

## **Request for Information (RFI)**

### **Transformative Solutions for Asset Management & Community Development**

West Valley City is seeking information from qualified vendors interested in partnering with the City to deliver innovative, modern solutions for two core municipal platforms:

- Computerized Maintenance Management System (CMMS) / Enterprise Asset Management (EAM)
- Community Development & Permitting System

The City's goal is to leverage advanced technology, AI strategy, and automation to enhance engagement with citizens and deliver measurable value to the community. Responses to this RFI will inform internal planning, budgeting, and future procurement processes.

#### **SECTION 1 – CMMS / Enterprise Asset Management**

West Valley City currently utilizes Cityworks for asset management. Managed assets include streets, right-of-way, traffic signs/signals, stormwater facilities, street lights, and sanitation services. Fleet assets (vehicles and equipment) will also be included. The City does not manage water or sewer utilities.

Vendor Response Requested (up to 3 pages):

- Cost Summary:
  - Annual software subscription
  - Licensing for up to 400 users
  - 5-year software licensing estimates
  - Professional services/implementation costs (please provide a pricing range for cities similar in size to West Valley City)
- Project Implementation Outline:
  - Scope of work overview
  - Estimated project duration
  - Implementation timeline for a city of similar size/complexity
- Data Migration:
  - Migration from Cityworks; your approach and experience with this type of migration
- Innovation & Modernization:

- Cloud-native architecture
- Mobile application and mobile solutions
- GIS integration
- Artificial intelligence & automation
- Modern, easy-to-use user interface for employees and citizens
- APIs, open platform design, and integration capabilities

## **SECTION 2 – Community Development & Permitting**

West Valley City uses Cityworks for community development functions, supporting full planning, zoning, permitting, building inspections, code enforcement, business licensing, engineering reviews, and fire inspections workflows.

Vendor Response Requested (up to 3 pages):

- Cost Summary:
  - Annual software subscription
  - Licensing for up to 400 users
  - 5-year software licensing estimates
  - Professional services/implementation costs (please provide a pricing range for cities similar in size to West Valley City)
- Project Implementation Outline:
  - Scope of work overview
  - Estimated project duration
  - Implementation timeline for a city of similar size/complexity
- Data Migration:
  - Migration from Cityworks; your approach and experience with this type of migration
- Innovation & Modernization:
  - Cloud-native architecture
  - Mobile application and mobile solutions
  - Mobile-friendly citizen/contractor portals
  - Workflow automation and AI-enabled reviews

- GIS integration
- Modern, easy-to-use user interface for employees and citizens
- APIs, open platform design, and integration capabilities

### **General Guidance**

- This RFI is intended to form the foundation for estimating project costs and developing a budgetary framework. Any future procurement will be done through a Request for Proposals.
- Selected vendors may be invited for presentations or demonstrations.
- Vendors should use their best judgment regarding pricing estimates based on the City's size and previous implementation experience.
- West Valley City strongly values innovation, modernization, AI strategy, automation, and open extensibility in candidate solutions.

### **Response Format & Page Limits**

- Executive Summary describing company and technology differentiation: up to 2 pages
- CMMS / Asset Management Section: up to 3 pages
- Community Development & Permitting Section: up to 3 pages
- Appendix (no page limit):
  - Product brochures
  - Example reports, dashboards, and supporting materials
  - References and case studies

Total maximum length: 8 pages (excluding appendix)

Responses must be received no later than **06:00 P.M. local prevailing time**, as conclusively established by the clock on <https://utah.bonfirehub.com>, on **November 30, 2025**. All responses shall be submitted through Bonfire and alternative methods of submission shall not be accepted. Responses shall reflect the best and most current information and offer.

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Vendors are encouraged to distinguish themselves in terms of technology and company vision in their executive summary. Responses should clearly address cost structure, technical modernization, project approach, and migration experience for both solution areas.