

10. Wasatch County Console Request

Meeting Notes

Wasatch County PSAP made a request, through our website, to add a phone and radio console.

As you read in the Operations Division's letter of recommendation, the console's usage statistics relative to current staffing and call volume are sufficient. Their current usage is:

Position 1: 24.48%

Position 2: 34.32%

Position 3: 32.5%

Position 4: 8.7%

Wasatch County is seeking approval to hire two additional dispatchers. With the increase in staffing, they would like to add a phone/radio console.

Obviously, we always have concerns with overall core capacity, on both sides – radio and phone. Utilizing consoles on the system that are not currently in use, or are used less than 1% of the time, keeps us from artificially loading the system with additional consoles while maximizing the consoles that are currently being paid for.