

FISCAL YEAR 2026 MID-YEAR CITY COUNCIL WORK SESSION

FIRE & EMS



We strive to build and maintain a vibrant city
through personable community interactions
and innovative Fire & EMS Services.



Discussion Items:

STATISTICS & INCIDENTS

- 🔥 CY 2025 Statistics
 - 🔥 Response Statistics
 - 🔥 Fire Marshal Office Statistics
- 🔥 2021 - 2025 Call Volumes
 - 🔥 Working Fire Incidents
 - 🔥 Hospital Transports
- 🔥 Incidents with Outside Jurisdiction Aide Received
- 🔥 Incidents By Time of Day
- 🔥 Contiguous Call Percentages
- 🔥 Percentage of Time There are No Calls

STAFFING & OPERATIONS

- 🔥 Current Fire Staffing
- 🔥 Daily Functions Outside of Going on Calls
- 🔥 Unit Average Turn Out Time (2022-2025)
- 🔥 Future Needs to Keep Up with Growth by FY 2029

BILLING & FINANCE

- 🔥 Billing
 - 🔥 Gold Cross Billing Services
 - 🔥 Annual Revenue Increases
- 🔥 Per Capita Comparisons



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2025 CALL VOLUME STATISTICS



4,276

**TOTAL CALLS
FOR SERVICE**

77.34%



**Medical Related
Incidents**

19.19%



**Fire Related
Incidents**

3.47%



**Working Fire
Incidents**



COUNCILMAN MARSHALL DATA

Year	Population	Budget Total	FY Actual Total	Total Revenue	Net Public Impact	\$ /cap	Calls Total	\$ /call	Employees				\$ /Person	Response Time Min
									FT	AMB PT	Vol	Total		
2020	42621	\$ 1,971,263	\$1,771,630	\$1,149,205	\$ 642,425	\$ 15	2319	\$ 772.59	2	34	30	66	\$ 27,145.91	7.00
2021	43918	\$ 2,344,631	\$2,348,632	\$1,141,497	\$1,207,135	\$ 27	2933	\$ 800.76	3	43	31	77	\$ 30,450.00	7.00
2022	45215	\$ 3,442,255	\$3,256,955	\$1,648,418	\$1,608,436	\$ 36	3706	\$ 878.81	12	41	36	89	\$ 38,677.62	7.12
2023	46512	\$ 5,163,189	\$4,929,166	\$2,439,138	\$2,490,028	\$ 54	3721	\$ 1,324.69	20	53	32	105	\$ 49,173.23	4.43
2024	47809	\$ 5,811,967	\$5,722,892	\$2,889,891	\$2,832,961	\$ 59	3902	\$ 1,466.66	38	30	28	96	\$ 60,541.32	2.08
2025	49501	\$ 7,935,803	\$7,700,341	\$3,388,047	\$4,312,294	\$ 87	4268	\$ 1,804.20	41	24	21	86	\$ 92,276.76	2.10
2026	51193	\$ 8,478,761	\$8,300,000	\$3,848,055	\$4,459,115	\$ 87	4634	\$ 1,791.11	44	24	21	89	\$ 95,267.20	
% Change (20 to 25)	16.1%	302.8%				478.0%	84.0%	133.5%				30.3%	239.9%	-70.0%



Per Capita Comparisons

City	2024 population	FTE daily	FTE Total	PTE Daily	Total PTE	Yr budget	calls	Price per call	# of stations	Notes:
American Fork/Cedar Hills	51,298	12-15	46	2	54	\$9,288,186.00	4990	\$1,861.36	2	Building station 3
Spanish Fork	47,809	12	41	2	50	\$8,478,781.00	4276	\$1,982.88	2	Building a Dual Company Station
Draper	50,166	14-16 Min-Max	62		1	\$7,990,000.00	4502	\$1,774.77	3	
Saratoga Springs	66,279	8-11	38		4	\$6,395,127.00	2970	\$2,153.24	2	Building station 3
Cedar City (fire only)	42,923	3	13		53 Volunteers	\$3,126,595.00	1200	\$2,605.50	1	



FIRE MARSHAL STATISTICS



580

TOTAL INSPECTIONS



Business Inspections- 426



Fire Sprinkler/Alarm- 136



Food Truck- 18



604

TOTAL PLAN REVIEWS

- Building Plan- 215
- Site Plan- 126
- Preliminary Plat- 71
- Final Plat- 63
- Fire Sprinkler Plan Reviews = 36
- Fire Alarm Plan Reviews = 20
- Fence Plan- 0
- Final Plat- 63
- Minor Plat- 32
- Site Plan- 126
- Utility Improvement- 0
- Zone Map- 36



Code Violations = 8



**Life Safety Inspection Vault
Reviews = 1351**



Fire Investigations Total= 14



**Fire/EMS Calls responded to
for manpower = 68**



Youth Firesetter Interventions = 1



PR/School Events = 103



Spanish Fork Fire & EMS Daily Staffing

COMMAND STAFF

Administration 5

7:30 - 27 (9 hrs 30 min)

- Eddie Hales RM PP ONREP
- Krista Horting ASWT PP BS
- Jason Turner PM PP ZIC
- Lydia James Schem
- Kristina Reid ASWT PP Gads

Battalion Chief 1/1

8 - 8 (24 hrs)

- Jon Grangroth ASWT PP

[SCHEDULE YOURSELF](#)

STATION 61

Engine 61 0/2

6 - 8 (24 hrs)

- Ammon Eberhard PM PP
- Jacob Dee ASWT PP
- Jared Haas PM PP Gads

Ambulance 61 2/2

5 - 8 (24 hrs)

- Westley Parker ASWT AD
- Sewyer Alger ASWT PP

Squad 61 2/2

6 - 8 (24 hrs)

- Brennen Chappell PM PP
- Kelsie Christensen PM PP

STATION 62

Ambulance 62 1

6 - 8 (24 hrs)

- Kaige Roberts ASWT PP
- Josh Logan ASWT PP

Ambulance 63 2/2

8 - 8 (24 hrs)

- Corey Carter ASWT PP
- Mergen Carter ASWT PP
- Tony Shepherd ASWT PP Gads
- Rosaura Serrano ASWT
- Vince Rediger ASWT PP

Squad 62 2/2

6 - 8 (24 hrs)

- Matthew Peel PM PP
- Ainsley Stoneman PM PP

Engine/Rescue Night 4

19 - 5 (10 hrs)

- Gage Maynard ASWT
- Yocid Vega
- Gary Smith PP
- Trevor Mortensen PP Gads

[SCHEDULE YOURSELF](#)



A CITY THAT BURNS

Calendar Year (CY)	State Ranking	Working Fire Incidents
2021	20th Busiest	86
2022	18th Busiest	91
2023	23rd Busiest	74
2024	18th Busiest	102
2025	13th Busiest	148



HOSPITAL TRANSPORTS 2022 - 2025

CY 2022:	CY 2023:	CY 2024:	CY 2025
March: 21 April: 46 May: 71 June: 75 July: 71 August: 95 September: 88 October: 83 November: 83 December: 100	January: 92 February: 84 March: 86 April: 81 May: 77 June: 79 July: 77 August: 69 September: 79 October: 84 November: 93 December: 111	January: 106 February: 87 March: 85 April: 91 May: 95 June: 84 July: 104 August: 89 September: 77 October: 89 November: 63 December: 76	January: 84 February: 97 March: 78 April: 95 May: 92 June: 97 July: 88 August: 91 September: 84 October: 102 November: 81 December: 90
Total: 733	Total: 1012	Total: 1046	Total: 1079



EMS Billing Services



Month	 All Incidents Reported	 Transports Billed	 Billings	 Deposits
▶ Jan 2025	197 ▼-5	196 ▼-4	\$523,820.40 ▲\$32,319.40	\$195,133.18 ▼(\$36,177.96)
▶ Feb 2025	192 ▲10	191 ▲10	\$505,665.50 ▲\$48,148.39	\$199,794.32 ▼(\$6,433.52)
▶ Mar 2025	193 ▼-5	194 ▼-3	\$505,731.73 ▲\$5,701.72	\$239,882.91 ▲\$40,204.62
▶ Apr 2025	192 ▼0	192 ▲2	\$510,133.80 ▲\$29,629.22	\$330,771.80 ▲\$129,384.84
▶ May 2025	204 ▼-15	203 ▼-15	\$529,678.84 ▼(\$11,455.93)	\$193,568.26 ▼(\$27,077.93)
▶ Jun 2025	262 ▲81	242 ▲61	\$648,194.09 ▲\$198,883.96	\$197,405.36 ▼(\$42,486.26)
▶ Jul 2025	205 ▲15	204 ▲15	\$545,001.25 ▲\$15,678.53	\$326,323.87 ▲\$96,344.54
▶ Aug 2025	189 ▼-4	189 ▼-5	\$489,997.22 ▼(\$51,208.33)	\$348,655.02 ▲\$96,293.45
▶ Sep 2025	200 ▲19	200 ▲19	\$530,457.99 ▲\$50,097.32	\$301,811.65 ▲\$87,609.92
▶ Oct 2025	221 ▲33	221 ▲34	\$558,506.83 ▲\$72,204.37	\$300,804.09 ▼(\$1,578.33)
▶ Nov 2025	187 ▲28	187 ▲29	\$486,151.75 ▲\$67,787.15	\$235,034.79 ▼(\$490.00)
▶ Dec 2025	202 ▲26	202 ▲26	\$530,691.07 ▲\$60,025.55	\$312,308.68 ▲\$94,086.65
TOTAL	2,444 ▲183	2,421 ▲169	\$6,363,990.30 ▲\$514,811.65	\$3,181,493.96 ▲\$429,679.01
AVG	203 ▲15	201 ▲14	\$530,332.53 ▲\$42,900.97	\$265,124.50 ▲\$35,806.65



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PRIDE & PROGRESS

Ambulance Transport Revenue



Ambulance Transports Revenue



INCIDENTS WITH OUTSIDE JURISDICTION AID RECEIVED



 **47**
FIRE INCIDENTS

 **21**
EMS INCIDENTS



INCIDENTS WITH OUTSIDE JURISDICTION AID RECEIVED



CALLS IN PROGRESS

Calls in Progress

Jan 01, 2025 12:00 AM to Dec 31, 2025 11:59 PM

Calls in Progress	Occurrences	% of Occurrences	Hours	% of Hours
0 Calls in Progress	2,473	28.98%	5,550	63.33%
1 Call in Progress	3,789	44.41%	2,434	27.78%
2 Calls in Progress	1,696	19.88%	655	7.25%
3 Calls in Progress	458	5.37%	119	1.36%
4 Calls in Progress	89	1.04%	18	0.20%
5 Calls in Progress	14	0.16%	3	0.03%
6 Calls in Progress	8	0.09%	2	0.02%
7 Calls in Progress	5	0.06%	0	0.00%
Totals	8,532	100.00%	8,780	100.00%



Incidents by Day and Hour

Jan 01, 2025 to Dec 31, 2025

Day of Week	Hour of Day																							
	0000	0200	0400	0600	0800	1000	1200	1400	1600	1800	2000	2200												
Sunday	22	19	16	9	11	10	13	16	12	12	27	22	23	23	36	28	29	40	23	34	33	30	16	20
Monday	22	13	12	10	7	7	15	18	20	27	21	34	24	35	32	44	38	41	29	31	40	30	20	18
Tuesday	18	14	16	13	12	11	13	11	20	31	28	30	35	30	34	38	33	41	32	30	32	26	25	24
Wednesday	26	15	10	15	11	12	15	13	19	26	28	39	33	27	37	37	46	36	40	26	35	25	22	27
Thursday	17	16	12	9	9	6	5	15	18	27	27	32	45	32	36	41	35	42	42	40	40	39	32	20
Friday	13	16	11	14	12	8	18	15	15	36	27	34	33	35	34	44	36	37	35	41	43	28	35	23
Saturday	24	23	19	19	11	11	9	13	26	41	36	33	27	33	32	29	48	39	36	21	42	39	26	22



EMERGENCY CALL VOLUME AND TIME COMMITMENT

- The current average daily call volume requires **16.92 hours** of personnel time dedicated solely to running calls, reporting, and restocking tasks.
- This means that **70.5%** of a 24-hour day in CY25 is currently spent by personnel directly on running calls, restocking, and completing reports.

Calculation Details:

- **Total Time per Call:** 56.95 min (on-scene)+30.00 min (post-call)=86.95 minutes
- **Total Daily Time:** 11.7 calls×86.95 min/call=1017.315 minutes
- **Total Daily Time in Hours:** 1017.315 min/60 min/hour≈**16.92 hours**
- **Percent of 24-Hour Day:** (1017.315 minutes/1440 minutes per day)×100≈**70.65%**



OPERATIONAL CONSTRAINTS: COMPETING TIME DEMANDS

REQUIRED DAILY ACTIVITY



Mandatory Training
(Skills/Certifications)



Physical Fitness Training



Meals (Essential Downtime)



Routine Fire Inspections



Public Events & Station Tours



ESTIMATED TIME COMMITMENT



1-2 HOURS



≥45 MINUTES



~1.5 HOURS



VARIABLE



VARIABLE



Unit Average Turn Out Time

2022

2023

2024

2025

435 (Seconds)



Al La Carte Staffing Needs - With Associated Costs



¾ Full Time Staff Engine 62



Fully Staff Full Time Engine 61



Fully Staff Full Time Ambulance 63



Full Time Deputy Fire Marshal



Fully Staff Full-Time Ladder 61



Fully Staff Full Time Engine 62
(cost if ¾ staff is done prior)

One Time Cost

Ongoing Cost

\$109,500.00

\$1,378,461.00

\$45,900.00

\$414,351.00

\$30,600.00

\$276,234.00

\$10,600.00

\$172,939.00

\$141,300.00

\$1,657,404.00

\$141,300.00
\$31,800.00

\$1,657,404.00
\$278,943.00



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QUESTIONS?

