

Monthly Pharmacy Cases Received

As of 2026-04-13 08:44:51 Mountain Standard Time/MST • Generated by Travis Drebing • Sorted by Opened Date

Filtered By

Date Field: Opened Date equals Last Month (3/1/2026 to 3/31/2026)

Show: All cases

Units: Hours

Status equals Case Received,Under Investigation,Legal Action,Information Only

Conduct Unit equals Healthcare,Professional

Professions equals Pharmacy

Case Number	Opened Date	Professions	Profession Subtype	Complaint Types
169307	3/1/2026	Pharmacy	Pharmacist	
169328	3/2/2026	Pharmacy		
169343	3/2/2026	Pharmacy	Pharmacist	
169501	3/6/2026	Pharmacy	Pharmacist Controlled Substance	
169615	3/10/2026	Pharmacy	Class B-Hospital Clinic	Pharmacy Violation
169874	3/17/2026	Pharmacy	Class B-Branch	
170279	3/30/2026	Pharmacy	Class A-Retail	Pharmacy Violation
Total	Count	7		

Monthly Pharmacy Closed Cases

As of 2026-04-13 08:41:29 Mountain Standard Time (MST) • Generated by Travis Drebing • Sorted by Closed Date (Ascending)

Filtered By
 Date Field: Closed Date equals Last Month (3/1/2026 to 3/31/2026)
 Show: All cases
 Units: Days

Conduct Unit equals Professional/Healthcare
 Professions equals Pharmacy

Case Number	Closed Date	Professions	Profession Subtype	Complaint Types	Closure Code	Status
168868	3/2/2026	Pharmacy	Pharmacist	Unprofessional Conduct	Verbal Warning	Closed
169103	3/2/2026	Pharmacy	Pharmacist			Information Only
169183	3/2/2026	Pharmacy	Pharmacist			Information Only
168985	3/3/2026	Pharmacy	Class A-Retail		Unfounded	Closed
169227	3/3/2026	Pharmacy	Class A-Retail	Inspection	Random Inspection; Voluntary Compliance	Closed
169254	3/3/2026	Pharmacy	Class C-Wholesaler	Inspection	New Inspection	Closed
169250	3/3/2026	Pharmacy	Class B-Pharmaceutical Administration Facility	Inspection	Random Inspection	Closed
168664	3/3/2026	Pharmacy	Class A-Retail	Pharmacy Violation	Voluntary Compliance	Closed
169234	3/3/2026	Pharmacy	Class C-Wholesaler	Pharmacy Violation	Unfounded	Closed
169420	3/4/2026	Pharmacy	Class A-Retail	Inspection	Probation Inspection	Closed
169292	3/4/2026	Pharmacy	Pharmacist			Information Only
169307	3/4/2026	Pharmacy	Pharmacist			Information Only
169300	3/4/2026	Pharmacy	Pharmacist			Information Only
169328	3/4/2026	Pharmacy				Information Only
169343	3/4/2026	Pharmacy	Pharmacist			Information Only
169298	3/5/2026	Pharmacy	Class A-Retail			Information Only
169325	3/5/2026	Pharmacy	Class A-Retail	Pharmacy Violation	Administrative Action	Closed
168960	3/5/2026	Pharmacy	Class A-Retail	Pharmacy Violation	Administrative Action	Closed
167804	3/5/2026	Pharmacy	Class A-Retail	Pharmacy Violation	Lack of Evidence	Closed
169485	3/6/2026	Pharmacy	Class A-Retail	Inspection	Random Inspection	Closed
169501	3/9/2026	Pharmacy	Pharmacist Controlled Substance			Information Only
169230	3/9/2026	Pharmacy	Class A-Retail	Inspection	Letter of Concern; Random Inspection	Closed
169484	3/10/2026	Pharmacy		Inspection	Random Inspection	Closed
169630	3/10/2026	Pharmacy	Class B-Closed Door	Inspection	Letter of Concern; Probation Inspection	Closed
164700	3/10/2026	Pharmacy	Pharmacist	Ethical Standards	Verbal Warning	Closed
169729	3/13/2026	Pharmacy	Licensed Dispensing Practice	Inspection	Administrative Discretion	Closed
169722	3/13/2026	Pharmacy	Licensed Dispensing Practice	Inspection	Administrative Discretion	Closed
168610	3/13/2026	Pharmacy		Pharmacy Violation	Unfounded	Closed
169462	3/13/2026	Pharmacy	Class A-Retail	Inspection	New Inspection	Closed
169585	3/13/2026	Pharmacy	Class C-Manufacturing	Pharmacy Violation	Administrative Action	Closed
165321	3/17/2026	Pharmacy	Class D-Out of State	Pharmacy Violation	Unfounded	Closed
169831	3/17/2026	Pharmacy	Class A-Retail	Inspection	Random Inspection; Voluntary Compliance	Closed
169825	3/17/2026	Pharmacy	Class A-Retail	Inspection	Letter of Concern; Random Inspection	Closed
169834	3/17/2026	Pharmacy	Class A-Retail	Inspection	Letter of Concern; Random Inspection	Closed
169835	3/17/2026	Pharmacy	Class B-Dispensing Medical Practitioner Clinic	Inspection	New Inspection	Closed
169855	3/17/2026	Pharmacy	Class A-Retail	Inspection	Administrative Discretion; Letter of Concern; Random Inspection	Closed
169874	3/18/2026	Pharmacy	Class B-Branch			Information Only
168190	3/18/2026	Pharmacy	Class A-Retail	Medication Error	Administrative Action	Closed
169868	3/19/2026	Pharmacy	Licensed Dispensing Practice	Inspection	New Inspection; Voluntary Compliance	Closed
169889	3/19/2026	Pharmacy	Class C-Manufacturing	Inspection	Administrative Discretion	Closed
169941	3/19/2026	Pharmacy	Class B-Dispensing Medical Practitioner Clinic	Inspection	Administrative Discretion	Closed
169997	3/23/2026	Pharmacy	Class E- Medical Gas Provider	Inspection	New Inspection	Closed
170014	3/23/2026	Pharmacy	Class A-Retail	Pharmacy Violation	Lack of Evidence	Closed
168418	3/24/2026	Pharmacy	Class D-Out of State	Pharmacy Violation	Unfounded	Closed
169925	3/24/2026	Pharmacy	Class A-Retail	Inspection	Random Inspection; Voluntary Compliance	Closed
169993	3/24/2026	Pharmacy	Class B-Pharmaceutical Administration Facility	Inspection	New Inspection	Closed
169981	3/24/2026	Pharmacy	Class B-Pharmaceutical Administration Facility	Inspection	New Inspection	Closed
168898	3/24/2026	Pharmacy	Class A-Retail	Pharmacy Violation	Verbal Warning	Closed
169828	3/24/2026	Pharmacy	Class A-Retail	Inspection	Random Inspection; Voluntary Compliance	Closed
170011	3/24/2026	Pharmacy	Class C-Wholesaler	Pharmacy Violation	Verbal Warning	Closed
170184	3/26/2026	Pharmacy	Class E-Durable Medical Equipment	Inspection	New Inspection; Voluntary Compliance	Closed
170181	3/26/2026	Pharmacy	Class A-Retail	Inspection	Letter of Concern; Random Inspection	Closed
170067	3/27/2026	Pharmacy	Class A-Retail	Pharmacy Violation	Letter of Concern	Closed
170160	3/27/2026	Pharmacy	Licensed Dispensing Practice	Inspection	New Inspection	Closed
170161	3/27/2026	Pharmacy	Class A-Retail	Inspection	Random Inspection	Closed
170162	3/27/2026	Pharmacy	Class A-Retail	Inspection	Random Inspection	Closed
170069	3/27/2026	Pharmacy	Class C-Distributing	Inspection	New Inspection	Closed
170197	3/27/2026	Pharmacy	Class B-Pharmaceutical Administration Facility	Inspection	New Inspection	Closed
170193	3/27/2026	Pharmacy	Class B-Pharmaceutical Administration Facility	Inspection	New Inspection	Closed
143000	3/31/2026	Pharmacy	Pharmacist	Pharmacy Violation	Letter of Concern	Closed
Total	Count	60				

Monthly Pharmacy Inspections

As of 2026-04-13 08:42:56 Mountain Standard Time/MST • Generated by Travis Drebing • Sorted by Inspection Da

Filtered By

Show: All inspections

Date Field: Inspection Date equals Last Month (3/1/2026 to 3/31/2026)

Inspection Type equals New, Probation, Random

Case	Inspection Date	Inspection Classification	Inspection Type
169420	3/3/2026, 12:00 PM	Class A-Retail	Probation
169630	3/3/2026, 12:00 PM	Class B-Closed Door	Probation
169630	3/3/2026, 12:00 PM	Automated Pharmacy System	Probation
169462	3/4/2026, 12:00 PM	Class A-Retail	New
169462	3/4/2026, 12:00 PM	Non-Sterile Compounding	New
169462	3/4/2026, 12:00 PM	Sterile Compounding	New
169485	3/5/2026, 12:00 PM	Class A-Retail	Random
169485	3/5/2026, 12:00 PM	Automated Pharmacy System	Random
169825	3/10/2026, 12:00 PM	Class A-Retail	Random
169855	3/11/2026, 12:00 PM	Class A-Retail	Random
169855	3/11/2026, 12:00 PM	Non-Sterile Compounding	Random
169981	3/11/2026, 12:00 PM	Class B-Pharmaceutical Administration Facility	New
169993	3/11/2026, 12:00 PM	Class B-Pharmaceutical Administration Facility	New
169997	3/11/2026, 12:00 PM	Class E- Medical Gas Provider	New
169828	3/12/2026, 12:00 PM	Class A-Retail	Random
169828	3/12/2026, 12:00 PM	Automated Pharmacy System	Random
169828	3/12/2026, 12:00 PM	Non-Sterile Compounding	Random
169828	3/12/2026, 12:00 PM	Sterile Compounding	Random
169831	3/12/2026, 12:00 PM	Class A-Retail	Random
169835	3/12/2026, 12:00 PM	Class B-Dispensing Medical Practitioner Clinic	New
169834	3/16/2026, 12:00 PM	Class A-Retail	Random
170069	3/25/2026, 12:00 PM	Class C-Distributing	New
170181	3/25/2026, 12:00 PM	Class A-Retail	Random
170184	3/25/2026, 12:00 PM	Class E-Durable Medical Equipment	New
170193	3/25/2026, 12:00 PM	Class B-Pharmaceutical Administration Facility	New
170197	3/25/2026, 12:00 PM	Class B-Pharmaceutical Administration Facility	New
170282	3/30/2026, 12:00 PM	Class E-Durable Medical Equipment	New
170322	3/31/2026, 12:00 PM	Class A-Retail	Random
170323	3/31/2026, 12:00 PM	Class A-Retail	Random
Total	Count	29	

Monthly Pharmacy Citations

As of 2026-04-13 08:39:16 Mountain Standard Time/MST • Generated by Travis Drebing • Sorted by Date Issued (Ascending)

Filtered By

Show: All citations

Date Field: Date Issued equals Last Month (3/1/2026 to 3/31/2026)

Profession equals pharmacy

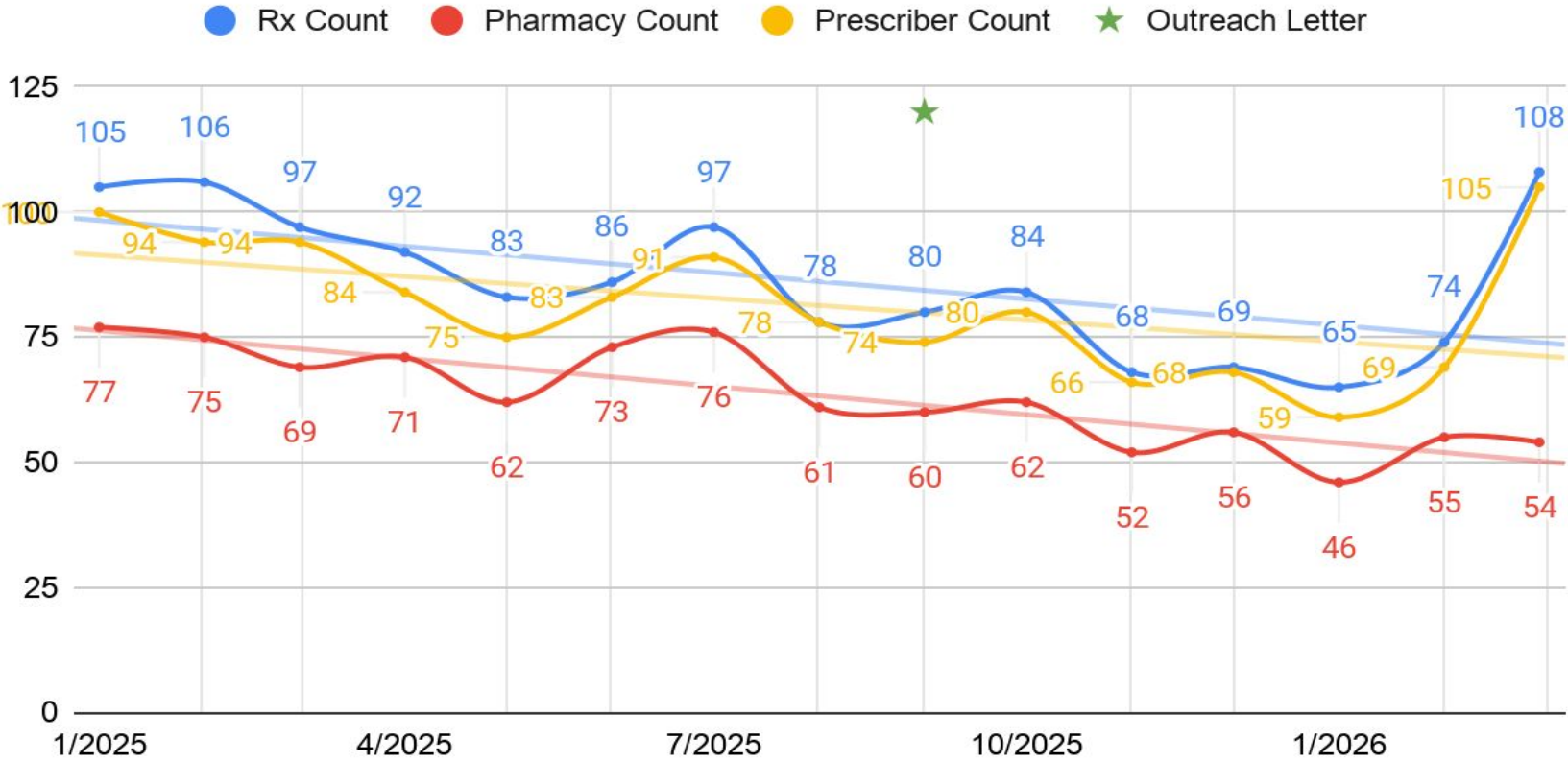
Date Issued	Case	DOPL Citation: Citation Number	Profession	Violation Type
3/2/2026	<u>168960</u>	049783	Pharmacy	Pharmacy Violation
3/2/2026	<u>169325</u>	049784	Pharmacy	Pharmacy Violation
3/11/2026	<u>169585</u>	049806	Pharmacy	Pharmacy Violation
3/16/2026	<u>168190</u>	049819	Pharmacy	Pharmacy Violation
Total	Count	4		



***CII Controlled Substances
Over 30 Day Supply***

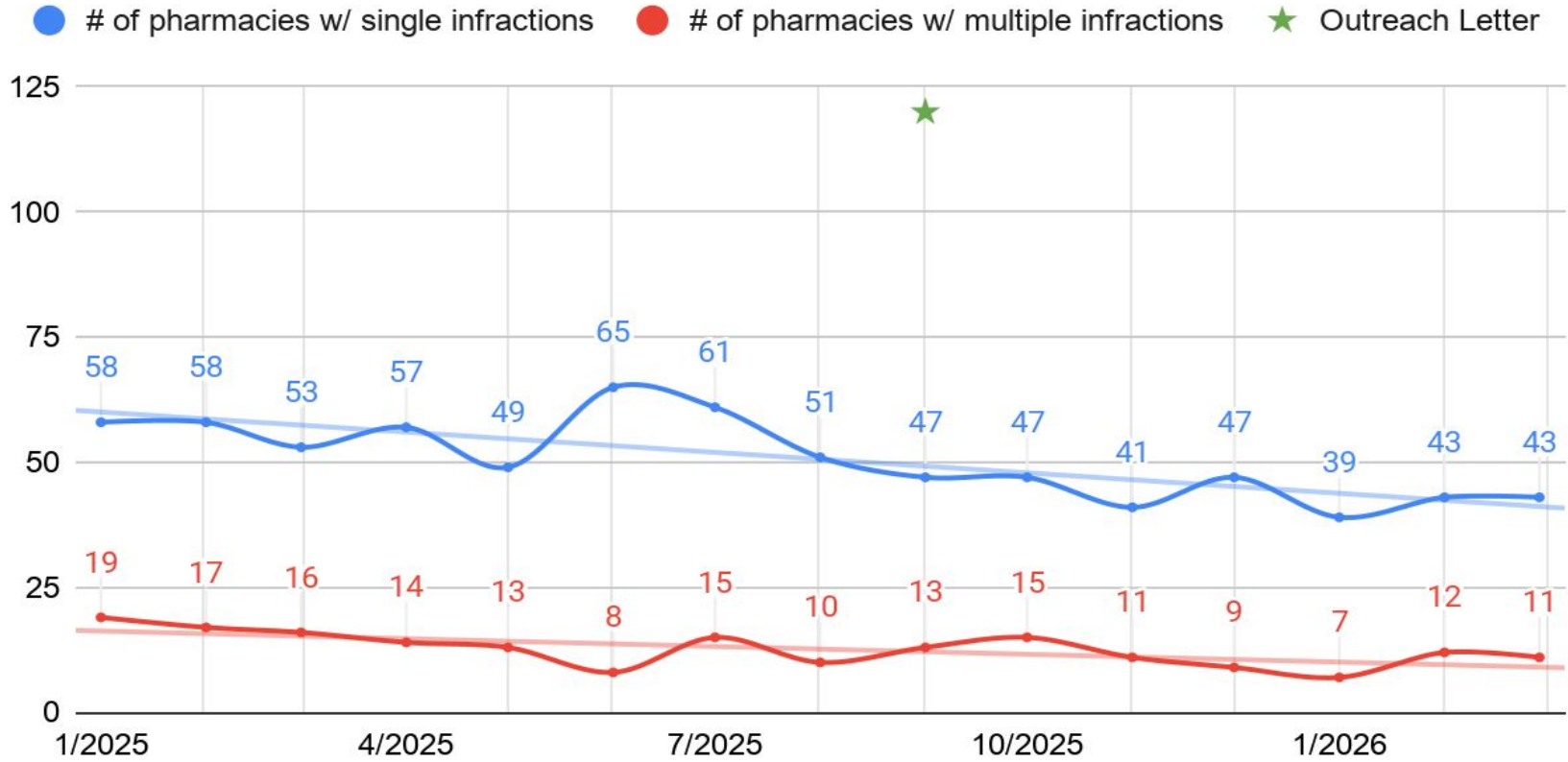
Pills Only Data:

2025 - Q1 2026 Counts



Pills Only - Infraction Data:

2025 - Q1 2026 Infraction Data



Pharmacy standing orders

Considering approaches to simplify the process



4/28/2026

Leisha Nolen, Utah State Epidemiologist

Moh Kyaw, VISTA Staff

Objectives

Primary goal—to reduce the burden on pharmacists while maintaining safe patient access to medications.

- Prior feedback indicated that standing orders were not being used because of the requirements to register and report
- Pharmacists have a hard time navigating the different reporting requirements for the different medications
- Evaluation with DHHS teams shows that data from standing order med distribution is not vital

Need for standing orders

Multiple options for pharmacists to dispense medications

- Prescription
- Collaborative practise agreement
- Pharmacy practice guidance
- Standing order

Based on the December 2024 meeting, the board felt there was still value in having standing orders

Current legislative and administrative framework

Utah's regulatory structure for pharmacy practice is divided between Codes (statutes passed by the legislature) and Rules (administrative details managed by state agencies like DOPL or DHHS).

- Code related to standing orders are in both:
 - Title 58 Occupations and Professions (DOPL)
 - Title 26B Utah Health and Human Services Code (DHHS)

Legislative codes

DHHS:

- Section 26B-4-505: Covers standing orders for hormonal contraceptives.
- Section 26B-4-409: Provides authority for schools to obtain and use emergency medications.
- Section 26B-4-510: Covers standing orders for opiate antagonists

DOPL:

- Section 58-17b-627: Outlines the authority for pharmacists to prescribe certain drugs or devices (e,g tobacco cessation, HIV PrEP/PEP)
- Section 58-17b-1005: Details requirements for physicians to specify authorized persons to dispense medications for administration by others (school nurse)

Legislative code

DOPL: 58-17b-627

- (3) The division shall make rules in accordance with [Title 63G, Chapter 3, Utah Administrative Rulemaking Act](#), to:
 - (a) designate the prescription drugs or devices that may be prescribed by a pharmacist under this section, beginning with prescription drugs or devices that address a public health concern that is designated by the Department of Health and Human Services, including:
 - (i) post-exposure HIV prophylaxis;
 - (ii) pre-exposure HIV prophylaxis;
 - (iii) self-administered hormonal contraceptives;
 - (iv) smoking cessation;
 - (v) naloxone; and
 - (vi) fluoride;
 - (b) create guidelines that a pharmacist must follow when prescribing a prescription drug or device, including guidelines:
 - (i) for notifying the patient's primary care or other health care provider about the prescription; and
 - (ii) to prevent the over-prescription of drugs or devices including but not limited to antibiotics;
 - (c) address when a pharmacist should refer the patient to an appropriate health care provider or otherwise encourage the patient to seek further medical care; and
 - (d) implement the provisions of this section.
- (4) The division shall make rules under Subsection (3) in collaboration with:
 - (a) individuals representing pharmacies and pharmacists;
 - (b) individuals representing physicians and advanced practice clinicians; and
 - (c)
 - (i) if the executive director of the Department of Health and Human Services is a physician, the executive director of the Department of Health and Human Services;
 - (ii) if the executive director of the Department of Health and Human Services is not a physician, a deputy director who is a physician in accordance with [Subsection 26B-1-203\(4\)](#); or
 - (iii) a designee of the individual described in [Section 26B-1-203](#).

Administrative rules

Rules provide the “how-to” for compliance, record-keeping, and reporting:

DHHS

- R433-200: Specific protocols and compliance requirements for pharmacist-led hormonal contraception dispensing.

DOPL

- R156-17b Pharmacy practice rule
 - 402 (25): Requires timely reporting to DOPL and DHHS.
 - 625: Standards for reporting and maintaining records for opiate antagonist dispensing. Requires the annual affirmation and report for Naloxone to be submitted by January 15.
 - 1005: Authorizes school stock.

Strategic roadmap

Phase 1: Legislative codes (Statutes)

Focus: Modifying the high-level legal authority within the Utah Code.

Primary targets: Sections 26B-4-505, 26B-4-510, and 58-17b-1005.

Phase 2: Administrative rules

Focus: Updating the Administrative Rules (DOPL and DHS) once the code is amended.

Primary targets: R156-17b (DOPL Pharmacy Rules) and R433-200 (DHHS Health Rules).

Phase I :
Propose legislative
change

Standing order medication and legal codes

Program	Legal code (statute)	Key requirements
Naloxone (opiate antagonist)	26B-4-510	Requires annual physician review; specify dispensers by license number.
Hormonal contraceptives	26B-4-505	Requires physician review "at least annually;" uses a standing order signed by SHO.
School emergency meds (Epi/albuterol/glucagon)	26B-4-409	Authorizes "qualified adults" at schools to obtain and use these medications.
Tobacco cCessation	58-17b-627	Not a standard standing order; falls under pharmacist prescribing authority protocols.
HIV (PrEP/PEP)	58-17b-627	Pharmacist-led prescribing protocol; does not use a traditional standing order.
Epi, glucagon, albuterol	58-17b-1005	Requires physician to specify people approved to dispense

Wording to remove

- requirements for DHHS to identify authorized pharmacists (person authorized to dispense)
- requirements for DHHS to review dispensing practises

Areas to review
& consider

Can we remove annual review requirements?

26B-4-505

26B-4-505. Standing prescription drug orders for a self-administered hormonal contraceptive.

A physician who is licensed to prescribe a self-administered hormonal contraceptive including a physician acting in the physician's capacity as an employee of the department, or a medical director of a local health department, may issue a standing prescription drug order authorizing the dispensing of the self-administered hormonal contraceptive under Section 26B-4-504 in accordance with a protocol that:

- (1) requires the physician to specify the persons, by professional license number, authorized to dispense the self-administered hormonal contraceptive;**
- (2) requires the physician to review at least annually the dispensing practices of those authorized by the physician to dispense the self-administered hormonal contraceptive;**
- (3) requires those authorized by the physician to dispense the self-administered hormonal contraceptive to make and retain a record of each person to whom the self-administered hormonal contraceptive is dispensed, including:**
 - (a) the name of the person;**
 - (b) the drug dispensed; and**
 - (c) other relevant information; and**
- (4) is approved by the department by administrative rule made in accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act.**

26B-4-510

- the opiate antagonist.
- (a) pursuant to a standing prescription drug order made in accordance with Subsection (2); and
 - (b) without any other prescription drug order from a person licensed to prescribe an opiate antagonist.
- (2) A physician who is licensed to prescribe an opiate antagonist, including a physician acting in the physician's capacity as an employee of the department, or a medical director of a local health department, as defined in Section 26B-4-512, may issue a standing prescription drug order authorizing the dispensing of the opiate antagonist under Subsection (1) in accordance with a protocol that:
- (a) limits dispensing of the opiate antagonist to:
 - (i) an individual who is at increased risk of experiencing an opiate-related drug overdose event;
 - (ii) a family member of, friend of, or other person, including a person described in Subsections 26B-4-512(1)(a)(i)(A) through (1)(a)(i)(F), that is in a position to assist an individual who is at increased risk of experiencing an opiate-related drug overdose event; or
 - (iii) an overdose outreach provider for:
 - (A) furnishing to an individual who is at increased risk of experiencing an opiate-related drug overdose event, or to a family member of, friend of, or other individual who is in a position to assist an individual who is at increased risk of experiencing an opiate-related drug overdose event, as provided in Section 26B-4-511; or
 - (B) administering to an individual experiencing an opiate-related drug overdose event;
 - (b) requires the physician to specify the persons, by professional license number, authorized to dispense the opiate antagonist;
 - (c) requires the physician to review at least annually the dispensing practices of those authorized by the physician to dispense the opiate antagonist;
 - (d) requires those authorized by the physician to dispense the opiate antagonist to make and retain a record of each person to whom the opiate antagonist is dispensed, which shall include:
 - (i) the name of the person;
 - (ii) the drug dispensed; and

58-17b-1005

Who is covered by this code?

Are other physicians using this code?

Can we eliminate the requirements or is that needed for other physicians?

glucagon kits, and stock albuterol.

(1) As used in this section:

(a) "Epinephrine protocol" means a protocol that:

(i) requires a physician to specify the persons, by professional license number, authorized to dispense the injectable epinephrine rescue medication;

(ii) requires a physician to review at least annually the dispensing practices of the persons authorized by the physician to dispense the injectable epinephrine rescue medication;

(iii) requires those authorized by a physician to dispense the injectable epinephrine rescue medication to make and retain a record of each dispensing, including:

(A) the name of the qualified adult or qualified injectable epinephrine rescue medication entity to whom the injectable epinephrine rescue medication is dispensed;

(B) a description of the injectable epinephrine rescue medication dispensed; and

(C) other relevant information; and

(iv) is approved by the division through rule made in accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act, in collaboration with the Medical Licensing Board created in Section 58-67-201 and the board.

(b) "Glucagon kit protocol" means a protocol that:

(i) requires a physician to specify the persons, by professional license number, authorized to dispense the glucagon kit;

(ii) requires a physician to review at least annually the dispensing practices of the persons authorized by the physician to dispense the glucagon kit;

(iii) requires those authorized by the physician to dispense the glucagon kit to make and retain a record of each dispensing, including:

(A) the name of the qualified adult or qualified glucagon kit entity to whom the glucagon kit is dispensed;

(B) a description of the glucagon kit dispensed; and

(C) other relevant information; and

(iv) is approved by the division through rule made in accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act, in collaboration with the Medical Licensing Board created in Section 58-67-201 and the board.

(c) "Stock albuterol protocol" means a protocol that:

(i) requires a physician to specify the persons, by professional license number, authorized to dispense the stock albuterol;

(ii) requires a physician to review at least annually the dispensing practices of the persons authorized by the physician to dispense the stock albuterol;

(iii) requires those authorized by the physician to dispense the stock albuterol to make and retain a record of each dispensing, including:

Are recording requirements needed or duplicative?

Wording related to recording dispensing in both 26B-4-510 and 505

authorized to dispense the self-administered hormonal contraceptive;

(2) requires the physician to review at least annually the dispensing practices of those authorized by the physician to dispense the self-administered hormonal contraceptive;

(3) requires those authorized by the physician to dispense the self-administered hormonal contraceptive to make and retain a record of each person to whom the self-administered hormonal contraceptive is dispensed, including:

(a) the name of the person;

(b) the drug dispensed; and

(c) other relevant information; and

(4) is approved by the department by administrative rule made in accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act.

How to move forward

First

- Identify partners from both DOPL, DHHS, and the pharmacy board to work on drafting needed changes
 - Include consultant from medicaid to assure billing options

Together

- Confirm all code with reporting or registration requirements are identified
- Draft proposed changes to code
- Review with board and stakeholders
- Identify legislator interested in championing changes
- Shift focus to rule changes

Thank you!