

SALT LAKE VALLEY EMERGENCY COMMUNICATIONS CENTER

BOARD OF TRUSTEES MEETING

June 19, 2024 Meeting Minutes

MEMBERS PRESENT:

Mr. Tim Tingey – Cottonwood Heights, Vice Chair
Mr. Ryan Carter – Riverton
Mr. Doug Hill - Murray
Mr. Josh Collins – South Salt Lake
Mr. Nathan Cherpeski – Herriman
Ms. Lisa Hartman – SLCo
Mr. Scott Harrington – Taylorsville
Mr. Dom Burchett – UFA
Ms. Rosie Rivera – UPD
Mr. John Evans – West Valley City

MEMBERS ABSENT:

Mr. Korban Lee – West Jordan, Chair
Mr. David Dobbins – Draper
Mr. Dustin Lewis – South Jordan
Mr. Mark Reid – Bluffdale
Ms. Gina Chamness – Holladay
Mr. Mike Morey – Alta
Open – Midvale

OTHERS PRESENT:

Mr. Ivan Whitaker – VECC Executive Director
Mr. Clint Jensen – VECC Deputy Director
Ms. Elyse Haggerty – VECC Deputy Director
Mr. Robbie Russo – CHPD
Mr. Jeff Carr - SJPd
Mr. Troy Carr – HPD
Mr. Clint Smith – DFD
Mr. Derek Maxfield – WJFD
Mr. Craig Burnett – MPD
Mr. Brady Cottam – TVPD
Ms. Crystal Makin – SSL
Mr. Kevin Hicks – Riverton
Mr. Shane Taylor – RPD
Mr. Dustin Dern – UFA
Ms. Jodi Morris – VECC
Mr. Jonathan Bridges – VECC
Ms. Nicole Lopez – VECC
Ms. Tammy Cornelison – VECC
Ms. Leslie Devey – VECC

The meeting was called to order by Tim Tingey at 2:00 p.m.

Tim Tingey:

Thank you for being here. Welcome, everybody. Does anyone have any items of note for the minutes from last month's meeting? Questions or comments? And if not, I am happy to accept a motion.

John Evans:

I'll make a motion.

Tim Tingey:

Okay. Motion by Chief Evans. Do we have a second?

Nathan Cherpeski:

I'll second that.

Tim Tingey:

Okay. Second by Nathan. Any comments related to the minutes? Okay, so we have a motion to approve and a second. All in favor, say aye.

Group:

Aye.

Tim Tingey:

Any opposed? Okay, we'll move on to item number three, public comments.

Motion –

. . . by Mr. John Evans, to approve the minutes from the May 15th Board Meeting, seconded by Mr. Nathan Cherpeski; the motion carried unanimously.

PUBLIC COMMENTS

Tim Tingey:

First of all, any written public comments that have come in? Anyone online or in the meeting that want to make any public comments? It doesn't look like we have any, so we'll move on to the next item, the operations report.

OPERATIONS BOARD REPORTS

Tim Tingey:

Chief Carr, I'll turn the time over to you for the Police Operations Board briefing.

Jeff Carr:

Yeah, I'm going to turn it over to Shane Taylor since I was not at the last meeting, and our vice chair, Shane Taylor, is going to give that report.

Shane Taylor:

Hello, this is Chief Taylor with Riverton Police Department. We went through the Police Users Committee report. Elyse kind of went through that in detail with us, and then we moved over to the Tech User Committee report. Jonathan Bridges, he updated us on that. And then Ivan Whitaker, the Operations Board, he did a presentation in great detail. We appreciate all the information he presented that day. And then it kind of rolled

over to the August Ops Board meeting, which will be August 8th at Highway Patrol. And then we moved into other business, which Lieutenant April Morse from Unified Police Department provided a training opportunity for the police agencies to attend. It kind of coincides with House Bill 23. So we updated the police chiefs that were in attendance that day, and then we adjourned. So that's kind of the update for the operations board.

Tim Tingey:

Any questions about the Police Operations Board meeting? Okay, we'll move on to the fire operations board briefing, and that is Chief Matt Evans.

Clint Smith:

Chief Evans is not available today, so I'll pitch hit for him and will be brief. So thanks for the opportunity to just give you a brief update. When our ops board met last week, the first thing that they covered was updates from the users group. And the users group touched on some updates that they received from Kim Vachon from Versaterm. Talked about a new acquisition, new company that they've acquired, and some new resources that are now available via the Versaterm business to us as users. They then went on and talked about the updates to the Priority 1 and Priority 2 dispatching that was implemented on June 4th and addressed any concerns, which it didn't appear that there were any concerns via the user's group that had come back. And by all means, Elyse, if there's something that you've heard differently, please speak up as we move through this.

They did move on to the tech users update to our body at that point, talking about the iSpy, the third party app that is up and running, and I believe that most agencies are familiar and starting to utilize that. Again, it's another resource that is available, especially to our command officers and our crews, to make sure that they're getting proper notification of calls. And the nice thing about iSpy is that it provides really updated details as they continue to come in and/or are put into the system through the dispatchers and call takers. And so that's very helpful for us, through that third party app, to be able to see those updated details as they come in. It's also my understanding that the CAD to CAD between VECC and UHP went live on the 31st. So a little bit into that, and I will not touch on that other than mention that it was brought up from the tech users.

On the radio, the soft cutover to the P25 system. We went through the programming since the last time that we met and the program, I think, was a little chaotic. We do know that there was some issues with some of the radio loads that got uploaded into some different agencies that were not the correct loads. I think they were some one-offs here and there. I know my agency had a few of those, but UCA has been working very diligently to correct those, get the correct loads into those radios, and to make sure that we are prepared for the full cutover with those loads in there as we draw closer.

I know that VECC has heard some of those concerns and frustrations, I think, as we went through that programming. But again, I think for the most part we've got it accomplished. UCA, I think learned a lot, especially across the Wasatch front with as many radios and users as we have on the system, and we'll probably make some changes as we head into the full cutover. But I'm not aware, currently, that there are still any really outstanding, significant issues with that programming process that took place.

As mentioned in the police users, we had a very good presentation by our director, Ivan. We're very excited to have him on board. He has some great thoughts and processes that he would like to implement to help us be more effective and efficient as an operations board, and using data to our advantage, as well as the Center's advantage, to help us improve on all of our processes. I think we're all very on board with Ivan's vision and we're very excited to see those things start to be implemented and how we can continue to improve moving forward. So again, we're very excited for the leadership that Ivan is bringing to the team and the vision that he has.

But then, again, just amongst the ops chiefs, reviewed the Priority 1, Priority 2 AVL implementation. The report from Lin was that things were going pretty well. There had not been any major complaints from agencies as far as major issues that they had noticed with the turning on of that system and that availability. We are seeing positive results thus far from it. Again, if Elyse has anything that she wants to add to that, she's certainly free to. Elyse, any major concerns you're hearing from your side?

Elyse Haggerty:

Yes, just from UFA, it looks like all of the other agencies are working as expected. We knew UFA was going to be unique because of the way it sits throughout the county. We are actively working on those and watching those. Lin has made a couple of changes to UFA specifically for Priority 1 calls. There's always the domino effect when you make a change, and so we're finding those and we're correcting them as we go.

Clint Smith:

Okay. Thank you for that. And we did anticipate. We knew with, again, the geographic area that UFA covers and how they are intertwined with all of our other agencies that it would be most difficult and most challenging for them to adapt to that change. So again, we're probably, at least in my agency, a little more isolated in the southeast corner of the valley to where we don't experience many of those where some of the other agencies are. So thank you for that update, Elyse. Appreciate that. There was a little bit of talk from Leslie on the APCO side of things and the change to the conscious and breathing and how those triggers interact within Telecom and Versaterm. It looks like there's been a little bit of, I guess, an issue in some of that information transferring. They are aware of it. They're working both with APCO and Versaterm to really identify where that little glitch is occurring. But right now, they couldn't find any commonality that identify those on either end. So Elyse, again, did you have any further updates on that since that discussion?

Elyse Haggerty:

Just that we are looking at implementing something new QA-wise to help assist us to get the data that we need.

Clint Smith:

Okay. All right. And then last, we covered, obviously, we're coming into the busy time of the year not only in terms of the holidays, but also lots of town day celebrations and everything that go along with it. So they reviewed the comms chief rotation, which again, our comms chief is responsible for responding to VECC in the event of a large incident to assist the dispatchers with apparatus move-ups where needed if there's a depletion in one area of the county. And over the last couple of years, we have had that comms chief go right into VECC and be present for both the holidays, the 4th of July and the 24th of July, to make sure that as we get into those busy nights that the comms chief is there. We're keeping tabs on all of the resources and helping, again, assist VECC in making those equipment and apparatus move-ups where necessary.

So the review of that schedule over the next couple of months was discussed, as well as there's been some changes at our comms chief levels over the past year. And so there was a discussion about bringing the comms chiefs out there, those available, providing a training for them right at VECC so that, again, they're comfortable, they know the systems, they know the expectations should they or when they do come out there to act in that comms chief role. And the new setup up there, I think, lends itself to allow that comms chief to come and integrate very, very well into the dispatch system out there and not really get in the way of the machine that is already working out there very, very heavily and busily during these holidays coming up. With that, that was the end of the meeting. Are there any questions on the information provided today?

Tim Tingey:

Any questions for Chief Smith? Okay, thank you for that report. Appreciate both the police and fire operations reports today.

Clint Smith:

Thank you.

Tim Tingey:

Elyse, on 4.3, you talked a little bit about the AVL already. Anything else you want to add?

Elyse Haggerty:

I think overall, we're pleased and we're keeping in contact with the chiefs and the deputy chiefs. Any issues that are coming up, we've asked that they be reported immediately and we are investigating all of them. I think the changes that were discussed yesterday with Chief Dern are going to make a big difference in UFA's area, which I think once we have them working as well as we would like, we'll consider it a successful project.

Tim Tingey:

Okay.

Ivan Whitaker:

Yeah. And UFA, that should be completed by Thursday of this week.

Tim Tingey:

Okay. Thursday of this week. Any other questions about the AVL anyone has? Comments? Okay, thank you for those efforts on the AVL and that. We appreciate it. We'll go to item number five, awards and recognition, and turn the time over to Ivan.

AWARDS & RECOGNITION

Ivan Whitaker:

So we want to continue to make sure that we recognize our folks that are doing an excellent job on a month-to-month basis. So we've had some exemplary performance that we want to recognize. And one of the things is we did a little bit of a competition on our answer times, really wanting to break the barrier with the State mandate. And I'm not going to steal Elyse's thunder, I'll let her talk about that, but we really had some people that stepped up to the plate. You'll see the top watch commander, which was Rosa. She really took the lead in understanding what the standards were about and deploying, from an operations standpoint, the things that she needed to do to allow us to meet those standards.

And you'll see the supervisor. B squad was the top squad, so we had a bit of a competition there to where they'll be going to the movies together as a team. They're being rewarded in that way and they're very excited. And so as you go through that, the top dispatchers, the top call-takers from every single rotation, they've gotten awarded and recognized and we're just very happy about the outcome. If you look at the middle piece, you'll see that we have a couple of names, the first four names, and you'll see their picture. They worked a four-alarm fire in the West Valley and the work that they did, the collaboration, how they communicated with each other was just amazing. And then we also had Chief Ryan Lessner came in and actually was mitigating resources, basically identifying who needed to go where, communication, what the resources in the field were like. So that collaboration amongst our teams was just tremendous, and so we wanted to recognize them as well.

We also have an individual that represented us, Catherine, at the Select Health event on Monday. She's a fire dispatcher. Her compliance is off the chart as far as her performance, and so she represented us at that event. And you'll see her with her family. And then we also have an employee of the month. Would you like to talk about the employee of the month?

Elyse Haggerty:

Yes. So Jeremy Kane is one of our lateral employees. He started April 22nd of this year. About two weeks ago, there was a drive-by shooting in Murray where children were involved. It was one of his first days soloing on the channel and his trainer was able to sit back and learn from him. He does have previous dispatch experience so we were lucky with that, but he did a great job. And then this past Monday, June 10th, he was up in the canyons, I believe, just running with his friends and a semi tipped over, lit on fire, and the driver was trapped.

And his friend stopped and they were able to aid the officer in getting the male out. And the canyon sergeant reached out to us and said that without Jeremy's help, it would not have ended as well as it did. He was treated for some smoke inhalation. He didn't have to do it, but he took what he cares about here and went out and was happy to help out in the field. Just very lucky that he was there.

Ivan Whitaker:

So a lot of people doing a lot of great things. One thing that we've talked about internally is we really want to know how our citizens view our service, and so reaching out to citizens in the future. And we're not talking about starting that program soon, but in the future, really having a program where we reach out to our citizens and really understand how they feel about the service, the phone call, our customer service that we provided. We want to play an audio. Robb Penton actually ... We had a caller that called in and raved about the service that was provided. We want to play a little bit of this, not the whole thing, but just that recognition of the service that's being provided.

Austin Bullock:

Hi. Hey, my name's Austin Bullock. I'm a therapist and I just wanted to call because I actually had to work with the dispatchers yesterday to get a client of mine hospitalized. And I just, one, wanted to call to really compliment them and hope they get recognized because this person that helped me was just phenomenal. They were so professional. They were so organized. They were so kind to the client I was working with that was on the phone and kind of on the fence about going to the hospital and having the police check on him. And it just meant so much to me and I really wanted to recognize that, and just the actions that you guys are taking are really saving lives. I really hope this person gets recognized for how they showed up for this person in his time of need and just how professional they were. I was just so impressed by it. And I don't have the name of the person, but the case number was ...

Ivan Whitaker:

So again, we get that, and a lot of times it's a needle in a haystack. In public safety, again, we focus on what we need to resolve and fix. But when we get things like that, the ability to be able to share that with our emergency dispatchers is essential, so glad to be able to share that with you today. Thanks.

Tim Tingey:

Just a little commentary. I think this is wonderful that you're recognizing this work and what they're doing, and they do. I often talk at times about we, in public service, are givers of civilization and that's exactly what these individuals and employees are doing is giving to civilization and making life better for people. So thank you for sharing that and thank you for recognizing them. Any other comments on the awards and recognitions? Okay. We'll move into the operations report. Ivan, we'll start with you on that, and Elyse as well when you're ready.

OPERATIONS REPORT

Elyse Haggerty:

I'll just start us off. We're reviewing the VECC performance and progress reports. So I know you all saw it last meeting. Ivan came in and really it feels like the whole tone has changed in a very positive way. He has done the same thing with me, with the commanders, with how we're all working together. And he put it to us, myself and my three commanders currently, that he needed to see a change and what could he do to provide that for us, and so we all worked together and we came up with several different ideas. In the future, I'm hoping that the changes we're going to be making with staffing, especially during our busier hours ... I think what we accomplished in May is going to be more easily accomplished throughout the rest of the year. But for this particular month, I had three watch commanders that were out there not only taking calls and helping out, but were showing and reminding our dispatchers and call-takers why all of us are here.

If you ask a dispatcher why they're doing this job, it is because we get to help people, and I think sometimes that can get lost. So they were out there just cheering them on. We were buying treats and trying to make it just a little bit better, and they blew me away. These numbers, I was very used to seeing all in the green back at my previous job, and so it's been a difficult transition with that. This time, they didn't just hit it, they annihilated it. I mean, it's incredible. A 6% uptick when we took 2,000 more calls in the month of May. So I'm very happy to report that we hit its requirement is 90% in 15 seconds, and we hit 94.64%, 95% in 20 seconds and we got the 96.23%.

Our abandoned rates also went down to 8.16% and our transfer rate was at 8.16%, and this one has been a big one. And I was worried, even though I shouldn't have been because they are blowing that out of the park and we are on track to hit our below 2% for June, which was the mandate. Took 71,000 calls, so you can see we took 6,000 more calls in May than we did in April, which is a large jump. It's really cool. I just couldn't be happier. It is 100% from the top down. Our commanders are working their butts off, our supervisors are engaged. They're out there talking and helping. And the floor, our call-takers and dispatchers, it's like they remember. We remember why we're here and what we need to be doing. So it has been an incredible month. I am happy to announce that as of June, as of noon today, we're at 95% for 15 seconds and 96.47% for 20, and that our transfer rate is below 2%.

Tim Tingey:

Wow.

Nathan Cherpeski:

Excellent. Thank you.

Tim Tingey:

Yeah, that is amazing. And then, yeah, the consistency if we can keep that rolling through the number of months, but those numbers are incredible. So congratulations to those that have done the work, everyone.

Ivan Whitaker:

Absolutely.

Tim Tingey:

Anything else you want to add with that?

Ivan Whitaker:

We're not out of the water. We can stop to celebrate a bit, but there's a lot more to be done. If we look at the non-emergency side, we're not where we want to be, so we want everything in the dispatch center to meet those numbers and requirements. And the biggest thing is we kind of refocus. Let's move away from thinking about the state mandate and let's think about patient, fire suppression, public safety outcomes. Let's look at it from that perspective and what we're doing. And I think that that set a different tone as well. It's nice to talk about mandates in State, but again, like she said, why are we here and what is the outcome when we answer the phone quickly and get help quickly? So that's the tone and they've done a marvelous job. It's all on them.

Nathan Cherpeski:

I have a question. Looking at that non-emergency, those totals versus your 911 calls, that has to really be putting some interesting pressures. And I don't know if that's common for dispatch centers to have more than double the non-emergency calls versus 911. So I'm just curious as we move forward, if that's something we're looking at. I know for years, we've told citizens, "Just call dispatch. Just call dispatch." But it feels like sometimes, that's just gumming up what we're trying to do when they could just be calling our agencies, especially during the week.

Elyse Haggerty:

Yeah.

Ivan Whitaker:

Yep. So traditionally, there's 70% more non-emergency calls on a month-to-month basis than emergency calls. And so across the country, this is an issue and that's why we're really looking at AI to where AI can pick up on those scripts, to where if a person or people are continuously asking where shelters are, it would automatically answer those type of questions for them. So we're looking at that. One of the big programs that we're implementing now is a non-emergency program where we have call-takers specifically focused on those. Those individuals are in training right now. So with the mid-shift, we'll talk about that in a moment on July the 7th, having those mid-shifters, we think that, with the non-emergency program now, will help with us consistently looking at things like AI and how that could help in the future.

Nathan Cherpeski:

Thank you.

Tim Tingey:

Any other comments or questions from any of the board members? Once again, thank you and it's great to hear that June is in the similar path as far as the numbers, so that's wonderful. And that consistency, I think, will help us understand where we're at over time. So thank you for the efforts. Moving on to the User Board Ops Board meeting workflow, Ivan?

Ivan Whitaker:

Yeah, this will be quick. The chiefs talked about the presentation that I presented. Really, I would say 90% of what I showed is already in place. I think the lacking piece is on our side, on the VECC side, as far as the data that we're presenting at the users group level that will trickle up to the ops board so we can have some evidence-based decisions. I think based upon the expertise of the chiefs and those on the users board, of course we're getting it right. But to have that validation from the data perspective to be able to have that make it all the way up to the ops board, I think that's essentially important.

So we'll have another committee called the Quality Assurance Unit. Their responsibility is that data. We want to show data, even in this meeting, better than what we're doing. Those should be Power BI dashboards that we're showing in this meeting as far as the volumes. We should be able to go to the meeting and whatever the ops board wants to target, we should be able to show that data. So we'll do better, we'll get there, but that's what kind of that communication flow is mostly about.

Tim Tingey:

Any questions or comments? Thank you for that report, Ivan. Turning the time back to you on item number seven, executive director report.

EXECUTIVE DIRECTOR REPORT

Ivan Whitaker:

All right, so Chief mentioned it earlier. We are live with the CAD to CAD integration with Highway Patrol. That has been going well. We've had a couple instances where it went down, but it didn't impact our transfer percentage. We want to be less than 2%. Elyse, just showed we're at ... I don't even think we're at a percent right now, so we're blowing that out of the water with this new integration. So we'll keep you updated just to know that everything is going well. And I do want to give a shout-out to Jonathan and his team, which worked ... I mean, I know he was tired of me and my emails and my phone calls and, "Where are we?" But thank you so

much for all the work you and your team has done. The State mandate, I just talked about that. We'll skip through that. Jonathan, do you want to talk about the radio project?

Jonathan Bridges:

I think Chief Smith actually touched on this as well. UCA learned a lot of things during the soft cutover. They're going to expand resources going into the live cutover. They're talking about even extending it from the 4th through the 8th for another week. So instead of it being basically one week, they're looking at expanding to two weeks. I haven't heard a final confirmation on that yet, but they have said they are going to bring in additional resources. They realized that there was just a lot more work to be done for Salt Lake County, for the Wasatch region, when they got here.

They learned a lot down south, but when they got here, they hadn't quite anticipated what they were really facing, so they are adjusting their resources for that. As far as the timeframe though, as far as starting on the 4th, they have told us that is in stone. So I do believe that if there is additional days added, it's probably going to be after that. But they are saying they're ready to go. I know they've tested the equipment here at VECC. They've been testing the radios, they're still working on finalizing the various talk groups, and they are still on target.

Tim Tingey:

Okay. Is that all? Anything else on the report?

Ivan Whitaker:

Would you like to talk about the new deputy director of finance in the administration department?

Clint Jensen:

So we have made an offer and he has accepted, Tyson Montoya. He will be here July 1st. We went through a process. We had maybe 20 to 25 applicants, interviewed seven, had it down to three. Ivan then worked those three guys over. And then we had a nice discussion a week ago and came to a conclusion that Tyson would be a good fit. Tyson comes to us from UCA, currently the finance director at UCA, and so has some familiarity with our type of work, which is great. Prior to UCA, he was with the Housing Authority of Salt Lake, I believe, one of the housing authorities, and so he has some private company experience as well. Pretty well-rounded individual. I think he'll fit in here well. And as he starts July 1st, I will fade out by July 31st, and so we'll overlap for a month and then I'll stay close by on-call just in case he needs something and I can help him out.

Ivan Whitaker:

Backup Center. One of the things that we put as a high priority is locating if there's a hole in the wall or a sick building or whatever the case may be, a catastrophe, where do we go? Our calls will automatically transfer to Central and Salt Lake, but they can't handle that volume for an extended period of time. So there's two things on our radar that we need to solve quickly. One is an evacuation plan. From a transportation perspective, how would we get our folks to another building? And then the big piece is where would they go? So we're going to look at some locations. I think that we can do some discussions. We could spend some places up without ... I don't think monetarily that would be an issue. I think the bigger piece on the money part would be equipment. So having that equipment up and ready. We have the cloud-based system, but making sure that we have what we need to pull up operations for at least a year in another location if we needed to. So that's big on the horizon for us. Any questions about that? We're thinking that we can get some grant monies for that as well.

And then we've spun up a meeting called the Operations Operandi Meeting internally where we're going through all of our projects to determine prioritization. There's a lot of projects, and so I'll do six and seven at the same time. We've identified there are greater than 30 major projects where our technical services would handle those projects internally, externally, as far as the implications across the valley. So we really, really had to have a process in place to be able to prioritize. One of the bigger pieces was working with Versaterm to be

able to prioritize those projects as well. Just because we're ready doesn't mean they're ready, and vice versa. So making sure that we're on the same page.

Through that, and we're almost there, we're developing a project submission for all of our partners across the valley to where we don't want you having to reach out to a bunch of vendors doing the investigations with vendors about projects you want to do. You have the vendors that you like, but if you hand over that stuff to us through a submission, we can then take the bull by the horn and really work through, "Okay, does this require an API? What would be the personnel hours that are required for this?" Timelines with Versaterm to where we went to a meeting and we're talking directly to Versaterm about those timelines, but we really want to be able to pass that information out and work as an advocate for our partners on those timelines so you always have the best information. So again, those six and seven, we're really trying to prioritize those projects and get you better timelines and better information. One of the things I don't like is not knowing when a project is going to start or finish, and we have to do better with that and we will.

Number eight. One of the items that we need to move on quickly, and we are, is a Remote Quality Assurance Program. What we mean by that is we have individuals that are doing some quality assurance for our communications officers internally, but it's not near at the level that we need to be. So from a state perspective, the mandate is 2% of all emergency calls that come into the building. We're nowhere near there right now. And so the Remote Quality Assurance, we're looking at a 1099 contractor model to where when we looked at vendors for doing this, it was just too expensive. So the contractor model, the expense is nominal. It will have a non-biased approach because they don't work on a day-to-day basis with the communications officer. We have budgeted funds to be able to do this as well, but that's going to help with the data in the Quality Assurance unit, the information that's going to the users groups and ops board, and also the constructive feedback that needs to be provided on the floor. So we'll spin that program up shortly. Clint, number nine. Do you want to say anything about that?

Clint Jensen:

I don't have anything new to report.

Ivan Whitaker:

And then 10?

Clint Jensen:

10, so not much new there. The last piece of our UKG implementation is mostly the integrations with our third party vendors. That continues on, and so we're hoping to wrap that up soon. I don't know that we're going to meet that June 30th deadline, but July 31st probably, realistically.

Ivan Whitaker:

Very good. Number 11 will be the presentation that I did during the last meeting about the mid-shifts. We move to that on July the 7th. We're ready to go. A new attendance policy is coinciding with that move as well, but we're very excited about that move and what it will do for us. That's it.

Tim Tingey:

Any questions for Ivan or others about the executive director report? Anyone? Okay. Then we'll move to item number eight, financial reporting. Clint, turning the time over to you.

FINANCE REPORT

Clint Jensen:

Okay, I'll make this quick. We're almost done with the year. We're 92% of the way in and we continue to look good when it comes to the numbers. Revenue is still strong. The expenses, we do have on the personnel

expense we're 92% of the year in and 92% of the year spent. We did have a three-payroll month in May so that skews the numbers a little bit. But overall, we're sitting really good on the personnel expenses. Admin expenses, we're at 79%. All in, we're at 89% spent of our budget, so budget-to-actual looks pretty good. We've got one more month. We'll give you a preliminary report next time we meet, and then we'll be doing our audit. The cash balances, again, look very favorable. This is very positive compared to some of the reports I gave a few years ago, so we continue to have cash balance that takes us to the end of the fiscal year. I don't have to beg each of you to pay early so I can make payroll. This is fantastic. And then, the last few pages are the cash disbursements report, check register. All these zeros, I think we had some check numbering issues so don't get too excited about those. They basically are duplicated when we line up the check numbers, right. And so that's the financial report. I'd be happy to answer questions.

Nathan Cherpeski:

Yeah, I know when we talked about the cash, the ending balance, that cash balance, we had set a goal. How close are we to that goal? We're zooming. We thought it was going to take years.

Clint Jensen:

So we met that goal at the end of fiscal year '23. We were right there, projecting to be well-within, if not slightly above that cash goal.

Nathan Cherpeski:

Thank you. That was a concern. I know when we talked about it, we were all concerned when we saw those numbers.

Clint Jensen:

That's some good budgeting by this board.

Tim Tingey:

Any other questions or comments from anyone online or in the room? Okay, move to item number nine, closed session.

NO CLOSED SESSION/NOMINATIONS & CONSIDERATION OF VICE CHAIR

Tim Tingey:

We do not have anything scheduled for this unless there's a board member that feels like there needs to be a closed meeting. I don't think there is. So we'll go to item number 10, nominations and consideration of a vice chair. As you know, this is my last meeting, which I'll talk about. I've got a 45-minute conversation that I'm going to share with you at the end of the meeting. I did have some conversations with Korban. He said that there was interest of an individual that's willing to serve as vice chair, it's Scott Harrington. So Scott had expressed some interest in that. Scott, do you want to say anything related to your interest?

Scott Harrington:

No, Korban asked me to go ahead and be the vice chair so I told him I would do that, but I told him he had to stay on for an extra year. But I don't think he's going to honor that.

Tim Tingey:

Okay. So with that, do we have any nomination for consideration of a new vice chair?

Nathan Cherpeski:

Do we need to nominate Scott?

Tim Tingey:

Yeah. Yes, we do.

Nathan Cherpeski:

I'm happy to make the nomination because Korban and I actually talked about Scott already. So yeah, I think that'd be great. I formally make the nomination.

Tim Tingey:

Okay. Any other nominations that need to be considered? Okay. If not, we'll close the nomination. And so we have one individual, Scott Harrington, that has been nominated to be vice chair. We probably need to do a roll call vote on this. So we have this nomination. Do we have to do a motion as well?

Clint Jensen:

I'd make it into a motion.

Tim Tingey:

Okay. We need a motion to consider Scott Harrington to be the vice chair. I'm happy to accept a motion and a second on that.

Nathan Cherpeski:

I would move that we select Scott Harrington as the vice chair for VECC.

Tim Tingey:

Okay. And Chief John Evans, a second. Any discussion on that? Scott, we'll give you a chance if you want any discussion. I'm just kidding. You can or cannot if you want. But any comments? Okay. Then we'll do a roll call vote on this motion to have Scott Harrington be the vice chair for now.

Jodi Morris:

Mr. Tingey, Cottonwood Heights?

Tim Tingey:

Yes.

Jodi Morris:

Mr. Carter, Riverton?

Ryan Carter:

Yes, and point of order. Kevin Hicks is now going to be the city's representative going forward. He's also here at the meeting and we just need to get him on the list for emails and things to that effect. Thank you.

Jodi Morris:

Mr. Collins. South Salt Lake?

Josh Collins:

Yes.

Jodi Morris:

Mr. Cherpeski, Herriman?

Nathan Cherpeski:

Yes.

Jodi Morris:

Deputy Mayor Hartman, Salt Lake County?

Lisa Hartman:

Yes.

Jodi Morris:

Chief Burchett, UFA?

Dominic Burchett:

Yes.

Jodi Morris:

Sheriff Rivera, UPD?

Rosie Rivera:

Yes.

Jodi Morris:

Chief Evans, West Valley City?

Chief Evans:

Yes.

Doug Hill:

For the record, this is Doug Hill. I also vote yes for Murray.

Tim Tingey:

So congratulations, Scott. Wish you the best.

Scott Harrington:

Thank you.

NEXT BOARD MEETING/MOTION TO ADJOURN

Tim Tingey:

Okay. We'll move to item 12, consideration to cancel the July Board of Trustees meeting. We had a pre-meeting on this and discussed it with Korban. Korban actually wanted either Ivan or myself to convey that he would prefer not to have the board meeting in July, but we wanted to have some discussion on this and see if there's anyone that feels very strongly about having the meeting. If not, we'll plan on canceling it. Any

thoughts or comments? Any concerns if we cancel the July board meeting? Okay. It's a talkative group here today. So I guess that's the direction we need. We will plan on canceling that board meeting.

Moving on to item number 13, the next board meeting will be on August 21st, 2024, at 2:00, and that will be in person. That'll be an in-person meeting.

So that being said, I said I'd give my 45-minute speech now. I just want to take a minute and just thank all of you for being my friends and being part of this organization. I've really enjoyed my interactions with you. Appreciate the staff, especially Ivan, Elyse, Jonathan, Clint. You're amazing and you do outstanding work so it's a privilege to be a board member of this organization, so thank you for that. And thank you to all of the board members for all of your input. And like I say, for your influence on my life, I appreciate that. And I'm looking forward to this change, but I am going to miss people and that's the hard part about this. My last day at Cottonwood Heights is on Friday so this will be my last meeting, so thank you. I also want to mention, Clint, I'm thinking this is probably your last meeting as well. Do you want to say ... Am I correct in that or not?

Clint Jensen:

Could be my last one depending on what August looks like with our new deputy director. But yeah, this could be my last one as well.

Tim Tingey:

Okay. I left you 40 minutes.

Clint Jensen:

How do I top what you've already done? My same level of gratitude for the board, and working with some great people here. It has been absolutely wonderful. We started out with some rough decisions to make. It was tough in the early goings. We were in the COVID timeframe and the money was tight, and things were a little topsy-turvy here at VECC. But thanks to some really courageous people around this table and the staff members here, we've made VECC a very great organization. Proud to be a part of it, so thank you.

Tim Tingey:

Okay. And thank you for your efforts during the transition time as well, and Elyse, Jonathan, and others. And Ivan, thank you for all of the work that you're doing and leading.

Tim Tingey:

Okay, moving on to item number 14 unless there's something else. Ivan, is there anything else we need to discuss? Okay. Motion to adjourn. I need one.

Josh Collins:

I'll make a motion to adjourn. This is Josh from South Salt Lake.

Tim Tingey:

Okay. Josh Collins, motion. Do we have a second?

Lisa Hartman:

Second.

Tim Tingey:

Lisa Hartman is a second. All in favor of adjourning, say aye.

Group:

Aye.

Tim Tingey:

Thank you, everyone. Thanks for attending.

Motion –

. . . by Mr. Josh Collins, to adjourn the meeting, the motion was seconded by Ms. Lisa Hartman; the motion carried unanimously.

The meeting adjourned at 2:50 p.m.