



Millcreek City Council Update

February 9, 2026



Our Vision: A sustainable, united organization that provides for the welfare of our communities.

Our Mission: To provide sustainable quality integrated waste and recycling collection services for the health and safety of our community... because not everything fits in the can.

Our Goals: Sustain a High 90th percentile of Customer Satisfaction, Achieve a High 80th Percentile of Employee Satisfaction, Environmental and Financial Stewardship and Loss Prevention.

WFWRD Services Overview



Base Residential Services (\$26/month) include:

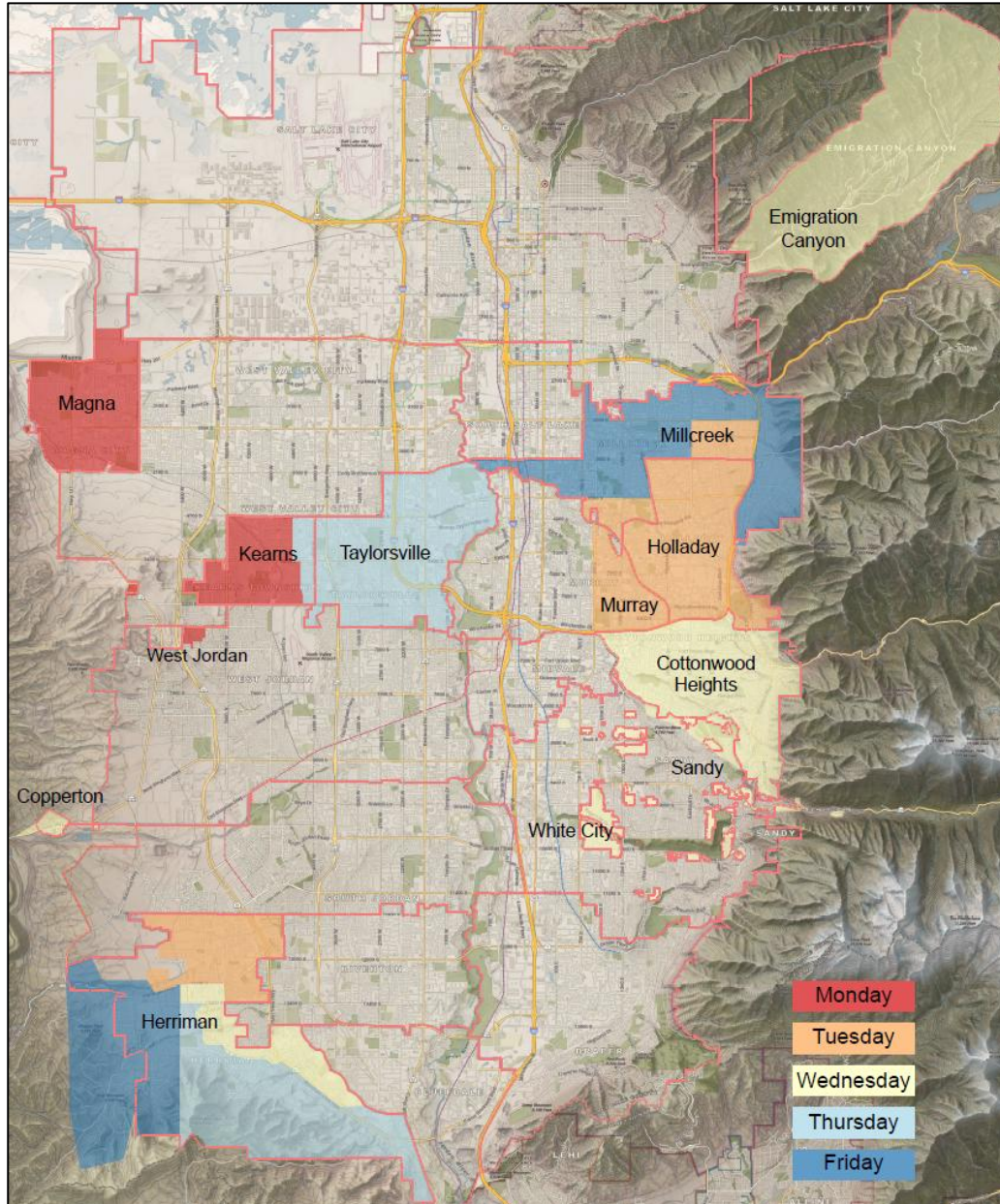
- Weekly 96-gallon curbside garbage & recycling collections
- Bulky waste collection via Seasonal Container Reservation Program (SCRP)
 - Mid-April through September
- Landfill Vouchers for a residential truck, car, or trailer loads (~\$75k/year)
- Central glass drop-off locations and collection services
- Container Repair and Replacement (5 to 7 business days)
- Seasonal Services:
 - Central leaf bag distribution, collections/hauling, and disposition (~\$125k/year)
 - Curbside Christmas tree collections and disposition (~\$75k/year)
- Recycling Education & Outreach and Special Events participation
- In-House, Local Customer Service (M-F 8am-4:45pm)
- In-House, Local Billing/Account Management
 - Monthly Billing Starting January 1, 2026 (first bill in February)

Additional Services:

- Curbside Green Waste Reclamation Services (March-December)
 - \$12.00 per month
- Curbside Glass Recycling
 - \$8.50 per month



WFWRD Service Areas



Service Area	No. of Homes Serviced
Millcreek	15,748
Taylorsville	13,790
Herriman	10,906
Kearns	10,023
Cottonwood Heights	9,978
Holladay	9,091
Magna	7,991
Murray	2,865
White City	1,826
Sandy Hills	819
Emigration Canyon	607
Brighton	591
Sandy City	506
Willow Creek	501
Granite	435
Copperton	285
Willow Canyon	248
Southwest	211
Other	56
Big Cottonwood Canyon	13
4B Lane	5
Totals	86,495

- *WFWRD services the largest number of homes in Millcreek*
- *86,495 total homes serviced as of December 30, 2025*
- *Collection and go-back days are established to maximize efficiencies*
- *Disposition facilities for trash and recycling are based on geographic service area and cost*
- *“Other” includes Little Cottonwood Canyon and North Salt Lake County*

Homes Serviced by WFWRD



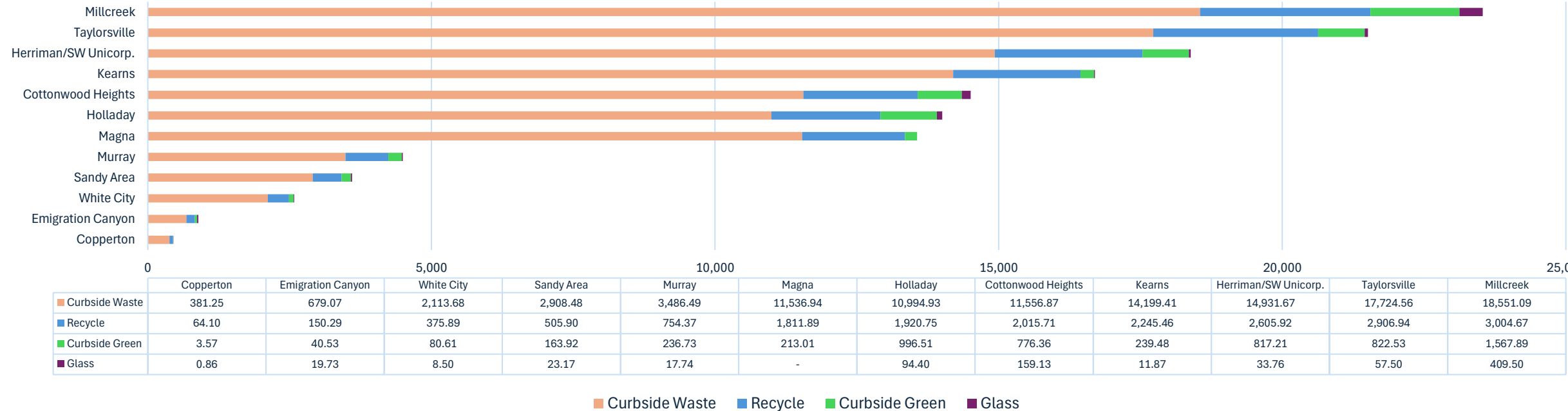
Total Homes Serviced & Cans per Service Area as of December 31, 2025

Service Area	No. of Homes Serviced	Trash Cans Combined	Recycle Cans Combined	Green Cans Combined	Glass Cans Combined	Total Cans
Millcreek	15,748	16,838	15,656	3,343	821	36,658
Taylorsville	13,790	15,650	13,903	1,697	117	31,367
Herriman	10,906	12,445	11,273	1,866	-	25,584
Kearns	10,023	10,988	10,184	520	-	21,692
Cottonwood Heights	9,978	10,985	10,084	1,756	405	23,230
Holladay	9,091	10,399	9,164	1,841	364	21,768
Magna	7,991	8,763	8,040	474	-	17,277
Murray	2,865	3,172	2,863	433	102	6,570
White City	1,826	2,018	1,848	182	21	4,069
Sandy Hills	819	942	831	103	8	1,884
Emigration Canyon	607	629	592	92	60	1,373
Brighton	591	-	-	-	-	-
Sandy City	506	588	505	70	13	1,176
Willow Creek	501	618	518	97	6	1,239
Granite	435	545	446	53	24	1,068
Copperton	285	301	287	8	-	596
Willow Canyon	248	273	249	50	9	581
Southwest	211	256	222	3	-	481
Other	56	-	-	-	-	-
Big Cottonwood Canyon	13	-	-	-	-	-
4B Lane	5	11	2	-	-	13
Totals	86,495	95,421	86,667	12,588	1,950	196,626

2025 Curbside Tons Collected by Service Area

2025 Curbside Tons by Service Area, Material Type, and Disposition Facility											
Service Area	SLV LF	SLV TS	TransJordan	Total Curbside Waste	RMR	WM	Total Recycle	Curbside Green	Glass	Totals	Diversion Rate
Millcreek	193.63	18,357.46	-	18,551.09	3,004.67	-	3,004.67	1,567.89	409.50	23,533.15	21%
Taylorsville	1,732.20	15,992.35	-	17,724.56	2,305.00	601.94	2,906.94	822.53	57.50	21,511.53	18%
Herriman/SW Unincorp.	-	-	14,931.67	14,931.67	2,605.92	-	2,605.92	817.21	33.76	18,388.56	19%
Kearns	11,707.03	2,492.38	-	14,199.41	59.46	2,186.00	2,245.46	239.48	11.87	16,696.21	15%
Cottonwood Heights	-	11,556.87	-	11,556.87	2,015.71	-	2,015.71	776.36	159.13	14,508.07	20%
Holladay	-	10,994.93	-	10,994.93	1,920.75	-	1,920.75	996.51	94.40	14,006.59	22%
Magna	11,057.86	479.08	-	11,536.94	43.18	1,768.71	1,811.89	213.01	-	13,561.84	15%
Murray	-	3,486.49	-	3,486.49	754.37	-	754.37	236.73	17.74	4,495.33	22%
Sandy Area	-	2,908.48	-	2,908.48	505.90	-	505.90	163.92	23.17	3,601.48	19%
White City	-	2,113.68	-	2,113.68	375.89	-	375.89	80.61	8.50	2,578.68	18%
Emigration Canyon	-	679.07	-	679.07	150.29	-	150.29	40.53	19.73	889.62	24%
Copperton	-	-	381.25	381.25	64.10	-	64.10	3.57	0.86	449.78	15%
Totals	24,690.72	69,060.79	15,312.92	109,064.43	13,853.16	4,556.65	18,409.81	5,958.34	836.16	134,268.74	18.77%

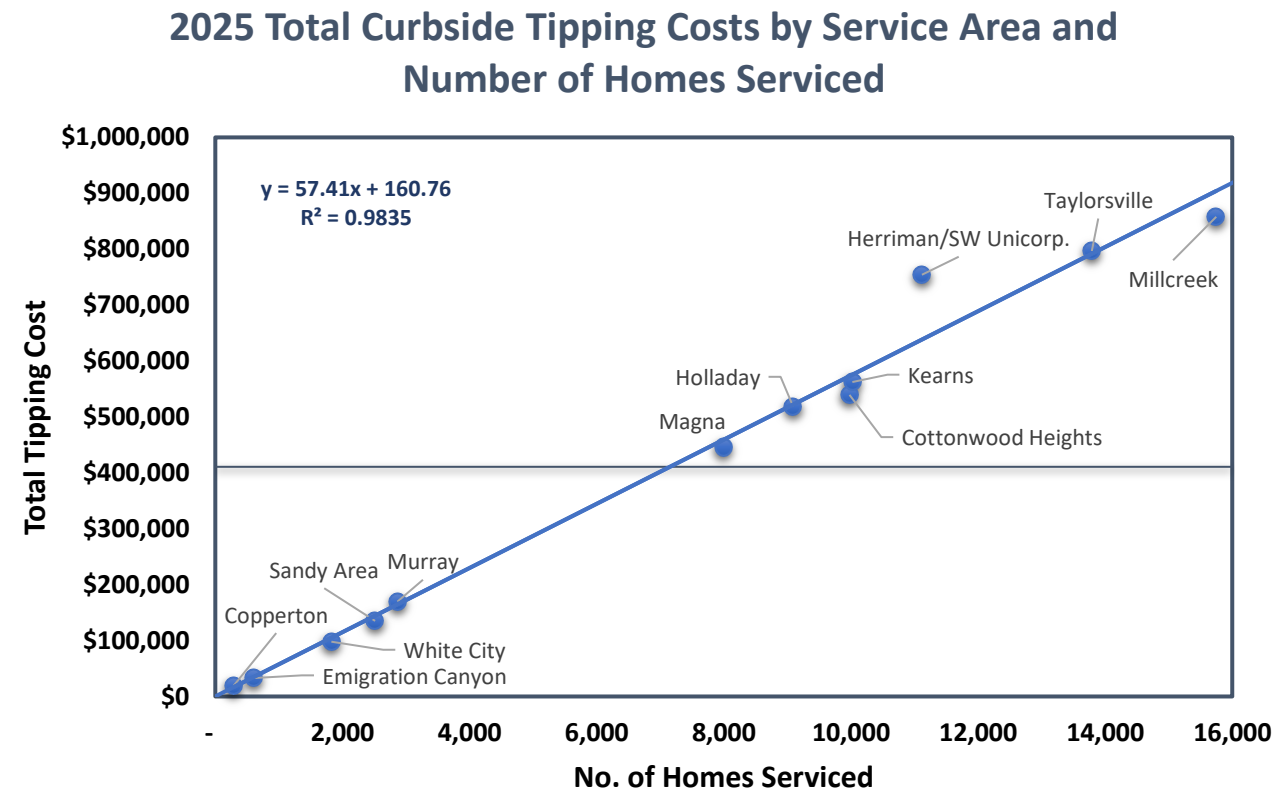
2025 Curbside Tons Collected by Service Area



Cost Comparisons to Other Companies/Agencies/Service Areas

- WFWRD is in the process of updating its service cost comparison throughout the Salt Lake metropolitan area, including Salt Lake County, Utah County, and Davis County
- Due to the varying types of services offered, costs comparisons are often ‘apples to oranges’ and are not directly comparable (e.g., biweekly v. weekly recycle collection)
- WFWRD has learned that several cities utilize general fund sources to provide ancillary services whereas WFWRD operates as a single enterprise fund with limited revenue sources and overall serviceability

Service Area	Curbside Waste	Total Curbside Recycle	Curbside Green	Totals
Millcreek	\$685,281.89	\$146,064.32	\$26,656.59	\$858,002.80
Taylorsville	\$642,868.43	\$139,646.83	\$14,108.12	\$796,623.37
Herriman/SW Unicorp.	\$612,907.08	\$127,437.37	\$13,960.72	\$754,305.17
Kearns	\$438,508.07	\$119,840.16	\$4,093.69	\$562,441.93
Cottonwood Heights	\$427,652.06	\$98,635.68	\$13,211.67	\$539,499.41
Holladay	\$407,030.55	\$94,747.87	\$16,860.16	\$518,638.58
Magna	\$344,824.23	\$97,096.32	\$3,638.94	\$445,559.49
Murray	\$129,069.46	\$36,572.31	\$4,005.24	\$169,647.01
Sandy Area	\$107,625.91	\$24,755.62	\$2,789.47	\$135,171.00
White City	\$78,214.92	\$18,393.67	\$1,371.75	\$97,980.33
Emigration Canyon	\$25,128.26	\$7,162.80	\$689.70	\$32,980.76
Copperton	\$15,649.16	\$3,134.65	\$61.03	\$18,844.84
Totals	\$3,914,760.02	\$914,678.22	\$101,447.08	\$4,930,885.32



Recycle Processing Cost/Ton by Materials Recovery Facility



2025 Monthly Recycle Processing Cost/Ton by MRF



2025 Preliminary Revenues & Expenses *(unaudited)*



	YTD Actuals	Budget 2025	Percent of Budget
Revenues			
Total Revenues	\$ 32,901,016	\$ 31,292,700	105.14%
Expenses			
Personnel Expenses			
Total Personnel Expenses	\$ 11,022,435	\$ 12,803,700	86.09%
Operating Expenses			
Fuel	\$ 1,118,654	\$ 1,641,500	68.15%
Maintenance	4,868,365	5,078,600	95.86%
Disposal Fees SL Valley Landfill	3,758,741	3,880,000	96.87%
Disposal Fees TransJordan and Other	707,690	770,700	91.82%
Vendor Recycling Fees	903,436	1,045,000	86.45%
Can Purchases	609,769	565,000	107.92%
County Interlocal IT/Phone Services	273,482	241,200	113.38%
Land Leases	11,500	11,900	96.64%
County Interlocal Shared Bldg Costs	355,352	370,900	95.81%
County Interlocal Operations/Truck Lease	137,409	143,800	95.56%
Attorney/Legal	47,771	37,300	128.07%
Property Insurance/Claims	389,734	330,500	117.92%
Other (mailing, postage, office, adv)	1,329,587	1,677,860	79.24%
Depreciation	2,361,207	2,620,000	90.12%
Interest Expense	48,249	74,740	64.56%
Total Operating Expenses	\$ 16,920,946	\$ 18,489,000	91.52%
Total Expenses	\$ 27,943,381	\$ 31,292,700	89.30%

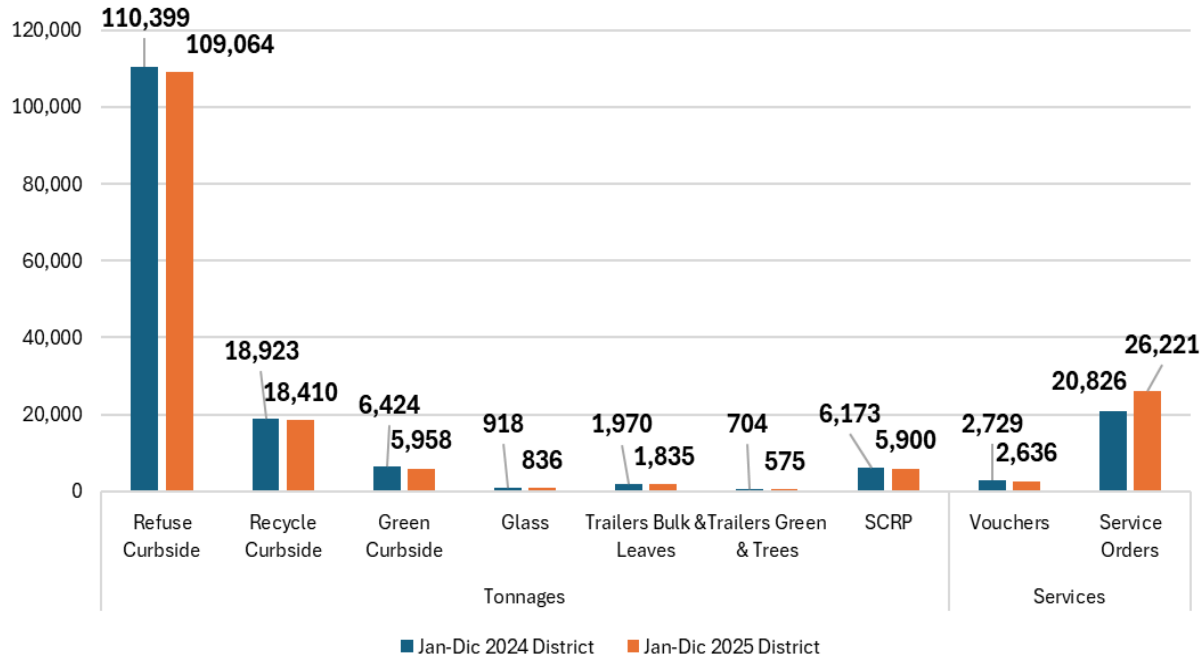
- 2025 financials do not include capital replacement expenses
 - 2025 approved capital expenses totaled \$5.57M
- WFWRD has implemented several cost-savings measures in 2025 while retaining all lines-of-service
 - Reduction-in-Force (RIF) – 3 FTEs
 - Reclassification of some administrative positions
 - Optimizing scheduling and routing to minimize overtime/maximize efficiencies
 - Verification of reported missed pickups
 - SCRP and Landfill Voucher process optimization
 - Ongoing vendor renewal negotiations
 - Purchase of diesel v. CNG trucks due to elevated costs
- Absorbing increased costs, where practicable

Millcreek Service Area

January through December Tonnage Comparisons and Landfill Vouchers

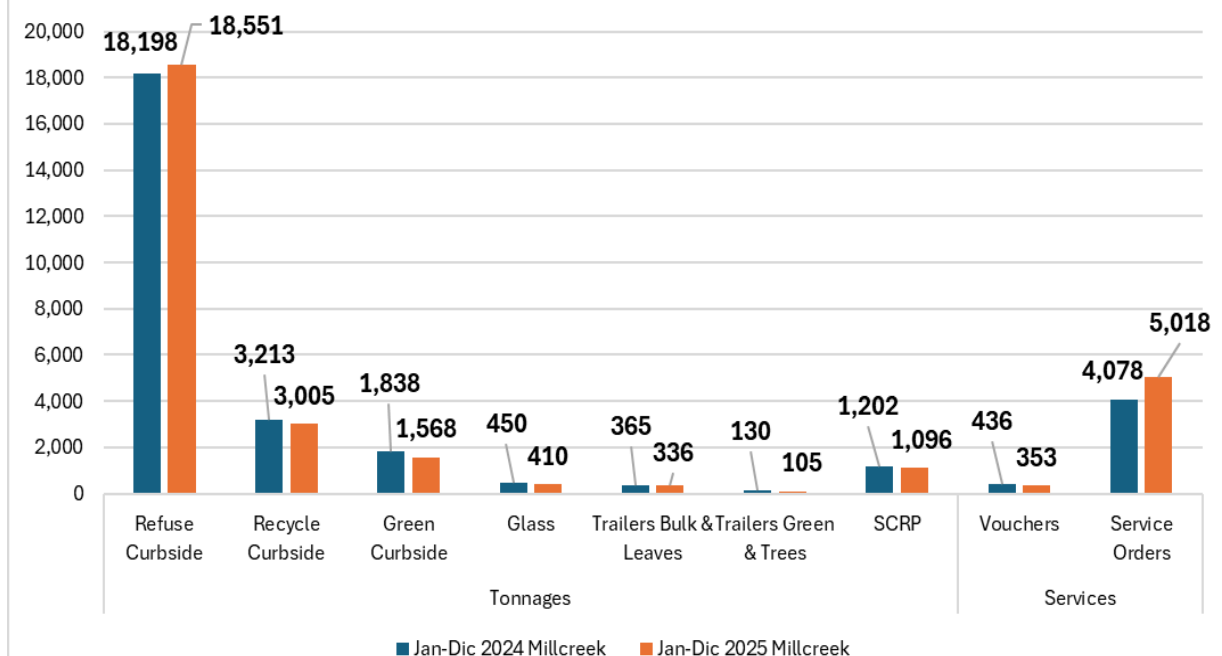


2024 District vs 2025 District (Jan - Dic)



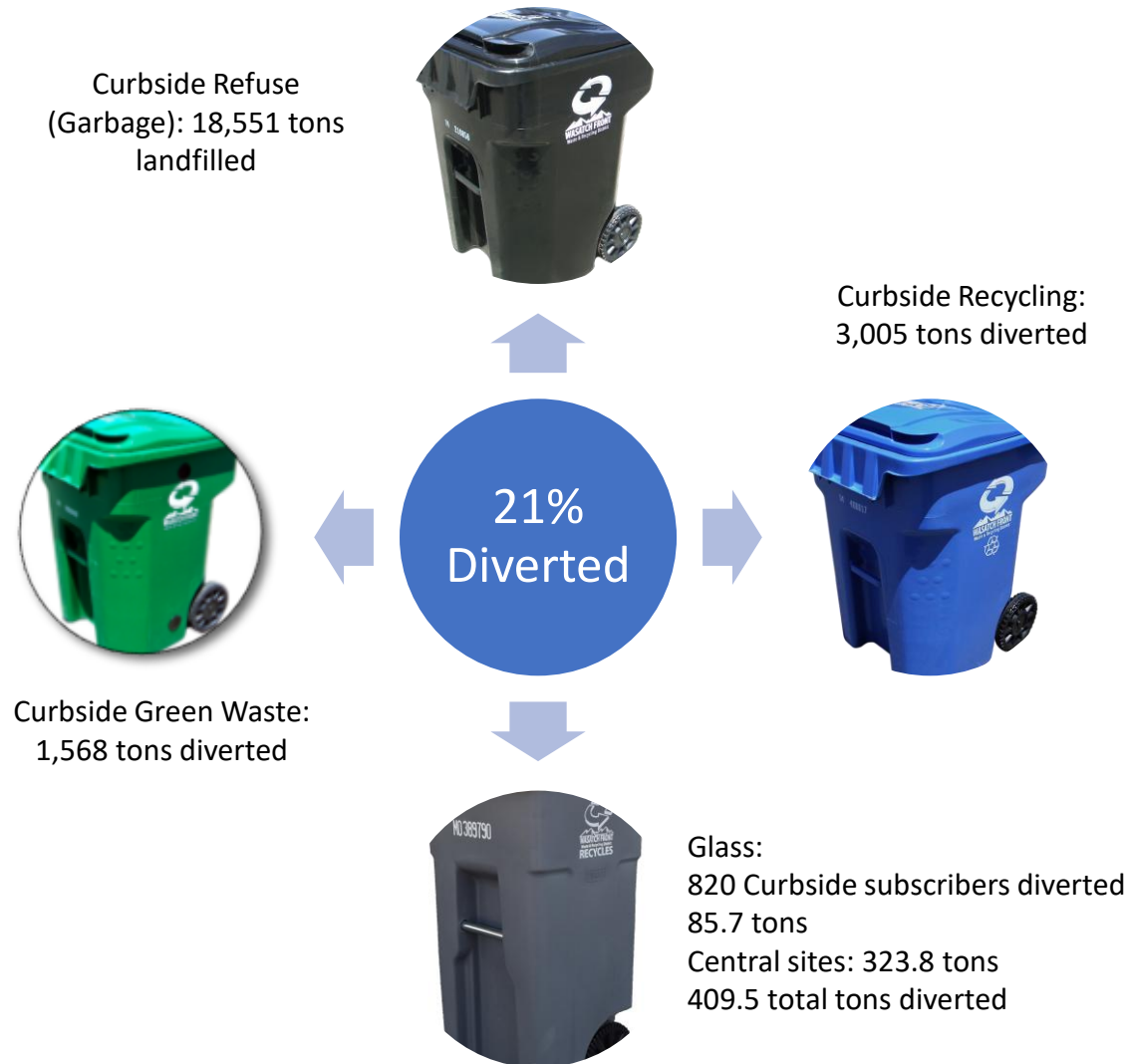
- ✓ 2024: 2,729 Landfill Vouchers redeemed District-wide at the Trans-Jordan & Salt Lake County Sites totaling \$42,370 in customer savings.
- ✓ 2025: 2,636 Landfill Vouchers redeemed District-wide at the Trans-Jordan & Salt Lake County Sites totaling \$41,800 in customer savings.

2024 Millcreek vs 2025 Millcreek (Jan - Dic)



- ✓ 2024: 436 Landfill Vouchers redeemed by Millcreek Service Area residents totaling \$6,976 in customer savings.
- ✓ 2025: 353 Landfill Vouchers redeemed by Millcreek Service Area residents totaling \$5,648 in customer savings.

January-December 2025 Millcreek Service Area Tonnages and Diversion

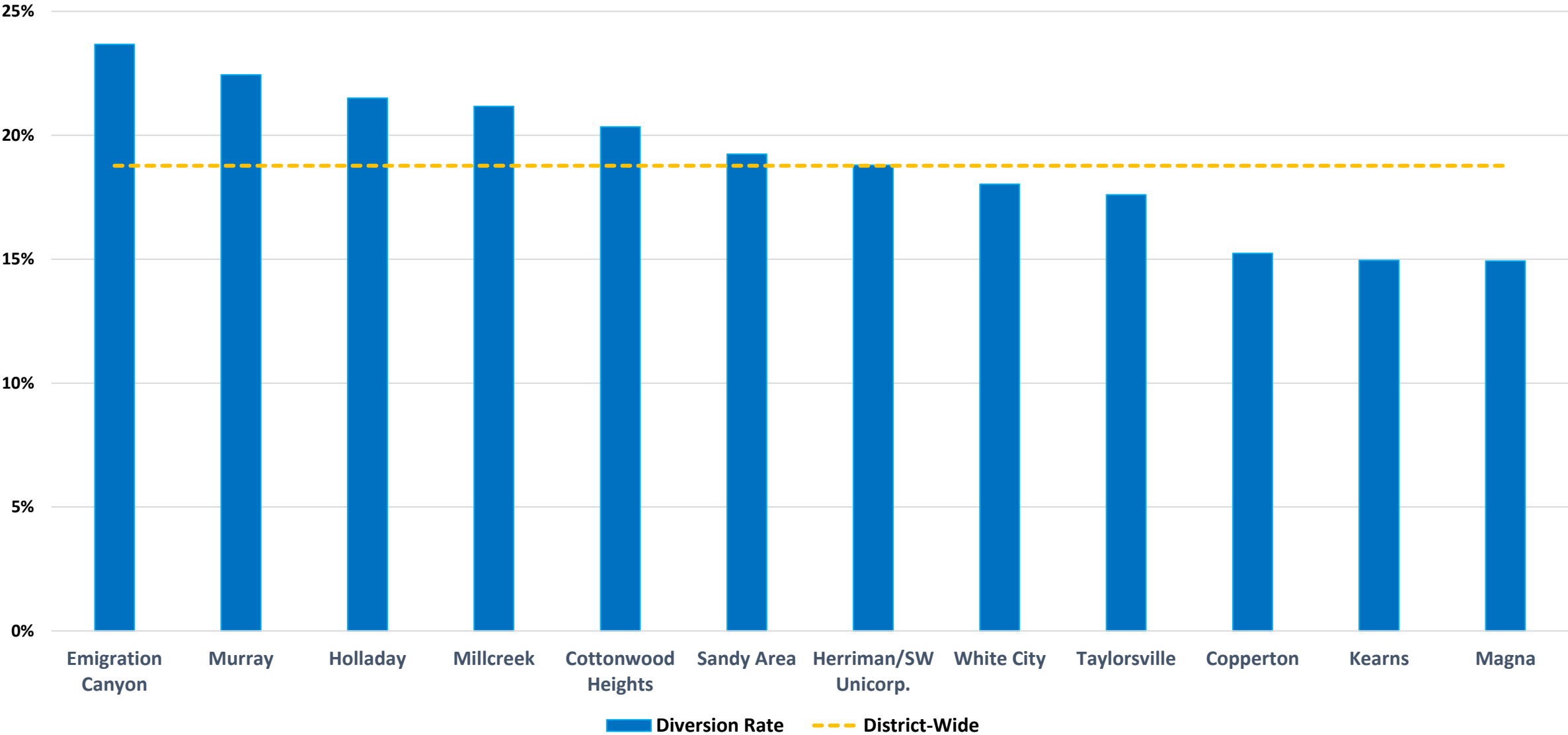


- ✓ The 15,748 homes in the Millcreek Service Area are ~18% of the 86,495 homes serviced by the District
- ✓ Millcreek Service Area residents diverted 21% of waste away from the landfill, greater than the District-wide 18.7% diversion rate
- ✓ Average garbage disposal fee for Millcreek = \$36.94 per ton
- ✓ Average recycling processing fee for Millcreek at Rocky Mountain Recycling = \$48.61 per ton
- ✓ Recycling contamination rate has decreased 4.35% from 2022, averaging a 1.45-point reduction per year
- ✓ Processing for green curbside = \$17 per ton

Curbside Diversion Rates by Service Area



2025 Curbside Diversion Rate by Service Area



Recycle Can Guide

Recyclables must be empty, clean, and dry. **NO BAGS!**



Accepted Items

Plastic Bottles & Jugs (Leave lids on bottles)



Plastic Tubs & Plastic Jars



Paper Clean office paper, mail and newsprint. (NO paper plates/cups, or paper towels/tissues)



Cardboard & Paperboard



Metal Cans



Aluminum, tin, and empty aerosol cans

Make sure your recycling can lid closes completely. Break down cardboard boxes to fit inside the container and help prevent service interruptions.

Hard to Recycle Materials

Do you have a hard to recycle item?
Scan this QR code to see drop off locations for hard to recycle materials!



Not Accepted Items



Styrofoam



Electronics*



Glass*



Scrap Metal*



Clothing and Shoes*



**Plastic bags/film*
(No bagged recyclables)**



Bulk Rigid Plastic*



Yard Waste*



Tanglers



Food Waste*

* Items may be recycled/reused via other programs in your area
Scan the "Hard to Recycle" QR code for resources

Green Waste Can Guide



Accepted Items



Weeds and lawn clippings



Sticks and branches



**Tea bags & coffee grounds
(NO COFFEE FILTERS)**



**Leaves
(NO BAGS)**



Eggshells



**Fruits and vegetables
(Please remove stickers)**

Accepted items are delivered to Salt Lake Valley Landfill where they are turned into nutrient-rich compost!

- Items not listed should be discarded or recycled separately.
- Keep all items loose — do not bag or tie any material in bundles.
- Make sure the lid closes completely, and cut down branches to fit inside.

Not Accepted Items



Compostable or biodegradable packaging



Animal Waste



Paper and cardboard products



Meat or Dairy Products



Bagged items



Sod, dirt or rocks



Construction wood or lumber



Trash

Seasonal Container Reservation Program (SCRP) Updates



City	% of Repeats 2023	% of Repeats 2024	% of Repeats 2025
4B Lane	100%	100%	50%
Copperton	35%	77%	64%
Cottonwood Heights	34%	38%	14%
Granite	57%	35%	25%
Herriman	36%	40%	33%
Holladay	25%	41%	30%
Kearns	38%	41%	23%
Magna	35%	40%	16%
Millcreek	39%	36%	11%
Murray	34%	43%	36%
Sandy City	17%	50%	5%
Sandy Hills	27%	21%	22%
Southwest	73%	21%	54%
Taylorsville	34%	34%	11%
White City	34%	37%	3%
Willow Canyon	60%	33%	44%
Willow Creek	38%	40%	35%
Avg %	42%	43%	28%

- In 2026, WFWRD is strategizing to increase SCRП service capacity to better meet SCRП service demand
- The overall bulky waste program offered by WFWRD will be evaluated in 2026 in an attempt to identify and implement the optimal program structure (estimated 2027, if applicable)
- The fee-based trailer rental program will be unavailable in 2026 with a shift of resources to support SCRП
- The tiered reservation system will continue to be refined and optimized in 2026

Historical & Projected - (<i>SCRП & Trailers Combined for projections</i>)	2023	2024	2025	2026
Seasonal Budgeted Positions (Drivers/Ground Crew)	10 / 4	10 / 4	10 / 4	12 / 0
Permanent Budgeted Positions (Drivers)	NA	NA	NA	2
Total Budgeted Positions (Seasonal & Permanent)	10 / 4	10 / 4	10 / 4	14 / 0
Actual Positions (Drivers/Ground Crew)	6 / 3	6 / 3	8 / 0	TBD
Trucks Leased / Owned	10 / 3	8 / 4	8 / 3	10 / 5
Days of Program	119	120	120	TBD
Total Containers Delivered	7,421	7,105	7,457	TBD
Containers Delivered per Day	62	59	62	72-84

2025 SCRCP by City Detail



Municipality/Area	# of Homes in WFWRD	# of SCRCP Days	# of Reservation Spots Available	# of Additional Waitlist Requests	Total Tracked Requests ¹	# of Containers Delivered	% Waitlist Fulfilled	Containers Serviced as a % of WFWRD Homes	Total Tons Collected	Avg. Tons per Container
Holladay	9,083	17	1020	680	1,700	859	36%	9%	549.04	0.64
Murray	2,865					210		7%	133.59	
Cottonwood Heights	9,974	16	960	725	1,685	929	29%	9%	582.20	0.63
Willow Creek	500					55		11%	230.23	
Granite	435	3	180	141	196	40	45%	9%	30.30	0.76
Sandy Hills/Sandy City	1,323					118		9%	89.37	
Willow Canyon	248					36		15%	27.27	
4B Lane (6 homes)	5					2		40%	1.51	
White City	1,826	3	180	164	344	193	34%	11%	139.12	0.72
Herriman, So West	11,056	15	900	460	1,360	898	61%	8%	498.00	0.55
Copperton	285	5	300	7	307	25	100%	9%	13.86	0.55
Magna	7,982	11	660	465	1,125	662	23%	8%	583.08	0.88
Kearns	10,023	15	900	608	1,508	930	25%	9%	765.00	0.82
Taylorsville	13,789	19	1140	895	2,035	1,194	13%	9%	1,130.83	0.95
Millcreek	15,742	21	1260	820	2,080	1,306	23%	8%	1,096	0.84
Totals or Avg.	85,136	120	7,500	4,965	12,340	7,457	29%	9%	5,869	0.79

In order of areas serviced

2026 Administrative Initiatives

- Implement Monthly Billing (formerly quarterly)
 - First monthly bill for January service has been sent with a due date of February 28
 - Ensure consistent cash flow and level out administrative workload (e.g., customer service)
- Seek opportunities to reduce printing and mailing costs while continuing to promote paperless billing subscriptions
 - *Save time, save paper, save money* – Click [here](#) to switch to paperless billing
- Ongoing verification of missed pickups with a new late set-out return pickup fee
 - 2025 savings as of 8/31: \$61,587
 - 2026 projected savings: \$93,000
- Continue and optimize the SCRP tiered reservation process
 - Ensure equitable program while limiting repeat users
- Conduct a Line-of-Service Financial Cost Assessment by Geographic Service Area
 - Develop/solicit an RFP and award to subcontractor
- Evaluate/identify areas to enhance efficiencies, reduce costs, and streamline administrative functions
- Optimize cost-of-service comparisons while accurately identifying communities that utilize alternative funding sources (e.g., general fund) for ancillary services
- Data visualization/analysis, fleet optimization, and evaluate/implement the best use of new and existing technologies
- Continued recycling education and outreach and participation in community events



Starting **January 2026**, your Wasatch Front Waste and Recycling District bill will arrive **every month** instead of every three months.

BENEFITS OF MONTHLY BILLING

-  **Smaller, regular bills**
Easier to fit into your household budget
-  **Payments schedule consistent with other monthly expenses**
-  **Easier to track and manage**
See your charges regularly and catch changes right away

Want to see the new billing schedule or sign up for e-billing?
Check out the link in the caption!



DON'T BAG RECYCLABLES



PLACE RECYCLABLES LOOSE IN BIN

NO PLASTIC BAGS OR FILM PLASTICS IN RECYCLING

Thank you for recycling right!

To see a list of accepted items follow the link in the caption

2026 Operating Expenses Budget Highlights

In 2026, WFWRD will continue to seek out opportunities to reduce costs, streamline organizational functions, increase efficiencies, and further optimize operations

- Continue to purchase diesel (as opposed to CNG) heavy duty truck replacements
 - Estimated purchase savings of at least \$60,000 per side load truck
 - Budgeted for 8 sideload replacements (~\$480,000 annual savings)
- Continue right-sizing light-duty vehicle replacements
 - Reduced capital replacement costs, fuel consumption, etc.
- Solicit and negotiate new contracts and/or contract renewals (e.g., process recycling) with a high-quality/best value approach
- Absorb Increased Disposal Tipping Fees
 - \$2.00/ton increase at Salt Lake Valley Transfer Station & Landfill (~\$200,000 increase)
 - Landfill \$29→\$31/ton (6.9% increase) Transfer Station \$37→\$39/ton (5.4% increase)
 - No price changes have been communicated from Trans-Jordan (landfill = \$41/ton)
- Absorb Increased Repair & Maintenance Labor Rates (reduce overall repair needs)
 - Salt Lake County Fleet is adjusting labor rates upwards by \$6.00/hour (~\$82,000 increase)
 - Quarterly SLCo Fleet Performance meetings have been scheduled for 2026
- Absorb Increased Fuel Costs (maximize routing efficiencies)
 - CNG is expected to rise ~9% in 2026 (~\$84,000 increase)
 - Diesel costs are anticipated to remain steady or decline



New Fees Approved for 2026

New fees are intended to reduce, offset, or recover some costs and provide WFWRD leverage in driving District policies, procedures, and initiatives while disincentivizing customer late set-outs and improper recycling practices that create unnecessary costs to WFWRD (not intended as a source of revenue)

- **Payment Transaction Fee** (pending)
 - The District incurs significant fees for receiving online card payments (two separate fees for credit/debit cards)
 - Monthly billing and payments are expected to increase costs (~2x) to the District
 - The District is negotiating a contract with a new payment processor (estimated annual savings of ~\$140,000)
 - This fee will not be implemented until a vendor is chosen and the Board decides when and how to impose the fee
 - District staff will bring a formal proposal to a future public meeting for the Board's consideration
 - Avenues for customers to avoid these fees will be incorporated into the subsequent District proposal
- **Late Set-Out Return Pickup Fee** (\$25.00 upon customer request; subject to availability and area)
 - This fee will disincentivize verified late set-out return pickups while allowing the District to recover some costs
 - The District incurs significant costs and operational inefficiencies in the performance of return pickups
 - Initiatives to minimize District missed pickups are ongoing
 - The District did not previously have a fee structure to charge for return pickups due to late set-outs
- **Recycling Contamination Fee** (\$25.00 after three or more documented occurrences)
 - The District continues to emphasize customer education and outreach in an effort to reduce recycling contamination
 - Contamination rates have shown continuous decreases over the past several years
 - Current District policy is to remove a recycling container after three documented occurrences, which comes at a significant cost to the District (removal and reinstatement, oftentimes including the >\$70.00 cost of a new can)
 - Based on the tonnages delivered to the WM Recycling Processing facility in 2025 (4,557 tons) and their blended rate model, contamination has cost the District ~\$82,000 in 2025
 - The contamination rate at the Rocky Mountain Recycling (RMR) facility is less (~20%) and subtracted from the District's 60% revenue share agreement with RMR
 - The District will continue to drive an educate-first approach in 2026 and deployment of "Oops" Tags in coordination between the Waste Diversion, Customer Service, and Operations teams



Wasatch Front Waste Residential Single Stream Pricing						
			October-25			
Publication	Market	Grade	Price	Percentage	Value	
Pulp & Paper (OBM)	Southwest	High	Resi Fiber # 56	\$35	5.9%	\$2.07
Pulp & Paper (OBM)	Southwest	High	OCC # 11	\$45	36.9%	\$16.60
Pulp & Paper (OBM)	Southwest	High	Mixed Paper # 54	\$15	13.0%	\$1.95
Recyclingmarkets.net (SMP)	Pacific NW	Avg	Natural HDPE	\$710	1.4%	\$9.92
Recyclingmarkets.net (SMP)	Pacific NW	Avg	Colored HDPE	\$50	1.4%	\$0.71
Recyclingmarkets.net (SMP)	PNW/Houston	Avg	PET	\$40	2.4%	\$0.96
Recyclingmarkets.net (SMP)	PNW/Houston	Avg	Actual Steel/Tin Cans	\$75	1.2%	\$0.87
Recyclingmarkets.net (SMP)	Pacific NW	Avg	Aluminum Cans	\$1,600	1.4%	\$21.74
Recyclingmarkets.net (SMP)	Pacific NW	Avg	Plastics 4 & 5	\$30	1.2%	\$0.36
			Other Plastic	(\$54)	1.5%	(\$0.78)
			3 mix Glass	(\$54)	0.4%	(\$0.19)
			Residue	(\$54)	23.5%	(\$18.06)
					100.0%	\$36.13
The index prices and rebate will be adjusted on a monthly basis. If above indexes do not reasonably reflect actual market conditions, actual sales price for the grade may be utilized The stream composition will be adjusted on a quarterly basis.						
Rebate/Tip Fee Calculation						
			To SL MRF		Taylorsville To SL MRF	
Material Sales Value			\$	36.13		
Less base fee			\$	(113.19)		
Available Commodity Value			\$	(77.06)		
Customer rebate % (if positive)			60.0%			
Customer Base Rebate/(Tip Fee) per Ton			\$	(77.06)	\$ (77.06)	

Thank You!



Questions?



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General Manager

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