

Melanie Crittenden

From: UCA911@i4clients.net
Sent: Tuesday, May 27, 2025 9:34 AM
To: UCA_APP_Advisory_COMM
Subject: Submission

A new website form has been submitted

- **Name::** Jenny Swenson
- **Email:** jswenson@grandcountysheriff.org
- **Which position are you applying for?:** A PSAP from a county of the 5th or 6th class
- **Why do you want to serve as a member of one of UCA's Advisory Committees?:** I am interested in serving on one of UCA's Advisory Committees because I believe in the power of collaboration to shape meaningful, forward-thinking initiatives. UCA plays a pivotal role in supporting and advancing the interests of its diverse community, and I see this as an opportunity to contribute my skills, perspective, and experience to that mission. I want to help offer constructive feedback and support the implementation of initiatives that positively impact PSAPs, telecommunicators, and the broader community. Serving on the committee would allow me to both give back and grow professionally by learning from others who are equally committed to the UCA's and Utah PSAPs' success.
- **Please explain how you meet the criteria to serve in your selected position and give a brief summary of your relevant knowledge and experience.:** I bring 17 years of experience in public safety communications, serving as both a dispatcher and a supervisor in a county of the 5th/6th class with a county-run PSAP (Public Safety Answering Point). Over the course of my career, I have developed a strong understanding of emergency communication operations, personnel management, and the evolving challenges that PSAPs face—particularly in smaller or more rural counties where resources can be limited but demand remains high.

As a supervisor, I've gained experience in policy implementation, training, and quality assurance, as well as firsthand knowledge of the coordination required between dispatch, law enforcement, EMS, and fire services. I understand the importance of efficient, responsive systems and have advocated for improvements in technology and protocols to enhance service delivery.

My background equips me to represent the interests and realities of similarly sized counties and PSAPs on the committee. I am confident I can contribute meaningful insights, promote practical solutions, and collaborate effectively with others to support the goals of UCA and the communities we serve.