

WASATCH FRONT WASTE AND RECYCLING DISTRICT (WFWRD)

BOARD OF TRUSTEES | REGULAR MEETING & PUBLIC HEARING AGENDA

To be held Monday, March 23, 2026, at 5:00 p.m. at the District Offices located at 604 West 6960 South, inside the Salt Lake County Public Works Administration Building Training Room. This meeting will also be held electronically via Webex. Public login is:

<https://slco.webex.com/slco/j.php?MTID=m574487f1195ee605cd15b2f1c026c62d>

Reasonable accommodations (including auxiliary communicative aids and services) for individuals with disabilities may be provided upon receipt of a request within five working days' notice. For assistance, please call V/385-468- 6332; TTY 711. Members of the Board may participate electronically.

Call to Order [5:00pm]: Emily Gray, Board Chair
Roll Call: Catarina Garcia, Board Clerk

1. Meeting Open for Public Comments

Members of the public wishing to provide written comments to the Board of Trustees may do so by submitting their comment to the Board Clerk at cgarcia@wfwrdutah.gov before Sunday, March 22nd at 9:00 p.m. All comments must include the name and address of the individual making the comment. These comments will be read at the meeting as if the individual were present. Public comments can also be made in person or via Webex during this time (comments are limited to 3 minutes).

2. Board of Trustees Business

2.1 Follow-up on Scheduling a Board of Trustees and Leadership Staff Retreat: Emily Gray, Board Chair
(Discussion/Motion Requested) [8 minutes / 5:00pm-5:08pm]

3. Consent Items (Approval/Motion Requested)

3.1 March 2, 2026 Regular Meeting Minutes [2 minutes / 5:08pm-5:10pm]

4. Business Items:

4.1 General Manager Report: Evan Tyrrell, General Manager **(Information/Discussion)**
[10 minutes / 5:10pm-5:20pm]

- Updates on 2026 Priorities, Goals, and Initiatives

4.2 Prospective Central Bulk Loading and Public Drop-Off Dates and Locations for the 2026 Seasonal Container Reservation Program (SCRP): Evan Tyrrell, General Manager **(Information/Discussion)**
[5 minutes / 5:20pm-5:25pm]

4.3 2026 Capital Replacement Update and Consideration for the Purchase of a Rear Load Refuse Truck: Evan Tyrrell, General Manager **(Information/Discussion/Motion Requested)**
[5 minutes / 5:25pm-5:30pm]

4.4 Customer Solutions Program Presentation: Renee Plant, Administrative Manager, and Yael Johnson, Customer Solutions and Communications Technology Manager **(Information/Discussion)**
[15 minutes / 5:30pm-5:45pm]

4.5 Overview of New Residential Cost and Service Comparison throughout the Tri-County Combined Salt Lake Metropolitan Area: Evan Tyrrell, General Manager, and Renee Plant, Administrative Manager **(Information/Discussion)** [15 minutes / 5:45pm-6:00pm]

5. Public Hearing on the Proposed 2026 Mid-Year Fee Schedule [6:00pm]

5.1 Open the Public Hearing for the Proposed 2026 Mid-Year Fee Schedule: Emily Gray, Board Chair
(Motion Required)

5.2 Public Comment *(limited to 3 minutes per person)*

5.3 Close the Public Hearing **(Motion Required)**

5.4 Consider the Adoption of Resolution 4445, a Resolution Adopting the 2026 Mid-Year Fee Schedule:
Board Chair Gray **(Information/Discussion/Adoption Requested)**

6. Closed Session (If Needed)

The Board of Trustees may temporarily recess the meeting to convene in a closed session to discuss the character, professional competence, or physical or mental health of an individual, pending or reasonably imminent litigation, and the purchase, exchange, or lease of real property, or other legally applicable reasons as provided by Utah Code Annotated §52-4-205.

7. Other Board Business

This time is set aside to allow Board Members to share and discuss topics.

8. Items for Subsequent Board Meetings

- Monday, April 27, 2026 Regular Meeting
 - General Manager Report
 - 1st Quarter 2026 Financial Report
 - Utah Association of Special Districts (UASD) Presentation
 - Regional Bulky Waste Program Comparison
 - Boundary Adjustment for the Northern Salt Lake County Service Area Annexed by Salt Lake City
 - District CDL Driver Drug and Alcohol Testing Policy
 - Overview of University of Utah Recycling Survey
 - Waste Diversion and Recycling Contamination Presentation

9. Adjournment

Wasatch Front Waste and Recycling District
2026 Priorities, Goals, and Initiatives (PGIs)
ONGOING DEVELOPMENT

Identifier	PGI Description	Additional Information	Benchmark(s)/Current Status	Unknowns/Challenges/Constraints	Status Update	Qualitative Benefits Achieved	Quantitative Benefits Realized		Quantitative Benefits Notes
ORGANIZATIONAL							One-time (2026)	Ongoing (annual) 2027+	
ORG.1	Conduct a comprehensive review and update of the District's Policy Manual	The Policy Manual contains several historic items from when the District was previously tied to SLCo. Several items warrant updates and clarifications.	Last comprehensive review and update unknown	May take additional staff and legal resources, which may be hindered by day-to-day needs and other priorities.	03/02/2026: Interim updates were approved during a BOT meeting. Due to level of review and updates needed, this PGI will be deferred until 2027 with the exception of additional interim updates, as needed.	Clarity and consistency was gained that will aid in multiple administrative and operational components of the District, including updating and maintaining internal Standard Operating Procedures.			Fee waivers for landfill vouchers were increased from 2% to 5%. However, this should not impact costs for the program, which have been trending around 3% per year over the past two years.
ORG.2	Modify the District's Charter to update WFWRD's operational serviceability, adapt to our service area's changing landscapes (e.g., redevelopments and new developments), ensure WFWRD's long-term financial solvency, and enhance WFWRD's overall efficiencies and economies of scale	SLCo Resolution No. 5954, which created WFWRD as a Special (Local) District, including past resolutions, limits the District's 'serviceability' predominantly to residential properties up to a fourplex. Given the valley's changing landscape, redevelopments and new developments are routinely multifamily structures, thereby reducing significant revenue sources, efficiencies, and economies of scale for the District.	Not yet started. The outgoing General Manager, who served in their role for over 20 years, recommended pursuing an adjustment to the District's serviceability.	(1) May take additional staff and legal resources, which may be hindered by day-to-day needs and other priorities. (2) Perceived competition from the private sector	03/17/2026: not yet started	Indicates active/open item Indicates inactive/open item Indicates updated item since last file version			
ORG.3	Begin conceptualizing the development of a long-term strategic plan for the District, including review of its mission and vision statements	A long-term strategic plan (est. 2027 or later) will aid the District in setting long-term goals with benchmarks and success indicators.	Expected to begin in 2027. Current PGIs in 2026 will help to establish benchmarks, goals, and other long-term initiatives.	TBD					
ADMINISTRATIVE							One-time (2026)	Ongoing (annual) 2027+	
ADM.1	Continually evaluate and optimize WFWRD's administrative processes in an effort to streamline workflows, enhance efficiencies, reduce costs, and maintain high-quality, essential public services and customer satisfaction								
ADM.1.1	Consolidate, where possible, the District's Standard Operating Procedures (SOPs) and create an Employee Handbook to streamline employee onboarding, provide a centralized document as an employee resource, reduce redundant information, and clarify policies, processes, and expectations	Approximately two dozen SOPs are anticipated to be incorporated into an Employee Handbook while ensuring consistency with the District's Policy Manual and that all necessary information is included. Resources from the District's membership with the Employers Council will be used to support the development of this Employee Handbook, including legal support from Fabian VanCott.	A standalone Employee Handbook does not currently exist and is complicated by dozens of SOPs, which sometime conflict with one another and create challenges in finding the information needed to support management, supervisors, and our frontline workers.	May take additional staff and legal resources, which may be hindered by day-to-day needs and other priorities.	03/17/2026: an initial draft Employee Handbook is nearly complete that will incorporate over 24 SOPs	Streamlining information into a centralized document that will optimize maintaining/updating while ensuring all employees have an easy-to-access single document for relevant information			
ADM.1.2	Optimize the Landfill Voucher Program request and redemption system, while collaborating with post-collection facilities to ensure the origination city/service area is able to be tracked.	Pending Board direction on the percentage of vouchers to be authorized by the GM based on the number of residential customers per city/service area.	The origination city/service area is not currently able to be tracked, but staff are working with our landfill partners to reinstitute tracking and reporting by city/service area.	The time and costs associated with voucher redemption tracking by service area may outweigh the benefits	03/02/2026: the Policy Manual was updated to allow for up to 5% of the number of households serviced by the District in each area or city. Currently, the District's partner landfills are reporting the origination city/service area in monthly invoices so the District can more effectively track redeemed vouchers. Some gaps remain that are being actively addressed.	Streamlining internal tracking mechanisms to better understand origination city/service area to track utilization and ensure adherence to the District's Policy Manual.			
ADM.1.3	Maintain and update internal SOPs to ensure clarity, accurateness, and compliance with rules, regulations, and policies.	Several SOP updates are underway and a prioritization matrix has been developed. In some cases, updates are published as Interim Provisional Updates (IPUs) to streamline immediate adoption while a comprehensive review and update is performed.	60 SOPs are currently in place. Although several are planned to be consolidated into an employee handbooks, new SOPs are needed to specify procedural and operational tasks.	SOP updates require, in some cases, significant staff resources, which may be hindered by day-to-day needs and other priorities. Legal review and support is sometimes needed when developing and updating SOPs.	03/17/2026: through prioritization, 5 SOPs have been updated and multiple updates are in progress. Over two dozen SOPs will be eliminated after incorporation into an Employee Handbook, which is currently being developed.	Clarification and streamlining SOPs support daily District functions while eliminating ambiguity across organizational functions.			
ADM.1.4	Maximize data integration across District platforms to optimize real-time data consolidation, trend analysis, and support decision making	The District has a significant number of software and database platforms that track countless data points from payroll, administrative, financial, and operational facets within and outside of the organization.	Currently transitioning from Microsoft Power BI to another user friendly platform.	Time, support, and reviews					
ADM.1.5	Evaluate and implement new data visualization techniques to aid in presentations, consolidating data sets into readily interpretable figures, charts, graphs, and tables, and helping to more effectively tell the District's story	This is a work in progress and being conceptualized from a variety of data sets. ADM.1.4 will directly support this initiative. One pending technique is to graph the total cost of ownership (TCO) of each heavy duty truck owned by the District that will include total repair and maintenance costs and age of the vehicle to determine an optimal replacement schedule, among other things.	New data visualization techniques that consolidate thousands of data points into readily interpretable figures, charts, graphs, and tables are currently being developed. Some have already been utilized for presentations to Taylorsville, Sandy, and other partner cities.	Time, support, and reviews					
ADM.2	Solicit and complete the Withdrawal Feasibility Assessment and Impact Analysis (FEIA)	The FEIA will evaluate the criteria contemplated in Utah Code 17B-1-510 along with an impact analysis of Herriman City's request to withdraw from the District and cumulative successive withdrawal scenarios.	An RFP is near finalization in collaboration with Herriman City. The District portion is budgeted for up to \$30,000.	It may prove to be difficult to find a vendor that is experienced with this unique analysis that also understands solid waste management systems.	02/19/2026: during a meeting with Herriman City, it was determined that a feasibility study could be deferred pending the development of an Interlocal Agreement to formalize Herriman City's withdrawal. Additional items discussed were as follows: • Herriman retaining the existing residential cans as part of the transition. • Coordinating timing so that withdrawal can occur as quickly as possible, while allowing Herriman the time it needs to get a final local entity plan prepared and to stand up its new operation. • Working together to ensure the transition is as seamless as possible for residents, particularly around billing cycles and service continuity.				
ADM.3	Successfully solicit a Recycling Processing and Recovery RFP and award to one of more vendors using a high-quality/best value approach.	The District's current contracts with Rocky Mountain Recycling (RMR) and WM expire on December 31, 2026. All contract extensions have been utilized.	The District current contracts with the only two Materials Recovery Facilities (MRFs) in SLCo, WM and RMR. WM has a monthly tonnage goal of 300 tons and RMR has a monthly tonnage commitment of 1,000 tons.	(1) Recycling markets continue to be poor on a global scale, thereby resulting in rising processing and recovery costs from single-stream recycling systems (2) Negotiations on terms, conditions, rates, and minimum tonnage commitments	03/17/2026: not yet started				
ADM.4	Continue with education and outreach initiatives that support recycling knowledge and drive down recycling contamination rates	Routine material composition audits show continued decreases in recycling contamination rates with a much higher percentage of contamination at WM as compared to RMR. Contamination in recycling results in additional costs to the District, which are typically adjusted on a monthly basis.	Based on 2025 end-of-year rolling averages, contamination rates were: District-wide average: 18.94% RMR average: 18.02% WM average: 26.78%	This is an ongoing challenge across the United States, which is related to a variety of factors, including education and outreach resources, recycling complexity, and variation of acceptable materials throughout the U.S.					
ADM.5	Incorporate at least four (4) presentations from District staff into various Board of Trustees meetings throughout 2026.	Topics may include, but are not limited to: billing and account management; customer service and website management; waste diversion and recycling education and outreach; fleet management and analysis; data integration and visualization; and more.	Not applicable. A list of topics and a schedule is being developed by staff.	None anticipated	3/18/2026; 1st two are scheduled - one scheduled to review the Customer Solutions department on Monday 03/23/26, the other to review the recycling program in April's BOT meeting				
ADM.6	Continue video review to evaluate reported missed pickup while offering late set-out return collections for verified late set-outs	Returns for collection services come at a high cost to the District and the Operations team seeks to minimize missed pickups. Missed pickups due to confirmed late set-outs are not completed, saving costs to the District. Missed pickups resulting from inadvertent driver error are completed by the District at no additional cost to the customer, whereas the District established a "late set-out return pickup fee" of \$25 that has been implemented in 2026.	Video review of reported missed pickups that were confirmed late set-outs saved the District an estimated \$95,000 in 2025.	N/A	03/17/2026: this initiative remains in progress and will be evaluated and quantified in mid-2026 and at the end of the year to calculate the one-time costs savings along with offset costs for customers who elect to utilize the late set-out return pickup fee for verified late set-outs.				
ADM.7	Reconcile and audit IT and phone/voice-related services provided from SLCo	Identify areas to reduce costs	January 2026 Invoice totaled \$19,802.86	N/A	3/17/26: several meetings and invoice reviews have been held with SLCo IT where multiple cost savings opportunities have been identified by eliminating unused accounts, former employee profiles, unused phone lines, including fax lines, and merging calendar accounts. More savings are anticipated to be realized in the coming months, which will be ongoing.	N/A	\$ 15,763.00	\$ 17,928.00	IT-Telecom Invoice Reconciliation
ADM.8	Review Caselle server utilization and identify servers that could be eliminated to reduce costs	Caselle is the District's financial tracking and payroll management system	As of March 2026, 9 servers are included as part of the Caselle management contract, which costs the District \$42,721.82 per year.	N/A	03/17/2026: a work order has been submitted to Caselle to eliminate the unused Document Management and Materials Management databases.	N/A	\$ 8,704.92	\$ 11,606.56	One-time costs assume the extra databases are removed effective April 1, whereas the ongoing costs represent that annual savings moving forward.
FINANCIAL							One-time (2026)	Ongoing (annual) 2027+	
FIN.1	Solicit and complete a line-of-service financial assessment by geographic service area	Line-of-service costs by geographic service area have not been necessitated in the past due to the District Policy Manual's provision for adopting a uniform fee structure (See Section 15.5 - Fees).	An RFP for a line-of-service financial assessment by geographic service area is under development and is budgeted for up to \$60,000.	This study will require a significant amount of staff resources in providing data and other information to a selected consultant. A consultant that understands solid waste management systems is highly desirable.	03/17/2026: not yet started. However, we have language from past drafts of the feasibility evaluation that will be used in drafting this RFP				
FIN.2	Successfully implement and sustain monthly billing beginning in February 2026 while optimizing workloads, ensuring consistent cash flow, and supporting customer inquiries	The District has historically billed on a quarterly basis.	A recurring status update on this initiative is being discussed during weekly management team meetings, which identify progress, challenges, resolutions, and support needs. A significant amount of education and outreach on this transition has been taking place over the past 6+ months and flyers are being placed on residential containers throughout the District's service area.	(1) customer engagements may increase (2) late payments may increase; the District will need to evaluate when to apply late payment charges throughout the first several months. (3) transitioning to a new payment transaction provider may create additional challenges, staff workload, and customer dissatisfaction.	03/17/2026: this has been completed. Monthly billing has taken place for the past two consecutive months and cash flow appears to be sustaining.				
FIN.3	Educate and incentivize additional customer enrollments in paperless, electronic billing services	Paperless billing reduces printing and mailing costs, energy, and staff time. The pending payment transaction fee can be used to incentive new sign-ups.	As of January 20, 2026, 19,487 out of 86,507 households serviced (22.5%) were signed up for electronic billing statements.	Some customers prefer paper bills that are mailed	03/17/2026: 20,234 electronic billing subscribers were enrolled (increase of 747 since January 20).				
FIN.4	Evaluate and implement new means and methods to reduce printing and mailing costs for customer billing	The finance team is actively pursuing this initiative, which would reduce full-size 8.5x11 paper bills to postcard-sized bills with an estimated ongoing annual savings of at least \$200,000.	Under the current full-size paper bills, printing and postage estimates are nearly \$600,000 annually with monthly billing.	Payment stubs from postcard bills may pose challenges in the processing of payments by the District's financial institutions.	03/17/2026: an ongoing evaluation has been occurring and we are currently waiting to hear back from our Zions Lock Box team to ensure the postcard-size return mail slips will work for accurately processing payments by customer account.				
FIN.5	Seek cost reduction and recovery options to reduce payment transaction fees to the District and its customers	The terms and conditions with a new merchant services vendor are currently being negotiated. This vendor has significant capabilities with integrating across the District's financial management program (i.e., Caselle) and is the highest-value/lowest cost option.	A new payment transaction fee is under development and was approved by the Board in November 2025 as part of its fee schedule public hearing.	TBD	03/17/2026: our new payment processing vendor, Point-and-Pay is anticipated to go live on April 1. If all things remain equal, this new payment processing vendor is estimated to save us \$140,000 annually on an ongoing basis compared to our existing payment processing vendor.		\$ 104,250.00	\$ 139,000.00	One-time represents a go-live date of April 1, whereas the ongoing savings represent a full year of savings moving forward.
FIN.6	Effectively track and control personnel and operating expenses while ensuring, where practicable, that overall expenses do not exceed the approved 2026 budget	The 2026 approved budget allocated total expenses of \$31,877,590 (\$12.7M personnel and \$19.2M operational). An additional \$5.3M was approved for capital purchases.	Preliminary, unaudited 2025 total expenses were \$3.33M below budget (\$1.78M in personnel and \$1.55M in operating) due to RfIs and ongoing cost savings and efficiency initiatives. In 2026, cost savings measures and efficiency initiatives are being implemented on an ongoing basis, and the District has temporarily postponed filling a few driver vacancies in January 2026 due to retirements and natural attrition.	None currently anticipated. However, markets remain uncertain and volatile.	03/17/2026: first quarter financials will be presented during the April 27, 2026 regular Board meeting. Throughout the first 3 months of 2026, and for most of the month of December 2025, the District has held 4 vacant Driver positions; 3 equipment operators and 1 lead position.		\$ 97,500.00		One-time includes 3-months (Jan-Mar) of savings from not backfilling 3 equipment operators and 1 lead operator positions.
FIN.7									

Wasatch Front Waste and Recycling District
2026 Priorities, Goals, and Initiatives (PGIs)
ONGOING DEVELOPMENT

Identifier	PGI Description OPERATIONAL	Additional Information	Benchmark(s)/Current Status	Unknowns/Challenges/Constraints	Status Update	Qualitative Benefits Achieved	Quantitative Benefits Realized		Quantitative Benefits Notes
							One-time (2026)	Ongoing (annual) 2027+	
OP.1	Using existing resources and budget allocations, maximize the capacity to better meet service demand for the Seasonal Container Reservation Program (SCRCP)	2026 goal is to attain an average of at least 72 containers serviced per day throughout the SCRCP season	~60 containers per day has been the service average for the past three consecutive SCRCP seasons	Recruitment and retention of seasonal workers. The District will be holding a strategy recruitment session in early-February.	03/17/2026: several initiatives, including central bulk loading and limited customer bulk drop-off locations are being established for 2026. 14 seasonal drivers are currently recruited with contingent offers for the 2026 season.				
OP.2	Obtain new subscriptions and grow the District's curbside green waste collection and reclamation program.	Growing the program would result in a higher percentage of waste diversion across the District's service areas while reducing overall disposition costs. Curbside green waste is delivered to the Salt Lake Valley landfill for composting, which is charged at a far lower rate per ton (i.e., \$17) than regular garbage (i.e., \$31 @ landfill & \$39 @ transfer station). Tipping fees at the Trans-Jordan Landfill are \$41/ton.	As of December 31, 2025, there were a total of 12,269 curbside green waste subscribers (with 320 additional green waste can subscribers). Total curbside green waste tons diverted for the 2025 calendar year were 5,958 at a total disposition cost of \$101,447.	(1) Extensive growth would require additional staffing and equipment resources. (2) the Salt Lake Valley landfill may not be able to accept a significant amount of new tonnage for their composting program. (3) the Salt Lake Valley Landfill is the only facility for which the District can deliver curbside green waste. This facility is located in an area that is far compared to the SLV transfer station and, in some cases, the Trans-Jordan Landfill					
OP.3	Continually evaluate and optimize WFWRD's operational processes in an effort to streamline workflows, enhance efficiencies, reduce costs, and maintain high-quality, essential public services and customer satisfaction								
OP.3.1	Evaluate the District's bulky waste management program to identify means and methods to increase WFWRD's operational capacity to meet community demand, increase efficiencies, optimize productivity, and reduce costs	Goal is to seek potential service modifications to be implemented in 2027 that would maximize efficiencies, better meet service demand, and reduce operational costs.	SCRCP is a unique program throughout the SLC metro area; most services are curbside with a variety of scheduling and limitations in the types of materials accepted.	(1) Major changes to the District's bulky waste program may require new equipment and capital expenses. (2) Major changes would require a large-scale education and outreach campaign, which may also include changes to acceptable materials. (3) Support and collaboration from the District's partner cities, including code enforcement, would be needed.	03/17/2026: the District is currently evaluating a transition to a curbside-based bulky waste program. A regional comparison of bulky waste programs will be provided during the April 27 Board meeting.				
OP.3.2	Seeks ways to maximize efficiencies and/or grow the District's front-load collection services	The District's front-load program has significant distances between collection points throughout Salt Lake County.	The District currently provides sporadic front-load service throughout Salt Lake County, including in Big and Little Cottonwood and Emigration Canyons. Total collection location counts as of December 31, 2025 were: ### collection locations for trash ### collection locations for recycle						
OP.3.3	Maximize the use of existing technology and explore new means and methods to maximize collection routing efficiencies and reduce missed pickups	The District is currently exploring routing software and other technologies to support this initiative, which are wide-ranging and complex. Our ongoing analysis is to determine needs versus wants to ensure the best value/lowest-cost option. An RFP would need to be developed prior to awarding any vendors to support this initiative.	The District currently uses Samsara for telematics and has a GIS Coordinator who helps support routing and many other operational items. Demonstrations have been held with a few prospective vendors to date.	(1) Implementation of routing software and integration with existing systems is incredibly time intensive and would require a dedicated Project Manager and other existing support staff. (2) Routing software comes at a high upfront cost, including tablets and other technology investments. (3) Any investment and implementation of routing software is not recommended until 2027. Funding was not included in the 2026 budget.					
OP.3.4	Review Seasonal Programs to determine cost-savings opportunities and increased efficiencies.	The District currently provides a central leaf bag drop-off program and a curbside Christmas tree collection program. As part of the leaf bag program, the District purchases and distributes leaf bags throughout its service area. Due to labor intensive requirements and costs, leaf bags are neither reclaimed nor diverted. They are landfilled. Acceptable Christmas trees are delivered to Diamond Tree where they are chipped into mulch for beneficial reuse and redistribution.	2024 leaf bag program * 1,001 tons @ 146 hauls (6.85tph) ** \$37,056 in tipping fees ***\$23,400 spent on leaf bags alone (500 cases) 2025 leaf bag program * 1,207 tons @ 215 hauls (5.61tph) ** \$44,694 in tipping fees ***\$31,864 spent on leaf bags alone (725 cases)	TBD	03/17/2026: the General Manager recommends that the District no longer purchase leaf bags beginning in fall of 2026. Currently, the District has leftover bags from 2025 (1,400 rolls) that will be available for pickup at the District's offices in 2026.	\$ 25,000.00	\$ 25,000.00	Estimated savings for no longer purchasing leaf bags in 2026 (one-time) and in future years (ongoing)	
OP.3.5	Deep dive into Fleet Repair and Maintenance Costs and determine how to reduce costs and minimize expensive repairs	Fleet repair and maintenance costs have shown consistent cost increases over the past several years. In 2026, the SLCo Fleet Department is increasing its labor rate by \$6 per hour and has a 20% markup on parts.	2024 actuals = \$4.34M 2025 unaudited = \$4.87M 2026 budgeted = \$5.25M	The District has a very large fleet of heavy duty commercial motor vehicles (CMVs). Optimizing fleet replacement timeframes before large repair costs are incurred would help in this expense category, but new CMV refuse trucks cost >\$400k per unit. 2025 CMVs 58 side-load trucks 3 front-load trucks 2 rear-load trucks 3 hook-lift trucks	03/17/2026: preliminary. The District has its first quarterly meeting with SLCO Fleet on April 28. Current discussion items include the following: •WFWRD Fleet Performance (opportunities and challenges) •Preventive Maintenance Intervals •Repairs •Tires/Brakes •Parts and Supplies •Scheduling/Planning •Overall Costs – what is costing WFWRD the most? •Discussion on SLCo Fleet Markups •Parts markup •Labor markup •Sublet markup •Environmental charges explanation of process •Value of Purcell tire checks and our option to participate in that program •Radio replacements (this is a side bar with SL County) but we need a long term plan •What are the long range plans with the CNG station •Do they have any suggestions for us as to what we could do better to help curb maintenance costs?				
OP.3.6									
OP.4	Continue to optimize the District's fleet composition while maximizing resale value and minimizing purchase prices while ensuring the District's fleet meets its needs in providing efficient, safe, and reliable services.	The District's has continued to right-size its light-duty fleet and has been purchasing diesel instead of CNG refuse trucks based on cost and resale factors. Over the past several years, new diesel trucks are listed at a reduced cost of \$50,000 per unit compared to CNG trucks. CNG trucks have also had dismal resale values over the past several years.	The District has purchased and deployed 4 diesel side-load trucks as of December 31, 2025 (8 remain on order) and planned to purchase 8 new diesel trucks as approved in the 2026 capital budget with an estimated savings of at least \$400,000.	Lead time, market supply, and volatile markets remain challenging	03/17/2026: resale value of old CNG trucks remain extremely challenging. The General Manager decided to defer 4 of the 8 approved diesel side load truck replacements in 2026 to ensure ongoing cash flow pending Herriman's withdrawal. Each of the 4 diesel side load trucks ordered cost \$62,314 less than quoted CNG trucks.	\$ 249,256.00		One-time savings represents the difference in cost of CNG v. diesel trucks of \$62,314 per unit. 4 diesel side load replacement trucks have been ordered out of the 8 replacement trucks that were approved in 2026.	
OP.5	Conduct structured route audits to verify correct billing for green waste and extra trash and recycle services.	Limited audits performed in 2025 resulted in corrected billings exceeding \$90,000 in additional annual ongoing revenues (captured in ORG.4).	There are a lot of missing cans throughout our service areas, most of which tend to end up missing during ownership transitions.		03/17/2026: structured route audit have commenced. Audit sheets are turned in daily to the Customer Solutions team where account billing is verified and updated, where appropriate.				
OP.6									
SAFETY							One-time (2026)	Ongoing (annual) 2027+	
SAF.1	Evaluate the District's safety culture, programs, training, and Health and Safety Plan (HASP) while identifying and implementing strategies to continually enhance District-wide safety culture and morale through employee engagement, recognition, accountability, and professional development								
SAF.1.1	Perform a comprehensive review and update of the District's Health and Safety Plan (HASP)	Consolidate the 10 existing safety-related SOPs, where appropriate, into the updated document.	The District's current HASP is dated 01/03/2020.						
SAF.1.2	Continue to provide staff training and hold safety-specific meetings								
SAF.1.3	In development								
SAF.2	Continually strive to reduce the District's Experience Modifier (EMod) by reducing losses and claims associated with incidents, accidents, and injuries.	The EMod is calculated based on a three-year running average of losses and claims, and directly affects the District's workers' compensation and liability premiums.	The District's EMod has been at the following numbers over the past four years (1.0 is a perfect score): 2022: 2.0 2023: 2.37 2024: 1.92 2025: 1.74						
SAF.3	Evaluate the District's Drug and Alcohol Testing Policy and consider a comprehensive review and update.	The District's D&A testing provider may have a DOT-approved and legal reviewed D&A Testing Policy that the District can adopt	The District's current D&A testing program is described in SOP 3.13 (last updated 4/29/2025) and may omit critical requirements and provisions to ensure organizational compliance and driver protection. Section 9.39 of the District Policy Manual includes some provisions for an alcohol and drug-free workplace.		03/17/2026: a standalone CDL driver drug and alcohol policy will be brought forward for the Board's consideration during the upcoming April 27 Board meeting. This policy is based on a DOT and legal reviewed template from the District's D&A testing partner, CODA.				
SAF.4	Evaluate the District's emergency response readiness, training, and planning program								
SAF.5									
							\$ 500,473.92 One-time (2026)	\$ 193,534.56 Ongoing (annual) 2027+	TOTAL COST SAVINGS
MISC.1	Continue ongoing cost savings measures implemented in 2025	Ongoing items from 2025 include Reduction-in-Force (RIF), underfilling supervisor and QA positions, admin reclass of controller/treasurer, route optimization, scheduling optimization, can service audits, and vendor/contract renewal negotiations.	Verification of reported missed pickups will be calculated mid-year and at end-of-year (not included in ongoing savings)	NA				\$ 1,240,000.00	See "Additional Information." Route and scheduling optimization were reduced by \$85,000 due to variability in fuel costs, staffing levels, etc.
							\$ 1,740,473.92 2026 Combined	\$ 1,433,534.56 Ongoing (annual) 2027+	CUMULATIVE COST SAVINGS
	Indicates active/open item								
	Indicates inactive/open item								
	Indicates updated item since last file version								

2026 Seasonal Container Reservation Program (SCRP)
Prospective Bulk Loading and Public Drop-off Dates and Locations

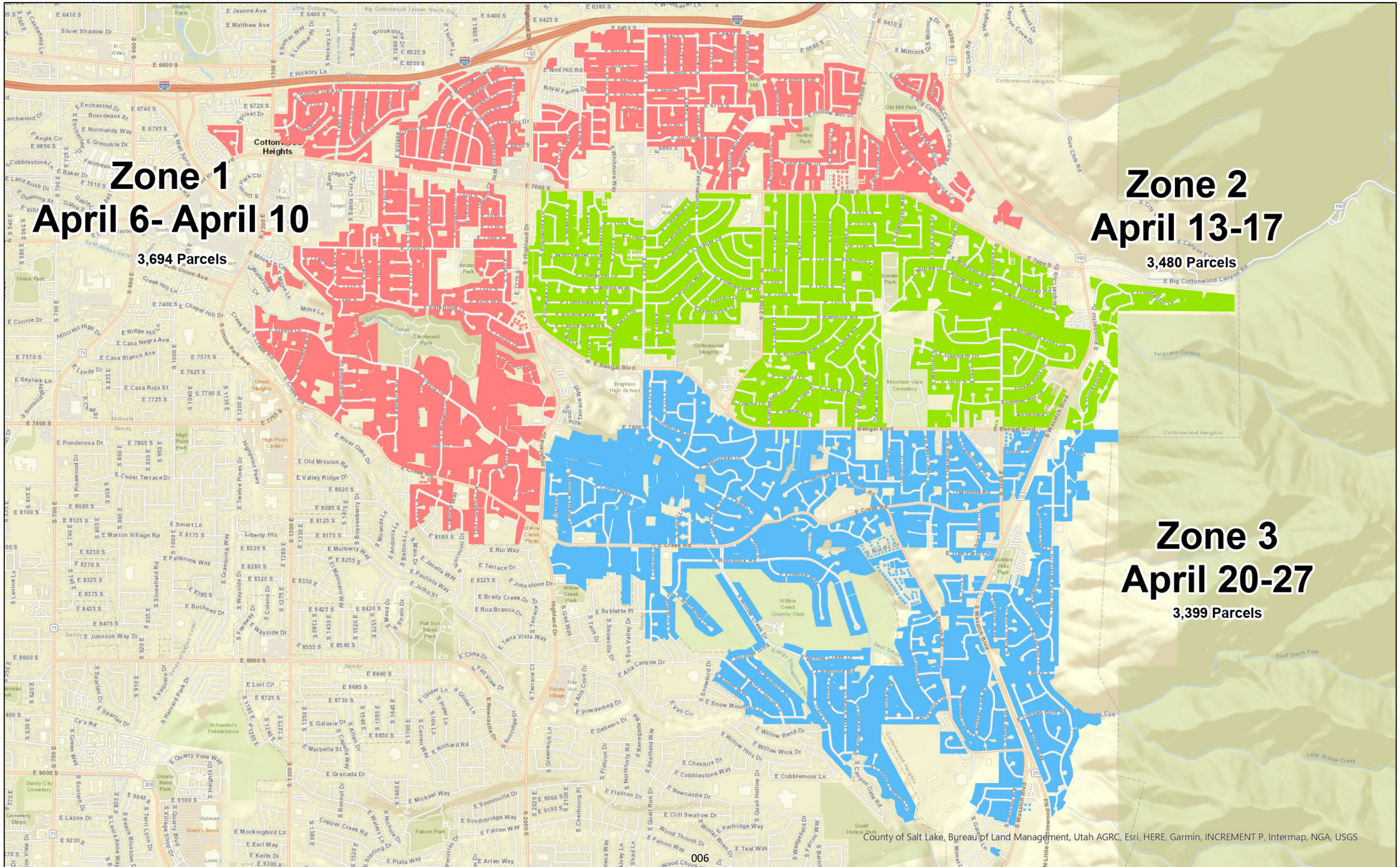
**Pending authorization; not guaranteed at this time*

City/Area	SCRP Dates	WFWRD Central Bulking Area	Central Drop-Off Location	Customer Drop-Off Allowed?	Dates of Customer Drop-Off
Cottonwood Heights / Willow Creek	April 6 - April 27	Bywater Park*	N/A	No	N/A
Granite / 4B Lane / Sandy Hills / Sandy City Area	April 28 - April 30	Big Bear Park*	N/A	No	N/A
White City	May 1, 4-5	Big Bear Park*	N/A	No	N/A
Herriman City / Copperton	May 6 - May 27	N/A	N/A	No	N/A
Magna	May 28 - June 11	N/A	Pleasant Green / Rec Center*	Yes	June 2-4 (Tu-Th, 8am-2pm)
Kearns / West Jordan	June 12 - July 6	N/A	Kearns Rec Center / Oquirrh Park*	Yes	June 23-25 (Tu-Th, 8am-2pm)
Taylorsville	July 7 - August 3	N/A	Rec Center / Valley Park*	Yes	July 14-16 (Tu-Th, 8am-2pm)
Millcreek	August 4 - Sept 1	N/A	Holladay Lions Rec Center*	Yes	August 18-20 (Tu-Th, 8am-2pm)
Holladay / Murray	Sept 2 - Sept 25	N/A	Holladay Lions Rec Center*	Yes	September 15-17 (Tu-Th, 8am-2pm)

CITY	Servicing Dates		
Cottonwood Heights	Apr 6-10		
		Apr 13-17	
Willow Creek <i>(Sandy Unincorp)</i>			Apr 20-27
Granite <i>(Sandy Unincorp)</i> & Sandy City	Apr 28-29		
Sandy Hills <i>(Sandy Unincorp)</i>			
Willow Canyon <i>(Sandy Unincorp)</i>		30-Apr	
4B Lane			
White City			May 1, 4-5
Herriman	May 6-12		
		May 13-19	May 20-27
SouthWest			
Copperton ¹			May 20-27

CITY	Servicing Dates		
Magna	May 28-Jun 11		
Kearns/West Jordan	Jun 12-18	Jun 22-26	Jun 29 - Jul 6
Taylorsville	Jul 7-14	Jul 15-22	Jul 23-Aug 3
Millcreek	Aug 4-12	Aug 13-21	Aug 24 - Sept 1
Big Cottonwood Canyon ²	Aug 3-31		
Holladay	Sept 2-10	Sept 11-18	
			Sept 21-25
Murray			

* Plans for Emigration Canyon are in development





Sandy Hills April 28 - 29

246 Parcels

4B Lane April 30

Willow Canyon April 30

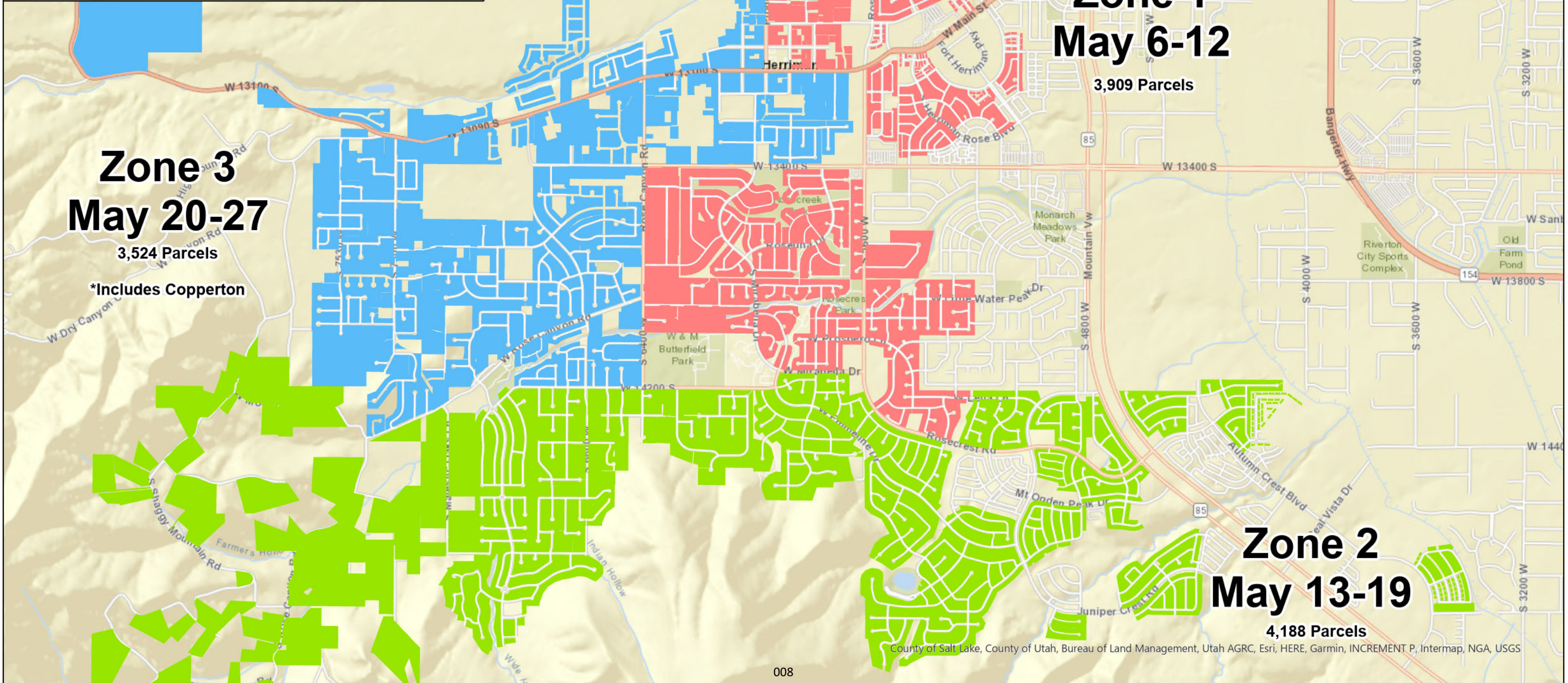
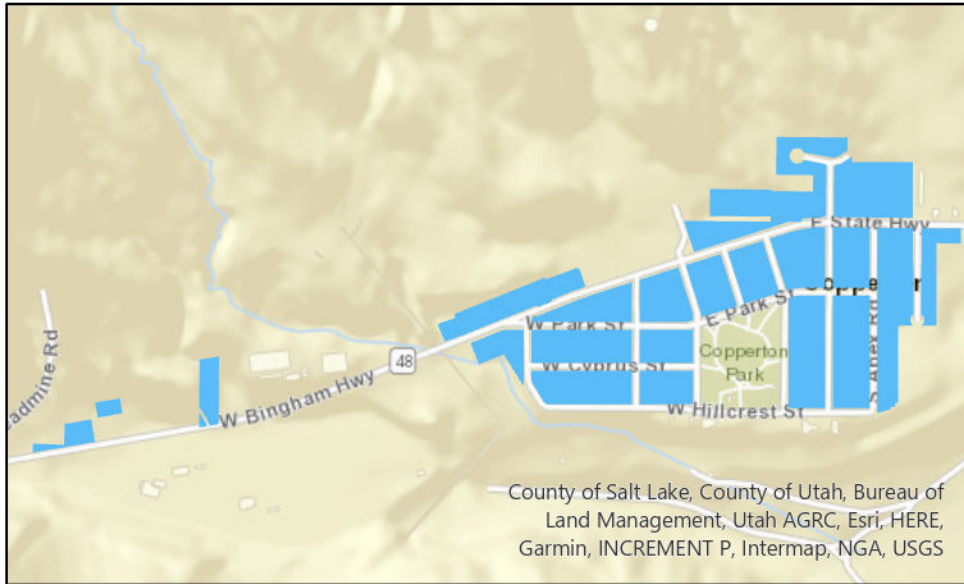
251 Parcels

Granite April 28 - 29

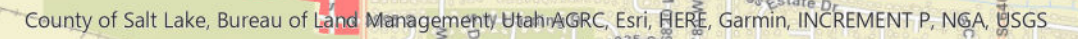
422 Parcels

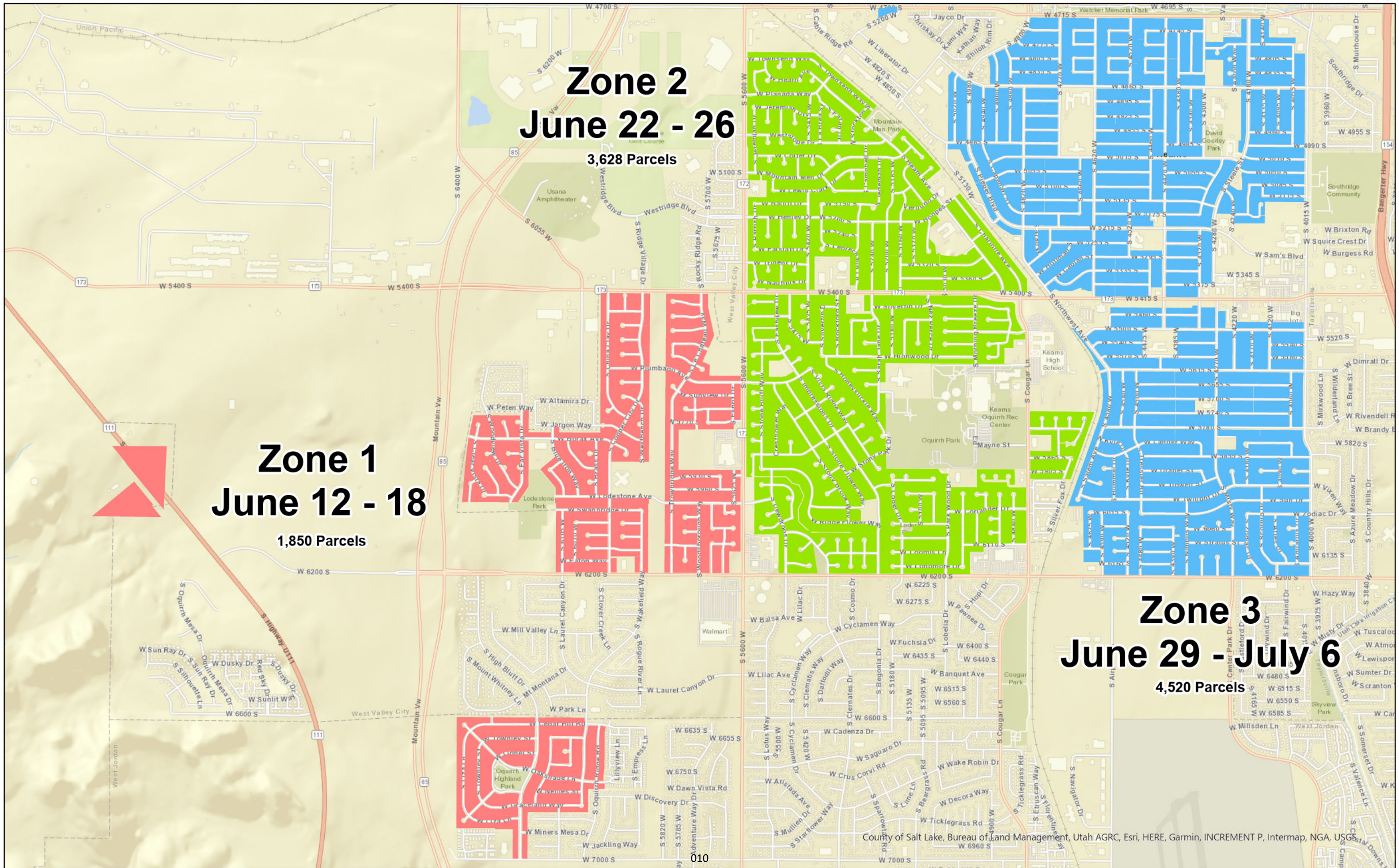
White City May 1, 4-5

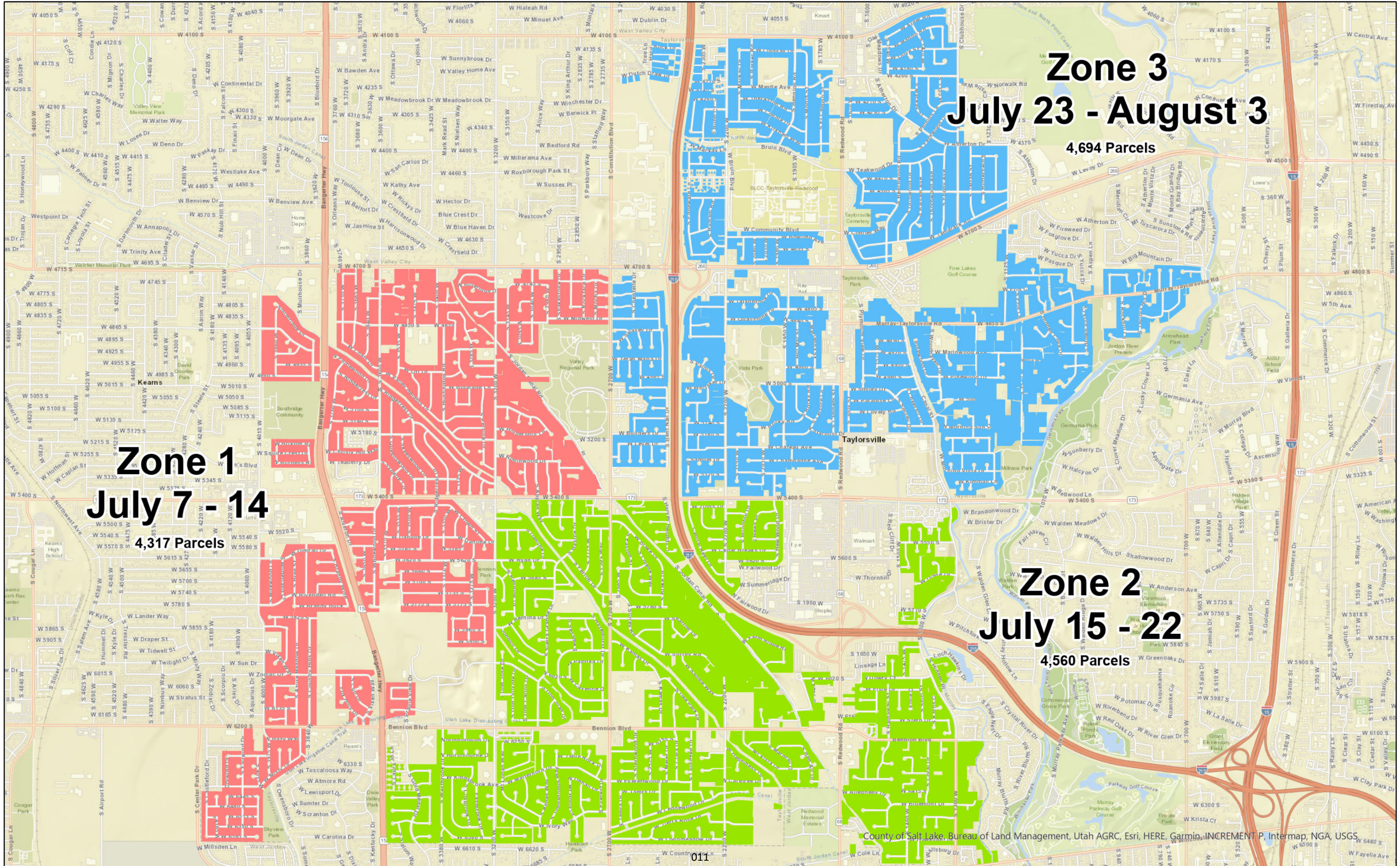
1,818 Parcels



7,680 Parcels



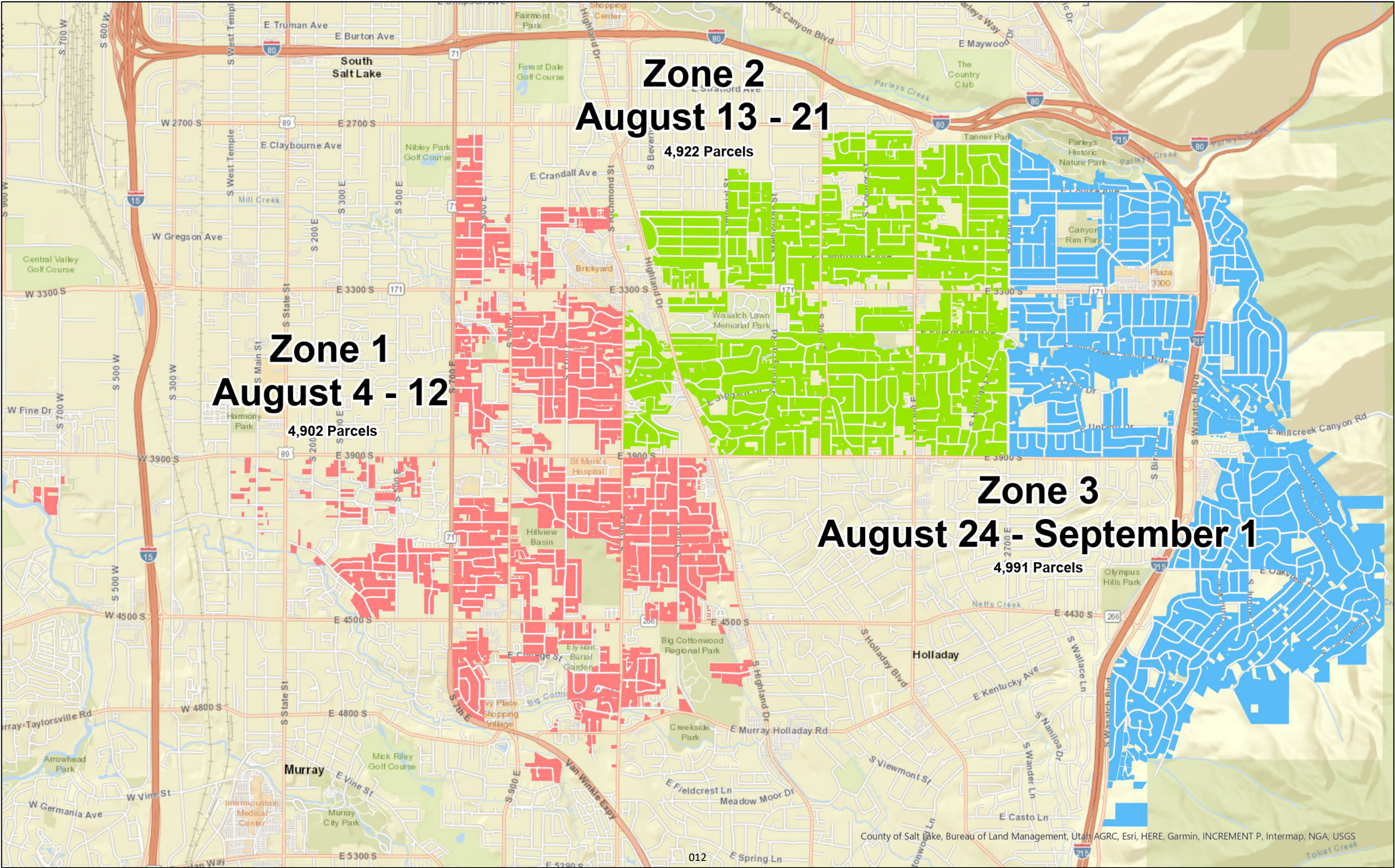


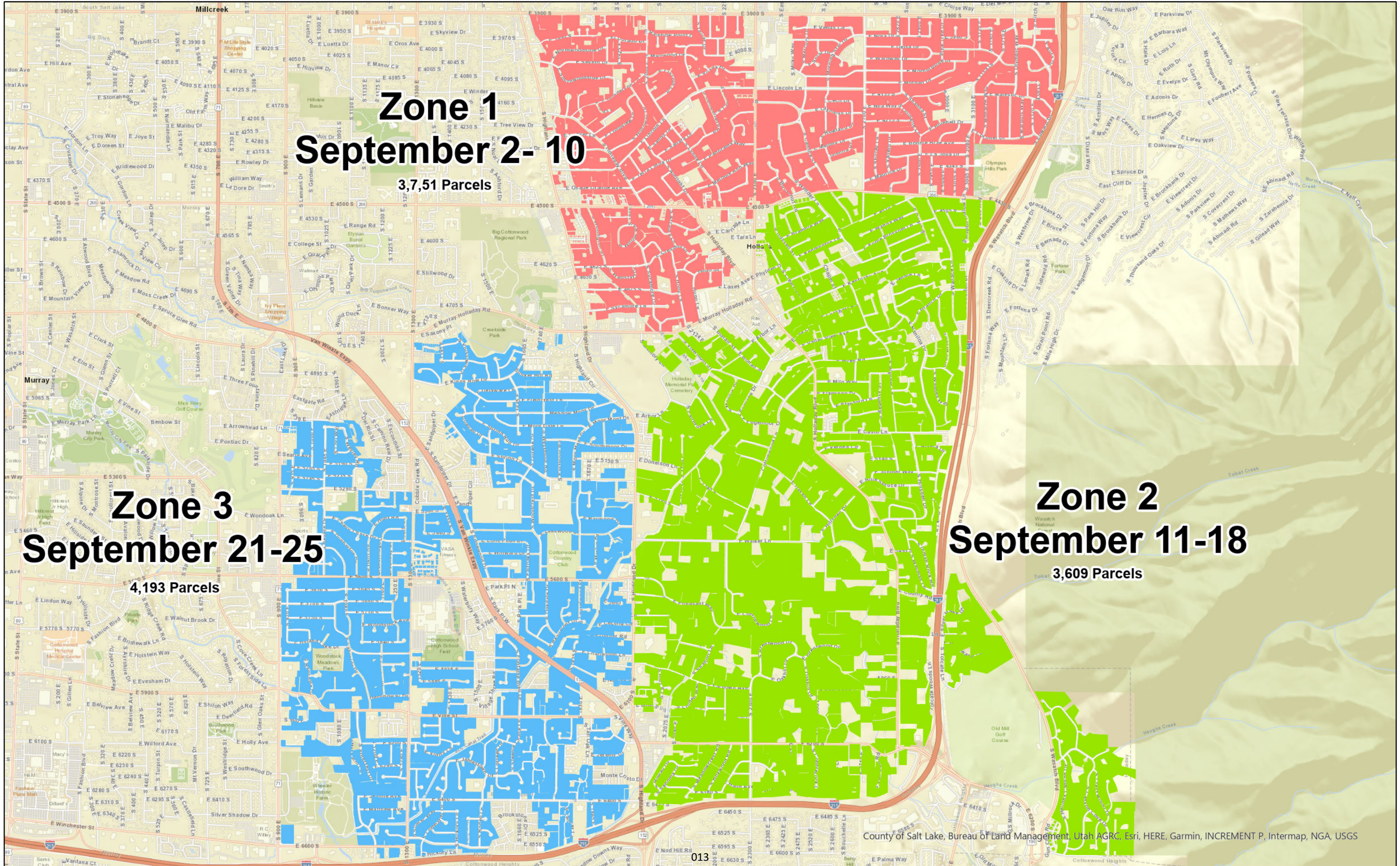


Zone 3
July 23 - August 3
4,694 Parcels

Zone 1
July 7 - 14
4,317 Parcels

Zone 2
July 15 - 22
4,560 Parcels





2026 Planned Capital Purchases					
Description	2026				
	Original Budget	Purchase Plan Changes	Projected Savings	Amount Spent	Remaining Budget
Carry Forward from 2024					
One Hook Lift Truck - SCRP	\$ 74,940		\$ 6,357	\$ 68,583	\$ 6,357
One Cabover Delivery Truck - Cans	77,600				77,600
Subtotal	\$ 152,540	\$ -	\$ 6,357	\$ 68,583	\$ 83,957
Carry Forward from 2025					
Eight Diesel Side Load Trucks @ \$409,456 each ¹ (CNG quoted at \$459,900 ea., purchased diesel at \$409,456 instead resulting in total savings of \$403,552)	\$ 1,473,856			\$ -	\$ 1,473,856
One Used Hook-lift Truck - SCRP	40,000			-	40,000
Subtotal	\$ 1,513,856	\$ -	\$ -	\$ -	\$ 1,513,856
Planned Purchases for 2026					
Eight Diesel Side Load Trucks @ \$429,900 each (Plan change to four Side Load Trucks @ \$410,879. CNG would have cost \$62,000 more per truck, or \$248,000 total savings.)	\$ 3,439,200	\$ 1,643,516	\$ 1,795,684	\$ -	\$ 3,439,200
One Rear Load Truck		352,000	(352,000)		
One Cabover Delivery Truck - Cans	77,600				77,600
Two Light-Duty Trucks	96,000				96,000
Administration Pool Vehicle - Toyota Highlander	45,000		1,079	43,921	1,079
Subtotal	\$ 3,657,800	\$ 1,995,516	\$ 1,444,763		\$ 3,613,879
Totals	\$ 5,324,196	\$ 1,995,516	\$ 1,451,120	\$ 68,583	\$ 5,211,692

¹ Purchased eight chassis in 2025 totaling \$1,801,792. Carryover was for bodies totaling \$1,473,856.

Current WFWRD Rear Load Trucks

Unit	Year	Make	Model	Body info	Miles
27340	2011	Peterbilt/ McNeilus	Rear loader	28 yard capacity	121,289
27369	2013	Peterbilt/ McNeilus	Rear loader	28 yard capacity	108,101

We mainly use these now for leaf bags. Within that 6 week period we average 4 days down per unit due to aging. If we are proposing daily use, we need to replace them as they will not be regularly available for that type of use. Most of the downtime is due to age and limited availability of parts.

2026 rear load pricing

chassis	\$	226,987.00
body	\$	104,376.00
weld reinforcements	\$	20,000.00
Total	\$	351,363.00

escalation 4% 2027 purchase \$ 365,417.52 * to be considered in 2027 budget



WASATCH FRONT

Waste & Recycling District

Customer Solutions Program & Team Overview

March 23, 2026 Board of Trustees Meeting

Yael Johnson, Customer Solutions & Communications Technology Manager

Customer Solutions & Communications Technology Manager

Customer Solutions (CS) Team

- Lead day-to-day CS operations
- Support staff workflow and service delivery

Technology Management

- District website management
- Online service requests and forms
- Resident information and resources
- Reduces routine inquiries and improves access

Communication

- Resident communication channels
- Inter-department coordination
- Public information resources

Key Responsibilities

- Lead the 5 Customer Solutions Specialists and service delivery processes
- Maintain and improve digital tools that support resident services
- Ensure residents have clear, reliable ways to contact the District
- Strengthen communication between Customer Solutions and field operations
- Expand online service options to improve accessibility
- Implement systems that improve response times and reduce routine inquiries
- Work directly within the District's financial management system to manage accounts and service records

Communication Channels Managed by Customer Solutions Specialists (CSS)

- Provide preferred avenues for residents to contact the District
- Ensures quick access for urgent service needs
- Supports timely communication between residents and staff
- Residents can also walk into the District office for in-person assistance
- Our Customer Solutions Specialists are local and easy to reach, which allows quicker response and familiarity with the community
- Residents speak directly with someone who understands District programs, routes, and services



Phone

(M-F 8:00 AM–4:45 PM)

- Service questions
- Billing & payment assistance
- Urgent service issues



Email/Online

(M-F)

- Submit service requests
- Sending of questions
- Non-urgent inquiries



Live Chat

(M-F 8:00 AM to 4:45 PM)

- Direct interaction with the team
- Quick questions
- Available during business hours



Walk-In

(M-F 8:00 AM–5:00 PM)

- In-person account assistance
- Billing & payment support
- Help with service questions & programs

A Year in Customer Solutions

2025 Total Customer Interactions (CI)

58,185

Phone Calls



Phone Calls

20,625

Emails & Online Requests



Emails & Online Requests

3,099

Live Chat Conversations



Live Chat Conversations

Customer Service Coordination

Customer interaction volume fluctuates seasonally, with higher contact activity during spring and summer program periods when service requests and program participation increase.¹

The Gateway for Resident Services

Serving the Community

CSS connects residents with District services and field operations.

Incoming Questions & Requests from Residents

- Service questions
- Program requests
- General and program-specific inquiries
- Billing and payment assistance
- New accounts & additional service setup
- Account & servicing issue investigation
- SCRP scheduling

Customer Solutions Office

- Account verification & service setup
- Billing support and payment assistance
- Issue investigation and resolution
- Service coordination with Operations
- Resident communication and follow-up
- Sending of new customer welcome letters
- Review of truck videos for missed pickup investigations

Operations & Field Teams

- Route servicing and collection
- Container delivery, repair, and replacement
- Program implementation and support
- Field investigation and response

How Issue Requests Move Through the Office

Handling even simple requests requires a structured process to ensure accurate documentation and proper routing.



DAILY ALIGNMENT PRACTICES

- 1 Morning Customer Solution team huddles to review workload and priorities
- 2 Participation in the daily Operations meeting to share resident feedback and service needs
- 3 Ongoing communication with field supervisors via Webex throughout the day

This daily coordination ensures timely responses and strong alignment between office and field operations.

Impact of the Customer Solutions Office

Key Responsibilities



- Faster response and resolution of resident service concerns
- Accurate documentation and tracking of service requests and account activity



- Improved communication between residents, office staff, and field operations
- Expanded digital access to district services through online requests, live chat, and messaging tools



- More efficient coordination between the office and operations teams
- Improved communication between residents, office staff, and field operations



- Expanded digital access to district services through online requests, live chat, and messaging tools
- Expanded digital access to district services through online requests, live chat, and messaging tools
- Expanded digital access to district services through online requests, live chat, and messaging tools

This role helps ensure resident concerns are addressed efficiently while keeping operations informed and coordinated throughout the day.



Thank You

Your leadership and continued support allow us to improve communication, expand digital access to services, and provide responsive support to our residents.



On behalf of the Customer Solutions team, thank you for your continued trust and support.

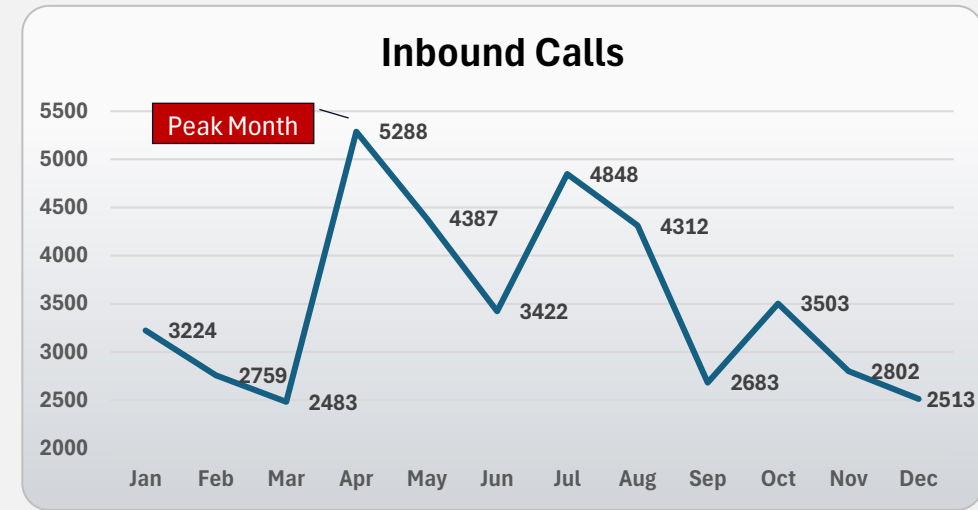
Appendix:

Seasonal Demand Information

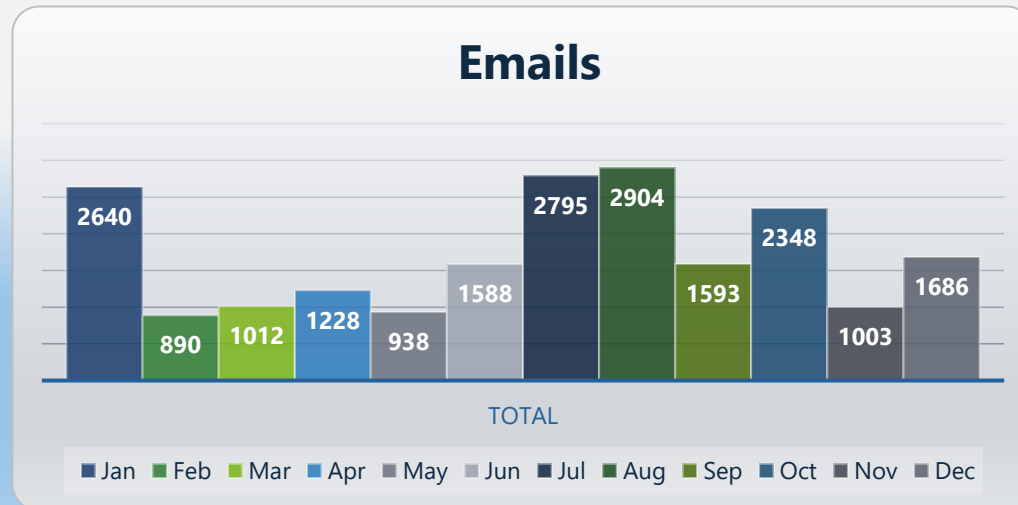


Seasonal Peaks¹

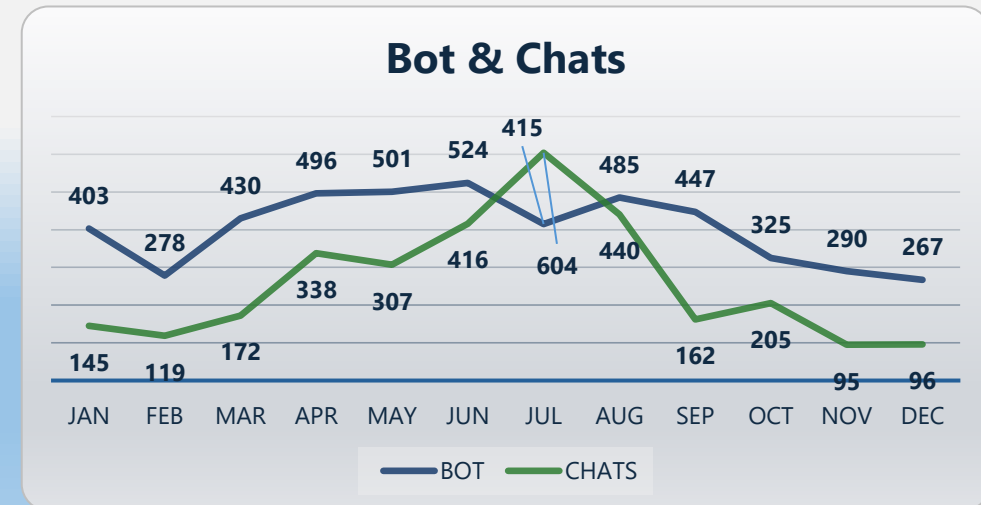
- Customer interactions increase during spring and early summer seasonal programs, and right after quarterly billing (historically)
- April of 2025 recorded the highest inbound call volume we've seen historically with **5,288 inbound calls**
- This trend reflects increased resident participation and service inquiries during peak program periods



Source: District Customer Solutions MIS Data, 2025



Source: District Customer Solutions MIS Data, 2025



Source: District Customer Solutions MIS Data, 2025

¹ We anticipate seasonal peaks will change 2026 and forward, since we have moved away from quarterly billing

NOTICE OF PUBLIC HEARING
Wasatch Front Waste and Recycling District (WFWRD)
Proposed 2026 Mid-Year Fee Schedule

The Board of Trustees of Wasatch Front Waste and Recycling District hereby gives notice of its Proposed 2026 Mid-Year Fee Schedule Public Hearing. Mid-Year Fee Schedule adjustments are proposed to add new opt-in residential services, establish assessment fees for prohibited materials, and normalize rates for equivalent service types. Base residential service rates are not increasing. If adopted, the mid-year fee schedule will be effective April 1, 2026.

Date: Monday, March 23, 2026

Time: 6:00 p.m.

Place: WFWRD Offices located at 604 West 6960 South, Midvale Utah 84047.

This meeting will also be held electronically via Webex.

<https://slco.webex.com/slco/j.php?MTID=m574487f1195ee605cd15b2f1c026c62d>

Meeting Number (Access Code): 2486 638 2040; Password: rsRmJMWZ328

Wasatch Front Waste and Recycling District:

- Intends to add the following Residential Only Specialty Curbside Collection Services by request, subject to availability and geographic location:
 - Pickup Service (per household) - Valley, In-District: \$20.00
 - Pickup Service (per household) - Canyon Communities, In-District: \$30.00
 - Pickup Service (per household) - Valley, Out-of-District: \$40.00
 - Tires (each): \$5.00
 - Tires on Rim (each): \$6.00
 - Mattresses (per piece): \$20.00
 - Freon Containing Appliances (each): \$25.00
 - Non-Freon Containing Appliances (each): \$10.00
 - Extra Can Pick-up: \$25.00
- Intends to establish Prohibited Materials Assessment Fees as part of the residential Seasonal Container Reservation Program (SCRCP):
 - Tires (per tire): \$10.00
 - Freon-Containing Appliances (per unit): \$50.00
 - Hazardous or Toxic Materials: Cost + 15%
 - Other Prohibited Materials: Cost + 15%
 - Commercial, Contractor, or Industrial Generated Waste: \$400.00 per container
- Intends to round down the cents on Special Service Accounts for 4-Yard Front Load Container Garbage Services:
 - 2 Tips per Week (8 each month): from \$215.21 to \$215.20 per month
 - 3 Tips per Week (12 each month): from \$322.81 to \$322.80 per month
 - 4 Tips per Week (16 each month): from \$430.42 to \$430.40 per month
 - 5 Tips per Week (20 each month): from \$538.02 to \$538.00 per month
- Intends to reduce the fees for Side Load Special Service Accounts:
 - Garbage Can: Weekly service from \$26.00 to \$19.50 per month
 - Recycling Can: Weekly service from \$19.00 to \$15.50 per month
 - Additional Recycling Can (each can): Weekly service from \$12.00 to \$10.00 per month
- Intends to normalize the fees for Special Clean-up Services for Municipalities:
 - Mattresses (per piece): \$20.00
 - Freon Containing Appliances (air conditioners, refrigerators) [each]: \$25.00
 - Tires (each): \$5.00
 - Tires on Rim (each): \$6.00

For specific details on the Proposed 2026 Mid-Year Fee Schedule, visit:

<https://wfwrdutah.gov/about/our-board-trustees>. Documents will also be made available for public inspection at WFWRD's Office during regular hours, Monday through Friday from 8:00 a.m. to 5:00 p.m.

Public comments on WFWRD's Proposed 2026 Mid-Year Fee Schedule may be emailed to cgarcia@wfwrdutah.gov by Monday, March 23rd at 9:00 a.m. and will be read at the Public Hearing. WFWRD will also receive public comments as follows:

During the Public Hearing, all interested persons in attendance in person and on-line will be given an opportunity to be heard regarding WFWRD's Proposed 2026 Mid-Year Fee Schedule.





Wasatch Front Waste and Recycling District
Proposed 2026 Mid-Year Fee Schedule

Residential Fees		April 1, 2026	January 1, 2026			
Waste & Recycling Collection Fees		2026 Monthly	2026 Monthly	2026 Annual	2025 Monthly	2025 Annual
Garbage and Recycling 1st Cans.....	No Change	No Change	No Change	No Change	\$26.00	\$312.00
Garbage Waste - Additional Can (each).....	No Change	No Change	No Change	No Change	\$19.50	\$234.00
Recycle - Additional Can (each).....	No Change	No Change	No Change	No Change	\$5.00	\$60.00
Full-time Residents (Big Cottonwood Canyon (Compactor use)).....	No Change	No Change	No Change	No Change	\$18.00	\$216.00
Indigent/Hardship Relief.....	No Change	No Change	No Change	No Change	\$13.00	\$156.00
Seasonal Residents (Big Cottonwood Canyon).....	No Change	No Change	No Change	No Change	\$11.75	\$141.00
Green Waste - 1st Can.....	No Change	No Change	No Change	No Change	\$12.00	\$144.00
Green Waste - Additional Can (each).....	No Change	No Change	No Change	No Change	\$3.50	\$42.00
Glass Waste - 1st Can.....	No Change	No Change	No Change	No Change	\$8.50	\$102.00
Glass Waste - Additional Can (each).....	No Change	No Change	No Change	No Change	\$2.50	\$30.00
Residential Can Fees		2026	2026	2025		
Garbage, Recycle, and Green Second Can Start-up Fee	No Change	No Change	\$70.00 each			
Glass Second Can Start-up Fee.....	No Change	No Change	\$55.00 each			
New Home Can Charge (includes 1 garbage and 1 recycle can)	No Change	No Change	\$140.00			
Replacement Cans (customer request for undamaged or customer damaged can).....	No Change	No Change	\$70.00			
Missing Can Replacement.....	No Change	No Change	\$70.00 New or \$40.00 Refurb Can			
New Can Replacement.....	No Change	No Change	\$70.00			
Refurbished Can Replacement.....	No Change	No Change	\$40.00			
Special Events and Other Requests Follow the Special Services Schedule Below.....	No Change	No Change	Variable			
Specialty Curbside Collection Services (Residential Only) - by request, subject to availability and geographic location - same day is NOT guaranteed		2026	2026	2025		
Pickup Service (per household) - Valley, In-District.....	\$20.00	N/A	N/A			
Pickup Service (per household) - Canyon Communities, In-District.....	\$30.00	N/A	N/A			
Pickup Service (per household) - Valley, Out-of-District.....	\$40.00	N/A	N/A			
Additional Services						
Tires (each).....	\$5.00	N/A	N/A			
Tires on Rim (each).....	\$6.00	N/A	N/A			
Mattresses (per piece).....	\$20.00	N/A	N/A			
Freon Containing Appliances (each).....	\$25.00	N/A	N/A			
Non-Freon Containing Appliances (each).....	\$10.00	N/A	N/A			
Trailer Program Fees		2026	2026	2025		
18-Yard Green Waste Trailer.....	No Change	Unavailable	\$80.00			
Bulk Waste Trailer (up to 1 ton).....	No Change	Unavailable	\$240.00			
14-Yard Roll-off Container (up to 1 ton).....	No Change	Unavailable	\$175.00			
Additional Fees						
Mattresses (per piece).....	No Change	Unavailable	\$18.00			
Refrigerators (each).....	No Change	Unavailable	\$20.00			
Tires (each).....	No Change	Unavailable	\$4.00			
Tires on Rim (each).....	No Change	Unavailable	\$5.00			
Tarping penalty.....	No Change	Unavailable	\$50.00			
Loads over 1 ton; per ton.....	No Change	Unavailable	\$45.00			
Green Trailer Violations-using trailer for "bulk".....	No Change	Unavailable	\$190.00			
Green Trailer Violations-using trailer for "bulk" per ton rate	No Change	Unavailable	\$45.00			
Seasonal Container Reservation Program (SCR) Prohibited Materials Assessment Fees		2026	2026	2025		
Tires (per tire).....	\$10.00	N/A	N/A			
Freon-Containing Appliances (per unit).....	\$50.00	N/A	N/A			
Hazardous or Toxic Materials.....	Cost + 15%	N/A	N/A			
Other Prohibited Materials.....	Cost + 15%	N/A	N/A			
Commercial, Contractor, or Industrial Generated Waste.....	\$400.00	N/A	N/A			
Additional Fees		2026	2026	2025		
Bank-NSF (up to).....	No Change	No Change	\$20.00			
Bank/Admin Fees (Customer Error).....	No Change	No Change	\$5.00 - \$50.00			
Certification Administration Fee.....	No Change	No Change	8% of balance			
Interest on Late Payments.....	No Change	No Change	18% APR			
Recycling Contamination Fee (may be assessed after 3 or more occurrences, per occurrence)*.....	No Change	\$25.00	N/A			
Late Set-Out Return/Extra Can Pick-up Fee (by request, pending availability and geographic location - same day is NOT guaranteed).....	\$25.00	\$25.00	N/A			

* The District reserves the right to remove recycling containers with chronic recurrences of large volumes of unacceptable materials (i.e., contamination). Learn how to recycle right at <https://wfrd.utah.gov/how-recycle>. Bagged recyclables are considered contamination. Please place all materials loose in your recycle can.

Special Service Accounts		April 1, 2026	January 1, 2026			
Garbage (Monthly charges are based on a 4 week month)		2026 Monthly	2026 Monthly	2026 Annual	2025 Monthly	2025 Annual
4-Yard Front Load Container - CHARGE PER TIP (tip = dump into truck)	No Change	\$26.90			\$25.62	
1 Tip per Week (4 each month).....	No Change	\$107.60	\$1,291.25	\$102.48	\$1,229.76	
2 Tips per Week (8 each month).....	\$215.20	\$215.21	\$2,582.50	\$204.96	\$2,459.52	
3 Tips per Week (12 each month).....	\$322.80	\$322.81	\$3,873.74	\$307.44	\$3,689.28	
4 Tips per Week (16 each month).....	\$430.40	\$430.42	\$5,164.99	\$409.92	\$4,919.04	
5 Tips per Week (20 each month).....	\$538.00	\$538.02	\$6,456.24	\$512.40	\$6,148.80	
6-Yard Front Load Container - CHARGE PER TIP (tip = dump into truck)	No Change	\$38.85			\$37.00	
1 Tip per Week (4 each month).....	No Change	\$155.40	\$1,864.80	\$148.00	\$1,776.00	
2 Tips per Week (8 each month).....	No Change	\$310.80	\$3,729.60	\$296.00	\$3,552.00	
3 Tips per Week (12 each month).....	No Change	\$466.20	\$5,594.40	\$444.00	\$5,328.00	
4 Tips per Week (16 each month).....	No Change	\$621.60	\$7,459.20	\$592.00	\$7,104.00	
5 Tips per Week (20 each month).....	No Change	\$777.00	\$9,324.00	\$740.00	\$8,880.00	
8-Yard Front Load Container - CHARGE PER TIP (tip = dump into truck)	No Change	\$50.81			\$48.39	
1 Tip per Week (4 each month).....	No Change	\$203.24	\$2,438.86	\$193.56	\$2,322.72	
2 Tips per Week (8 each month).....	No Change	\$406.48	\$4,877.71	\$387.12	\$4,645.44	
3 Tips per Week (12 each month).....	No Change	\$609.71	\$7,316.57	\$580.68	\$6,968.16	
4 Tips per Week (16 each month).....	No Change	\$812.95	\$9,755.42	\$774.24	\$9,290.88	
5 Tips per Week (20 each month).....	No Change	\$1,016.19	\$12,194.28	\$967.80	\$11,613.60	
Recycling (monthly charges are based on a 4-week month)		2026 Monthly	2026 Monthly	2026 Annual	2025 Monthly	2025 Annual
4-Yard Front Load Container - CHARGE PER TIP (tip = dump into truck)	No Change	No Change			\$25.36	
1 Tip per Week (4 each month).....	No Change	No Change	No Change	\$101.44	\$1,217.28	
2 Tips per Week (8 each month).....	No Change	No Change	No Change	\$202.88	\$2,434.56	
3 Tips per Week (12 each month).....	No Change	No Change	No Change	\$304.32	\$3,651.84	
4 Tips per Week (16 each month).....	No Change	No Change	No Change	\$405.76	\$4,869.12	
5 Tips per Week (20 each month).....	No Change	No Change	No Change	\$507.20	\$6,086.40	
6-Yard Front Load Container - CHARGE PER TIP (tip = dump into truck)	No Change	No Change			\$30.53	
1 Tip per Week (4 each month).....	No Change	No Change	No Change	\$122.12	\$1,465.44	
2 Tips per Week (8 each month).....	No Change	No Change	No Change	\$244.24	\$2,930.88	
3 Tips per Week (12 each month).....	No Change	No Change	No Change	\$366.36	\$4,396.32	
4 Tips per Week (16 each month).....	No Change	No Change	No Change	\$488.48	\$5,861.76	
5 Tips per Week (20 each month).....	No Change	No Change	No Change	\$610.60	\$7,327.20	
8-Yard Front Load Container - CHARGE PER TIP (tip = dump into truck)	No Change	No Change			\$41.22	
1 Tip per Week (4 each month).....	No Change	No Change	No Change	\$164.88	\$1,978.56	
2 Tips per Week (8 each month).....	No Change	No Change	No Change	\$329.76	\$3,957.12	
3 Tips per Week (12 each month).....	No Change	No Change	No Change	\$494.64	\$5,935.68	
4 Tips per Week (16 each month).....	No Change	No Change	No Change	\$659.52	\$7,914.24	
5 Tips per Week (20 each month).....	No Change	No Change	No Change	\$824.40	\$9,892.80	

Special Service Accounts (Continued)		April 1, 2026	January 1, 2026		
Automated Cans (Side Load)		2026 Monthly	2026 Monthly	2026 Annual	2025 Monthly
Garbage Can.....		\$19.50	No Change	No Change	\$26.00
Additional Garbage Can (each can).....		No Change	No Change	No Change	\$14.00
Recycling Can.....		\$15.50	No Change	No Change	\$19.00
Additional Recycling Can (each can).....		\$10.00	No Change	No Change	\$12.00
2025 Annual					\$144.00
Special Events Garbage		2026	2026	2025	
Automated (Side Load) 90-Gallon Black Can (per can per tip).....		No Change	No Change	\$10.00	
4-Yard Front Load Container (per can per tip).....		No Change	No Change	\$98.00	
6-Yard Front Load Container (per can per tip).....		No Change	No Change	\$138.00	
8-Yard Front Load Container (per can per tip).....		No Change	No Change	\$178.00	
Special Events Recycling		2026	2026	2025	
Automated (Side Load) 90-Gallon Blue Can (per can per tip).....		No Change	No Change	\$9.00	
4-Yard Front Load Container (per can per tip).....		No Change	No Change	\$95.00	
6-Yard Front Load Container (per can per tip).....		No Change	No Change	\$125.00	
8-Yard Front Load Container (per can per tip).....		No Change	No Change	\$165.00	
Delivery Fees		2026	2026	2025	
Trailer - per load of cans (2 front load or (36) 96-gallon).....		No Change	No Change	\$115.00	
Container/Dumpster (up to 2 front load 8-yard containers).....		No Change	No Change	\$115.00	
Cab-over - per load of cans (up to (18) 96-gallon).....		No Change	No Change	\$70.00	
Special Clean-up Services for Municipalities		April 1, 2026	January 1, 2026		
		2026 Fees	2026 Fees	2025 Fees	
14-Yard Roll-off Container (up to 1 ton).....		No Change	\$185.00	\$175.00	
Bulk Waste Trailer (up to 1 ton).....		No Change	\$250.00	\$240.00	
Additional tonnage per ton price at tipping facility		No Change	\$31-\$43 per Ton	\$29 - \$43 per ton	
Additional Fees					
Mattresses (per piece)		\$20.00	No Change	\$18.00	
Freon Containing Appliances (air conditioners, refrigerators) [each]		\$25.00	No Change	\$20.00	
Tires (each)		\$5.00	No Change	\$4.00	
Tires on Rim (each)		\$6.00	No Change	\$5.00	
Loads over 1 ton; per ton		No Change	No Change	\$29 - \$43 per ton	
GRAMA Fee Schedule		April 1, 2026	January 1, 2026		
		2026 Fees	2026 Fees	2025 Fees	
Hard Copy Records.....		No Change	No Change	\$0.50 Per Page	
Certified/Notarized Records.....		No Change	\$10.00	\$5.00	
Extensive Research Fees.....		No Change	\$30.00 per Hour (after first ¼ hour)	\$12.75 per Hour (after first ¼ hour)	

WASATCH FRONT WASTE & RECYCLING DISTRICT
RESOLUTION ADOPTING THE 2026 MID-YEAR FEE SCHEDULE

RESOLUTION NO. 4445

ADOPTED March 23, 2026

BE IT KNOWN AND REMEMBERED:

THAT, the Board of Trustees of Wasatch Front Waste and Recycling District (District) met in regular session of the Board on the 23rd day of March 2026.

WHEREAS, the District held a public hearing for the purpose of hearing comments regarding its proposed 2026 Mid-Year Fee Schedule on March 23, 2026 at 6:00 p.m. in accordance with the requirements of Utah Code Ann. §§ 17B-1-609 and -610 after having provided notice of the public hearing as required by law; and

WHEREAS, the public hearing was held for the purposes of hearing comments regarding a proposal to add the following Residential Only Specialty Curbside Collection Services by request, subject to availability and geographic location: Pickup Service (per household) - Valley, In-District: \$20.00, Pickup Service (per household) - Canyon Communities, In-District: \$30.00, Pickup Service (per household) - Valley, Out-of-District: \$40.00, Tires (each): \$5.00, Tires on Rim (each): \$6.00, Mattresses (per piece): \$20.00, Freon Containing Appliances (each): \$25.00, Non-Freon Containing Appliances (each): \$10.00, Extra Can Pick-up: \$25.00, establish Prohibited Materials Assessment Fees as part of the residential Seasonal Container Reservation Program (SCRCP): Tires (per tire): \$10.00, Freon-Containing Appliances (per unit): \$50.00, Hazardous or Toxic Materials: Cost + 15%, Other Prohibited Materials: Cost + 15%, Commercial, Contractor, or Industrial Generated Waste: \$400.00 per container, round down the cents on Special Service Accounts for 4-Yard Front Load Container Garbage Services: 2 Tips per Week (8 each month): from \$215.21 to \$215.20 per month, 3 Tips per Week (12 each month): from \$322.81 to \$322.80 per month, 4 Tips per Week (16 each month): from \$430.42 to \$430.40 per month, 5 Tips per Week (20 each month): from \$538.02 to \$538.00 per month, reduce the fees for Side Load Special Service Accounts: Garbage Can: Weekly service from \$26.00 to \$19.50 per month, Recycling Can: Weekly service from \$19.00 to \$15.50 per month, Additional Recycling Can (each can): Weekly service from \$12.00 to \$10.00 per month, and normalize the fees for Special Clean-up Services for Municipalities: Mattresses (per piece): \$20.00, Freon Containing Appliances (air conditioners, refrigerators) [each]: \$25.00, Tires (each): \$5.00, Tires on Rim (each): \$6.00, and providing an explanation for these changes in accordance with the requirements of Utah Code Ann. § 17B-1-643 after providing notice of the public hearing as required by law; and

NOW, THEREFORE, the Board of Trustees of the District resolves as follows:

1. The District hereby adopts the Mid-Year Fee Schedule for fiscal year 2026, as more specifically described in Exhibit A to this Resolution.
2. All resolutions and other enactments of the District in conflict with this Resolution are, to the extent of such conflict, hereby repealed.
3. This Resolution shall take effect immediately upon its approval, with the stated fee schedule to go into effect as of April 1, 2026, by the Board of Trustees of the District and will be filed and recorded in the official minutes and records of the District for this meeting.

APPROVED and ADOPTED this 23rd day of March 2026.

BOARD OF TRUSTEES

By: _____
Emily Gray, Board Chair

ATTEST:

Catarina N. Garcia, Board Clerk



Wasatch Front Waste and Recycling District

2026 Mid-Year Fee Schedule

Exhibit A



Wasatch Front Waste and Recycling District 2026 Mid-Year Fee Schedule

Residential Fees		April 1, 2026	January 1, 2026		
Waste & Recycling Collection Fees		2026 Monthly	2026 Monthly	2026 Annual	2025 Monthly
Garbage and Recycling 1st Cans.....		No Change	No Change	No Change	\$26.00
Garbage Waste - Additional Can (each).....		No Change	No Change	No Change	\$19.50
Recycle - Additional Can (each).....		No Change	No Change	No Change	\$5.00
Full-time Residents (Big Cottonwood Canyon (Compactor use)).....		No Change	No Change	No Change	\$18.00
Indigent/Hardship Relief.....		No Change	No Change	No Change	\$13.00
Seasonal Residents (Big Cottonwood Canyon).....		No Change	No Change	No Change	\$11.75
Green Waste - 1st Can.....		No Change	No Change	No Change	\$12.00
Green Waste - Additional Can (each).....		No Change	No Change	No Change	\$3.50
Glass Waste - 1st Can.....		No Change	No Change	No Change	\$8.50
Glass Waste - Additional Can (each).....		No Change	No Change	No Change	\$2.50
Residential Can Fees		2026	2026	2025	
Garbage, Recycle, and Green Second Can Start-up Fee		No Change	No Change	\$70.00 each	
Glass Second Can Start-up Fee.....		No Change	No Change	\$55.00 each	
New Home Can Charge (includes 1 garbage and 1 recycle can)		No Change	No Change	\$140.00	
Replacement Cans (customer request for undamaged or customer damaged can).....		No Change	No Change	\$70.00	
Missing Can Replacement.....		No Change	No Change	\$70.00 New or \$40.00 Refurb Can	
New Can Replacement.....		No Change	No Change	\$70.00	
Refurbished Can Replacement.....		No Change	No Change	\$40.00	
Special Events and Other Requests Follow the Special Services Schedule Below.....		No Change	No Change	Variable	
Specialty Curbside Collection Services (Residential Only) - by request, subject to availability and geographic location - same day is NOT guaranteed		2026	2026	2025	
Pickup Service (per household) - Valley, In-District.....		\$20.00	N/A	N/A	
Pickup Service (per household) - Canyon Communities, In-District.....		\$30.00	N/A	N/A	
Pickup Service (per household) - Valley, Out-of-District.....		\$40.00	N/A	N/A	
Additional Services					
Tires (each).....		\$5.00	N/A	N/A	
Tires on Rim (each).....		\$6.00	N/A	N/A	
Mattresses (per piece).....		\$20.00	N/A	N/A	
Freon Containing Appliances (each).....		\$25.00	N/A	N/A	
Non-Freon Containing Appliances (each).....		\$10.00	N/A	N/A	
Trailer Program Fees		2026	2026	2025	
18-Yard Green Waste Trailer.....		No Change	Unavailable	\$80.00	
Bulk Waste Trailer (up to 1 ton).....		No Change	Unavailable	\$240.00	
14-Yard Roll-off Container (up to 1 ton).....		No Change	Unavailable	\$175.00	
Additional Fees					
Mattresses (per piece).....		No Change	Unavailable	\$18.00	
Refrigerators (each).....		No Change	Unavailable	\$20.00	
Tires (each).....		No Change	Unavailable	\$4.00	
Tires on Rim (each).....		No Change	Unavailable	\$5.00	
Tarping penalty.....		No Change	Unavailable	\$50.00	
Loads over 1 ton; per ton.....		No Change	Unavailable	\$45.00	
Green Trailer Violations-using trailer for "bulk".....		No Change	Unavailable	\$190.00	
Green Trailer Violations-using trailer for "bulk" per ton rate		No Change	Unavailable	\$45.00	
Seasonal Container Reservation Program (SCR) Prohibited Materials Assessment Fees		2026	2026	2025	
Tires (per tire).....		\$10.00	N/A	N/A	
Freon-Containing Appliances (per unit).....		\$50.00	N/A	N/A	
Hazardous or Toxic Materials.....		Cost + 15%	N/A	N/A	
Other Prohibited Materials.....		Cost + 15%	N/A	N/A	
Commercial, Contractor, or Industrial Generated Waste.....		\$400.00	N/A	N/A	
Additional Fees		2026	2026	2025	
Bank-NSF (up to).....		No Change	No Change	\$20.00	
Bank/Admin Fees (Customer Error).....		No Change	No Change	\$5.00 - \$50.00	
Certification Administration Fee.....		No Change	No Change	8% of balance	
Interest on Late Payments.....		No Change	No Change	18% APR	
Recycling Contamination Fee (may be assessed after 3 or more occurrences, per occurrence)*.....		No Change	\$25.00	N/A	
Late Set-Out Return/Extra Can Pick-up Fee (by request, pending availability and geographic location - same day is NOT guaranteed).....		\$25.00	\$25.00	N/A	

* The District reserves the right to remove recycling containers with chronic recurrences of large volumes of unacceptable materials (i.e., contamination). Learn how to recycle right at <https://wfrd.utah.gov/how-recycle>. Bagged recyclables are considered contamination. Please place all materials loose in your recycle can.

Special Service Accounts		April 1, 2026	January 1, 2026		
Garbage (Monthly charges are based on a 4 week month)		2026 Monthly	2026 Monthly	2026 Annual	2025 Monthly
4-Yard Front Load Container - CHARGE PER TIP (tip = dump into truck)		No Change	\$26.90		\$25.62
1 Tip per Week (4 each month).....		No Change	\$107.60	\$1,291.25	\$102.48
2 Tips per Week (8 each month).....		\$215.20	\$215.21	\$2,582.50	\$204.96
3 Tips per Week (12 each month).....		\$322.80	\$322.81	\$3,873.74	\$307.44
4 Tips per Week (16 each month).....		\$430.40	\$430.42	\$5,164.99	\$409.92
5 Tips per Week (20 each month).....		\$538.00	\$538.02	\$6,456.24	\$512.40
6-Yard Front Load Container - CHARGE PER TIP (tip = dump into truck)		No Change	\$38.85		\$37.00
1 Tip per Week (4 each month).....		No Change	\$155.40	\$1,864.80	\$148.00
2 Tips per Week (8 each month).....		No Change	\$310.80	\$3,729.60	\$296.00
3 Tips per Week (12 each month).....		No Change	\$466.20	\$5,594.40	\$444.00
4 Tips per Week (16 each month).....		No Change	\$621.60	\$7,459.20	\$592.00
5 Tips per Week (20 each month).....		No Change	\$777.00	\$9,324.00	\$740.00
8-Yard Front Load Container - CHARGE PER TIP (tip = dump into truck)		No Change	\$50.81		\$48.39
1 Tip per Week (4 each month).....		No Change	\$203.24	\$2,438.86	\$193.56
2 Tips per Week (8 each month).....		No Change	\$406.48	\$4,877.71	\$387.12
3 Tips per Week (12 each month).....		No Change	\$609.71	\$7,316.57	\$580.68
4 Tips per Week (16 each month).....		No Change	\$812.95	\$9,755.42	\$774.24
5 Tips per Week (20 each month).....		No Change	\$1,016.19	\$12,194.28	\$967.80
Recycling (monthly charges are based on a 4-week month)		2026 Monthly	2026 Monthly	2026 Annual	2025 Monthly
4-Yard Front Load Container - CHARGE PER TIP (tip = dump into truck)		No Change	No Change		\$25.36
1 Tip per Week (4 each month).....		No Change	No Change	No Change	\$101.44
2 Tips per Week (8 each month).....		No Change	No Change	No Change	\$202.88
3 Tips per Week (12 each month).....		No Change	No Change	No Change	\$304.32
4 Tips per Week (16 each month).....		No Change	No Change	No Change	\$405.76
5 Tips per Week (20 each month).....		No Change	No Change	No Change	\$507.20
6-Yard Front Load Container - CHARGE PER TIP (tip = dump into truck)		No Change	No Change		\$30.53
1 Tip per Week (4 each month).....		No Change	No Change	No Change	\$122.12
2 Tips per Week (8 each month).....		No Change	No Change	No Change	\$244.24
3 Tips per Week (12 each month).....		No Change	No Change	No Change	\$366.36
4 Tips per Week (16 each month).....		No Change	No Change	No Change	\$488.48
5 Tips per Week (20 each month).....		No Change	No Change	No Change	\$610.60
8-Yard Front Load Container - CHARGE PER TIP (tip = dump into truck)		No Change	No Change		\$41.22
1 Tip per Week (4 each month).....		No Change	No Change	No Change	\$164.88
2 Tips per Week (8 each month).....		No Change	No Change	No Change	\$329.76
3 Tips per Week (12 each month).....		No Change	No Change	No Change	\$494.64
4 Tips per Week (16 each month).....		No Change	No Change	No Change	\$659.52
5 Tips per Week (20 each month).....		No Change	No Change	No Change	\$824.40

Special Service Accounts (Continued)		April 1, 2026	January 1, 2026		
Automated Cans (Side Load)		2026 Monthly	2026 Monthly	2026 Annual	2025 Monthly
Garbage Can.....		\$19.50	No Change	No Change	\$26.00
Additional Garbage Can (each can).....		No Change	No Change	No Change	\$14.00
Recycling Can.....		\$15.50	No Change	No Change	\$19.00
Additional Recycling Can (each can).....		\$10.00	No Change	No Change	\$12.00
Special Events Garbage		2026	2026	2025	
Automated (Side Load) 90-Gallon Black Can (per can per tip).....		No Change	No Change	\$10.00	
4-Yard Front Load Container (per can per tip).....		No Change	No Change	\$98.00	
6-Yard Front Load Container (per can per tip).....		No Change	No Change	\$138.00	
8-Yard Front Load Container (per can per tip).....		No Change	No Change	\$178.00	
Special Events Recycling		2026	2026	2025	
Automated (Side Load) 90-Gallon Blue Can (per can per tip).....		No Change	No Change	\$9.00	
4-Yard Front Load Container (per can per tip).....		No Change	No Change	\$95.00	
6-Yard Front Load Container (per can per tip).....		No Change	No Change	\$125.00	
8-Yard Front Load Container (per can per tip).....		No Change	No Change	\$165.00	
Delivery Fees		2026	2026	2025	
Trailer - per load of cans (2 front load or (36) 96-gallon).....		No Change	No Change	\$115.00	
Container/Dumpster (up to 2 front load 8-yard containers).....		No Change	No Change	\$115.00	
Cab-over - per load of cans (up to (18) 96-gallon).....		No Change	No Change	\$70.00	
Special Clean-up Services for Municipalities		April 1, 2026	January 1, 2026		
		2026 Fees	2026 Fees	2025 Fees	
14-Yard Roll-off Container (up to 1 ton).....		No Change	\$185.00	\$175.00	
Bulk Waste Trailer (up to 1 ton).....		No Change	\$250.00	\$240.00	
Additional tonnage per ton price at tipping facility		No Change	\$31-\$43 per Ton	\$29 - \$43 per ton	
Additional Fees					
Mattresses (per piece)		\$20.00	No Change	\$18.00	
Freon Containing Appliances (air conditioners, refrigerators) [each]		\$25.00	No Change	\$20.00	
Tires (each)		\$5.00	No Change	\$4.00	
Tires on Rim (each)		\$6.00	No Change	\$5.00	
Loads over 1 ton; per ton		No Change	No Change	\$29 - \$43 per ton	
GRAMA Fee Schedule		April 1, 2026	January 1, 2026		
		2026 Fees	2026 Fees	2025 Fees	
Hard Copy Records.....		No Change	No Change	\$0.50 Per Page	
Certified/Notarized Records.....		No Change	\$10.00	\$5.00	
Extensive Research Fees.....		No Change	\$30.00 per Hour <i>(after first ¼ hour)</i>	\$12.75 per Hour <i>(after first ¼ hour)</i>	