



🏠 **Location:** 3047 N. 400 W. Spanish Fork, UT
84660
📅 **Date:** January 9, 2025
🕒 **Time:** 0900

Board of Directors

- I. Call to order: Terry Ficklin, Chairman
- II. Consent Calendar: Terry Ficklin Chairman
 - a) Meeting Minutes for December 2024
 - b) Warrant Register for December 2024
 - c) Financial Statements 4th quarter 2024

Business and Action Items:

- a) CommsCoach software – Executive Director, Heidi Healy, CEO, Scott MacDonald
- b) L3H radios – Executive Director, Heidi Healy

III. Policies - none

IV. Operations Chair Report: Chief Matt Johnson

V. Director's Report: Heidi Healy Executive Director

VI. Open Forum

Next Meeting: February 13, 2025

Attendance in person or
ZOOM Meeting



BOARD OF DIRECTORS
Meeting Minutes
Thursday, December 12, 2024
Central Utah 911 Dispatch
3047 N 400 W
Spanish Fork, UT

Members in Attendance:

Ryan Robinson, Alpine City, via Zoom
Ernie John, American Fork City, Vice-Chairman
Bob Morgan, Town of Cedar Hills, via Zoom
Jeff Weber, Eagle Mountain City
William McMullin, Town of Genola, via Zoom
Brittney Bills, Highland City, via Zoom
Marvin Kenison, Juab County, via Zoom
Scott DaBell, Lehi City, via Zoom
Seth Atkinson, Nephi City, via Zoom
Terry Ficklin, Salem City, Chairman, via Zoom
Seth Perrins, Spanish Fork City, via Zoom
Mark Christensen, City of Saratoga Springs, via Zoom
Dorel Kynaston, Woodland Hills, via Zoom
Eric Ellis, Vineyard City, via Zoom

Absent Members:

Shane Sorensen, Alpine City
David Gustin, Town of Cedar Fort
Jared Peterson, Elk Ridge City
Hollie McKinney, Town of Fairfield
JC Reynolds, Town of Goshen
Scott Spencer, Payson City
Todd Williams, Pleasant Grove
Norm Beagley, Santaquin City
Mike Smith, Utah County

Others in Attendance:

Vaughn Pickell, Central Utah 911, Legal Representative
Chief Eddie Hales, Central Utah 911 Operations Board Chairman
Heidi Healy, Central Utah 911, Executive Director
Noreen Stone, Central Utah 911, Operations Manager
Tricia Breinholt, Central Utah 911, Operations Manager
Micah Clark, Central Utah 911, IT Manager
Suzee Anderson, Central Utah 911, Business Manager
Rachel Glassford, Central Utah 911, Performance Development Manager
Marci Legerski, Central Utah 911, Performance Development Supervisor
April Robbins, Central Utah 911, Performance Development Supervisor
William John, public
Sydney Goodson, public

Call to Order

Ernie John called the meeting to order at 9:00 a.m.

Marvin Kenison and Brittney Bills joined at 9:01 a.m.

Consent Calendar

Ernie John requested a motion on the consent calendar.

Seth Perrins made a motion to approve the consent calendar
Eric Ellis seconded the motion, and the motion passed unanimously.

Mark Christensen joined the meeting at 9:03 a.m.

Business and Action Items

CommsCoach Software

Director Heidi Healy discussed the potential implementation of software called CommsCoach. The software would improve performance and provide valuable feedback to the dispatchers. The software would allow 100% of calls to be reviewed by the Quality Assurance Team. This is a significant improvement from the current 2%. A highlight of purchasing the software would be the avoidance of lawsuits by identifying gaps in training and addressing those gaps. The software is AI driven and over time learns the voices of the dispatchers and responders. Currently, VECC and Weber Dispatch are utilizing the program. If the program is purchased prior to the end of the year, the cost would be \$35,000. **Suzee Anderson** relayed It can create training tools from calls, redacting sensitive information and then using the redacted call to train new employees. **Mark Christensen** expressed concerns about data security and the potential for a data breach if sensitive information became public. He emphasized the need for due diligence and the review of the contract by the legal representative. Mark also emphasized concern about implications of using AI for meeting minutes.

JC Reynolds joined the meeting at 9:10 a.m.

Scott DaBell raised questions about insurance costs for data breaches. Currently, Central Utah 911 maintains cyber insurance through Utah Local Government Trust. There is a potential for an increase in cost if the liability of a data breach would fall to Central Utah 911. **Dorel Kynaston** inquired if the price included software updates. **Director Healy** spoke of a potential pre-hiring module to be added within 1 year. This could replace the current use of Criticall software. **Mark Christensen** expressed concerns about being a first implementer of a new system and wants to make sure proper vetting and security protocols are in place prior to moving forward. **Eric Ellis** suggested involving the State privacy officer for review and making the contract contingent on that review. **Seth Perrins** stated he was comfortable proceeding with the purchase if the concerns are addressed. He also stated he is fine paying a higher price later if needed. He agreed with Mark's concerns and offered his city's technical expert to coordinate with Micah Clark regarding security issues. **Micah Clark** expressed his concerns about moving

data into the cloud at Central Utah 911 because of security and accessibility issues. **Mark Christensen** expressed the need for secure data handling. **Brittany Bills** inquired if the quote deadline could be extended to address the security questions raised. She also inquired if the software would integrate fully with Central Utah 911's existing systems. **Director Healy** explained that Weber Dispatch shares the same systems as Central Utah 911 and they were able to utilize CommsCoach. **Seth Perrins** agreed to request an extension on the proposal stating that he would like a second touch of the product. **Director Healy** will reach out to the vendor and see what can be done.

Policies

03.04 Part-Time Dispatcher

Director Heidi Healy explained the changes to the would reflect that an employee can go part-time after 2 years of being fully trained versus 2 years after their hire date. **Seth Perrins** inquired if this policy was in place to not lose employees. **Director Healy** stated she would rather keep employees part-time than lose them altogether.

Seth Perrins made a motion to approve policy 03.04.

Terry Ficklin seconded the motion, and the motion passed unanimously.

13.07 Working Fire Notifications

Noreen Stone explained the policy was modified to put in timers. It also removed the requirement that states a chief needed to classify it as a working fire for dispatch to start notifications. If dispatch has enough information, they can start making notifications. During the Operations Board meeting, it was proposed to remove a making a phone call to one agency due to wanting consistency in policy and procedures.

William McMullin made a motion to approve policy 13.07.

Seth Atkinson seconded the motion, and the motion passed unanimously.

18.09 Shift Length and Rest Periods

Tricia Breinholt explained the change would allow employees to attend a short meeting or training and not affect the policy of working over 15 hours in a 24-hour period. **Seth Perrins** inquired if this happens often. **Director Healy** responded it was very infrequent.

Seth Perrins made a motion to approve policy 18.09.

Eric Ellis seconded the motion, and the motion passed unanimously.

Ernie John requested a follow-up on the changes to policy 18.09.

Operations Board

Chief Eddie Hales announced that Matt Johnson will be the new chairman for the Operations Board. He expressed concerns with the ongoing issues with the new radio system, particularly the lack of communication in high-profile areas. He relayed the inability for radios to function in basements, big box stores, schools, and hospitals. He highlighted issues with radio programming and the problem of patching the VHF channel. The impact of these issues on public safety is drastic and UCA is not responsive to the issues. Chief Hales expressed concerns about the performance in Utah County, particularly in areas like American Fork Canyon, Provo Canyon and Spanish Fork Canyon. He stated that

current radio problems are impacting tactical decision making. It is causing changes in aggressive public safety responses.

Seth Perrins, Sydney Goodson and Mark Christensen left the meeting at 9:50 a.m.

Ernie John inquired if it was possible to involve state legislators to address the issues. **Seth Atkinson** asked if the issues were a problem with manpower at UCA. **Chief Eddie Hales** stated that it was an infrastructure problem. The areas were not dead prior to the radio cutover. He highlighted the lack of communication during a recent incident where there was no communication available in the basement of an active fire. **Micah Clark** stated that Salem Police were not able to get reception on their radios at their station because it is in the basement of the city offices. **Director Healy** criticized the cost burden put on agencies and businesses to implement the new system and suggested UCA share the costs. **Chief Hales** stated there needed to be legislative action to provide grant money for businesses to install the necessary systems. He discussed the challenges faced by Nebo School District. Currently, there is no communication within the schools. Sharing Wi-Fi passwords was discussed as a possibly solution, however that does not help with the dead zones. **Seth Atkinson and Marvin Kenison** agreed to contact their legislators and push these issues.

Director's Report

Director Heidi Healy mentioned the hiring of two new lateral employees from Metro Communications. She also reported on a recent supervisor hiring. The decision was made to promote two existing staff members and add an additional lateral supervisor. Director Healy reported on the transfer audit draft that was received. There was dissatisfaction among staff members and the draft was sent back to Federal Engineering, suggesting a change in their approach and wording in the audit.

Open Forum

Adjourn

Next Meeting: January 9, 2025.

Terry Ficklin made a motion to adjourn.

Jeff Weber seconded the motion, and the meeting adjourned at 10:08 a.m.

Approval Signature – Chairman Terry Ficklin

Date

Central Utah 911
Invoice Register: 12/1/2024 to 12/31/2024 - All Invoices

1/7/2025

<u>Invoice No.</u>	<u>Vendor</u>	<u>Check No.</u>	<u>Ledger Date</u>	<u>Due Date</u>	<u>Amount</u>	<u>Account No.</u>	<u>Account Name.</u>	<u>Description</u>
PR120624-465	Child Support Services	11609	12/12/2024	12/12/2024	\$502.62			
					502.62	9112236	Child Support Payable	Child Support
PR122024-465	Child Support Services	11621	12/26/2024	12/26/2024	\$502.62			
					502.62	9112236	Child Support Payable	Child Support
	Vendor Total:				\$1,005.24			
25123461506015	Department of Government Operations	11618	12/10/2024	12/10/2024	\$75.20			
					64.46	911410.01.911	Headsets, base stations, batteri	Headsets
					-64.46	911410.01.911	Headsets, base stations, batteri	Headsets refund
					75.20	911410.01.911	Headsets, base stations, batteri	Headsets
25123461506042	Department of Government Operations	11618	12/10/2024	12/10/2024	\$1,792.34			
					24.99	911220.01.911	General office supplies	Name Plates
					128.81	911220.01.911	General office supplies	Dropbox
					9.76	911220.01.911	General office supplies	photos
					8.95	911220.01.911	General office supplies	Post Its
					19.00	911310.07.911	Public education supplies	Stickers
					46.50	911320.02.911	IAEMD Certs/Recerts	EMD
					475.00	911320.05.911	Trainers course (CTO, recerts, e	CTO
					550.00	911320.05.911	Trainers course (CTO, recerts, e	CTO
					37.88	911410.02.911	Computer peripheral/tools/acces	Cables
					35.99	911410.02.911	Computer peripheral/tools/acces	Conduit Box / Sealant
					15.00	911420.13.911	HR LMS	Forms
					9.32	911520.01.911	Building maintenance supplies	Keys
					16.56	911520.01.911	Building maintenance supplies	Planner
					141.00	911520.02.911	Janitorial services and supplies	Paper Towels
					171.83	911520.02.911	Janitorial services and supplies	Janitorial Supplies
					65.76	911520.02.911	Janitorial services and supplies	Paper Towels
					35.99	911530.01.911	Grounds maintenance	Filter
	Vendor Total:				\$1,867.54			
1656823	Equitable Financial Life Insurance Com	11622	12/26/2024	12/26/2024	(\$76.86)			
					-76.86	9112225	Employee life ins payable	Adjustments
PR120624-581	Equitable Financial Life Insurance Com	11622	12/12/2024	12/12/2024	\$748.80			
					748.80	9112225	Employee life ins payable	Elective Life Insurance
PR122024-581	Equitable Financial Life Insurance Com	11622	12/26/2024	12/26/2024	\$1,880.06			
					739.42	9112225	Employee life ins payable	Elective Life Insurance
					215.00	9112225	Employee life ins payable	Basic Life & AD&D Insurance
					891.98	9112225	Employee life ins payable	Long Term Disability
					33.66	9112225	Employee life ins payable	Dependent Life Insurance
	Vendor Total:				\$2,552.00			
PR120624-446	Health Equity	EFT	12/12/2024	12/12/2024	\$6,185.35			
					767.68	9112230	HSA payable	HSA Single - July Benefit
					5,417.67	9112230	HSA payable	HSA Family - July Benefit
PR122024-446	Health Equity	EFT	12/26/2024	12/26/2024	\$6,098.43			
					767.68	9112230	HSA payable	HSA Single - July Benefit
					5,330.75	9112230	HSA payable	HSA Family - July Benefit
vdeif90	Health Equity	EFT	12/1/2024	12/1/2024	\$75.60			
					75.60	9112230	HSA payable	HSA Account Fee
	Vendor Total:				\$12,359.38			
8601	HOUSE OF HEARING OREM	11610	12/6/2024	12/6/2024	\$85.00			
					85.00	911410.01.911	Headsets, base stations, batteri	Kyla Lefler
Adjustment 12.12	ICMA 401A	EFT	12/12/2024	12/12/2024	(\$33.64)			
					-33.64	9112224	Retirement payable	Marci Legerski

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1/7/2025

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PR120624-448	ICMA 401A	EFT	12/12/2024	12/12/2024	\$12,621.74			
					9,746.68	9112224	Retirement payable	401A ICMA
					2,519.22	9112224	Retirement payable	401A Loan ICMA
					355.84	9112224	Retirement payable	Non-URS Retirement
PR122024-448	ICMA 401A	EFT	12/26/2024	12/26/2024	\$10,124.87			
					8,055.31	9112224	Retirement payable	401A ICMA
					2,069.56	9112224	Retirement payable	401A Loan ICMA
	Vendor Total:				\$22,712.97			
PR120624-449	ICMA 457	EFT	12/12/2024	12/12/2024	\$13,762.40			
					10,998.41	9112224	Retirement payable	457 ICMA
					2,763.99	9112224	Retirement payable	457 Loan ICMA
PR122024-449	ICMA 457	EFT	12/26/2024	12/26/2024	\$11,571.79			
					9,118.76	9112224	Retirement payable	457 ICMA
					2,453.03	9112224	Retirement payable	457 Loan ICMA
	Vendor Total:				\$25,334.19			
OR3567730	INTERMOUNTAIN WORKMED	11611	12/1/2024	12/1/2024	\$80.00			
					50.00	911240.05.911	Drug Screening	Drug Screen
					30.00	911240.07.911	Audiometry Tests	Audiometry
SP35660980	INTERMOUNTAIN WORKMED	11611	12/1/2024	12/1/2024	\$320.00			
					200.00	911240.05.911	Drug Screening	
					120.00	911240.07.911	Audiometry Tests	Audiometry
	Vendor Total:				\$400.00			
PR120624-444	IRS Tax Deposit	EFT	12/12/2024	12/12/2024	\$21,427.40			
					5,924.24	9112221	Federal taxes payable	Medicare Tax
					15,503.16	9112221	Federal taxes payable	Federal Income Tax
PR122024-444	IRS Tax Deposit	EFT	12/26/2024	12/26/2024	\$17,565.81			
					4,609.24	9112221	Federal taxes payable	Medicare Tax
					12,956.57	9112221	Federal taxes payable	Federal Income Tax
	Vendor Total:				\$38,993.21			
Ride Along 12.2.	Lefler, Kyla	11604	12/2/2024	12/2/2024	\$148.74			
					148.74	911150.01.911	Mileage	Ride Along - Juab / South
84104163	MetLife	11623	12/26/2024	12/26/2024	(\$459.10)			
					-61.18	9112225	Employee life ins payable	Heather Burr
					-17.49	9112225	Employee life ins payable	Micah Clark
					-16.92	9112225	Employee life ins payable	Rachel Glassford
					66.15	9112225	Employee life ins payable	Vick Shelley
					-13.88	9112225	Employee life ins payable	Amber Zeeman
					-415.78	9112225	Employee life ins payable	Adjustments
PR120624-684	MetLife	11623	12/12/2024	12/12/2024	\$2,570.72			
					798.38	9112227	Dental ins payable	Dental Ins Pre Tax Family-Plat
					124.92	9112227	Dental ins payable	Dental Ins Pre Tax Two Party-P
					30.48	9112228	Visions ins payale	Vision Ins Single
					32.04	9112228	Visions ins payale	Vision Ins Two Party
					206.08	9112228	Visions ins payale	Vision Ins Family
					422.96	9112233	Guardian payable	MetLife Pre Tax Hospital Indemn
					194.45	9112233	Guardian payable	MetLife Accident - Low
					420.51	9112233	Guardian payable	MetLife Accident - High
					340.90	9112233	Guardian payable	MetLife Pre Tax Critical Illness
PR122024-684	MetLife	11623	12/26/2024	12/26/2024	\$3,813.88			
					474.24	9112227	Dental ins payable	Dental Ins Pre Tax Single-Plat

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1/7/2025

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					348.16	9112227	Dental ins payable	Dental Ins Pre Tax Two Party-P
					1,361.54	9112227	Dental ins payable	Dental Ins Pre Tax Family-Plat
					206.08	9112228	Visions ins payale	Vision Ins Family
					30.48	9112228	Visions ins payale	Vision Ins Single
					32.04	9112228	Visions ins payale	Vision Ins Two Party
					420.51	9112233	Guardian payable	MetLife Accident - High
					340.90	9112233	Guardian payable	MetLife Pre Tax Critical Illness
					422.96	9112233	Guardian payable	MetLife Pre Tax Hospital Indemn
					176.97	9112233	Guardian payable	MetLife Accident - Low
	Vendor Total:				\$5,925.50			
S106141176.001	MOUNTAINLAND SUPPLY COMPANY	11619	12/3/2024	12/3/2024	(\$7.66)			
					-7.66	911520.01.911	Building maintenance supplies	Toilet Supplies
S106626364.001	MOUNTAINLAND SUPPLY COMPANY	11619	12/3/2024	12/3/2024	\$20.02			
					20.02	911520.01.911	Building maintenance supplies	Toilet Supplies
	Vendor Total:				\$12.36			
CP398624	NATIONAL BENEFITS SERVICES LLC	11614	12/8/2024	12/8/2024	\$1,174.40			
					1,174.40	9112229	FSA payable	Claims Paid
0124124315	PEHP	11624	12/26/2024	12/26/2024	\$1,255.16			
					1,255.16	9112226	Health ins payable	Amber Zeeman
PR120624-558	PEHP	11624	12/12/2024	12/12/2024	\$517.48			
					125.16	9112226	Health ins payable	Traditional Insurance - Single
					262.80	9112226	Health ins payable	Traditional Insurance - Family
					129.52	9112226	Health ins payable	Traditional Insurance - Double
PR122024-558	PEHP	11624	12/26/2024	12/26/2024	\$58,582.28			
					4,850.88	9112226	Health ins payable	HDHP - Single Plan
					35,653.80	9112226	Health ins payable	HDHP - Family Plan
					2,550.60	9112226	Health ins payable	Traditional Insurance - Single
					5,356.20	9112226	Health ins payable	Traditional Insurance - Family
					7,530.96	9112226	Health ins payable	HDHP - Double
					2,639.84	9112226	Health ins payable	Traditional Insurance - Double
	Vendor Total:				\$60,354.92			
250101	PELORUS METHODS	11605	12/1/2024	12/1/2024	\$1,150.00			
					1,150.00	911430.04.911	Financial Software support	Financial Software & Support
INV 24-6750	Powered Control Systems. LLC	11606	12/1/2024	12/1/2024	\$528.00			
					528.00	911520.01.911	Building maintenance supplies	Fire system inspection
12673366	Spectrotel	11616	12/1/2024	12/1/2024	\$952.73			
					952.73	911440.01.911	911 phones (selective router, N	Acct# 467942
62269	UTAH COUNTY AUDITOR	11617	12/6/2024	12/6/2024	\$750.25			
					750.25	911440.07.911	Fiber connectivity	Copper Telecommunications Pai
62302	UTAH COUNTY AUDITOR	11620	12/9/2024	12/9/2024	\$2,067.54			
					2,067.54	911540.01.911	Electricity	Electrical Usage - November 20
	Vendor Total:				\$2,817.79			
Kyla Lefler Adjust	UTAH RETIREMENT SYSTEMS	EFT	12/26/2024	12/26/2024	(\$322.77)			
					-322.77	9112224	Retirement payable	Adjustment to retirement accoun
PR120624-151	UTAH RETIREMENT SYSTEMS	EFT	12/12/2024	12/12/2024	\$31,603.44			
					28,628.85	9112224	Retirement payable	State Retirement URS
					2,889.19	9112224	Retirement payable	401k URS
					85.40	9112224	Retirement payable	401K Loan URS
PR122024-151	UTAH RETIREMENT SYSTEMS	EFT	12/26/2024	12/26/2024	\$25,964.65			
					23,990.26	9112224	Retirement payable	State Retirement URS

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					1,888.99	9112224	Retirement payable	401k URS
					85.40	9112224	Retirement payable	401K Loan URS
	Vendor Total:				\$57,245.32			
PR120624-445	Utah State Tax Commission	11625	12/12/2024	12/12/2024	\$6,018.39			
					6,018.39	9112223	State taxes payable	State Income Tax
PR122024-445	Utah State Tax Commission	11625	12/26/2024	12/26/2024	\$5,414.47			
					5,414.47	9112223	State taxes payable	State Income Tax
	Vendor Total:				\$11,432.86			
CIV202412-0000	Utopia Fiber	11608	12/1/2024	12/1/2024	\$588.00			
					588.00	911440.08.911	Internet	Internet
PR120624-456	VASA Fitness	11626	12/12/2024	12/12/2024	\$34.00			
					34.00	9112234	Golds Gym Member payable	Gym Membership
PR122024-456	VASA Fitness	11626	12/26/2024	12/26/2024	\$34.00			
					34.00	9112234	Golds Gym Member payable	Gym Membership
	Vendor Total:				\$68.00			
	Total:				\$247,708.15			
					148.74	911150.01.911	GL Account Summary	
					172.51	911220.01.911	Mileage	
					38,993.21	9112221	General office supplies	
					11,432.86	9112223	Federal taxes payable	
					105,292.48	9112224	State taxes payable	
					2,092.90	9112225	Retirement payable	
					60,354.92	9112226	Employee life ins payable	
					3,107.24	9112227	Health ins payable	
					537.20	9112228	Dental ins payable	
					1,174.40	9112229	Visions ins payale	
					12,359.38	9112230	FSA payable	
					2,740.16	9112233	HSA payable	
					68.00	9112234	Guardian payable	
					1,005.24	9112236	Golds Gym Member payable	
					250.00	911240.05.911	Child Support Payable	
					150.00	911240.07.911	Drug Screening	
					19.00	911310.07.911	Audiometry Tests	
					46.50	911320.02.911	Public education supplies	
					1,025.00	911320.05.911	IAEMD Certs/Recerts	
					160.20	911410.01.911	Trainers course (CTO, recerts, e	
					73.87	911410.02.911	Headsets, base stations, batteri	
					15.00	911420.13.911	Computer peripheral/tools/acces	
					1,150.00	911430.04.911	HR LMS	
					952.73	911440.01.911	Financial Software support	
					750.25	911440.07.911	911 phones (selective router, N	
					588.00	911440.08.911	Fiber connectivity	
					566.24	911520.01.911	Internet	
					378.59	911520.02.911	Building maintenance supplies	
					35.99	911530.01.911	Janitorial services and supplies	
					2,067.54	911540.01.911	Grounds maintenance	
					247,708.15		Electricity	
							Total	
					\$247,708.15		GL Account Summary Total	

Central Utah 911
Operational Budget Report
911 Central Utah 911 - 07/01/2024 to 12/31/2024
50.00% of the fiscal year has expired

	Prior YTD Actual	December Actual	2024 YTD Actual	2024 Budget	Unearned/ Unused	% Earned/ Used
Income from operations						
Income						
Taxes						
310-100 USER FEES	1,860,066.89	0.00	884,776.25	4,951,717.00	4,066,940.75	17.87%
310-300 911 REVENUES	915,521.41	0.00	0.00	2,981,508.00	2,981,508.00	0.00%
Total Taxes	2,775,588.30	0.00	884,776.25	7,933,225.00	7,048,448.75	11.15%
Intergovernmental revenue						
370-100 GRANTS	0.00	0.00	(6,715.00)	2,800.00	9,515.00	-239.82%
Total Intergovernmental revenue	0.00	0.00	(6,715.00)	2,800.00	9,515.00	-239.82%
Interest						
360-100 INTEREST INCOME	63,217.58	0.00	0.00	125,150.00	125,150.00	0.00%
Total Interest	63,217.58	0.00	0.00	125,150.00	125,150.00	0.00%
Miscellaneous revenue						
360-900 MISCELLANEOUS REVENUE	304.15	0.00	(1,223.67)	0.00	1,223.67	0.00%
Total Miscellaneous revenue	304.15	0.00	(1,223.67)	0.00	1,223.67	0.00%
Total Income	2,839,110.03	0.00	876,837.58	8,061,175.00	7,184,337.42	10.88%
Expenses						
110-130 Salaries and Benefits						
Salaries						
110.01.911 Wages	1,914,494.95	345,148.46	2,019,045.48	4,502,250.00	2,483,204.52	44.85%
110.02.911 Overtime	196,127.70	31,675.18	211,568.15	450,000.00	238,431.85	47.02%
110.04.911 Performance-based increas	0.00	0.00	0.00	250,000.00	250,000.00	0.00%
Total Salaries	2,110,622.65	376,823.64	2,230,613.63	5,202,250.00	2,971,636.37	42.88%
Benefits						
110.03.911 Employee benefits	823,347.28	145,268.85	903,514.71	2,160,000.00	1,256,485.29	41.83%
Total Benefits	823,347.28	145,268.85	903,514.71	2,160,000.00	1,256,485.29	41.83%
Total 110-130 Salaries and Benefits	2,933,969.93	522,092.49	3,134,128.34	7,362,250.00	4,228,121.66	42.57%
150 Travel/Transportation						
150.01.911 Mileage	2,765.38	148.74	3,252.84	4,300.00	1,047.16	75.65%
150.03.911 Transportation	102.23	0.00	0.00	3,000.00	3,000.00	0.00%
150.04.911 Lodging	4,600.70	0.00	573.95	3,000.00	2,426.05	19.13%
150.05.911 Per Diem - out of area	1,027.00	0.00	0.00	2,500.00	2,500.00	0.00%
150.06.911 Meals - at training	295.07	0.00	172.62	1,500.00	1,327.38	11.51%
150.07.911 Other (parking, etc.)	24.00	0.00	42.90	300.00	257.10	14.30%
Total 150 Travel/Transportation	8,814.38	148.74	4,042.31	14,600.00	10,557.69	27.69%
160 Miscellaneous						
160.01.911 Wire transfers/bank fees	1,281.48	0.00	55.44	600.00	544.56	9.24%
Total 160 Miscellaneous	1,281.48	0.00	55.44	600.00	544.56	9.24%
210 Books/Subscr/Memberships						
210.01.911 APCO Memberships	1,807.99	0.00	1,861.00	1,800.00	(61.00)	103.39%
210.03.911 Utah Government Finance As	0.00	0.00	0.00	50.00	50.00	0.00%
210.04.911 Utah County EMS Council Du	0.00	0.00	0.00	175.00	175.00	0.00%
Total 210 Books/Subscr/Memberships	1,807.99	0.00	1,861.00	2,025.00	164.00	91.90%
220 Office Expense & Supplies						
220.01.911 General office supplies	(89.83)	172.51	860.93	1,500.00	639.07	57.40%
220.02.911 Printing	111.20	0.00	100.00	250.00	150.00	40.00%
220.03.911 Copier supplies/usage	41.52	0.00	76.03	200.00	123.97	38.02%
220.04.911 Printer supplies (toner)	0.00	0.00	0.00	500.00	500.00	0.00%
220.05.911 Postage	39.95	0.00	113.95	200.00	86.05	56.98%
Total 220 Office Expense & Supplies	102.84	172.51	1,150.91	2,650.00	1,499.09	43.43%
230 Public Notices						
230.01.911 Public notices/district	35.00	0.00	0.00	400.00	400.00	0.00%
230.02.911 Job advertisements	147.80	0.00	0.00	0.00	0.00	0.00%
Total 230 Public Notices	182.80	0.00	0.00	400.00	400.00	0.00%
240 Professional Services						
240.01.911 Legal services	5,000.00	0.00	6,000.00	6,000.00	0.00	100.00%
240.02.911 Audit service - financial	10,800.00	0.00	10,400.00	11,000.00	600.00	94.55%
240.03.911 Audit - BEMS	0.00	0.00	0.00	65.00	65.00	0.00%
240.04.911 Language Line	4,261.44	0.00	5,158.44	8,500.00	3,341.56	60.69%

Central Utah 911
Operational Budget Report
911 Central Utah 911 - 07/01/2024 to 12/31/2024
50.00% of the fiscal year has expired

	Prior YTD Actual	December Actual	2024 YTD Actual	2024 Budget	Unearned/ Unused	% Earned/ Used
240.05.911 Drug Screening	400.00	250.00	413.00	2,500.00	2,087.00	16.52%
240.06.911 Pre-Employment Psychologic	1,704.00	0.00	3,930.00	5,500.00	1,570.00	71.45%
240.07.911 Audiometry Tests	174.00	150.00	240.00	500.00	260.00	48.00%
Total 240 Professional Services	22,339.44	400.00	26,141.44	34,065.00	7,923.56	76.74%
250 Insurance Bonds						
250.01.911 General liability insurance	13,798.00	0.00	15,039.83	14,000.00	(1,039.83)	107.43%
250.03.911 Crime insurance	425.00	0.00	0.00	425.00	425.00	0.00%
250.04.911 Facility property insurance	8,109.52	0.00	7,866.22	8,200.00	333.78	95.93%
Total 250 Insurance Bonds	22,332.52	0.00	22,906.05	22,625.00	(281.05)	101.24%
260 Misellaneous Supplies						
260.01.911 Business expenses (meeting	341.02	0.00	0.00	1,650.00	1,650.00	0.00%
260.02.911 Telecommunicator week	0.00	0.00	0.00	3,520.00	3,520.00	0.00%
260.03.911 Holiday gift for employees	4,653.55	0.00	0.00	6,880.00	6,880.00	0.00%
260.04.911 Employee recognitions	(1,679.82)	0.00	801.40	4,400.00	3,598.60	18.21%
Total 260 Misellaneous Supplies	3,314.75	0.00	801.40	16,450.00	15,648.60	4.87%
310 Training and Education						
310.01.911 Dispatcher CME/In-service tr	627.52	0.00	452.84	1,000.00	547.16	45.28%
310.03.911 Supervisory training	466.00	0.00	0.00	2,000.00	2,000.00	0.00%
310.04.911 Administrative training	0.00	0.00	198.00	1,000.00	802.00	19.80%
310.05.911 Professional development trai	0.00	0.00	1,041.66	2,500.00	1,458.34	41.67%
310.06.911 Education materials/supplies	0.00	0.00	0.00	200.00	200.00	0.00%
310.07.911 Public education supplies	305.90	19.00	298.16	800.00	501.84	37.27%
310.08.911 Conference registrations	427.89	0.00	1,166.44	5,000.00	3,833.56	23.33%
520-340 COUNTY WIDE TRAINING	0.00	0.00	(96.04)	0.00	96.04	0.00%
Total 310 Training and Education	1,827.31	19.00	3,061.06	12,500.00	9,438.94	24.49%
320 Certifications						
320.01.911 IAEFD Certs/Recerts	2,299.00	0.00	1,839.50	5,000.00	3,160.50	36.79%
320.02.911 IAEMD Certs/Recerts	1,857.50	46.50	3,393.50	1,500.00	(1,893.50)	226.23%
320.04.911 CPR Certs/Recert	574.56	0.00	0.00	0.00	0.00	0.00%
320.05.911 Trainers course (CTO, recerts	1,042.00	1,025.00	2,325.00	3,000.00	675.00	77.50%
Total 320 Certifications	5,773.06	1,071.50	7,558.00	9,500.00	1,942.00	79.56%
410 Information Technology						
410.01.911 Headsets, base stations, batt	1,611.05	160.20	2,990.97	7,500.00	4,509.03	39.88%
410.02.911 Computer peripheral/tools/ac	385.56	(279.13)	640.85	2,000.00	1,359.15	32.04%
Total 410 Information Technology	1,996.61	(118.93)	3,631.82	9,500.00	5,868.18	38.23%
420 Software Licensing/Renewals						
420.01.911 Schedule software	6,216.00	0.00	6,737.33	6,500.00	(237.33)	103.65%
420.02.911 Renewals for firewall	0.00	0.00	13,500.00	13,500.00	0.00	100.00%
420.03.911 Exchange online	6,259.34	0.00	8,648.28	5,800.00	(2,848.28)	149.11%
420.04.911 Frontline	10,575.00	0.00	11,103.75	11,000.00	(103.75)	100.94%
420.05.911 VM backup	0.00	0.00	1,235.46	2,000.00	764.54	61.77%
420.07.911 Renewals for Spam Hero, We	0.00	0.00	0.00	500.00	500.00	0.00%
420.08.911 Domain registration	0.00	0.00	0.00	200.00	200.00	0.00%
420.09.911 Website hosting	0.00	0.00	0.00	250.00	250.00	0.00%
420.10.911 Renewals for SplashTop, PD	1,829.40	0.00	1,893.15	2,400.00	506.85	78.88%
420.11.911 TechSmith Camtasia	0.00	0.00	0.00	200.00	200.00	0.00%
420.12.911 PDF solution	0.00	0.00	0.00	360.00	360.00	0.00%
420.13.911 HR LMS	1,278.90	15.00	1,642.50	4,000.00	2,357.50	41.06%
420.15.911 Rapid SOS/Prepared 911	39,380.00	0.00	39,855.00	40,000.00	145.00	99.64%
Total 420 Software Licensing/Renewals	65,538.64	15.00	84,615.47	86,710.00	2,094.53	97.58%
430 IT Maintenance & Support						
430.01.911 Radio support/maintenance	10,665.00	0.00	7,950.00	11,000.00	3,050.00	72.27%
430.02.911 Spillman & HiLink maintenanc	0.00	0.00	0.00	40,000.00	40,000.00	0.00%
430.03.911 Critical support	0.00	0.00	0.00	4,000.00	4,000.00	0.00%
430.04.911 Financial Software support	3,450.00	1,150.00	4,250.00	5,000.00	750.00	85.00%
430.05.911 Priority dispatch card support	0.00	0.00	5,049.00	5,000.00	(49.00)	100.98%
430.06.911 ProQA/AQUA support	7,849.25	0.00	2,800.25	5,000.00	2,199.75	56.01%
430.08.911 Notification System	22,425.00	0.00	22,425.00	23,000.00	575.00	97.50%
430.09.911 Fire Paging/Alerting	15,552.00	0.00	15,552.00	61,000.00	45,448.00	25.50%
430.10.911 Logging Recorder Maintenanc	4,904.01	0.00	5,296.33	5,000.00	(296.33)	105.93%
Total 430 IT Maintenance & Support	64,845.26	1,150.00	63,322.58	159,000.00	95,677.42	39.83%
440 Telephone & Communications						

Central Utah 911
Operational Budget Report
911 Central Utah 911 - 07/01/2024 to 12/31/2024
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	Prior YTD Actual	December Actual	2024 YTD Actual	2024 Budget	Unearned/ Unused	% Earned/ Used
440.01.911 911 phones (selective router,	3,207.50	952.73	5,821.24	7,200.00	1,378.76	80.85%
440.02.911 Dispatch administrative lines	2,835.46	0.00	0.00	0.00	0.00	0.00%
440.03.911 Business admin lines	3,243.78	0.00	0.00	0.00	0.00	0.00%
440.04.911 Long distance	2,000.33	0.00	0.00	0.00	0.00	0.00%
440.05.911 Bluffdale FX	1,083.33	0.00	0.00	0.00	0.00	0.00%
440.06.911 Cell phones	676.61	0.00	699.24	3,000.00	2,300.76	23.31%
440.07.911 Fiber connectivity	4,501.50	750.25	4,501.50	8,600.00	4,098.50	52.34%
440.08.911 Internet	5,104.37	588.00	5,096.00	13,200.00	8,104.00	38.61%
Total 440 Telephone & Communications	22,652.88	2,290.98	16,117.98	32,000.00	15,882.02	50.37%
510 Facilities						
510.01.911 Work area health/sanitization	739.47	0.00	603.64	4,000.00	3,396.36	15.09%
510.02.911 UPS batteries	0.00	0.00	2,381.10	2,500.00	118.90	95.24%
510.03.911 Breakroom/Kitchen supplies	972.16	0.00	639.58	4,000.00	3,360.42	15.99%
510.04.911 Water Softener	8,374.12	0.00	0.00	0.00	0.00	0.00%
Total 510 Facilities	10,085.75	0.00	3,624.32	10,500.00	6,875.68	34.52%
520 Facilities Maintenance						
520.01.911 Building maintenance supplie	2,180.05	566.24	1,259.03	2,200.00	940.97	57.23%
520.02.911 Janitorial services and suppli	11,942.39	378.59	9,971.61	21,800.00	11,828.39	45.74%
520.03.911 Generator preventative plan	2,277.00	0.00	3,631.10	2,400.00	(1,231.10)	151.30%
520.04.911 HVAC system & preventative	0.00	0.00	4,080.39	500.00	(3,580.39)	816.08%
520.05.911 UPS service	2,500.00	0.00	0.00	2,500.00	2,500.00	0.00%
Total 520 Facilities Maintenance	18,899.44	944.83	18,942.13	29,400.00	10,457.87	64.43%
530 Grounds Maintenance						
530.01.911 Grounds maintenance	158.63	35.99	204.57	1,300.00	1,095.43	15.74%
530.02.911 Snow removal	0.00	0.00	0.00	3,000.00	3,000.00	0.00%
530.03.911 Pest control	0.00	0.00	0.00	500.00	500.00	0.00%
530.04.911 Equipment	278.84	0.00	0.00	500.00	500.00	0.00%
Total 530 Grounds Maintenance	437.47	35.99	204.57	5,300.00	5,095.43	3.86%
540 Utilities						
540.01.911 Electricity	8,928.21	2,067.54	9,228.45	24,000.00	14,771.55	38.45%
540.02.911 Water and sewer	1,226.70	0.00	1,051.10	4,500.00	3,448.90	23.36%
540.03.911 Fuel for generator	0.00	0.00	0.00	3,600.00	3,600.00	0.00%
540.04.911 Dumpster	1,679.05	0.00	1,557.03	4,000.00	2,442.97	38.93%
Total 540 Utilities	11,833.96	2,067.54	11,836.58	36,100.00	24,263.42	32.79%
740 Capital						
740.01.911 General/miscellaneous	0.00	0.00	866.66	7,500.00	6,633.34	11.56%
740.02.911 Office equipment	0.00	0.00	14,039.28	14,000.00	(39.28)	100.28%
740.04.911 Information technology	6,758.72	0.00	429.00	10,000.00	9,571.00	4.29%
740.05.911 ATX For Lehi Station	0.00	0.00	0.00	30,000.00	30,000.00	0.00%
740.06.911 Facility	0.00	0.00	19,857.00	75,000.00	55,143.00	26.48%
740.07.911 Security System	0.00	0.00	78,191.25	78,500.00	308.75	99.61%
Total 740 Capital	6,758.72	0.00	113,383.19	215,000.00	101,616.81	52.74%
Depreciation expense						
911-530 DEPRECIATION EXPENSE	131,075.96	0.00	0.00	0.00	0.00	0.00%
Total Depreciation expense	131,075.96	0.00	0.00	0.00	0.00	0.00%
Total Expenses	3,335,871.19	530,289.65	3,517,384.59	8,061,175.00	4,543,790.41	43.63%
Total Income from operations	(496,761.16)	(530,289.65)	(2,640,547.01)	0.00	2,640,547.01	0.00%