



GARY R. HERBERT
Governor

GREG BELL
Lieutenant Governor

State of Utah

DEPARTMENT OF COMMERCE

Office of Consumer Services

MICHELE BECK
Director

Meeting of the Utah Committee of Consumer Services
Thursday, May 20, 2010, 9:30 a.m.
Rm. #210, Heber M Wells Building
160 E 300 S, Salt Lake City, Utah
AGENDA

1. Welcome & Business
2. Minutes
3. Case Updates
Staff will present an update on recent, ongoing cases.
4. Wireless Providers of Lifeline Services
Staff will provide an update on the issues related to two petitions from wireless providers for ETC status to provide Lifeline services.
5. Telecom Policy Discussion
Staff and invited guests from the telecom industry will present ideas on current issues impacting telecom policy. This will be the second of a several part discussion on the topic.
6. Policy Objectives
Staff will present an updated version of the consumer protection policy objective for Committee discussion and vote. If time allows, the Committee will discuss potential telecom-related policy objectives.
7. Other Business
8. Adjourn

Members of the public wishing to bring issues before the Committee are welcome to contact the Office of Consumer Services regarding upcoming meeting agendas.

In compliance with the Americans with Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) during this meeting should notify the Office of Consumer Services at least one working day prior to the meeting.