

Monthly Pharmacy Cases Received

As of 2026-05-11 09:14:42 Mountain Standard Time/MST • Generated by Travis Drebing • Sorted by Opened Date (Ascending)

Filtered By

Date Field: Opened Date equals Last Month (4/1/2026 to 4/30/2026)

Show: All cases

Units: Hours

Status equals Case Received,Under Investigation,Legal Action,Information Only

Conduct Unit equals Healthcare,Professional

Professions equals Pharmacy

| Case Number | Opened Date | Professions | Profession Subtype | Complaint Types |
|--------------|-------------|-------------|-----------------------------------------|------------------------|
| 170352 | 4/1/2026 | Pharmacy | Class A-Retail | |
| 170540 | 4/7/2026 | Pharmacy | Class A-Retail | |
| 170595 | 4/8/2026 | Pharmacy | | |
| 170645 | 4/9/2026 | Pharmacy | Dispensing Controlled Substance License | |
| 170742 | 4/13/2026 | Pharmacy | Pharmacist Controlled Substance | |
| 170750 | 4/14/2026 | Pharmacy | Pharmacy Technician | |
| 171178 | 4/24/2026 | Pharmacy | Class A-Retail | Inspection |
| 171189 | 4/24/2026 | Pharmacy | Class A-Retail | |
| 171217 | 4/25/2026 | Pharmacy | | |
| 171269 | 4/27/2026 | Pharmacy | Class C-Distributing | Pharmacy Violation |
| 171274 | 4/28/2026 | Pharmacy | Pharmacy Technician | Pharmacy Violation |
| 171321 | 4/29/2026 | Pharmacy | Class B-Branch | Unprofessional Conduct |
| Total | Count | 12 | | |

Monthly Pharmacy Closed Cases

As of 2026-05-11 09:18:01 Mountain Standard Time/MST • Generated by Travis Drebing • Sorted by Closed Date (Ascending)

Filtered By

Date Field: Closed Date equals Last Month (4/1/2026 to 4/30/2026)

Show: All cases

Units: Days

Conduct Unit equals Professional, Healthcare

Professions equals Pharmacy

| Case Number | Closed Date | Profession | Profession Subtype | Complaint Type | Closure Code | Status |
|-------------|-------------|------------|------------------------------------------------|------------------------|-----------------------------------------------------------------------------------|------------------|
| 168429 | 4/1/2026 | Pharmacy | Class B-Hospital Clinic | Unprofessional Conduct | Unfounded | Closed |
| 170352 | 4/1/2026 | Pharmacy | Class A-Retail | | | Information Only |
| 170323 | 4/2/2026 | Pharmacy | Class A-Retail | Inspection | Random Inspection | Closed |
| 170322 | 4/2/2026 | Pharmacy | Class A-Retail | Inspection | Random Inspection; Voluntary Compliance | Closed |
| 170282 | 4/2/2026 | Pharmacy | Class E-Durable Medical Equipment | Inspection | New Inspection | Closed |
| 170360 | 4/2/2026 | Pharmacy | Class B-Dispensing Medical Practitioner Clinic | Inspection | Administrative Discretion | Closed |
| 170368 | 4/2/2026 | Pharmacy | Class D-Out of State | Pharmacy Violation | Unfounded | Closed |
| 169464 | 4/3/2026 | Pharmacy | Class B-Dispensing Medical Practitioner Clinic | Unlicensed Practice | Unfounded | Closed |
| 170409 | 4/3/2026 | Pharmacy | Class E-Durable Medical Equipment | Inspection | New Inspection | Closed |
| 170363 | 4/7/2026 | Pharmacy | Class C-Distributing | Pharmacy Violation | Letter of Concern | Closed |
| 170511 | 4/7/2026 | Pharmacy | Class A-Retail | Inspection | New Inspection; Voluntary Compliance | Closed |
| 170586 | 4/9/2026 | Pharmacy | Class A-Retail | Inspection | New Inspection; Voluntary Compliance | Closed |
| 170572 | 4/9/2026 | Pharmacy | Class E-Durable Medical Equipment | Pharmacy Violation | Letter of Concern | Closed |
| 170585 | 4/9/2026 | Pharmacy | Class B-Hospital Clinic | Inspection | Random Inspection | Closed |
| 170438 | 4/13/2026 | Pharmacy | Class A-Retail | Inspection | Random Inspection | Closed |
| 170547 | 4/13/2026 | Pharmacy | Class C-Wholesaler | Inspection | Random Inspection; Voluntary Compliance | Closed |
| 170540 | 4/13/2026 | Pharmacy | Class A-Retail | | | Information Only |
| 170595 | 4/13/2026 | Pharmacy | | | | Information Only |
| 169461 | 4/13/2026 | Pharmacy | Class A-Retail | Pharmacy Violation | Letter of Concern | Closed |
| 170420 | 4/13/2026 | Pharmacy | Class A-Retail | Inspection | Random Inspection | Closed |
| 170548 | 4/13/2026 | Pharmacy | Class A-Retail | Inspection | Random Inspection | Closed |
| 170631 | 4/13/2026 | Pharmacy | Class B-Closed Door | Inspection | Random Inspection | Closed |
| 170721 | 4/14/2026 | Pharmacy | Class B-Dispensing Medical Practitioner Clinic | Inspection | Administrative Discretion | Closed |
| 170742 | 4/15/2026 | Pharmacy | Pharmacist Controlled Substance | | | Information Only |
| 170750 | 4/15/2026 | Pharmacy | Pharmacy Technician | | | Information Only |
| 170615 | 4/15/2026 | Pharmacy | Class C-Manufacturing | Pharmacy Violation | Letter of Concern | Closed |
| 170794 | 4/15/2026 | Pharmacy | Class A-Retail | Inspection | Letter of Concern; Random Inspection; Verbal Warning | Closed |
| 170626 | 4/15/2026 | Pharmacy | Class C-Distributing | Pharmacy Violation | Letter of Concern | Closed |
| 170823 | 4/16/2026 | Pharmacy | Class A-Retail | Pharmacy Violation | Lack of Evidence | Closed |
| 170279 | 4/16/2026 | Pharmacy | Class A-Retail | Pharmacy Violation | Verbal Warning | Closed |
| 170842 | 4/16/2026 | Pharmacy | Class E-Durable Medical Equipment | Inspection | New Inspection | Closed |
| 170840 | 4/16/2026 | Pharmacy | Class A-Retail | Inspection | Letter of Concern; New Inspection | Closed |
| 170940 | 4/21/2026 | Pharmacy | Class A-Retail | Inspection | Random Inspection | Closed |
| 170944 | 4/21/2026 | Pharmacy | Class A-Retail | Inspection | Random Inspection | Closed |
| 170945 | 4/21/2026 | Pharmacy | Class A-Retail | Inspection | Random Inspection | Closed |
| 170954 | 4/21/2026 | Pharmacy | Class A-Retail | Inspection | Random Inspection | Closed |
| 170866 | 4/21/2026 | Pharmacy | Class A-Retail | Inspection | Letter of Concern; Random Inspection | Closed |
| 170825 | 4/21/2026 | Pharmacy | Class A-Retail | Inspection | Letter of Concern; Random Inspection | Closed |
| 170956 | 4/21/2026 | Pharmacy | Class A-Retail | Inspection | Letter of Concern; Random Inspection | Closed |
| 170723 | 4/21/2026 | Pharmacy | Class A-Retail | Inspection | Letter of Concern; New Inspection | Closed |
| 169615 | 4/21/2026 | Pharmacy | Class B-Hospital Clinic | Pharmacy Violation | Unfounded | Closed |
| 170942 | 4/21/2026 | Pharmacy | Licensed Dispensing Practice | Inspection | New Inspection | Closed |
| 170943 | 4/21/2026 | Pharmacy | Class A-Retail | Inspection | New Inspection | Closed |
| 170948 | 4/21/2026 | Pharmacy | Class A-Retail | Inspection | Random Inspection | Closed |
| 170859 | 4/22/2026 | Pharmacy | Class B-Dispensing Medical Practitioner Clinic | Inspection | New Inspection; Voluntary Compliance | Closed |
| 170841 | 4/22/2026 | Pharmacy | | Inspection | New Inspection; Voluntary Compliance | Closed |
| 167669 | 4/22/2026 | Pharmacy | Class A-Retail | Pharmacy Violation | Letter of Concern | Closed |
| 171030 | 4/22/2026 | Pharmacy | Pharmacist | Unprofessional Conduct | Administrative Action | Closed |
| 171027 | 4/24/2026 | Pharmacy | Class A-Retail | Inspection | New Inspection; Voluntary Compliance | Closed |
| 171024 | 4/24/2026 | Pharmacy | Class B-Pharmaceutical Administration Facility | Inspection | New Inspection | Closed |
| 171026 | 4/24/2026 | Pharmacy | Class A-Retail | Inspection | Random Inspection | Closed |
| 171032 | 4/24/2026 | Pharmacy | Licensed Dispensing Practice | Inspection | New Inspection | Closed |
| 171023 | 4/28/2026 | Pharmacy | Class A-Retail | Inspection | Administrative Action; Letter of Concern; Random Inspection | Closed |
| 171082 | 4/28/2026 | Pharmacy | Class A-Retail | Inspection | Letter of Concern; Random Inspection | Closed |
| 171294 | 4/28/2026 | Pharmacy | Class A-Retail | Inspection | Random Inspection | Closed |
| 171298 | 4/28/2026 | Pharmacy | Class A-Retail | Inspection | Random Inspection | Closed |
| 171292 | 4/29/2026 | Pharmacy | Class A-Retail | Inspection | Random Inspection | Closed |
| 171286 | 4/29/2026 | Pharmacy | Class E-Durable Medical Equipment | Inspection | New Inspection | Closed |
| 171177 | 4/29/2026 | Pharmacy | Class A-Retail | Inspection | Administrative Action; Letter of Concern; Random Inspection; Voluntary Compliance | Closed |
| 171348 | 4/30/2026 | Pharmacy | Class A-Retail | Inspection | Random Inspection | Closed |
| 171350 | 4/30/2026 | Pharmacy | Class A-Retail | Inspection | Random Inspection | Closed |
| Total | Count | 61 | | | | |

Monthly Pharmacy Inspections

As of 2026-05-11 09:19:54 Mountain Standard Time/MST • Generated by Travis Drebing • Sorted by Inspection Da

Filtered By

Show: All inspections

Date Field: Inspection Date equals Last Month (4/1/2026 to 4/30/2026)

Inspection Type equals New, Probation, Random

| Case | Inspection Date | Inspection Classification | Inspection Type |
|--------------|---------------------|------------------------------------------------|-----------------|
| 170409 | 4/2/2026, 12:00 PM | Class E-Durable Medical Equipment | New |
| 170420 | 4/2/2026, 12:00 PM | Class A-Retail | Random |
| 170511 | 4/6/2026, 12:00 PM | Class A-Retail | New |
| 170511 | 4/6/2026, 12:00 PM | Sterile Compounding | New |
| 170547 | 4/6/2026, 12:00 PM | Class C-Wholesaler | Random |
| 170548 | 4/7/2026, 12:00 PM | Class A-Retail | Random |
| | 4/7/2026, 12:00 PM | Automated Pharmacy System | Random |
| 170548 | 4/7/2026, 12:00 PM | Automated Pharmacy System | Random |
| 170585 | 4/8/2026, 12:00 PM | Automated Pharmacy System | Random |
| 170585 | 4/8/2026, 12:00 PM | Class B-Hospital Clinic | Random |
| 170585 | 4/8/2026, 12:00 PM | Sterile Compounding | Random |
| 170586 | 4/8/2026, 12:00 PM | Class A-Retail | New |
| 170631 | 4/9/2026, 12:00 PM | Class B-Closed Door | Random |
| 170631 | 4/9/2026, 12:00 PM | Automated Pharmacy System | Random |
| 170723 | 4/13/2026, 12:00 PM | Class A-Retail | New |
| 170723 | 4/13/2026, 12:00 PM | Non-Sterile Compounding | New |
| 170794 | 4/14/2026, 12:00 PM | Class A-Retail | Random |
| 170825 | 4/14/2026, 12:00 PM | Class A-Retail | Random |
| 170840 | 4/14/2026, 12:00 PM | Class A-Retail | New |
| 171023 | 4/14/2026, 12:00 PM | Class A-Retail | Random |
| 170842 | 4/15/2026, 12:00 PM | Class E-Durable Medical Equipment | New |
| 170940 | 4/15/2026, 12:00 PM | Class A-Retail | Random |
| 170944 | 4/15/2026, 12:00 PM | Class A-Retail | Random |
| 171177 | 4/15/2026, 12:00 PM | Class A-Retail | Random |
| 171177 | 4/15/2026, 12:00 PM | Automated Pharmacy System | Random |
| 171177 | 4/15/2026, 12:00 PM | Non-Sterile Compounding | Random |
| 170859 | 4/16/2026, 12:00 PM | Class B-Dispensing Medical Practioner Clinic | New |
| 170866 | 4/16/2026, 12:00 PM | Class A-Retail | Random |
| 170866 | 4/16/2026, 12:00 PM | Non-Sterile Compounding | Random |
| 170943 | 4/16/2026, 12:00 PM | Class A-Retail | New |
| 170943 | 4/16/2026, 12:00 PM | Automated Pharmacy System | New |
| 170945 | 4/16/2026, 12:00 PM | Class A-Retail | Random |
| 170948 | 4/16/2026, 12:00 PM | Class A-Retail | Random |
| 170948 | 4/16/2026, 12:00 PM | Automated Pharmacy System | Random |
| 170954 | 4/16/2026, 12:00 PM | Class A-Retail | Random |
| 170956 | 4/16/2026, 12:00 PM | Class A-Retail | Random |
| 171024 | 4/22/2026, 12:00 PM | Class B-Pharmaceutical Administration Facility | New |
| 171027 | 4/22/2026, 12:00 PM | Class A-Retail | Random |
| 171026 | 4/22/2026, 12:00 PM | Class A-Retail | Random |
| 171082 | 4/23/2026, 12:00 PM | Class A-Retail | Random |
| 171178 | 4/23/2026, 12:00 PM | Class A-Retail | Random |
| 171286 | 4/28/2026, 12:00 PM | Class E-Durable Medical Equipment | New |
| 171294 | 4/28/2026, 12:00 PM | Class A-Retail | Random |
| 171292 | 4/28/2026, 12:00 PM | Class A-Retail | Random |
| 171298 | 4/28/2026, 12:00 PM | Class A-Retail | Random |
| 171550 | 4/29/2026, 11:00 AM | Class A-Retail | Random |
| 171348 | 4/29/2026, 12:00 PM | Class A-Retail | Random |
| 171350 | 4/29/2026, 12:00 PM | Class A-Retail | Random |
| 171353 | 4/29/2026, 12:00 PM | Class A-Retail | Random |
| 171390 | 4/29/2026, 12:00 PM | Class A-Retail | Random |
| 171397 | 4/29/2026, 12:00 PM | Class A-Retail | Random |
| 171550 | 4/29/2026, 12:00 PM | Non-Sterile Compounding | Random |
| 171698 | 4/30/2026, 12:00 PM | Class A-Retail | Random |
| 171698 | 4/30/2026, 12:00 PM | Automated Pharmacy System | Random |
| 171698 | 4/30/2026, 12:00 PM | Non-Sterile Compounding | Random |
| 171703 | 4/30/2026, 12:00 PM | Class A-Retail | Random |
| 171703 | 4/30/2026, 12:00 PM | Automated Pharmacy System | Random |
| 171703 | 4/30/2026, 12:00 PM | Non-Sterile Compounding | Random |
| 171646 | 4/30/2026, 4:00 PM | Class A-Retail | Random |
| Total | Count | 59 | |

Monthly Pharmacy Citations

As of 2026-05-11 09:34:31 Mountain Standard Time/MST • Generated by Travis Drebing • Sorted by Date Issued (Ascending)

Filtered By

Show: All citations

Date Field: Date Issued equals Last Month (4/1/2026 to 4/30/2026)

Profession equals pharmacy

| Date Issued | Case | DOPL Citation: Citation Number | Profession | Violation Type |
|-------------|---------------|--------------------------------|------------|------------------------|
| 4/22/2026 | <u>171030</u> | 049910 | Pharmacy | Unprofessional Conduct |
| 4/28/2026 | <u>171023</u> | 049926 | Pharmacy | Unprofessional Conduct |
| 4/28/2026 | <u>171177</u> | 049927 | Pharmacy | Pharmacy Violation |
| Total | Count | 3 | | |

Citation Policy Project: Violation Examples for Pharmacy Board

This document was prepared at the request of the Pharmacy Board to provide additional information in making a decision on the Citation Policy Project. The Citation Policy Project is an internal project reviewing whether DOPL should treat citations differently based on their severity. This document provides examples to the Pharmacy Board on some violations that would be considered and some violations that would not be considered when developing a new process for less severe citations. This is not a comprehensive list due to the quantity of potential violations within the Pharmacy profession.

This document does not indicate an official position of DOPL on any of the violations listed. It is only for informational purposes to the Pharmacy Board within the context of this policy project.

Violations which might be considered for reductions:

DOPL currently issues Letters of Concern or verbal warnings for some minor violations that DOPL has citation authority for. A change in the way DOPL treats minor citations would not impact this process. However, the violations DOPL typically issues a Letter of Concern or verbal warning for would also be considered eligible for this process, if DOPL issued a citation for one of those violations. The list below includes some violations that are currently issued a Letter of Concern and some that are currently issued citations.

The following list contains violations that DOPL might consider treating under a new process, considering they are first-time offenses without substantial aggravating circumstances.

- Practicing on a license that expired less than 120 days ago, that is otherwise compliant with renewal requirements.
- Allowing an employee to practice on a license that expired less than 120 days ago, that is otherwise compliant with renewal requirements.
- Practicing under a DBA name that is properly registered with the Division of Corporations and Commercial Code prior to notifying DOPL of the name.
- Insufficient Standard Operating Procedures
- Failing to provide Pharmacist-in-Charge information to DOPL within 60 days of a change
- Failing to comply with Continuing Education
- Failure to wear required identification

Violations which would not be considered for reductions:

Any violation that directly impacted public safety would not be considered for a reduction in severity. This includes violations that are identified by DOPL due to adverse impacts to public safety and violations that create substantial risk of public safety impacts, like sterility violations.

- Unlicensed Practice (other than licenses expired for less than 120 days)
- Aiding Unlicensed Practice (other than licenses expired for less than 120 days)
- Knowingly preventing or refusing an authorized agent to conduct an inspection
- Abandoning a pharmacy or leaving prescription drugs accessible to the public
- Dispensing a prescription drug to someone without a prescription from a practitioner
- Failing to adhere to institutional policies and procedures related to technician checking of medications when technician checking is utilized
- Sale, distribution, or dispensing of any outdated, misbranded, or adulterated drug or device
- Dispensing medication that has been discontinued by the FDA

List of Potential Citation Policy Options for Consideration

Any recommendations made by the Board will be included in the internal report as the Board's official recommendation, along with a description of the Board's reasoning. The Board selecting an option does not guarantee the policy option will be selected or implemented, but the recommendation will influence the internal report on the potential policy options and will be considered.

Option 1 - Additional Reductions or Modifications on Citation Response Form

Currently, DOPL has an option for respondents to request fine reductions or sanction modifications when responding to citations. DOPL currently grants a 50% reduction of the initial fine in most cases when this option is selected on the citation response form. This policy option would expand the existing process for certain first-time offenses that are deemed to not impact public safety. Two new reductions will be available with this policy option; DOPL not publishing the citation to our website and a reduction to a Letter of Concern. Any previous violations that resulted in a Letter of Concern or a citation would disqualify the respondent from receiving the new reductions, regardless of the severity of the subsequent violation.

DOPL would produce a matrix of potential violations that could lead to a citation that indicates the potential reductions respondents could be eligible for. This matrix would consider the potential reductions differently depending on how the section of statute or administrative rule was violated, rather than considering all violations of a section the same. The matrix would be brought to the Board for review, prior to implementation. The Chief Investigators would maintain the ability to review citations on a case-by-case basis, allowing for appropriate consideration of aggravating and mitigating circumstances. Respondents would be required to provide a written request specifying the reduction they are requesting, along with proof of compliance (when applicable). If compliance is unable to be met within the 20 day response window, the respondent would be required to provide a timeline of compliance. If the Chief Investigator determines the timeline is reasonable to correct the compliance issue, the Chief Investigator would extend the response window through the provided timeline. The respondent would be required to verify compliance at the end of the extension to receive the requested reduction.

Option 2 - Separate Program for Letter of Concern Reductions

DOPL would implement a program that would allow certain violations that lead to a citation to receive a reduction to a Letter of Concern on first offenses. These would be violations that DOPL determines do not directly impact public safety, with approval from the relevant licensing Board. The violations would be considered depending on how the section of statute or administrative rule was violated, rather than considering all violations of a section the same. Any previous violations that resulted in a Letter of Concern or a citation would disqualify the respondent from receiving a reduction to a Letter of Concern, regardless of the severity of the second violation. Respondents would be required to demonstrate compliance within a specified period of time to be eligible for a reduction to a Letter of Concern.

Option 3 - Changes to Website Publication Timelines

DOPL would lower the time that citations are made public on our website (currently 10 years) and the time that a respondent must wait before petitioning to have a citation removed from our website (currently 5 years). The current timeline matches the timeline for all other disciplinary action that the Utah Administrative Procedures Act requires. Changing this timeline would only change the timeline for citations, not other disciplinary actions.

Option 4 - Lower Class of Citation

DOPL would create a lower class of citation that has been determined to not directly impact public safety. The determination of what would not directly impact public safety would be made by DOPL, with approval from the licensing board. The violations would be considered depending on how the section of statute or administrative rule was violated, rather than considering all violations of a section the same. Citations that are issued under the lower class of citation would not be published to DOPL's website. This option would not require any proof of compliance or a request from the respondent for DOPL to not publish the citation on our website. These citations would continue to be reported to the National Practitioner Data Bank and on official verifications of licensure. Any second citation would not be eligible to be classified under the lower class of citation, and would be published to the website regardless of the severity.

Option 5 - No Changes to Existing Policy

DOPL would make no changes to our existing citation policy. Specifically, this means that all citations will be published to our website for 10 years, unless a petition is filed to remove the citation between 5 and 10 years. This also means there will be no formal process for citations to be reduced to Letters of Concern. The primary reduction for all citations would be up to a 50% reduction of the fine.