Five County
Association of Governments

1070 West 1600 South, Bldg. B
Saint George, UT 84770
Office (435) 673-3548

Privacy Policy

Five County Association of Governments

Effective Date: 10/14/2026

The Five County Association of Governments ("FIVE COUNTY," "we," "us," or "our") respects your privacy. This policy explains how we collect, use and protect the information you give us through our website, email communications and text messaging (SMS) program.

Information We Collect

We may collect:

- **Information you give us:** your name, email address, mobile phone number, mailing address, organization, and anything else you submit through forms, applications, sign-ups or correspondence.
- **Information collected automatically:** your IP address, browser type, the pages you visit and similar website analytics data, collected through cookies and similar technologies.

How We Use Your Information

We use your information to:

- Provide program services, updates and information you have asked for
- Send emails and text messages you have agreed to receive
- Respond to questions and requests
- Improve our website and services
- Meet legal and regulatory requirements

Text Messaging (SMS) Program

If you opt in to receive text messages from FCAOG, you agree to receive recurring messages about program updates, meeting notices, event reminders, and community announcements at the mobile number you provided. Message frequency varies. Message and data rates may apply.

- **To opt out:** Reply **STOP** to any message. You will get one message confirming that you've been unsubscribed, and you will receive no more texts after that.
- **For help:** Reply **HELP** or contact us at (435) 673-3548.
- Carriers are not liable for delayed or undelivered messages.
- You do not have to agree to receive text messages in order to receive any FIVE COUNTY service.

How We Share Information

We do not sell, rent or trade your personal information. We may share it only:

- With service providers that do work for us (for example, email and SMS delivery platforms), under obligations to keep it confidential
- When required by law, court order or a government records request

- To protect the rights, safety or property of FIVE COUNTY or others

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information won't be shared with any third parties.

Public records notice: FIVE COUNTY is a Utah governmental entity. Some information we receive may be subject to disclosure under the Utah Government Records Access and Management Act (GRAMA), unless it is classified as private, protected, or controlled under that law.

Cookies

Our website may use cookies to improve how it works and to understand how visitors use it. You can turn off cookies in your browser settings, but some parts of the site may not work properly.

Data Security

We use reasonable administrative, technical and physical safeguards to protect your information. However, no method of transmitting or storing data is completely secure.

Your Choices

You may unsubscribe from emails at any time by clicking the "unsubscribe" link, and from texts by replying STOP. To ask about, update or delete your information, contact us using the details below.

Children's Privacy

Our website and messaging programs are not directed to children under 13, and we do not knowingly collect their personal information.

Changes to This Policy

We may update this policy from time to time. When we do, we will post the new version on this page and change the effective date above.

Contact Us

Five County Association of Governments
1070 West 1600 South, Bldg. B
St. George, UT 84770
(435) 673-3548
info@fivecounty.utah.gov

Approved by the Five County Association of Governments Steering Committee on October 14, 2026.

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Chairman Wade Hollingshead (Beaver County Commissioner)