BOARD OF DIRECTORS
Meeting Minutes
Thursday, May 8, 2025
Central Utah 911 Dispatch
3047 N 400 W
Spanish Fork, UT

Members in Attendance:
Shane Sorensen, Alpine City, via Zoom
Ernie John, American Fork City, Vice-Chairman, via Zoom
Bob Morgan, Town of Cedar Hills, via Zoom
Hollie McKinney, Town of Fairfield, via Zoom
JC Reynolds, Town of Goshen, via Zoom
Jeff Weber, Eagle Mountain City, via Zoom
Brittney Bills, Highland City, via Zoom
Marvin Kenison, Juab County, via Zoom
Scott DaBell, Lehi City, via Zoom
Terry Ficklin, Salem City, Chairman
Norm Beagley, Santaquin City, via Zoom
Mark Christensen, City of Saratoga Springs, via Zoom
Tyler Jacobson, Spanish Fork City
Eric Ellis, Vineyard City, via Zoom
Julie Fullmer, Vineyard City, alternate, via Zoom
Dorel Kynaston, Woodland Hills, via Zoom

Absent Members:
David Gustin, Town of Cedar Fort
Jared Peterson, Elk Ridge City
William McMullin, Town of Genola
Seth Atkinson, Nephi City
Scott Spencer, Payson City
Todd Williams, Pleasant Grove
Mike Smith, Utah County

Others in Attendance:
Vaughn Pickell, Central Utah 911, Legal Representative
Chief Matt Johnson, Central Utah 911 Operations Board Chairman
Heidi Healy, Central Utah 911, Executive Director
Noreen Stone, Central Utah 911, Operations Manager
Tricia Breinholt, Central Utah 911, Operations Manager
Micah Clark, Central Utah 911, IT Manager
Suzee Anderson, Central Utah 911, Business Manager
Rachel Glassford, Central Utah 911, Performance Development Manager
April Robbins, Central Utah 911, Performance Development Manager - Police
Marci Legerski, Central Utah 911, Performance Development Supervisor - Fire
Rachel Sevison, Central Utah 911, Records Clerk

Call to Order
Terry Ficklin called the meeting to order at 9:04 a.m.

Consent Calendar
Terry Ficklin requested a motion on the consent calendar.

> **Norm Beagley made a motion to approve the consent calendar**
> **Ernie John seconded the motion, and the motion passed unanimously.**

Business and Action Items
Public Hearing: Resolution Approving Fiscal Year 2026 Final Budget
Terry Ficklin asked for any questions, concerns or comments. Hearing none, he requested a motion regarding the FY 2026 final budget.

> **Norm Beagley made a motion to approve the consent calendar**
> **Marvin Kenison seconded the motion, and a roll call vote was recorded. The budget passed with all Board Members in attendance voting yes.**
>
> **Mark Christensen joined the meeting at 9:08 a.m.**

Policies
No policies were presented

Operations Report
Chief Matt Johnson reported the Operations Board meeting was cancelled due to the memorial for fallen officers.

Director's Report
Director Heidi Healy attended a small UCA Committee Meeting where they talked about the future of all 911 in Utah. Transfers and radios were specifically discussed. Tina Mattieu addressed the UCA Board about a new Motorola addition to the phone system. In the update AI will be utilized to help with non-emergency calls. The program will answer these calls and begin questioning. If key words are heard, like blood or gun, it will kick the call over to the 911 system. Central Utah 911 also had a demo with Prepared 911 for the same type of call triage system. UCA covers the cost of the Motorola product. This will help with the staffing crisis by triaging roughly 75% of non-emergency calls. Marci Legerski attended a mass causality drill at Utah Lake where they simulated a plane going down in the lake. She said there was a good turn out and good information was gained on what is expected of dispatch during an event like this. Tricia and Heidi have been meeting with the fire departments and have gotten good suggestions from Santaquin, Goshen and Genola. One suggestion was to meet every other month. They would prefer meetings with substance not just meetings for meeting's sake.

Open Forum
As the board discussed this, it was decided to keep the meetings consistently on the calendar, but if some needed to be cancelled, that would be fine. Marvin Kenison discussed easter weekend in Little Sahara said nothing unusual. Tricia said on the dispatch side it was par for the course.

Jeff Weber joined the meeting at 9:17a.m.

Adjourn
Next Meeting: June 12, 2025.

Ernie John made a motion to adjourn.
Norm Beagley seconded the motion, and the meeting adjourned at 9:18 a.m.

Terry Ficklin
Terry Ficklin (Jun 19, 2025 10:00 MDT)
____ Jun 19, 2025
Approval Signature – Chairman Terry Ficklin Date

Unapproved Meeting Minutes 05.08.2025

Final Audit Report 2025-06-19

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