



SPRINGVILLE CITY COUNCIL AGENDA
TUESDAY, JANUARY 06, 2026
110 South Main Street
Springville, Utah 84663

MEETING CANCELED

The Springville City Council
Work Study Meeting
scheduled for
January 06, 2026
Has been canceled

The regular council meeting will be held at 7:00 p.m.



SPRINGVILLE CITY COUNCIL AGENDA
TUESDAY, JANUARY 06, 2026
110 South Main Street
Springville, Utah 84663

6:30 P.M. SWEARING IN CEREMONY OF NEW COUNCIL MEMBERS - CITY COUNCIL ROOM

1. Oath of Office for Newly Elected Mayor Matt Packard and City Council Members Michael Snelson and Karen Ellingson - City Recorder Kim Crane

7:00 P.M. COUNCIL MEETING - CITY COUNCIL ROOM

**CALL TO OR
INVOCATION
PLEDGE
APPROVAL OF THE MEETING'S AGENDA
MAYOR'S COMMENTS**

PUBLIC COMMENT - Audience members may bring any item, not on the agenda, to the Mayor and Council's attention. Please complete and submit a "Request to Speak" form. Comments will be limited to two or three minutes, at the mayor's discretion. State Law prohibits the Council from acting on items that do not appear on the agenda.

CONSENT AGENDA - The Consent Agenda consists of items previously discussed or that are administrative actions where no additional discussion is needed. When approved, the recommendations in the staff reports become the action of the Council. The agenda provides an opportunity for public comment. If, after the public comment, the Council removes an item from the consent agenda for discussion, the item will keep its agenda number. It will be added to the regular agenda for discussion unless otherwise specified by the Council.

1. Approval of the minutes for the November 11, 2025, Strategic Planning meeting, the December 16, 2025 work meeting, and regular meeting.

PRESENTATIONS

2. Springville Citizen Survey Report - Troy Fitzgerald, City Administrator

MAYOR, COUNCIL, AND ADMINISTRATIVE REPORTS

ADJOURNMENT - CLOSED SESSION, IF NEEDED - TO BE ANNOUNCED IN MOTION

The Springville City Council may temporarily recess the meeting and convene in a closed session as provided by UCA 52-4-205.

CERTIFICATE OF POSTING - THIS AGENDA IS SUBJECT TO CHANGE WITH A MINIMUM OF 24-HOURS NOTICE - POSTED 12/31/2025

In compliance with the Americans with Disabilities Act, the city will make reasonable accommodations to ensure accessibility to this meeting. If you need special assistance to participate in this meeting, please get in touch with the City Recorder at (801) 489-2700 at least three business days prior to the meeting.

Meetings of the Springville City Council may be conducted by electronic means pursuant to Utah Code Annotated Section 52-4-207. In such circumstances, contact will be established and maintained by telephone or other electronic means, and the meeting will be conducted pursuant to Springville City Municipal Code 2-4-102(4) regarding electronic meetings.

s/s - Kim Crane, MMC, City Recorder

MINUTES OF THE STRATEGIC PLANNING MEETING OF THE SPRINGVILLE CITY COUNCIL HELD
2 ON TUESDAY, NOVEMBER 11, 2025, AT 4:00 P.M. AT THE SPRINGVILLE CITY FIRE DEPARTMENT,
75 WEST CENTER STREET, SPRINGVILLE, UTAH.

4 Presiding and Conducting: Mayor Matt Packard

6 Elected Officials in Attendance: Craig Jensen arrived at 4:20 p.m.
8 Logan Millsap
10 Jake Smith
Mike Snelson
12 Mindi Wright

14 **City Staff in Attendance:** City Administrator Troy Fitzgerald, Assistant City Administrator/City Attorney
John Penrod, Assistant City Administrator/Finance Director Bruce Riddle, City Recorder Kim Crane, and
Karen Ellingson.

16 **CALL TO ORDER**

18 Mayor Packard welcomed everyone at 4:05 p.m. Mayor Packard asked Councilmember Snelson
to give an invocation.

20 **I. WELCOME - MAYOR PACKARD**

22 Mayor Packard welcomed all in attendance.

24 **II. FRAMING**

26 **a. REFLECTION ON FIRST TERM/VISION FOR SECOND TERM - MAYOR PACKARD**

28 Mayor Packard addressed the Council and explained that over the next four years, there were
goals and responsibilities the City needed to address. He emphasized the importance of working together
despite differences and stated that he welcomed healthy discussion among the Council.

30 Councilmember Snelson commented that even when there had been strong convictions and
differing opinions, the Council had been able to disagree respectfully and ultimately act in the best interest
of the City.

32 **b. GROUND RULES/PURPOSE - TROY FITZGERALD, CITY ADMINISTRATOR**

34 Troy stated that the purpose of the meeting was to review the City's current financial situation,
revisit the planning document adopted two years prior, and discuss a project he and John had been
36 working on over the past six months. He noted that dinner would be held with the firefighters to provide
an opportunity for discussion. He emphasized the importance of prioritizing the Council's objectives.

38 **III. CONTEXT**

40 **a. FISCAL SNAPSHOT (RESERVES, CONSTRAINTS, FORECAST) - BRUCE RIDDLE,
ASSISTANT CITY ADMINISTRATOR/FINANCE DIRECTOR**

42 Bruce presented a fiscal snapshot of the City and reviewed fund balances within the
Governmental Funds and Enterprise Funds. He explained that the State provides guidelines regarding

44 appropriate reserve balances. He reported that the RDA project had concluded and that tax increment
45 revenues previously directed to the RDA fund would now be distributed to the taxing entity. He stated that
46 the City was in a stable position with general fund reserves, that capital fund reserves were healthy, that
47 reserve levels met best practice standards, and that utility rates were set appropriately, with utilities
48 generally in the middle range or slightly lower. He noted that staff would continue to closely monitor any
49 upcoming legislation related to reserve requirements.

50 Councilmember Wright asked about funds recently received from a property sale. She also asked
51 where the accrued interest was held.

52 Bruce responded that the proceeds from the property sale would be reflected in FY2026 under
53 assigned capital funds. He explained that accrued interest was related to the permanent fund balance
54 and that other non-restrictive funds could be commingled.

55 Troy commented that replacing a water pipe costs approximately \$250 per foot and noted that the
56 City maintains about 140 miles of water pipe, which could significantly impact City finances.

57

58 **b. WHY DID WE START THE SERVICE LEVEL PROJECT - JOHN PENROD, ASSISTANT CITY
59 ADMINISTRATOR/CITY ATTORNEY**

60 John reported on the Service Level Project, explaining that it was a review of the City's current
61 service levels and whether they were sustainable under base-level budgeting. He presented a case study
62 focused on City parks and reviewed how service levels had evolved over time. He described the 1990s
63 as a period with minimal resources, including limited park acreage and staff performing basic
64 maintenance tasks, followed by the early 2000s when growth required more complex systems, master
65 plans, and the establishment of reserves. He reviewed the 2007-2008 recession, noting that maintenance
66 funding was redirected toward operations, and the early 2010s, when sustainability plans, master plans,
67 replacement funds, and impact fees were implemented. He stated that the City was now three years into
68 base allocation budgeting, with no additional funding available beyond base allocations.

69 John explained that the primary challenge in determining service levels was how to maintain them
70 in the future. He reported that increased maintenance costs were being applied to existing park acreage,
71 that inflation and competition for general fund dollars continued, and that park replacement funding had
72 not kept pace. He noted that some service levels no longer existed and that there were no allocated funds
73 for the Left-Hand Fork property, Camp Jeremiah property, or the new Forest Service property, as these
74 would constitute new services requiring additional funding. He also stated that there were no funds
75 available for capital improvement projects outside of impact fees.

76 Councilmember Wright confirmed that the PAR tax was not included in the base allocation.

77 John questioned whether base allocations would be sufficient to support new services.

78

79 **c. PLANNING PRIORITY LIST - TROY FITZGERALD, CITY ADMINISTRATOR**

80 Troy reviewed past Council priority projects and discussed which projects had been completed
81 and which remained in progress. He asked the Council whether any changes or additions should be made
82 to the projects still underway. By consensus, the Council agreed to place the General Plan as the top
83 priority, with the remaining projects listed below it.

84 Councilmember Jensen noted that planning for the north interchange and the Sunpro area on
85 1600 South were missing from the list.

86 Councilmember Millsap commented on the need for a comprehensive parking plan. He also
87 expressed the need to include a plan related to the Hobble Creek Trail.

88 Councilmember Wright stated that the Reframing Downtown Project included a parking study.

89 Councilmember Jensen stated that Hobble Creek Canyon was a significant asset and that
90 transportation access to the canyon could be improved to make it more enjoyable and easier to use.



92 Mayor Packard added that commercial design standards should be included within the General
93 Plan.

94 **IV. SERVICE LEVEL PROJECT INTRODUCTION**

95 **a. METHODOLOGY, COVERAGE, GENERAL FINDINGS - TROY FITZGERALD, CITY
96 ADMINISTRATOR**

97 Troy reported on the Service Level Project and explained that departments had been asked to
98 identify their core and supplemental services in order to understand the cost of maintaining City services
99 over time. He stated that there were 307 identified services and asked whether the Council wanted
100 additional information on the project in the future. By consensus, the Council indicated that it did.

101 Troy noted that initial conclusions were premature and that staff were still working on reports from
102 department directors. He stated that the process was challenging for directors due to funding
103 accountability, but that operations had been funded well while capital projects were limited. He
104 emphasized that the review was a process and that solutions were possible. He explained that, to remain
105 balanced, the City would need to either increase revenues and efficiencies or reduce service levels.

106 Troy reported that a document would be presented to the Council in January outlining a proposed
107 approach. He stated that maintaining current service levels would require additional revenues and that
108 citywide revenues would need to increase significantly. He noted that staff would return with a more
109 refined plan.

110 Councilmember Millsap asked whether there was a foreseeable need for a property tax increase
111 and whether the Council should be aware of that possibility.

112 Troy responded that preparation would be needed over time for future needs and that those needs
113 would continue to be reviewed.

114 **V. TEAM BUILDING - MISSION MOMENTS - JOHN PENROD, ASSISTANT CITY
115 ADMINISTRATOR/CITY ATTORNEY**

116 Councilmember Wright stated she was proud that Buc-ee's had located in Springville as the first
117 in Utah and expressed hope for additional commercial development to increase sales tax revenue.

118 Councilmember Millsap stated he was proud of the Spirit of Art City documentary and what it
119 represented about being a "Springvillian". He expressed hope for continued community safety,
120 particularly for walking and bicycling.

121 Councilmember Smith stated he was proud of the Parks Department and its role in reinforcing
122 Springville's identity as the Art City. He expressed a hope to change perceptions that Springville was
123 difficult to work with and to improve the City's overall image.

124 Councilmember-elect Ellingson stated she was proud of how neighbors came together during
125 potential flooding and hazard situations. She expressed hope that the Lakeside Landing development
126 would provide strong connections within the community.

127 Councilmember Snelson stated he was proud of the collaboration between Parks and Recreation
128 and the Museum and how those efforts connected with residents. He expressed hope that progress would
129 be made on the Allen's Block property over the next four years.

130 Councilmember Jensen stated he was proud of the new Springs logo and the City's ability to
131 maintain a small-town feel while other communities had changed. He noted that maintaining that
132 character would be challenging.

133 **DINNER TIME OUT 5:50 p.m. TIME IN 6:43 p.m.**

134



140 VI. PRIORITIZATION WORKSHOP - TROY FITZGERALD, CITY ADMINISTRATOR
142 a. PURPOSE: TO CONNECT SERVICE LEVEL REALITIES WITH COUNCIL PRIORITIES
Troy asked each councilmember to share their priorities.

144 **Group A Policy Changes** **Group B Planning/Funding Gap** **Group C Service Level**

146 Councilmember Millsap:
• Center Street urban trail connects east and west - plan emphasis
• Active transportation coordinator PT employee - service level
• Natural resources working group under a board, enhance quality of life, or help habitat, provide feedback - service level and policy change

152 Councilmember Smith:
• General plan completed and quality and holistic - Policy Changes
• Preserve Springville's History - Service Level
• Park, Camp Jeremiah place for youth - Service Level

156 Councilmember Elect Ellingson
• Finishing Community Park, possibly rethink plan - Planning/funding gap
• Identify Infrastructure Holes in the City
• Street trees program - planning/funding gap

162 Councilmember Jensen
• Preserve and expand affordable housing - policy change
• Partner with Local Universities - policy resource
• Efficient road planning - planning/funding gap
• Consider a local gas tax - policy/funding gap
• Expand tree canopy within the city - planning/funding gap

168 Councilmember Wright
• Property sales go to reframing downtown - planning/funding
• Improve community development reputation -service level
• Communication to citizens, website - service level

174 Councilmember Snelson
• 1600 South Area Design - policy/planning
• Allen's Block, business partnership - planning/funding
• Code Enforcement Officer/Ordinances Updated - service level/policy
• Forest Service - service level

180 Mayor Packard
• 1600 South Corridor zoning - policy
• City entrances looking nice - service level
• Solve Allen's Block - Planning/funding gap
• Springville Irrigation - policy changes
• Collectively beautifying, finishing what has been started, cultivating a welcoming community



b. COUNCIL PRESENTATIONS 2-3 MIN EACH/CAPTURE IDEAS AND GROUP IN REAL TIME

Troy asked the Council to identify any items that may have been missed or that stood out from the discussion.

Councilmember Snelson suggested exploring a public-private partnership with developers to help move the Allen's Block project forward.

Troy asked the Council what they would like the Allen's Block property to look like in one year.

Councilmember Jensen asked whether progress on Allen's Block would require additional funding changes and stated that different options would need further discussion.

Councilmember Millsap stated that there needed to be a discussion regarding options to advance the Allen's Block property.

Troy suggested returning in a future work session to further discuss and update the Council on the Allen's Block project.

Troy reported that the General Plan was behind its target completion date and asked the Council to consider its vision as development continued to increase.

Troy asked for additional guidance regarding the Council's vision for a tree program.

Councilmember Jensen suggested adding the item to a to-do list, with limited staff time spent investigating grants and other options.

Mayor Packard stated that the entrances into Springville should be attractive and welcoming and that they reflect the City's identity. He expressed interest in seeing a plan or improvements to the entrances.

Troy recommended that staff review the identified priorities and return to the Council with recommendations.

Mayor Packard suggested prioritizing Group A items through the first of the year and beginning work on Group B items thereafter.

Troy reminded the Mayor and Council to plan for a budget meeting scheduled for January 14,

Councilmember Millsap asked how Group C items would be tracked. Troy responded that service level discussions occurring in the background would include those items and that they would be brought to the Council in due course.

ADJOURNMENT

Motion: Councilmember Snelson moved to adjourn the meeting at 8:38 p.m. Councilmember Smith seconded the motion. Voting **Yes:** Councilmember Jensen, Councilmember Millsap, Councilmember Smith, Councilmember Snelson, and Councilmember Wright. The motion **Passed Unanimously**, 5-0

CLOSED SESSION, IF NEEDED - TO BE ANNOUNCED IN MOTION

The Springville City Council may temporarily recess the regular meeting and convene in a closed session to discuss the character, professional competence, or physical or mental health of an individual, pending or reasonably imminent litigation, and the purchase, exchange, or lease of real property, as provided by UCA 52-4-205.

There was none.

234 *This document constitutes the official minutes for the Springville City Council Strategic Planning Meeting*
235 *held on Tuesday, November 11, 2025. I, Kim Crane, do hereby certify that I am the duly appointed, qualified, and*
236 *acting City Recorder for Springville City, Utah County, State of Utah. I do hereby certify that the foregoing minutes*
237 *represent a true, accurate, and complete record of this meeting held on Tuesday, November 11, 2025.*

238 DATE APPROVED: _____

240 Kim Crane

 City Recorder

DRAFT





MINUTES

Springville City Council Work/Study Meeting - December 16, 2025

MINUTES OF THE WORK/STUDY MEETING OF THE SPRINGVILLE CITY COUNCIL HELD ON
2 TUESDAY, DECEMBER 16, 2025, AT 5:30 P.M. AT THE CIVIC CENTER, 110 SOUTH MAIN STREET,
SPRINGVILLE, UTAH.

4 **Presiding and Conducting:** Mayor Matt Packard

6 **Elected Officials in Attendance:** Craig Jensen
8 Logan Millsap
10 Jake Smith
Mike Snelson
12 Mindi Wright

14 **City Staff in Attendance:** City Administrator Troy Fitzgerald, Assistant City Administrator/City Attorney,
16 John Penrod, Assistant City Administrator/Finance Director Bruce Riddle, City Recorder Kim Crane,
Community Development Director Josh Yost, Director of Administration Patrick Monney, Library Director
18 Dan Mickelson, Museum of Art Director Emily Larsen, Parks and Recreation Director Stacey Child, Power
Public Safety Director Lance Haight, Public Works Director Brad Stapley, City Treasurer Heather Penni,
Finance Controller Holly Wilkinson, IT Systems Manager Niko Ruivivar, Power Generation
Superintendent Mike Pool, and Canyon Parks/Sexton Paul Defa.

20 **CALL TO ORDER** - Mayor Packard welcomed everyone and called the Work/Study meeting to order at
22 5:34 p.m.

24 **COUNCIL BUSINESS**

26 1. Calendar

- Dec 25 - Christmas Holiday Observed (Thursday, Civic Center Closed)
- Jan 01 - New Year's Holiday Observed (Thursday, Civic Center Closed)
- Jan 06 - Swearing in of Mayor and Council Members 6:30 p.m.
- Jan 06 - Regular Meeting 7:00 p.m.

30 Mayor Packard asked if there was any discussion about the upcoming calendar.

32 2. **DISCUSSION ON THIS EVENING'S REGULAR MEETING AGENDA ITEMS**

- a) Invocation - Councilmember Millsap
- b) Pledge of Allegiance - Councilmember Jensen
- c) Consent Agenda

38 3. Approval of the minutes for the November 18, 2025, work meeting, election canvass, and
regular meeting.

40 4. Approval of adopting the Springville City FY 2025 Financial Statements and Independent
Auditor's Report - Bruce Riddle, Assistant City

42 Mayor Packard asked if there was any discussion on the consent agenda. There was none.

44 **3. WORK MEETING DISCUSSIONS/PRESENTATIONS**

46 a) **Legislative Briefing from David Stewart**

48 Dave Stewart presented and gave an overview of the upcoming legislative session. He reported
50 that there were proposals under consideration that could result in budget cuts. He stated that
52 Transportation Utility Fee (TUF) legislation was expected to be introduced and that property tax proposals
54 were generating discussion. He noted that affordable housing legislation would likely be reworked during
56 the session and that homelessness-related legislation was anticipated. He also advised that the state
58 was considering a possible water connection fee.

60 b) **Presentation of the Springville City Audit Report - Bruce Riddle, Assistant City
62 Administrator/Finance Director**

64 Bruce introduced auditor Aaron Hickson with HBME.

66 Aaron Hickson reported on the recent Springville City audit. He stated that the audit results were
68 positive and commended the Finance and Treasury staff for their experience and for providing the
70 requested information in a timely manner.

72 c) **Memory Wall Discussion - Stacey Child, Parks and Recreation Director**

74 Stacey introduced the Wall of Honor Committee, including Lee Taylor and Craig. She provided
76 information on the American Legion's vision for a Memorial Wall at both Evergreen Cemetery and
78 Springville Historic Cemetery and indicated they would like to create a memorandum of understanding.
80 She noted that the committee sought assistance with maintaining the grounds and explained that the
82 American Legion would handle donations and had an online system for the public to view the wall and
84 suggest names to be added.

86 Councilmember Snelson stated that the project needed to move forward.

88 Patrick said the city could assist by including information about the Memorial Wall in the city
90 newsletter.

92 d) **Historical Society Discussion - Patrick Monney, Director of Administration**

94 Patrick discussed a service level adjustment for Springville historical preservation and proposed
96 creating a memorandum of understanding (MOU) to formalize it.

98 Councilmember Smith asked who would serve as the city's historical contact. Patrick responded
100 that Kathy Hansen would work with the Historical Society.

102 Councilmember Snelson inquired about digitizing records and ensuring they had searchable
104 capabilities.

106 Councilmember Wright noted that cataloging and digitizing could typically be done
108 simultaneously.

110 Josh reported that the state historical group recommended securing records, removing them from
112 the floor, and then prioritizing where to begin preservation efforts.

114 e) **Property Holdings Update - Scott Sensanbaugher - Internal Services Director**

116 Director Sensanbaugher and I.T. Systems Manager Nico Ruivivar explained that the policy
118 required an annual report. He stated that the report would clarify current ownership and maintenance
120 assignments, discuss future land needs, resolve discrepancies across various property lists, and produce

88 one authoritative list. He presented a GIS map showing current and potential future property holdings and
88 asked the council for feedback on what they would like included in the annual report.

90 Councilmember Smith asked for details on the types of properties, specifically whether they were
90 long-term holdings or remnant parcels.

92 Mayor Packard commented that, over time, it would be beneficial to clean up titles and boundaries.

94 Troy noted that staff were aware of the issues and were addressing them on a case-by-case basis,
94 acknowledging that the process could be time-consuming and costly.

96 f) **Museum Campus Update - Emily Larsen, Museum of Art Director**

96 Item postponed

98 **MAYOR, COUNCIL, AND ADMINISTRATIVE REPORTS**

100 Mayor Packard asked if there was any further discussion.

102 **ADJOURNMENT CLOSED SESSION IF NEEDED - TO BE ANNOUNCED IN MOTION**

104 *The Springville City Council may temporarily recess the meeting and convene in a closed session as
104 provided by UCA 52-4-205.*

106 **Motion: Councilmember Wright moved to adjourn the work meeting at 6:49 p.m. Councilmember
106 Millsap seconded the motion. Vote Yes: Councilmember Jensen, Councilmember Millsap,
108 Councilmember Smith, Councilmember Snelson, and Councilmember Wright. The motion Passed
108 Unanimously, 4-0 with 1 absent**

110
112 *This document constitutes the official minutes for the Springville City Council Work/Study Meeting held on Tuesday, November 18,*

114 *2025*

116 *I, Kim Crane, do hereby certify that I am the duly appointed, qualified, and acting City Recorder for Springville City, Utah County, State
116 of Utah. I do hereby certify that the foregoing minutes represent a true, accurate, and complete record of this meeting held on Tuesday, November
18, 2025.*

118 *DATE APPROVED:* _____

120 *Kim Crane
City Recorder*



MINUTES
Springville City Council Regular Meeting - December 16, 2025

MINUTES OF THE REGULAR MEETING OF THE SPRINGVILLE CITY COUNCIL HELD ON TUESDAY,
2 DECEMBER 16, 2025, AT 7:00 P.M. AT THE CIVIC CENTER, 110 SOUTH MAIN STREET,
SPRINGVILLE, UTAH.

4 **Presiding and Conducting:** Mayor Matt Packard

6 **Elected Officials in Attendance:** Craig Jensen
8 Logan Millsap
10 Jake Smith
12 Mike Snelson
14 Mindi Wright

16 **City Staff in Attendance:** City Administrator Troy Fitzgerald, Assistant City Administrator/City Attorney
18 John Penrod, Assistant City Administrator/Finance Director Bruce Riddle, City Recorder Kim Crane,
Community Development Director Josh Yost, Director of Administration Patrick Monney, Library Director
20 Dan Mickelson, Museum of Art Director Emily Larsen, Parks and Recreation Director Stacey Child, Power
22 Director Jason Miller, Public Safety Director Lance Haight, and Public Works Director Brad Stapley

24 **CALL TO ORDER**

26 Mayor Packard called the meeting to order at 7:01 p.m.

28 **INVOCATION AND PLEDGE**

30 Councilmember Snelson offered the invocation, and Councilmember Smith led the Pledge of
32 Allegiance.

34 **APPROVAL OF THE MEETING'S AGENDA**

36 **Motion:** Councilmember Snelson moved to approve the agenda as written. **Councilmember**
38 **Jensen seconded** the motion. **Voting Yes:** Councilmember Jensen, Councilmember Millsap,
40 Councilmember Smith, Councilmember Snelson, and Councilmember Wright. The motion **Passed**
42 **Unanimously, 5-0**

34 **MAYORS COMMENTS**

36 Mayor Packard welcomed the Council, staff, and those in attendance.

38 **CEREMONIAL AGENDA**

40 **1. Recognition of outgoing Councilmember Craig Jensen**

42 City Recorder Kim Crane gave a presentation recognizing Councilmember Craig Jensen for his
eight years of service on the city council.

44 Mayor Packard thanked Councilmember Jensen for his service to the community and shared a
few remarks.

44 2. **Mayor Awards - Jessica Maxwell, Community Health and Wellness Resource Coordinator**

45 The following youth were recognized and awarded the December 2025 Mayor's Award for their
46 positive impact on their schools and the community. Jessica introduced this evening's Mayor's Youth
47 Award recipients, Ella Martin, a senior at Springville High School, and Ella Young, a sophomore at
48 Springville High School.

49 **PUBLIC COMMENT**

50 Mayor Packard introduced the Public Comment section of the agenda and inquired if there were
51 any written requests to speak.

52 Carolyne Collett, discussed the Dry Creek area in Kelvin Grove, expressing appreciation for the
53 mixed-use development. She spoke about studies on a variety of residential zoning and income levels,
54 emphasizing the importance of welcoming newcomers and making space for more inclusive, mixed-use
55 zoning.

56 **CONSENT AGENDA**

57 3. Approval of the minutes for the November 18, 2025, work meeting, election canvass, and regular
58 meeting.

59 4. Approval of adopting the Springville City FY 2025 Financial Statements and Independent Auditor's
60 Report - Bruce Riddle, Assistant City Administrator/Finance Director

61 Mayor Packard asked for a discussion or a motion on the consent agenda.

62 **Motion: Councilmember Millsap moved to approve** the consent as written. **Councilmember Wright**
63 **seconded** the motion. **Roll Call Vote: Voting Yes:** Councilmember Jensen, Councilmember Millsap,
64 Councilmember Smith, Councilmember Snelson, and Councilmember Wright. The motion **Passed**
65 **Unanimously, 5-0.**

66 **PRESENTATIONS**

67 5. **Traffic Violations and Nuisance Code - High School Interns**

68 City Attorney John Penrod introduced local high school legal interns Brooklyn Johnson and Lucas
69 DeSilva.

70 Brooklyn Johnson reported that she had been reviewing Title 9 of the city code and offered
71 recommendations to update and standardize it. She noted the increasing number of roundabouts and
72 suggested including guidance on how to use them, as well as updating presentations related to school
73 property.

74 Mayor Packard suggested enacting the changes Brooklyn had recommended.

75 John stated that the interns would continue working on the proposed amendments.

76 Lucas DeSilva presented on nuisances and their impact on the community, including
77 environmental damage, harm to the city's reputation, and declining property values. He described the
78 city's current voluntary compliance agreements and suggested implementing a chronic nuisance
79 ordinance, citing an example from Denver that includes fees for repeated offenses. He asked the council
80 what additional measures could be considered.

81 Councilmember Snelson inquired about how nuisances are currently reported.

82 John explained that enforcement could be tailored depending on council priorities and that high-
83 priority nuisances could be addressed through resolutions.

84 Councilmember Snelson emphasized the need for a more proactive approach.

90 Troy provided an explanation of current efforts and indicated that further discussion and planning
91 would continue.

92 6. **Discussion regarding an amendment to City Code regarding chickens - Lance Haight, Public
93 Safety Director**

94 Chief Haight provided a follow-up on the existing chicken ordinance, reviewing the current city
95 code. He noted there was confusion regarding the code and recommended amending it to limit residents
96 to six chickens, no roosters, and only for personal use. He also confirmed that the current requirements
97 for housing chickens would remain.

98 Councilmember Smith asked how the ordinance would be enforced.

100 Chief Haight explained that the animal control and nuisance officer would review the lot size and
101 the number of chickens in response to any nuisance complaints.

102 Mayor Packard opened the floor for public comment.

104 The wife of Mr. Anderson commented regarding the number of chickens allowed.

106 Michael Anderson, via telephone, expressed frustration about a dispute concerning the number
107 of chickens and parcel size, noting that they currently have 36 chickens and there is confusion about how
108 the law is written.

109 John suggested bringing the matter to a future work session for further discussion and to allow
110 property owners to provide input, with a recommendation to contact the property owners when the
111 meeting is scheduled.

112 **REGULAR AGENDA**

114 7. **Consideration of a Resolution approving the acceptance of property for a recreational trail north
115 of the current SUVPS Station along Dry Creek and approval of an access easement to SUVPS
116 from the City - Stacey Child, Parks and Recreation Director**

117 Stacey reported that the Parks & Recreation department has been approached by neighbors of
118 the Dry Creek Trail to make improvements to the trail and the adjacent city-owned property. One of the
119 issues with the trail is that it currently has no destination. The Parks & Recreation staff observed that the
120 nearby Kelvin Grove Park could be an easy destination for the trail if property along Dry Creek, north of
121 the Southern Utah Valley Power Systems (SUVPS) station, could be acquired. SUVPS was contacted
122 with the idea and subsequently agreed to quit-claim the property to the city with an easement to maintain
123 the fence along the north side of the station.

124 Councilmember Snelson stated he was concerned about the crossing of the trail on 1200 West
125 and keeping people safe.

126 Attorney Penrod said there will be an opportunity to address the crossing.

127 **Motion: Councilmember Millsap moved to approve Resolution #2025-41, and to receive property
128 via a Quit Claim from South Utah Valley Power Systems (SUVPS) for the purpose of creating a
129 recreational trail connecting Kelvin Grove Park and the Dry Creek Trail, and to approve the execution of
130 an access and maintenance easement to SUVPS. Councilmember Snelson seconded the motion. Roll
131 Call Vote Yes: Councilmember Jensen, Councilmember Millsap, Councilmember Smith, Councilmember
132 Snelson, and Councilmember Wright. The motion Passed Unanimously, 5-0. Resolution #2025-41
133 Adopted**

134



136 8. Consideration of a Resolution approving an irrigation easement on city property near the new
Springville High School - John Penrod, Assistant City Administrator/City Attorney

138 Attorney Penrod reported that the Springville Irrigation Company has had an irrigation pipeline
140 that has historically run through Springville City's Spring Acres Park and the Gammell Property. With the
142 construction of the new Springville High School, the Irrigation Line had to be rerouted to avoid being
located under the new High School. Relocation of the Irrigation Line and executing the proposed
easement is needed.

144 **Motion:** Councilmember Jensen moved to approve Resolution #2025-42 approving the execution
146 of an irrigation and land drain pipeline easement from Springville City and the Nebo School District to the
Springville Irrigation Company for an irrigation pipeline that runs through the new high school property.
148 Councilmember Smith seconded the motion. Roll Call Vote Yes: Councilmember Jensen,
Councilmember Millsap, Councilmember Smith, Councilmember Snelson, and Councilmember Wright.
The motion Passed Unanimously, 5-0. Resolution #2025-42 Adopted

150 **MAYOR, COUNCIL, AND ADMINISTRATIVE REPORTS**

152 Mayor Packard asked for any further discussion. There was none.

154 **CLOSED SESSION, AND ADJOURNMENT IF NEEDED - TO BE ANNOUNCED IN MOTION**

156 *The Springville City Council may adjourn the regular meeting and convene into a closed session as
provided by UCA 52-4-205.*

158 **ADJOURNMENT**

160 **Motion:** Councilmember Snelson moved to adjourn the meeting at 8:19 p.m. and go into closed
session for property. Councilmember Smith seconded the motion. **Voting Yes:** Councilmember Jensen,
Councilmember Millsap, Councilmember Smith, Councilmember Snelson, and Councilmember Wright.
162 The motion Passed Unanimously, 5-0.

164
166 *This document constitutes the official minutes for the Springville City Council Regular Meeting held on Tuesday,
December 16, 2025.*

168 *I, Kim Crane, do hereby certify that I am the duly appointed, qualified, and acting City Recorder for Springville City, Utah
170 County, State of Utah. I do hereby certify that the foregoing minutes represent a true, accurate, and complete record of this
meeting held on Tuesday, December 16, 2025.*

172 DATE APPROVED: _____

174 Kim Crane
City Recorder



2025 SPRINGVILLE CITIZENS' VIEWPOINTS

Codebook

Prepared on December 22, 2025

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1. To start, we would like to know how you feel about Springville as a place to live. Please circle the number that best reflects how you rate each of the following aspects of Springville:.....	15
2. Please rate each of the following characteristics of Springville:.....	15
3. How safe do you feel from the following happening to you in Springville:.....	18
4. How safe would you feel walking alone at night:.....	20
5. Please circle how much you disagree or agree with the following statements:....	21
6. To what degree do you feel the following are a problem in Springville:.....	23
7. Please rate each of the following characteristics of Springville:.....	29
8. About how many times have you or other household members done the following in the past year:.....	31
9. Please circle how much you agree that adequate measures are being taken by the	

Springville City government to:.....	35
10. How would you rate the quality of each of the following Springville City services:.....	39
11. How would you rate the quality of each of the following Springville City services:.....	45
12. Overall, how would you rate the quality of services provided by Springville City?	52
13. Below are some suggestions that Springville citizens have mentioned as possible ways to improve the City. What priority level do you think the City should give to requests for additional funds to make each of the suggested improvements?.....	52
14. From the list above, what three improvements would you pick as your top three priorities for additional funds? List in order of preference with #1 being your top priority for improvement.....	60
15. Please rate the quality of customer service you have received at the following Springville facilities:.....	63
16. Please rate the quality of each of the following in your neighborhood:.....	65
17. Please tell us how strongly you support or oppose each item below:.....	68
18. Based on your interactions with Springville City, how likely are you to recommend Springville City and its services to a friend or colleague?.....	70
Now a few last questions about you. These questions will only be used for statistical comparisons.....	71
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2025 SPRINGVILLE CITIZENS' VIEWPOINTS

History of the study

The purpose of this section of the code book is to provide a procedural history for the 2025 Springville Citizen's Viewpoints survey and to provide not only the specific methods of data collection and processing, but some context as to decisions that were made. The study is unique in that (1) it was undertaken at the request of the City of Springville, and (2) samples a cross-section of Springville residents to evaluate their perceptions regarding city services, the quality of life in the community, and to seek input for improving services.

Overview and project history

The 2025 Springville Citizens' Viewpoints study was a household survey of residents in Springville, Utah, building on prior data collection efforts conducted between 2004 and 2023. Survey fieldwork for the 2025 wave occurred from October through December. Consistent with earlier waves (2004–2023), the initial mailing included a personalized cover letter, a paper copy of the survey, and a postage-paid return envelope. Diverging from earlier mail-only efforts (2004–2021), but consistent with the 2023 wave, the 2025 Springville Citizens' Viewpoints survey also offered respondents the option to complete the survey electronically.

A multiple-wave data collection protocol was employed to maximize response rates while minimizing coverage error. After removing addresses included in the previous (2023) wave of the Springville Citizens' Viewpoints study, ten independent cross-sectional samples ($n = 500$ each) were randomly selected from the City of Springville's residential electric billing address list. Prior to sampling, business, landlord, and vacant addresses were removed from the sampling frame to the extent possible. The first cross-sectional sample was mailed via the U.S. Postal Service on Wednesday, 1 October 2025. Seven additional samples were subsequently fielded over the following seven weeks, with approximately one sample mailed per week. After mailing the eighth sample on 21 November 2025, the decision was made to discontinue further mailings. Although sampling efforts were designed to ensure coverage across the entire city, the study does not meet the criteria for formal neighborhood stratification. Nevertheless, the overall sample size was sufficiently large to yield an adequate number of responses from each neighborhood.

Respondent anonymity

To ensure complete anonymity, surveys did not include names or any other identifying information. In cases where respondents voluntarily provided identifying details, all such information was carefully redacted from the final dataset.

Sample and Response Rate

Of the 5,000 addresses contacted for the study, the U.S. Postal Service returned 92 survey packets as undeliverable (e.g., deceased, moved). In addition, two individuals

explicitly refused to participate via return letter or electronic communication. Eighty-five blank online surveys were submitted and were subsequently classified as refusals. After accounting for these cases, the final sample consisted of 4,821 eligible households. As of December 22, 2025, a total of 1,021 valid responses had been received, yielding an adjusted response rate of 21.17%.

Data Cleaning and assigning numerical values to assigned responses

Data users should note that all responses were obtained through self-administered questionnaires. No interviewer was present to assist respondents with skip patterns, clarify question intent, or monitor whether the survey was completed as instructed. As a result, the data collection process relied on respondents to interpret questions appropriately and to follow all instructions correctly. Overall, we believe the questionnaire functioned effectively for its intended purposes: assessing residents' perceptions of city services, evaluating quality of life in the community, and soliciting input for service improvement. However, a small number of respondents either chose not to, were unwilling, or were unable to follow all survey instructions. For example, a respondent may have failed to answer a filter question but nonetheless proceeded to complete subsequent items in that section. In such cases, the unanswered filter question was coded as missing. Consistent with best practices, all responses are coded exactly as provided by respondents; non-responses were coded as missing.

Numeric values were assigned to survey responses with two primary goals: (1) to preserve the substantive meaning of respondents' answers as closely as possible, and (2) to retain variation in responses. The specific coding scheme is detailed in the "Numerical Values Assigned to Responses" section of the codebook. Multiple quality-control procedures were implemented to ensure accurate coding, including review of frequency distributions and checks for illegal or improbable values. When necessary, the original questionnaire was consulted to resolve ambiguities. Despite these efforts, it is likely that some minor errors or data anomalies remain. As such issues are identified by data users, we will evaluate their scope and determine the feasibility of correction.

Following established survey research practices, open-ended responses were transcribed as faithfully as possible from the original questionnaires. When transcribing written comments, we endeavored to reproduce responses exactly as they appeared on the questionnaire, except in cases where comments included identifying information, which was redacted to protect respondent anonymity. Data users should be aware that many respondents completed written responses hastily, often with limited attention to grammar, punctuation, handwriting, or spelling. This haste occasionally complicated the transcription process, and some transcription errors may remain. As with coding issues, any transcription errors brought to our attention will be reviewed to assess their extent and the feasibility of correction.

2025 SPRINGVILLE CITIZENS' VIEWPOINTS

NUMERICAL VALUES ASSIGNED TO RESPONSES

QUESTION 1a – 1b

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 2a – 2g

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 3a – 3e

- 1: EXTREMELY UNSAFE
- 2: VERY UNSAFE
- 3: SOMEWHAT UNSAFE
- 4: NEITHER SAFE OR UNSAFE
- 5: SOMEWHAT SAFE
- 6: VERY SAFE
- 7: EXTREMELY SAFE
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 4a – 4c

- 1: EXTREMELY UNSAFE
- 2: VERY UNSAFE
- 3: SOMEWHAT UNSAFE
- 4: NEITHER SAFE NOR UNSAFE
- 5: SOMEWHAT SAFE
- 6: VERY SAFE

- 7: EXTREMELY SAFE
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 5a – 5h

- 1: STRONGLY DISAGREE
- 2: DISAGREE
- 3: NEITHER AGREE NOR DISAGREE
- 4: AGREE
- 5: STRONGLY AGREE
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 6a – 6s

- 1: NOT A PROBLEM
- 2: MINOR PROBLEM
- 3: IMPORTANT PROBLEM
- 4: MAJOR PROBLEM
- 5: EXTREME PROBLEM
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 7a – 7e

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 8a – 8k

- 1: 0 TIMES
- 2: 1-4 TIMES
- 3: 5-8 TIMES
- 4: 10-19 TIMES
- 5: 20-29 TIMES
- 6: 30+ TIMES
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 9a – 9m

- 1: STRONGLY DISAGREE
- 2: DISAGREE
- 3: NEITHER AGREE NOR DISAGREE
- 4: AGREE
- 5: STRONGLY AGREE
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 10a – 10p

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 11a – 11q

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 0: NEVER USED
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 12

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 13a – 13y

- 1 VERY LOW PRIORITY
- 2 LOW PRIORITY
- 3 MODERATE PRIORITY
- 4 HIGH PRIORITY
- 5 VERY HIGH PRIORITY
- 8: OTHER COMMENT WRITTEN IN
- 9 BLANK

QUESTION 14_1 – 14_3

- 1: IMPROVE TRAFFIC FLOW
- 2: REDUCE TRAFFIC
- 3: PROVIDE ADDITIONAL YOUTH RECREATIONAL SPORTS PROGRAMS
- 4: PRESERVE HISTORIC BUILDING AND HISTORIC NEIGHBORHOODS
- 5: ACQUIRE MORE OPEN SPACE LAND
- 6: IMPROVE PEDESTRIAN AND BIKE TRAILS
- 7: INCREASE SERVICES FOR SENIORS
- 8: ADD MORE SPACE FOR ARTS/CULTURAL EVENTS
- 9: INCREASE ART IN PUBLIC PLACES
- 10: REDUCE CRIME
- 11: PROVIDE ADDITIONAL TRANSPORTATION OPTIONS
- 12: REDUCE ILLEGAL DRUG USE
- 13: ADDITIONAL ADULT SPORTS PROGRAMS
- 14: INCREASE LIBRARY'S BOOK COLLECTION
- 15: DEVELOP ADDITIONAL PARKS
- 16: INCREASE POLICE PRESENCE IN YOUR NEIGHBORHOOD
- 17: INCREASE POLICE PRESENCE IN DOWNTOWN AREAS
- 18: INCREASE HOUSING FOR LOW OR MODERATE INCOME PEOPLE
- 19: REPAIR/CONSTRUCTION OF PUBLIC STREETS
- 20: INCREASE LIBRARY'S SPECIAL PROGRAMS
- 21: INCREASE FIRE PROTECTION
- 22: IMPROVE WATER AND SEWER SYSTEMS
- 23: INCREASE WATER SUPPLIES
- 24: ACCESS TO HIGH SPEED INTERNET
- 25: REDUCE JUNK, WEEDS, AND GARBAGE AROUND HOMES
- 87: UNINTELLIGIBLE
- 88: OTHER RESPONSE
- 99: BLANK

QUESTION 15a – 15e

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE

5: GOOD
6: VERY GOOD
7: EXTREMELY GOOD
0: NEVER USED
8: OTHER COMMENT WRITTEN IN
9: BLANK

QUESTION 16A – 16H

1: EXTREMELY POOR
2: VERY POOR
3: POOR
4: JUST AVERAGE
5: GOOD
6: VERY GOOD
7: EXTREMELY GOOD
8: OTHER COMMENT WRITTEN IN
9: BLANK

QUESTION 17a – 17g

1: STRONGLY OPPOSE
2: OPPOSE
3: EQUALY SUPPORT-OPPOSE
4: SUPPORT
5: STRONGLY SUPPORT
8: OTHER COMMENT WRITTEN IN
9: BLANK

QUESTION 18

1: NOT LIKELY
2:
3:
4:
5:
6:
7:
8:
9:
10: VERY LIKELY
88: OTHER COMMENT WRITTEN IN
99: BLANK

QUESTION 19

1: MALE
2: FEMALE

8: OTHER COMMENT WRITTEN IN

9: BLANK

QUESTION 20

19297 – 2004: REPORTED YEAR RESPONDENT WAS BORN

8888: INCOMPLETE RESPONSE/OTHER COMMENT WRITTEN IN

9999: BLANK

QUESTION 21

0 – 99: REPORTED NUMBER OF YEARS RESPONDENT HAS LIVED IN SPRINGVILLE

888: INCOMPLETE RESPONSE/OTHER COMMENT WRITTEN IN

999: BLANK

QUESTION 22

1: 1-11 GRADE

2: HIGH SCHOOL DIPLOMA

3: SOME COLLEGE

4: ASSOCIATE DEGREE

5: BACHELORS DEGREE

6: MASTERS DEGREE

7: PHD, MD, JD, ETC.

8: OTHER COMMENT WRITTEN IN

9: BLANK

QUESTION 23

1: HISPANIC/LATINO

2: AFRICAN-AMERICAN/BLACK

3: ASIAN/PACIFIC ISLANDER

4: WHITE

5: NATIVE AMERICAN

6: OTHER

8: OTHER COMMENT WRITTEN IN

9: BLANK

QUESTION 24

1: YES

2: NO

8: OTHER COMMENT WRITTEN IN

9: BLANK

QUESTION 25

1 – 10: REPORTED NUMBER OF PEOPLE CURRENTLY LIVING IN HOUSEHOLD

888: OTHER COMMENT WRITTEN IN

999: BLANK

QUESTION 26

- 1: MARRIED
- 2: SEPARATED
- 3: DIVORCED
- 4: WIDOWED
- 5: NEVER MARRIED
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 27

- 1: SINGLE FAMILY
- 2: DUPLEX (2 UNITS)
- 3: APARTMENT (3-4 UNITS)
- 4: APARTMENT (5 OR MORE UNITS)
- 5: MOBILE HOME
- 6: OTHER
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 28

- 1: OWN
- 2: RENT
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 29

- 1: EMPLOYED FULL-TIME
- 2: EMPLOYED PART-TIME
- 3: HOMEMAKER
- 4: RETIRED
- 5: STUDENT
- 6: UNEMPLOYED
- 8: LEFT BLANK, BUT ANSWERED Q32
- 9: BLANK

QUESTION 30

NOTE: Numerical values for open-ended responses to "5 Other (city?)" were assigned based on preliminary evaluation of responses, additional analysis is needed. Moreover, preliminary assignment of numerical values was based on schemas developed during previous iterations of the Springville Citizens' Viewpoints survey.

- 1: SPRINGVILLE
- 2: PROVO
- 3: SPANISH FORK
- 4: OREM

5: OTHER
6: LEHI
7: AMERICAN FORK
8: PLEASANT GROVE
9: LINDON
10: SALT LAKE CITY
11: MURRAY
12: WEST JORDAN
13: MIDVALE
14: SOUTH JORDAN
15: SANDY
16: RIVERTON
17: DRAPER
18: MAPLETON
19: PAYSON
20: OTHER CITY - UTAH COUNTY
21: OTHER CITY - SALT LAKE COUNTY
22: OTHER CITY - EAST OF UTAH COUNTY
23: OTHER CITY - SOUTH OF UTAH COUNTY
24: OTHER CITY - NORTH OF SALT LAKE COUNTY
25: CITY OUTSIDE OF UTAH
26: CITY OUTSIDE OF COUNTRY
27: ENTIRE STATE
88: BASED ON PREVIOUS RESPONSE, RESPONDENT WAS NOT EXPECTED TO ANSWER THIS QUESTION
97: OTHER COMMENT
98: NOT APPLICABLE
99: BLANK

QUESTION 31

1: YES
2: NO
8: BASED ON PREVIOUS RESPONSE, RESPONDENT WAS NOT EXPECTED TO ANSWER THIS QUESTION
9: BLANK

QUESTION 32

1: LESS THAN \$15,000
2: \$15,000-\$34,999
3: \$35,000-\$49,999
4: \$50,000-\$74,999
5: \$75,000-\$99,999
6: \$100,000-\$124,999
7: \$125,000-\$149,999
8: \$150,000+

9: BLANK

77: WRITTEN STATEMENT REFUSING TO ANSWER QUESTION

QUESTION 35

1: NO RESPONSE PROVIDED

2: COMMENT MADE

9: BLANK

QUESTION 36

1: NO RESPONSE PROVIDED

2: COMMENT MADE

9: BLANK

QUESTION 37

NOTE: Numerical values were assigned based on preliminary evaluation of responses to question 37. Moreover, preliminary assignment of numerical values was based on overlaying previous schemas, developed during previous iterations of the Springville Citizens' Viewpoints survey, onto the current survey instrument (see figure 1).

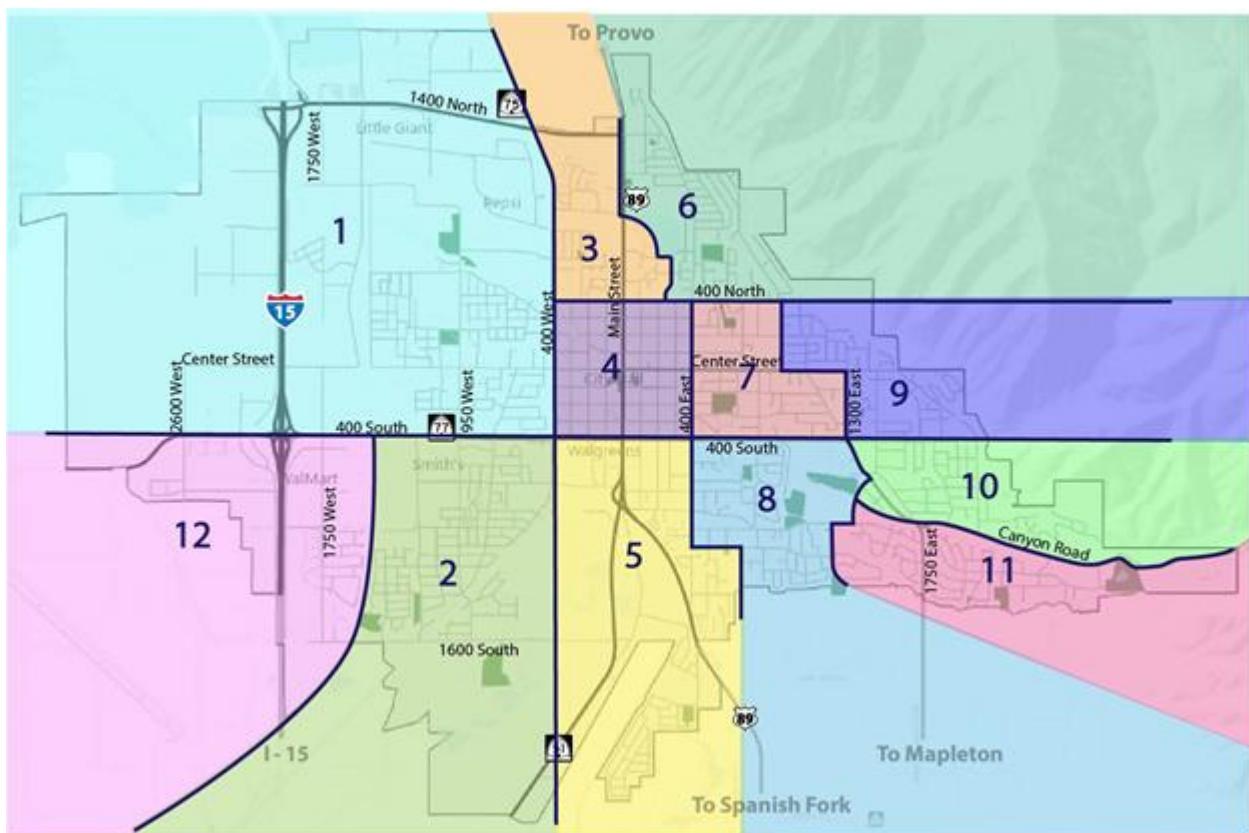


Figure 1: overlaying neighborhood schemas

1: WEST FIELDS

2: WEST FIELDS SOUTH

3: NORTH CENTRAL

4: PLAT A

5: SOUTH CENTRAL
6: NORTH EAST
7: MEMORIAL PARK
8: BROOKSIDE
9: FOOTHILLS
10: MURDOCK
11: HUNTER VALLEY
12: CAMELOT/OUTLOOK
99: BLANK

SURVEY MODE

1: Online
2: Paper

2025 SPRINGVILLE CITIZENS' VIEWPOINTS

SURVEY RESPONSE FREQUENCIES

1. To start, we would like to know how you feel about Springville as a place to live. Please circle the number that best reflects how you rate each of the following aspects of Springville:

1a rate: the overall quality of life in Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	1	.1	.1	.1
	very poor	3	.3	.3	.4
	poor	14	1.4	1.4	1.8
	just average	73	7.1	7.2	9.0
	good	220	21.5	21.8	30.8
	very good	518	50.7	51.3	82.1
	extremely good	181	17.7	17.9	100.0
	Total	1010	98.9	100.0	
Missing	blank	11	1.1		
	Total	1021	100.0		

1b rate: the overall quality of your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.5	.5	.5
	very poor	13	1.3	1.3	1.8
	poor	38	3.7	3.8	5.6
	just average	101	9.9	10.1	15.7
	good	211	20.7	21.2	36.9
	very good	385	37.7	38.6	75.5
	extremely good	244	23.9	24.5	100.0
	Total	997	97.6	100.0	
Missing	blank	24	2.4		
	Total	1021	100.0		

2. Please rate each of the following characteristics of Springville:

2a rate: the overall appearance of the city

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.4	.4

very poor	8	.8	.8	1.2
poor	39	3.8	3.8	5.0
just average	147	14.4	14.5	19.5
good	388	38.0	38.3	57.8
very good	364	35.7	35.9	93.8
extremely good	63	6.2	6.2	100.0
Total	1013	99.2	100.0	
Missing	blank	8	.8	
Total	1021	100.0		

2b rate: the quality of K-12 schools in Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.5	.6	.6
	very poor	6	.6	.7	1.3
	poor	31	3.0	3.6	4.9
	just average	162	15.9	18.8	23.7
	good	312	30.6	36.3	60.0
	very good	266	26.1	30.9	90.9
	extremely good	78	7.6	9.1	100.0
	Total	860	84.2	100.0	
Missing	other comment	8	.8		
	blank	153	15.0		
	Total	161	15.8		
Total		1021	100.0		

2c rate: shopping opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	28	2.7	2.8	2.8
	very poor	52	5.1	5.1	7.9
	poor	213	20.9	21.0	29.0
	just average	307	30.1	30.3	59.3
	good	260	25.5	25.7	85.0
	very good	114	11.2	11.3	96.2
	extremely good	38	3.7	3.8	100.0
	Total	1012	99.1	100.0	
Missing	other comment	1	.1		
	blank	8	.8		
	Total	9	.9		
Total		1021	100.0		

2d rate: recreational opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	17	1.7	1.7	1.7
	very poor	15	1.5	1.5	3.2
	poor	66	6.5	6.6	9.8
	just average	207	20.3	20.7	30.5
	good	328	32.1	32.8	63.2
	very good	281	27.5	28.1	91.3
	extremely good	87	8.5	8.7	100.0
	Total	1001	98.0	100.0	
Missing	other comment	1	.1		
	blank	19	1.9		
	Total	20	2.0		
Total		1021	100.0		

2e rate: opportunities to attend cultural activities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	11	1.1	1.1	1.1
	very poor	12	1.2	1.2	2.3
	poor	53	5.2	5.4	7.8
	just average	226	22.1	23.1	30.8
	good	325	31.8	33.2	64.0
	very good	270	26.4	27.6	91.6
	extremely good	82	8.0	8.4	100.0
	Total	979	95.9	100.0	
Missing	blank	42	4.1		
Total		1021	100.0		

2f rate: access to high speed internet service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	10	1.0	1.0	1.0
	very poor	9	.9	.9	1.9
	poor	32	3.1	3.2	5.1
	just average	111	10.9	11.2	16.3
	good	240	23.5	24.1	40.4
	very good	342	33.5	34.4	74.8
	extremely good	250	24.5	25.2	100.0
	Total	994	97.4	100.0	
Missing	blank	27	2.6		
Total		1021	100.0		

2g rate: the quality of city parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	7	.7	.7	.7
	very poor	8	.8	.8	1.5
	poor	19	1.9	1.9	3.4
	just average	104	10.2	10.4	13.8
	good	303	29.7	30.2	44.0
	very good	399	39.1	39.8	83.7
	extremely good	163	16.0	16.3	100.0
	Total	1003	98.2	100.0	
Missing	other comment	2	.2		
	blank	16	1.6		
	Total	18	1.8		
Total		1021	100.0		

3. How safe do you feel from the following happening to you in Springville:**3a feel: violent crimes**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	4	.4	.4	.4
	very unsafe	10	1.0	1.0	1.4
	somewhat unsafe	49	4.8	4.9	6.3
	neither safe or unsafe	56	5.5	5.6	11.9
	somewhat safe	209	20.5	20.9	32.7
	very safe	498	48.8	49.7	82.4
	extremely safe	176	17.2	17.6	100.0
	Total	1002	98.1	100.0	
Missing	other comment	1	.1		
	blank	18	1.8		
	Total	19	1.9		
Total		1021	100.0		

3b feel: property crimes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	5	.5	.5	.5
	very unsafe	21	2.1	2.1	2.6
	somewhat unsafe	81	7.9	8.0	10.6
	neither safe or unsafe	107	10.5	10.6	21.3
	somewhat safe	324	31.7	32.2	53.4

	very safe	395	38.7	39.2	92.7
	extremely safe	74	7.2	7.3	100.0
	Total	1007	98.6	100.0	
Missing	other comment	1	.1		
	blank	13	1.3		
	Total	14	1.4		
Total		1021	100.0		

3c feel: hillside fires

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	6	.6	.6	.6
	very unsafe	25	2.4	2.5	3.1
	somewhat unsafe	100	9.8	10.0	13.1
	neither safe or unsafe	137	13.4	13.7	26.9
	somewhat safe	253	24.8	25.4	52.2
	very safe	323	31.6	32.4	84.6
	extremely safe	154	15.1	15.4	100.0
	Total	998	97.7	100.0	
Missing	blank	23	2.3		
Total		1021	100.0		

3d feel: flooding

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	7	.7	.7	.7
	very unsafe	12	1.2	1.2	1.9
	somewhat unsafe	79	7.7	7.9	9.8
	neither safe or unsafe	136	13.3	13.6	23.4
	somewhat safe	292	28.6	29.2	52.6
	very safe	352	34.5	35.2	87.8
	extremely safe	122	11.9	12.2	100.0
	Total	1000	97.9	100.0	
Missing	blank	21	2.1		
Total		1021	100.0		

3e feel: earthquakes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	12	1.2	1.2	1.2
	very unsafe	28	2.7	2.8	4.0
	somewhat unsafe	140	13.7	14.1	18.1
	neither safe or unsafe	292	28.6	29.3	47.4

	somewhat safe	244	23.9	24.5	71.9
	very safe	199	19.5	20.0	91.9
	extremely safe	81	7.9	8.1	100.0
	Total	996	97.6	100.0	
Missing	other comment	1	.1		
	blank	24	2.4		
	Total	25	2.4		
	Total	1021	100.0		

4. How safe would you feel walking alone at night:

4a safe: in your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	14	1.4	1.4	1.4
	very unsafe	22	2.2	2.2	3.6
	somewhat unsafe	84	8.2	8.3	11.9
	neither safe or unsafe	62	6.1	6.1	18.0
	somewhat safe	251	24.6	24.8	42.8
	very safe	397	38.9	39.2	82.0
	extremely safe	182	17.8	18.0	100.0
	Total	1012	99.1	100.0	
Missing	other comment	1	.1		
	blank	8	.8		
	Total	9	.9		
	Total	1021	100.0		

4b safe: in Springville's downtown area

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	7	.7	.7	.7
	very unsafe	23	2.3	2.3	3.0
	somewhat unsafe	129	12.6	13.0	16.0
	neither safe or unsafe	125	12.2	12.6	28.5
	somewhat safe	331	32.4	33.2	61.7
	very safe	303	29.7	30.4	92.2
	extremely safe	78	7.6	7.8	100.0
	Total	996	97.6	100.0	
Missing	other comment	1	.1		
	blank	24	2.4		
	Total	25	2.4		
	Total	1021	100.0		

4c safe: in Springville parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	16	1.6	1.6	1.6
	very unsafe	41	4.0	4.1	5.7
	somewhat unsafe	163	16.0	16.4	22.2
	neither safe or unsafe	148	14.5	14.9	37.1
	somewhat safe	327	32.0	33.0	70.1
	very safe	236	23.1	23.8	93.9
	extremely safe	61	6.0	6.1	100.0
	Total	992	97.2	100.0	
Missing	other comment	1	.1		
	blank	28	2.7		
	Total	29	2.8		
Total		1021	100.0		

5. Please circle how much you disagree or agree with the following statements:

5a I receive good value for the city taxes I pay

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	41	4.0	4.2	4.2
	disagree	125	12.2	12.9	17.1
	neither agree nor disagree	314	30.8	32.4	49.5
	agree	425	41.6	43.9	93.4
	strongly agree	64	6.3	6.6	100.0
	Total	969	94.9	100.0	
Missing	other comment	1	.1		
	blank	51	5.0		
	Total	52	5.1		
Total		1021	100.0		

5b I am aware of the overall direction that the city is taking

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	60	5.9	6.1	6.1
	disagree	223	21.8	22.8	28.9
	neither agree nor disagree	381	37.3	39.0	67.9
	agree	289	28.3	29.6	97.4
	strongly agree	25	2.4	2.6	100.0
	Total	978	95.8	100.0	

Missing	blank	43	4.2		
Total		1021	100.0		

5c I am pleased with the overall direction that the City is taking

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	55	5.4	5.7	5.7
	disagree	135	13.2	13.9	19.6
	neither agree nor disagree	460	45.1	47.5	67.1
	agree	288	28.2	29.7	96.8
	strongly agree	31	3.0	3.2	100.0
	Total	969	94.9	100.0	
Missing	blank	52	5.1		
Total		1021	100.0		

5d Springville's city government welcomes citizen involvement

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	45	4.4	4.6	4.6
	disagree	87	8.5	8.9	13.5
	neither agree nor disagree	346	33.9	35.5	49.0
	agree	413	40.5	42.4	91.4
	strongly agree	84	8.2	8.6	100.0
	Total	975	95.5	100.0	
Missing	blank	46	4.5		
Total		1021	100.0		

5e Springville's elected officials care what people like me think

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	65	6.4	6.7	6.7
	disagree	146	14.3	15.0	21.7
	neither agree nor disagree	338	33.1	34.8	56.5
	agree	358	35.1	36.8	93.3
	strongly agree	65	6.4	6.7	100.0
	Total	972	95.2	100.0	
Missing	blank	49	4.8		
Total		1021	100.0		

5f I feel included as part of the Springville community

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	41	4.0	4.2	4.2

disagree	111	10.9	11.3	15.5
neither agree nor disagree	287	28.1	29.3	44.8
agree	464	45.4	47.3	92.0
strongly agree	78	7.6	8.0	100.0
Total	981	96.1	100.0	
Missing	40	3.9		
Total	1021	100.0		

5g My local tax dollars are being spent wisely

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	61	6.0	6.3	6.3
	disagree	138	13.5	14.3	20.6
	neither agree nor disagree	398	39.0	41.1	61.7
	agree	336	32.9	34.7	96.4
	strongly agree	35	3.4	3.6	100.0
	Total	968	94.8	100.0	
Missing	blank	53	5.2		
Total		1021	100.0		

5h My local government responds promptly to citizen concerns

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	50	4.9	5.2	5.2
	disagree	131	12.8	13.7	18.9
	neither agree nor disagree	481	47.1	50.2	69.1
	agree	258	25.3	26.9	96.0
	strongly agree	38	3.7	4.0	100.0
	Total	958	93.8	100.0	
Missing	blank	63	6.2		
Total		1021	100.0		

6. To what degree do you feel the following are a problem in Springville:

6a traffic in neighborhoods

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	225	22.0	23.1	23.1
	minor problem	356	34.9	36.6	59.7
	important problem	246	24.1	25.3	85.0
	major problem	101	9.9	10.4	95.4
	extreme problem	45	4.4	4.6	100.0

	Total	973	95.3	100.0	
Missing	other comment	1	.1		
	blank	47	4.6		
	Total	48	4.7		
	Total	1021	100.0		

6b traffic on the city's main streets

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	40	3.9	4.1	4.1
	minor problem	204	20.0	20.7	24.7
	important problem	302	29.6	30.6	55.4
	major problem	277	27.1	28.1	83.5
	extreme problem	163	16.0	16.5	100.0
	Total	986	96.6	100.0	
Missing	other comment	2	.2		
	blank	33	3.2		
	Total	35	3.4		
	Total	1021	100.0		

6c crime

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	108	10.6	11.2	11.2
	minor problem	381	37.3	39.4	50.6
	important problem	411	40.3	42.5	93.2
	major problem	54	5.3	5.6	98.8
	extreme problem	12	1.2	1.2	100.0
	Total	966	94.6	100.0	
Missing	blank	55	5.4		
	Total	1021	100.0		

6d drugs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	111	10.9	11.6	11.6
	minor problem	279	27.3	29.2	40.9
	important problem	414	40.5	43.4	84.3
	major problem	110	10.8	11.5	95.8
	extreme problem	40	3.9	4.2	100.0
	Total	954	93.4	100.0	
Missing	other comment	1	.1		
	blank	66	6.5		

Total	67	6.6		
Total	1021	100.0		

6e gangs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	275	26.9	28.9	28.9
	minor problem	389	38.1	40.9	69.9
	important problem	241	23.6	25.4	95.3
	major problem	34	3.3	3.6	98.8
	extreme problem	11	1.1	1.2	100.0
	Total	950	93.0	100.0	
Missing	other comment	1	.1		
	blank	70	6.9		
	Total	71	7.0		
Total		1021	100.0		

6f graffiti

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	231	22.6	24.2	24.2
	minor problem	493	48.3	51.7	76.0
	important problem	174	17.0	18.3	94.2
	major problem	42	4.1	4.4	98.6
	extreme problem	13	1.3	1.4	100.0
	Total	953	93.3	100.0	
Missing	other comment	1	.1		
	blank	67	6.6		
	Total	68	6.7		
Total		1021	100.0		

6g underage drinking

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	180	17.6	19.7	19.7
	minor problem	347	34.0	38.0	57.8
	important problem	315	30.9	34.5	92.3
	major problem	55	5.4	6.0	98.4
	extreme problem	15	1.5	1.6	100.0
	Total	912	89.3	100.0	
Missing	other comment	1	.1		
	blank	108	10.6		
	Total	109	10.7		

Total	1021	100.0	
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6h physical appearance of downtown Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	348	34.1	35.3	35.3
	minor problem	289	28.3	29.3	64.5
	important problem	218	21.4	22.1	86.6
	major problem	92	9.0	9.3	95.9
	extreme problem	40	3.9	4.1	100.0
	Total	987	96.7	100.0	
Missing	other comment	1	.1		
	blank	33	3.2		
	Total	34	3.3		
Total		1021	100.0		

6i city taxes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	215	21.1	22.8	22.8
	minor problem	281	27.5	29.8	52.6
	important problem	320	31.3	33.9	86.5
	major problem	75	7.3	8.0	94.5
	extreme problem	52	5.1	5.5	100.0
	Total	943	92.4	100.0	
Missing	other comment	1	.1		
	blank	77	7.5		
	Total	78	7.6		
Total		1021	100.0		

6j water rates

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	227	22.2	23.5	23.5
	minor problem	284	27.8	29.5	53.0
	important problem	284	27.8	29.5	82.5
	major problem	107	10.5	11.1	93.6
	extreme problem	62	6.1	6.4	100.0
	Total	964	94.4	100.0	
Missing	other comment	1	.1		
	blank	56	5.5		
	Total	57	5.6		
Total		1021	100.0		

6k electric rates

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	192	18.8	19.8	19.8
	minor problem	278	27.2	28.6	48.4
	important problem	282	27.6	29.0	77.4
	major problem	146	14.3	15.0	92.5
	extreme problem	73	7.1	7.5	100.0
	Total	971	95.1	100.0	
Missing	other comment	1	.1		
	blank	49	4.8		
	Total	50	4.9		
Total		1021	100.0		

6l sewer rates

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	253	24.8	26.4	26.4
	minor problem	313	30.7	32.7	59.1
	important problem	255	25.0	26.6	85.7
	major problem	88	8.6	9.2	94.9
	extreme problem	49	4.8	5.1	100.0
	Total	958	93.8	100.0	
Missing	other comment	1	.1		
	blank	62	6.1		
	Total	63	6.2		
Total		1021	100.0		

6m garbage collection rates

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	301	29.5	31.3	31.3
	minor problem	319	31.2	33.2	64.5
	important problem	231	22.6	24.0	88.6
	major problem	64	6.3	6.7	95.2
	extreme problem	46	4.5	4.8	100.0
	Total	961	94.1	100.0	
Missing	other comment	1	.1		
	blank	59	5.8		
	Total	60	5.9		
Total		1021	100.0		

6n lack of recreational activities for families

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	382	37.4	39.5	39.5
	minor problem	314	30.8	32.5	72.0
	important problem	176	17.2	18.2	90.2
	major problem	65	6.4	6.7	96.9
	extreme problem	30	2.9	3.1	100.0
	Total	967	94.7	100.0	
Missing	other comment	1	.1		
	blank	53	5.2		
	Total	54	5.3		
Total		1021	100.0		

6o street repair

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	202	19.8	20.5	20.5
	minor problem	408	40.0	41.5	62.1
	important problem	257	25.2	26.1	88.2
	major problem	79	7.7	8.0	96.2
	extreme problem	37	3.6	3.8	100.0
	Total	983	96.3	100.0	
Missing	other comment	1	.1		
	blank	37	3.6		
	Total	38	3.7		
Total		1021	100.0		

6p population growth

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	151	14.8	15.5	15.5
	minor problem	209	20.5	21.4	36.8
	important problem	294	28.8	30.1	66.9
	major problem	177	17.3	18.1	85.1
	extreme problem	146	14.3	14.9	100.0
	Total	977	95.7	100.0	
Missing	other comment	1	.1		
	blank	43	4.2		
	Total	44	4.3		
Total		1021	100.0		

6q too much commercial development

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	423	41.4	43.9	43.9
	minor problem	267	26.2	27.7	71.6
	important problem	161	15.8	16.7	88.3
	major problem	58	5.7	6.0	94.3
	extreme problem	55	5.4	5.7	100.0
	Total	964	94.4	100.0	
Missing	other comment	1	.1		
	blank	56	5.5		
	Total	57	5.6		
Total		1021	100.0		

6r high density residential growth

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	176	17.2	18.1	18.1
	minor problem	217	21.3	22.3	40.5
	important problem	225	22.0	23.2	63.6
	major problem	159	15.6	16.4	80.0
	extreme problem	194	19.0	20.0	100.0
	Total	971	95.1	100.0	
Missing	other comment	1	.1		
	blank	49	4.8		
	Total	50	4.9		
Total		1021	100.0		

6s junk, garbage, and weeds around homes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	141	13.8	14.3	14.3
	minor problem	351	34.4	35.7	50.0
	important problem	277	27.1	28.2	78.2
	major problem	118	11.6	12.0	90.1
	extreme problem	97	9.5	9.9	100.0
	Total	984	96.4	100.0	
Missing	blank	37	3.6		
Total		1021	100.0		

7. Please rate each of the following characteristics of Springville:

7a rate: bus service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	38	3.7	4.4	4.4
	very poor	42	4.1	4.8	9.2
	poor	114	11.2	13.1	22.4
	just average	373	36.5	43.0	65.4
	good	209	20.5	24.1	89.5
	very good	73	7.1	8.4	97.9
	extremely good	18	1.8	2.1	100.0
	Total	867	84.9	100.0	
Missing	other comment	4	.4		
	blank	150	14.7		
	Total	154	15.1		
Total		1021	100.0		

7b rate: drinking water quality

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	16	1.6	1.6	1.6
	very poor	22	2.2	2.2	3.9
	poor	38	3.7	3.9	7.7
	just average	193	18.9	19.7	27.4
	good	303	29.7	30.9	58.3
	very good	271	26.5	27.6	85.9
	extremely good	138	13.5	14.1	100.0
	Total	981	96.1	100.0	
Missing	blank	40	3.9		
Total		1021	100.0		

7c rate: water pressure in your home

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	23	2.3	2.3	2.3
	very poor	25	2.4	2.5	4.9
	poor	82	8.0	8.3	13.2
	just average	174	17.0	17.6	30.8
	good	298	29.2	30.2	61.0
	very good	281	27.5	28.5	89.5
	extremely good	104	10.2	10.5	100.0
	Total	987	96.7	100.0	
Missing	blank	34	3.3		
Total		1021	100.0		

7d rate: power system reliability

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.3	.3	.3
	very poor	4	.4	.4	.7
	poor	13	1.3	1.3	2.0
	just average	131	12.8	13.4	15.4
	good	279	27.3	28.4	43.8
	very good	389	38.1	39.7	83.5
	extremely good	162	15.9	16.5	100.0
	Total	981	96.1	100.0	
Missing	blank	40	3.9		
	Total	1021	100.0		

7e rate: shopping opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	50	4.9	5.1	5.1
	very poor	87	8.5	8.9	14.0
	poor	169	16.6	17.2	31.2
	just average	296	29.0	30.1	61.3
	good	232	22.7	23.6	84.9
	very good	114	11.2	11.6	96.5
	extremely good	34	3.3	3.5	100.0
	Total	982	96.2	100.0	
Missing	blank	39	3.8		
	Total	1021	100.0		

8. About how many times have you or other household members done the following in the past year:**8a used the Springville public library**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1	.1
	0 times	227	22.2	23.0	23.1
	1-4 times	249	24.4	25.3	48.4
	5-8 times	155	15.2	15.7	64.2
	10-19 times	131	12.8	13.3	77.5
	20-29 times	82	8.0	8.3	85.8
	30+ times	140	13.7	14.2	100.0
	Total	985	96.5	100.0	

Missing	blank	36	3.5		
Total		1021	100.0		

8b visited a Springville City park

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1
	0 times	72	7.1	7.3
	1-4 times	239	23.4	24.2
	5-8 times	185	18.1	18.7
	10-19 times	200	19.6	20.2
	20-29 times	108	10.6	10.9
	30+ times	183	17.9	18.5
	Total	988	96.8	100.0
Missing	blank	33	3.2	
Total		1021	100.0	

8c accessed the Springville City website

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1
	0 times	119	11.7	12.2
	1-4 times	306	30.0	31.3
	5-8 times	227	22.2	23.2
	10-19 times	199	19.5	20.4
	20-29 times	64	6.3	6.6
	30+ times	61	6.0	6.2
	Total	977	95.7	100.0
Missing	blank	44	4.3	
Total		1021	100.0	

8d played golf at the Hobble Creek Golf Course

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1
	0 times	793	77.7	80.7
	1-4 times	100	9.8	10.2
	5-8 times	36	3.5	3.7
	10-19 times	26	2.5	2.6
	20-29 times	7	.7	.7
	30+ times	20	2.0	2.0
	Total	983	96.3	100.0
Missing	blank	38	3.7	

Total	1021	100.0	
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8e used a Springville pedestrian or bike trail

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1	.1
	0 times	303	29.7	30.8	30.9
	1-4 times	186	18.2	18.9	49.7
	5-8 times	133	13.0	13.5	63.2
	10-19 times	140	13.7	14.2	77.5
	20-29 times	64	6.3	6.5	84.0
	30+ times	158	15.5	16.0	100.0
	Total	985	96.5	100.0	
Missing	blank	36	3.5		
Total		1021	100.0		

8f visited Kelly's Grove, Rotary Park or Jolley's Ranch Canyon Park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1	.1
	0 times	189	18.5	19.2	19.3
	1-4 times	451	44.2	45.7	65.0
	5-8 times	180	17.6	18.3	83.3
	10-19 times	99	9.7	10.0	93.3
	20-29 times	23	2.3	2.3	95.6
	30+ times	43	4.2	4.4	100.0
	Total	986	96.6	100.0	
Missing	other comment	1	.1		
	blank	34	3.3		
	Total	35	3.4		
Total		1021	100.0		

8g taken yard waste to city's compost facility

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1	.1
	0 times	306	30.0	31.0	31.1
	1-4 times	279	27.3	28.3	59.4
	5-8 times	157	15.4	15.9	75.4
	10-19 times	121	11.9	12.3	87.6
	20-29 times	68	6.7	6.9	94.5
	30+ times	54	5.3	5.5	100.0
	Total	986	96.6	100.0	

Missing	blank	35	3.4		
Total		1021	100.0		

8h visited Springville Art Museum

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1
	0 times	338	33.1	34.2
	1-4 times	466	45.6	81.4
	5-8 times	109	10.7	92.4
	10-19 times	45	4.4	97.0
	20-29 times	15	1.5	98.5
	30+ times	15	1.5	100.0
	Total	989	96.9	100.0
Missing	blank	32	3.1	
Total		1021	100.0	

8i visited the Clyde Recreation Center

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1
	0 times	331	32.4	33.7
	1-4 times	221	21.6	22.5
	5-8 times	95	9.3	9.7
	10-19 times	80	7.8	8.2
	20-29 times	63	6.2	6.4
	30+ times	190	18.6	19.4
	Total	981	96.1	100.0
Missing	blank	40	3.9	
Total		1021	100.0	

8j taken children to Springville Civic Center splash pad

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1
	0 times	555	54.4	56.6
	1-4 times	233	22.8	23.8
	5-8 times	104	10.2	10.6
	10-19 times	47	4.6	4.8
	20-29 times	18	1.8	1.8
	30+ times	22	2.2	2.2
	Total	980	96.0	100.0
Missing	blank	41	4.0	

Total	1021	100.0	
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8k visited Wayne Bartholomew Family Park and pond

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1
	0 times	315	30.9	32.0
	1-4 times	337	33.0	34.2
	5-8 times	160	15.7	16.3
	10-19 times	83	8.1	8.4
	20-29 times	32	3.1	3.3
	30+ times	56	5.5	5.7
	Total	984	96.4	100.0
Missing	blank	37	3.6	
Total	1021	100.0		

9. Please circle how much you agree that adequate measures are being taken by the Springville City government to:

9a adequate measures to: protect the natural environments of Springville

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	27	2.6	2.9
	disagree	99	9.7	10.5
	neither agree nor disagree	378	37.0	39.9
	agree	384	37.6	40.5
	strongly agree	59	5.8	6.2
	Total	947	92.8	100.0
Missing	other comment	1	.1	
	blank	73	7.1	
	Total	74	7.2	
Total	1021	100.0		

9b adequate measures to: protect your quality of life

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	24	2.4	2.5
	disagree	80	7.8	8.4
	neither agree nor disagree	289	28.3	30.2
	agree	490	48.0	51.1
	strongly agree	75	7.3	7.8
	Total	958	93.8	100.0

Missing	blank	63	6.2		
Total		1021	100.0		

9c adequate measures to: provide access to services for disabled residents

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	19	1.9	2.1	2.1
	disagree	58	5.7	6.4	8.5
	neither agree nor disagree	508	49.8	55.9	64.4
	agree	278	27.2	30.6	95.0
	strongly agree	45	4.4	5.0	100.0
	Total	908	88.9	100.0	
Missing	other comment	3	.3		
	blank	110	10.8		
	Total	113	11.1		
Total		1021	100.0		

9d adequate measures to: prepare the community for an emergency

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	11	1.1	1.2	1.2
	disagree	68	6.7	7.2	8.3
	neither agree nor disagree	268	26.2	28.2	36.5
	agree	497	48.7	52.3	88.7
	strongly agree	107	10.5	11.3	100.0
	Total	951	93.1	100.0	
Missing	blank	70	6.9		
Total		1021	100.0		

9e adequate measures to: provide recreation opportunities in the community

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	20	2.0	2.1	2.1
	disagree	54	5.3	5.7	7.8
	neither agree nor disagree	207	20.3	21.8	29.5
	agree	524	51.3	55.1	84.6
	strongly agree	146	14.3	15.4	100.0
	Total	951	93.1	100.0	
Missing	blank	70	6.9		
Total		1021	100.0		

9f adequate measures to: reduce traffic congestion

	Frequency	Percent	Valid Percent	Cumulative
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		Percent			
Valid	strongly disagree	159	15.6	16.6	16.6
	disagree	282	27.6	29.4	45.9
	neither agree nor disagree	307	30.1	32.0	77.9
	agree	170	16.7	17.7	95.6
	strongly agree	42	4.1	4.4	100.0
	Total	960	94.0	100.0	
Missing	other comment	2	.2		
	blank	59	5.8		
	Total	61	6.0		
Total		1021	100.0		

9g adequate measures to: maintain public infrastructure

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	26	2.5	2.7	2.7
	disagree	101	9.9	10.7	13.4
	neither agree nor disagree	292	28.6	30.8	44.2
	agree	459	45.0	48.5	92.7
	strongly agree	69	6.8	7.3	100.0
	Total	947	92.8	100.0	
Missing	other comment	1	.1		
	blank	73	7.1		
	Total	74	7.2		
Total		1021	100.0		

9h adequate measures to: control graffiti

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	14	1.4	1.5	1.5
	disagree	51	5.0	5.4	6.9
	neither agree nor disagree	380	37.2	40.3	47.1
	agree	404	39.6	42.8	89.9
	strongly agree	95	9.3	10.1	100.0
	Total	944	92.5	100.0	
Missing	other comment	2	.2		
	blank	75	7.3		
	Total	77	7.5		
Total		1021	100.0		

9i adequate measures to: reduce drug activity

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	strongly disagree	22	2.2	2.4	2.4
	disagree	78	7.6	8.5	10.8
	neither agree nor disagree	490	48.0	53.1	64.0
	agree	276	27.0	29.9	93.9
	strongly agree	56	5.5	6.1	100.0
	Total	922	90.3	100.0	
Missing	other comment	3	.3		
	blank	96	9.4		
	Total	99	9.7		
Total		1021	100.0		

9j adequate measures to: reduce speeding on neighborhood streets

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	103	10.1	10.9	10.9
	disagree	217	21.3	23.0	33.9
	neither agree nor disagree	340	33.3	36.0	69.8
	agree	239	23.4	25.3	95.1
	strongly agree	46	4.5	4.9	100.0
	Total	945	92.6	100.0	
Missing	other comment	1	.1		
	blank	75	7.3		
	Total	76	7.4		
Total		1021	100.0		

9k adequate measures to: revitalize older neighborhoods

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	68	6.7	7.3	7.3
	disagree	223	21.8	24.0	31.3
	neither agree nor disagree	489	47.9	52.5	83.8
	agree	125	12.2	13.4	97.2
	strongly agree	26	2.5	2.8	100.0
	Total	931	91.2	100.0	
Missing	other comment	2	.2		
	blank	88	8.6		
	Total	90	8.8		
Total		1021	100.0		

9l adequate measures to: provide good neighborhood planning for new developments

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	80	7.8	8.6	8.6

	disagree	167	16.4	17.9	26.5
	neither agree nor disagree	372	36.4	39.9	66.4
	agree	274	26.8	29.4	95.8
	strongly agree	39	3.8	4.2	100.0
	Total	932	91.3	100.0	
Missing	other comment	1	.1		
	blank	88	8.6		
	Total	89	8.7		
Total		1021	100.0		

9m adequate measures to: encourage new businesses to locate in Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	140	13.7	14.9	14.9
	disagree	192	18.8	20.5	35.4
	neither agree nor disagree	363	35.6	38.7	74.2
	agree	201	19.7	21.5	95.6
	strongly agree	41	4.0	4.4	100.0
	Total	937	91.8	100.0	
Missing	other comment	5	.5		
	blank	79	7.7		
	Total	84	8.2		
Total		1021	100.0		

10. How would you rate the quality of each of the following Springville City services:

10a rate: police services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	19	1.9	2.0	2.0
	very poor	12	1.2	1.3	3.3
	poor	36	3.5	3.8	7.1
	just average	158	15.5	16.8	24.0
	good	337	33.0	35.9	59.9
	very good	273	26.7	29.1	88.9
	extremely good	104	10.2	11.1	100.0
	Total	939	92.0	100.0	
Missing	other comment	3	.3		
	blank	79	7.7		
	Total	82	8.0		
Total		1021	100.0		

10b rate: police response times

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never used	1	.1	.1	.1
	extremely poor	9	.9	1.0	1.1
	very poor	12	1.2	1.4	2.5
	poor	14	1.4	1.6	4.1
	just average	184	18.0	20.8	24.9
	good	328	32.1	37.1	62.1
	very good	239	23.4	27.1	89.1
	extremely good	96	9.4	10.9	100.0
	Total	883	86.5	100.0	
Missing	other comment	6	.6		
	blank	132	12.9		
	Total	138	13.5		
Total		1021	100.0		

10c rate: fire services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	6	.6	.7	.7
	very poor	2	.2	.2	.9
	poor	7	.7	.8	1.7
	just average	122	11.9	13.6	15.3
	good	322	31.5	35.9	51.2
	very good	314	30.8	35.0	86.3
	extremely good	123	12.0	13.7	100.0
	Total	896	87.8	100.0	
Missing	other comment	5	.5		
	blank	120	11.8		
	Total	125	12.2		
Total		1021	100.0		

10d rate: emergency medical/ambulances

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.4	.4
	very poor	3	.3	.3	.8
	poor	13	1.3	1.5	2.2
	just average	126	12.3	14.2	16.4
	good	310	30.4	34.9	51.3
	very good	293	28.7	33.0	84.3

	extremely good	140	13.7	15.7	100.0
	Total	889	87.1	100.0	
Missing	other comment	3	.3		
	blank	129	12.6		
	Total	132	12.9		
	Total	1021	100.0		

10e rate: ambulance response times

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.5	.5
	very poor	2	.2	.2	.7
	poor	16	1.6	1.8	2.5
	just average	132	12.9	15.3	17.8
	good	304	29.8	35.1	52.9
	very good	277	27.1	32.0	85.0
	extremely good	130	12.7	15.0	100.0
	Total	865	84.7	100.0	
Missing	other comment	3	.3		
	blank	153	15.0		
	Total	156	15.3		
	Total	1021	100.0		

10f rate: animal control

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	16	1.6	1.9	1.9
	very poor	19	1.9	2.2	4.1
	poor	67	6.6	7.8	11.9
	just average	228	22.3	26.6	38.5
	good	304	29.8	35.4	73.9
	very good	158	15.5	18.4	92.3
	extremely good	66	6.5	7.7	100.0
	Total	858	84.0	100.0	
Missing	other comment	6	.6		
	blank	157	15.4		
	Total	163	16.0		
	Total	1021	100.0		

10g rate: condition of streets and road surfaces

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	13	1.3	1.4	1.4

	very poor	13	1.3	1.4	2.7
	poor	72	7.1	7.5	10.2
	just average	292	28.6	30.5	40.8
	good	347	34.0	36.3	77.0
	very good	176	17.2	18.4	95.4
	extremely good	44	4.3	4.6	100.0
	Total	957	93.7	100.0	
Missing	other comment	2	.2		
	blank	62	6.1		
	Total	64	6.3		
Total		1021	100.0		

10h rate: garbage collection

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.2	.2	.2
	very poor	3	.3	.3	.5
	poor	14	1.4	1.5	2.0
	just average	119	11.7	12.4	14.4
	good	336	32.9	35.1	49.5
	very good	331	32.4	34.6	84.0
	extremely good	153	15.0	16.0	100.0
	Total	958	93.8	100.0	
Missing	other comment	1	.1		
	blank	62	6.1		
	Total	63	6.2		
Total		1021	100.0		

10i rate: water services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	7	.7	.7	.7
	very poor	5	.5	.5	1.3
	poor	20	2.0	2.1	3.4
	just average	148	14.5	15.6	19.0
	good	349	34.2	36.9	55.9
	very good	304	29.8	32.1	88.0
	extremely good	114	11.2	12.0	100.0
	Total	947	92.8	100.0	
Missing	blank	74	7.2		
Total		1021	100.0		

10j rate: sewer services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.3	.3	.3
	very poor	3	.3	.3	.6
	poor	11	1.1	1.2	1.8
	just average	165	16.2	17.6	19.4
	good	342	33.5	36.4	55.8
	very good	297	29.1	31.6	87.4
	extremely good	118	11.6	12.6	100.0
	Total	939	92.0	100.0	
Missing	other comment	1	.1		
	blank	81	7.9		
	Total	82	8.0		
Total		1021	100.0		

10k rate: electric services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.4	.4
	very poor	6	.6	.6	1.1
	poor	26	2.5	2.7	3.8
	just average	160	15.7	16.9	20.7
	good	336	32.9	35.4	56.1
	very good	300	29.4	31.6	87.7
	extremely good	117	11.5	12.3	100.0
	Total	949	92.9	100.0	
Missing	blank	72	7.1		
Total		1021	100.0		

10l rate: snow removal

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	14	1.4	1.5	1.5
	very poor	23	2.3	2.4	3.9
	poor	71	7.0	7.5	11.5
	just average	236	23.1	25.0	36.5
	good	305	29.9	32.3	68.8
	very good	222	21.7	23.5	92.4
	extremely good	72	7.1	7.6	100.0
	Total	943	92.4	100.0	
Missing	other comment	1	.1		
	blank	77	7.5		
	Total	78	7.6		

Total	1021	100.0	
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10m rate: street lighting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	21	2.1	2.2	2.2
	very poor	18	1.8	1.9	4.1
	poor	67	6.6	7.0	11.1
	just average	249	24.4	26.0	37.1
	good	316	31.0	33.1	70.2
	very good	223	21.8	23.3	93.5
	extremely good	62	6.1	6.5	100.0
	Total	956	93.6	100.0	
Missing	other comment	1	.1		
	blank	64	6.3		
	Total	65	6.4		
Total		1021	100.0		

10n rate: condition of sidewalks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	24	2.4	2.5	2.5
	very poor	23	2.3	2.4	4.9
	poor	119	11.7	12.4	17.3
	just average	281	27.5	29.3	46.6
	good	325	31.8	33.9	80.4
	very good	144	14.1	15.0	95.4
	extremely good	44	4.3	4.6	100.0
	Total	960	94.0	100.0	
Missing	other comment	1	.1		
	blank	60	5.9		
	Total	61	6.0		
Total		1021	100.0		

10o rate: library services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	7	.7	.8	.8
	very poor	1	.1	.1	.9
	poor	8	.8	.9	1.7
	just average	100	9.8	10.7	12.4
	good	214	21.0	22.9	35.4
	very good	301	29.5	32.3	67.6

	extremely good	302	29.6	32.4	100.0
	Total	933	91.4	100.0	
Missing	other comment	2	.2		
	blank	86	8.4		
	Total	88	8.6		
	Total	1021	100.0		

10p rate: Springville Art Museum

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.5	.5	.5
	very poor	1	.1	.1	.7
	poor	4	.4	.4	1.1
	just average	97	9.5	10.5	11.6
	good	193	18.9	20.9	32.5
	very good	321	31.4	34.8	67.3
	extremely good	302	29.6	32.7	100.0
	Total	923	90.4	100.0	
Missing	other comment	3	.3		
	blank	95	9.3		
	Total	98	9.6		
	Total	1021	100.0		

11. How would you rate the quality of each of the following Springville City services:

11a rate: cemetery

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.6	.6
	very poor	2	.2	.3	.9
	poor	9	.9	1.3	2.2
	just average	133	13.0	19.7	21.9
	good	230	22.5	34.0	55.9
	very good	211	20.7	31.2	87.1
	extremely good	87	8.5	12.9	100.0
	Total	676	66.2	100.0	
Missing	never used	140	13.7		
	other comment	113	11.1		
	blank	92	9.0		
	Total	345	33.8		
	Total	1021	100.0		

11b rate: recreation programs and classes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	8	.8	1.0	1.0
	very poor	12	1.2	1.6	2.6
	poor	28	2.7	3.7	6.3
	just average	130	12.7	17.0	23.2
	good	243	23.8	31.7	55.0
	very good	241	23.6	31.5	86.4
	extremely good	104	10.2	13.6	100.0
	Total	766	75.0	100.0	
Missing	never used	102	10.0		
	other comment	61	6.0		
	blank	92	9.0		
	Total	255	25.0		
Total		1021	100.0		

11c rate: services to seniors

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.7	.7
	very poor	11	1.1	1.9	2.7
	poor	27	2.6	4.8	7.4
	just average	162	15.9	28.6	36.0
	good	200	19.6	35.3	71.4
	very good	120	11.8	21.2	92.6
	extremely good	42	4.1	7.4	100.0
	Total	566	55.4	100.0	
Missing	never used	198	19.4		
	other comment	152	14.9		
	blank	105	10.3		
	Total	455	44.6		
Total		1021	100.0		

11d rate: recreation center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.5	.6	.6
	very poor	6	.6	.7	1.4
	poor	23	2.3	2.8	4.2
	just average	118	11.6	14.5	18.7
	good	253	24.8	31.1	49.8

	very good	262	25.7	32.2	81.9
	extremely good	147	14.4	18.1	100.0
	Total	814	79.7	100.0	
Missing	never used	90	8.8		
	other comment	26	2.5		
	blank	91	8.9		
	Total	207	20.3		
	Total	1021	100.0		

11e rate: city planning and zoning

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	37	3.6	5.1	5.1
	very poor	34	3.3	4.7	9.8
	poor	99	9.7	13.6	23.4
	just average	229	22.4	31.5	55.0
	good	200	19.6	27.5	82.5
	very good	103	10.1	14.2	96.7
	extremely good	24	2.4	3.3	100.0
	Total	726	71.1	100.0	
Missing	never used	125	12.2		
	other comment	62	6.1		
	blank	108	10.6		
	Total	295	28.9		
	Total	1021	100.0		

11f rate: Springville City's web site

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	9	.9	1.1	1.1
	very poor	6	.6	.7	1.8
	poor	38	3.7	4.5	6.3
	just average	226	22.1	26.7	32.9
	good	327	32.0	38.6	71.5
	very good	190	18.6	22.4	93.9
	extremely good	52	5.1	6.1	100.0
	Total	848	83.1	100.0	
Missing	never used	54	5.3		
	other comment	18	1.8		
	blank	101	9.9		
	Total	173	16.9		
	Total	1021	100.0		

11g rate: city campgrounds in Hobble Creek canyon

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.5	.5
	very poor	5	.5	.7	1.2
	poor	14	1.4	1.9	3.1
	just average	113	11.1	15.3	18.5
	good	271	26.5	36.8	55.2
	very good	242	23.7	32.8	88.1
	extremely good	88	8.6	11.9	100.0
	Total	737	72.2	100.0	
Missing	never used	120	11.8		
	other comment	71	7.0		
	blank	93	9.1		
	Total	284	27.8		
Total		1021	100.0		

11h rate: Hobble Creek Golf course

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.2	.4	.4
	very poor	1	.1	.2	.6
	poor	4	.4	.8	1.4
	just average	76	7.4	15.3	16.7
	good	134	13.1	27.0	43.7
	very good	154	15.1	31.0	74.6
	extremely good	126	12.3	25.4	100.0
	Total	497	48.7	100.0	
Missing	never used	243	23.8		
	other comment	168	16.5		
	blank	113	11.1		
	Total	524	51.3		
Total		1021	100.0		

11i rate: residential recycling programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	24	2.4	3.4	3.4
	very poor	21	2.1	3.0	6.4
	poor	81	7.9	11.5	17.8
	just average	192	18.8	27.2	45.0
	good	202	19.8	28.6	73.7
	very good	129	12.6	18.3	91.9

	extremely good	57	5.6	8.1	100.0
	Total	706	69.1	100.0	
Missing	never used	129	12.6		
	other comment	88	8.6		
	blank	98	9.6		
	Total	315	30.9		
Total		1021	100.0		

11j rate: walking and biking paths

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	11	1.1	1.3	1.3
	very poor	11	1.1	1.3	2.6
	poor	56	5.5	6.7	9.4
	just average	136	13.3	16.4	25.8
	good	304	29.8	36.6	62.3
	very good	207	20.3	24.9	87.2
	extremely good	106	10.4	12.8	100.0
	Total	831	81.4	100.0	
Missing	never used	77	7.5		
	other comment	24	2.4		
	blank	89	8.7		
	Total	190	18.6		
Total		1021	100.0		

11k rate: trash and weed control on private property

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	60	5.9	7.1	7.1
	very poor	65	6.4	7.7	14.8
	poor	145	14.2	17.1	31.9
	just average	272	26.6	32.2	64.1
	good	210	20.6	24.8	88.9
	very good	68	6.7	8.0	96.9
	extremely good	26	2.5	3.1	100.0
	Total	846	82.9	100.0	
Missing	never used	42	4.1		
	other comment	37	3.6		
	blank	96	9.4		
	Total	175	17.1		
Total		1021	100.0		

11l rate: yard waste compost facility

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.5	.5
	very poor	1	.1	.1	.7
	poor	10	1.0	1.3	2.0
	just average	102	10.0	13.3	15.3
	good	200	19.6	26.1	41.3
	very good	248	24.3	32.3	73.7
	extremely good	202	19.8	26.3	100.0
	Total	767	75.1	100.0	
Missing	never used	79	7.7		
	other comment	76	7.4		
	blank	99	9.7		
	Total	254	24.9		
Total		1021	100.0		

11m rate: flood control

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.3	.4	.4
	very poor	5	.5	.7	1.2
	poor	23	2.3	3.4	4.6
	just average	191	18.7	28.3	32.9
	good	242	23.7	35.9	68.8
	very good	167	16.4	24.8	93.6
	extremely good	43	4.2	6.4	100.0
	Total	674	66.0	100.0	
Missing	never used	129	12.6		
	other comment	97	9.5		
	blank	121	11.9		
	Total	347	34.0		
Total		1021	100.0		

11n rate: city sponsored sports programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	8	.8	1.2	1.2
	very poor	3	.3	.4	1.6
	poor	23	2.3	3.4	5.1
	just average	115	11.3	17.2	22.2
	good	232	22.7	34.6	56.9
	very good	191	18.7	28.5	85.4
	extremely good	98	9.6	14.6	100.0

	Total	670	65.6	100.0	
Missing	never used	147	14.4		
	other comment	97	9.5		
	blank	107	10.5		
	Total	351	34.4		
	Total	1021	100.0		

11o rate: quality of the on-line bill-paying service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.5	.5
	very poor	6	.6	.7	1.2
	poor	19	1.9	2.3	3.5
	just average	116	11.4	14.0	17.5
	good	240	23.5	29.0	46.5
	very good	272	26.6	32.9	79.3
	extremely good	171	16.7	20.7	100.0
	Total	828	81.1	100.0	
Missing	never used	79	7.7		
	other comment	16	1.6		
	blank	98	9.6		
	Total	193	18.9		
	Total	1021	100.0		

11p rate: Springville Civic Center splash pad

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.2	.3	.3
	poor	6	.6	.9	1.1
	just average	71	7.0	10.1	11.2
	good	213	20.9	30.3	41.5
	very good	254	24.9	36.1	77.6
	extremely good	158	15.5	22.4	100.0
	Total	704	69.0	100.0	
Missing	never used	147	14.4		
	other comment	74	7.2		
	blank	96	9.4		
	Total	317	31.0		
	Total	1021	100.0		

11q rate: Wayne Bartholomew family park and pond

		Frequency	Percent	Valid Percent	Cumulative Percent
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Valid	extremely poor	3	.3	.4	.4
	very poor	3	.3	.4	.8
	poor	8	.8	1.0	1.8
	just average	69	6.8	8.8	10.6
	good	195	19.1	24.8	35.4
	very good	314	30.8	40.0	75.4
	extremely good	193	18.9	24.6	100.0
	Total	785	76.9	100.0	
Missing	never used	98	9.6		
	other comment	52	5.1		
	blank	86	8.4		
	Total	236	23.1		
	Total	1021	100.0		

12. Overall, how would you rate the quality of services provided by Springville City?

12 Overall, how would you rate the quality of services provided by Springville City?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.5	.5	.5
	very poor	6	.6	.7	1.2
	poor	22	2.2	2.4	3.6
	just average	141	13.8	15.5	19.1
	good	305	29.9	33.4	52.5
	very good	377	36.9	41.3	93.9
	extremely good	56	5.5	6.1	100.0
	Total	912	89.3	100.0	
Missing	other comment	1	.1		
	blank	108	10.6		
	Total	109	10.7		
	Total	1021	100.0		

13. Below are some suggestions that Springville citizens have mentioned as possible ways to improve the City. What priority level do you think the City should give to requests for additional funds to make each of the suggested improvements?

13a additional funds: improving traffic flow

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	18	1.8	1.9	1.9

low priority	65	6.4	7.0	8.9
moderate priority	250	24.5	26.8	35.7
high priority	392	38.4	42.1	77.8
very high priority	207	20.3	22.2	100.0
Total	932	91.3	100.0	
Missing	blank	89	8.7	
Total		1021	100.0	

13b additional funds: reducing traffic

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	32	3.1	3.4	3.4
	low priority	108	10.6	11.6	15.1
	moderate priority	262	25.7	28.2	43.3
	high priority	343	33.6	37.0	80.3
	very high priority	183	17.9	19.7	100.0
	Total	928	90.9	100.0	
Missing	blank	93	9.1		
Total		1021	100.0		

13c additional funds: additional youth recreational sports programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	70	6.9	7.8	7.8
	low priority	193	18.9	21.5	29.3
	moderate priority	414	40.5	46.2	75.5
	high priority	182	17.8	20.3	95.8
	very high priority	38	3.7	4.2	100.0
	Total	897	87.9	100.0	
Missing	blank	124	12.1		
Total		1021	100.0		

13d additional funds: preserving historic building and historic neighborhoods

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	68	6.7	7.4	7.4
	low priority	195	19.1	21.3	28.7
	moderate priority	374	36.6	40.8	69.5
	high priority	218	21.4	23.8	93.2
	very high priority	62	6.1	6.8	100.0
	Total	917	89.8	100.0	
Missing	blank	104	10.2		
Total		1021	100.0		

13e additional funds: acquiring more open space land

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	75	7.3	8.2	8.2
	low priority	193	18.9	21.2	29.4
	moderate priority	339	33.2	37.2	66.6
	high priority	210	20.6	23.1	89.7
	very high priority	94	9.2	10.3	100.0
	Total	911	89.2	100.0	
Missing	other comment	1	.1		
	blank	109	10.7		
	Total	110	10.8		
Total		1021	100.0		

13f additional funds: improving pedestrian and bike trails

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	51	5.0	5.6	5.6
	low priority	139	13.6	15.1	20.7
	moderate priority	373	36.5	40.6	61.3
	high priority	244	23.9	26.6	87.9
	very high priority	111	10.9	12.1	100.0
	Total	918	89.9	100.0	
Missing	blank	103	10.1		
Total		1021	100.0		

13g additional funds: increasing services for seniors

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	55	5.4	6.1	6.1
	low priority	142	13.9	15.9	22.0
	moderate priority	426	41.7	47.6	69.6
	high priority	202	19.8	22.6	92.2
	very high priority	70	6.9	7.8	100.0
	Total	895	87.7	100.0	
Missing	other comment	1	.1		
	blank	125	12.2		
	Total	126	12.3		
Total		1021	100.0		

13h additional funds: adding more space for arts/cultural events

	Frequency	Percent	Valid Percent	Cumulative
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		Percent			
Valid	very low priority	114	11.2	12.7	12.7
	low priority	256	25.1	28.4	41.1
	moderate priority	355	34.8	39.4	80.5
	high priority	135	13.2	15.0	95.4
	very high priority	41	4.0	4.6	100.0
	Total	901	88.2	100.0	
Missing	blank	120	11.8		
Total		1021	100.0		

13i additional funds: increasing art in public places

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	177	17.3	19.5	19.5
	low priority	322	31.5	35.4	54.9
	moderate priority	268	26.2	29.5	84.4
	high priority	104	10.2	11.4	95.8
	very high priority	38	3.7	4.2	100.0
	Total	909	89.0	100.0	
Missing	blank	112	11.0		
Total		1021	100.0		

13j additional funds: reducing crime

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	21	2.1	2.3	2.3
	low priority	81	7.9	8.8	11.1
	moderate priority	291	28.5	31.7	42.8
	high priority	361	35.4	39.3	82.0
	very high priority	165	16.2	18.0	100.0
	Total	919	90.0	100.0	
Missing	blank	102	10.0		
Total		1021	100.0		

13k additional funds: providing additional transportation options

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	70	6.9	7.7	7.7
	low priority	211	20.7	23.1	30.8
	moderate priority	355	34.8	38.9	69.7
	high priority	192	18.8	21.0	90.7
	very high priority	85	8.3	9.3	100.0
	Total	913	89.4	100.0	

Missing	blank	108	10.6		
Total		1021	100.0		

13l additional funds: reducing illegal drug use

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	35	3.4	3.8	3.8
	low priority	114	11.2	12.5	16.3
	moderate priority	267	26.2	29.3	45.6
	high priority	316	31.0	34.6	80.3
	very high priority	180	17.6	19.7	100.0
	Total	912	89.3	100.0	
Missing	blank	109	10.7		
Total		1021	100.0		

13m additional funds: providing additional adult recreational sports programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	108	10.6	11.9	11.9
	low priority	300	29.4	33.0	44.8
	moderate priority	356	34.9	39.1	84.0
	high priority	107	10.5	11.8	95.7
	very high priority	39	3.8	4.3	100.0
	Total	910	89.1	100.0	
Missing	blank	111	10.9		
Total		1021	100.0		

13n additional funds: increasing library's book collection

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	93	9.1	10.2	10.2
	low priority	240	23.5	26.3	36.5
	moderate priority	343	33.6	37.6	74.0
	high priority	162	15.9	17.7	91.8
	very high priority	75	7.3	8.2	100.0
	Total	913	89.4	100.0	
Missing	other comment	1	.1		
	blank	107	10.5		
	Total	108	10.6		
	Total	1021	100.0		

13o additional funds: developing additional parks

	Frequency	Percent	Valid Percent	Cumulative
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		Percent			
Valid	very low priority	72	7.1	7.9	7.9
	low priority	209	20.5	22.8	30.6
	moderate priority	367	35.9	40.0	70.7
	high priority	181	17.7	19.7	90.4
	very high priority	88	8.6	9.6	100.0
	Total	917	89.8	100.0	
Missing	other comment	1	.1		
	blank	103	10.1		
	Total	104	10.2		
Total		1021	100.0		

13p additional funds: increasing police presence in your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	86	8.4	9.4	9.4
	low priority	244	23.9	26.7	36.1
	moderate priority	357	35.0	39.1	75.2
	high priority	168	16.5	18.4	93.6
	very high priority	58	5.7	6.4	100.0
	Total	913	89.4	100.0	
Missing	blank	108	10.6		
Total		1021	100.0		

13q additional funds: increasing police presence in downtown areas

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	59	5.8	6.5	6.5
	low priority	190	18.6	21.0	27.5
	moderate priority	394	38.6	43.5	71.0
	high priority	200	19.6	22.1	93.1
	very high priority	62	6.1	6.9	100.0
	Total	905	88.6	100.0	
Missing	blank	116	11.4		
Total		1021	100.0		

13r additional funds: increasing housing for low or moderate income people

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	125	12.2	13.6	13.6
	low priority	209	20.5	22.8	36.4
	moderate priority	301	29.5	32.8	69.2
	high priority	177	17.3	19.3	88.5

	very high priority	105	10.3	11.5	100.0
	Total	917	89.8	100.0	
Missing	blank	104	10.2		
	Total	1021	100.0		

13s additional funds: repairing/construction of public streets

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	21	2.1	2.3	2.3
	low priority	102	10.0	11.1	13.4
	moderate priority	394	38.6	43.0	56.4
	high priority	316	31.0	34.5	90.9
	very high priority	83	8.1	9.1	100.0
	Total	916	89.7	100.0	
Missing	other comment	1	.1		
	blank	104	10.2		
	Total	105	10.3		
	Total	1021	100.0		

13t additional funds: increasing library's special programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	118	11.6	13.0	13.0
	low priority	266	26.1	29.4	42.4
	moderate priority	346	33.9	38.2	80.7
	high priority	121	11.9	13.4	94.0
	very high priority	54	5.3	6.0	100.0
	Total	905	88.6	100.0	
Missing	blank	116	11.4		
	Total	1021	100.0		

13u additional funds: increasing fire protection

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	31	3.0	3.4	3.4
	low priority	143	14.0	15.8	19.2
	moderate priority	411	40.3	45.3	64.5
	high priority	265	26.0	29.2	93.7
	very high priority	57	5.6	6.3	100.0
	Total	907	88.8	100.0	
Missing	blank	114	11.2		
	Total	1021	100.0		

13v additional funds: improving water and sewer systems

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	32	3.1	3.5	3.5
	low priority	151	14.8	16.6	20.2
	moderate priority	432	42.3	47.6	67.8
	high priority	220	21.5	24.3	92.1
	very high priority	72	7.1	7.9	100.0
	Total	907	88.8	100.0	
Missing	blank	114	11.2		
	Total	1021	100.0		

13w additional funds: increasing water supplies

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	29	2.8	3.2	3.2
	low priority	142	13.9	15.8	19.0
	moderate priority	393	38.5	43.7	62.7
	high priority	259	25.4	28.8	91.4
	very high priority	77	7.5	8.6	100.0
	Total	900	88.1	100.0	
Missing	blank	121	11.9		
	Total	1021	100.0		

13x additional funds: providing access to high speed internet

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	106	10.4	11.7	11.7
	low priority	255	25.0	28.2	40.0
	moderate priority	332	32.5	36.8	76.7
	high priority	145	14.2	16.1	92.8
	very high priority	65	6.4	7.2	100.0
	Total	903	88.4	100.0	
Missing	blank	118	11.6		
	Total	1021	100.0		

13y additional funds: reducing junk, weeds, and garbage in the city

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	50	4.9	5.4	5.4
	low priority	174	17.0	18.8	24.2
	moderate priority	312	30.6	33.8	58.0
	high priority	250	24.5	27.1	85.1

	very high priority	138	13.5	14.9	100.0
	Total	924	90.5	100.0	
Missing	blank	97	9.5		
	Total	1021	100.0		

14. From the list above, what three improvements would you pick as your top three priorities for additional funds? List in order of preference with #1 being your top priority for improvement.

q14_1 top three priorities for additional funds: #1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	improve traffic flow	220	21.5	25.1	25.1
	reduce traffic	122	11.9	13.9	39.0
	more youth sports programs	17	1.7	1.9	41.0
	preserve historic building and historic neighborhoods	16	1.6	1.8	42.8
	acquire more open space land	22	2.2	2.5	45.3
	improve pedestrian and bike trails	33	3.2	3.8	49.1
	increase services for seniors	48	4.7	5.5	54.6
	add more space for arts/cultural events	5	.5	.6	55.1
	increase art in public places	9	.9	1.0	56.2
	reduce crime	48	4.7	5.5	61.6
	provide additional transportation options	28	2.7	3.2	64.8
	reduce illegal drug use	23	2.3	2.6	67.5
	additional adult sports programs	9	.9	1.0	68.5
	increase library's book collection	13	1.3	1.5	70.0
	develop additional parks	16	1.6	1.8	71.8
	increase police presence in your neighborhood	17	1.7	1.9	73.7
	increase police presence in downtown areas	10	1.0	1.1	74.9
	increase housing for low or moderate income people	24	2.4	2.7	77.6
	repair/construction of	33	3.2	3.8	81.4

	public streets				
	increase library's special programs	15	1.5	1.7	83.1
	increase fire protection	15	1.5	1.7	84.8
	improve water and sewer systems	18	1.8	2.1	86.9
	increase water supplies	19	1.9	2.2	89.0
	access to high speed internet	9	.9	1.0	90.1
	reduce junk, weeds, and garbage in the city	57	5.6	6.5	96.6
	other response	30	2.9	3.4	100.0
	Total	876	85.8	100.0	
Missing	unintelligible	3	.3		
	blank	142	13.9		
	Total	145	14.2		
	Total	1021	100.0		

q14_2 top three priorities for additional funds: #2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	improve traffic flow	96	9.4	11.1	11.1
	reduce traffic	125	12.2	14.4	25.5
	more youth sports programs	14	1.4	1.6	27.1
	preserve historic building and historic neighborhoods	24	2.4	2.8	29.9
	acquire more open space land	37	3.6	4.3	34.1
	improve pedestrian and bike trails	36	3.5	4.2	38.3
	increase services for seniors	33	3.2	3.8	42.1
	add more space for arts/cultural events	13	1.3	1.5	43.6
	increase art in public places	16	1.6	1.8	45.4
	reduce crime	43	4.2	5.0	50.4
	provide additional transportation options	41	4.0	4.7	55.1
	reduce illegal drug use	44	4.3	5.1	60.2
	additional adult sports programs	25	2.4	2.9	63.1
	increase library's book collection	17	1.7	2.0	65.1

	develop additional parks	30	2.9	3.5	68.5
	increase police presence in your neighborhood	28	2.7	3.2	71.7
	increase police presence in downtown areas	15	1.5	1.7	73.5
	increase housing for low or moderate income people	19	1.9	2.2	75.7
	repair/construction of public streets	46	4.5	5.3	81.0
	increase library's special programs	24	2.4	2.8	83.7
	increase fire protection	22	2.2	2.5	86.3
	improve water and sewer systems	13	1.3	1.5	87.8
	increase water supplies	26	2.5	3.0	90.8
	access to high speed internet	19	1.9	2.2	93.0
	reduce junk, weeds, and garbage in the city	36	3.5	4.2	97.1
	other response	25	2.4	2.9	100.0
	Total	867	84.9	100.0	
Missing	unintelligible	2	.2		
	blank	152	14.9		
	Total	154	15.1		
	Total	1021	100.0		

q14_3 top three priorities for additional funds: #3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	improve traffic flow	59	5.8	6.9	6.9
	reduce traffic	37	3.6	4.3	11.2
	more youth sports programs	22	2.2	2.6	13.8
	preserve historic building and historic neighborhoods	27	2.6	3.2	16.9
	acquire more open space land	31	3.0	3.6	20.5
	improve pedestrian and bike trails	45	4.4	5.3	25.8
	increase services for seniors	41	4.0	4.8	30.6
	add more space for arts/cultural events	14	1.4	1.6	32.2
	increase art in public places	23	2.3	2.7	34.9

reduce crime	51	5.0	6.0	40.8
provide additional transportation options	38	3.7	4.4	45.3
reduce illegal drug use	50	4.9	5.8	51.1
additional adult sports programs	19	1.9	2.2	53.3
increase library's book collection	14	1.4	1.6	55.0
develop additional parks	32	3.1	3.7	58.7
increase police presence in your neighborhood	27	2.6	3.2	61.8
increase police presence in downtown areas	17	1.7	2.0	63.8
increase housing for low or moderate income people	25	2.4	2.9	66.7
repair/construction of public streets	45	4.4	5.3	72.0
increase library's special programs	22	2.2	2.6	74.6
increase fire protection	28	2.7	3.3	77.8
improve water and sewer systems	26	2.5	3.0	80.9
increase water supplies	33	3.2	3.9	84.7
access to high speed internet	20	2.0	2.3	87.0
reduce junk, weeds, and garbage in the city	81	7.9	9.5	96.5
other response	30	2.9	3.5	100.0
Total	857	83.9	100.0	
Missing	blank	164	16.1	
Total		1021	100.0	

15. Please rate the quality of customer service you have received at the following Springville facilities:

15a rate: quality service received at: Clyde Recreation Center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	6	.6	.9	.9
	very poor	2	.2	.3	1.2
	poor	16	1.6	2.3	3.5
	just average	86	8.4	12.4	15.8
	good	147	14.4	21.2	37.0

	very good	244	23.9	35.1	72.1
	extremely good	194	19.0	27.9	100.0
	Total	695	68.1	100.0	
Missing	never used	158	15.5		
	other comment	63	6.2		
	blank	105	10.3		
	Total	326	31.9		
	Total	1021	100.0		

15b rate: quality service received at: library

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.2	.2	.2
	very poor	3	.3	.4	.6
	poor	5	.5	.6	1.2
	just average	59	5.8	7.2	8.4
	good	133	13.0	16.2	24.7
	very good	282	27.6	34.4	59.1
	extremely good	335	32.8	40.9	100.0
	Total	819	80.2	100.0	
Missing	never used	75	7.3		
	other comment	32	3.1		
	blank	95	9.3		
	Total	202	19.8		
	Total	1021	100.0		

15c rate: quality service received at: utility and billing office

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.5	.7	.7
	very poor	1	.1	.1	.8
	poor	19	1.9	2.5	3.3
	just average	110	10.8	14.4	17.6
	good	196	19.2	25.6	43.3
	very good	281	27.5	36.7	80.0
	extremely good	153	15.0	20.0	100.0
	Total	765	74.9	100.0	
Missing	never used	93	9.1		
	other comment	69	6.8		
	blank	94	9.2		
	Total	256	25.1		
	Total	1021	100.0		

15d rate: quality service received at: parks and recreation building

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	1	.1	.2	.2
	very poor	3	.3	.5	.7
	poor	12	1.2	2.1	2.8
	just average	87	8.5	15.0	17.8
	good	163	16.0	28.2	45.9
	very good	209	20.5	36.1	82.0
	extremely good	104	10.2	18.0	100.0
	Total	579	56.7	100.0	
Missing	never used	219	21.4		
	other comment	109	10.7		
	blank	114	11.2		
	Total	442	43.3		
Total		1021	100.0		

15e rate: quality service received at: community development office

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	10	1.0	2.8	2.8
	very poor	10	1.0	2.8	5.7
	poor	26	2.5	7.4	13.1
	just average	93	9.1	26.4	39.5
	good	94	9.2	26.7	66.2
	very good	73	7.1	20.7	86.9
	extremely good	46	4.5	13.1	100.0
	Total	352	34.5	100.0	
Missing	never used	346	33.9		
	other comment	205	20.1		
	blank	118	11.6		
	Total	669	65.5		
Total		1021	100.0		

16. Please rate the quality of each of the following in your neighborhood:**16a rate: sense of community in your neighborhood**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	20	2.0	2.1	2.1
	very poor	18	1.8	1.9	4.1
	poor	55	5.4	5.9	10.0

just average	175	17.1	18.7	28.7
good	240	23.5	25.7	54.4
very good	281	27.5	30.1	84.5
extremely good	145	14.2	15.5	100.0
Total	934	91.5	100.0	
Missing	blank	87	8.5	
Total		1021	100.0	

16b rate: cleanliness and attractiveness of neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	19	1.9	2.0	2.0
	very poor	17	1.7	1.8	3.8
	poor	59	5.8	6.3	10.1
	just average	165	16.2	17.5	27.6
	good	259	25.4	27.5	55.0
	very good	289	28.3	30.6	85.7
	extremely good	135	13.2	14.3	100.0
	Total	943	92.4	100.0	
Missing	blank	78	7.6		
Total		1021	100.0		

16c rate: safety of neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	6	.6	.6	.6
	very poor	7	.7	.7	1.4
	poor	30	2.9	3.2	4.6
	just average	133	13.0	14.1	18.7
	good	258	25.3	27.4	46.0
	very good	344	33.7	36.5	82.5
	extremely good	165	16.2	17.5	100.0
	Total	943	92.4	100.0	
Missing	blank	78	7.6		
Total		1021	100.0		

16d rate: speed and volume of traffic in the neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	54	5.3	5.7	5.7
	very poor	59	5.8	6.3	12.0
	poor	139	13.6	14.7	26.7
	just average	179	17.5	19.0	45.7

good	235	23.0	24.9	70.6
very good	191	18.7	20.3	90.9
extremely good	86	8.4	9.1	100.0
Total	943	92.4	100.0	
Missing blank	78	7.6		
Total	1021	100.0		

16e rate: street lighting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	33	3.2	3.5	3.5
	very poor	19	1.9	2.0	5.5
	poor	85	8.3	9.0	14.6
	just average	212	20.8	22.5	37.1
	good	313	30.7	33.3	70.4
	very good	205	20.1	21.8	92.1
	extremely good	74	7.2	7.9	100.0
	Total	941	92.2	100.0	
Missing	blank	80	7.8		
Total		1021	100.0		

16f rate: closeness to parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	17	1.7	1.8	1.8
	very poor	11	1.1	1.2	3.0
	poor	41	4.0	4.4	7.4
	just average	175	17.1	18.8	26.2
	good	273	26.7	29.4	55.6
	very good	247	24.2	26.6	82.2
	extremely good	166	16.3	17.8	100.0
	Total	930	91.1	100.0	
Missing	blank	91	8.9		
Total		1021	100.0		

16g rate: access to shopping opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	50	4.9	5.3	5.3
	very poor	56	5.5	6.0	11.3
	poor	129	12.6	13.8	25.1
	just average	236	23.1	25.2	50.3
	good	236	23.1	25.2	75.5

very good	168	16.5	17.9	93.5
extremely good	61	6.0	6.5	100.0
Total	936	91.7	100.0	
Missing	blank	85	8.3	
Total	1021	100.0		

16h rate: adequacy of streets, sidewalks, curbs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	33	3.2	3.5	3.5
	very poor	23	2.3	2.4	5.9
	poor	80	7.8	8.5	14.4
	just average	212	20.8	22.5	36.9
	good	301	29.5	32.0	68.9
	very good	207	20.3	22.0	90.9
	extremely good	86	8.4	9.1	100.0
	Total	942	92.3	100.0	
Missing	blank	79	7.7		
Total		1021	100.0		

17. Please tell us how strongly you support or oppose each item below:

q17a financial incentives to attract new types of retail business

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	44	4.3	4.8	4.8
	oppose	92	9.0	10.0	14.8
	equally support-oppose	262	25.7	28.5	43.3
	support	344	33.7	37.4	80.7
	strongly support	177	17.3	19.3	100.0
	Total	919	90.0	100.0	
Missing	blank	102	10.0		
Total		1021	100.0		

q17b efforts to revitalize downtown Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	12	1.2	1.3	1.3
	oppose	49	4.8	5.3	6.6
	equally support-oppose	196	19.2	21.2	27.8
	support	428	41.9	46.4	74.2
	strongly support	238	23.3	25.8	100.0

	Total	923	90.4	100.0	
Missing	other comment	2	.2		
	blank	96	9.4		
	Total	98	9.6		
	Total	1021	100.0		

q17c efforts to include more affordable housing in new developments

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	89	8.7	9.7	9.7
	oppose	129	12.6	14.0	23.6
	equally support-oppose	288	28.2	31.2	54.9
	support	257	25.2	27.9	82.8
	strongly support	159	15.6	17.2	100.0
	Total	922	90.3	100.0	
Missing	other comment	1	.1		
	blank	98	9.6		
	Total	99	9.7		
	Total	1021	100.0		

q17d expansion of youth activities and facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	23	2.3	2.5	2.5
	oppose	54	5.3	6.0	8.5
	equally support-oppose	340	33.3	37.7	46.2
	support	389	38.1	43.1	89.3
	strongly support	97	9.5	10.7	100.0
	Total	903	88.4	100.0	
Missing	other comment	1	.1		
	blank	117	11.5		
	Total	118	11.6		
	Total	1021	100.0		

q17e mandatory measures to conserve water

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	66	6.5	7.2	7.2
	oppose	169	16.6	18.4	25.6
	equally support-oppose	324	31.7	35.3	60.9
	support	263	25.8	28.6	89.5
	strongly support	96	9.4	10.5	100.0
	Total	918	89.9	100.0	

Missing	blank	103	10.1		
Total		1021	100.0		

q17f expand efforts to enforce existing city codes concerning junk, garbage, and weeds in the city

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	33	3.2	3.6	3.6
	oppose	66	6.5	7.2	10.7
	equally support-oppose	235	23.0	25.5	36.3
	support	369	36.1	40.1	76.3
	strongly support	218	21.4	23.7	100.0
	Total	921	90.2	100.0	
Missing	blank	100	9.8		
Total		1021	100.0		

q17g improve emergency services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	3	.3	.3	.3
	oppose	24	2.4	2.6	3.0
	equally support-oppose	280	27.4	30.9	33.8
	support	489	47.9	53.9	87.8
	strongly support	111	10.9	12.2	100.0
	Total	907	88.8	100.0	
Missing	other comment	1	.1		
	blank	113	11.1		
	Total	114	11.2		
Total		1021	100.0		

18. Based on your interactions with Springville City, how likely are you to recommend Springville City and its services to a friend or colleague?

q18 Based on your interactions with Springville City, how likely are you to recommend Springville City and its services to a friend or colleague?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not likely	7	.7	.8	.8
	2	11	1.1	1.2	1.9
	3	12	1.2	1.3	3.2
	4	24	2.4	2.6	5.8
	5	67	6.6	7.2	13.0

6	71	7.0	7.6	20.7
7	146	14.3	15.7	36.4
8	211	20.7	22.7	59.1
9	210	20.6	22.6	81.7
very likely	170	16.7	18.3	100.0
Total	929	91.0	100.0	
Missing	blank	92	9.0	
Total	1021	100.0		

Now a few last questions about you. These questions will only be used for statistical comparisons.

q19 What is your sex?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	male	396	38.8	42.4	42.4
	female	538	52.7	57.6	100.0
	Total	934	91.5	100.0	
Missing	other comment	3	.3		
	blank	84	8.2		
	Total	87	8.5		
Total		1021	100.0		

q20 In what year were you born?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1929	2	.2	.2	.2
	1930	1	.1	.1	.3
	1931	1	.1	.1	.4
	1932	2	.2	.2	.7
	1933	3	.3	.3	1.0
	1934	3	.3	.3	1.3
	1935	2	.2	.2	1.6
	1936	6	.6	.7	2.2
	1937	6	.6	.7	2.9
	1938	6	.6	.7	3.6
	1939	5	.5	.6	4.1
	1940	8	.8	.9	5.0
	1941	7	.7	.8	5.8
	1942	10	1.0	1.1	7.0
	1943	9	.9	1.0	8.0

1944	13	1.3	1.5	9.4
1945	10	1.0	1.1	10.5
1946	10	1.0	1.1	11.7
1947	12	1.2	1.3	13.0
1948	18	1.8	2.0	15.0
1949	11	1.1	1.2	16.3
1950	9	.9	1.0	17.3
1951	11	1.1	1.2	18.5
1952	21	2.1	2.4	20.9
1953	19	1.9	2.1	23.0
1954	15	1.5	1.7	24.7
1955	18	1.8	2.0	26.7
1956	17	1.7	1.9	28.6
1957	14	1.4	1.6	30.2
1958	14	1.4	1.6	31.7
1959	13	1.3	1.5	33.2
1960	23	2.3	2.6	35.8
1961	10	1.0	1.1	36.9
1962	9	.9	1.0	37.9
1963	13	1.3	1.5	39.3
1964	23	2.3	2.6	41.9
1965	10	1.0	1.1	43.0
1966	14	1.4	1.6	44.6
1967	10	1.0	1.1	45.7
1968	16	1.6	1.8	47.5
1969	15	1.5	1.7	49.2
1970	19	1.9	2.1	51.3
1971	9	.9	1.0	52.4
1972	14	1.4	1.6	53.9
1973	13	1.3	1.5	55.4
1974	20	2.0	2.2	57.6
1975	9	.9	1.0	58.6
1976	18	1.8	2.0	60.7
1977	10	1.0	1.1	61.8
1978	17	1.7	1.9	63.7
1979	14	1.4	1.6	65.2
1980	12	1.2	1.3	66.6
1981	24	2.4	2.7	69.3
1982	18	1.8	2.0	71.3
1983	7	.7	.8	72.1
1984	16	1.6	1.8	73.9
1985	13	1.3	1.5	75.3

1986	13	1.3	1.5	76.8
1987	11	1.1	1.2	78.0
1988	13	1.3	1.5	79.5
1989	11	1.1	1.2	80.7
1990	24	2.4	2.7	83.4
1991	12	1.2	1.3	84.8
1992	17	1.7	1.9	86.7
1993	17	1.7	1.9	88.6
1994	11	1.1	1.2	89.8
1995	12	1.2	1.3	91.1
1996	16	1.6	1.8	92.9
1997	10	1.0	1.1	94.1
1998	8	.8	.9	95.0
1999	12	1.2	1.3	96.3
2000	11	1.1	1.2	97.5
2001	7	.7	.8	98.3
2002	4	.4	.4	98.8
2003	4	.4	.4	99.2
2004	5	.5	.6	99.8
2005	2	.2	.2	100.0
Total	892	87.4	100.0	
Missing	other comment	24	2.4	
	blank	105	10.3	
	Total	129	12.6	
Total	1021	100.0		

q21 how many years have you lived in Springville?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	3	.3	.3	.3
	1	70	6.9	7.5	7.8
	2	42	4.1	4.5	12.3
	3	37	3.6	3.9	16.2
	4	33	3.2	3.5	19.7
	5	48	4.7	5.1	24.9
	6	21	2.1	2.2	27.1
	7	23	2.3	2.5	29.6
	8	25	2.4	2.7	32.2
	9	11	1.1	1.2	33.4
	10	37	3.6	3.9	37.4
	11	14	1.4	1.5	38.8
	12	20	2.0	2.1	41.0

13	18	1.8	1.9	42.9
14	21	2.1	2.2	45.1
15	17	1.7	1.8	47.0
16	14	1.4	1.5	48.5
17	10	1.0	1.1	49.5
18	20	2.0	2.1	51.7
19	19	1.9	2.0	53.7
20	45	4.4	4.8	58.5
21	15	1.5	1.6	60.1
22	17	1.7	1.8	61.9
23	14	1.4	1.5	63.4
24	12	1.2	1.3	64.7
25	25	2.4	2.7	67.3
26	8	.8	.9	68.2
27	15	1.5	1.6	69.8
28	10	1.0	1.1	70.9
29	4	.4	.4	71.3
30	26	2.5	2.8	74.1
31	10	1.0	1.1	75.1
32	10	1.0	1.1	76.2
33	12	1.2	1.3	77.5
34	1	.1	.1	77.6
35	12	1.2	1.3	78.9
36	2	.2	.2	79.1
37	5	.5	.5	79.6
38	7	.7	.7	80.4
39	1	.1	.1	80.5
40	15	1.5	1.6	82.1
41	7	.7	.7	82.8
42	3	.3	.3	83.1
43	8	.8	.9	84.0
44	5	.5	.5	84.5
45	10	1.0	1.1	85.6
46	6	.6	.6	86.2
47	6	.6	.6	86.9
48	5	.5	.5	87.4
49	2	.2	.2	87.6
50	18	1.8	1.9	89.5
51	7	.7	.7	90.3
52	2	.2	.2	90.5
53	4	.4	.4	90.9
55	1	.1	.1	91.0

56	1	.1	.1	91.1
57	2	.2	.2	91.4
58	2	.2	.2	91.6
60	15	1.5	1.6	93.2
61	2	.2	.2	93.4
62	3	.3	.3	93.7
63	4	.4	.4	94.1
64	2	.2	.2	94.3
65	8	.8	.9	95.2
66	2	.2	.2	95.4
67	3	.3	.3	95.7
68	5	.5	.5	96.3
69	1	.1	.1	96.4
70	4	.4	.4	96.8
71	3	.3	.3	97.1
72	3	.3	.3	97.4
73	2	.2	.2	97.7
74	2	.2	.2	97.9
75	3	.3	.3	98.2
76	1	.1	.1	98.3
77	1	.1	.1	98.4
78	2	.2	.2	98.6
79	1	.1	.1	98.7
80	2	.2	.2	98.9
81	2	.2	.2	99.1
82	1	.1	.1	99.3
83	3	.3	.3	99.6
86	1	.1	.1	99.7
89	1	.1	.1	99.8
90	1	.1	.1	99.9
94	1	.1	.1	100.0
Total	937	91.8	100.0	
Missing	other response	1	.1	
	blank	83	8.1	
	Total	84	8.2	
	Total	1021	100.0	

q22 What is the highest grade or level of education that you have completed?

		Frequency	Percent	Valid Percent	Cumulative
					Percent
Valid	1-11 grade	5	.5	.5	.5
	h.s. diploma	64	6.3	6.9	7.5

	some college	196	19.2	21.2	28.6
	AA degree	110	10.8	11.9	40.5
	BA degree	323	31.6	34.9	75.4
	MA degree	174	17.0	18.8	94.2
	PhD, MD, JD	54	5.3	5.8	100.0
	Total	926	90.7	100.0	
Missing	other comment	1	.1		
	blank	94	9.2		
	Total	95	9.3		
	Total	1021	100.0		

q23 Which category best describes the ethnic or racial group that you identify yourself with?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Hispanic/Latino	33	3.2	3.6	3.6
	African-American/Black	1	.1	.1	3.7
	Asian/Pacific Islander	9	.9	1.0	4.7
	White	860	84.2	93.9	98.6
	Native American	5	.5	.5	99.1
	other	8	.8	.9	100.0
	Total	916	89.7	100.0	
Missing	other comment	1	.1		
	blank	104	10.2		
	Total	105	10.3		
	Total	1021	100.0		

q24 Is there any language other than English regularly spoken at home?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	77	7.5	8.3	8.3
	No	853	83.5	91.7	100.0
	Total	930	91.1	100.0	
Missing	blank	91	8.9		
	Total	1021	100.0		

q25 how many people, including yourself, currently live in your household?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	145	14.2	15.6	15.6
	2	307	30.1	33.1	48.7

3	156	15.3	16.8	65.5
4	132	12.9	14.2	79.7
5	81	7.9	8.7	88.5
6	76	7.4	8.2	96.7
7	18	1.8	1.9	98.6
8	11	1.1	1.2	99.8
9	2	.2	.2	100.0
Total	928	90.9	100.0	
Missing	other response	1	.1	
	blank	92	9.0	
	Total	93	9.1	
Total	1021	100.0		

q26 What is your current martial status?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	married	688	67.4	74.5	74.5
	separated	6	.6	.7	75.2
	divorced	63	6.2	6.8	82.0
	widowed	94	9.2	10.2	92.2
	never married	72	7.1	7.8	100.0
	Total	923	90.4	100.0	
Missing	other comment	1	.1		
	blank	97	9.5		
	Total	98	9.6		
Total	1021	100.0			

q27 Which category best describes the house or apartment/townhouse you live in?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	single family	737	72.2	79.2	79.2
	duplex (2 units)	64	6.3	6.9	86.1
	apartment (3-4 units)	49	4.8	5.3	91.4
	apartment (5 or more units)	56	5.5	6.0	97.4
	mobile home	6	.6	.6	98.1
	other	18	1.8	1.9	100.0
	Total	930	91.1	100.0	
Missing	other comment	2	.2		
	blank	89	8.7		
	Total	91	8.9		
Total	1021	100.0			

q28 Do you own or rent the house or apartment where you live?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	own	806	78.9	86.8	86.8
	rent	123	12.0	13.2	100.0
	Total	929	91.0	100.0	
Missing	other comment	2	.2		
	blank	90	8.8		
	Total	92	9.0		
Total		1021	100.0		

q29 What is your current employment status?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	employed full-time	395	38.7	44.8	44.8
	employed part-time	88	8.6	10.0	54.8
	homemaker	100	9.8	11.3	66.1
	retired	283	27.7	32.1	98.2
	student	8	.8	.9	99.1
	unemployed	8	.8	.9	100.0
	Total	882	86.4	100.0	
Missing	other comment	7	.7		
	blank	132	12.9		
	Total	139	13.6		
Total		1021	100.0		

q30 Where is your work located?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Springville	152	14.9	28.7	28.7
	Provo	130	12.7	24.6	53.3
	Spanish Fork	40	3.9	7.6	60.9
	Orem	43	4.2	8.1	69.0
	other	35	3.4	6.6	75.6
	Lehi	14	1.4	2.6	78.3
	American Fork	12	1.2	2.3	80.5
	Pleasant Grove	9	.9	1.7	82.2
	Lindon	12	1.2	2.3	84.5
	Salt Lake City	15	1.5	2.8	87.3
	Murray	1	.1	.2	87.5
	West Jordan	3	.3	.6	88.1
	Midvale	1	.1	.2	88.3
	South Jordan	2	.2	.4	88.7
	Sandy	5	.5	.9	89.6

Riverton	1	.1	.2	89.8
Draper	6	.6	1.1	90.9
Mapleton	11	1.1	2.1	93.0
Payson	2	.2	.4	93.4
other city - Utah County	10	1.0	1.9	95.3
other city - Salt Lake County	3	.3	.6	95.8
other city - east of Utah County	3	.3	.6	96.4
other city - south of Utah County	2	.2	.4	96.8
other city - north of Salt Lake County	1	.1	.2	97.0
city outside of Utah	14	1.4	2.6	99.6
entire state	2	.2	.4	100.0
Total	529	51.8	100.0	
Missing	based on previous response, respondent was not expected to answer this question			
	394	38.6		
	blank	98	9.6	
	Total	492	48.2	
Total	1021	100.0		

q31 Do you telecommute to your job from your residence in Springville?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	158	15.5	32.8	32.8
	no	323	31.6	67.2	100.0
	Total	481	47.1	100.0	
Missing	based on previous response, respondent was not expected to answer this question				
	blank	148	14.5		
	Total	540	52.9		
Total		1021	100.0		

q32 about how much was your total family income last year (2024)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	less than \$15,000	12	1.2	1.4	1.4
	\$15,000-\$34,999	59	5.8	7.1	8.5
	\$35,000-\$49,999	64	6.3	7.7	16.2

	\$50,000-\$74,999	155	15.2	18.6	34.9
	\$75,000-\$99,999	148	14.5	17.8	52.6
	\$100,000-\$124,999	126	12.3	15.1	67.8
	\$125,000-\$149,999	81	7.9	9.7	77.5
	\$150,000+	187	18.3	22.5	100.0
	Total	832	81.5	100.0	
Missing	blank	182	17.8		
	written statement refusing to answer question	7	.7		
	Total	189	18.5		
	Total	1021	100.0		

q33 What do you like most about living in Springville?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no response provided	220	21.5	21.5	21.5
	comment made	801	78.5	78.5	100.0
	Total	1021	100.0	100.0	

q34 What one thing would make Springville a better place to live?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no response provided	231	22.6	22.6	22.6
	comment made	790	77.4	77.4	100.0
	Total	1021	100.0	100.0	

q35 neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	West Fields	71	7.0	8.0	8.0
	West Fields South	113	11.1	12.8	20.9
	north central	17	1.7	1.9	22.8
	plat A	59	5.8	6.7	29.5
	South Central	49	4.8	5.6	35.0
	North East	81	7.9	9.2	44.2
	Memorial Park	106	10.4	12.0	56.2
	Brookside	103	10.1	11.7	67.9
	Foothills	115	11.3	13.0	81.0
	Murdock	81	7.9	9.2	90.1
	Hunter Valley	43	4.2	4.9	95.0
	Camelot/Outlook	42	4.1	4.8	99.8
	other comment	2	.2	.2	100.0
	Total	882	86.4	100.0	

Missing	blank	139	13.6		
Total		1021	100.0		

Survey information

Survey Format

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Online	422	41.3	41.3	41.3
	Paper	599	58.7	58.7	100.0
	Total	1021	100.0	100.0	

2025 SPRINGVILLE CITIZENS' VIEWPOINTS

Written response to Question 33: What do you like most about living in Springville?

ID 1: Small town feeling

ID 3: It still has a feel of being a small town People + City Employees are friendly + kind to each other and people that they serve thank you for the opportunity to comment

ID 5: Good people, great sense of community

ID 6: My neighbors – quiet neighborhood

ID 8: THE ART INFLUENCE –BEAUTY-

ID 9: I dont. It is a place you travel through to get where you are going.

ID 7: love the small town feel & we feel that the community really cares about each other.
Very pretty town.

ID 10: Friendly Place to live.

ID 11: My Neighborhood. I like the mountains

ID 12: I grew up here & I love the feel of Springville! We have the best art all around our city.
(Art museum, statues, Folkfest, plays, library...) And I think a very welcoming place to be.

ID 13: The small town feel and access to the mountains. Please do not sell the soul of Springville to become like Spanish Fork and a destination for every retail shop possible!

ID 14: Springville is a great family community with plenty green space. It had great services a good small town friendly feel.

ID 15: I use to love the feeling of small town community. But now with all of the transplants moving in, it's no longer home. People are rude & heartless

ID 18: *Appreciation for the arts *Strong youth programs and desire to allocate funds to supporting youth *Wonderful library *Wonderful parks and access to Hobble Creek Canyon.

ID 19: It's beautiful and more quiet than other cities in Utah County

ID 20: Small town feeling, Available facilities, the mountains

ID 21: Small town 'feel", but close access to resources.

ID 22: It is a Friendly City and it is in a beautiful Area

ID 23: A sense of a small community with the services of a large city.

ID 25: Small town or was I like the small town feel

ID 26: I purchased a single family home 22 years ago in a very nice neighborhood

ID 27: Lack of congestion

ID 29: I like that stores are easily accessible, but there is still a small town feel to some parts of Springville

ID 30: 1. Sense of community 2. small town feel, but close to the freeway 3. safety I feel around Springville 4. Bartholemew Pond 5. our own

ID 31: Sense of Community/ Help each Other

ID 34: It's close to the freeway, close to work. Not as busy as Spanish Fork and Provo

ID 33: Springville is a small town that has a lot of heritage, the city is clean and safe. I like having the small town feel but live close enough to Provo or Spanish Fork when need to shop at places not in Springville. Would like to see the city stay this way and not become overly commercialized and crowded like Spanish Fork.

ID 35: It is a great place fore Retired couples

ID 36: The people

ID 37: Small town feel

ID 41: It's still a quiet city to live in, with a good neighborhood.

ID 44: Good neighbors in my neighborhood.

ID 45: I FEEL SAFE AND HAVE GOOD FRIENDS HERE. SENIOR CENTER IS GOOD.

ID 46: CITY IS IN A GREAT LOCATION AND IS CLOSE TO OTHER CITY'S FOR SHOPPING & AMENITYS.

ID 47: Close to the mountains

ID 48: It's location between country and college town

ID 49: I like my neighbors, most are very kind. I also like the library & art museum. I also like the farmers markets & festivals. I also like the look of mainstreet, & how it has a small town feel.

ID 50: Public Library and a walking path by a stream

ID 51: Springville still has a small-town feeling. The median in the downtown area really helps. The Monday farmers market really helps. The lovely library really helps. The holiday lights and decorations are delightful. The Clyde Rc. Center is a jewel. The new city offices are excellent. Mayor Clyde was visionary. Mayor Pachard is a careful steward. City council are good. Snelson is outstanding. Home-town folks.

ID 52: I like the small town feel and the community events. The farmer's market is awesome!

ID 53: quiet pLAce To Live

ID 54: It feels good to live here- still has a "small" town vibe, but a great sense of community.

ID 55: All the access to art & family experiences for kids. There's always so much to do, especially thanks to the library and art museum.

ID 56: Mostly quiet, near mountains

ID 57: It seems like it's less crowded and there's less traffic than anywhere else in Utah County, making it a quieter and more peaceful place to live that is still close to the freeway. I love the library and the Art museum and the events they hold.

ID 58: Proximity to the mountains. Size of the city

ID 59: Hobble Creek Canyon & Disk Golf Course. Art & History. Art City Days – I remember when it was bigger

ID 60: It isn't Salt Lake City.

ID 62: History; not too small or too large; setting near mountains and the Lake; community and tradition

ID 64: We like our neighbors & friends. Also the library rocks!

ID 65: I like being close to work, smiths, walmart, and D.I. I like the art aspect. I like that it has smaller population than surrounding areas.

ID 66: Small town feel

ID 67: It clean. The small town feel but with things we need.

ID 68: It's quiet and clean.

ID 70: No real plan for housing

ID 71: We like the recreational activities and cultural activities provided. We like the location, being close to other communities. We love our community, neighborhood and friendly neighbors.

ID 73: Its quiet, clean, and very friendly/welcoming! I love that we don't have a ton of traffic + our city is still growing. Our neighborhood is safe, clean, and a great place to raise kids

ID 74: -Quality of life, quite, slower pace of life

- Low traffic congestion
- Good neighbors
- Generally clean, good neighborhoods
- Proximity to canyon
- Cycling/walking trails
- Good city leaders

ID 76: Small town feel

ID 77: It's Art at it still has the feeling of the "old Town" feeling to it.

ID 78: Less traffic & Noise pollution than further North.

ID 79: People

ID 80: No opinion

ID 81: THE QUITE SMALL TOWN FEEL. WE RARELY HEAR ANY SIRENS. IT WOULD BE NICE TO HAVE OTHER STORES FOR SHOPPING, BUT AT THE SAME TIME IT IS NICE TO HAVE OTHER STORES CLOSE BY IN PROVO & SPANISH FORK.

ID 82: Still not much trafic and safe comparing other cities.

ID 83: Safety

Mountains

Close to S.F.

ID 85: SMALLER COMMUNITY FEELING

HOBBLE CREEK GOLF COURSE

CLYDE REC CENTER- (need to find a better noise control from classes on gym floor volume control on speakers & music)

FARMERS MKT ON MONDAY'S

ID 86: The people are friendly and respectful. It's obvious that most are proud to live here, and are willing to invest in the community.

ID 87: Small city feel

ID 88: It's a small town close to a nice metropolis

ID 89: Small town living.

Easy access to what we need – grocery stores, freeway etc.

ID 90: - Convenient to I-15

- Convenient to shopping
- Access to Library & Rec Center
- having Art museum

ID 91: I like the community cohesion I feel and the suburban space to move around: "breathing room."

ID 92: - Access to church bldg

- " " family[illegible] center
- Beautiful parks
- Art museum

ID 94: I love the people, springville provides such a sense of home. Great family, friends + neighbors live here.

ID 95: I love the overall Feeling. I grew up here. The people are easy to live around. Reams!

ID 96: It's a residential area & usually quiet

ID 98: Mountains

City

ID 99: Nature

Close to Provo

ID 100: The size – not too big or small. Great city programs and the city social media is informative!

ID 102: Clean city

Good Place to Live

ID 103: Small town feel

ID 104: QUIET & SAFE

ID 105: The people living here.

ID 106: size

ID 107: Sense of community. Close proximity to outdoor recreation. Easy access to I-15.

ID 108: How spacious the streets + sidewalks are compared to crowded Provo. The hiking trails nearby. The Parks + library are great.

ID 109: Good, friendly people & convenience to services, shopping & freeway.

ID 110: Smalltown/statues/people

ID 111: Beautiful geography. Very safe and secure. Family values. Supportive of arts, crafts, and sports. Great parks, nature. *Thank you for the best town I've ever lived! My late husband grew up here.

ID 112: How quiet it is, the farmer's market, parks, old downtown

ID 114: Springville Senior Center

ID 115: Somewhat quiet

ID 116: Small town feel

ID 117: more quiet

ID 118: I have only lived here less than one year – I have enjoyed the people; town is pretty clean; shopping is nice.

ID 119: The sense of community – small town feeling – good communication through the mayor's mailing with our utility bills, good schools, shopping and restaurants, library, and the pride in taking care of public parks, cemetaries and main street. Low crime, and protection from police and firemen. I like the city's management of public funds and leadership in governing our city.

ID 120: the closeness of our neighborhood

ID 122: The neighborhood we live in. The people we have come to know in all areas of association. It's location & accessibility to travel outside the city.

ID 123: Farmers market, library, reams, museam

ID 124: THAT IT'S NOT CROWDED AND SMALL TOWN FEEL

ID 126: The peace that I feel

ID 127: It's quiet, for the most part.

ID 128: The downtown area. Keeping the historic feel and the art. The small town feel and open space on the west side.

ID 129: I like the small town feel with the closeness to big City amenities.

ID 130: Close to town, stores, canyon

ID 131: The people

ID 132: Good people!

ID 133: small

ID 135: Nothing! Too many people!

ID 136: quiet community

ID 137: It's home. A place where almost everyone is living with concern for their neighbors and a willingness to help and serve. History is valued and future needs and directions are carefully thought out and planned for

ID 138: Quiet, small, little retail.

ID 139: It's not Provo :) No huge population of college students, but it's also not as congested as Spanish Fork. But at the same time, I live close to both these cities and can go to them for anything I need.

ID 140: my neighbors

ID 141: Beauty and the people

ID 142: I love the wide streets and trees. I love all the programs & fun the library offers us. The splash pad is so fun (but too crowded)

ID 143: Small town atmosphere when we first moved here in 2015. However, that has changed consideraldy. We love our quiet neighborhood and Friendly neighbors. We love access To the SMA(Springville Museum of Art), the recreation center, Farmers Markets and other events at the civic center, and at the Arts Park. We love the hiking and biking trails nearby and proximity to the mountains.

ID 144: Quiet family friendly environment. Easy access to Grocery stores Library parks

ID 145: Beautiful City

Beautiful Surroundings

Beautiful Neighbors

Small Town feel, big town services.

ID 146: It's got a good small-city feel while not being far from larger cities.

ID 147: The city is kept clean, focus on the arts and sports. It still has a small town feel despite its growth.

ID 149: Being close enough to a metropolitan area (SLC) for convenience but also far enough away that big city life isn't in my face all of the time. I use to like access to wilderness areas for hunting camping and fishing, but the overpopulation of Utah as a whole is ruining that.

ID 150: It is such a lovely place. The sense of community. There are nice places to go and spend time like walking around the city. The people are great! I love the efforts to make the summers fun like Art City Days, Concerts at Arts Park, Farmers Market.

ID 151: I love the farming, the quiet neighborhoods.

ID 152: Peace; Friendly people; Beautiful surroundings easy access to Needed services

ID 154: Springville has a rural feel. It is safe. It is close to mountains. Springville offers a lot of activities for youth. The city sports programs were great for our children. We enjoy living in Springville =)

ID 155: I have loved the small town community feeling. Not too big – not too small

ID 156: Peaceful, scenic, happy living, family oriented, strong LDS, temple closeby, conservative.

ID 157: Great community. Small town feel with access to many amenities nearby in Provo & Spanish Fork.

ID 158: Our neighborhood feels safe for our children.

ID 160: - Parks

- Sense of community
- Our Ward for church

ID 161: Peaceful & Not overly populated

ID 162: drinking water

neighborly community

family community

quiet & secluded from big city

ID 163: The people. Small town feel. Close to everything I need. The mountains in my backyard.

ID 164: Fairly rural.

Easy access to amenities & I15.

ID 165: The people

ID 166: Residential area away from big city with growing cultural experiences

ID 167: Small town atmosphere. Lots of bike trails & parks. Friendly city employees.

ID 168: Interactive community

ID 169: Springville gives you a small town feel without living far away from civilization. Nice quiet neighborhood with friendly people walking their dogs.

There are always things going on that brings friends and families together. Community functions and various classes to help people expand their minds and interact.

It just feels like a safe place to raise a family or Retire with all you need close at hand.

ID 171: the opportunity to volunteer

The close mountains + canyon

ID 172: We love our neighborhood and the small town feel.

ID 173: I love that it feels like a small town while having great resources and community events/programming. I love the library, museum, splash pad, farmers market, and art city days.

ID 174: It's a small feel town, but has access to so much.

ID 175: It is a family friendly place. It is largely crime-free and drug-free (to my experience). It is safe. There are lots of resources to increase quality of life. Great job!

ID 176: Clean, small town feel, friendly

ID 177: I LOVE SPRINGVILLE. BORN + RAISED. THREE FAMILY ANCESTORS CAME TO SPRINGVILLE IN 1850's. BOYER ["1853" written above the word], CRANDALL ["1850" written above the word], CLEGG ["1857" written above the word]. SPRINGVILLE IS BUSY. SHOWS PEOPLE ARE EDUCATED + EMPLOYED, MAKES A GOOD ECONOMY. GOOD PLACE TO LIVE.

ID 179: That I know so many people and I feel safe speaking out about what is happening in Springville.

ID 180: Nice, quiet town with shopping nearby and wonderful neighbors.

ID 181: It still feels like a small city, but close to a lot of amenities! There is a lot of great community events & I love the art museum.

ID 182: It is not so busy with chain stores

ID 183: There is a lot of good people that live here. Still has a "small town" feel to it. It is getting over crowded though.

ID 187: SMALL TOWN FEEL

ART CITY PARADE

ART CITY MUSEUM

THE CITY PARKS

THE CITY POWER DEPT

“BUCEES IS COMING”

ID 189: RURAL AREA

ID 190: Small town feel.

Close to work.

My kid are safe.

farmers market.

Art City Days.

ID 191: It has what we need – Still has a Small town feel. Love it has great neighborhoods and On High School. Springville is good at Traditions – art city days. Sports. Museum

We love Springville! ❤

ID 192: It's quiet, people are friendly

Our family lives here.

Close to the mountains.

ID 193: The people. The location.

ID 196: Safe neighborhood (and friendliness)

Mountains

Library

ID 198: I love the People and the quietness and the beauty

ID 199: The location in the valley and in the state. The climate

ID 200: Community care + social, cleanliness, being close to the mountains, small town feel (missing that a lot now w/ all the condensed housing).

ID 201: A very calm and peaceful suburb, Springville quietly won us over with the quiet culture, very scenic views, and ease of walkability. The family-oriented environment welcomes us to truly enjoy this place.

ID 203: Safe, great people, close to everything I need + good access, all the parks and the smaller town feel.

ID 204: Mountains, parks, small, mostly quiet + peaceful

ID 205: My quiet neighbor. Rapid response of police or fire dept. When I have had a medical emergency. Beautiful mountains.

ID 206: We moved here from Draper to escape the rapid growth and over-building and traffic. It has been nice living in a smaller town with a slower pace. It is growing here :(we love our neighbors!

ID 207: Community feel

ID 208: Where I Live and the people is Great!

ID 209: I do home health & hospice – very centralized in driving.

ID 210: Live Close to The Mountains, able to see The Trees change colors, Trying to get acustom to all The Building going on in The Town

ID 212: BEST PLACE TO LIVE IN THE WORLD!

ID 213: like the area

ID 214: Springville is a really nice city. We have low utility rates compared to some other cities. I appreciate that. I like that both me and my spouse live close to work. I like the wide streets (why did they move parking by the Senior Center? I don't like that.) There aren't any "bad" neighborhoods.

ID 215: It is a wonderful town and it still has the feeling of a cohesive small town atmosphere.

ID 216: QUALITY OF LIFE

ID 217: Smaller town feeling

ID 218: Still has small-town feel, quaint downtown, nice parks.

ID 219: Wide streets, small city feel, but still close to so many things.

ID 220: It still has a town/community feel. Clean and safe for the most part.

ID 222: Affordability and closeness to Freeway.

ID 224: It is close to shopping, Recreation, Temples, Universities, and Canyons. There is not as much traffic as Sp. Fork, Provo, Am. Fork or Lehi. I like the neighborhood. Family is close by.

ID 225: 1. It feels small and quiet

2. Springville PD does a great job keeping events up to date and citizens informed via Social Media

3. The library is phenomenal ❤️❤️❤️

ID 226: Limited traffic of a thriving city w/ a country feel . . .

and Art City Day!

ID 228: close to work

ID 229: Leaving close to the Hospital

ID 230: Freeway Access.

ID 231: We love that we can see open farmland not far from our home. That most streets are a calmer drive and there are fewer highrise living areas than most cities. It is a calm homey family environment and a lower pace of life. Clean well cared for.

ID 232: Home town feel

ID 233: My neighbors

ID 235: Small town feel with big town access & amenities nearby.

ID 236: The people

ID 238: Closeness to my Job

ID 239: People

ID 240: Less traffic and cleaner air quality than surrounding areas.

ID 241: It's been home for a lifetime and although it's growing so much it still feels like home. Growth is needed.

ID 242: clean, safe, friendly, local parks

ID 245: Springville has a nice community-feeling. I enjoy taking walks around the streets and neighborhoods and greeting its friendly residents.

ID 246: Peaceful, quiet, safe neighborhoods.

ID 247: Smaller Town with a sense of community.

Life long residents

Community Spirit and Annual City Parade and festivities.

I love that now we have a recreation center with a pool.

ID 248: N/A

ID 249: Great people and great amenities.

ID 250: Small town feeling while still living in town and very family friendly.

ID 251: Small/Clean/Good services

ID 253: people

ID 254: A nice bedroom community.

ID 255: It's safe, lots of programs/ sports for kids, beautiful canyon nearby

ID 256: The sense of community and the people. The trees.

ID 257: It's small town feel.

ID 258: SMALLER SIZED CITY – BE CAREFUL THAT YOU DO NOT GROW TOO BIG!

ID 259: My neighborhood

ID 261: small town feel

easy access to freeway & shopping

outdoor recreation opportunities

ID 262: Peaceful

ID 263: community feel, easy access to the few services here

ID 264: Clean & Friendly. A Great library!

ID 265: The sense of community. Treelined streets. Small town feel. Walking around the city. I am able to walk from my home to Sunpro, the Post Office, Reams . . . it's great.

- our sidewalks were repaired last year (early this year?) Thank you!

ID 266: Much slower pace of living than in a larger city

ID 267: Sense of having neighbors that a friendly and helpful

The art museum and library

Overall, Springville still feels like a small community

ID 268: Great neighbors and a strong, rooted community.

ID 269: It's a great place to raise a family!

ID 270: I love how friendly, generous and kind people are in Springville.

ID 271: Safe, clean, beautiful, good people & care.

ID 272: It's mostly quiet.

ID 273: Years ago when it was a small town

ID 274: So far we haven't liked living here at all. We have a horrible peeping Tom, creepy neighbor who won't let us do anything on OUR property. Who watches and stalks us. The city has been NO help in trying to resolve boundary property issues we have that THEY should have fixed years ago on our whole block! (we all own into each others home)

ID 275: Quiet, small community. Lots of recreation—my family uses the Bonneville shoreline trail and cherry ridge bike parks almost daily.

ID 277: Community closeness to Hobble Creek Canyon

ID 279: I hike the small town feel. Please keep this in the downtown area. I like the Art City environment Please keep our culture on the Arts!

ID 280: My kids and I really love walking to the parks and fun activities the community has. We enjoy the scenery very much.

ID 281: A strong sense of community and that small town feel.

ID 282: Small-feel community pretty city close to big cities with their amenities (shopping, drs), safe community, city pride, good community for children

ID 283: Still a reasonable small town feel, but close to amenities.

ID 284: The quiteness and many bussines

ID 285: Friendly People

ID 286: The people!

ID 287: Convenient

ID 288: Great people, low crime, very community oriented, pretty quiet in comparison to neighboring cities, love access to the res. And a nearby water craft rental company, love that it's family oriented.

ID 289: Nice people, safe neiborhood, parks

ID 290: Quiet

ID 291: The small town feel, but that is sadly going away. I like that it's not too big (yet), but close enough to Provo & Spanish fork for shopping, but it would be nice if there were more stores here.

ID 292: I like the schools, proximity to shopping in Spanish Fork, it's still a small town-ish feeling even with it's growth.

ID 293: Quiet, small town feel, community activites, Art city Days, Farmers Market, santa coming, 3 McDonalds and enough pizza places to last forever :/ The Rec center classes a pool the Rez, we are getting Bucee's 😊

ID 294: It is perfect form my small family

ID 295: Good people. Still somewhat rural

ID 296: the people

ID 297: I like that there is not that many fast food restaurants. It means less traffic. I don't mind driving into spanis Fork to get those services.

ID 298: I like that it still feels like a small community but it is close to lots of businesses and services.

ID 299: Peaceful, Clean, Friendly

ID 300: Location

ID 301: Most of my family lives here, nice to have, good friends

ID 303: I do have lower bills than others I know in other cities.

ID 304: The art, fairs, markets & historic cemetery

ID 305: Everything!

ID 311: We moved here from the Los Angeles area because of a job. We were attracted to Springville because of its "small town" feel. It has developed and lost most of its beautiful crop fields but we still love the small-town feel. We love that you can call the city offices and talk to a person =). We love that its beautiful and full of trees & sculptures. Etc.

ID 312: Quiet, peaceful, town with many nice people and is close to Provo & S.L.C. There are beautiful mountains and lots of great scenery along with great weather.

ID 313: Small town feel. All of the parks.

ID 314: Great neighborhood, pretty parks, museum + city park downtown, great library, places to eat + shop for groceries.

ID 315: It's a smaller city but still close to shopping & lots of outdoor activities. Love Hobble Creek Canyon & the good people who live here

ID 316: It is a quiet place with nice amenities. I like that it is close to my work in Spanish Fork and close to other places in Utah County. I have only lived here for 4 months but am overall satisfied with my time here.

ID 317: I love the community feeling here. I've lived in two different houses in my neighborhood because we didn't want to leave!

ID 318: Slower paced than surrounding cities, good leadership, less crowded

ID 319: My neighborhood

ID 320: It is clean, has multiple parks + walking trails. Proximity to shopping + services. Great reputation Clive Rec Center is amazing. Library is fantastic!! Library – children's section is interactive. My grandkids love it!!!

ID 307: I like the sense of "small town" community while still providing opportunities to explore and shop. I also very much like the location in which Springville holds with proximity to canyons and lakes.

ID 308: Small town feel

ID 309: The beautiful surroundings. Kind neighbors.

ID 324: Still the small town feeling.

ID 327: Great community, lots of resources for families. *I lived in downtown Springville for 12 years before moving to the canyon. It is frustrating that we are not given the same access to library/rec/reservoir parking. Please work with the county to divert some of our county tax to include these services. Plus, we support Springville businesses!!! And consider ourselves part of Springville.

ID 328: I like living in Springville because of how central we are located to so many things. I love being able to leave my house and go on a bike ride or walk into the mountains.

ID 331: Small town feel

ID 332: Retirement community 55+ yr – A lot of social interactions and great neighbor. Family members— son, daughter in law, grandson, granddaughter also live in Springville — able to visit often and attend school activities. Helped do activity @ school —

ID 333: Small town, close to big city locatin

ID 334: I like the location of my home. I love Main Street @ Christmas, it brings me joy.

ID 335: neighborhood

ID 338: Quiet smaller town, Google Fiber, Economical Electric Power, Canyon Parks, Canyon Bike Trail

ID 339: I have lived in Springville for 18 years and the time lived here has been very pleasant and peaceful time lived here. I love living in Springville. I wouldn't want to live anywhere else.

ID 340: It's a beautiful city with great accepting people. Close to needed ammentaties

ID 341: The fact that I can walk to so many places w/ my children

ID 344: Small town feel, close to many activities

ID 345: Small town feel. Affordability. Sense of community. Very good park system (at least the ones I've used)

ID 346: I absolutely love living in Springville. I strongly feel that the city leaders are doing a great job balancing preserving our community charm while preparing for the future growth that is coming no matter what.

ID 349: City bldg. Library and mountains.

ID 350: MOUNTAINS & HOBBLE CREEK

ID 353: I have deep roots here. I love the pink brick budlings throughout the city. I like the fact that I don't have to leave the city for anything at all!!

ID 354: It's home + has been for year's. Its not perfect but it's our Springville!

ID 357: Small Town Qualities – personal knowledge of city employees, city leaders etc.

- small bureaucracy
- slower pace of Life – But that is changing as Growth continues – but still a small Town Feel as Business is concentrated in Just two main place.

ID 358: Overall it is a nice town and we have enjoyed living here and raising our family here for the past 32 years. It is somewhat peaceful especially in our neighborhood. However, there are too many ghetto yards leading up to our neighborhood down 400 East south of 400 South. Also, it would be nice to finally get curb and gutter along 1000 South, east of 400 EAST.

ID 359: The people and the culture

ID 360: Nice small community but must commute to local cities for some shopping and activites.

ID 361: The Art Museum, the library, Art City Days, movies in the park, and good people (among other things).

ID 362: It feels like a quiet, safe, beautiful small town with an emphasis on art.

ID 363: close to everything

ID 364: Sense of community, friendly people, small town feel

ID 365: Arts/parks/Community

ID 366: Long-Time resident with Springville Pioneer heritage- in short, It's my family's Hometown.

ID 367: Beautiful area, farms, baby animals, mountains, great neighbors (most of them)

ID 368: People

ID 370: I love the community. We love the farmer's market, art fest, art museum, Bartholomew pond, Hobble creek trails, the parks, the library and the rec center. We think springville is beautiful and we love the community feeling.

ID 371: Great parks, library, community support

ID 372: Overall quality of life.

ID 373: Be alive!

ID 374: Well, when we moved here in 1996 there were 17,000 people here. Now theres approx 35,000 and you want to build more housing + high density housing. I like the smaller town feel from Springville City but I don't think we need this many or more people.

ID 375: It feels small town without being small-town

ID 378: So many things. The sense of community. The people. I miss when there was less traffic.

ID 380: Small town-wonderful neighbors.

ID 381: Small town feel, which is quickly eroding with all the development & HDH.

ID 382: Small town feel & many fun community things to do.

ID 383: It was quiet and peaceful, that is changing. I feel like anywhere I go I know someone. Small town with farm views/vibes, while still close to shopping. Love the city events/interactions with citizens. LOVE the library! Great response times from emergency personal – and they listen to you. Animal control is great (compared to past years) at keeping animals off the street.

ID 384: Great safe place to live, good water to drink

ID 386: Small town feel but with plenty of services, recreation and shopping. Close enough to larger cities to get additional services when needed.

ID 387: Close to work, close to shopping/grocery store

ID 388: I love the devotion to art the city has. The small businesses are what make this city stand apart.

ID 389: It's smaller than most surrounding cities but still offers convenient close shopping.

ID 390: Feeling of community. Safe.

ID 391: Safety + hometown feel

ID 392: Our neighborhood

ID 393: The people and services

ID 394: The size of Springville. It isn't too big. It is also where my great grandfather ({name redacted}) settled after crossing the plains with Brigham Young. He also donated the land to the city for the Springville Cemetery.

ID 395: My neighborhood. The people are friendly & helpful. I feel safe. Close proximity to Hobble Creek Canyon. I like the community clean-up days with access to dumpsters.

ID 396: It has a small town feel and close community. I like the farmer's market as well.

ID 398: How quiet it is and peaceful. Perfect for a family. Small but growing perfectly not too fast.

ID 400: Born + raised here. Wish it was still a small town

ID 401: Relatively quiet + peaceful, the Historic neighborhoods, friendly people, a great senior center, many law abiding people

ID 403: Great neighborhood. Easy access to foothills and parks.

ID 405: Scenery, art museum

ID 406: The proximity to the Mountains, Lakes, and Amenities. The weather is not to extreme.

ID 407: The mountains + canyon. The creek. Friendly people

ID 408: The people, neighborhood, close proximity to shopping opportunities without a lot of traffic, generally a country style atmosphere and pace in a quasi-urban type of setting and close proximity to churches, good medical treatment and excellent drinking water. Just a very excellent and comfortable place to live, raise a large family and be able to retire in.

ID 409: Proximity to + accessibility of so many of Springville's services i.e. library, art museum, city parks + downtown.

ID 410: Good people, close to the mountains, still feels like a small town.

ID 411: Being settled in – long term. Most things are close/nearby - or @ Spanish Fork/Provo, etc

ID 413: I have enjoyed living in Springville for most of my life. I graduated from Springville High and proud to be member of this community. Class of 72. Graduated with {name redacted} and {name redacted}. Our City Government is in good hands. I support both of these gentlemen. They will definitely have the community's best interest in mind.

ID 414: The farm areas on the West side

ID 415: My neighborhood.

ID 416: Quiet Views & 'Small Town'

ID 417: I feel safe

ID 418: small town feel (in my neighborhood), library and rec center, neighbors & safety, parks

ID 419: Small town feel with access to larger city amenities and easy access to Hobble Creek Canyon

ID 420: 1. Zero commercial development in Hobble Creek Canyon, where we live. The privacy/seclusion/solitude/nature of living in the country . . . but only 10 miles or so from the convenience of “big box” retailers (Costco, Home Depot, W-mart)

2. Small Town Feel – especially older neighborhoods & downtown Springville near Civic Center.

3. The people are great here – much friendlier than in CA, from where we relocated in 2022.

4. Farmer’s market – very cool!!

ID 421: We did like it many years ago because it was clean & small community

ID 422: small town Feel, good schools, Friendly people

ID 423: I love that it still has a “small-town” feel. I love that our neighborhood is quiet and slow (like not busy). I like there is a downtown area w/ much potential. I love how centrally located it is to SF and Provo & that it has 2 exits (almost 3!) off I-15

ID 424: Art city days, community feel, small town charm

ID 425: How it feels like home. I love how artsy it is & how I can get from one end of the ville to the other in 10-15mins.

ID 426: Friendliness and helpfulness of almost all citizens of the community feel that they are honest and trustworthy

ID 427: that it was a small town; the growth is rediculouse; it brings in drugs & crime but not enough police. Have you watched how many people run red lights & stop signs? My street is 25mph people go 44mps

ID 428: More diversity in city government. City cousel needs to be from more than 1 neighborhood

ID 429: We have a great sense of neighborly feel. We take care of each other. We are mindful of our neighbor’s needs.

ID 432: Everything except the growth and the traffic.

ID 433: Relaxed friendly atmosphere

ID 434: Small community vibe with lots of activities for all ages. Low crime, good eats with local businesses that seem to be encouraged. Feel safe

ID 435: My neighbors- Peace & quite and a Pond

ID 436: Small, clean, progressive

ID 437: Proximity to mountains & canyons.

ID 438: The small town feel.

ID 439: Safe quiet small town feel.

ID 440: It's where we are from, roots. Beautiful area.

ID 441: Friendly people Amazing parks Local grocer-Reams!

ID 442: Beautiful neighborhood, great city events, art focus, family-friendly, access to Hobble Creek, Access to I-15

ID 443: The way it USED to be.

ID 444: beautiful safe close to BYU mayor [illegible]

ID 446: I live in a county island surrounded by the city and the forest service. Springville should accept canyon residents as part of city

ID 447: - The parks & outdoors

-overall it is very clean

-It has been a quiet place to raise our family

ID 448: Part of Utah County. Small town atmosphere- East of main street.

ID 450: The weather & family nearby

ID 451: good people Fiscally conservative responsible leaders

ID 452: Peaceful!

ID 453: close to family members employment: My family lives and works here and I care very much about my family. I appreciate all of the things the city is doing to keep families safe, to keep people educated, and to give people opportunities for healthy recreation and social activities, and to provide for people's needs.

ID 454: Seasons, trees, community events, library, Barthomew Pond, rec center and kind neighbors

ID 455: The view the neighbors the arts

ID 456: Very quiet, clean, and feels like a neighborhood not a business district

ID 457: I like the small town feel even though Springville is no longer a small town.

ID 458: Quiet, less busy, safety

ID 459: Close to Nature Clean & safe place to live. Small & quite place to live quality of livins, Good city overall.

ID 460: Quiet community, close to ammenities, low crime cute town. Art museum

ID 461: My close proximity to my children

ID 462: Closeness to mtns, art, community

ID 463: It's fairly quiet

ID 464: I love living right near spring creek. I hike my dogs thru the new bike park & up spring creek multiple times a week. I also bike past/around the Bartholomew res often too.

ID 465: I like living in a small town.

ID 467: I've lived here all of my life and I love the connections I've made w/ people in the community. I love running into high school friends, former students and neighbors. I love having connections w/ the same families my family has for generations. I love being involved w/ the schools. I love celebrating, catching up w/ and mourning w/ my fellow residents.

ID 468: It's a nice place to live, Friendly people and great parks and rec. Center, Love the library and art museum.

ID 469: NICE QUIET COMMUNITY, RESIDENTS ARE VERY NICE. SERVICES ARE GOOD, NOT TOO MANY RESIDENTS---NOT CROWDED LIKE PROVO OR OREM. SERVICES ARE GREAT & REASONABLY PRICED.

ID 471: I like that its small & quiet. Main street has a cute small town feel. The old buildings & houses on main st need to stay. Love the farmers market on Monday nights. Kids enjoy trick or treating on main.

ID 472: "Small-town" feel with "bigger-town" stores nearby. Beautiful scenery, parks & trails, historic buildings Amazing Arts & Community connections! Awesome Library! Thank you <3

ID 473: Traditions and "hometown" culture-still feels like a small town and is safe.

ID 474: The town is very friendly

It's close to other communities for shopping

Schools are good

ID 475: Springville is probably one of the very best places to live in the whole United States!

ID 476: Beautiful

People

Less busy than Provo & S.F.

We are excited for Buc-ee's to come to Spv.

ID 477: Sense of community. Beautiful area with people spending lots of time outdoors. Lots of People at City parks.

ID 478: I Live in Hobble Creek Canyon what I Like about Springville is the small town feel.

ID 479: Small-town feel with unique history and features (art museu, art throughout town, golf course, etc.), and close proximity to Provo.

ID 480:

- The people
- Art city days
- Location close to Provo & S.F.

- City services
- Green waste!
- Bike & Walking trail system
- The rez
- High school & other schools
- Taste of the water
- Ream's & Smith's
- Thanks for all the work to keep our city nice!

ID 481: Proximity to church, temples in the area, Christopher's Hero Shop. Distance to mountains (close by). Farmer's market in summer. Proximity to hospital (Sp. Fork). Beautiful old homes. Lots of fruit trees planted, wide streets ! Quiet street we live on. Beautiful view of mountains.

ID 482: The view, it isn't over filled with businesses and useless company locations.

ID 483: The focus on youth and arts.

ID 484: Its The First city That isn't full of Traffic (most the day) Provo and Anywhere North of it is too Busy

ID 485: I love the small town feel still. I love the community activities like Art City days, childrens' art activities, farmers market, christmas, etc.

ID 486: Have lived here almost my whole life (except 1 yr) My wife also. Our family and friends live here. I ride horses in Hobble creek Cyn. Play golf @ H.C.G.C. Ride my bike on the trails. Shop for Food @ Reams.

ID 487: the people the small town w/ a short drive to shopping, restaurants, proximity to Sp Fork & Provo for larger shopping needs A wonderful library, museum, and many parks

ID 488: trees/parks maintenance; city rec & parks are awesome.

ID 489: The people

ID 490: very clean city with a small town feel still. Shopping on either side of Springville (Provo/SF) & plenty of parks/trails/connecting neighborhoods to enjoy family walks, etc. & mountain & Lake close.

ID 491: I love we live between two shopping Areas. We don't need more. Family and community friendly. The best part of Springville is east of main st.

ID 492: We love the rec center, youth sports, Hobble Creek, and our Kids schools.

ID 493: Location of condo/great views of mountains

ID 494: It used to have a small town vibe. We loved that. It's disappearing, but we understand...time marches on and progress and growth must happen. The husband and I are old now. We wouldn't move. All our memories are here of raising our children, old

friends, come and gone. Love seeing the mountains out my windows. This is a friendly, fairly peaceful town.

ID 495: the 2 things I brag about to my friends & family are that Springville can grow as much as it wants out by the freeway, but still feels like a small town on main street, and that there's such good access to dirt biking up hobble creek canyon. Beautiful canyon.

ID 496: I Like the small town feel. I really like that the area I live in is safe, I feel like I can walk at night without worry.

ID 497: I have lived in Springville all of my life. My great grandparents were some of it's first settlers. I love to say "I live in Springville". I wish that the traffic was less crazy (400 South and Main Street). I wish our business district had more variety... I feel bad spending my money in Spanish Fork or Provo because we don't have access to the stores I need here at home.

ID 498: Still "small town" feel. The open, agricultural fields. The beautiful mountains and canyon so close. I love that we get all 4 seasons. All these are why I moved here. I love being in the East side of town!

ID 499: The small city feel, farmland, and the downtown feel. We would love to see the older theatre downtown recieve funding to continue to bring life to the area. Also, outdoor seating for downtown w/lights & photo ops for residents & tourists.

ID 500: My house.

ID 501: Smaller community

ID 502: It's my home. I've live in different places around the world. There Just isn't another Springville like mine.

ID 503: I like the access to the mountains, access to parks, and the art culture of Springville.

ID 504: Beautiful neighborhood, low crime, beautiful surroundings, SF is pretty close for shopping.

ID 505: Love the close-knit community feel. My neighbors are awesome & love the farmer's Market, museum & other community and cultural spaces & activities.

ID 506: Quiet. Safe.

ID 507: close to alot and a small town.

ID 509: The small town feel is like where I grew up. My neighbors and neighborhood are the best! Everyone looks out for each other.

ID 510: It's been a nice place my whole life. I lived away for 25 years but came back to spend the rest of my days.

ID 511: Friendly People, Accesibility to stores, -Emergency Services. The calm peacefulness of the area.

ID 512: Used to be small Town feel Now too much traffic & a lot is from Mapleton or Spanish Fork driving through.

ID 513: Good people around us

ID 514: -Great Community

- Not too developed (East Side)

ID 515: The access to the Art museum and the cultural activities like world folk fest

ID 516: it still has retained it's small town feeling – lots of trees, Art Museum, parks, etc.

ID 517: - People in this community

- Nice parks
- Feel safe in my neighborhood

ID 518: I love the mild temperatures & seasons, the beautiful view of the mountains from my living room windows, & the (illegible) of my son's family is Spanish Fork.

ID 519: It used to be a beautiful quiet place to live – not so much anymore.

ID 521: Limited growth, clean, attractive (trees, greenspaces), historic homes/buildings

ID 522: Smaller town feel despite increase in population (although traffic on main streets is getting much more difficult!)

ID 523: - Family community

- The people- Neighbors, friendly community

ID 524: I like the safety, cleanliness, and art city theme.

ID 525: - access to mountains

- Good library, parks, Rec Center
- adequate shopping

ID 526: The amount of community events and the local shops available to shop at. I am not a fan of franchises being built in springville.

ID: 527: It's just Home to me

ID 528: Happy neighborhoods where everyone cares for and helps each other.

ID 529: My family has lived in Springville since 1860 and I plan on living here to the end of my life

ID 530: small town feel – friendliness of citizens – focus on arts, youth, and family - "it's my hometown"

ID 531: small town.

ID 533: Small town feel. Cultural events

ID 534: - Peace and quiet.

- Clean, attractive neighborhood.
- Lack of crime.

- Pretty environment
- Proximity to Provo & Spanish Fork for medical needs, shopping, dining out.

ID 535: The quiet, safe environment.

ID 536: Good neighbors, good location, good church ward, house paid for, and a good family.

ID 537: small town feel. Being away from growth. being near mountains

ID 538: Springville is a quiet, relatively safe place to live.

ID 539: The small town feel. Please fix up areas along Main St!

ID 540: the size and general over all feeling.

ID 541: Schools for kids with disabilities

ID 542: Quiet, small town atmosphere.

ID 543: old people having fun.

ID 544: Friendly neighborhood

ID 546: Close to the wonderful shopping & parks in Spanish Fork.

ID 547: Proximal access to North or South cities in Utah without living in Provo/Orem.

ID 548: The art culture, museum, community programs

ID 549: It feels like a small town

ID 550: I was raised here. If I could afford to move I would.

ID 551: The people and the gold course

ID 552: The place – the people

ID 553: We love the library

ID 554: - Small Town atmosphere

- Friendly people

ID 555: I love the small town feel and slower pace of life.

ID 556: was good place to raise children haven't lived anywhere else to compare

ID 557: Quiet neighborhood -

ID 559: It's a very calm place to live and we love our neighborhood

ID 560: Rich History, small-town atmosphere

ID 561: It's my home – so enjoy it!

ID 562: small town feeling.

ID 563: safe quiet

ID 564: - community

- Smalltown feel

ID 565: People.

ID 566: Sense of community

ID 567: The community

ID 568: my neighborhood.

ID 569: The (illegible)

ID 570: small town feel

ID 571: being alive!

ID 572: the people

ID 573: clean, friendly community

ID 574: The smell Town living

ID 575: I feel safe living here.

ID 576: That there is a gym.

ID 578: N/A

ID 599: my neibor (illegible)

ID 600: Small town feel with food access to the stores I need in Spanish form

ID 601: Community feel

ID 603: For the time being, it feels like a smal town. I love this about Springville! I don't want to lose this!

ID 604: Old buildings

ID 605: Community

ID 606: Small town setting

ID 607Support of community

ID 608: I love the community events and having close neighbors that give it a small town feel.

The community services like the library and rec center make it a great place to raise a family.

ID 609: Community

ID 611: Small town feel

ID 613: I like that it is close to shopping but not too congested. It has smaller town type feel but still with many amenities. It's fairly quiet and calm here. People are nice

ID 614: Proximity to parks

ID 615: Safe. Quiet.

ID 616: Small town feel

ID 617: I love how convenient it is in springville, and how close everything is while still having quiet and peaceful neighborhoods.

ID 618: It's relatively quiet, but we have good grocery store options (Walmart, Smiths, Reams), plus restaurants and other shopping (Target, Costco) in neighboring cities (especially Spanish Fork)

ID 619: Quiet

ID 620: It's not as busy and not as populated as other Utah county cities.

ID 621: Sense of community, parks, bike trails and proximity to mountains. Love the outdoor markets and the friendliness of people. We moved from Houston two years ago and it has been a significant upgrade living here.

ID 622: Love the community environment and "small town" feel

ID 623: I enjoy the safety as well as the relative separation of commercial/residential sectors. I support the expansion of the city to include more commercial opportunities and business ventures, but I appreciate that these expansions are done close to I-15 while leaving the residential parts of the city quiet and homey.

ID 624: Location, small town feel(although it's growing too fast). Love the rec center, wish it was a little bigger. Love bartholomew reservoir. Love the sport and other youth programs.

ID 625: Until now it's had a quiet smallish town feel.

ID 626: Access to parks, nature, arts, hobble creek, visual appeal

ID 627: I like the parks, access to the canyon, and relatively low traffic (compared to neighboring cities).

ID 628: I get super cheap rent living with my parents.

ID 629: Smaller town feel and relatively safe.

ID 630: Peaceful place to live with good community.

ID 631: I love the lights at Christmas, Springville does a great job lighting downtown...and usually has fun festivals year round!

ID 632: Neighbors

ID 633: The small town feel.

ID 634: I love the Springville Art Museum and the wonderful public art instillation throughout the city. I also love how we have access to Walmart, Smiths, and the Clyde Recreational Center. I love the small town feel but still having access to bigger retails in Spanish fork and Provo.

ID 635: Clean

ID 637: Small town feel

ID 638: I love the art museum and all of the arts programs and the library.

ID 640: Small town feel

ID 642: As a whole of people are kind of considerate, the overall Maral fabric of the people.
Hobble Creek golf course. Jolly ranch in that area.

ID 643: Quiet, friendly community

ID 644: Location is close to work for my husband.

ID 645: The people! People are very friendly here.

ID 646: Proximity to the mountains. I love Hobble Creek Canyon! I also love living near Utah Lake and the access to viewing wildlife there.

ID 647: How safe it feels and how close we are to going up the canyon.

ID 648: I loved growing up here and started living on my own here. I moved to Provo and missed Springville's sense of community. I love the people that live in the city and the views and access to outdoor activities along with the quiet neighborhood streets.

ID 649: It has that small town feel.

ID 651: Quiet neighborhood tucked away from the hustle and bustle.

ID 652: Family oriented

ID 653: -Access to the larger cities when needed

- Access to mountain quickly
- Biking trials are awesome
- Reservior
- Good youth sports programs
- Clyde Athletic Rec centet

ID 654: Calm and close to outdoor recreation.

ID 655: It was the small town feel. Unfortunately, that is not the case anymore. I do like that we have a grocery store at the heart of the town.

ID 656: The community

ID 658: The small home town feel.

ID 660: It's the perfect city !

ID 661: Small town feeling

ID 663: Safety, good family environment, close to most things while still feeling small town.

ID 664: Access to Mapleton City and their parks and trails

ID 665: The community

ID 666: Sense of community

ID 667: Good people. Affordable power, water, and utilities. Close to work. Close to beautiful mountains. Plenty of recreation.

ID 668: Community feel. Being close to the canyon.

ID 669: The arts, the sense of community, tree-lined streets

ID 670: My family and friends are here and the small town feel.

ID 671: The neighborhood we live in

ID 672: The art

ID 674: Small town environment

ID 675: The beauty of the community and the surrounding nature areas.

ID 678: Love the community

ID 683: Small town feel and the emphasis on art throughout the city

ID 684: Very clean, simple, and quiet. Not too busy. Easy to get on freeway and go places when I want to.

ID 685: I love that there is still a small-town feel, but with sufficient business to support the needs of residents. My neighborhood is relatively quiet but everyone is nice, there is a sense of safety here.

ID 686: Smaller and quieter than Provo but still close to things

ID 687: Friends and neighbors And church

ID 689: All of the events that Springville has

ID 690: Feels like a small town but still with convenience, vibrant art culture, the farmers markets every Monday are amazing. Live the museum. People are kind

ID 691: It's family focused, and feels like a hidden jem in Utah county

ID 693: Quiet, safe, good location, the rec center.

ID 694: Good neighbors who care about each other.

ID 695: Bigger yards

ID 697: Library, splash pad, Mountain Views(gone cause residential development), small town feel, rec center

ID 698: Being close to family.

ID 699: Quiet and clean and safe

ID 701: I feel that thos is my town

ID 702: Small hometown feel

ID 703: Traditions of the city. Art city days. Art museum is an icon. Gold course and being close to mountain trails

ID 704: Near the beautiful canyon, small town feel

ID 705: Safety, activities for children, families of similar age

ID 706: It's a family oriented community and not overcrowded. We love it here!

ID 707: The closeness to the mountains and nature. Parks, reservoir. Community events like art city days.

ID 708: The people! I love the small town feel; it's more like how Provo used to be years ago.

ID 709: Safe and great people

ID 710: Quiet, friendly, conservative, weather, mountains

ID 711: The established neighborhoods.

ID 712: The overall community and outdoors of Springville. It is very family centered. The schools also have lots of activities that get people involved.

ID 713: It's beautiful where I live. Very peaceful

ID 715: Not sure yet.

ID 716: The small town feel and loyalty of the people who live here

ID 717: It's not too big, it feels peaceful and quiet, it's safe, and clean. Great for families!

ID 719: Family is here in town

ID 720: I like the small town life with proximity to other opportunities like SLC and also the canyons, lakes, and mountains. I also like the strong community theater and arts.

ID 723: Quiet, clean, friendly people, great layout and wide streets. Appreciate the classy downtown and maintenance of historic buildings. Love the art influence but integrated with modern facilities that look beautiful. Love our street lamps and variety of town events.

ID 724: Not too crowded

ID 725: Small town feel

ID 726: People that live here. The schools particularly the elementary school my children are & have attended. I like being near to cities with lots of shopping but letting our city be less encumbered by it all.

ID 727: Small town feeling. The parks.

ID 728: Springville is a very family-friendly place to live. It's safe, slower-paced, and has a great community feel. We love all of the community events like Art City Days, the Santa Village, the farmer's market, and much more. We especially love the library and art museum and all of the amazing parks in the area.

ID 729: Cleanliness

ID 730: Not provo

ID 731: Sense of community, quiet and crime free

ID 732: Quiet and quaint

ID 733: It's relatively quiet and has good services without a huge crowd like Spanish fork.

ID 734: Good town

ID 735: Slow pace

ID 736: It's where i grew up and it's where all my family is

ID 737: Quality of life

ID 738: Small town filling

ID 739: Close to my work but not too busy

ID 740: Small town feel with top notch services

ID 741: The quieter-than-provo neighborhood vibes and the beautiful focus on art!

ID 742: Smaller community

ID 743: Old town feel, quiet, focus on the essentials like community, human dignity in support of strangers, and preservation of the wild.

ID 746: Community and recreation

ID 747: Peaceful community

ID 748: Not as busy as Provo

ID 754: Small town feel with access and closeness to big city amenities

ID 755: Good people.

ID 756: ?

ID 758: The smaller town feel, and more diversity than any other city in Utah county I've lived in.

ID 759: The views and tranquility

ID 760: Small town feel

ID 761: It's situated by other big cities, so driving anywhere doesn't take long

ID 762: Still a small town fill.

ID 763: Location and people

ID 764: Close to family

ID 765: My neighborhood

ID 767: Safe, clean and friendly

ID 768: Small town feel

ID 770: How it use to be so quiet and not many people

ID 772: Great neighborhood

ID 774: I like it distinctive history and Civic pride.

ID 777: Safe, not too crowded, good sense of community, cool history. Feels like a small town. Great place for kids.

ID 778: Still has a small town feel

ID 780: Quiet

ID 782: Family Friendly and nice parks and wonderful schools

ID 783: Neighborhood people and beautiful surroundings.

ID 784: Canyon, beauty, community

ID 785: Small town connected neighborhood feel

ID 786: It's convenient. It was more affordable at the time. It's close to family.

ID 788: Parks, Canyon, Rec center, schools, Library

ID 789: Close to family

ID 790: Cozy place not overly developed. (Although it is becoming more populated its still not at the point its miserable to drive or walk)

ID 791: Quiet

ID 794: Sense of community .

ID 795: Small town feel

ID 796: I love that where I live is so quiet and still (I live in "the dip.") I also love that I can leave from my house and bike or walk for miles on trails. I also love the community I feel at things like Art City Days and getting groceries at Reams.

ID 797: Low taxes, close to I-15.

ID 798: Quiet. Close to Hobble Creek and I-15. Not a "keep-up-with-the-jones'" area.

ID 799: Small size

ID 803: Clean, safe, and community focused

ID 809: Small town feel

ID 810: Proximity to shopping and medical in a relaxed, safe, more rural-feeling area.

ID 811: Quiet areas on west side of interstate

ID 812: Our efforts to reflect and support the beauty of the land the city is built upon, and the creativity and industry of the people who inhabit it.

ID 814: Aesthetically pleasing, once you get into East Springfield. We moved here mainly to be close to our children and family. Have lived in Massachusetts, California, Washington State and Pennsylvania (in that order) before moving here so have a lot to compare it to.

ID 815: Downtown has a small town feel without being very rural. We have a Smith's and Walmart nearby but not overloaded with a lot of big chain stores otherwise.

ID 816: It's where I grew up

ID 817: Focus on community

ID 818: It's family-friendly

ID 819: It's got a more private feel relative to American Fork or Orem. I love that there's a unified feel, as well — for example, the buildings on 400 S that match the vibe of the city.

ID 821: Small town vibes. Not a lot of big chains. We love the local businesses. It's beautiful and plenty of free/ inexpensive activities for families

ID 822: It's quiet for the most part

ID 823: Being close to family

ID 824: Low tax rates

ID 826: Feeling connected to community.

ID 827: Nature

ID 829: Community!

ID 831: The people

ID 833: Nice and safe. A great place to live.

ID 834: Close to hiking trails and a great library

ID 835: Community feel

ID 836: Good family friendly town - Splash pad, library are very kid focused

ID 837: Its beautiful

ID 839: Convent

ID 840: I love the art city theme with the museum and public art on main street.

ID 841: EOS is nearby now

ID 842: Quiet community, but well maintained and safe.

ID 843: Still has a small town feel but access to everything I need.

ID 845: My family

ID 846: I like the community and pride people have in Springville! It's a family town! Most of us grow up and stay in Springville because it's a nice place. I like that it isn't a big town. I love the old buildings.

ID 849: It is a safe community with a variety of opportunities.

ID 851: The sense of community and family

ID 853: Close to mountains

ID 854: The feel of it. It's very inviting

ID 856: It's a smaller community that still cares about its citizens

ID 857: It still has a small town feel. People are very nice, and there are lots of things to do here.
It is a very safe place to live.

ID 858: Sense of community

ID 859: It's a friendly, little town.

ID 860: Good neighbors

ID 861: The feeling of community in a small town.

ID 862: The small town feel, the sense of community, the cultural arts, the library!

ID 863: Beautiful place to live

ID 864: My family

ID 865: Good people and the emphasis on the arts. I also find it easy to travel through the city
and find the services I need.

ID 866: The library and access to parks

ID 868: It's calm, and relaxing

ID 869: Its home

ID 870: Accessibility to city life and rural life

ID 871: Sense of community and culture in the Art City

ID 872: The parks, art museum, and library + activities

ID 875: Sense of community with holidays, summer, pretty and accessible parks for my kids

ID 876: Safe neighborhoods, easy access to canyons and parks

ID 878: Mountain like setting

ID 880: I am close to my grandkids.

ID 881: even though I don't feel like my opinion is valued or accepted, the city does a decent job
of communicating with the community

ID 882: Quiet, relaxed, proximity

ID 883: Mostly quiet, I like quiet nights. Consistent power and water services.

ID 884: It's quiet

ID 885: Quiet feel in neighborhoods

ID 886: Access to parks/recreation, small town feel

ID 888: Quiet neighborhood. Lots of events and sport opportunities for children

ID 890: I love the walkability! Everything is very accessible. We also love Art City Days and the community activities.

ID 892: I like the home town feel. I am close to the mountains and enjoy the convenience of activities.

ID 896: That the town is a small community.

ID 899: I've never lived anywhere else except for St. George for several years. Springfield has good drinking water. And I like my neighbors.

ID 902: Home town feel. I worry we seem to be losing it.

ID 903: The hometown feel

ID 904: The sense of community and how we support each other and local businesses.

ID 905: I have always loved the focus on public art and the art museum. This unique history makes me feel like I belong to a community.

ID 906: Clean, safe, small town that is inclusive.

ID 907: Sense of community!

ID 911: It feels like a modern, family-safe city. I love the pride in "Art City."

ID 913: Weather

ID 914: It has a lovely small town feel while still being accessible to big city things in Provo/Spanish Fork/Salt Lake

ID 915: Art

ID 917: My neighbors and Hobble Creek bike and walking path. The library is very nice. Grocery stores conveniently located.

ID 918: I love my neighborhood and proximity to natural resources. I also like the access to the freeway.

ID 919: Overall quality, low crime, small town feel.

ID 920: How quiet it is

ID 921: It's a quiet and clean place to live, and it's not too far from Provo and Spanish Fork. I also love living close to a bus stop.

ID 922: Small community

ID 923: Springville is a family centered community, it has wonderful balance of convenience with providing a safe, quiet space to raise a family. It is a safe haven with wonderful activities

ID 924: The quaint historical and art culture feel of the city.

ID 925: The quiet

ID 926: Feeling of community

ID 927: Good balance of parks, shopping places, close to the freeway, close to the mountains, good roads.

ID 928: Use to have a small town feel—with all the growth in the state of Utah, not any ‘small towns’ left:(

ID 929: Safety, green spaces

ID 930: Small town feel but quick access to amenities, near natural attractions (mountains, camping, rivers, trails, etc.), quiet neighborhood near parks, great library / programs.

ID 932: The sense of community, and lots of parks

ID 934: I like the small community feeling

ID 935: SAFETY, level of recreation and community events, awesome library, small town feel

ID 936: Old, Small-town feel with tons of mature trees and natural beauty and with easy access to nearby cities for additional resources.

ID 937: I love the size and general location of Springville, access to Hobble Creek Canyon and proximity to Provo/Spanish Fork for expanded shopping. Our grocery store options are very good. I love my proximity to parks and the rec center (almost daily user for the gym) we use the library a LOT (books, kids learning programs) and there is good outdoor rec options. We are huge fans of plans for expanded trails, we use the bike park , and frequently go up Hobble Creek Canyon and use the reservoir and splash pad once to twice per month at least during the hot months. Having good drinking water, access to pressurized irrigation for more affordable back lawn watering (we have zero scaped our front lawn), reasonable people working for the city and police have also had a small but noticeably positive impact on us. Will you visit the art museum at least once per year and take visitors there. We honestly really love living here and plan to stay very long-term.

ID 938: Home town feel. The people.

ID 940: The small-town feel of the city even though it is a growing community. Springville is also a beautiful town — a little removed from busier surrounding cities but still close to a lot of amenities/opportunities.

ID 941: It's safe well run and quiet

ID 942: It still feels like a small town, even though it isn't anymore.

ID 943: Feels like a small town.

ID 944: I like the small town feel while being close to a lot of things.

ID 945: Close to work and retail services

ID 947: It's a small but not too small of a town. I really would be sad to see it get bigger.

ID 951: Good neighbors and good recreational opportunities.

ID 952: I love the community feeling. The farmers market, the library, the museum, and the community events make me feel like I actually belong here. I also love my neighborhood.

ID 953: I like that it still feels small. Meadow Brook is hands down the best elementary school around and I'm so glad my kids are there. Good people in my neighborhood. I feel safe here.

ID 954: The library programs.

ID 955: Small town feeling

ID 956: I like the small town feel. Like that it feels affordable, but not too far away

ID 957: It's still a small town feeling and easy of main street the town is much like what I grew up in.

ID 958: Location

ID 960: Neighbors

ID 961: I feel fairly safe and I just like living in my house and the area even though there could be some improvements.

ID 965: Nice small community

ID 968: It is quiet, well run, and safe.

ID 989: It's a nice area to live in. Downtown district always looks nice. Considering the off streets have no efforts.

ID 970: Library programs and parks

ID 972: Great community: good services, awesome art museum, rec center and cultural activities

ID 973: The people

ID 975: Springville has been a wonderful place to live! There are so many city things and services to use and do. Things are kept up very well and the city is very clean and feels safe. The people are wonderful here and the people at the city I've interacted with have been so helpful and very kind. The schools, parks, and youth sports are wonderful for our family to use

ID 977: The arts, youth programs, Library

ID 981: Small town feel

ID 983: I like that Springville feels like a small town but has everything I need or is close enough to other towns to get it. I'm glad it's not as big as Provo or Spanish fork and still feel rural in some areas of the city.

ID 985: Small town feel an proud community

ID 987: Safe community that is close to many amenities.

ID 988: It does not have a big city feel and it's (currently, I'm sure this will change) not chalk full of housing and retail developments.

ID 991: The river trail by my house, trees and parks, amenities, cultural events

ID 992: Living on the mountain side, small mountain town vibe

ID 994: Quiet and accessible to other cities

ID 995: Small town feel. Quaint.

ID 997: The people

ID 998: -Recreation

ID 999: I love that Springville supports the arts through community programs, the museum and the library

ID 1000: The close knit community

ID 1001: Quiet, safe, community with beautiful access to Hobble Creek canyon trail and all it has to offer.

ID 1002: Small community and less traffic

ID 1003: It feels very safe.

ID 1004: The sense of community. There are lots of opportunities to connect. We love the library and the accessibility to things for our daughter to enjoy. The city seems to have a tight knit feel.

ID 1005: It's peaceful, quiet, and not as busy as other cities in Utah County. Plus I love the Jolley's Ranch Disc Golf Course

ID 1007: Pars, Main Street, roads

ID 1009: Quiet and Small town feel

ID 1010: Small town

ID 1011: It is anti growth, pro community and family, the art history and charm make it all unique. i feel connected to my neighbors and know many, my roots are here now for the long term.

ID 1013: access to activities/facilities for families with young childrwn

ID 1015: The small town feel that comes from the people and community vibes. I appreciate that it's close to Spanish fork and Provo without the same traffic.

ID 1016: Mountain access

ID 1017: Great neighborhood and wonderful community

ID 1020: Not as busy as other cities. The city as a whole is maintained very well.

2025 SPRINGVILLE CITIZENS' VIEWPOINTS

Written response to Question 34: What one thing would make Springville a better place to live?

ID 1: more shopping and Restaurants

ID 3: Keep [illegible] of Families in mind when planning for future developments and building (I don't think Spanish Fork plans much before building [illegible])

ID 5: Code enforcement – fences that are not up to code. Trailers that sit on the Road for weeks.

ID 6: Add a room at the Rec Center specific to meditative fitness classes – such as yoga, tai chi, meditation where the noise from external sources such as weights dropping from above can be reduced/eliminated and temperature a more comfortable setting

ID 8: PATROL NEIGHBORHOODS AT SCHOOL (HIGH) TIMES! ENFORCE SPEED LIMIT SIGNS> GET SOME BUSINESSES ON THE [NAME REDACTED] PROPERTY – NOT APARTMENTS. MORE DOWNTOWN SHOPS. CLEAN UP VACANT YARDS & ENFORCE PRIVATE CLEANUP OF YARDS. FIX ALL SIDEWALKS.

ID 9: Allow new businesses to build and bring new growth to the city. Stop spending money on "preserving" historic buildings and stop raising property taxes on baseless reasons.

ID 7: -Improve home appearances (not excessively) & improve educational resources for public school.

ID 10: Fix the Traffic

ID 11: More Police, More Firemen, More Emergency Ambulances

ID 12: It would be nice for Springville to have some other retail stores – a Winco, clothing retail. Not a ton. Just a few more. Thank You!

ID 13: Redevelop the blight and eyesore of the abandoned property on the Northwest Corner of 400 South and Main Street (Hwy 89)! The old Allens and Burger King properties have to go!!!

ID 14: Fixing traffic on 4th south is a major issue already being addressed The other one is dealing with high density or subsidised living. I would also like to see better funding to Youth Sports programs or better management of it. There are a lot off inefficient activities going on there are several of which I have offered help and was told it was the city not stepping in and doing their part.

ID 15: Stop building housing complex's when a good part of the city homes are going to hell. And stop asking people to conserve water then allow multi million dollar homes to be built. The youth sports program needs an overhaul. [name redacted] would never have aloud the favoritism & cheating that happen this past season.

ID 16: BETTER LAW ENFORCEMENT, HARDLY SEE THEM IN TOWN.

ID 17: Better trail system through city.

ID 18: Revitalize the old Allen's Grocery lot. This is an ever growing eye sore in what is mostly a lovely city. It's in such a visible and prominent location.

ID 20: Provide funding for disabled adults allowing them to get into a program and allow single parent do work. Daughter is now 2 yrs, looking at another 2 before she gets adult son into a program!!

ID 21: Improvement to traffic

ID 23: Traffic on Main St during rush hours in the AM + PM. It's horrible.

ID 25: Make a dog Park, It won't happen because [name redacted] doesn't want it, so it won't happen.

ID 26: Quit allowing high density high rise complex units to build here. The citizen's have asked for a small town community, but you are adding a ton of residents with no traffic solutions & no tax base to fund the city. I'm ready to move!

ID 27: [down arrow] Main & 4th Congestion

ID 28: Encourage more Retail Business in City. Not fast food businesses, we have too many Already. Spanish Fork has done a Phenominal job in encouraging business, Springville hasn't!!

ID 30: 1. keep the small town feel – so much residential developing going on 2. keep the open space/farms 3. Get the Allen's space developed – maybe a Trader Joe's or Harmon's

ID 31: Clean Up the Allen's area & make entrance into Springville Weed free/ groomed.

ID 34: More affordable single family housing that is not apartments, twin homes, townhouses, etc. Housing with garages to reduce cars parked on streets to help ease congestion and narrow roadways. Streets are over-crowded and hard to navigated especially with multiple schools getting out around the same time and the associated traffic from buses and parent pick-up.

ID 33: Would like to more opportunities for entertainment within the city for families (bowling alley, movie theater, etc). Do not want to have more high density housing around downtown and main street, would like the old alley's location turned into a family friendly entertainment area or shopping center.

ID 35: Keep doing what you are doing

ID 36: Stop building high rise apartments that are too expensive to live in

ID 37: Please don't put high rise apartments/condos on main stree.

ID 39: ACTIVELY ADVACE PLANS TO COMPLETE 1600 S FREEWAY INTERCHANGE TO US89 BEYOND HIGHWAY51

ID 41: A big shopping center or a mall. And we need later closing times; everything closes early.

ID 44: Prepare Now for future growth. Are the roadways & major artenals adequate for inevitable growth, in order to prevent future traffic volume issues. I.e. Hwy 89 southbound to Spanish fork is bottlenecked at railroad bridges.

ID 45: RESTORE OLD BUILDINGS- THEATER. IMPROVE TRAFFIC.

ID 46: INFRASTRUCTURE & ROADS

ID 47: We need to bring in new business to create opportunities for those that live here. Everything else can be driven from those revenue dollars. Otherwise will become a ghost town & crime will come in stronger. Would love to help where I can.

ID 48: Quit raising taxes. You are taxing fixed income older adults out of their homes.

ID 49: Embrace diversity & inclusion year round, especially in schools. Springville is very white, & very mormon, which can make people who are not that feel very othered. Hang up some Pride flags.

ID 50: There's a busy 4-way stop near Smith's near 2 churches. It either needs a light or a round-a-bout. At rush hour times, it scares me to drive through it.

ID 51: Improvements: Support downtown businesses to sustain small town feel. More Parks in neighborhoods---Walking distance for kids.

ID 52: lower utilities and property taxes if possible.

ID 53: iNpRove TRAFFic FLow iN city FRom oNe END To The otheR

ID 54: Housing that is affordable enough for my children to be able to buy a home here.

ID 55: More focus on conservation, esp. of water.

ID 56: More pride in weed control, entrances into the city need to be welcoming

ID 57: It would be great to have more yummy food options to choose from instead of having to go to Spanish Fork.

ID 58: Make walking safer – filling sidewalks + monitoring cross walks.

ID 59: Less people/ less apartments

ID 60: Put the brakes on urban sprawl. Also, clean up the budding homeless camps at Smith's and Walmart.

ID 62: We really need to solve how to revitalize downtown, and build a commercial tax base. In particular, the block at Main, 400 S, 200 S, and 100 West should be developed into a marketplace/ arcade where parents can drop teenagers to shop and play. We need that kind of development.

ID 63: Support land owners in keeping their properties undeveloped. You can't make farm land, once its developed, it's gone.

ID 64: Make the city more walkable. In our neighborhood a road just went in but the trail hasn't been completed & people are speeding on this new road next to us. We also desperately need sidewalks. Please.

ID 65: Fix the traffic on 400 South. Do something with the Allen's that isn't apartments. Stop the poor city planning.

ID 66: TRAFFIC SAFETY. 400 S is a nightmare with traffic flow

ID 67: Work on some vacant buildings so it doesn't look so ghetto. Allens needs to be stores rather than houses. Also the Trolley.

ID 68: Improve traffic on main streets.

ID 70: More retail for shopping more fun activities for youth

ID 71: Cleaning up the Allen's supermarket square. Adding attractive shops or business to that area. Making sure that those owning vacant properties are responsible for keeping it weed free and attractive.

ID 73: decrease/improve traffic flow

more retail/shopping + food options

ID 74: -Keep neighborhoods from becoming run down w/junk cars, weeds, trash, etc.

ID 76: Focus on CORE govt. Services

ID 77: open it up to more diverse cultural population

ID 78: Bring in More Businesses

ID 79: Jobs available for youth

ID 80: No opinion

ID 81: I AM ALWAYS IN FAVOR OF SMALLER GOVERNMENT & LESS TAXES. I DON'T KNOW ALL THE INS & OUTS OF CITY EXPENDITURES. I DO HOPE THAT WHEN THERE IS A SHORTFALL OR A NEW PROJECT TO FUND THAT CITY LEADERSHIP LOOKS TO MAKE CUTS FIRST INSTEAD OF RAISING TAXES. GOVERNMENT TENDS TO DO MORE THAN IT IS SUPPOSED TO DO.

ID 83: less Cliques of long time residents

More Business + shopping

Drugs controlled somehow

Adult activities

Movie theater

ID 84: Bike path on Canyon Creek Dr.

ID 86: Traffic and speeding are an issue.

ID 88: Add more cross walks and reduce traffic.

ID 89: Less sirens down main street.

More animal noise control

Neighborhood homes-clean yards!

ID 90: Just one?

- probably do a better job of maintaining traffic flow on 400 south & main street. Time lights for better flow

- put a traffic light at state Rd 51 AND Evergreen Rd
- bring in a Dollar Tree AND Aldi's

ID 91: Wisely manage growth.

ID 92: Do something about Allens vacancy block

[arrow pointing from the words below to the space between "something" and "about"]

- beautiful
- Outstanding

ID 94: Control bullying in junior high + high school. I don't think it is taken seriously enough by school officials, police + parents of the child that is harassing + bullying other children. When I went to school in Springville Junior High + High school. The mean totally out of control child would be suspended for three days. If it happened again he or she would be released from that particular school. It is a big problem in Springville

ID 95: I think more interactive Parks. Fixing the Park across the Street from my home. I've sent emails. No one has done anything about it. Allan's should be more grocery stores or popular Restaurants Not Apartments

ID 96: Improve law enforcement & get better fire/ambulance equipment

ID 99: Find ways to cut down on fees!

ID 100: Reduce the junk, weeds, broken down cars in yards + on the streets. House in my neighborhood has had a horse trailer parked on front lawn for over 1 year+!

ID 102: Traffic control in residential community.

ID 103: Attract more businesses such as restaurants

ID 104: WATER TASTES LIKE CHRIM [can't tell what it says] WE NEED LESS TRAFFIC

ID 105: Closer shopping, most of our shopping is in Spanish Fork, Provo or Orem.

ID 106: places to eat/getting better

ID 107: Major revitalization of downtown Springville, especially Main St & 400 South corner with abandon Allen's. Major, noticeable eyesore to all visitors.

ID 109: More walking trails & less weedy open spaces

ID 110: Seems as though Recreation is the total focus. That could be reduced a little and go to other services

ID 111: Make main street better for foot traffic, including more cafes and/or restaurants, revitalize the cinema(!), more shops. (instead of banishing all commercial development to the freeway areas). More variety stores (like Jakes) in residential areas. More comprehensive bus services. Crack down on bad drivers (I like to walk around, and drivers are hostile, impatient, and inconsiderate, and/or texting). Do something with the Allen's property.

ID 112: Better presence to decrease speeding on Center Street

ID 114: Less new construction of apartment buildings

ID 115: Enforce dilapidated properties

ID 116: More shopping

ID 117: More retail stores for shopping

ID 118: I dislike the amount of roadside parking in neighborhoods. There should be enough parking in the developments that they do not have to park on the road. The road congestion is a problem especially 400 south

ID 119: Reduce fees for those individuals who want to build homes here. Encourage police officers by being respectful to those individuals whose parked vehicles on their own property. Fix neighborhood's roads when in poor condition - Sweep gutters – cracked sidewalks + uneven concrete.

ID 120: more access to shopping

ID 122: Keep reaching out to it's citizens. We appreciate the efforts made.

ID 123: We need walking paths going out to freeway from main street – it's SO UNSAFE especially on 1400 N Main to Maverick

ID 124: NOT HAVE WEIRD FENCE LAWS, NOT HAVE HIGHER TAXES THAN BETTER CITIES, FIX THE **HORID** SMELL COMING FROM THE SEWAGE PLANT FROM MILES AWAY, AND FIX THE TRAIN SCHEDULES AND DON'T ALLOW THEM TO BLOCK THE ROADS. I REGRET BUYING HERE

ID 125: Control traffic – more business & shopping

ID 126: 1600 South to Mapleton

ID 127: Reduce the population of illegal aliens, make Springville afordable again.

ID 128: Affordable senior housing

ID 130: There are alot of weed's- debri around the city, as you go around the bend at approx 670 so main st. there's alot of tall weeds, there is also alot of home's in the city that are unkept (weeds) Junk outside that the city just overlooks?? Makes our city look bad... go drive up cutler Ave in Springvile..... what has happened?

ID 131: Years ago, we should have kept much more of the vacant land between Springville and Spanish Fork to develop Businesses and Nice Homes + etc.

ID 132: less vehicle traffic

ID 133: Less people

ID 134: Revitalize downtown/ Allen's block

ID 135: good restaurants. No fast food/no more mexicans!

ID 136: cut down on crime – vandalism. We've had a car stolen, lawn deco destroyed, flag stolen.

ID 137: Make an all ability park

ID 138: Make it more friendly to immigrants

ID 139: All I want is a walkable neighborhood. Living on this side of the freeway, there is absolutely nothing. A park, a trail, or one of those things more central in the city that's not as far from me as Hobble Creek

ID 140: too many cars, trailers, RVs etc parked on the neighborhood streets year round. Makes wide streets too narrow + hard to navigate with 2 way traffic

ID 141: Work on being family friendly..

ID 142: Would love to see a more diverse city council. It feels like the same names and families.

ID 143: 1. Beautify North Main Street entrances to Springville

2. Do something practical and attractive with Allen's property.

3. Reduce traffic at 4th South and Main Street.

4. Split payments of city taxes over two months (Sept. And Nov.) instead of all at once in November, when we are Christmas shopping.

ID 144: I would love to see programs to help switch from gas to electrical mowers, weed wackers, etc.

ID 145: Preserve small town feel & identity

ID 146: Share access permits to Bartholomew pond with Mapleton residents so I can meet up with more friends to exercise there.

ID 147: the intersection of 400 South Main Street on the Northwest side (allens) needs to be rejuvenated with active businesses

ID 149: Stop building apartments and any other measures that might be taken to stop population growth. Prior to 2015 (roughly) Springville was still a decently sized town w/a small town feel, but now its starting to feel too big. Doesn't feel like a small town community anymore.

ID 150: A lot of us now travel to Spanish Fork for things like eating out, Costco etc. The Allens Market corner on Main St and 400 South needs to be used. Most people in the city DO NOT want high density housing right there including me. Continued efforts to keep the city looking nice and improving or maintaining infrastructure and safety services.

ID 151: The speeding down residential roads that are 25 mphs is scary with so many kids at play or trying to cross to go to and from school to bus's. See people going 40 and above on our road. Super scary. Would love to see a way to slow people down. 400 N.

ID 152: Citations for Noisy Cars, Trucks & Motorcycles

ID 153: The new 1600 south off ramp needs to connect to Hwy 89 to reduce traffic on 400 South

ID 154: 1. The traffic flow getting out of the subdivision south of Evergreen Rd. It is extremely hard to turn left exiting the subdivision from 400 East to HWY 89. It is also very hard to turn left from Evergreen Rd onto State Street (HWY 51). 2. Enforcing city ordinances: parking in front of someone's mailbox and parking to close to the corner, so you can't see around the corner.

ID 155: Use funds appropriately with saving towards big projects instead of using bonds.

ID 156: Less high-rises, more shopping

ID 158: Overall, I don't have any major complaints or issues. I feel our property taxes are high compared to what Provo/Orem pay. I think the city should focus on providing excellent public services, and not get distracted by nice but non-essential things.

ID 159: Increase water security without Draconian measures.

ID 160: More trees on streets

Better lighting.

Better downtown. ---> look at Bozeman MT main street as example.

ID 161: Have some good family restaurants to come in; too much fast food.

ID 162: improve quality of businesses in downtown

Lost that when I-15 bypassed downtown

improve traffic congestion & enforce traffic laws on 400 South & Main Street, particularly during 8⁰⁰-9⁰⁰ am., 11am-1pm, and 3^{00pm}-6^{00pm}

in planning future growth, plan with increased/more growth, traffic, &/or business & parks

ID 163: Have people clean up yards.

ID 164: A Trader Joes store.

ID 165: Put in a round about instead of the mess of an intersection you are putting in where Houtz and Canyon Rd intersect on the North.

ID 166: More music, art, and theater

Less crime and mismanagement of the police department.

ID 167: Do not build high density housing. It will destroy the atmosphere of Springville.

ID 168: More places to shop

ID 169: With the continued growth of any community, one of the most critical things to watch is infrastructure so that important services for the community can keep up with the continued growth of the area

ID 171: Do not build the tall apartment Bldg. -- in town (proper)

you should be ashamed to have built that many apartments by Jefferson School. bad choice. no parking and very conjetsted/bottle neck

ID 172: Have more recreation activities for young children.

ID 173: More restaurants and stores. A long, paved walking/bike trail would be great as well!

ID 174: Lower housing costs.

ID 175: Better management of road projects. It seems like whenever maintenance improvements are made the “completed” time is open ended & no hurry to get back to service.

ID 176: Add more shopping, entertainment, food so we don’t have to drive to Spanish Fork or Provo . . . put more money into our city economy

ID 177: CONTINUE PROGRAMS, MUSIC, CULTURAL EVENTS.

INCENTIVIZE MAKING LOTS NICER

KEEP PROPERTY TAXES FROM ACCELERATING TOO MUCH

HELP KEEP MORE AFFORDABLE

MAKE SENIOR CENTER NICER.

COMMUNICATE BETTER

ID 179: Figure out the traffic problem.

ID 180: Demand that people who own property in Springville keep the weeds cut way down and remove junk in their properties. The weeds present a huge fire danger.

ID 181: - green waste pickups

- glass recycling/pickup
- Incentives to xeriscape yards/reduce water consumption
- dog park

ID 182: Reduce traffic!

ID 183: Crack down on all the homeless and transients. They increase the drug & crime problem. Don’t let them camp out in parking lots would help.

ID 187: REFURBISH THE SIGNS AT CITY PARK IN 400 N AREA,

PAVE THE PARKING LOTS AT THE WEST FIELDS SOCCER

DO SOMETHING w/ ALLENS ON MAIN STREET

IMPROVE LIGHTS ON CUTLER AVE/DR

6 LANES ON 1600 S ALL THE WAY IN TO MAPLETON

PARKING IN DOWNTOWN ALONG MAIN

ANYTHING ALONG HOBBLE CREEK TO CONTROL FLOODING

TRASH CANS AT LEGACY PARK

ASK FOR VOLUNTEERS TO HELP w/ PARK MAINTENANCE

ID 189: LESS NEW DEVELOPMENT

ID 190: Do something about people speeding through neighborhoods.

ID 191: It would be nice to increase eating places & business. Yay! for Buc-ees You did good. Lets make sure it really happens. Its a great destination for the whole state & Utah. :)

ID 192: Better bike paths or spaces. Especially on main Roads like 400 S., 1750 W., 950 W., center st. (west side)

Getting to stores on a bike can be dangerous.

ID 193: Roads.

ID 196: Bring in more businesses especially variety of restaurants + family indoor recreation

ID 199: Clean up the run-down and weedy properties.

ID 200: Stop building housing (we have more traffic + crime than before). Better businesses + restaurants. (No more fast food + gas stations).

ID 201: I believe installing sidewalks along any streets that are still missing them would be great, along with installing more lights in streets that get too dark at night; most prominently, the two bridges on 400 South.

ID 203: New businesses + clean up overgrown areas

ID 204: DISCOURAGE GROWTH OF ALL KINDS!

ID 205: Provide services (road maintenance, snow removal)

ID 206: Encourage parents to know where their kids are and be responsible for teaching them to respect others property! Community policing and education at the schools. Give youth positive places to be and things to do!

ID 207: Keep up store & such on Main St. functioning & filled. Strengthen zoning regulations so that the "used car lots" and "junkyards" in our neighborhood can be cleaned up. Designate "historic neighborhoods" to remain historic and maintained with tax incentives or other measures.

ID 208: Make people get all junk, weed, and old (cars junked)

Improve appearance and get rid of old junk cars clear up yards

ID 209: I guess things are pretty good.

ID 210: Have More Police presants in my Area, The street is called Snow Lane. 50 W---10th South. West of state street from town to spanish fork.

ID 212: NO CRIME

ID 213: finish the signal light on 6th S.

ID 214: Encourage water conservation. Succeed from Utah County so we don't have emissions. Have a second spanish immersion school. Ensure Springville employees are working during their workweek if we pay them for 40 hrs, especially salaried employees.

ID 215: Just continue to upgrade infrastructure & keep the city moving forward.

ID 216: SLOW WAY DOWN ON THE BUILDING OF HOMES & APARTMENTS

ID 217: Bike paths throughout the town

ID 218: Enforce cleanup of junk & weeds on residential and commercial properties.

ID 219: Traffic of 400 S. (New exit should help)

ID 220: Sidewalks everywhere – safe walking for everyone.

ID 221: HELP FACILITATE BETTER TRAFFIC LANES/LINES IN & OUT OF OUR NEIGHBORHOOD. ESPECIALLY ONTO THE TWO HIGHWAYS. FOR EXAMPLE ADD A TURNING LANE ON EVERGREEN RD. JUNCTION WITH SR51 SO THOSE TURNING RIGHT TO GO NORTH ON 51 ARE NOT STOPPED BY THOSE TURNING LEFT/SOUTH

CURRENTLY AT PEAK TIMES CARS CAN BE BACKED ALL THE WAY TO THE WEST R^{ail} R^{oad} CROSSING.

ID 222: Let more businesses come here & Do something with the old Allens/BurgerKing store. Has been an eyesore for years & I have heard some people wanted to put restaurant in BurgerKing and city made it impossible for them!

ID 223: Bring Spanish Fork cable network to Springville – Don't start your own, contract with Spanish Fork to Bring the service to the residents of Springville

ID 224: The city seems to feel that recreation and sports opportunities for adults should be the responsibility of Spanish Fork, Payson, or Provo but not Springville. For example there is no place to play Adult Softball. There is inadequate space for youth sports, especially lighted Parks. Youth Sports Administrators seem to think that the priority is to get the games over as fast as possible, instead of providing a quality experience worth the Participation fee.

P.S. - What happened to the large sports and Recreation Park in the West of town that was approved by voter's twenty years ago?

ID 225: 1. Passes at the Rec Center are expensive and the webpage with swim lessons is vague, not very useful, and didn't include ages and times during my fast look.

2. Solar reimbursement for the power we feed the grid should be better

ID 226: More businesses for shopping + eating!! Serve the community by involving them in that process. The City Council never asks our opinion!

ID 228: Nothing

ID 229: So far everything look good, but as soon some more people move in you need more housing.

ID 230: clean up weed, garbage, road junk.

ID 231: Find a way to better control traffic on 4th South with a red light on South + woodsprings drive. as seniors traversing that area is always a nightmare.

ID 232: bringing tray station

ID 233: Do something nice w/ the derelict building on 4th + Main

ID 235: Respond to citizen feedback when citizen uses online requests. ie: making complaints about neighborhood dogs being neglected via online resources. Completely ignored. Requests over and over for sidewalk repairs also ignored.

ID 236: better traffic control

ID 238: Improve police department – numerous speeders up center street heading east – always 45-50 or more MPH – speed limit is only 30 – even the police have a bad tendency to speed -

ID 239: Remove Illegal Immigrants.

ID 240: Noise control – very loud cars at all hours, so many barking dogs everywhere.

ID 241: Provide for low income housing, but still maintain a good quality in that housing.

ID 242: nothing

ID 243: Nothig

ID 245: Can't think of anything right now.

ID 246: Revitalize (tear down, rebuild or refurbish) run down buildings, both residential and commercial buildings. Get rid of all the blighted old motels on main street.

ID 247: Do not bring high density housing into the Springville main street area or give up on keeping open space available and trails in the nearby mountain bases.

ID 248: N/A

ID 249: Street lamp shades to help with light shining on a home

ID 251: Business/Traffic/Cross walks

ID 253: clean up yards + streets

ID 254: SILENCE THE TRAIN CROSSINGS!

Every community from Provo to Ogden has already done so! What's stopping Springville from doing so? It's way past time to take action on this! The nightly noise is inexcusable – given technology options available. Pick one crossing per year to silence, and this blight on our city will soon be resolved. PLEASE SILENCE THE TRAIN CROSSINGS!

ID 255: Fix one of the intersections that leave our neighborhood! (Sunrise ridge; south of evergreen cemetery) Turning out of either the east or west side is terrifying and can sometimes take 8-10 minutes. Mapleton has put lights to help their residents access the highway, which makes it even scarier and harder for us to access the highway.

ID 256: slow down the growth + get the Mapleton Traffic out of here.

ID 257: Keep the small town feel.

ID 258: IT MAY BE TOO LATE. YOU ALLOWED A NEW HIGH SCHOOL TO BE BUILT ON THE LOVELIEST PIECE OF "OPEN SPACE" IN THE CENTER OF YOUR CITY THAT YOU COULD ASK FOR! THE NEGATIVE IMPACTS OF THE SCHOOL GREATLY OUTWEIGH ANY POSITIVE BENEFIT! YOU REPLACE 4-WAY STOPS WITH "GO ROUNDS" TO INCREASE THE SMOOTH FLOW OF TRAFFIC. YOU'VE INCREASED THE FLOW SO THAT IT IS DIFFICULT AND UNSAFE TO GET OUT OF A DRIVEWAY OR ADJACENT STREET TO JOIN PASSING TRAFFIC. BRING BACK & KEEP "4-WAY STOP"!!

ID 260: Water Supply

ID 261: improve & connect bike trails

ID 262: more art displays

ID 263: revitalize downtown

our main intersections do not reflect positively on our community

Businesses/warehouses are good but we have enough. Focus on quality family services --> Parks, shopping, recreation

ID 264: Have someone develop the old Allen store Block area. (It is an Eye Sore)!

P.S. And a waste of space as it is right now.

ID 265: Increase visibility of crosswalks. Sidewalks that are wide and well-maintained. If a tree dies – plant a new one.

ID 266: Beautiful setting and lovely valley

ID 267: More affordable housing

ID 268: More financial incentives for businesses to come to Springville.

ID 269: Traffic on main street

Traffic on 4th South.

ID 270: See attached

[Typed on a separate sheet of paper that is stapled to the last page of the survey:]

#34 – What is one thing that you feel the city could do to make Springville a better place to live?

Springville has an “detrimental” attitude of maintaining “a small town” feel and has a notorious reputation of being hard to work with when starting new businesses, building new homes, remodel homes and commercial property construction.

The problems come because of a lack of vision for the city and lack of permit transparency: a lack of complete requirements stated on permits, inconsistency with inspector’s requirements, unnecessary permits for small projects on one’s property and inconsistency in issuing permits.

Examples: All are actual experiences from people I know, told to me directly. No hearsay info.

1. Building a home – took 2 yrs to get permit finalized to build a home as requirements kept being added; each time an item was complete, another was added
2. Development of property – daughter wanted to build a home on back half of father’s lot; city would not give an easement but required a full street with sidewalk to be put in. Would have required an adjacent house owned by the father, where a son lives, to be torn down
3. Another landowner was given an easement permit for basically the same scenario as #2
4. Developer – big project, nearing completion, inspector required developer to bury powerlines costing \$20,000+, not on the original permit nor budgeted for

5. Family remodeling a deck – took 2 years because each time an item was completed, it was not accepted even when completed exactly as instructed, or another item was added

The permit process needs to be streamlined, made consistent with all requirements clearly stated, have uniform inspections by educated inspectors, don't over regulate property owners.

The “small town” attitude has gone overboard. We have one decent restaurant, 2 MacDonalds, many fast-food places, a ton of credit unions and banks, but no place to shop or go for family entertainment like a movie theater or bowling alley. And only a few people golf! So, we give our tax dollars to Spanish Fork and Provo.

The city worries about building more affordable housing. The city needs more than “affordable housing”! The west side of town has commercial businesses but not any that would be frequented for entertainment or shopping. That area could be developed into a multi-use area that could have housing, shopping – a “live & walk” atmosphere and be accessed from both town and the freeway from all towns along the I-15 corridor, especially south of us, if the city would let go of the “small town” mentality and look at the opportunities and options. We don't have shopping, except 3 grocery stores because businesses need to be sought after, encouraged to come and get established here. And not have be so hard to get started that they leave and go to SF or other places.

If the west side was developed well, it would not have to affect the center part of Springville. The last time downtown was really a fun place to go was when Town & Country Gift store was operating. If that is the feel the city wants. Then they need to update, remodel and create an environment that draws people in. It needs some destination places – an art store, a gift shop, a office supply store, a real playhouse theater, more “nice, sit down” restaurants, etc. It needs to say, “come and linger a while” “walk down the street” “say Hi to friends”. And it needs parking.

Not everyone uses the splash pad, the canyon or the golf course. Those are seasona options. The library has a cold atmosphere – drab, not warm and welcoming. Warm it up!!! Downtown is not inviting. It is very unattractive!!! It's a place to drive through to get someplace else, or to go to the city center for business, or UPS store or eat at Magleby's. Not much else.

ID 271: nothing

ID 272: Less cops giving tickets, more cops driving driving around schools when kids are walking, to help them keep them safe walking to & from school.

ID 273: Be a little more friendly to retail business growth. I'm a electrical contractor and hear a lot of bad stories about Springville being very, very hard to work with.

ID 274: CLEAN HOUSE!! GET NEW – I MEAN COMPLETELY NEW PEOPLE IN OFFICE The current leaders and counsil –mayor do nothing for our city, All they do is take a big check home and it hurts the rest of us

ID 275: More bike parks + bike lanes + bike trails

ID 276: mains street the allen block- not apartments we are called art city don't turn it into apartment city

ID 277: get the Allen's block to not look like a junkyard

ID 279: Main St. Traffic gets bad. People running red lights! Speeding on 200 E Between 400 N + 200 N during before school + After! We have Norway Rats in our neighborhood! Big ones! We bait + Trap and neighbors with chickens, household garbage piles, doesn't care. His answer: 7 cats and empty cat food cans We all see drug deals on our street too Also get the fishermen off the Beach at Bartholomews Thank you for this opportunity

ID 280: Nothing at the moment. We love where we live in Springville

ID 281: More affordable housing

ID 282: Maybe more shopping or restaurants

ID 283: Control rampant growth and excessive traffic.

ID 284: More craft stores, and more locations for youths

ID 285: Find a way to put the old Allen's property to good use

ID 286: For how large our city is, our family really feels there should be a dog park. Spanish Fork and Provo are far to go to for this type of activity. Please consider conducting a fair survey about it. We heard there was one, but maybe another could be helpful. Thank you! We love Springville.

ID 287: lower fees

ID 288: Improvement to neighborhood street surfaces and traffic on main roads. Also don't love that the Allens building is still vacant and is a bit of an eye sore

ID 289: Pay the police officers more so they can live in Springville and live well.

ID 290: Do something with the Allens grocery store block

ID 291: Less high-density housing! It's ugly & adds way too much traffic to our already crowded roads. They should also build a bigger area w/a big parking lot for city events like the Art City Days carnival & Farmer's Market. It is a nightmare to drive down Main Street, but especially during those events.

ID 292: The traffic and congestion is a real problem. Also, the lack of things to do for our youth.

ID 293: More fine dining

400 s. traffic

Main St. Traffic

Barking/Roaming dogs

ID 294: Check the sidewalks-there are a lot of bumps in the neighborhood.

ID 295: Trim low hanging limbs over sidewalks

ID 296: Improve traffic flow- It isn't too bad right now, but with more growth it could get more congested.

ID 297: More activities for seniors and have those activities advertised.

ID 298: Better public transport. My daughter can't drive and there are only a few buses so it takes her forever to get anywhere.

ID 300: more fun dining & shopping downtown. make it a fun area for people of all ages & a variety of hours. fun lunch & dinner spots as well as night time activities & date nights. Invest & capitalize on the art museum & our towns history. expand the rec center

ID 301: traffic,

ID 302: Make Downtown business on bottom apts on top so there is walking & people downtown long term. Include to 600N (1400N) as part of the city w/street lights etc. (NYC plan- keep people around)

ID 303: Get crime and drugs under control. Get traffic congestion to be better.

ID 304: School busses for kids living on 170W!! Fix the sidewalks & make appropriate walking routes, add more street Lights & increase night time police patrol for criminal activity

ID 305: more businesses

ID 311: Less high density housing. Figure out the current traffic issue caused by more housing. Main street and 400 S. are a mess EVERYDAY!

ID 312: Concentrate on best traffic flow at all intersections & roadways, since you can't reduce the flow, only make it flow better.

ID 313: Attract more businesses/ restaurants, etc.

ID 315: More bikes/trails - places for people to get out, exercise, and visit w/ other community members. I've also noticed cities like SF adding traffic flow measures like roundabouts. Wish Springville would do the same – places like Center St. & 400 E. Stop signs & stop lights create traffic issues that will only get worse in the coming years.

ID 317: I know this isn't really in the city's control (I work for Provo City, I know!), but we'd love better restaurant options.

ID 318: Improve the library book selection. Make sidewalks on 1400 N east of the McDonalds/7 11. These are no sidewalks on either side of the road, so it is difficult to walk to bus station. Sidewalk at corner of 150 E. 1270 N. has no wheel chair/bike ramp, hard to push a stroller up over the curb. Also 150 E. 1230 N.

ID 319: Less high density

ID 320: Road construction is terrible + poorly planned. Some roads are so narrowed, they are impassible. Not enough street lighting in our neighborhood, none on our block. I wish the Rec center was open on Sundays.

ID 307: I'd love there to be more kid opportunities that all families can afford via sports and recreational leagues.

ID 308: Encourage more active transit: walking, biking, bus, any car alternatives

ID 309: Inclusion of all. Not just Springville high graduates.

ID 323: Reduce crime

ID 324: More shopping opportunities

ID 326: MORE RESTAURANTS—LESS HIGH DENSITY HOUSING!!

ID 327: Zoning—especially on Main/State. Fix the Allen's parking lot! It has the potential to be a hub for restaurants + family activity. Springville Jr. It's rife with bullying and something must be done! We LOVE the middle school!

ID 328: Stop building high density housing or putting in the trax station.

ID 331: Regulate how homes & yards look.

ID 332: More safe bike paths— pedestrian paths. 1) especially along 1600 south — hopefully will improve [illegible] new construction. 2) No bike path over highway overpasses on 1400 North— *bike paths are good on center street — consider blacktop on west center from main to 400 w. to put in bike path sidewalks are non existent any or uneven.

ID 333: Lower property taxes!!!

ID 334: Owners are allowed to have trashy yards and homes this affects property values and is a bad look for our city - need stronger codes to prevent this or hold owners to existing codes.

ID 335: improving traffic flow.

ID 338: Enforce speed limit on 800 S. Extend 1600 S. to 1600 N. of Mapleton/HWY 89 Straight through. Really.

ID 339: I believe this is a great start by asking peoples viewpoints. What better way to know how people feel about Springville in general. I firmly believe this city its on its way to a more welcoming, beautiful and progressive city.

ID 340: Do something with the old grocery store on 400 S. + Main

ID 341: The sidewalk on 400 E & 200 N could be finished It's not safe for children walking to school

ID 344: Attract more quality restaurants + stores

ID 345: Figure out a solution to the unsightly, unused block at the corner of 4th South + Main Street (the old Allen's location). It's been a bit of an eyesore for many years.

ID 346: Expand bike/running trails.

ID 349: More stores and restuarants

ID 350: EQUAL PRIVILEGES TO ALL SV CITIZENS

ID 353: A nice dog Park!

ID 354: Do all we can to keep our young people on the straight + narrow!

ID 357: Continue on current path – no need to chase the moon – keep it a community – not a Metropolitan area – Improve with caution. Continue to improve slowly. Buy & Tear Down The Allen's Complex and put a park on it!

ID 358: 1. You could do a better job of cleaning up the weeds that grow along the park strips and medians, especially along 400 South on the WAY out to Walmart. They get up to two feet tall before you do anything about it.

2. Do something with the Allens/Burgerking block at MAIN and 400 South. Why has it been years and years with nothing there?

3. Get rid of the container eye sore north of strap tank.

ID 359: Improve traffic flow on main street and fix up the downtown so people will want to stop and walk there (Allen's block).

ID 360: Make a better effort to make sure that new people to the community know what is going on in the community and issues that exist.

ID 361: Fix traffic problem.

ID 362: The sidewalks need updating, specifically among areas that have been developed for a while, E. Center Street

ID 364: Do something with the Old Allen's Shopping Center, Enforce property codes (Junk in yards)

ID 365: Continued improvement of shopping. With everything in Spanish Fork, I'm not sure that is possible For Springville

ID 366: Some improvement on traffic control on Canyon Road

ID 367: Enforce & follow through on neighbors parking in front of our mailbox & us not receiving our mail. Also parking cars on grass and yards. Trashy!

ID 368: Save open spaces no more housing developments

ID 370: Create more bike paths!!! Also, we would love to deter cars from using our street (1150 North) as a commuter street.

ID 371: More businesses to help bring in income & grow our city. Spanish fork as done a wonderful job---we have not!

ID 372: Improving the traffic flow.

ID 373: More options for recreation and family venues. More attention to over-all property maintenance!

ID 374: Just control the population.

ID 375: During peak traffic times, Main St & 400 S are very frustrating to navigate

ID 378: Less high density housing. Too many town homes, condos apartments etc. Build more single family homes. There is so much traffic around these developments. People want to live in homes.

ID 380: Nice restaurants, no more fast food do something with the old Allens grocery store.

ID 381: Fire {name redacted}!

ID 382: Fix up Allens area (400 S. Main St)

ID 383: Our neighborhood has a busy street, this causes people to speed we've asked for speed bumps in our neighborhood & have never gotten any. We also need more street lights and brighter ones. Our area has houses with multiple cars that cover the street and very messy yards. We'd like more activities for our children: roller skating rink, bowling, arcade, etc. A bigger rec center. Some older elementaries need updating. A dog park, nicer looking water retention areas. More trees more hiking/biking trails community garden. Tax incentive for keeping yard clean or planting native plants and trees. Enforce parking restrictions/ junk cars lingering on streets.

ID 384: More roundabouts – better traffic flow. 4th South is crazy. Canyon Road is too busy. Be kinder – listen more too people

ID 386: Better access to urgent Healthcare facilities. Not all health insurances cover local facilities and the emergency rooms in Provo and Spanish Fork get over loaded quickly.

ID 387: There is a roundabout at 1750W and 900S. From the roundabout, create/build a street due east, across the tracks, and hook up with 1200W. This would avoid going up to 400S or down to 1600S if I want to go east

ID 388: Fill in the empty/abandoned lots with more new things to do. As well as expedite public transportation! This city is not walkable anymore, and hasn't been for a long time.

ID 389: Encourage HOA communities to get rid of paid guest parking, and allow residents to park within their own complex for free & without fear of being towed. After all I am paying a seemingly large & overpriced amount to live here, the least I can do is park at my residency for free and not have to park my car on the street while "guests" utilize my parking lot as they don't pay my Bills to live here.

ID 391: More bike paths + parks

ID 392: Take down the old Allen's market and put in a quiet tree – filled park.

ID 393: Control ebike use on streets.

ID 394: Do not expand it and make it bigger. It is wonderful the size it is now. Do something to get the 5 pm traffic to not be so big on Main Street. I really have no idea how to do that but it is bumper to bumper every evening, the entire length of the city.

ID 396: I would love a dog park. I moved from American Fork and they had a dog park with a walking path, trees, and lots of space to separate from other dogs.

ID 398: More cross walks on the west side of the freeway. More safety lights for pedestrians around the city not just the main street.

ID 400: Control traffic speeds on main roads

ID 401: Reduce traffic noise, enforce speed limits

ID 403: Improve trails. Connect hobble creek trail to utah lake and put it by the creek!

ID 405: Improve junky houses and yards

ID 406: Enforce HOA requirements and cleanup the multifamily housing that is delapidated.

ID 407: Change code enforcement back (out of police department) The sidewalk in our neighborhood is unusable due to 4' high weeds in the city park strip. It makes it difficult for drivers to see cars coming. Several of us have contacted the city + nothing happens. It is not a safe situation

ID 408: Try to attract or construct a bowling alley that would have at least 8 to 10 lanes + include 2 to 3 pool tables, several ping-pong tables, and several pin-ball machines. We would have loved to have that kind of entertainment available locally while we were raising our family during their early youth and teen years.

ID 409: Improve traffic on major roads (Main + 4th South)

ID 410: Clean up plat A neighborhoods

ID 411: Keep population as a smaller community. Don't overgrow too fast!

ID 413: Improve down town area. CB is a great start but do something with the old Allen's Market. The parking lot has turned into a used car lot surrounded by food trucks. This is a pivotal intersection in our down town area. Especially coming right off the freeway. This area is screaming for improvement

ID 414: Revitalize Allen's block

ID 415: Deal with traffic issues. No more low income housing

ID 416: enforce speed especially on streets near High School & 400 E

ID 418: do something w/ the Allen's lot (that's not high density housing – we don't have the infrastructure to support that)

ID 419: Honestly the city is doing a great job.

ID 420: 1. DO NOT actively seek any more "BIG BOX" retailers within "2 miles" of existing neighborhoods! Spanish Fork is an example of Retail Development "Run AMOK"! No thank you!! Traffic near those corridors is absolutely insane. And if Springville residents NEED those

products we can drive to them in Provo, Spanish Fork, Orem, etc ... Let THEM deal w/ the negative traffic & aesthetics of such dev.'s!!

2. Provo's downtown is a better example of a cool, inviting downtown w/ character. (Emulate that!)

3. Try to attract more Restaurants that are full service, and serve alcohol. (Not everyone is LDS!) I am a former restaurant industry executive – the dining options for dinner are very poor (except Maggleby's). We drive to Spanish Fork , Orem, or Provo a few nights a week, but even they offer only mostly chain brands (like Texas Roadhouse, Olive Garden, Chili's, etc). Use tax & permitting incentives to attract these, and you will attract more affluent retiree, etc to live here...

[arrow pointing from the underlines word “these” in the last sentence] -->more concepts like Maggleby's. Or check out “True Religion” restaurant in Orem – very unique! Strap Tank used to be great, but food quality is very inconsistent, just good ambiance mostly.

ID 421: Improve the traffic! *More people clean their yards up! It devalues everyone else's property

ID 422: relieve traffic congestion

ID 423: I would love the downtown area to be fixed up – aesthetically, and while there is some good eats & shopping, I would love better/more restaurants (sp!) and cute shopping options. Like a tourist attraction. Play up the ART in Art City.

ID 424: Put pickleball courts at childs park in place of basketball. Lots of DRUGS

ID 425: Stop developing so much.

ID 426: 1. Less street congestion especially on main streets

2. Increase water pressure in homes on upper east side of city

3. increased prevention of motorized vehicles on trails---especially on mountainsides

ID 427: police start giving tickets to speeders, red light numbers keep springville small!!!

ID 428: Less corruption in the city government. The mayors wife owned the property at Suntana [illegible] and the mayor walked away with millions of dollars when the property was sold to make the new overpass to I-15. Seems shady and wrong!!!

ID 429: Ticket houses that have let the property appear so run down. Brookside village, 50% of the houses look awful. The house at 1600N@89 Hwy.

ID 432: Get more restaurants and limit the growth.

ID 433: 3 speed bumbs on 900s. Between 1200E & H.S.

ID 434: *Continue to work on traffic flow; especially better, safe traffic flow to access middle school. Not sure why the school is located in middle of subdivisions with very small feeder roads???

*Fix issue with Allen's mess, it is a major eyesore.

*Traffic light @450 & 550W- (westside & middle sc. Access)

ID 435: Have more shopping like Winco have a grocery store north of 4th South

ID 436: Park planning with long range priority

Sewer Park for [illegible] should be closed. It is Wet messy and a [illegible]

ID 437: Night time light ordinances to reduce light pollution or at least reduce upward light projection.

ID 438: The parkway on 400 South by Smith's has increasingly grown more unwanted vegetation [weeds] and the wanted vegetation is looking unkempt and lacking in water.

ID 439: Bring quality businesses to main street

Clean up Allen's corner.

ID 440: Reduce high density housing.

ID 441: Run/Bike trails in the neighborhood that are safe & stroller friendly. More police surveillance- lots of porch theft in my neighborhood.

ID 442: Stop new developments & keep The small-town feeling. No need to create the new road through Jakers or farmlands in The West Fields.

ID 443: Hire a new city administrator and a new public works director.

ID 444: More name restaurants like Applebees Burger King

ID 447: -The shopping options are extremely lacking

-Mainstreet is ghetto in several places & could be cleanup up with new businesses

-would like to see more things for youth to do when also brings more jobs

ID 448: finish sidewalks in older part of town. Mandatory clean-up of outdoor trash and junk.

ID 450: Enforce traffic laws: STOP @ stop signs use turn signals drive the speed limit

ID 451: get rid of vape shop & marijuana shop

ID 452: clean and beautify Springville a little more.

ID 453: Put up cameras in intersections where children cross the road to go to school, and mail out traffic tickets to every car that is speeding through those areas. For example: the intersection of 400 South and 200 East.

ID 454: More 6am class choices at the Rec center. The one classroom is much too small.

ID 455: bus line further up canyon Rd

ID 456: Train horns sounding. I know that in other areas they have added safety measures to allow for no horns. This would be a very nice thing.

ID 457: Improve the traffic around the high school and junior high before and after school.

ID 458: more brand shopping

ID 459: Prevent the expansion of more residents or increment to road size and exits.

ID 460: control weeds & Trash in empty lots graffiti

ID 461: Reduce traffic on 400 South.

ID 462: traffic on mainstreet more commercial businesses

ID 463: Make people clean up their property keep their chickens & dogs on their property. Blacktop roads to sidewalks/curbs & gutter-

ID 464: More shopping get development on Main/400S area. It's sadly empty for years! (old Allen's place) work on rush hour traffic on Main + 400 S.

ID 467: Pay a little more attention to residents on the west side. 😊 Sometimes the "old boys club" of the east side leaves us feeling like second class citizens over here. It's getting better, but it would be great to feel represented. We have very capable people on this side of town ready & willing to be involved.

ID 468: Do something to abandon 4th South and main property. Turn it into a nice park for community use.

ID 469: LIKE SPRINGVILLE AS IT IS. WISH SOME RESIDENCES KEPT THEIR YARDS IN BETTER SHAPE.

ID 471: 1. More stores for shopping clothing

Nice Restaurants – steak house- pasta- etc.

2. More to do for youth in winter.

ID 472: Slow down on housing! So many apartments/duplexes popping up near in our neighborhood and traffic already is horrible on 400 S & main. *So I guess figure out traffic too? (other than 400 S)

ID 473: Incentives for restaurants and other businesses to set up shop here!! We can still be a small town and not make it impossible for restaurants to want to establish here for our residents & city income! Instead we all go to Provo or SpanishFork to eat & support their cities.

ID 474: Many stop signs are obscured by trees or bushes, making it a hazard for drivers!!!

ID 475: On Houtz Avenue put a yellow down the middle of road. People drive right down the middle of the road- most of the time along with excessive speed!

ID 476: Make the traffic light by McDonalds on 1400 N. left turn a flashing light so traffic can move and put entrance to mexican restaurant off 1400 N instead of state street so people turning don't block left turn lane. Bring in more shopping & eating opportunities like Sp. Fork has done.

ID 477: In my area kids on skooters, motorized bikes, side by sides, golf carts. Road is unsafe, safety bumps to stop high speed vehicles. Road: traffic safety. Very important in my area!

ID 478: 1. Clean up Junk and weeds around Homes.

2. Let me use the library free of charge even though I Live in the canyon. We pay for City water and Electricity so we are a part of Springville.

ID 479: Honestly, just maintain the small, artsy feel. Which means not expanding quickly with staid track home neighborhoods and apartment complexes outpacing more sustainable growth. And businesses that reflect the unique character of the city and not just another bank.

ID 480:

- A few more restaurants- similar to Chubby's or chic-fil-a, MOD pizza
- Continue to improve traffic flow on 400 S. in peak times
- Establish an additional East West road from 1700 East Area South to main street besides 400 S. (the road maze to get to Hwy [illegible] East & West bound)
- Make the intersection coming out of the evergreen cemetary onto the big Mapleton road safer. Also turning east on the divided Main St. Hwy onto 900 S. is so treacherous.

ID 481: Clean out drain on corner of 80 N and 1050 E. Has been clogged since we moved here 3 years ago.

ID 482: Don't put in low income housing. I moved from a city that did that- I supported it- the violent and personal crimes went up almost immediately. Don't do it- happened 3x's- have to move every time. It's awful.

ID 483: I feel the construction and new road configuration on canyon road made the intersection where children cross to go to school less safe. It was a really bad plan and waste of funds. We should have expanded to roundabout.

ID 484: It mentioned Bike paths...I've Never seen any also much of old Springville has Missing sidewalks, Not great for walks with kids

ID 485: Consequences for the Speeders on residential streets (especially 400 East!) and loud vehicles should not be legal or at the very least obey noise ordinance hours. We are woken up many nights due to this (windows closed)

ID 486: Keep trying to move traffic. MORE roundabouts the Now 4-way stop being built on Canyon Road & High School will be a traffic Nightmare

ID 487: Bring Buc-ee's to town 😊

A free, drop off recycling bin, in the downtown area w/easy drop off access, for those citizens who'd like to recycle small amounts of daily recyclables, but could never in 6 months fill a grey huge curbside bin 😊

ID 488: more restaurants & diverse businesses, we don't need 3 McDonald's & 3 auto parts stores! How about some sit down nice restaurants, etc. Also, traffic light on 4th & 4th.

ID 489: Get rid of stupid regulations- Permits for new water heaters, small adjustments to house (turning carport to garage) new street parking on East 2nd South etc. Sometimes the city just doesn't use common sense.

ID 490: add a splash pad to Community Park or some sort of coffee/soda shop near Civic Center splash pad for the adults hanging out =)

ID 491: Stop bringing in low income housing. All it does is bring more crime. No more apartment buildings.

ID 492: We have been looking to move because there are way to many new homes being built. The things we love and enjoy are crowded. The traffic and speed they travel are a concern. I don't feel like my kids can walk safely to school or to stores.

ID 493: Explain high cost on city services on monthly bill- electric customer fee- for what? Too high- no notice to customers for increase cost! What about seniors on fixed income lower taxes (property) for seniors on fixed income.

ID 494: *Affordable housing for young people or whoever needs it.

Downtown traffic is horrible during certain hours.

Springville is pretty great!

I wish there were discounts for elderly folks. Our income barely changes, yet living expenses go up by leaps & bounds.

ID 495: the water reclamation plant on 700N & 425 W has serious odor issues other plants I've drive by do not. That smell that travels east to our neighborhood kills home values. There must be something that can be done about the odor. The previous owner of my home had a hard time selling it due to the smell and I'm assuming I will too. When the wind is wafting this way, everyone hurries inside and closes their window. If I leave Springville, it will be to get away from that smell.

ID 496: Bring back [illegible] code enforce officer. Our city looks run down and not well kept. The code enforce officer should be proactive and not wait for neighbors to "turn in" the other neighbors. People should be ticketed and fined for breaking city ordinances.

ID 497: Traffic reduction or control Junkie yards cleaned up

ID 498: Fewer apartments/condos/townhomes. I don't want the city to grow and gobble up the fields and farms.

ID 499: -Encourage & rebuild downtown springville.

- Increase young family activities
- Holiday Parade downtown
- Community art projects

ID 500: Bring more businesses to Downtown, our Downtown is a joke, 2 blocks of businesses, that's it. Do something about 400 S. traffic.

ID 501: Tear down old Allen's or replace with commercial businesses. Not with Low income or high residential.

ID 502: Stop paying so much property tax that goes to the school districts.

ID 503: A modern skatepark with art installations much like other cities are installing. The new park across the street from Medow Brook elementary is the perfect place.

ID 504: Clean up public spaces!! Kill weeds in Roads a mini-mart across from Springville High would be great!!

ID 505: Pave The dang shoulders of Roads in all The neighborhoods

ID 506: Improve traffic flow not turn down the LDS Temple that went to Mapleton/SPFK- yes. We know.

ID 507: limit train horn Honking. They are out of control. Provo solved their problem

ID 509: The traffic is kind of ridiculous. Cars everywhere and they drive way too fast.

ID 510: I can't think of anything.

ID 511: Taxi service in the immediate area. > Springville <

ID 512: - Decrease Traffic!

- Help Downtown
- More Restaurants for family to eat at

ID 513: Clean up 400 So, we're too populated to have weeds in the median. Makes us look like a little rural town.

ID 514: -Roundabout at Center & 400 East

- Less traffic on Main St in morning & evening
- Develop the Allens/Burger King area

ID 515: Pressurized irrigation so I don't have to use potable water for lawn, or allow more access to flood irrigation

ID 516: Better control of weeds in neighborhoods and especially the empty lots.

ID 517: 1. ↑ revenue by bringing more businesses

2. Traffic congestion & street racing through neighborhoods

ID 519: Cut down on the traffic on 400 South The Jr High & High School & Mapleton traffic is crazy.

ID 520: Stop raising taxes and ignoring low to mid income families

ID 521: Increase water pressure, protect historic buildings, prohibit removal of non-hazardous trees, protect low-income communities from re-development

ID 523: - Not take away our pressurized irrigation

- At times I have been to city mtgs & felt city would listen, but they already had their minds made up.

ID 524: Offer child sports on fridays or Saturdays instead of during the school week.

ID 525: Control traffic.

ID 526: Have more recreational/sport involvement for adults.

ID 527: fix the traffic. Keep up the Evergreen Cemetery a lot better.

ID 528: - Stop building high density housing.

- Traffic is a disaster now and only getting worse.

ID 529: Develop more opportunities for committee's to give input in city for future development & success of the future.

ID 530: improve traffic!

ID 531: 1. Pave the streets completely – don't leave gravel spaces to sidewalks.

2. Have people take care of areas from the sidewalk to the street

ID 532: - We need more shopping.

- Better traffic control
- Better appearance of Downtown Springville – Especially Allen Market Block

ID 533: Zoning- stop mixing residential & commercial so close. Do NOT put a bridge or road right next to a residential area.

ID 534: More restaurants & make downtown prettier and tidier

ID 535: Fix Main Street – starting with the empty buildings here the grocery store and other businesses used to be located west of Utah service.

ID 536: Be more welcoming to businesses like Texas Roadhouse and clothing stores.

ID 537: Don't change. Don't sell out citizens for Growth and Developers. More important things than money.

ID 538: Reduce the traffic on 400 S. and the truck traffic on Main St. I know this is not under the control of the city government.

ID 539: Fix up areas on Main St. Bldgs have been vacant (old grocery store etc) 11 of the 12 years I've lived here!

ID 540: Traffic control and flow in down town and to Mapleton.

ID 541: more things for kid with disabilities.

ID 542: Control multi-dwelling housing and thus increasing traffic.

ID 543: have as many old people are we have young ones.

ID 544: Improve the downtown by making Alan's Something else

ID 545: Regular Patrol by Police (illegible) neighborhoods

ID 546: Fix city admin. Have the mayor & city council control the city, not an unelected city manager.

ID 547: Lower HOA rates

ID 548: Add in green waste bins, not happy with developing all fields especially for front runner.

ID 549: Stop building so many apartment complexes

ID 550: Have better entertainment for the Kids.

ID 551: put in some better tennis Courts – people still play tennis!

ID 552: Not let children play in the streets and ride and drive things they shouldent be -

ID 553: Allow/Encourage business to come here

ID 554: Clean up the Allens block.

ID 555: - Reducing traffic (especially on 400 S and Main St)

- more competent police

ID 556: city manager is paid to much

ID 557: improve opportunities for low & moderate income and new arrivals -

ID 558: Traffic. I know the new freeway entrance/exit is coming & will help. But 400 S. is horrible @ times.

ID 559: To lower utilities bill

ID 560: Control overbuilding and developing!

ID 561: Increase parks and open space.

ID 562: more restaunts

ID 563: more resaraunts & businesss

ID 564: Recycling w/ regular trash pick-up, not an additional charge

ID 565: No high density building.

ID 566: Enforce nuisance codes more strongly

ID 567: More sit down restraunts please

ID 568: Become more transparent.

ID 569: less traffic

ID 573: Too new to know

ID 574: PRobaBly moRe Police

ID 575: Fix uneven sidewalks for when kids go to school.

ID 576: not sure

ID 578: N/A

ID 599: its ok now

ID 601: Fire the Police Chief. There is too much good ol boy crap happening. Female officer fired for doing right, male officer only demoted for severe abuse of power stalking Ex.

ID 603: Improve the quality of our existing parks. Perhaps creating experience areas instead of blank grass areas

ID 604: Road conditions and need more street lights

ID 605: Traffic

ID 606: Bring in more businesses

ID 607: Bring more business to town and do something with the old Allens store building!!!!

ID 608: More bike paths and parks, especially near the high school.

ID 609: Improve sidewalk quality. Fix the cracks

ID 611: Stop bringing in more people. You only bring in more drugs and crime. Build a better police force. The traffic and speeding in residential areas is out of control. Low income housing will cause more problems. BRING IN ICE AND GET RID OF ILLEGALS

ID 613: Bike and pedestrian trails. I don't know of many

ID 614: More bike paths. Less high density housing.

ID 615: Prioritize roads and sidewalks into certain neighborhoods.

ID 617: I think focusing on getting that new springville freeway exit open and running would be a top priority and just trying to reduce the traffic around 4-5 pm on week days.

ID 618: Make it easier to get safely out of our neighborhood (Quail hollow) onto the main roads (especially Highway 89)

ID 619: Traffic

ID 620: Make people clean up their yards. Trash, weeds. A lot of Springville neighborhoods look very trashy, run down, not well kept, poor, etc.

ID 621: The reverse speed bumps in my neighborhood are ridiculous. I know they're to catch water, but there must be other engineering ways to do this. Would love to see this resolved. I have raised this several times with the community leaders.

ID 623: I have lived in Spanish Fork and Payson, and they have provided lots of walking trails that are woven into their neighborhoods, making them easily accessible to the public. When I moved away from Payson in particular, those walking trails were the most difficult thing to leave behind. Nice walking paths offer greater opportunity for socializing, staying healthy, and overall wellbeing.

ID 624: We live by a creek and it is hardly maintained. We were told that the city approved fund to transform the creek and they just started by putting grass in but covering up the creek. We love the creek, we just want it maintained. Play ground equipment would be a nice addition and there is room for it. Sidewalks are a problem in our area, they are cracked and shifted. Minor theft is an issue, cars get broken into on a regular basis.

ID 625: Less regulations.

ID 626: Put a cool shopping mall where the old Allen's was—like Winco!!!

ID 627: I wish that the parks near me had more shade trees. I also wish there were more walking and biking trails nearby.

ID 628: Add more entertainment and fix the flow of traffic.

ID 629: More variety of shopping and restaurants.

ID 630: More shopping options.

ID 631: Many cities provide recycling bins/services for their residents. It would be great if we didn't have to pay to recycle!

ID 632: Improve street lighting

ID 634: Make Springville a more Beautiful City

ID 635: Other neighbors need to clean up better

ID 637: More shops and restaurants. Not such a junky downtown.

ID 638: My husband went to a city meeting and we were very concerned about the white nationalist bent of the police department.

ID 640: Give more time and attention to the Library and Art Museum

ID 642: Train the police to be kind of a person with disability. Do less revenue stops with the police and have them actually serve the community.. I understand speeding can be an issue, but instead of hiding behind the bushes to find a speeder patrol, the neighborhoods and city

speeders will appear without being deceptive and wasting our tax as you sit around. The traffic is horrendous. And unsafe for citizens. Especially the Mapleton traffic. The traffic headed east and westbound on four south is extremely congested and most drivers drive it at excessive speed of up to 50 miles an hour or more. It appears most of these drivers live in Mapleton. The downtown is losing its luster and its charm. The city office is known for sitting on their asses and not really serving the public. We should have city employees, especially directors of departments that live here in the city so they care about where they live.. having city employees that make important decisions commute in and out of our city is a poor decision. They have no real ownership or are they affected by the decisions that are made

ID 643: Improve traffic patterns and better preparation for growth

ID 644: Enforce codes. My neighborhood has declined tremendously over the last five years and the city seems to do nothing about it. Multiple homes with unkempt yards that are terrible eyesores, single family dwellings with multiple families, sometimes upward of 20 people in a single home and cars parked up and down the streets. Animal control doesn't respond to online complaints. If there is an online option, it should be monitored and utilized. Keep yard sales as a chance to declutter, instead of a weekly side hustle. Aside from code enforcement, it would also be nice if Springville were a more affordable place to live.

ID 645: Finish the older sections of town with curb, gutter, and sidewalks. Most of the time, these areas only improved with new development, but many of these existing parcels will never redevelop and the city should invest the funds to finish these projects.

ID 646: Keep Springville a quiet suburban community. Reduce businesses and commercial areas, and increase residential areas. I would like Springville to protect farmland and open space instead of building up on every piece of land. I would like more pedestrian/bike paths. I would like Springville to take better care of its parks and green spaces and to stop over-watering them. The city government should not be telling residents to curb their water use when they are flooding some of their parks (Kelvin Grove Park is an excellent example of this) all summer long with over-watering. I would like the city council to take more of an interest in keeping western Springville beautiful and not overgrown or overly commercialized. And when citizens speak up, they should listen instead of saying they've already made a decision simply because what the city wants brings the city more money - even when it is against the wishes of all the residents living in the affected area.

ID 647: Traffic on the main roads

ID 648: Less traffic on 400 S and Main Street

ID 649: Housing for lower income families and traffic control.

ID 651: Getting Mapleton residents off our main thoroughfares. Or creating a more southerly route for them to get to their homes.

ID 652: Lower utilities and stop the high density housing in single family neighborhoods.

ID 653: We need entertainment to help keep our young families, youth staying in our town and no having to go to the neighboring towns for movies, bowling, eating out at bigger sites down family restaurants. If we want to bring in the business to our city we have to bring more than just a tons of banks on all the corners of our commercial areas. Bring in a fats cats, top golf or place that people want to gather during all times of the year and no only the summers at the resevior.

ID 654: Quicker moving traffic.

ID 655: Stop building low income housing. Preserve farm land. Make improvements to downtown and make the towns appearance better. Lower our overall city bill, it's pretty much triple what I used to pay. Open the rec center on Sunday's. We do not need to add more retail shops. Spanish fork is booming enough and causing an influx of traffic.

ID 656: Making residential roads safe for pedestrians and cyclist. We live on a wide 25 mph road with painted bike lanes. All that road design does is encourage speeding and make it unsafe for cyclist and kids.

ID 658: Traffic is horrible on 4th south. I know you are working on it with the new freeway exit/entrance.

ID 660: More events

ID 661: Improve traffic flow

ID 663: Improve the traffic issue and reduce low income housing.

ID 664: Enforce code so we don't look and feel like a trash heap or attract new citizens that like that vibe

ID 665: Improve traffic main street is always backed up and my neighborhood is always backed up after school. Why is the new light not open yet?

ID 666: More shipping options that have gone to SF

ID 667: Require wider streets without planter strips for developments. Streets are so narrow when cars are parked on street it becomes too congested and the flow of traffic is restricted. Resurface streets. Stop with the slurry seal. It is messy, causes rocks to pile up, and roads are bumpy. Neighboring cities resurface streets and it makes all the difference. Snow removal scrapes off loose rocks and creates a mess. I've seen this buildup cause accidents on bikes and other things.

ID 668: 1, Require, to the extent possible, residence to clean up their homes/yards. If someone is going to own a home they should be required to maintain and keep clean and water their lawn. The number of ppl just letting yards go to pot is ridiculous!

2.Keep pressure on the state to complete new exit on time so traffic flow/congestion improve and return to normal.

3. Provide any incentives possible to develop Allen's and surrounding area. 4. Continue developing parks and walking trails. 5. It's too late to do the right thing and put in a roundabout at red devil drive. Expensive, but worth every penny.

ID 669: Renovate the rivoli theater or build a performing arts space already!!! We need a stage big enough to accommodate a full orchestra, and a place to show community plays. Also do something centered on the arts with the Allen's block!! Something wholesome that connects people together, in person, like a dance hall.

ID 670: Develop the bike trials and make it safer to walk and bike.

ID 671: Maintain a high level of public safety to slow growth of crime. Maintain roads, sidewalks and parks (keep clean, drug and graffiti free).

ID 672: Be more walkable or easier to bike around. Also the cops are awful every time I've needed them to help with anything with the exception of one guy after my husband got into a car wreck. I wish I remembered his name because he genuinely was the only cop from Springville I've ever thought "oh he's actually a kind person who cares about the community." All the others act like they hate us and can't believe they have to pretend to care I got robbed. When you ask other people from Utah county who has the meanest cops they always say Springville or Mapleton. I also have black in laws that have said they don't come to visit because they are treated like criminals here.

ID 674: Quit building apartments

ID 675: Make better use of the money the City already has.

ID 678: Eliminate high density housing!!!

ID 683: Strengthen families and slow the growth! I moved out of Orem because it was getting too big.

ID 684: We need sidewalks. I love walking everywhere but it is truly mind boggling how I can't walk to stores, restaurants shops etc. that I can see from my house without walking on poorly paved roads that don't have curbs or sidewalks.

ID 685: I would love for the city to apply more funding to recycling initiatives. It seems counterproductive to charge for recycling services, rather it should be incentivized for residents to recycle. Along with that, there could be cleanup programs. Many older neighborhoods have homes and yards that are filled with junk to a level that I haven't seen on an collective level elsewhere in Salt Lake or Utah county.

ID 686: Traffic on both exits seems to get pretty bad. Traffic in general seems to be a big issue. Fair amount of accidents each day it seems on 400 S. New exit will hopefully help

ID 687: find a new Public Works Director that is progressive willing to listen to the citizens, not stuck on the ways of prior years and has a vision for the future of our city. for example, a neighboring city has at least 15 roundabouts and Springville has two maybe three. That is a way

to improve traffic flow. Remove some of the congestion and make the road a safer place for both citizens and drivers. He can start with Center Street and fourth E. Unfortunately, he has encouraged the city leaders to disregard the idea of roundabouts where they should've been put in could've been put in, and if there was an increasing cost, it would've been worth it to for public safety.

ID 689: Get a Trader Joe's please!

ID 690: Google fiber apparently goes to part of the city, if its infrastructure was improved this would give a much better option than other providers (Xfinity) who are a bit of a scam - you have to cancel your membership every year with them or they raise the price every month on you.

ID 693: Expand pedestrian trails

ID 694: Get rid of old unused buildings on Main Street and get rid of all the cheap motels and car dealerships on Main Street. Just clean up the city.

ID 695: Less multi family housing. We already are being told we don't have enough water. Slow down multi family homes.

ID 697: Improve the downtown area(Allen's, Burger King)

ID 698: Improve traffic congestion, and actually enforce traffic laws.

ID 699: Not much. You hit it out of the park with Buc-ee's! 😊

ID 701: Reduce utility costs

ID 702: Focus less on all the arts

ID 703: bring in more stores and restaurants to the commercial area. Why do they always go to Spanish fork?

ID 704: Take care of the used car lot, food truck, Allen's market corner eye sore that's been sitting there for a decade

ID 705: Control public property weeds, make a playground/park closer to our home. There is space, yet parks/playground keep being developed within the same few blocks.

ID 706: Do something about the Allen's block! ☺ and somehow bring back Art City Trolley

ID 707: More business development for residents to spend their money here and have better food and shopping options. and tax base to lessen the burden on property tax.

ID 708: Manage the growth in ways that maintain green space and still provide housing for the coming generation. We need more affordable housing.

ID 709: As a part of city development plan for the traffic too

ID 710: Do more to attract businesses. Lots of tax dollars go to Spanish Fork or Provo due to lack of shopping and dining options. Allen's is an extreme eye sore. Why not develop it?

ID 711: More bike trails, dog parks, and pedestrian features like the stone steps installed next to the river near the library.

ID 712: More access to good shopping and restaurants especially on 400 S. Provide more places for kids/teenagers to hang out and socialize.

ID 713: Springville City officials are known to be very difficult to work with when compared to other surrounding cities in the valley. My recommendation would be to change attitudes and be happy and welcoming and willing to work with residents and incoming business alike. Don't just turn off power when a bill is not paid, see if it's a problem with a credit card on your on-line payment program. Don't just give someone a ticket on their property without a warning that the weeds are out of control. Work with people! Be happy! Find a win win situation that works for both parties. Put your mallet away and come to the table! Let's change that reputation!

ID 715: Continue growth.

ID 716: Better enforcement of code violations to keep yards and home looking neat. Continued improvement to park and making them more accessible to those with disabilities (sidewalks and parking that are maintained)

ID 717: - Please build out the bike path along hobble creek. We're down by 1500 W. and it currently only goes along a small stretch of the river.

- We would also love more enforcement for neighbors to not let their yards go to crap. We don't have an HOA, so they don't have to be perfect, but some of them get 2-3' tall weeds sometimes.

ID 718: Focus on controlling drug activity, limiting annual housing development, and preserving the town's low-density, historic character.

ID 719: -Get rid of half of staff at the city office buildings.

- Troy needs to go.
- Josh need to go.
- Brad needs to go.
- Fire Cheif should have been gone 5 years ago.
- Police chief doesn't need to be working on his second retirement here.
- Rec dept needs to give up sports on Saturdays. Look at Mapleton. All kids stuff is during the week. So much better. I know so many people that do rec in Mapleton because of this. "

ID 720: Leave wild land wild instead of developing everything.

ID 723: Make the pickleball courts next to the rec center a much bigger complex with many more courts (use the Spanish Fork Complex as an example) and add restroom facilities, drinking fountains/ bottle refill and lots of green grass, playground, walking/ jogging path and surround with trees etc.. it is much more fun when you can pick up games with other couples and teens love to come in groups for a wholesome activity. A big must (unlike Sp Fk) is that the rack for

paddles must be by each gate entry to each court. This ensures the waiting players are next up after the current game finishes.(see Sharon Pickleball Courts in Orem for the best example. The property taxes need to be reduced. We need DOGE badly. There is a HUGE conflict of interest with the current representatives that have a stake and make profit in building facilities and monopolizing such as not allowing Lowe's because the Sunroc ownership didn't want the competition. This is dirty and abusive and makes us pay higher prices at the store and in taxes and I personally and beyond fed up. The nerve to raise taxes during Covid was appalling and disgusting and the level of increase in both rate and general inflation increase is insane.

ID 724: More retail, community events

ID 725: We have noticed Springville going downhill in the recent years. Weeds everywhere from businesses to private homes. It is looking more and more trashy which is so sad to see.

ID 726: Be careful with high density housing that brings lots of traffic in a small area.

ID 727: The city looks a little rundown. Clean up / repair sidewalks and borders between streets and sidewalks. They look awful. Enforce codes requiring well-maintained, clutter-free yards. Require the owners of ""Allen's"" to clean up their property, a major eyesore that makes the city look rundown. All of these things contribute to the "Broken Window" syndrome. Enforce illegal dumping laws. The area down by the railroad tracks and creek. It looks like a landfill. W1400N and N400 W. It's really bad. All that trash flows in or creeks and Utah Lake. Also illegal dumping up Hobble Creek Canyon Road is getting worse. Mainly around the flood basin and the roadsides near the Hobble Creek trail parking area. The street lines could use some repairing. And a more reflective type of paint. In the rain at night it's hard to see the lanes, crosswalks and turn lanes due to glare. Also the lanes up hobble creek are almost nonexistent. Hope they will be repainted soon. It would also be nice to see more Police patrols up the canyon road as well as enforcing the speed limit on the Hobble Canyon road. The people and the animals would appreciate it. There is a car that has been abandoned on the side of the road for almost a year. Past The "Cottages" community.

ID 728: Expand the rec center facilities! We love the workers and offerings, but the facility itself is a bit cramped and could really use some more classrooms and a better child care. It would also be great to have fans installed in the basketball court area.

ID 729: better public transportation

ID 730: More affordable single family homes (not apartments/townhomes, actual homes)

ID 731: More parks and more biking and hiking trails

ID 732: Stop spending resources on being the Art City. Nobody cares. Just be a good city.

ID 733: Reduce traffic or help it move better through the city, especially on 400 and main, when they have the farmers market and things like that.

ID 734: MY ROAD 1300 E IS SO NOISY (center and 1300). ANY EFFORT TO MITIGATE TRAFFIC FROM COMING ON TO 1300 WOULD BE GREATLY APPRECIATED

ID 735: Small single family homes

ID 736: Better roads in neighborhood. Narrow roads are the worst. They don't work here in town.

ID 737: Revitalize downtown

ID 738: I don't think you can stop this, but it seems like all the murders happen in Springville and Utah County

ID 739: Moving cars off the street that have not moved in months. Trash and garbage in yard cleaned up

ID 740: Do something with the old Allen's- it doesn't attract growth

ID 741: Address traffic on Main Street during rush hour

ID 742: Lower utility costs

ID 743: Continue mitigating conflicts of interest in our city offices and public business dealings. Mark the minutes of city YouTube videos to help watchers. Develop a city program to help residents successfully manage their finances and road to retirement. This can double as a way to yoke us together and provide service opportunities. Higher property taxes.

ID 746: Traffic on Main Street

ID 747: More sit down food options

ID 748: Fix the HUGE traffic issues on main streets throughout Springville.

ID 754: More affordable housing options!

ID 755: Speed up traffic solutions on 400 S and on Main Street

ID 756: Improve traffic

ID 758: Speed humps on 800 S or somehow crack down on unreasonably noisy cars.

ID 760: Make it more pedestrian and bicycle friendly, educate users of E scooters and E bicycles to follow basic safety and traffic rules

ID 761: I don't know

ID 762: Improve fire and police. Separate the two departments they should not both be ran by the police chief. He doesn't know how to run or what is best for a fire department he will only fight for police which he doesn't do a great job at that either. Also get rid of Troy Fitzgerald he has done nothing good for this city!

ID 764: STOP SPENDING MONEY ON STUPID "ART" FIGURES AND FIX/MAINTAIN THE PARKS. The walking path on 950s has never been maintained by the city and looks like complete garbage.

ID 765: More shopping so I don't have to go to Spanish Fork all of the time!

ID 767: Less crowded

ID 768: Traffic on Main Street

ID 770: Stop the growth.

ID 772: Better trail system

ID 774: Grow in a thoughtful and organized way. The city is growing fast and it is not always easy to have that growth occur in an organized way.

ID 777: Be very restrictive on new developments, as to not overcrowd and loose the sense of community. Slow the population growth.

ID 778: Stop building houses to keep the small town feel

ID 779: Quit adding all of the apartment complexes it's a traffic nightmare on state street

ID 780: More casual dining

ID 781: More shopping, restaurants, activity options for youth/teens

ID 782: Affordable housing

ID 783: The park in our area has playground equipment that is old and in disrepair to the extent that I feel some pieces are unsafe for my grandchildren to play on.

ID 784: Develop the Allen eye sore corner!

ID 785: More shopping opportunities

ID 786: Multiple: 1) Incentivize solar panels/batteries - net metering! 2) Have some actual worthwhile bike trails and lanes. Current trails are pathetic, bike lanes are basically non-existent. 3) Narrower roads slow down traffic. 4) Chill out in the permitting department.

ID 788: Active transportation, Frontrunner station, traffic on main street, and public safety

ID 789: Bring in better business so I don't have to go to Spanish Fork and Orem

ID 790: Add more recreational activities for younger people and families. Not much to do here besides the Rec center and its not close enough for most kids to access easily. The Allens/Burger King lot would be an amazing place to add some family activities. Arcade, bowling alley, other things that can be open year round to let locals do things during our colder seasons.

ID 803: Growth, plan better for traffic and other problems that will be coming with growth

ID 809: Drug use

ID 810: Keep working on the traffic flow on the major roads from the freeway

ID 811: Reduce east -west traffic congestion from interstate to Main Street down town.

ID 812: Increase walkability particularly of the downtown, especially by reducing automobile thru-traffic and speed.

ID 813: Improve traffic control, enforce traffic laws

ID 814: Listen to citizen/taxpayer opinions and concerns. I've contacted the mayor's office and city hall several times, and am very disappointed with the lack of response and engagement. Local government back east was much more responsive, and Springville falls short of our standards. Main reason I just voted anti-incumbent this election.

ID 816: Stop the high density housing

ID 817: Incentivize people to clean up trashy yards

ID 818: Fewer potholes on non-neighborhood side streets

ID 819: Traffic at 400 S is bad

ID 820: Control expansion and growth due to drought and water issues.

ID 821: Add sidewalks where there is none. Our street has NEVER been plowed.

ID 822: Stop building, this isn't slc.

ID 823: More effort to beautify and expand trails parks and walking paths especially on the west side of the city! I feel like all the efforts are put in on the east side of the city and the west side is often ignored.

ID 824: More shopping options

ID 826: More nice Restaurants.

ID 827: Increase diversity

ID 829: Clean up yards junk and trash

ID 831: More stores so I don't have to travel to Spanish and north

ID 833: Speeders and those that run red lights. It is terrible.

ID 834: Reduce the traffic noise on 400 S 2600 W.

ID 835: Lower taxes

ID 836: More variety in restaurants/more restaurants. More perks for public employee teachers

ID 837: Lighten traffic

ID 839: Less taxes

ID 840: I'm sure you hear this a lot but I would like to see the old Allen's turned into useable space of some kind. It has been the main eyesore in the city for a decade.

ID 841: Add more restaurants and places to eat. Also shopping places. We need more commercial as well as walking/biking trails.

ID 843: You're doing great!

ID 845: More businesses

ID 846: We need a good hangout space for teenagers like a bowling alley or something. If they had a place to go they be safer having a safe place or hangout spot. Also, a family hangout spot as well!

ID 847: More walking trails please! So many people on the roads it can get dangerous

ID 849: Improve traffic.

ID 850: Enforcement of codes and cracking down on unregistered businesses being ran from houses

ID 851: I would love to fix up the old Allen's and Blockbuster property. It would be great to get new businesses and clean up that look.

ID 852: Improve the flow of traffic. Connect 1200 W from 400 S to center st

ID 853: reduce homelessness and petty theft

ID 856: I was unaware Springville had any trails or biking paths. Can these be more in the public notice?

ID 857: Build the roads too handle the growing population before the building is complete.

ID 858: Adjust city ordinance to allow for taller building development so the Allen's Block can be developed in a way that will allow developers to be profitable for the space

ID 859: Less junk housing and more business, eating, entertainment and shopping places.

ID 860: Plan better for growth and development. There has been too much, too fast, without adequate infrastructure.

ID 861: A little more retail but not blown up like Spanish Fork. I like the small town feel. Also do something with the deserted Allens. It's been like that for years and it's an eyesore.

ID 862: Improve the flow of traffic, more restaurants, more retail, but keep it near the freeway.

ID 863: Add a few new restaurants. Not fast food

ID 864: Get a new city manager that cares about the citizens instead of his own agenda. He is way over paid and has too much power.

ID 865: Provide more information about parks and recreation. A map of the city showing where parks and other venues are would be a great help.

ID 866: NO TRAX.

ID 868: Enforce speed limits on main st, center st and US-89

ID 869: Clean up the junk.

ID 870: Public transport. Alternative transport (i.e. Bike/walk trails interconnected throughout the city and to other cities

ID 871: Increase its tax base with more businesses

ID 873: Don't charge extra for recycling. Make it opt in, and revoke if people don't respect it or contaminate.

ID 875: Bussiness/building/commerce. Please have better use of businesses. There are too many delapidated buildings just sitting there rotting. GET RIDE OF THE OLD ALLENS and use that section of land better. Do not make it housing. There are too many banks, McDonald's, and car washes. WHY is a TANNING business coming to town? Nobody tans anymore. Also have better understanding of your community. Very little people drink coffee here yet they built a Human Bean last year and guess what.... Of COURSE it didnt survive and it is already closed. A 6 year old could have told you that was going to happen. And now with the way Springville building works the building will just sit there for years or get taken over by Mexican food. Also all those new business buildings by Swig are still empty. Finally, why is the world would you build TWO GYMS right next to each other in the same part of town??? There are about 4 run down building on the north side of town you could have knocked down and rebuilt a rec center or gym over there. I do not understand!!!!

ID 876: Revitalize Main Street. Bring in businesses that can help support the tax base and provide goods and services we currently leave town to access.

ID 878: Create more natural spaces and limit water/lawn usage of new housing

ID 880: Better police control of speeders & bad driving.

ID 881: reduce car dependence. specifically, disallow ALL curbside parking within the city, increase pedestrian and cycling-friendly infrastructure (including buses), increase local taxes on gas-powered (non-electric) vehicles, replace city vehicles with EV, add public EV charging stations, i have other ideas and suggestions as well.

ID 882: -Fix 400 south! It's ALWAYS backed up!

- NO ONE stops at the stop signs in my neighborhood! Need speed bumps and people to get tickets! Kids are gonna get hit!

ID 883: Handicap access. You need to have fishing and handicap parking closest to the parking lot not furthest away! Let us register our license plates and then forget the color paper we have to come get to authorize vehicles at bartholomew.

ID 884: Revitalize downtown

ID 885: it looks so run down and old in many areas. Sidewalks are destroyed. More relevant shopping opportunities. Horrible traffic on main roads.

ID 886: traffic flow and reducing traffic

ID 890: We desperately need a sidewalk on our corner, 200 N, 400 E. We saw some kids almost get hit there trying to get to school. The accessibility there needs to be improved.

ID 892: Reduce traffic.

ID 896: Constant enforcement of weed and junk tree removal, debris, vehicles not parked on pavement, and junk piled around houses and doorways. I feel like it attracts crime and allows irresponsibility of residents it also gives impressions to others that they can be as careless as well. There is no pride in what they have worked their whole life for. And once one neighbor lets things go it starts to ripple effect for the entire neighborhood. I also believe it would help with crime if things were properly taken care of on their property, meaning bushes, trimmed trees, trimmed clutter, and debris, removed where it is easy to see if someone is out of place at any time of the day or night.

ID 899: Improve traffic on Main Street and other roads coming in i.e. fourth south.

ID 902: Stop expanding with housing. Too many people already. Traffic is ridiculous. We need more business base.

ID 903: No uta frontrunner it will ruin the city and bring in unwanted crime and drug use

ID 904: Get the Mapleton traffic out of Springville. Stop building more homes than the existing infrastructure can handle.

ID 905: Keep the growth conservative. I understand that Utah county is growing and growth is therefore going to happen here. However, everytime I drive through the congested Spanish Fork commercial areas, I'm glad that I live in Springville.

ID 906: Reduce traffic on 400 S.

ID 907: Encouraging yard and home upkeep in lower income neighborhoods

ID 911: Make traffic corridors safer to navigate (e.g., better left turns).

ID 913: Get rid of flood irrigation

ID 914: Building a sense of community within neighborhoods- making areas within Springville more walkable to access homes, businesses, etc

ID 915: Improve traffic flows.

ID 917: We need more natural spaces including parks, walking paths, and LESS street lighting (the research is not clear that more lighting actually makes things safer and it certainly can harm the natural environment and my sleep and well-being - I hate the lights in my neighborhood)

ID 918: More diverse restaurant choices. Do we really need three McDonald's and two Taco Bell's?

ID 920: Improve downtown

ID 921: Improving traffic downtown

ID 922: Too much traffic!

ID 923: I'd just recommend saving as much green space for the public to enjoy and use as possible. We don't want high density housing, we want to keep our community feeling like just that- a community that isn't so crowded that we're on top of each other

ID 924: More main street community activities

ID 925: Get the run down commercial stuff fixed, Allen's for example. Either turn it into something or demolish it, but that whole parking lot with used cars and food trucks looks awful. Get rid of the low budget motels that are drug/crime magnets. No more pop up used car lots. It all looks rundown and doesn't attract long term business to the area.

ID 926: Bring in retail and restaurants. Will also help with arts tax. Help downtown be a real downtown.

ID 927: Revitalize downtown

ID 298: Approve the plans that were presented to develop the vacant lot at 400 S & Main Street! That is a huge eye sore for Springville!

ID 929: Attention to quality of road work. Example: on 4th East from 4th south going south - work was done on manhole cover surrounds. They are even with the roadway until you reach 7th south then they are uneven and quite bumpy. I try to avoid hitting those areas but it can be unsafe to do so at times.

ID 930: Better bike trails and protected bike lines to navigate the city without riding along major roads.

ID 932: I have seen other cities hold events for people with autism that is sponsored by the police. My son has autism and it would be great to learn about what I can do to help the police be aware of him, how I can better keep him safe in the community, and for him to have a chance to interact with the police in a positive way.

ID 934: Fix the traffic problems. Springville should not have such congestion at rush hour!

ID 935: Stop making narrow two lane roads. We are too big for these traffic designs. You can retain small town cohesion without constricting our traffic arteries.

ID 936: Stop allowing developers to build so many garbage complexes of high-density housing. The focus should be on affordable, single-family starter homes with private yards. To maintain the quality and character of the city, the development of additional high-density housing should be strictly forbidden

ID 937: -City planning, maintaining Springville's identity with smaller town vibes and focus on art, outdoor beauty. We could use more retail options downtown, off the freeway exits - Bucees hopefully will prove to be a great win.

- I feel like especially with the cross through options for the new freeway exit in 400 South, putting a heavy emphasis on public transit is crucial. In an ideal scenario we would have our old Street cars back going back and forth And an L pattern from the Legends motor complex, turning North on main Street at the corner of 400 and going to the library and back. something like this with stops preserving neighborhood access and avoiding disrupting traffic, in conjunction with the new FrontRunner station could be huge for decreasing traffic and making our city feel smaller, walkable and give easy us access to downtown.
- the next step would be the continued revitalization of downtown, something like a more open community gathering space where the Allen's parking lot is, being able to host food truck rallies, outdoor events, and have some increased shopping there combined with better main Street options, combine that with increasing art display would give us just an amazing downtown experience and access.
- beautification, reducing water and increasing trail access are all crucial parts of a puzzle I feel like is more realistic right now to build than any other time with the FrontRunner station coming. The high and medium density housing can be centered around the transit center, and can really improve Springville, taking it into the modern age while still maintaining it's roots.

ID 938: Improve traffic flow and congestion.

ID 940: I would really like more open areas for recreation, walking/running trails, and parks.

ID 941: Put the money into fixing the rail road crossings, the horns all night are a detriment to the quality of life in Springville.

ID 942: OPPOSE all high-density housing. Crowding more people into Springville might increase tax revenue, but it reduces the quality of life for everyone.

ID 943: Preserve the farm land.

ID 944: Have more businesses around town (I like to ride my bike when I can and there are only certain things I can bike to)

ID 945: Spend less on education, or improve educational outco.es

ID 947: Stop building high density housing.

ID 951: Pressurized irrigation for the east side. More commercial big box stores to help with tax base and less property tax increases. Better understanding of elected officials political platforms and leanings.

ID 952: Get INTERESTING, UNIQUE, and FAMILY-OWNED companies to come here. I understand there needs to be growth, but please don't make this a strip-mall place like Saratoga Springs.

ID 953: Somehow stop all the rental companies from buying all the houses so we can have a chance at owning a home.

ID 954: Less traffic.

ID 955: Improve culinary water. It taste swampy.

ID 956: Think there is too much traffic and accidents around 400s. I live close by and that feels like the biggest hazard.

ID 957: Utilize existing spaces and buildings that sit like eyesores before developing farmland.

ID 958: Improve neighborhoods. Too many people living in one home

ID 960: Shopping downtown

ID 961: Fix the issue on Evergreen Road. Build some sidewalks in my neighborhood and slow the traffic on State Street

ID 968: Make necessary improvements to railroad crossings to get a quiet time at night. The incessant horns are a detriment to the quality of life here.

ID 969: Stop doubling and tripling of the same businesses.

- McDonald's x3
- subway x3
- taco bell x2
- Betos x4
- NEED more local food options & Variety of food.

ID 972: More earthquake prep and interconnected walking / biking trails

ID 973: Keep taxes as low as possible. No unnecessary spending.

ID 975: The water is super hard, the chlorine in it has made it so that our family has had to purchase a water filter in order to drink and bathe because it's been making us nauseous and giving us rashes. It'd be great to use the water without having to filter it. And just affordability overall. We are barely staying afloat even with living very frugally and it would be nice to have ways to lower the cost of living for the people who live here

ID 977: There is so much traffic on 4th South

ID 981: Less traffic on Main Street in the evening

ID 983: More walking paths

ID 985: Traffic

ID 987: Make sure infrastructure keeps up with growth.

ID 988: Give us more entertainment opportunities! If I want to see a movie I have to go to Provo or Spanish Fork. If I want to go do a fun indoor activity like bowling or an arcade. Again, I have to leave Springville. Please bring some entertainment here! Stop spending money on food

places and spend money on things to do here in Springville. Growing up as a kid WE LOVED having Nickel-Mania. And now that it's gone there's nothing fun to do when it's raining or snowing except to leave town. Please bring something fun for the rising generations, and I don't just mean parks and recreation. Not every family and kid loves that kind of stuff.

ID 991: More roundabouts

ID 992: Add speed bumps to streets on the hillside. 400N, center street etc.

ID 994: Improved downtown; local economic support for low income families; better public transit

ID 995: Reduce drug use. Recruit businesses and revitalize the 200 N-S to 200 W-E.

ID 997: Traffic, and don't build new apartments all over

ID 998: Actively seek business to come into the city. We don't want to have to leave town to shop

ID 999: Improve traffic flow along Main St and 400 S

ID 1000: Springville is doing a great job

ID 1001: More diverse retail services- more restaurants so we have more of a business tax base. Please help downtown traffic during rush hour.

ID 1002: Movie theater, ice rink or skating, bowling, etc. That would be something fun for teenagers and tweens to hang out safely.

ID 1003: Improve traffic . It's getting too big.

ID 1004: More clothing shopping options

ID 1005: More sidewalks and public parks! It's kinda hard to get around with kids when there isn't a park super close and there aren't sidewalks to get there. Also, there are quite a few roads without yellow lines in the middle and that would be really nice to have added.

ID 1006: We do not have a fire hydrant in my neighbor hood so I can not Insure my home.850 north main 44

ID 1007: Figure out how to improve traffic

ID 1010: Work with ICE and get the illegals out of UTAH!

ID 1011: liason to get the dumb fees off of the utility bills --- you dont need administrative fees added onto the monthly bill.

ID 1013: Replace more four-way 'Stop' signs with round abouts

ID 1014: Keep costs down while maintaining efficiency

ID 1015: Long term planning for the growth that will come with the state's ongoing expansion. High density and low income housing are not a bad thing for the city and are needed for many

individuals in our community! I also would love to see more education around property taxes funding our schools - I think this is a great use of tax dollars and am proud to know that's where my money goes.

ID 1016: - Allen's. The trashy food trucks a used car lot and dilapidated empty parking lot. The trump flags. It's the most white trash Main Street I've ever seen. It's embarrassing that you have let that Allen's stay empty on the busiest corner in the city. You should be dining the owners every month or creating tax incentive. Begging a Trader Joe's to take that space. Ban them from

- The political signs, used cars window repair. No parking trailers, no streets for storage, enforce against non landscaped yards. Clean this place up. Build sidewalks. Make Hayward's put a sidewalk in and pave their dust field if they are going to host Halloween every year. Protect kids with sidewalks, speed bumps. Enforce stop signs and enforce no trailers on street. It's dangerous for kids crossing.

ID 1017: Lower priced utilities

ID 1020: Have the police crack down on speeding down residential streets. I live on 300 S. next to the jr high and it becomes a drag strip in the mornings and when school let's out.

2025 SPRINGVILLE CITIZENS' VIEWPOINTS

Other Written responses provided by respondents

ID 8: written on outside on envelope: AND ENFORCE LEASH LAW!!!
 ID 8: 14_2: SPEED LIMIT SIGNS
 ID 8: 14_3: ART EVENTS "ART CITY!"
 ID 7: written under 13y: Improve Education Resources (with a circled 6)
 ID 7: 14_3: library resources/services (includes both options 14(n) and 20(t))
 ID 11: 14_1: Police & Firemen
 ID 11: 14_2: Recreational places
 ID 11: 14_3: Rate of utilities
 ID 14: 14_3: C not so much more Just better quality
 ID 16: 2b: ?
 ID 19: 20: 19 X
 ID 20: 2b: N/A
 ID 25: 14_1: Dog Park
 ID 25: 14_2: Dog Park
 ID 25: 14_3: Concrete instead of gravel on walk behind Bird Park
 ID 26: 6k: 5 --> 10 Having to pay for a customer fee is ridiculous! Take it away!
 ID 26: written under 8k: Springville Rec. Center hot tub is the worst design. Can't even sit in it
 without getting soaked by the waterslide =(
 ID 27: 9m: 1 Tried but Moved to Orem
 ID 35: 27: HOA 5ST **5ST could be something else. Hard to read
 ID 40: 14_2: Police presense *could be p or q (16 or 17)
 ID 44: 21: 20+
 ID 47: 20: 19 X
 ID 47: 30: Remote
 ID 48: 16d: (circled word "speed") 4th South
 ID 51: 14_3: "f" cycling trails and bike lanes
 ID 52: 14_2: roads
 ID 52: 14_3: utilities
 ID 62: 10p: 3 Not open on Sundays!
 ID 62: 14_1: Develop Downtown
 ID 62: 17b: 6
 ID 65: 10o: 5 bad hours
 ID 67: 9m: 1 BAD
 ID 67: 20: 19X
 ID 74: 26: Marital (circled "martial" in question text)
 ID 76: 14_2: Police

ID 76: 14_3: Utilities

ID 77: 14_1: Library

ID 83: 14_3: more Businesses

ID 83: 30: [Circled "Orem" and also wrote in "Heber"]

ID 86: 29: [Circled 1, 2, & 5]

ID 86: 30: [Circled 1 and also wrote in "Tx (wk from home)"]

ID 87: 8j: Me

ID 90: 13a: All of MAIN & 400 South

ID 90: 30: Son works South Provo

ID 91: 29: [Circled 3 & 5; 3 is crossed out] (If I can only choose one. I am both.)

ID 95: 14_1: Parks for kids entertainment. Look @ S.F.'s Pak UP by the canyon. Where is ours?

ID 95: 14_2: Water pressure

ID 95: 14_3: The eye sore that is Allan's Parking lot on main

ID 95: 22: X Trade college/school

ID 97: 6o: B[illegible] Rd

ID 97: 8a: COSTS

ID 97: 9g: B[illegible] Rd

ID 97: 10g: B[illegible] Rd

ID 97: 13s: +6

ID 97: 35: Bartholemew Rd

[illegible] the Bl[illegible] to Liabilitys + Mainframe[?] Needs

ID 99: 2g: [Circled 4 & 7, under 7 wrote "Bartholomew"]

ID 99: 3a: [circled "robbery" in question text]

ID 99: 3b: [circled "burglary, theft" in question text]

ID 99: 5: outdoor museum plans

ID 99: 9: [circled "Neither Agree nor Disagree" in question text]

ID 99: P4: As compared to what? other cities? past years? wishes?

ID 99: 10: [circled "Very Good" in question text]

ID 99: 11: [circled "Very Good" in question text]

ID 99: 11b: [drew line through "classes" in question text]

ID 99: 11i: ?

ID 99: 13: [underlined "additional" in the question text] none

ID 99: 13: Cut out un-needed programs, classes, etc. Cut out un-needed [illegible]

ID 99: 14: [underlined "additional funds"] none! Quit wasting funds. Paying \$225,000 for an outsider to tell us what we want. Paying outsiders for anything

ID 99: P6: What percentage of our tax payers go to the library extra stuff?

ID 99: 15b: [underlined "library" in question text]

ID 99: P6-P7: [Flyer enclosed between the pages for a Senior Center book club. Written on flyer: "All Books from Provo library"]

ID 106: 2b: NA
 ID 106: 2d: NA
 ID 107: 14_2: especially sidewalks
 ID 111: 2b: 5 --> NO KIDS; NOT SURE
 ID 111: 6a & b: (both circled as 3) CARELESS RECKLESS DRIVERS. VERY LITTLE TRAFFIC ENFORCEMENT. LITTLE REGARD FOR PEDESTRIAN SAFETY
 ID 111: 14_1: SAFER PEDESTRIAN CROSSING ZONES ON BUSY ROADS (eg 400 E & S, MAIN ST.)
 ID 111: 14_2: HIGHER FINES FOR TEXTING & DRIVING (PUSH govt reforms on this)
 ID 111: 14_3: BETTER TRAFFIC ENFORCEMENT FOR DRIVING INFRACTIONS, LIKE BLOCKING INTERSECTIONS, NOT WATCHING FOR PEDESTRIANS @ XINGS
 ID 125: 20: 19X
 ID 126: 20: 19X
 ID 126: 23: X Other, American
 ID 128: near question 35 an arrow pointing to near 2600 W and 400 S says "it would be most disappointing if this field with the cows is developed.
 ID 134: 6r: too little or too much??
 ID 145: 30: Remote work
 ID 149: 14_3: Improve water/sewer systems (better water pressure
 ID 151: 14_1: Speeding issues
 ID 156: 9k: ?
 ID 162: 14: safer, slower – neighborhood streets
 4th South, Main Street – more controls on speed & traffic laws
 increase newer facility for seniors & activities
 ID 164: 18: [underlined "Very likely"]
 ID 164: 20: [checked the blank next to 19___]
 ID 166: 2: admin
 not safe
 sluffing
 good teachers
 swear words
 hit and miss
 art museum
 (more?)
 ID 166: 2g: swear words.
 where's the swings
 jr high hanging out there
 ID 166: 3c: pay fire dpt. More
 ID 166: 5: fire fighters
 rec center could be more committed to.
 ID 166: 6e: Growing gangs
 ID 166: 6m: Can we include recycling?
 ID 166: 6r: Prevents growth of other valuable things
 ID 166: 7e: Good grocery but not enough other

ID 166: 13a: Please fix the lights to increase flow on main roads!
 ID 166: 13o: But improve the ones we already have!!
 ID 166: 13t: music!
 ID 166: Recreation/Art variety
 ID 166: 16f: Parks don't have swings though!
 ID 169: 19 X
 ID 169: 7. Business owner: Self-employed
 ID 171: 32: none of your business
 ID 173: 7a: X Never used
 ID 173: 10: [written to the side as an additional column] Never used
 ID 173: 10b: [under the handwritten "Never used" column] X
 ID 173: 10c: [under the handwritten "Never used" column] X
 ID 173: 10d: [under the handwritten "Never used" column] X
 ID 173: 10e: [under the handwritten "Never used" column] X
 ID 173: 10f: [under the handwritten "Never used" column] X
 ID 176: 14_1: More shopping, places to eat
 ID 177: 21: BORN IN SPRINGVILLE
 ID 177: 29: - WORKED IN SPRINGVILLE. RETIRED
 ID 178: 19: X male X female – this was a joint effort!
 ID 180: 5b: ? [written after the circled 3]
 ID 180: 5h: Weeds
 ID 180: 6e: ? [written after the circled 2]
 ID 180: 9g: ? [written after the circled 3]
 ID 180: 11e: ? [written after the circled 4]
 ID 180: 11f: ? [written after the circled 4]
 ID 180: 14_1: Weeds in unoccupied Lots!
 ID 180 14_2: Easy to get to senior services
 ID 180 14_3: Banning Fireworks in Springville
 ID 180: 16b-c: Except Lot with weeds; Fire Problem
 ID 180: 30: Retired
 ID 186: 17e: Only if you close the Golf Course
 ID 186: [The top half of Page 7/Page 8 is cut from the survey, removing questions 19-28 on page 7 and questions 33 & 34 on page 8]
 ID 188: P1:
 2025
1980
 45
 ID 188: 9m: too much
 ID 188: 11i: have to PAY PHT!
 ID 188: 13x: city owend would be nice
 ID 188: 16d: speeding
 ID 189: 18: Prefer Not to Grow – KEEP SMALL
 ID 193: 30: Retired
 ID 200: 17c: If it's affordable, (but not from condensed housing)

ID 204: 6p: 5 circled twice with two !!
 ID 204: 6r: 5 circled twice with two !!
 ID 204: 9m: Don't! Keep it SMALL!
 ID 204: 11k: not a city service
 ID 206: on front of survey: Thank you for the opportunity to share my thoughts! <3 Springville!
 ID 207: 5d: this survey & quarterly letter w/ bill good.
 ID 210: 7e: Need More IN Town
 ID 210: 9m: IN The Down Town Area!!
 ID 210: 10j: (Don't Have)
 ID 210: 10n: NA
 ID 210: 32: ?
 ID 210: 35: 8 South
 50 W
 ID 213: 8a: would like to do more
 ID 213: 20: 19 X
 ID 214: 6b: starting to be problem
 ID 214: 6r: Need some
 ID 214: 13o: As needed
 ID 214: 13r: [circled 5 and then scribbled around it] No
 ID 214: 13t: They have so many!
 ID 214: v: ~~sewer~~ waste plant needs to be able to handle flow
 ID 219: 20: 19 X
 ID 222: 20: 19 X
 ID 223: 27: Twin home
 ID 223: 31: - 2 Days a week
 ID 225: 3: *We have had a car broken into in our neighborhood
 ID 225: 6: *We want flouride back in our water
 *Solar reimbursement rates are terrible
 ID 225: 30: Remote
 ID 226: 14: [arrows pointing from both "j" (written as #1) and "p" (written as #3) towards the following comment] pay law enforcement more, not necessarily increases numbers --> better quality force
 ID 230: 19: yes.
 ID 230: 20: yes.
 ID 230: 28: yes.
 ID 230: 32: None of your business :)
 ID 244: 13o: Dog Park!
 ID 245: 11c: N/A
 ID 245: 11h: N/A
 ID 245: 11n: N/A
 ID 245: 11o: :([maybe, not 100% sure that's what it says]
 ID 246: 14_1: see below. #1 Tear down & rebuild the blighted corner where Allens & Burger King were!!!
 ID 246: 35: Improvements suggested refer to the downtown portion of Springville.

ID 247: 6k: N/A
 ID 247: 7d: N/A
 ID 247: 10e: ----Dont Know
 ID 247: 10j: N/A dont have
 ID 247: 10k: N/A don't have
 ID 247: 35: <---- no high speed in our area.
 ID 253: 30: retired from Provo + Springville
 ID 255: 35: [respondent drew a box around the highways] Accessing either highway sucks the life (and ~30 minutes of my day) right out of me.
 ID 257: 14_3: IMPROVING TRAFFIC FLOW – SLOW DOWN
 ID 259: 2b: ?
 ID 259: 10b-10f: don't know [written one in large letters]
 ID 263: 6q: not enough of the right kind of development
 ID 263: 9l: our main intersections do not reflect well on our community
 Allen's vacant lot
 ID 263: 9m: [arrow pointing to the circled 2] if warehouses are the majority of new business.
 ID 263: 13t: the library already does an amazing job
 ID 263: 14_1: revitalize downtown
 ID 263: 14_2: more **quality** services for families
 ID 263: 17b: [after the circled 5] ✓✓✓✓
 ID 263: 17f: [after the circled 5] ✓✓✓
 ID 263: 35: [rather than put an X, the respondent highlighted a swath of the map mostly in area 1. They also highlighted a portion of Main Street from the intersection with 1400 North to the intersection with 400 South]
 ID 265: 7a: N/A
 ID 265: 9l: ? no direct knowledge
 ID 265: 10b: I don't know
 ID 265: 10c: I don't know
 ID 265: 10f: Don't know
 ID 265: 11a: Don't know
 ID 265: 11j: need more
 ID 265: 13f: MORE TRAILS
 ID 265: 13q: see j.
 ID 265: 13s: [underlined "repairing" in question text]
 ID 265: 13y: on private property
 ID 265: 13: [added another item of their own at the end] z. moving all utility lines underground. [marked it as a "5" importance]
 ID 265: 14_2: Moving all utility lines underground
 ID 265: 14_3: reducing crime --> which may be directly related to illegal drug use & alcohol!
 ID 265: 31: Hybrid
 ID 267: 10a-f: }Don't know
 ID 267: 29: Self-employed
 ID 270: 18: Because it is so hard to work with the city to build or start a business!
 ID 271: 4b: ?

ID 271: 5: others – don't know
ID 271: 7a: ?
ID 271: 8: homebound.
ID 271: 14: none.
ID 271: 17: ?
ID 271: 32: Unknown.
ID 272: 2g: N/A
ID 272: 6f: ?
ID 272: 6g: ?
ID 272: 6h: ?
ID 272: 6j: ?
ID 272: 7a: N/A - Don't use
ID 272: 9a: ?
ID 272: 9c: ?
ID 272: 9f: ?
ID 272: 9g: ?
ID 272: 9h: ?
ID 272: 9i: ?
ID 272: 9j: ?
ID 272: 9k: ?
ID 272: 9l: ?
ID 272: 9m: ?
ID 272: 10f: ?
ID 272: 10g: ?
ID 272: 10p: ?
ID 272: 12: ?!
ID 272: 13g: ?
ID 272: 13: No more roundabouts – please more traffic lights – Center St. 4 way & west of high school 4-way stops. PLEASE!
ID 272: 14: What are you doing with the \$3 mil property you bought w/ tax dollars & renting back to someone?!
ID 272: 17b: ?
ID 272: 17c: ?
ID 272: 17d: ?
ID 272: 17g: It's good now
ID 272: 19: N/A
ID 272: 20: N/A
ID 272: 25: N/A
ID 272: 30-31: [crossed out] Not applicable
ID 272: 32: Not applicable
ID 276: 14_e: But not for apts & condensed building
ID 276: 27: ? 55 & older
ID 279: 6k: Fees are too high

ID 279: 6s: My neighbor has a pile of household garbage + beer cans. Occasionally he hauls it off. We have Norway Rats! His answer is 7 cats

ID 279: 9i and j: 200 East + 300 North

ID 279: 10m: Too much!

ID 279: 13y: Norway Rats!

ID 279: 16e: Want a baffle

ID 280: underneath 2: city parks do have some tagging

ID 280: 24: "French, Spanish, Korean"

ID 293: 14_1: traffic

ID 293: 14_2: housing

ID 293: 14_3: roads

ID 294: 5_a: N/A I don't pay-my landlady does.

ID 294: 5_g: N/A

ID 302: 17a: & keep old (written above question text "attract new types")

ID 302: 27: Residence above business

ID 302: 35: Please include us in the city street lights etc.

ID 306: 4a: wild animal

ID 306: 6d: ?

ID 306: 6e: ?

ID 306: 6f: ?

ID 306: 10h: ?

ID 306: 10o: ?

ID 306: 11l: ?

ID 306: 11m: ?

ID 313: 14_1: Traffic (But should improve with new exit)

ID 318: 13o: *5 circled with three arrows* THIS

ID 318: 35: arrows are drawn to the north east part of the map saying "create sidewalks here" and "side walk ramps here"

ID 322: 20: 19X

ID 327: 8a: *canyon residents should get a free library pass!

ID 327: 8k: *canyon residents should reviece parking passes!

ID 327: written underneath 8: ALL of our shopping is done locally + we support Springville + Springville business.

ID 327: 16g: we do not need multiple auto supplies, McDonalds, + pizza. We do need more restaurants + shops.

ID 327: 18: next to circled 9: great place to live

ID 328: 20: 19X

ID 330: 10a: ?

ID 330: 10b: ?

ID 331: 5g: City manager salary!

ID 332: 6b: next to circled 4: 400 South

ID 332: 14 #3: next to answer y: (provide free recycle)

ID 332: 27: next to checked apartment (3-4 units): condo

ID 334: 6j: next to circled 5: need secondary water!

ID 334: 6s: next to circled 5: lots of trashy homes- need to require them to clean up!
 ID 334: 10i: next to circled 2: too expensive
 ID 334: 14 #2/3: next to letters y and j: more of a neighborhood problem!
 ID 335: 14 #2: developing additional parks
 ID 335: 29: self-employed
 ID 336: 1b: more murders occur here than provo or orem.
 ID 348: 2b: ?
 ID 348: 6d: ?
 ID 348: 6g: ?
 ID 348: 6i: sales tax or property tax?
 ID 348: 10f: ?
 ID 348: 13l: ?
 ID 348: 27: 55+ community
 ID 350: 13: NO COMMENT
 ID 351: on envelope: P.s. our freeway on and off ramps need some serious landscaping. We are "Art City" and it sure doesn't show at the entrances to our beautiful little city!
 ID 352: 8: *My situation makes this section N/A, It should not "count".
 ID 352: 9m: efforts, yes, but locations, styles, designs, etc, NO "hodge-podge" now
 ID 532: 16d: (except motor-cycles)
 ID 532: 17c: *the kind of effort is KEY. "Efforts" is far too vague....
 ID 353: 14: Dog park! 5
 ID 355: 2g: don't go to parks
 ID 355: 3e: ? Don't know
 ID 355: 4c: Don't walk in parks at night
 ID 355: 6d: I don't know
 ID 355: 6e: I don't know
 ID 355: 6f: I don't know
 ID 355: 6p: too many high density developments
 ID 355: 9c: IDK
 ID 355: 9i: IDK
 ID 355: 9m: IDK
 ID 355: 10f: IDK
 ID 355: 10o: IDK
 ID 355: 11b: IDK
 ID 355: 11f: don't use
 ID 355: 11g: don't use
 ID 355: 11h: don't use
 ID 355: 11k: IDK
 ID 355: 11n: don't use
 ID 355: 11q: IDK
 ID 355: 13e: IDK
 ID 355: 13n: don't use
 ID 355: 13o: don't use

ID 355: 13: this is a very long survey! Many of the questions are asked twice, only in a different way

ID 355: page 7: okay, that's it I'm done!

ID 357: 20: 19X

ID 359: 14_2: developing downtown (Allen's block)

ID 360: 29: self employed

ID 361: 20: 19X

ID 362: 2c: they are nearby in SF

ID 370: 14_1: f!!!

ID 374: 2b: ? NO Kids.

ID 374: 6p: Too many houses on west side

ID 374: 9f: we'll see when the off ramp is done

ID 374: 11j: need more

ID 374: 13o: How about a really big park?

ID 374: 16d: school nearby

ID 381: 14_1: public safety

ID 381: 14_2: public works

ID 381: 14_3: lowering taxes

ID 387: 14_1: b 400 SOUTH

ID 389: 14_1: R!!!

ID 394: 5g: ?

ID 394: 13: I am quite plased with how Springville is run. I am happy here and have no opinon with the questions not answered.

ID 397: on the backside of envelope: round sticker that says "THANK YOU" with a ladybug on a flower

ID 400: 9j: 400 E. is a mess

ID 400: 19X

ID 415: 14_3: decrease housing for low income people

ID 416: 5h: ?

ID 416: 6a: Speed

ID 416: 6g: ?

ID 416: 9i: ?

ID 416: 11: [the word "quality" in the question text is underlined]

ID 416: 11h: \$↑

ID 416: 11p: Sundays closed

ID 416: 13: [the words "additional funds" in the question text is underlined] \$

ID 416: 13: [the letters "j." and "l." are circled and have arrows drawn between them]

ID 416: 18: ["Springville City and its services" in the question text is underlined]

ID 416: 22: + [next to "Master's Degree"]

ID 416: 30: [all the responses are circled]

UT Co & surrounding

+Wasatch

+Summit

+Juab Counties

Etc.

ID 416: 31: sometimes
 ID 420: 6l: N/A, septic tank
 ID 420: 6m: N/A
 ID 420: 7a: ?
 ID 420: 10a-f: "N/A" we live in Kelly's Grove, & have never used these services
 ID 420: 10h: N/A
 ID 420: 10j: N/A
 ID 420: 10l: N/A
 ID 420: 10n: N/A
 ID 420: 10p: Never been
 ID 420: 11a: (no idea!)
 ID 420: 11h: (We live on #16)
 ID 420: 11n: (no young kids)
 ID 420: 35: Kelly's Grove -->
 ID 421: 6s: * We live by fire hazard homes that city doesn't care about!
 ID 421: 13y: *this drops property values
 ID 421: 14_1: Fine people or shut off their utilities
 ID 423: 20: 19 X
 ID 424: 14_1: More things for teens
 ID 427: 32: not your business
 ID 429: 14_1: Police patrols
 ID 429: 14_3: Remove trash at owner's expense!
 ID 433: 6: 900S Speed before & after school
 ID 433: 6: Would like green waste in fall & spring
 ID 434: 14_3: (Allen's empty store & lot!!)
 ID 435: 5g: ?
 ID 439: 14_1: Senior Support
 ID 439: 14_2: Traffic on Main
 ID 439: 14_3: Affordable housing
 ID 439: 30: Roosevelt
 ID 440: 5a: define value
 ID 440: 6h: Allen's parking lot is an eyesore
 ID 440: 13a-b: >go together
 ID 440: 13v-w: what improvement? How is it different from what we have
 ID 441: 3b: porch pirates
 ID 441: 6h: ALLENS
 ID 441: 11j: Need more bike/run paths locally
 ID 441: 11q: New sand needed
 ID 441: 14_3: Bringing in shopping/Experiences to Springville
 ID 442: 30: Colorado Springs
 ID 444: 35: great survey
 ID 444: 35: great mayor & council
 ID 445: 31: Hybrid

ID 446: 21: Non-Resident- Canyon.
 ID 446: 35: 4 mi ---> X
 ID 447: 9_m: (Just because I don't know)
 ID 447: 14: If fix up main street was on here, that would be #2
 ID 447: 17b: !!!
 ID 454: 14_1: Traffic
 ID 455: 14: [illegible] service up Canyon Rd
 ID 458: 27: condo
 ID 463: 14_3: y again!
 ID 468: 6_c-g: Not aware
 ID 469: 35: MORNING SIDE DEVELOPMENT
 ID 471: 35: BAD!
 ID 472: 14_1: traffic!
 ID 472: 14_3: preserving & improving what we have #4: increasing Library collection 😊
 ID 472: 35: Thanks again. We <3 Springville more than all the years we Lived in Provo.
 ID 477: 14_2: Traffic in Neighborhoods
 ID 479: 14_3: Parks/youth rec
 ID 481: 17_b: keep old buildings
 ID 481: 32: Sufficient for our needs.
 ID 482: 8_k: don't know about this
 ID 482: 9_m: I think we have enough businesses. Maybe a trader Joes would be nice? Otherwise we have way too many gas stations and carwashes and banks. For the love! The lack of master plans is insane
 ID 482: 9_f: I don't want wider roads
 ID 482: 15_b: Rude
 ID 482: 28: Too expensive to buy
 ID 483: 14_1: Traffic safety
 ID 485: 6_a: on artey street 400 E.
 ID 485: 6_g: ?
 ID 485: 11_d: Needs some redesign of hottub- workout equipment
 ID 485: 14_1: (400 E. especially 400 N --> Center st)
 ID 485: 14_3: (If you patrol 400 E. Constantly your tickets would fund the salary!)
 ID 485: 15_a: haven't used recently
 ID 485: 16_d: and noise of traffic
 ID 485: 35: Thank you!
 ID 488: 3_c. We live close to mtns =)
 ID 490: 14_3: Aquire open space (not for commercial use)
 ID 491: 6_l: 6 (circled)
 ID 493: 27: condo
 ID 494: 11_e: ?
 ID 495: 9: I honestly don't know what's being done...
 ID 498: 9_m: I don't want it to grow like Spanish Fork
 ID 498: 14: Why are we not still a "tree city" like Mapleton?

ID 500: 8_e: too inaccessible to use
ID 500: 35: This intersection is Dangerous and needs to be fixed!
ID 501: 29_4: disabled
ID 502: 23: American
ID 503: 13_y:  (three stars)
ID 506: 32: NUNYA
ID 506: 35: That would take anonymity away
ID 507: 14_1: Reducing garbadge fees
ID 512: 6_b:  (two stars)
ID 512: 14_1: Traffic Control
ID 512: 14_3: Additional Roads
ID 517: 14_1: utilitie
ID 517: 14_2: crime
ID 517: 14_3: recreation
ID 518: 9: I don't know.
ID 518: 27: condo
ID 518: 28: My exhusband owns & I live here free
ID 519: 32: NA
ID 520: 11_a: Duh!
ID 520: 20: 1970's
ID: 525: 2_b: N/A
ID 526: 20: 20✓ (check mark)
ID 527: 6_a: ++ terrible
ID 527: 11_a: we need a Sexton!
ID 530: 6_b: +
ID 530: 10_a: ++
ID 530: 10_b: ++
ID 530: 10_c: ++
ID 530: 10_d: ++
ID 530: 10_e: ++
ID 530: 10_k: ++
ID 530: 10_o: ++
ID 530: 10_p: ++
ID 530: 11_a: ++
ID 530: 11_b: ++
ID 530: 11_g: ++
ID 530: 11_h: ++
ID 530: 11_i: ++
ID 530: 11_j: ++
ID 530: 11_l: ++
ID 530: 11_n: ++
ID 530: 11_p: ++
ID 530: 11_q: ++

ID 530: 13_k: TRAX
ID 530: 13_o: Like Spanish Fork
ID 531: 10_f: N.A.
ID 533: 14_1: Traffic
ID 533: 17_2: Open space Better zoning -
ID 534: 10_a: Never used
ID 534: 10_b: Never used
ID 534: 10_c: Never used
ID 535: 35: Fix!! (arrow pointing to an X in neighborhood 4)
ID 537: 14_1: Preventing High Density Housing
ID 537: 14_2: Keeping open green space.
ID 537: 14_3: limiting growth!
ID 539: 13_f: need more!
ID 539: 14_1: Bike trails
ID 539: 14_2: Open Space
ID 539: 14_3: police downtown
ID 540: 8_i: ?
ID 543: 9_l: quit it!
ID 543: 9_m: same w/ this stay small!!
ID 543: 13: we need to keep bus mobile
ID 543: 13_e: !!!
ID 550: 14: A better way in and out of our city – 1 way either is not sufficate
ID 550: 15_d: not friendly
ID 553: 2_b: N/A
ID 559: 14_1: Increase housing
ID 559: 14_2: open space
ID 559: 14_3: Police presence downtown
ID 561: 14_1: more open space
ID 561: 20: 1940's
ID 566: 14_2: Trail System
ID 566: 14_3: Traffic
ID 567: 14_1: police
ID 567: 14_2: streets
ID 567: 14_3: traffic
ID 573: 21: But that was 20 years ago only returned 3 ½ months ago
ID 574: 30: All over
ID 578: 30: All over
ID 580: 14_1: transportation for handicap & seniors
ID 580: 14_2: traffic
ID 580: 14_3: police
ID 586: 9_c: X (to the right of 5)
ID 586: 9_h: X (to the right of 5)
ID 586: 9_i: X (to the right of 5)
ID 586: 14: R

ID 591: 32: not answering

ID 598: 5_c: way to many multi unit complex in busy areas

ID 598: 9_f: will see when the new off ramp is Done.

ID 598: 10_b: N/A

ID 598: 10_k: expensive

ID 598: 13_o: sports park yes

ID 598: 20: 1822

ID 598: N/A

2025 SPRINGVILLE CITIZENS' VIEWPOINTS

Copy of Original Paper Questionnaire

Springville Citizens' Viewpoints



Your opinions count!

1. To start, we would like to know how you feel about Springville as a place to live. Please circle the number that best reflects how you rate each of the following aspects of Springville: (circle your answer)

	Extremely Poor	Very Poor	Poor	Just Average	Good	Very Good	Extremely Good
a. the overall quality of life in Springville	1	2	3	4	5	6	7
b. the overall quality of your neighborhood	1	2	3	4	5	6	7

2. Please rate each of the following characteristics of Springville: (circle your answer)

	Extremely Poor	Very Poor	Poor	Just Average	Good	Very Good	Extremely Good
a. the overall appearance of the city	1	2	3	4	5	6	7
b. the quality of K-12 schools in Springville	1	2	3	4	5	6	7
c. shopping opportunities	1	2	3	4	5	6	7
d. recreational opportunities	1	2	3	4	5	6	7
e. opportunities to attend cultural activities ...	1	2	3	4	5	6	7
f. access to high speed internet service	1	2	3	4	5	6	7
g. the quality of city parks	1	2	3	4	5	6	7

3. How safe do you feel from the following happening to you in Springville: (circle your answer)

	Extremely Unsafe	Very Unsafe	Somewhat Unsafe	Neither Safe nor Unsafe	Somewhat Safe	Very Safe	Extremely Safe
a. violent crimes (<i>assault, rape, robbery, murder</i>)	1	2	3	4	5	6	7
b. property crimes (<i>burglary, theft, vandalism</i>)	1	2	3	4	5	6	7
c. hillside fires near your home	1	2	3	4	5	6	7
d. flooding	1	2	3	4	5	6	7
e. earthquakes	1	2	3	4	5	6	7

4. How safe would you feel walking alone at night: (circle your answer)

	Extremely Unsafe	Very Unsafe	Somewhat Unsafe	Neither Safe nor Unsafe	Somewhat Safe	Very Safe	Extremely Safe
a. in your neighborhood	1	2	3	4	5	6	7
b. in Springville's downtown area	1	2	3	4	5	6	7
c. in Springville parks	1	2	3	4	5	6	7

5. Please circle how much you disagree or agree with the following statements: (circle your answer)

		Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
a.	I receive good value for the city taxes I pay	1	2	3	4	5
b.	I am aware of the overall direction that the city is taking	1	2	3	4	5
c.	I am pleased with the overall direction that the city is taking ...	1	2	3	4	5
d.	Springville's government welcomes citizen involvement	1	2	3	4	5
e.	Springville's elected officials care what people like me think ...	1	2	3	4	5
f.	I feel included as part of the Springville community	1	2	3	4	5
g.	my local tax dollars are being spent wisely	1	2	3	4	5
h.	my local government responds promptly to citizen concerns...	1	2	3	4	5

6. To what degree do you feel the following are a problem in Springville: (circle your answer)

	Not a Problem	Minor Problem	Important Problem	Major Problem	Extreme Problem	
a.	traffic in neighborhoods	1	2	3	4	5
b.	traffic on the city's main streets	1	2	3	4	5
c.	crime	1	2	3	4	5
d.	drugs	1	2	3	4	5
e.	gangs	1	2	3	4	5
f.	graffiti	1	2	3	4	5
g.	underage drinking	1	2	3	4	5
h.	physical appearance of downtown Springville ...	1	2	3	4	5
i.	city taxes	1	2	3	4	5
j.	water rates	1	2	3	4	5
k.	electric rates	1	2	3	4	5
l.	sewer rates	1	2	3	4	5
m.	garbage collection rates	1	2	3	4	5
n.	lack of recreational activities for families	1	2	3	4	5
o.	street repair (<i>potholes, crack repair, etc.</i>)	1	2	3	4	5
p.	population growth	1	2	3	4	5
q.	too much commercial development	1	2	3	4	5
r.	high density residential growth	1	2	3	4	5
s.	Junk, garbage, and weeds around homes	1	2	3	4	5

7. Please rate each of the following characteristics of Springville: (circle your answer)

	Extremely Poor	Very Poor	Poor	Just Average	Good	Very Good	Extremely Good	
a.	bus service	1	2	3	4	5	6	7
b.	drinking water quality	1	2	3	4	5	6	7
c.	water pressure in your home	1	2	3	4	5	6	7
d.	power system reliability	1	2	3	4	5	6	7
e.	shopping opportunities	1	2	3	4	5	6	7

8. About how many times have you or other household members done the following in the past year: (circle your answer)

	0 Times	1-4 Times	5-9 Times	10-19 Times	20-29 Times	30+ Times
a. used the Springville public library	1	2	3	4	5	6
b. visited a Springville City park	1	2	3	4	5	6
c. accessed the Springville City website	1	2	3	4	5	6
d. played golf at the Hobble Creek Golf Course	1	2	3	4	5	6
e. used a Springville pedestrian or bike trail	1	2	3	4	5	6
f. visited Kelly's Grove, Rotary Park, or Jolley's Ranch Canyon Park ...	1	2	3	4	5	6
g. taken yard waste to the city's compost facility	1	2	3	4	5	6
h. visited the Springville Art Museum	1	2	3	4	5	6
i. visited the Clyde Recreation Center	1	2	3	4	5	6
j. taken children to the Springville Civic Center splash pad	1	2	3	4	5	6
k. visited Wayne Bartholomew Family Park and Pond	1	2	3	4	5	6

9. Please circle how much you agree that adequate measures are being taken by the Springville City government to:

(circle your answer)

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
a. protect the natural environments of Springville (<i>open space, air quality, water supplies and quality, etc.</i>)	1	2	3	4	5
b. protect your quality of life	1	2	3	4	5
c. provide access to services for disabled residents	1	2	3	4	5
d. prepare the community for an emergency	1	2	3	4	5
e. provide recreation opportunities in the community	1	2	3	4	5
f. reduce traffic congestion	1	2	3	4	5
g. maintain public infrastructure (<i>such as roads, bridges, water and sewer lines, public buildings, etc.</i>)	1	2	3	4	5
h. control graffiti	1	2	3	4	5
i. reduce drug activity	1	2	3	4	5
j. reduce speeding on neighborhood streets	1	2	3	4	5
k. revitalize older neighborhoods	1	2	3	4	5
l. provide good neighborhood planning for new developments (<i>access to parks, open space, traffic flow</i>)	1	2	3	4	5
m. encourage new businesses to locate in Springville	1	2	3	4	5

10. How would you rate the quality of each of the following Springville City services: (circle your answer)

	Extremely Poor	Very Poor	Poor	Just Average	Good	Very Good	Extremely Good
a. police services	1	2	3	4	5	6	7
b. police response times	1	2	3	4	5	6	7
c. fire services	1	2	3	4	5	6	7
d. emergency medical/ambulances	1	2	3	4	5	6	7
e. ambulance response times	1	2	3	4	5	6	7
f. animal control	1	2	3	4	5	6	7
g. condition of streets and road surfaces	1	2	3	4	5	6	7
h. garbage collection	1	2	3	4	5	6	7
i. water services	1	2	3	4	5	6	7
j. sewer services	1	2	3	4	5	6	7
k. electric services	1	2	3	4	5	6	7
l. snow removal	1	2	3	4	5	6	7
m. street lighting	1	2	3	4	5	6	7
n. condition of sidewalks	1	2	3	4	5	6	7
o. library services	1	2	3	4	5	6	7
p. Springville Art Museum	1	2	3	4	5	6	7

11. How would you rate the quality of each of the following Springville City services: (circle your answer)

	Extremely Poor	Very Poor	Poor	Just Average	Good	Very Good	Extremely Good	Never Used
a. cemetery	1	2	3	4	5	6	7	0
b. recreation programs and classes	1	2	3	4	5	6	7	0
c. services to seniors	1	2	3	4	5	6	7	0
d. recreation center	1	2	3	4	5	6	7	0
e. city planning and zoning	1	2	3	4	5	6	7	0
f. Springville City's website	1	2	3	4	5	6	7	0
g. city campgrounds in Hobble Creek canyon	1	2	3	4	5	6	7	0
h. Hobble Creek Golf course	1	2	3	4	5	6	7	0
i. residential recycling programs	1	2	3	4	5	6	7	0
j. walking and biking paths	1	2	3	4	5	6	7	0
k. trash and weed control on private property	1	2	3	4	5	6	7	0
l. yard waste compost facility	1	2	3	4	5	6	7	0
m. flood control	1	2	3	4	5	6	7	0
n. city sponsored sports programs	1	2	3	4	5	6	7	0
o. quality of the online bill-paying service	1	2	3	4	5	6	7	0
p. the Springville Civic Center splash pad	1	2	3	4	5	6	7	0
q. Wayne Bartholomew family park and pond	1	2	3	4	5	6	7	0

12. Overall, how would you rate the quality of services provided by Springville City? (circle your answer)

	Extremely Poor	Very Poor	Poor	Just Average	Good	Very Good	Extremely Good
	1	2	3	4	5	6	7

13. Below are some suggestions that Springville citizens have mentioned as possible ways to improve the City. What priority level do you think the City should give to requests for additional funds to make each of the suggested improvements? (circle your answer)

.... spend additional funds for:	Very Low Priority	Low Priority	Moderate Priority	High Priority	Very High Priority
a. improving traffic flow	1	2	3	4	5
b. reducing traffic	1	2	3	4	5
c. providing additional youth recreational sports programs	1	2	3	4	5
d. preserving historic buildings and historic neighborhoods	1	2	3	4	5
e. acquiring more open space land	1	2	3	4	5
f. improving pedestrian and bike trails	1	2	3	4	5
g. increasing services for seniors	1	2	3	4	5
h. adding more space for arts/cultural events	1	2	3	4	5
i. increasing art in public places	1	2	3	4	5
j. reducing crime	1	2	3	4	5
k. providing additional transportation options	1	2	3	4	5
l. reducing illegal drug use	1	2	3	4	5
m. providing additional adult recreational sports programs	1	2	3	4	5
n. increasing the library's book collection	1	2	3	4	5
o. developing additional parks	1	2	3	4	5
p. increasing police presence in your neighborhood	1	2	3	4	5
q. increasing police presence in downtown areas	1	2	3	4	5
r. increasing housing for low or moderate income people	1	2	3	4	5
s. repairing/construction of public streets	1	2	3	4	5
t. increasing library's special programs (<i>story time, movie making, etc.</i>)	1	2	3	4	5
u. increasing fire protection	1	2	3	4	5
v. improving water and sewer systems	1	2	3	4	5
w. increasing water supplies	1	2	3	4	5
x. providing access to high speed internet	1	2	3	4	5
y. reducing junk, weeds, and garbage in the city	1	2	3	4	5

14. From the list above, what three improvements would you pick as your top three priorities for additional funds? List in order of preference with #1 being your top priority for improvement.

Write in the letter (a to v) from question #13

#1 _____ #2 _____ #3 _____

15. Please rate the quality of customer service you have received at the following Springville facilities:

(circle answer for each location)

	Extremely Poor	Very Poor	Poor	Just Average	Good	Very Good	Extremely Good	Never Used
a. Clyde Recreation Center	1	2	3	4	5	6	7	0
b. library	1	2	3	4	5	6	7	0
c. utility and billing office	1	2	3	4	5	6	7	0
d. parks and recreation offices	1	2	3	4	5	6	7	0
e. community development office	1	2	3	4	5	6	7	0

16. Please rate the quality of each of the following in your neighborhood: (circle your answer)

	Extremely Poor	Very Poor	Poor	Just Average	Good	Very Good	Extremely Good
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a. sense of community in your neighborhood	1	2	3	4	5	6	7
b. cleanliness and attractiveness of neighborhood	1	2	3	4	5	6	7
c. safety of neighborhood	1	2	3	4	5	6	7
d. speed and volume of traffic in the neighborhood ...	1	2	3	4	5	6	7
e. street lighting	1	2	3	4	5	6	7
f. closeness to parks	1	2	3	4	5	6	7
g. access to shopping opportunities	1	2	3	4	5	6	7
h. adequacy of streets, sidewalks, and curbs	1	2	3	4	5	6	7

17. Please tell us how strongly you support or oppose each item below: (circle your answer)

	Strongly Oppose	Oppose	Equally Support & Oppose	Support	Strongly Support
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a. financial incentives to attract new types of retail business to Springville ..	1	2	3	4	5
b. efforts to revitalize downtown Springville	1	2	3	4	5
c. efforts to include more affordable housing in new developments	1	2	3	4	5
d. expansion of youth activities and facilities	1	2	3	4	5
e. mandatory measures to conserve water	1	2	3	4	5
f. expand efforts to enforce existing city codes concerning junk, garbage, and weeds on property	1	2	3	4	5
g. improve emergency services	1	2	3	4	5

18. Based on your interactions with Springville City, how likely are you to recommend Springville City and its services to a friend or colleague? (circle the number that best represents how likely you would be to recommend Springville City)

Not likely					Very likely				
1	2	3	4	5	6	7	8	9	10

Now a few last questions about you. These questions will only be used for statistical comparisons.

19. What is your sex? male female

20. In what year were you born? 19 or 20

21. In total, how many years have you lived in Springville? years

22. What is the highest grade or level of education that you have completed? *(check one)*

1-11th grade High School Diploma Some College Associate Degree Bachelor's Degree Masters Degree Ph.D., M.D., etc. J.D., etc.

23. Which category best describes the ethnic or racial group that you identify yourself with. Is it ...? *(check one)*

Hispanic/Latino African-American/Black Asian/Pacific Islander White Native American Other

24. Is there any language other than English regularly spoken at home? *(check one)* yes no

25. In total, how many people, including yourself, currently live in your household? *(total)*

26. What is your current marital status? *(check one)*

married separated due to marital problems divorced widowed never married

27. Which category best describes the house or apartment/townhouse you live in? *(check one)*

single family house duplex (2 units) apartment (3-4 units) apartment (5 or more units) mobile home other

28. Do you own or rent the house or apartment where you live? *(check one)* own rent

29. What is your current employment status? Are you: *(circle one)*

- 1 employed in a full-time job for pay
- 2 employed in a part-time job for pay
- 3 a homemaker who does not work outside the home
- 4 retired
- 5 a student
- 6 unemployed

30. Where is your work located? *(circle one)*

- 1 Springville
- 2 Provo
- 3 Spanish Fork
- 4 Orem
- 5 Other (city?)

31. Do you telecommute to your job from your residence in Springville? *(circle one)*

- 1 yes
- 2 no

32. If you consider all of your earnings, investments, and personal income, about how much was your total family income last year (2024)? Was it: *(check one)*

less than \$15,000 \$35,000-\$49,999 \$75,000-\$99,999 \$125,000-\$149,999
 \$15,000-\$34,999 \$50,000-\$74,999 \$100,000-\$124,999 \$150,000 or more

33. What do you like most about living in Springville? (write in your answer)

34. What is one thing that you feel the City could do to make Springville a better place to live? (write in your answer)

35. To help us know what neighborhood you talked about, please put a visible "X" on the map near the location of your home. Do not use a dot — use an "X" so we know the right neighborhood. (Remember, this is a totally anonymous survey. Without knowing your neighborhood, the City will not know where improvements in services need to be made.)

