



Northwestern Special Service District

Northwest Fire & Rescue

Serving the Utah Communities of Gunlock - Veyo - Brookside - Central - Mountain Meadows



Washington County Commission
111 East Tabernacle
St. George, UT 84770

January 19, 2026

Dear Commissioners,

The Northwestern Special Service District Board Administrative Board of Control, respectfully requests that the Washington County Commission realign the service boundary for Gold Cross Ambulance Service in our Southern service area. As you know, Gold Cross ambulance is stationed full-time at the Veyo Fire Station, maintaining a 24-hour crew, with at least one paramedic on duty at all times. When the on-duty ambulance responds to a call, Gold Cross sends a St. George ambulance to the Ledges/Snow Canyon area on SR-18, to allow for faster coverage if a second call for service occurs.

Currently, our Gunlock service area receives ambulance service from the Santa Clara-Ivins Fire Department whose station is 15 miles away. This results in lengthy response times for our residents. Gold Cross Ambulance is stationed only 7 miles from Gunlock. We believe that adjusting their boundary for medical transport from the current mile-marker 10, on the West Veyo/Gunlock Road, to at least mile-marker 4, South of the Gunlock Reservoir, is in the best interest of public safety. This adjustment will allow the Gold Cross to respond to emergency calls in the town of Gunlock, thereby reducing our response times by at least 50%. While we sincerely appreciate the service provided by Santa Clara Ivins Fire Department, the closer proximity and advanced medical staffing at our Veyo station, makes Gold Cross Ambulance the most effective provider for Gunlock.

We respectfully urge the Commission to review and approve this boundary adjustment on an expedited basis. Our Board stands ready to provide any additional information and participate in discussions, to facilitate this process.

In review, we believe this boundary realignment will:

- Substantially reduce ambulance response times for Gunlock residents;
- Improve patient outcomes by providing faster access to advanced life support;
- Enhance the overall safety and well-being of our community.

Thank you for your attention to this important matter, and to your continued commitment to the health and safety to Washington County residents.

Sincerely,

A handwritten signature in cursive script that reads "Mike Johnson".

Mike Johnson, Chairmen