CENTRAL UTAH 911
3047 North 400 West Spanish Fork, UT 84660
Phone: 801-798-5600 | Fax: 801-794-4040
Date: May 14, 2026
Time: 9:00 am

Board of Directors

Board Members in Attendance:
Ernie John, American Fork City
Doug Cortney, Highland City
Liz Rice, Highland City
Marvin Kenison, Juab County, via Zoom
Scott DaBell, Lehi City, via Zoom
Seth Atkinson, Nephi City
Scott Spencer, Payson City, via Zoom
Terry Ficklin, Salem City
Norm Beagley, Santaquin City, via Zoom
Mark Christensen, City of Saratoga Springs, via Zoom
Tyler Jacobson, Spanish Fork City
Chandler Goodwin, Town of Cedar Hills
Hollie McKinney, Town of Fairfield, via Zoom
Dorel Kynaston, Woodland Hills, via Zoom

Absent Members:
Shane Sorensen, Alpine City
David Gustin, Town of Cedar Fort
Dave Ulibarri, Eagle Mountain City
Jared Peterson, Elk Ridge City
William McMullin, Town of Genola
JC Reynolds, Town of Goshen
Todd Williams, Pleasant Grove
Mike Smith, Utah County

Others in Attendance:
Vaughn Pickel, Central Utah 911, Legal Representative
Deputy Chief Chase Gustman, Central Utah 911 Operations Board Vice-Chairman
Heidi Healy, Central Utah 911, Executive Director
Micah Clark, Central Utah 911, IT Manager
Tricia Breinholt, Central Utah 911, Operations Manager
Suzee Anderson, Central Utah 911, Business Manager
April Robbins, Central Utah 911, Performance Development Manager
Kat Provstgaard, Central Utah 911, Performance Development Supervisor- Police
Marci Legerski, Central Utah 911, Performance Development Supervisor- Fire
Benjamin Oakeson, Central Utah 911, IT Specialist
Alex Wall, Central Utah 911, CAD Coordinator
Rachel Sevison, Central Utah 911, Records Clerk/TAC

I. **Call to order: Chairman Ernie John**
Chairman Ernie John called the meeting to order at 9:00 a.m. and welcomed those in attendance. A quorum was present.

II. **Consent Calendar: Chairman Ernie John**
a) Meeting Minutes for April 2026
The Board reviewed the April 2026 meeting minutes
b) Warrant Register for April 2026

A motion to adopt the consent calendar was made by Doug Cortney and seconded by Scott Spencer. The motion passed unanimously.

III. **Business and Action Items:**
a) Public Hearing
1.Motion to adjourn public meeting and convene public hearing
2. Public Hearing on FY2027 Final Budget
3. Motion to adjourn public hearing and reconvene public meeting

A motion was made to open the public hearing for the FY2027 Final Budget.

A motion was made by Terry Ficklin and seconded by Doug Cortney.
The motion passed unanimously.

Norm Beagley joined the meeting at 9:04 a.m. via Zoom.

Chairman Ernie John opened the public hearing and invited comments from attendees both online and in person. No public comments were received. A motion was made to close the public hearing and reconvene the regular board meeting.

The motion was made by Scott Spencer and seconded by Seth Atkinson.
The motion passed unanimously.

b) Motion regarding FY2027 Final Budget
Board members discussed changes between the tentative and final FY2027 budget. Corrections were made to the Utah County population figures used in the tentative budget calculations which reduced member allocation amounts. Employee benefit costs increased substantially due to a 14% increase in health insurance premiums and adjustments related to retirement, FICA, workers compensation and wage increases. Members discussed retirement classifications and the differences between public employee and public safety retirement systems. It was noted that moving employees to public safety retirement status would create significant additional costs and operational impacts, including the elimination of job-share positions. There was discussion on Tier 1 and Tier 2 retirement contribution rates and staffing projections.

Director Heidi Healy explained that budgeting is currently based on 51 full-time floor positions and family rate insurance estimates, currently we have 42 full-time floor dispatchers. Board members discussed the possibility of refining future budgeting methods to more accurately estimate benefit costs.

A motion was made by Tyler Jacobson to approve the FY2027 Final Budget, and seconded by Norm Beagley.

A roll call vote was conducted:

Member	Yes	No	Absent
Ernie John, American Fork City, Chair	X		
Shane Sorensen, Alpine City			X
David Gustin, Town of Cedar Fort			X
Chandler Goodwin, City of Cedar Hills	X		
Dave Ulibarri, Eagle Mountain City			X
Jared Peterson, Elk Ridge City			X
Hollie McKinney, Town of Fairfield	X		
William McMullin, Town of Genola			X
JC Reynolds, Town of Goshen			X
Doug Cortney, Highland City	X		
Marvin Kenison, Juab County	X		
Scott DaBell, Lehi City	X		
Seth Atkinson, Nephi City	X		
Scott Spencer, Payson City	X		
Todd Williams, Pleasant Grove			X
Terry Ficklin, Salem City	X		
Norm Beagley, Santaquin City	X		
Mark Christensen, City of Saratoga Springs	X		
Tyler Jacobson, Spanish Fork City	X		
Mike Smith, Utah County Sheriff			X
Julie Fullmer, Vineyard City			X
Dorel Kynaston, Woodland Hills City	X		

Motion passed.

Board members thanked Central Utah 911, particularly Suzee Anderson and Director Heidi Healy for their work preparing the budget.

c) AVL in fire apparatus, Director Heidi Healy

Director Heidi Healy provided an update regarding Automatic Vehicle Location (AVL) systems and planning for future fire station growth. It was discussed how AVL assists with identifying recommended response units and quickest route dispatching. **Dorel Kynaston** requested more information on AVL.

d) Future Fire station, Director Heidi Healy

Agencies were encouraged to communicate future fire station projects early to allow sufficient budgeting for ATX paging systems and related infrastructure. **Director Heidi Healy** explained that Central Utah 911 is responsible for covering the costs for new ATX and ongoing maintenance. Currently American Fork is getting a new fire station going in.

e) LAW 4

Director Heidi Healy provided an update regarding implementation of Law 4 radio channel. A tentative go-live date of July 13, 2026, was established. Agencies requiring radio reprogramming were instructed to coordinate directly with UCA. Lone Peak, American Fork and Pleasant Grove don't need to be reprogrammed. Board members discussed operational impacts and thanked staff for coordinating the transition process.

Tricia Breinholt arrived at 9:26 a.m.

f) Discussions with Orem/Lindon

Director Heidi Healy reported that Central Utah 911 has been engaged in preliminary discussions with Orem and Lindon Cities regarding the possibility of transitioning their dispatch services to Central Utah 911. A meeting was held with city administrators, attorneys, police and fire leadership from both cities. Central Utah 911 presented operational, training, staffing, technology and billing information during their presentation. The Board discussed possible future infrastructure and staffing impacts should the transition occur. Preliminary estimates were reviewed regarding buy-in costs, additional console positions, radio and phone infrastructure, and workstation expansion needs. Discussion included long-term facility planning and potential future building expansion needs. Board members discussed regional growth projections and the long-term strategic goal of consolidating dispatch services where appropriate. **Director Heidi Healy** expressed the importance of transparency and communications with current employees throughout any transition process. Board members discussed staffing, training and operational readiness, and long-term financial planning considerations related to future expansion. No formal action has been taken.

IV. Policy Approval

No policies were presented.

V. Operations Chair Report: Deputy Chief Gustman

Deputy Chief Gustman reported on what was discussed during the Operations Board Meeting. Silent Dispatching initiatives are in place, working to reduce unnecessary radio traffic and G2 application updates and operational efficiencies.

Rachel Sevison left the meeting at 9:55 a.m.

VI. **Director's Report: Director Heidi Healy**

Director Heidi Healy reported how we've been testing wired versus wireless headsets to see if it has an effect on radio clarity. Operational impacts and employee morale considerations related to headset configurations. Interoperability training was recently conducted through UCA, trained on regional emergency evacuation coordination exercises. Found opportunities for improvement in interagency coordination and preparedness. **Director Heidi Healy** would like to express appreciation and recognition for Telecommunications week and our employee efforts.

VII. **Open Forum**

There were no open forum comments.

Chairman Ernie John entertained a motion to adjourn.

Seth Atkinson made a motion to adjourn the meeting.
Scott Spencer seconded the motion. All in favor, and the motion passed.

Next Meeting: June 11, 2026 at 9:00 a.m.

Attendance in person or ZOOM Meeting

______________________________ 8-13-26

Approval Signature – Chairman Ernie John Date: