



Public
Utilities

Salt Lake City Public Utilities Rate Changes FY 2025-2026

*Salt Lake City Council Work Session
May 20, 2025*

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Water Rate Changes

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Monthly Water Charge

- Monthly charge is a fixed fee based on meter size.
- New charge better reflects the fixed costs of utility operations and infrastructure costs.
- Applies to residential and non-residential customers.
- Rate stabilization is removed, resulting in a decreased monthly charge.

Meter Size (Inches)	2025	2026	\$ Change
3/4	24.33	22.48	-1.85
1	38.95	28.57	-10.38
1 1/2	113.81	43.66	-70.15
2	126.90	61.85	-65.05
3	525.46	110.40	-415.06
4	564.67	164.95	-399.72
6	673.71	316.43	-357.28
8	804.51	498.28	-306.23
10	1,371.37	710.49	-660.88
12	*	1,036.26	



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Residential Water Usage Rates

- Maintain inclining block rate structure from existing rates.
- Block rates apply year-round rather than summer only.
- Less water usage in each block.
- Increase in CCF charge in each block.

2025 Rate Structure

Block	Current
Flat Rate	All Usage
Block 1	1 - 10 ccf
Block 2	11 - 30 ccf
Block 3	31 - 60 ccf
Block 4	>61 ccf

2026 Rate Structure

Block	Current
Block 1	1 - 5 ccf
Block 2	6 - 10 ccf
Block 3	11 - 40 ccf
Block 4	>40 ccf

Flat Rate or Block	2025 Rate per CCF
Winter Rate Structure (November - March)	
Flat Rate	2.09
Summer Rate Structure (April - October)	
Block 1	2.09
Block 2	2.85
Block 3	3.95
Block 4	4.22

Block Rates	2026 Rate per CCF	\$ Change
	*	
2026 Rates - Year Round		
Block 1	2.84	0.75
Block 2	3.49	0.64
Block 3	4.46	0.51
Block 4	4.92	0.70

*Rate does not apply Block rates in use year round at 7/1/2025



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Non-Residential and Multi-Family Usage Rates

- Block rates no longer apply to non-residential and multi-family customers.
- Uniform rate structure, with a higher uniform rate in the summer.

Flat Rate or Block	2025 Rate per CCF
Winter Rate (November - March)	
Flat Rate	2.27
Summer Rate (April - October)	
Block 1	2.27
Block 2	3.12
Block 3	4.34
Block 4	4.61

Seasonal Rate	2026 Rate per CCF	\$ Change
Winter Rate (November - March)		
Flat Rate	2.18	-0.09
Summer Rate (April - October)*		
Flat Rate	3.53	1.26
	-	
	-	
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Example Monthly Water Rate Change Impacts

- Minimum and low residential use usually reflects indoor household consumption.
- Medium and high residential use usually reflects both indoor and outdoor water consumption.
- Non-residential uses vary greatly depending on how the water is being consumed.

Account Type	Monthly Usage	Meter Size	2025	2026	\$ Change
Residential Minimum Use	6 ccf	3/4	\$36.93	\$40.71	\$3.78
Residential Low Use	8 ccf	3/4	\$41.13	\$47.15	\$6.02
Residential Medium Use	21 ccf	3/4	\$81.13	\$104.77	\$23.64
Residential High Use	61 ccf	1	\$258.51	\$304.19	\$45.68
Industrial Use	8,040 ccf	2	\$19,911.04	\$24,704.40	\$4,793.36
Commercial Use	966 ccf	2	\$2,411.51	\$2,964.69	\$553.18



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Sewer Rate Changes

1. Monthly Sewer Charge
2. Usage/Flow Rates
3. Water Quality – High Strength Charges
4. Example Impacts of Rate Changes

Monthly Sewer Charge

- Monthly sewer charge is a fixed fee and is based on dwelling unit (residential) and equivalent residential unit (non-residential).
- New charge better reflects the fixed costs of utility operations and infrastructure costs.
- Rate stabilization is removed, resulting in a decreased monthly sewer charge.
- One ERU = 4 ccf for non-residential.

Class	2025 Base Fee
3/4	7.22
1	21.21
1 1/2	56.50
2	56.50
3	287.81
4	287.81
6	287.81
8	287.81
10	287.81

Class	2026 Base Fee
Single Family	\$3.70
Duplex	\$7.40
Tri Plex	\$11.10
Multi-Family per DU*	\$3.70
Commercial per ERU**	\$3.70

*DU- Dwelling unit

**ERU - Equivalent Residential Unit



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Sewer Usage/Flow Rates

- Structural change from a waste-strength class rate to uniform usage/flow rates.
- Rate for residential is based on annual monthly winter consumption for December, January, and February.
- Rate for multi-family and commercial is based on 70% of actual water used.
- One ERU for commercial use is 4 CCF of water use.

Total Sewer Usage Rate Per CCF

Class	2025 Fee
1	7.06
2	9.17
3	12.38
4	15.56
5	18.64
6	21.81
7	Special Rate by Customer

New Rate Structure - Flow

Class	\$/CCF
Single Family	\$8.56
Duplex	\$8.56
Tri Plex	\$8.56
Multi-Family per DU*	\$8.56
Commercial per ERU**	\$9.54

*DU- Dwelling unit

**ERU - Equivalent Residential Unit



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Water Quality Rates for High-Strength Dischargers

- Waste-strength class structure changing to per unit cost per pollutant.
- Addition of Ammonia and Total Phosphorus, per regulation.
- Pollutant rates are in addition to flow charge rate.
- These customers are typically industrial.

2025 Structure
Class Structure

Block	BOD Strength mg/l	TSS Strength mg/l
1	0-300	0-300
2	300-600	300-600
3	600-900	600-900
4	900-1200	900-1200
5	1200-1500	1200-1500
6	1500-1800	1500-1800
7	>1800	>1800

2026 Structure

High Strength Charges

Class	\$/LB.	\$/CCF
BOD (>306 mg/l)	\$0.53	
TSS (>273 mg/l)	\$0.55	
NH3 (>28 mg/l)	\$2.88	
P (>6mg/l)	\$14.52	
Flow Charge		9.54



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Example Monthly Sewer Rate Change Impacts (Residential)

Sewer Rate Change
Monthly Impact on Select City Customers

Account Type	Annualized Average Winter Water Usage (CCF)	2025 Fee	2026 Fee	\$ Changes
Residential Minimum Use	2 ccf	\$21.34	\$20.82	(\$0.52)
Residential Low Use	4 ccf	\$35.46	\$37.94	\$2.48
Residential Medium Use	8 ccf	\$63.70	\$72.18	\$8.48
Residential High Use	15 ccf	\$127.11	\$132.10	\$4.99

*Industrial, commercial and institutional charges include a base fee per ERU and 70% of metered water flow effective 7/1/2025. Due to variability of fees in this class, customer rates may be calculated upon request.



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Stormwater and Streetlighting Rate Changes

1. Stormwater Monthly Charges
2. Streetlighting Monthly Charges

Monthly Stormwater Charge

- No structural change to stormwater charge.
- 5% increase in monthly charge.
- Stormwater credit maximum changed to 25%.
- New stormwater credit applied to all new developments. Phased approach to reduce stormwater credit for existing over 25%.
- Reduction in stormwater credit will reduce future rate impacts to customers as cost of service is more fairly distributed.

Account Type	ERUs	2025 Rate	2026 Rate	\$ Changes
Single and Duplex <.25 Acre	All ERU	8.33	8.75	0.42
Single and Duplex >.25 Acre	All ERU	11.63	12.25	0.62
Triplex and Fourplex	All ERU	16.64	17.50	0.86
All other Parcels	Per ERU	8.33	8.75	0.42

*1 ERU = 1 residential property or 2,500 square feet



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Monthly Streetlighting Charge

- No structural change to streetlighting charge.
- 15% increase in monthly charge.
- One ERU is one single-family residence or 75 feet of street frontage for non-residential properties.

Flat Rate or Block	2025 Rate per ERU	2026 Rate per ERU	\$ Change
Base	4.51	5.19	0.68
Group 1	6.86	7.89	1.03
Group 2	19.28	22.17	2.89
Group 3	53.02	60.97	7.95



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Understanding Rate Impacts

- Website Resources:

<https://www.slc.gov/utilities/2025-2026-budget-information/>

Rate Calculator

Customer Portal

- Customer Service

THANK YOU

Engagement

- Ensure accessibility to rate information
- Raise awareness about proposed changes
- Explain why rate changes are necessary
- Show how rates support vital services
- Ensure Council and Mayor's Office staff are prepared to answer constituent questions

Print Outreach

Postcards

- USPS mailing to all customers – 73,923 total
- One version for City + one version for County

Flyers

- Distributed by partners, including: SLC Economic Development; SL County Adult & Aging Services; Cities of Millcreek, Holladay, Cottonwood Heights

Bill Stuffers/eStatements

- Flyers inserted in all USPS mailed bills during the month of June – 66,000 total
- eStatements – will total over 100,000 (March, April, May, June)



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Digital Engagement

Website

www.SLC.Gov/UtilityRates: info about rates, budget, and impacts

Engagement
Phone Line

Set up phone line for feedback and questions (67 calls)

Account Banner

Banner on login to online account where people can click to website

Virtual Town Hall

Comment-based Q&A session hosted on Facebook

Social Media/website

Budget and Community Reinvestment posts scheduled throughout budget process - 18



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Local Media Coverage

- 27 media mentions
- Total TV Audience - 312,196
- Total Online & Print Audience - 2,211,698
- Total YouTube Audience -306,000



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One-on-One/Group Meetings

- Ongoing meetings with non-residential customers
- Individual meetings with cities
- Responding to all customer inquiries
- Presentations to the public and community groups