



South Salt Lake City Council Work Meeting Agenda

Public notice is hereby given that the **South Salt Lake City Council** will hold a Work Meeting on **Wednesday, August 12, 2026** in the City Council Chambers, 220 East Morris Avenue, Suite 200, commencing at **6:55 p.m.**, or as soon thereafter as possible.

To watch the meeting live click the link below to join:

<https://zoom.us/j/93438486912>

Watch recorded City Council meetings at: [youtube.com/@SouthSaltLakeCity](https://www.youtube.com/@SouthSaltLakeCity)

Conducting: Council Chair Bynum

CITY COUNCIL

MEMBERS:

JOY GLAD
COREY THOMAS
SHARLA BYNUM
NICK MITCHELL
IRVIN JONES
RAY DEWOLFE
CLARISSA WILLIAMS

Matters for Discussion:

1. Appointments by the Mayor: Mayor Wood, 5 min
 - a. Jason Terry – Alternate Planning Commissioner
 - b. Suzanne Slifka – Regular Planning Commissioner

Adjourn

ARIEL ANDRUS
CITY RECORDER
220 E MORRIS AVE
SUITE 200
SOUTH SALT LAKE
UTAH
84115
P 801.483.6019
F 801.464.6770
SSLC.GOV

Posted August 7, 2026

Those needing auxiliary communicative aids or other services for this meeting should contact Ariel Andrus at 801-483-6019, giving at least 24 hours' notice.

In accordance with State Statute and Council Policy, one or more Council Members may be connected electronically.

Have a question or concern? Call the connect line 801-464-6757 or email connect@sslc.gov

Jason Terry

Salt Lake City, UT 84115

Work Experience

2018 – Present

Teleperformance USA

Systems Engineer/Corporate IT support

Murray, Utah

- Create, deploy and monitor both AppSense EM/AM configurations across 40 plus locations and 50,000 computers.
- Active troubleshooting and curation of EM/AM configuration for hundreds of account types and PC configurations
- Creation and management of Outlook accounts using Exchange Admin Center
- Frequent troubleshooting of AppSense with remote internal IT and external clients
- Teach and mentor new members of the team on AppSense best practices and use of EM/AM.
- Work closely with our current Ivanti representative to meet deployment deadlines as well as advanced troubleshooting.

2014 – 2016

Teleperformance USA

Lead Desktop Engineer/Corporate IT support

Murray, Utah

- Responsible for managing 10 Desktop Engineers covering 11 sites across both the US and Canada encompassing 3000+ seats.
- Responsible for maintaining PCI and company policy security compliance for all 11 sites and stations.
- Built out deployed IT/MDF setup for new call centers from the ground up as we expand.
- Built, maintained, and troubleshoot client specific computer images, role specific OUs, and GPO restrictions.
- Provide 24X7 IT support for our corporate office and executives both in office and remote including laptops/cell phone/printer/copier/Polycom video conferencing setups.
- Focused on providing immediate and permanent fixes for troubles facing the executive team.

2013 – 2014

Teleperformance USA

Desktop Engineer

Holiday, Utah

- Responsible for supporting multiple production environments as well as the corporate office including administrative, operational, IT, and executive workstations.
- Supported Windows 7/8.1/10, MS Office, and a number of proprietary internal or third party applications for production agents and administrative users.
- Created and maintained PC images to PCI compliance for production and admin computer systems using MDT/WDS/Ghost.
- Installation/basic troubleshooting of networking equipment/infrastructure and Avaya VoIP.
- Acted as a first point of contact for IT outages/issues onsite and responsible for escalating to correct teams as appropriate.
- Ongoing access to our MDF to troubleshoot issues, rack equipment, trace/replace cabling and monitor environment.
- Self-motivated, independently work to resolve tickets or issues within SLA and with minimal outside assistance.
- Ensured site compliance both with internal global security policies as well as external/audit requirements.

2011 - 2013

Teleperformance USA

Senior Tier 2 Analyst

Salt Lake City, Utah

- Worked in the global NOCC to identify/prevent and resolve business impacting outages across over 50 sites on all 6 continents.
- Identify root causes for outages and engage proper teams or support to ensure immediate resolution.
- Oversaw and ran multiple outages simultaneously while delegating to junior analysts tasks or incoming outages.
- Mentor and train all new analysts on tools and company policy, provide ongoing education, and work as a PoC escalation for issues level one/junior level 2 analysts could not resolve.

Education, & Skills

CompTIA A+

Windows 7/8.1/10/11, MDT, Windows Scripting

Knowledgeable repair technician comfortable replacing and swapping parts for both PC/Laptops.

Experienced with Active Directory Management, AD Group Policy, O365, Microsoft Intune

Microsoft Azure, Azure Active Directory, Windows Virtual Desktop

References available upon request.

Suzanne Slifka

Salt Lake City, UT 84119

Marketing & Brand Management

Project & Account Management

Graphic Design & Management

OVERVIEW

I have had the unique opportunity to serve clients such as Home Depot, Sam's Club, Jim Beam, Taco Bell, Burger King, and Gatorade, as well as many small-medium sized businesses in both B2B and B2C settings. As an accomplished leader in corporate, educational, and volunteer settings, I have a proven ability to recognize production obstacles and improve processes throughout organizations.

- Marketing development, management, and budgeting (15+ years)
- Team management and supervisory responsibilities (29+ years)
- Print production, pre-press, and graphic design (36+ years)
- Brand building and compliance (36+ years)
- Account and project management (31+ years)
- Digital media asset and content management (36+ years)
- Franchise support: corporate office and individual franchisees (11+ years)
- Variable data/direct mail design and print (6+ years)
- Training and education (16+)

EMPLOYMENT HISTORY

10/24–Present J-U-B ENGINNERS, Inc., Meridian, ID, REMOTE

Communications Specialist 2 (4/26–Present)

- Lead the production and creative execution of long-form technical documents that support the company and clients.
- Specialize in transforming complex technical data into visually compelling master plans, manuals, and reports through expert-level Adobe InDesign workflows.

Grant Writer (10/24–4/26)

- Specialized in securing federal and state funding for various agencies, towns, and businesses through researching opportunities.
- Crafted persuasive, research-driven grant proposals tailored to meet specific requirements, worked with industry experts to gather technical details and translate them into clear, impactful narratives.

2/11–9/24 Loftus International, Salt Lake City, UT, REMOTE

Media Director

- Managed Media Department employees and workflow, fostered productive relations with international and domestic vendors.
- Developed, planned, created, managed, executed, and reported for everyday, seasonal, yearly, and vendor-specific marketing calendar action items. These included materials for social media channels, printed collateral, packaging design/print, mailed catalogs, in-house graphics, website organization/customer experience, YouTube channel videos, and e-mail marketing.
- Produced and manipulated photographic images, and maintained the image library for well over 20,000 products, and designed/produced large catalogs six times a year.

Suzanne Slifka

[REDACTED] Salt Lake City, UT 84119
[REDACTED] | [REDACTED]

Marketing & Brand Management
Project & Account Management
Graphic Design & Management

- 7/05–02/11 Yelo Creative Group, Inc., Salt Lake City, UT, ON-SITE
Founder & President
- Responsible for all aspects of business including yearly growth, accounting, payroll, management of two employees and seven subcontractors, employee/client relations.
 - Marketing, public relations, creative direction, channel selection, distribution, budgets, advertising, and social media initiatives for up to 26 active clients in various industries.
 - Developed and presented marketing, print, and software seminars for business leaders and industry professionals for organizations such as the Salt Lake County, American Advertising Federation (Utah), Printing Industries of America, Salt Lake Community College, and various small business seminars.
 - Wrote branding, marketing, and print-related magazine articles for a social media marketing magazine, and provided on-site and off-site training programs.
- 10/06–01/12 Salt Lake Community College, Redwood Campus, Salt Lake City, UT, ON-SITE
Adjunct Instructor (part-time)
- Educated individuals and SLCC employees on the following software programs through Beginner, Intermediate, and Advanced training workshops: Adobe Creative Suite (InDesign, Illustrator, Photoshop), Adobe Acrobat, and Microsoft Word.
 - Developed curriculum and instructed Social Media class (Facebook, Twitter, LinkedIn).
- 3/04–10/05 Marketing Support, Inc., Chicago, IL, (merged with agencyinmotion.com) ON-SITE
Graphics Specialist
- Pre-press, design, procedure development, and quality control for multiple national brands and projects from one to over 50 pieces for clients such as The Home Depot, Lowes, Husky, Skil, Sharper Image, and other national and Fortune 500 brands.
- 10/97–3/04 Tukaiz, Franklin Park, IL, ON-SITE AND REMOTE
Print Liaison/Client Relations/Pre-Press/Graphic Design/Assistant Supervisor
- Facilitated the company's first-ever on-site project management and graphics service for Taco Bell's marketing agency, Wunderman, Cato, Johnson (currently Young & Rubicam). Successfully improved processes, eliminated miscommunication between the two companies, and trained WCJ's marketing professionals. Traveled to top-tier client offices such as Citibank and Enesco to assist in the graphic development, file management, and procedural development for various projects, ensuring efficient completion and quality control throughout projects.
 - Pioneered the first team work environment between customer service and pre-press production, increasing efficiency and communication throughout the company.
 - Assistant Supervisor as needed for up to 40 pre-press specialists on three shifts.
 - Design, pre-press, image manipulation, color correction, digital and offset print specifications, large format printing, new software/new employee training.

Suzanne Slifka

Salt Lake City, UT 84119

Marketing & Brand Management

Project & Account Management

Graphic Design & Management

EDUCATION

- 2012–2013 Western Governors University, Salt Lake City, Utah
- Bachelor of Science, Marketing Management
 - GPA: Pass
 - CompTIA Project+ Certified, 12/12
- 6/93–6/96 Triton College, River Grove, IL
- GPA: 4.0/4.0
 - Fundamentals of Desktop Publishing, Electronic Typography, Advanced Composition Technology, Advanced Desktop Publishing
- 8/89–5/02 Morton College, Cicero, IL
- Associate of Arts Degree, May, 1992
 - Honors/Activities: Deans List, 1989–1992; Phi Theta Kappa; Coordinator of Student Activity regional conference, 1991; typesetter, The Collegian newspaper. Continuing education classes thru 2002.

CERTIFICATIONS

- 2026 American Red Cross
- Adult, Child, Infant CPR/AED Training
 - Credential ID 02BHH3F, expires June, 2028
- 2012 Western Governors University, Salt Lake City, Utah
- CompTIA Project+ Certified, 12/12, Credential ID 253969469

VOLUNTEER EXPERIENCE

- 01/23–Present City of South Salt Lake, UT
Planning Commissioner, District 2
- 10/16–Present Jeep Jamboree USA
Trail Guide
- 1/07–4/21 Salt Lake Community College, Media and Web Design Technology Division
Program Advisory Committee Chair, 3/16–4/21
Program Advisory Committee Member, 1/07–3/16
- 10/17–5/18 Big Brothers Big Sisters of Utah, Mentor 2.0 Program
- 1/09–1/16 Granite School District, Salt Lake City, UT
Communication Business Advisory Committee Board Member
- 1/09–1/10 Printing Industries of America, Salt Lake City, UT
Marketing and Communications Chair

Suzanne Slifka

[REDACTED] Salt Lake City, UT 84119
[REDACTED] | [REDACTED]

Marketing & Brand Management

Project & Account Management

Graphic Design & Management

AWARDS AND RECOGNITIONS

- We Believe In Heroes Awardee, 2/15
<https://www.ksl.com/article/32436329/woman-thanks-rescuer-who-saved-her-from-oncoming-trax-train>
- 30 Women to Watch Awardee, Utah Business Magazine, 4/09. Obtained under married name: Suzanne Ziemba.

PROFESSIONAL SPEAKING ENGAGEMENTS

- The complex relationship between print companies and creative agencies. Printing Industries of Utah seminar, 10/10
- Print reality in the media job market. Salt Lake Community College–Media Technologies seminar, 12/09
- Holy disaster Batman, that's not how it looked on my screen! Salt Lake County Economic Development small business seminar, 10/09
- Book design and production. BuzzBooster, tele-seminar, 6/08
- Ad layout and design. Utah Advertising Federation Boot Camp seminar, 9/08
- Print production 101. Utah Advertising Federation seminar, 11/07
- Talk the talk—Secrets of professional design. The Power of Turning Knowledge Into Products seminar, 2/07
- Evaluating your current marketing materials. Masters in Marketing seminar, 7/07
- Designing professional marketing materials at home. Utah Women's Alliance for Building Community seminar, 7/06

PUBLICATIONS

Contributed the following articles as well as graphic design/layout for a local magazine, Engage. Target audience was small business. Written under my married name: Suzanne Ziemba.

- That's Your Good Side? Quality control & how it effects your brand.
- Give A Dog A Bone. Effective sampling techniques to gain exposure & customer loyalty.
- Typos Stink. Typographical errors and poor design and the effects they have on a brand.
- Paper Jargon. Types of paper and how they can effect designs.
- Take Advantage Of The Economy. How to utilize effective marketing and advertising in a recession.
- Making Every Dollar Count—Working With Design And Marketing Agencies. Effective communications and how it increases productivity when working with vendors.
- Talk The Talk—How To Communicate With Marketing And Print Vendors. Terminology and variables to know when designing marketing materials on your own.
- Planning Your Advertising Assault. How to develop a successful marketing campaign.

REFERENCES

Iona Thraen, former client and current friend, Patient Safety Director at University of Utah Health: Hospital and Health Clinics, [REDACTED]

Jessica Gleim, former employee and employer, Digital Marketing Strategist, [REDACTED]