

PROTECTIVE ORDERS

As a victim in a domestic violence case, you may request a protective order (or "no-contact order") issued by the court.

CRIMINAL ORDERS

Issued automatically or upon request during any stage of an active criminal case. These remain in effect as long as the case is open and dismiss when the case closes.

CIVIL ORDERS

Independent of criminal charges and issued by a district court. The victim files paperwork directly. **There are no fees** to file or to have the order served.

HOW TO FILE ONLINE (OCAP)

1. Go to www.utcourts.gov/ocap/ and create an account.
2. Under "Case Types", select **Protective Orders/ Stalking**.
3. Complete the required forms and save your information.
4. E-file with Provo 4th District Court (provofiling@utcourts.gov) or deliver in person to 137 N Freedom Blvd, Provo, UT 84601.

Need Assistance? Contact your Spanish Fork Victim Advocate for direct, step-by-step help navigating and filing this paperwork.

EMERGENCY: CALL 911

IMMEDIATE RESOURCES

988 Suicide & Crisis Lifeline

Free, confidential 24/7 mental health support.

Call or Text: 988

988.utah.gov

The Refuge

Domestic Violence & Sexual Assault Services

24/7 Emergency Shelter & Help Line

(801) 377-5500

Crime Victim Reparations

Financial help for medical/dental costs, therapy, or lost wages.

(801) 238-2360

www.crimevictim.utah.gov

VINE Service

Track custody status and receive immediate inmate release alerts.

(877) 884-8463

www.vinelink.com

Legal Aid Assistance

Utah Legal Services: **(800) 662-4245**

Timpanogos Legal Center: **(801) 649-8895**

FIREARM SAFEKEEPING

Utah Safe Harbor Law (HB 199): Allows adults to request that law enforcement temporarily remove firearms from a residence if a cohabitant poses an immediate danger to themselves or others.



VICTIM SERVICES

Information & Resource Guide

Spanish Fork Police Department

789 W Center St, Spanish Fork, UT 84660

Non-Emergency: **801.804.4700**

Central Valley Dispatch: **801.798.5600**

YOUR VICTIM ADVOCATE

Name: Amora Floyd

Phone: 801.804.4701

Email: afloyd@spanishfork.gov

Responding Officer: _____

Badge Number: _____

Case Number: _____

Date: _____

This brochure is intended for informational purposes and does not replace formal legal counsel.

YOUR CONSTITUTIONAL RIGHTS

Per Utah Criminal Code 77-37, 77-38, and 77-38a, you have the right to:

- **Dignity:** Be treated with fairness, respect, and freedom from harassment throughout the justice process.
- **Protection:** Be informed of all available protections from intimidation and harm.
- **Notification:** Request and receive updates regarding all important criminal justice hearings.
- **Presence:** Be present and heard at key hearings regarding release, plea negotiations, and sentencing.
- **Court Safety:** Access separate, secure waiting areas away from the defendant and their associates.
- **Privacy:** Keep your address, phone number, and workplace confidential unless ordered otherwise by a judge.
- **Restitution:** Seek financial restitution for losses directly caused by the crime.
- **Property Return:** Have personal property returned quickly once it is no longer required as evidence.

THE RESPONSE & COURT PROCESS

THE POLICE RESPONSE

If an officer establishes **probable cause** that a domestic violence crime occurred, they **MUST** initiate the criminal charging process. An arrest **MUST** be made if the suspect used a weapon, violated a protective order, or is likely to continue causing harm.

THE CRIMINAL JUSTICE PROCESS

Once police finish their investigation, the report is forwarded to the prosecutor to screen for formal criminal charges.

1. Initial Appearance

The defendant is advised of formal charges and rights. A criminal protective order may be issued at this time if requested.

2. Pretrial Conference

The prosecutor and defense counsel discuss a potential plea agreement. The prosecutor will consider victim input during this phase.

3. Trial

If no agreement is reached, the case goes to a bench or jury trial. Victims and witnesses will be subpoenaed to testify.

4. Sentencing

If found guilty, the judge determines the penalties. You have the right to present a verbal or written **Victim Impact Statement** before sentencing.

JAIL RELEASE & ADVOCACY

JAIL RELEASE & BAIL LOGISTICS

Bail Review: Bail typically reviewed within 24 hours.

Jail Release Agreement (JRA): Legally bars the suspect from contacting you until their first court date.

Waiving JRA: Request must be in writing, in person at the jail, SFPD, or court clerk.

THE ROLE OF YOUR ADVOCATE

The Victim Advocate provides crisis intervention, emotional support, safety planning, resource referrals, and help navigating court procedures.

Confidentiality: Communication with the Spanish Fork Victim Advocate has **limited confidentiality**. The advocate works with and shares information with Spanish Fork Police Department and the city / county prosecutors.



SCAN TO REGISTER FOR VICTIM SERVICES