

# Utah Grants

Finance Committee  
Monthly Update

PROGRAM MONTHLY REPORT

MARH 13, 2026

REBECCA NIELSEN

DIRECTOR OF GRANTS ADMINISTRATION

# Topics

- ▶ Contract Overview
- ▶ Concerns
- ▶ Development Work – In Progress
- ▶ Timeline
- ▶ Future Work

# Contract Overview



- ▶ Vendor: **REI Systems, Inc**
- ▶ Contract Period: 9/7/23 – 9/6/26 with renewal options
- ▶ Contract Cost Total: \$2,122,364
  - ▶ Licenses/Storage \$1,135,604\*
  - ▶ Development: \$ 986,760

\*Includes contract modification for additional licenses and storage, revised SOW for remaining development items.

# Updates on Concerns



Volume of production issues/tier III customer service tickets

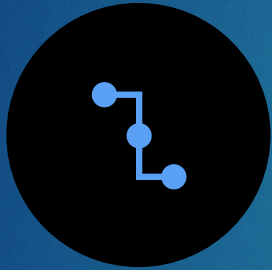
Update: 19 tickets were addressed and closed in February 2026. 12 existing and new tickets remain.



Delayed turn-around on tier III customer service tickets

Update: improvements to turn-around time and ticket handling by vendor.

# Update on Concerns



## API connectivity issues with Vantage

Update: New version of API tool pushed to production 2/26/26. Monitoring for improved connectivity.



## Inconsistent system-generated email notifications for tasks

Monitoring ongoing notifications, no known continued issues.

# Update on Concerns



Handling of financial transactions for awards with multiple funding sources (Title transfers, consolidated awards)

Update: Corrections put into production 3/2/26. Monitoring ongoing transactions.



User acceptance testing (UAT) feedback issues

Update: Implemented new testing protocols to include USBE input in testing protocols.

# Released Development

## 2.1 Release Deployed March 2, 2026

Work Item	Category	Issue
PDF Comparison	USBE User Experience Feedback	Allows USBE approvers the ability to compare submission revisions side-by-side in pdf comparison tool.
Enhanced Reporting and Dashboards	LEA Feedback, USBE User Experience Feedback	Improve reporting and dashboard information for both LEA and USBE users.
Refinement on Pre-Application	Expanded understanding of eligibility criteria	Allows USBE the ability to add funding to newly eligible LEAs after awards have been issued.
Refinement on Carryover Amendments	Efficiency, LEA Feedback	Adds ability to carry over unused funding from prior year.
Refinement on Global Search	LEA Feedback, USBE User Experience	Expand search ability across modules

# Released Development

## 2.1 Release Deployment March 2, 2026

Work Item	Category	Issue
Help Resource Expansion	LEA Feedback	Update “useful links” sidebar, expand to all tabs. Direct links to training materials
Accessing Pending Tasks	LEA Feedback	Expand access to pending tasks from one location, regardless of phase.
Improving Reporting Usability	USBE User Experience, LEA Feedback	Remove unused fields from reports, adds search box on reports, allows users to access report templates and save customized reports to personal reports folder.
New and Enhanced LEA Dashboards – Monitoring	LEA Feedback	Reconfigure LEA tables and dashboards, create new payment request and waiver directly from dashboard (reducing number of clicks)
New LEA Dashboards – Risk Assessment	LEA Feedback, Transparency	Add Risk Assessment access to Monitoring phase tabs for USBE and LEA views

# Ongoing Development Planned for March/April 2026

Work Item	Category	Issue
CNP Provider Payments	Efficiency	Incorporate Child Nutrition Program Awards and Payments into Utah Grants
FFATA Reporting Functionality	USBE User Experience, Federal Reporting Compliance	Build FFATA reporting interface with Sam.gov, automate federal reporting process

# Looking Ahead

## Proposed Upcoming work for 2026

Work Item	Category	Issue
Competitive Announcement Workflow	LEA Feedback	Reconfigure competitive application workflow to reduce the number of clicks needed to apply for competitive grant
USBE View Updates	Budget Grid Updates	Improve USBE views for Use Cases Budget Grids, LEA-Initiated Waivers, Others
Award Approval Workflow Changes	Efficiency	Updates to award approval workflow, reducing number of approvers needed. Adds efficiency and reduces time to award activation
Payment Approval Workflow Changes	Efficiency	Updates to payment approval workflow, reducing number of approvers needed. Adds efficiency and reduces time to award activation
Budget Revision Workflow Changes	Efficiency	Updates to budget revision approval workflow, reducing number of approvers needed. Adds efficiency and reduces time to award activation
Site Visit Workflow Changes	Efficiency	Allows USBE to close site-visit findings, reducing the needed submissions and workflow of LEA users
Risk Assessment Workflow Changes	Efficiency	Add pre-determined user to Risk Assessment review
IDT Redesign	Efficiency	Redesign IDT (USBE internal inter-program transfer) functionality

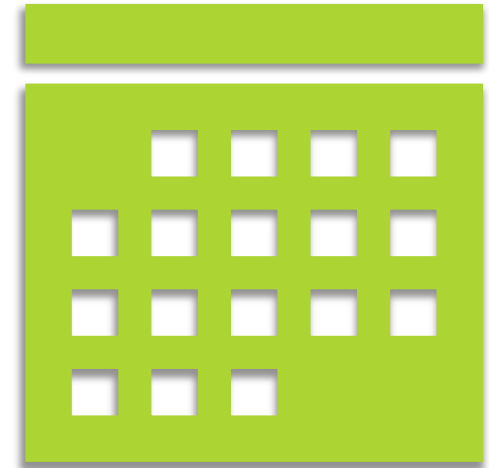
# Looking Ahead GovGrants 3.0



Areas	EGMS 3.0 - Lightning
Enhanced Performance	Much Faster Response and Page Load Time (60-80% faster)
More Intuitive	Shorter Learning Curve, Easier and quicker to Learn and Understand
Cleaner More Modern Interface	Modern interface with more granular control of screen configuration and display options
Improved Global Search	Searches in all Search results in tables increased by 5x (50k records).
Better Data Visualization	Usage of Lightning reporting - More dashboard types
Split Screen Usability	Can split view to show main record and related data
Sticky Filters / Screen Layout Settings	Filter, Navigator, and Collapse component applies throughout user session
Improved Global Search	Searches across all records, including in attachments / files. Search results increased to 50k records.
Usable Platform Features	Most platform features are natively usable with custom coding (e.g. Translation workbench, Duplicate rules, File previews, File versioning)
Mobile Ready	Better rendering on mobile browsers. Can extend to Mobile App.
Einstein AI Support	Next Best Action, Recommendation Builder, etc.
SunoAI Support Chatbot	SunoAI Chatbot – LLM end-user help desk
More Self-service screen design options	No-Code ability to change most screen parameters including screen layouts
Simpler Configuration	Lower level of effort for configuration -> Lower Cost
Consolidated, Simpler Codebase	1 language – Apex – Simpler to learn, simpler to enhance
New Salesforce Updates	Most enhancements to Salesforce are for Lightning platform
More Apps on Salesforce AppExchange	More apps, deeper integrations with more systems / drag and drop integration, newer versions

# Timeline

- ▶ Release 2.1 deployed 3/2/26
- ▶ CNP and FFATA updates planned for March/April 2026.



# Support

## Utah Grants Help Desk

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