



KPI Sept-Nov

Key:

Good
Neutral
Needs Improvement

Reliability		September	October	November	Benchmark	Units
1	SAIDI	3	6	1	12	Minutes/Customer
2	CAIDI	97	78	39	120	Minutes/Outage
3	SAIFI	0.023	0.076	0.016	0.11	Outages/Customer
4	Trees Trimmed	293	345	414	250	Trees Trimmed
Safety		September	October	November	Benchmark	Units
5	Restricted Workday Injuries	0	0	0	0	Number of Injuries
6	Preventable Vehicle Accident Rate	0	0	0	0	Number of Accidents
Efficiency		September	October	November	Benchmark	Units
7	Meter Count	39,854	39,867	39,896	18	Meters
8	Operating Cost per Customer	\$141	\$198	\$160	\$200	Dollars/Customer
9	Days Operating Cash on Hand	113	111	191	120	Days
10	Debt Service Coverage	1.6	1.7	3.0	1.75	Surplus Dollars/Debt
11	Net Margin	35%	24%	16%	2.75%	Percent of Revenue
Green Initiatives		September	October	November	Benchmark	Units
12	Rebates Issued	20	26	9	15	Number of Rebates
13	Rebate Amount	\$8,687	\$10,655	\$3,110	\$5,000	Dollars of Rebates
14	Solar Customers	1,225	1,235	1,240	5	New Customers
15	Solar Capacity	8,744	8,821	8,816	30	Solar kW
16	Solar kWh Received	491,889	553,455	423,476	300,000	Solar kWh Generated
17	Shared Solar Customers	117	129	132	2	New Customers
18	Shared Solar kWh	515,758	473,116	479,546	600,000	Solar kWh Purchased
19	Trees Planted	6	4	6	5	Trees Planted
Power Supply		September	October	November	Benchmark	Units
20	Energy Consumption	69,758,566	63,640,156	58,707,578	N/A	kWh
21	Peak Demand	155,838	128,483	103,394	N/A	kW
22	System Load Factor	61%	68%	78%	65%	Load Factor