a street. Improve the traffic situation if that's a problem. Keep the roads maintained. But other than that, let the market drive what happens on State Street. It has been successful on its own, and if anything is absolutely sure, the City of Orem is going to fail at trying to push something on the free market that it hasn't asked for.

- I'd like to see a Trax line running down State Street. Perhaps it could run from the Provo train station up to Lehi. It would be handy if another line followed Parkway as well.
- I think if we start building tall buildings, we will lose the magic views of the mountains. That is why we all stay living here. The view of the mountains can't be blocked.
- Add landscaping and allow no left turn except dedicated turn lanes. Needs to be much safer.
    - The danger with State St isn't people turning left. It's people using the center turn lane to merge into traffic instead of as a turn lane. That creates many accidents.
- Great thoughts. I wish I could reply to a few (needed feature). This site seems very poorly structured, and managed. And, I agree, the city council should listen to what our thoughts are.

  This is what I think needs done:
  1) Fix state street by moving towards (2, 4, 5, and maybe 8) from the list above. Orem doesn't have a "down town".
  2) Keep the lanes. Utah County needs State Street to move traffic.
  3) Add parking off the road, so people can use the current space for a turning lane.
  4) Grow, the city needs to move forward. Some of that growth needs to be somewhat vertical.
- I agree with the first comments. What is the point? Orem has already decided what is going to happen, they have already been paid by those that are trying to build it, and they don't care what the rest of us think. I am starting to think about moving out of Orem. It would be nice if they actually listed to and cared what we think.
- I wouldn't say it's a joke completely. Just that portion of Orem is set in stone, but the rest is able to still be revamped! One thing to think about also, is that Orem doesn't have as much space anymore. If the city didn't go forward with some kind of change we should have lost all kinds of business to other city's. Look at Vinyard (Geneva)! That area is already exploding with residential and will continue to grow, especially with the MegaPlex Theater being built.

  In my opinion, it was smart to go with the changes that they are trying to do so that Orem doesn't lose out on as much.
- @James R10 - Amen Brother!

  Most of the stuff on this site seem perfunctory. It appears to be designed to give the illusion that "Orem is listening" when in fact the city leaders don't care what the citizens think. Witness the fiasco over the University Mall boondoggle. When the masses erupted, they finally started handing out information (about the already done deal).

  Oh, and by the way, if you happen to say anything negative in your comments (yours and mine in this case) you'll get a private 'nasty-gram' from the powers that be about how we all have to get along and your opinion is invalid because it isn't sweet and full of rainbows and unicorns.
- This vote is worthless! It's already a done deal as to the megalopolis Orem City Council wants! The 5000 plus "projects" are already being built for the low income transient who will need public transportation and the Megalopolis structures are already in progress on the University Mall. This is a joke!

Orem State Street Corridor Master Plan
MindMixer Survey Summary: March 24, 2015
What types of uses would you like to see more of along State Street?

#1 Parks/Open Space	100 votes
#2 Cultural/Institutional	96 votes
#3 Office	54 votes
#4 Big Box Retail	29 votes
#5 Boutique Retail	92 votes
#6 Single Family Residential	7 votes
#7 Multi-Family Residential	32 votes
#8 Industrial	2 votes

Comments:

- More beauty and culture would surely be an upgrade.
- It would be great to get rid of the endless string of ugly small businesses. I know that's easy to say and hard to do! Facelifts in front, with more trees and landscaping, would do a lot to improve the feel of the street.
- I think we need to focus on the future of Orem. With all the incoming businesses, I don't think it is practical to want all these trees and parks along such an important street. Especially if we want better mass transit, like trax. Parks are important, but not on the main road. We already have Scera Park and the City Center park.
- I personally do not want Big Box business' or trax running down State Street. I would rather see more trees and parks to keep the small town, family friendly feel to the street. We have quite a bit of business' and it would be great to balance it with something other than brick and metal. Balance is the key!!
- I don't think multi-family dwelling are appropriate for State street, lets keep it simple , beautiful and friendly. Less congested would be nice!
    - Agreed!
- I'd love to see more mixed-use developments, eg. retail at ground level with offices or multi-family dwellings above. That kind of high-density development that *mixes* pedestrians (residences & offices) with destinations (retail: food & shops) takes cars off the roads and reduces congestion. The worst possible outcome would be a run of big-box stores like University Parkway that are all almost inaccessible by foot, so spread out that it takes a car to get from one to the next - with acres of blacktop out in front. Let's keep businesses abutting the footpath on State Street to facilitate pedestrian access & interaction, and try to add some multi-level residential or office space above or behind it to provide customers for those businesses.

Population growth is not necessarily bad (and is essentially unavoidable), but by reducing vehicle miles by keeping people close to their destinations, we can reduce traffic congestion even as the population increases.

- To me, the biggest part of State Street that needs to be looked at is just south of the mall, on the way down the hill to Provo. I work in offices there and the whole area seems run-down and old. The contrast to the rest of the city is going to be very stark once the University Center is finished. That is a beautiful hill that shows all of Provo that seems to be going to waste (east side of state). And the west side of State seems to be coming along, but maybe there could be some sort of incentive to move some of those old businesses down by the freeway or incentivize them to rebuild. The last thing people see going down the hill into Provo is some of our oldest and shabbiest buildings.
- I would so love to see green spaces and protected walking and biking areas. We can't even feel safe to ride our bikes from 800 S 800 E to the Scera with our kids because there isn't a single city multi-use trail inside Orem. Can you imagine how our city would change if you could bike from the new mall development area, through the Scera, to Orem city park and over to the Rec center?
- State Street isn't necessarily a place for parks and recreation. The population has become far too congested. We need a Trax system to clear up the traffic as well as bike lanes. More accessible businesses with parking. I don't like that there are old, run down, even abandoned buildings, yet brand new buildings in the same vicinity. Old buildings need upgrades. Unused buildings need to be removed or renovated. Clean up and upgrade rather than just building new around the old. That's absurd, wasteful and ugly.
- I second everything that's been said. It would be nice if it's pedestrian friendly but people still need to drive on State Street. I actually try to avoid driving on that road because it's ugly with it's conglomeration of old, run-down businesses. I don't think State Street is an appropriate place for industrial or single-family residential development. Parks, trees, and nice sidewalks would probably help to improve the look of state street. Getting businesses to upgrade their look is a hard one.
- Why are we focusing on just State Street? Huge buildings are going up right next to it on Center Street and are, yet again, cutting off views of the mountains. We need a major city planning overhaul including building height restrictions and the foresight to preserve open spaces and local food growing areas. We already import far more than we grow. Orem is so out of the local food movement compared to other counties in Utah. Another topic for another day. I know. Just very sad to see such irreversible loss taking place.

City of Orem Neighborhood Plan Program
Canyon View, Orchard & Cascade Neighborhood Plan
MindMixer Public Outreach Responses

24 March 2015

Question 1: What is an idea to improve our neighborhood?

Public Responses:

- More community friendly areas (+15)
    - Right now Orem supports car traffic pretty well. If you want to go somewhere you drive there, park, go in, do your thing, come out, get back in your car and go to the next place. It would be nice if there were more places where people could do what they need to without driving from one place to another. Just a couple of quick ideas:
      - Better bike support (safer lanes, good parking/locking/rack locations, etc)
      - More mixed use areas spread around the city for shopping, eating, cultural events, recreations, etc. Currently the city has some great parks, but they even feel like separated car destinations. These areas would need good parking, but if it were on the outside of the area rather than in the middle or in front of each individual store, park, venue, etc it could create more of a community feel inside.
- Community Gardens on Vacant Lots (+12)
    - I read just the other day that Orem is doing a community garden pilot this year over by Orem Community Hospital. This year it will be run solely by the employees, then next year they plan to allow plot rental similar to what is going on in Provo.
- Focus on Parks? (+10)
    - First off, this is too small of a picture. Second, this is a huge area of the city that has a lot of variation. Some areas are very nice (along the bench, etc) and some, not so much. If a neighborhood needs improvement, it is usually the houses or home owners. Not too much the city can do there. I have two general suggestions. 1) Update some parks with better bathrooms, benches, etc. 2) As I understand, the trees between the sidewalk and the road are owned by the city. As these trees get old, replace them.
    - To take it further I think Josh, It's not that old tree's need to be replaced, it's more that the trees really need to be taken care of. Just like you we have lived here our whole lives and know this part of the city really well, older trees are great because they provide cover and shade. But what we really need is to have the tree's pruned appropriately for both cover over the sidewalks, signs, and for height. If the trees are damaged or just not the right tree for the spot they are placed in, yes replace them so that the city can look great as well as provide the benefits that tree's give!

      I really agree with the parks though! Cascade Park (which I went to 2 weeks ago and would assume all parks are like in Orem) needs to have the bathrooms figured out for a year round system and maybe look into additional sitting areas. I can think of many reasons why they lock the bathrooms up, but it makes it so we don't want to go to the park and enjoy different activities when we might have to run to a different location for whatever reason because the bathrooms were unavailable.
    - I think it would also be nice to update some neighborhoods to add trees along the road. But, that would be pretty expensive.

- Make it safe for my kids to walk to school (+5)
  - My kids would need to cross 800 east, where no driver thinks to look for pedestrians, and then 800 north, which is worse. I would love for them to feel safe walking in our neighborhood. Right now, they would be squashed by 50 cars (approximately).
- Reduce expansion into the foothills (+3)
  - Need to stop the expansion into the foothills.
- Neighborhood pocket parks (+3)
  - In our area (Cascade/Foothill) there are several 3-acre lots owned by the LDS church that are just weed-lots now. They should be converted to local small pocket-parks. Nothing fancy required - just grass and trees would be excellent.
- Leave neighborhood alone!
  - Big ideas! Like what! Leave my neighborhood alone! I like it exactly the way it is right now! This question feels intrusive and unnecessary!
- Remove the drug dealers and leave them in jail
  - we've had drug dealers be caught in our neighborhood. They are charged with multiple offenses. They are back out on the street in less than 24 hours because of the court system.

Question 2: Why do you live in the Canyon View, Orchard, or Cascade neighborhood?

Public Responses:

- Ask LDS church: allow Community Veg Gardens on vacant lots (+5)
  - Create Community Gardens like in other cities: on vacant lots around town. Sign up for a plat, have volunteers teach the how-to and involve all ages (including at risk kids, families, elderly, etc). Promotes community spirit, healthy eating, self-sufficiency.
  - I think this is a great Idea. I read all the wonderful things Orem is doing in their recent newsletter. The only thing missing was how Orem is helping the poor, the elderly on fixed incomes and the homeless or unemployed. I would like Orem to start a program to fix our own backyard and take care of the poor so they won't suffer. Community gardens would be a big part of this and helping to feed the poor fresh produce. Another Idea would be to have local businesses give to helping elderly on fixed incomes and single parents to fix up their homes and make them safe. Have UVU students volunteer their time, they are always looking for volunteer opportunities. What about Doctors and dentists giving free work not covered by Medicaid such as fixing someone's smile who desperately needs it so they can feel good about themselves and obtain better employment. Perhaps for every 10 veneers they do that is paid for they give one away to someone in need. Just some thoughts. But wouldn't it be great to eradicate poverty and homelessness in Orem and create a workable plan that then could be shared with other cities and communities to "fix our own backyard first" This includes helping those in need.
- Proximity to city park, school, church, public library. (+1)
  - I appreciate the vision of city leaders many years ago to include parks in our neighborhoods. I wish, however, there was a way to more strictly enforce non-authorized dumping in our park dumpster. That has been a real eyesore lately. I love that this neighborhood features such variety in home styles and lot sizes. It's nice to have a few

remnants of Orem's agricultural heritage in or neighborhood. I do not look forward to the day when they are all sold off to developers. What can be done to hold onto these patches of green in the middle of all our concrete and asphalt?

- Clean neighborhood (+1)
    - My neighbors are great.
- Open space nearby, Quiet neighborhoods. Well-kept homes.
    - And close to most amenities. Easy access to play, shopping, work.
- Better aesthetics and use.
- http://www.strongtowns.org/journal/2015/2/1/we-can-do-better
- My neighbors are great. We love the view of the mountains.
    - Our area is safe and quiet. People get along well together. We'd love to live in a new home, but our neighbors are what keep us here.
- Keep it Green.
    - I grew up in the Cascade Area Neighborhood. In fact, I attended Cascade Elementary the first year it opened. I've watched Center Street grow from two narrow lanes to four lanes, and cut through previous apple orchard space to connect to Provo's Riverwood. Areas, throughout the city, that used to be orchards providing fresh fruit each summer, now are housing developments. Sure, city growth is important, yet at what cost? When does the growth end? Is there a plan to limit continuous growth? As I watch Orem continue to expand and grow, and traffic grow right along with it, I imagine Orem's Center Street will someday soon need to expand to six and eight lanes. This will necessitate the demolition of homes that I've known since my childhood. Families still live in those homes, and will be "bought out" in the name of growth and expansion. While growth is good, large parks and open spaces need to be calculated into this growth, so pavement and cement don't take over, and become the new norm.

Question 3: Which elements of our neighborhood's character are most important to you?

Public Responses:

- Clean and upkept streets. (+8)
    - If Orem continues to keep our streets and sidewalks clean I think neighborhoods are more likely to stay clean.
- I would love to see more walking and biking trails. (+7)
    - Our neighborhood is not too far from several family friendly areas. It would be so nice to be able to bike or walk with the kids and feel safe. We are an easy bike ride distance from the Scera pool and park but never ride our bikes because we're so worried about safety. Same for Orem City Park and the rec center. It would be great to invest in multi-use paths.
- Upkeep (+6)
    - Neighbors to keep some sort of consistence curb appeal.
- Well cared for homes and yards (+6)
    - I appreciate those who keep their homes and yards orderly. Broken down vehicles and junk that can be seen from the street mar the feeling of the neighborhood and devalue others' property.
- The fact of kids playing in the streets tells me everything. (+3)

  - When I see kids playing in the street (ok, when the weather is cooperative), that tells me 1) this is a kid-friendly neighborhood, 2) they feel safe, 3) their parents feel safe allowing them to play there, and 4) very few maniacal drivers come this way.
- I just wish my neighborhood could be single family again. (+3)
  - We moved here in 1980. The residents ALL were single family dwellings. Now half of the occupants rent and invite as many folks as possible into their homes. The neighborhood was NEVER meant to be multiple renters. The houses on the other wide of 1300 West are multiple family or person dwellings (sex offenders included). Now there is no extra parking. You are not at all sure who your neighbors are because they change so often. Where did the single family laws get run over by the herds of unknowns?
- Low Density (+3)
  - The beauty and attraction of Orem was that the city was spread out and not built up so much. It has/had a semi-rural feeling when neighborhoods were mixed with Agriculture. With taller building going in the city is changing its identity to something that it is not. People want houses with large yards. There is already plenty of high density in Orem, just drive around to different neighborhoods and you'll see how well that has turned out.
- Perfect Neighborhood
  - Leave my neighborhood alone!
- Trees and Lights
  - I think trees and lights are two of the most important things a city can contribute to a neighborhood/community. It adds natural beauty and a level of safety. I would suggest smaller trees along the roads to give a sense of youth. The street lights that were added 15ish years ago have been great. But, some neighborhoods are still dark. Put some more in.
- Sound and or Safety wall
  - Wall between our neighborhood and 800 north on the south as there is on the north side of 800 north
  - Sound barrier maybe but another eye-sore wall, not good. Let's get creative or better planning!
- The people
  - The people in my neighborhood make it superb! We all get out and walk around the neighborhood, work in our yards, etc. So there is a lot of interaction regardless what religious organization one belongs to.
- Well kept, safe, and clean
  - Well-kept yards, and homes, clean streets, and safe for family life to flourish
- Mostly single family homes. Church, no businesses
  - Any undeveloped properties should be well-maintained (no trash, and weeds kept lower than 8")
  - Sometimes weeds and trash are allowed to accumulate on undeveloped properties, which is very unsightly. I also feel it contributes to vandalism, possibly vagrancy, and at least gives others the idea that "I can drop my trash here, too."
- Security
  - Neighbors know each other well, and know when there is something amiss going on in the neighborhood, and it is stopped. Neighborhood Watch is nothing if neighbors don't know each other, care about each other, and keep an eye out for each other. If ANYTHING appears suspicious, it is brought to the attention of law enforcement. Know your neighbors well.

- I don't believe there is anything tangible that you can do to increase security/safety in our neighborhood. There needs to be a push for neighbors to get to know neighbors, and that has to come from individual neighborhoods. We have street lights, and other safety measures already in place, and I don't currently see any tangible improvements that can be implemented to increase safety/security.

Question 4: What one thing would you change about our neighborhood?

Public Responses:

- Clamp down on absentee multiple unit landlords (+21)
  - Apartments in our area look like city slums. Owners have no incentives to maintain their properties. There needs to be a penalty for property neglect.
- Homes whose properties is not taken care of. (+13)
  - We have found that many of the homes with multiple families living in them, are not being taken care of and make our neighborhoods look junky. I know there is a city ordinance regarding upkeep of property, but I don't know how well it is enforced. I would like the penalty for these types of situations to be stronger. Homes of this type in a neighborhood devalue neighboring properties.
- PLACES. What good is walkable without places to walk to? (+9)
  - My neighborhood is nice, but it's a long walk to any places. What I mean by places in this context are schools, shops, restaurants, parks, and so forth. Orem is kind of just miles of tract homes in all directions, with a few shopping centers (surrounded by acres of parking) here and there. I'd love to see more mixed-use zoning along 800 East (and maybe 400 East, too), and maybe with less setback and less parking requirement to encourage businesses to front the street.

    I'd also love to see more small parks and plazas in the area; we don't need a huge park, like Sharon or Cascade, but a small playground would be great.
- Neighborhood Cleanups (+7)
  - I would like to see the city support neighborhood cleanups more. Before you could organize a neighborhood cleanup and two dumpsters would be offered. Now we can only get one dumpster a year for a larger area of neighborhood. It would be nice to have the ability to schedule a bi-yearly neighborhood cleanup (once in the Fall and one in the Spring) and be able to at least have one dumpster offered for each neighborhood (ward area).
    In conjunction with this, I would like to see the Neighborhood Preservation Units take a more proactive approach and serve larger penalties on repeat offenders. I would like them to respond to the voicemails left for them and actually call us back as well as take action on the voiced concerns.
- Who is my Neighbor? (+6)
- Neighborhood block parties, or get-togethers should be a priority for neighborhoods. Get to know who lives next to you or around you. "Old time" Orem-ites knew their neighbors, and they knew each other's business, so if one was out of town, or away from home, the others could all watch out for anything going on around the neighborhood. Now, neighbors leave home without telling anyone; leaving mail uncollected or trash cans out for days, which alerts burglars that no one is home. Know your neighbors enough to trust them to collect your mail or bring in your garbage

cans when you are out of town. Neighborhood BBQs in the summer are great ways of getting to know neighborhood members better.

- Nothing! (+3)
  - Do you live in my neighborhood? Leave the neighborhood alone!
- Back to single family only.
  - My next door neighbor is a young man, Russian wife (great), and three children. That would be really nice if everyone from another country moves in and out on a regular basis. We have had almost every nationality which would be okay if they were family but they are not they rent for a while and then they are gone. Not enough parking!! Across the street we have a cute, young couple with three beautiful children. That would be perfect if they did not move people in and out of their basement several times a year. Lots of these folks move frequently because these homes were never built with enough room for multiple families. The garbage days are horrible. They put their cans anywhere because they forgot or they use our cans because they need more room because the multiple families make it not possible to hold all the garbage. I could go on but it just makes me angry!! Come on SINGLE FAMILY HOMES are what the neighborhood was designed for.
- Mow strips.
  - Seems to be safer for pedestrians and drivers.
- Clean it up
  - Clean up the old stuff, and modernize it

Question 5: Where are the gathering places in the Canyon View, Orchard, and Cascade neighborhoods?

Public Responses:

- The two pavilions at the City Center park. Add more.
  - Need more large pavilions at parks. There are a couple at City Center, one at Scera, etc, but there really should be more in some of the other parks.
- The Canyon View area doesn't really have a nice park.
  - The only pavilion with tables is between the Jr high school and elementary school. It's not a park at all. It would be nice to see a park with tables, a lot of trees, playground and open spaces.

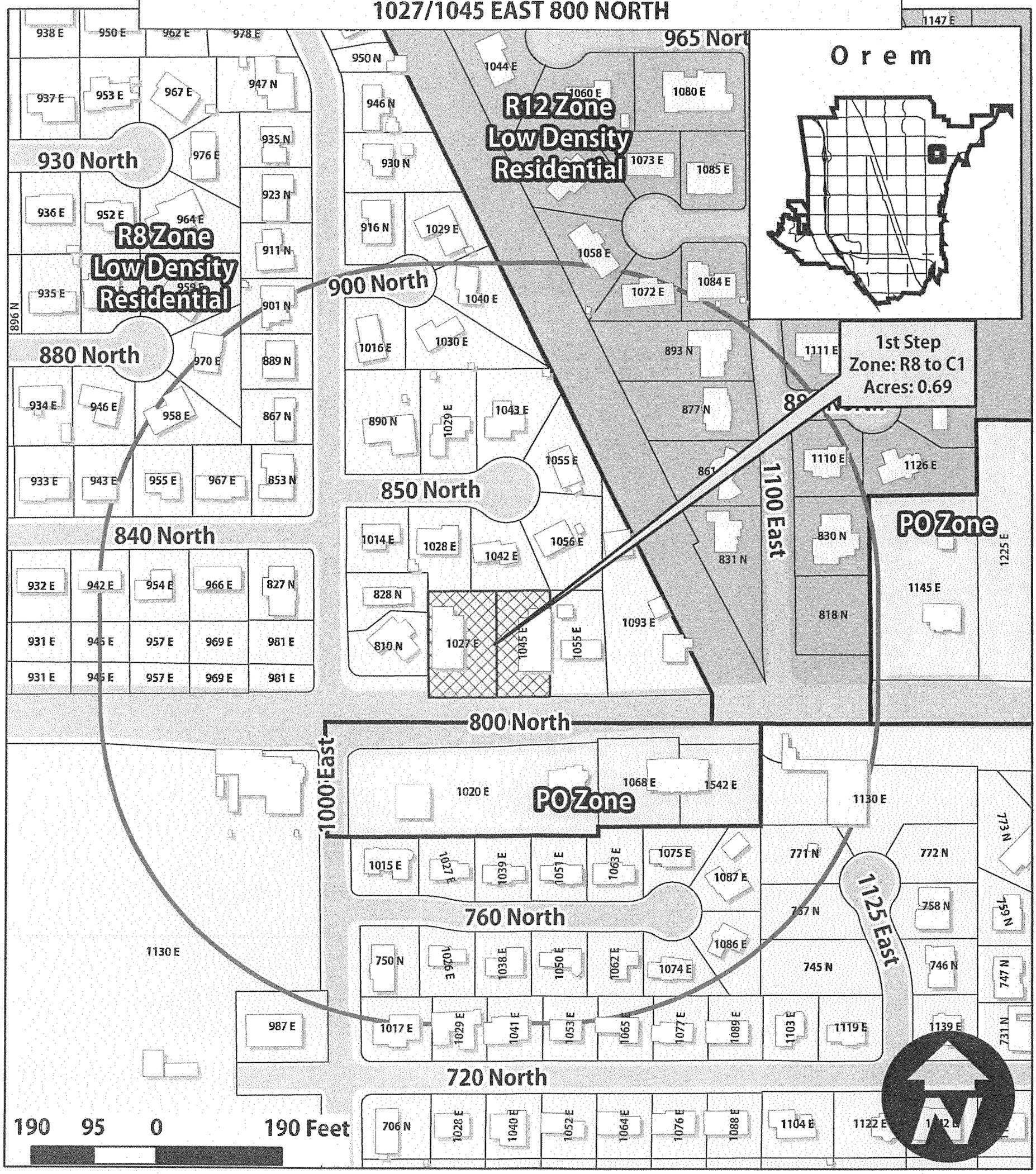
Items to be considered on April 14, 2015

1. Amending the General Plan land use map of Orem City from Low Density Residential (LDR) to Community Commercial (CC) and amending Article 22-3-5(A) and the Zoning Map of the City of Orem by changing the zone from R8 to C1 on approximately 0.69 acres at 1027 and 1045 East 800 North.

2. Amending a portion of Appendix A of the Orem City Code pertaining to certain Standard Land Use Codes in the M1, M2, and CM zones.

First Step Facility - Rezone R8 to C1

1027/1045 EAST 800 NORTH



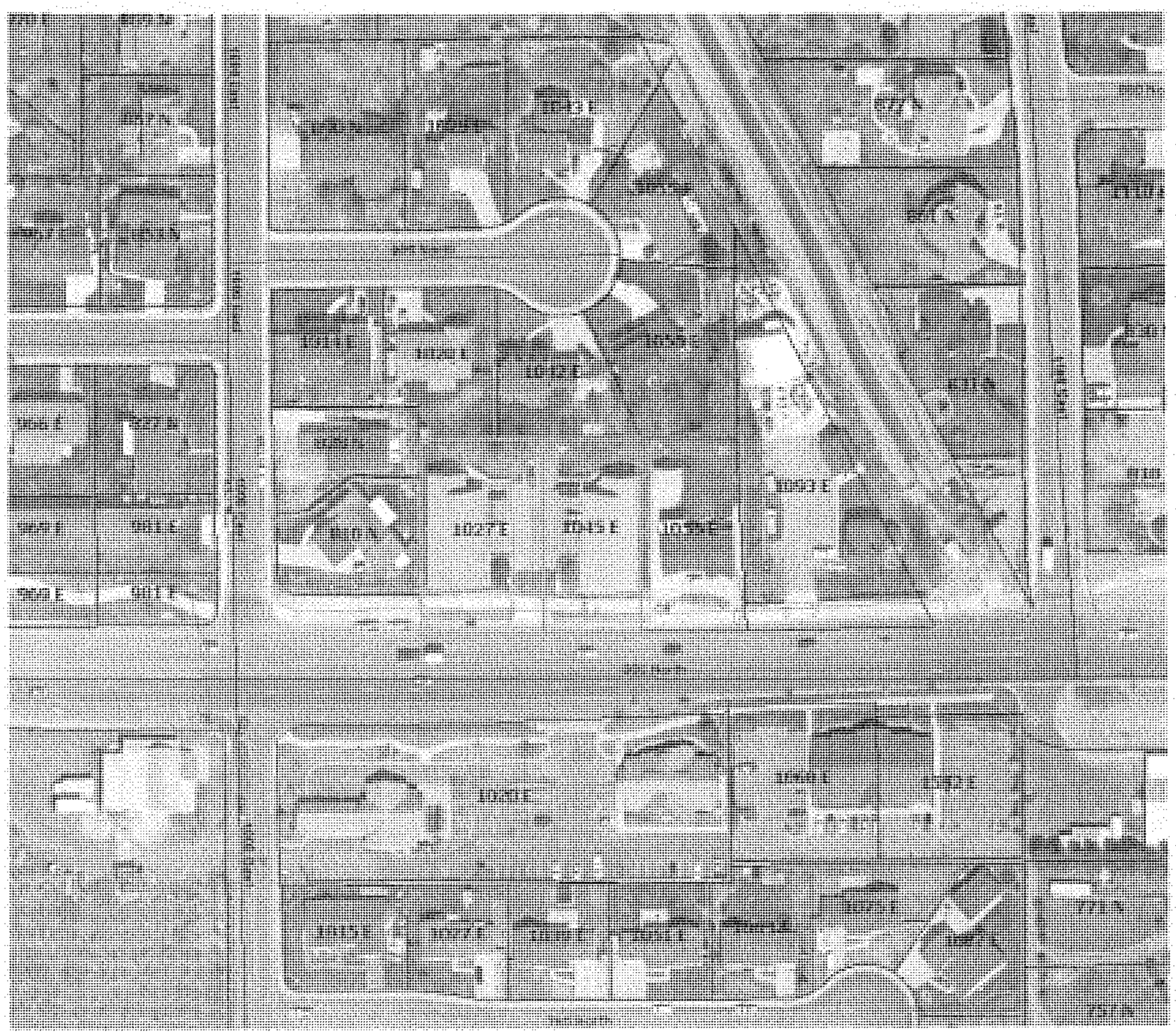
First Step Facility Rezone R8 to C1; 0.69 Acres.

NIA CONTACT:
Canyon View Neighborhood

Legend

- Buildings
- 1st Step Rezone
- Notification Boundary
- Parcels

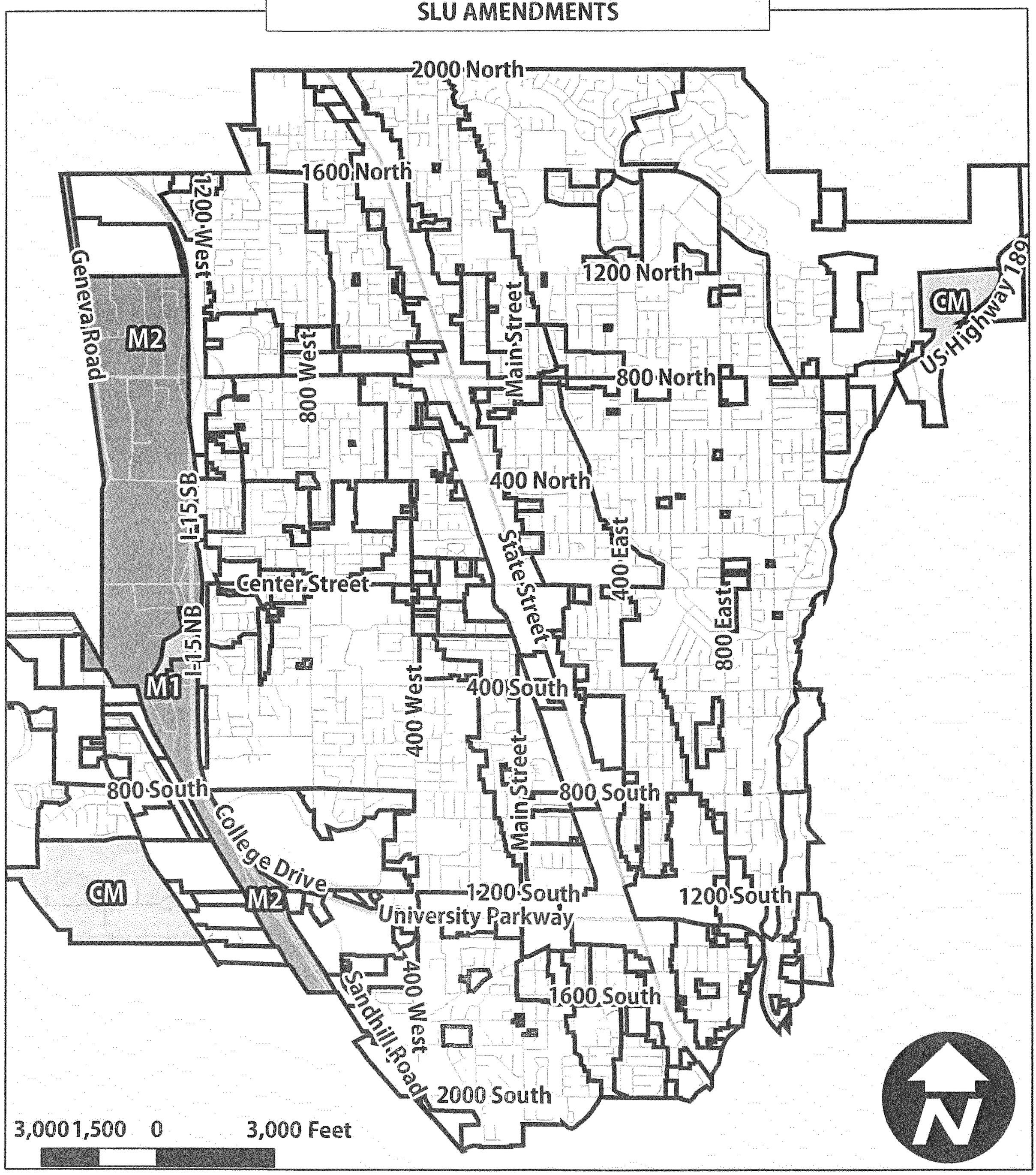
1027 East and 1045 East 800 North



- Applicant owns First Step treatment business
- Transitional Treatment Home not permitted in the R8 zone.
- Transitional Treatment Home (SLU 1283) permitted in the C1 and C2 zones only.

CM, M1 and M2 Zones

SLU AMENDMENTS



CM, M1 and M2 Zones;
Land Use Amendments

Proposed Changes to Appendix A

SLU		R5	R6	R6.5	R7.5	R8	R12	R20	OS5/ROS	PO	C1	C2	C3	HS	M1	M2	CM	BP
2110	Slaughterhouse	N	N	N	N	N	N	N	N	N	N	N	N	N	NP	NP	N	N
5193	Scrap & Waste Materials	N	N	N	N	N	N	N	N	N	N	N	N	N	NP	P	NP	N
4841	Sewage Treatment Plants	N	N	N	N	N	N	N	N	N	N	N	N	N	NP	NP	P	N
5395	Flea Market	N	N	N	N	N	N	N	N	N	N	N	N	N	NP	P	N	N
4851	Green Waste Composting and Recycling	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N
7223	Race Tracks	N	N	N	N	N	N	N	N	N	N	N	N	N	NP	NP	NP	N

MEMORANDUM

To: Mayor Richard Brunst and Members of the City Council

From: Jamie Davidson, City Manager

Date: March 24, 2015

Subject: UTOPIA/UIA Update

In recent weeks, several members of the city council have requested a status update regarding UTOPIA/UIA. The following paragraphs represent an overview of happenings with the fiber agency.

Overall Direction of Orem

Perceptions of Orem have nearly recovered since UTOPIA fallout over the past few years. Case in point, perceptions since the last 4-year election cycle, beginning January 2012

Survey Question: Overall, would you say the City of Orem is headed in the right direction or the wrong direction?

1. December 2011 – 68 percent right, 16 wrong direction (16 percent unsure).
2. June 2014 – 40 percent right, 14 percent wrong (47 percent unsure).
3. December 2014 – 52 percent right, 12 percent wrong (37 percent unsure).
4. February 2015 – 60 percent right, 10 wrong (30 percent unsure).

UTOPIA/UIA Financials

1. The fiber network is showing month-to-month incremental revenue growth – due to growth in the UIA network.
2. Annual recurring revenue of UTOPIA is increasing: FY 2010 $3.98 million, FY 2014 $4.05 million, FY 2012 $4.22 million, FY 2013 $4.58 million, FY 2014 $4.26 million, FY 2015 trending based on first 7 months of FY at approximately $4.5 million.
3. UTOPIA expenditures in FY 2015 are trending lower than FY 2014 and FY 2015 levels – primarily due to decreases in wage and benefit costs and legal expenses (for e.g., expect wage costs to be below $4 million in FY 2015 and legal expenses to fall dramatically with settlement of RUS lawsuit).

4. UIA has outstanding bond debt of $38.38 million. Meeting bond obligations through UIA subscriptions.
5. UTOPIA has outstanding bond debt of $184.89 million. Member cities continue to meet debt obligation.

Current UTOPIA/UIA Network Build

1. Active services/customers: 3,094.
2. GREEN - Parcels that could connect if inquired about obtaining service (have fiber to the curb): 10,661.
3. YELLOW - Parcels that could connect with additional construction/local drop, cabinets, engineering, etc.: 4,064.
4. RED - Parcels that cannot connect due to lack of a local drop, mainline backbone fiber, and cabinet electronics: 15,918.
5. Total parcels: 30,643.
6. Marketable take rate (active services/green) = 29.02 percent.
7. Percent of city that can connect: 34.79 percent.
8. Percent of city that can connect with additional construction: 13.26 percent.
9. Percent of city that has no mainline/cannot connect: 51.95 percent.
10. Network connects: Total Green – 10,661, total installed – 4,944, total active – 3,094, total disconnected – 1,850 (of those 714 are businesses and 1,136 are residential).

RUS Settlement

1. $10 million settlement – settlement reached in August 2014 and payment received in January 2015.
2. Resolution by the UTOPIA Board establishing preliminary parameters and guidelines for staff regarding authorized expenditures of proceeds received by settling lawsuit against USDA RUS passed in January 2015. Resolution specifics include the following:
    a. Reimbursement of legal expenses incurred by member cities in preparation of lawsuit filing – for Orem, the amount was approximately $65,000.
    b. RUS settlement proceeds shall be invested in capital infrastructure projects which will yield positive net revenue and/or begin to equalize the infrastructure investment in those member cities which have experienced the least amount of network deployment (parity issues).
    c. RUS settlement proceeds will continue to be used to accomplish the goals set forth in the first amended and restated interlocal agreement of UTOPIA.
    d. RUS settlement proceeds shall be used for capital infrastructure projects which will pursue deployment of the UIA "sweet spot plan."

e. Expenditures will be authorized by the board of directors subject to oversight and management of the interim executive director.

Marketing/Outreach

1. Forty-five (45) new customers in Orem in January 2015 and February 2015 – 195 total network additions in those 2 months. Orem represents 23 percent of all new customers. Infrastructure and installs are still happening in Orem.
2. Mail marketing efforts
   a. Veracity – fall 2014.
   b. Xmission – February 2015. To those that once had service with UTOPIA – 3 months free service or annual Amazon Prime subscription.
   c. UTOPIA – January 2015. To every potential subscriber.
3. Geo-targeted efforts – marketing based on IP address information.
4. City of Orem specific mailer – city's utility system now has a record of all addresses in system that once had UTOPIA, but have disconnected. Plan to develop a targeted mailer inviting customers to return.

Macquarie Capital

1. Nothing really new to report. Still being "vetted" by three cities, namely West Valley, Layton and Midvale.
2. Milestone Two report was released in late January 2015. Noted in report that Milestone Three report will detail how Macquarie will deal with/work with "opt out" cities. Tentative plans include a service fee that will come close or surpass proposed monthly utility fee for opt in cities.
3. Milestone 2 address count reduced by 67,000 addresses with five city withdrawal – initial withdrawal impact on monthly fee – ($8.57). However, Milestone 2 also found 12,000 new addresses in remaining opt in cities – softening the impact on the proposed monthly fee.
4. Proposed monthly fee - $22.60 per single family household, $11.30 per MDU, $45.20 for small business. Now includes 5Mbps up/down (20 GB cap per month)
5. Core of the proposal remains the same in Milestone 2 as in Milestone 1 – the foundation of the Macquarie plan remains one funded by a monthly customer utility fee. The fee has been scrutinized and refined in the Milestone 2 process. As such, and understanding that the fee has been right-sized to reflect only "opt in" participation, the fee of $22.60 reflects an accurate starting number with an understanding that it could escalate based on market conditions and other member city considerations. **However, bottom line, the proposal remains a utility fee-based model. If, as a council, you cannot wrap your arms around the assessment of a monthly utility fee to all customers (with potentially a few exceptions, for example, the indigent), nothing else matters.**

6. Vote – there still remains the question as to how a "vote" might take place with the Macquarie proposal. As our legal staff has researched the matter, we believe changes to state code would be necessary to facilitate a vote (other than a general obligation bond vote). No bills during the 2015 legislative session facilitated a "vote of the people."
7. Additional cities opting out – We expect additional cities to consider withdrawal from the Macquarie deal . . . the milestone process was designed, in part, to allow for an exit from the plan. Some have suggested Tremonton may be exiting the deal . . . Tremonton leaving the deal would not really have a material effect on the go-forward effort – the city represents less than 2 percent of all addresses within the Macquarie proposal.

OPEX Issues

1. The City of Orem has not paid OPEX since September 2014 (6 months outstanding). Outstanding balance is $223,362 ($37,227/month). The city has this money available in its FY 2015 budget in the event the city council were to authorize payment. OPEX amount has also been included in the proposed FY 2016 budget.
2. RUS legal fees have been reimbursed to the city – city was given a choice for reimbursement or application of reimbursement to cover outstanding OPEX payments. City opted for reimbursement.
3. Need for OPEX appears to be decreasing – due, in part, to rising revenues and decreasing costs (costs may increase with staff increases, i.e., a new CEO). Challenge becomes transitioning to decreased OPEX requests while balancing the fact that not all cities have paid their respective fair share.

Business Development Committee

1. Both UTOPIA/UIA Boards have adopted guidelines and parameters for proposals as reviewed, evaluated and recommended by a formally established Business Development Committee (BDC)
2. Specific BDC proposal submission process:
    a. Proposals are submitted to the BDC in writing and need to address all areas of the proposed scorecard – scorecard details are also outlined in this memo).
    b. The BDC, UTOPIA staff and UTOPIA/UIA chairs will review, vet and comment on all proposals and make suggestions for improvement.
    c. The BDC will report to both boards on each application received. Once a proposal is (1) in a form that board chairs and the BDC agree upon and (2) there is a possibility a majority of both boards may reasonably favor the proposal, the proposal will be brought to the full UTOPIA/UIA boards for consideration and formal approval.

3. Adopted BDC proposal guidelines:
    a. UTOPIA centrally manages all service provider relationships.
    b. Products and pricing must be cleared and determined by UTOPIA.
    c. UTOPIA to provide consistent messaging – messaging managed by UTOPIA but still allowing room for city branding and marketing.
    d. UTOPIA will act as a clearinghouse for new technologies, services, etc. If it is good for one city in UTOPIA, it is good for all member cities
4. Adopted BDC Scorecard Criteria:
    a. Financial commitment – is the proposer city meeting current financial commitments to UTOPIA?
    b. Impact of proposal on other cities – will the proposal positively or negatively impact the financial obligations of other cities? Is proposal beneficial and viable for all member cities?
    c. Operations impact – how will proposal impact daily operations at UTOPIA? Will proposal have a positive impact on customer service? Can it work within UTOPIA's backend systems?
    d. Sales and marketing impact – can proposal keep consistency in pricing and other marketing offers?
    e. Service provider impact – will proposal allow for consistency in treatment of service providers? Is proposal supported by one or more service providers?
    f. Open network impact – does proposal support UTOPIA's core principal of promoting open networks and competition?
    g. Profitability and ROI – What is the projected profitability of the proposal? What is the projected range of financial return on capital investment? What is the source of any required funding?
    h. Parity – what is the impact of the proposal on parity between member cities?
5. Mayor's proposal to the BDC
    a. Meeting last Wednesday, March 11, to discuss
    b. Mayor comments . . .

Other Considerations

1. Additional service provider discussions – CenturyLink is the only provider that has formally approached the city in recent months – looking to deploy its video "Prism" package in Utah . . . requiring additional fiber deployment. Would expect CenturyLink to make application with the city for a video franchise agreement in the future. Not sure if Orem is a priority for CenturyLink . . .
2. During meeting, specifically asked CenturyLink if it was interested in riding the UTOPIA network? CenturyLink respectfully declined. Expressed a potential interest in available "dark fiber."

3. Last board meeting, UTOPIA board chair expressed a growing interest in recruiting a permanent CEO – no timeline presented, but it is a sign that the Macquarie deal may not be moving forward. Also, given the favorable strides in the network's revenue situation, it may also serve as a sign to potential job candidates of the viability of UTOPIA/UIA moving forward.
4. Salt Lake City announcement today as the state's next Google fiber city – March 24, 2015. More details to follow . . . will offer 1 GB fiber service with 200 HD video channels for approximately $130/month. Stand-alone GB fiber service for $70/month.