

# Supporting Survivors

## Victim Services Program Update & Key Focus Areas



### FOCUS 01

#### VOCA Grant Performance

Year-to-date tracking of federal funding, operational metrics, and critical service delivery data.



### FOCUS 02

#### Modernized Outreach

Bilingual community resource kits, digital intake access points, and automated workflow tracker.



### FOCUS 03

#### Strategic Partnerships

Collaborating with civil court advocates to assist survivors with protective orders, stalking injunctions, and legal aid.

# ADVOCACY & MISSION ALIGNMENT



## SFPD VICTIM SERVICES MISSION

*"In alignment with Spanish Fork City mission, we strive to build and maintain a vibrant City by providing compassionate, personable support to individuals in crisis."*

*"Through innovative local services, we ensure every victim has a safe, empowered pathway to justice and healing."*



## Personable Crisis Intervention

Delivering vital, trauma-informed guidance and strategic safety planning to individuals navigating crisis.



## Constitutional Rights Safeguards

Upholding Utah Victims' Rights laws with targeted local resource and criminal justice navigation.

# SURGING LOCAL DEMAND

**+13.2%**

## INCREASE IN SERVICES SOUGHT

Caseloads across Spanish Fork have seen a substantial rise since July 1, 2024.

## Review of the VOCA Grant

Federal Victims of Crime Act (VOCA) funding remains essential to managing Spanish Fork's substantial rise in victim advocacy demands across three critical categories:



### Domestic Violence

Escalating caseloads requiring immediate safety-planning and crisis interventions.



### Stalking & Harassment

Increasingly complex digital stalking incidents.

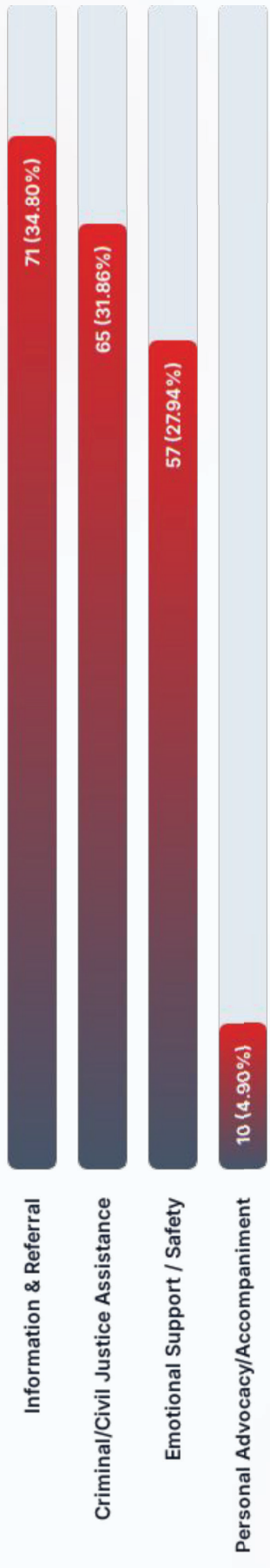


### Sexual Assault

Addressing challenges associated with the late reporting of cases.

This steady upward trend emphasizes the vital importance of the SFPD Victim Advocate's presence. Meeting this growing demand effectively requires modernized, swift-response tools and stronger legal support systems.

# VOCA: TOTAL INDIVIDUALS SERVED IN 2025/2026



**i** Reflects 203 unique individuals safely guided through localized crisis pathways over the VOCA tracking lifecycle.

# VOCA: TOTAL SERVICES PROVIDED FOR 2025/2026 GRANT YEAR



**Key Takeaway:** Though we served ~200 unique individuals, we provided 878+ total support services—representing long-term, high-touch crisis commitment.

# SCENE-TO-SERVICE AUTOMATION

Replacing paper-based intake with an automated digital system to streamline victim support.

## Instant Scene Registration

Officers deploy a modern bilingual trifold brochure with a QR code allowing victims to register instantly and paperlessly from their mobile devices.



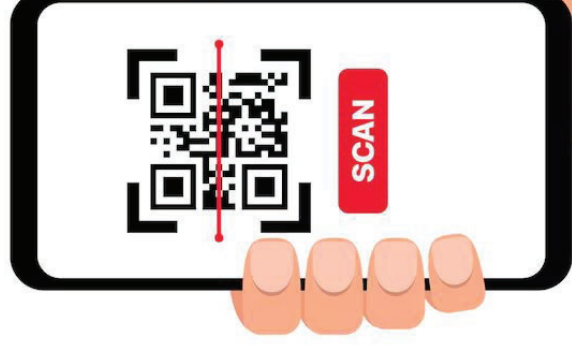
## Automated Notifications

Scene registration instantly triggers an automated alert directly to the Victim Advocate's tracking queue.



## Guaranteed Response

The built-in tracking system enforces and audits response times to guaranteee victim contact does not exceed **72 hours**.



# MODERNIZED SURVIVOR RESOURCES



## Bilingual Trifold

### **Bridging language gaps in Spanish Fork.**

Providing comprehensive, easy-to-read local resource guides in both English and Spanish.

- Dual-Language Clarity
- Localized Directory
- Easy-to-Read Format



## Intake QR Code

### **Eliminating access friction at the scene.**

Survivors can instantly scan with mobile devices to safely register and request advocate follow-up.

- Zero Paper Barriers
- 100% Confidential
- Instant Routing Queue



## Caseload Tracker

### **Streamlining case follow-up protocols.**

Enforcing systematic touchpoints and an internal workflow registry to ensure continuous support.

- Tracking Timeline Goals
- Automated Auditing
- No Survivor Left Behind

# ELEVATING LEGAL ADVOCACY WITH CAPP

## ⚠️ The Current Referral Gap

Under standard protocols, police advocates cannot provide legal assistance for protective orders or stalking injunctions.

- Advocate is restricted to referrals to external, distant civil aid agencies.
- Victims experience severe stress repeating trauma to multiple agencies.
- Creates critical delays, resulting in higher risk of immediate safety compromise.

## ✅ CAPP Certification Solution

Integrating Community Justice Advocates of Utah (CJAU) Community Advocate Partners Program (CAPP) directly into SFPD.

- **In-House Civil Drafting:** Legally empowers the SFPD advocate to draft civil protective orders and stalking injunctions directly.
- **Court Table Access:** Allows advocate to sit at counsel table, providing direct legal and emotional backup in hearings.
- **Rapid Resolution:** Resolves access barriers locally for our semi-rural community.



By implementing the **Community Advocate Partners Program (CAPP)** in cooperation with the Community Justice Advocate of Utah, we can deliver life-changing local support.



# STRATEGIC PROGRESS SUMMARY



## Caseload Response

Actively addressing the **13.2% rise** in local victim services seek rate since July 2024 with targeted VOCA grant resources.



## Modernized Access

Removing systemic friction using **bilingual trifold**s, emergency QR service intake, and an automated tracking registry.



## Safety Partnerships

Bridging semi-rural resource limitations through the **CJA CAPP initiative**, securing civil protection and injunctions locally.

# Questions & Discussion

Advancing safety, justice, and support systems for the Spanish Fork community.

SPANISH FORK POLICE DEPARTMENT VICTIM SERVICES

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# IMAGE SOURCES



[https://static.vecteezy.com/system/resources/previews/015/397/750/non\\_2x/court-judgment-law-justice-concept-illustration-cartoon-advocate-lawyer-or-prosecutor-character-giving-speech-in-front-of-judge-jury-in-courtroom-criminal-defense-public-process-background-vector.jpg](https://static.vecteezy.com/system/resources/previews/015/397/750/non_2x/court-judgment-law-justice-concept-illustration-cartoon-advocate-lawyer-or-prosecutor-character-giving-speech-in-front-of-judge-jury-in-courtroom-criminal-defense-public-process-background-vector.jpg)  
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