



KPI April-June

Key:	Good
	Neutral
	Needs Improvement

Customer	April	May	June
1 Meter Count	39,796	39,849	39,801
2 CAIDI	92	91	133
3 SAIDI	0.75	0.34	5.05
4 SAIFI	0.01	0.00	0.04

Benchmark	Units
18	Meters
120	minutes/outage
12	minutes/customer
0.11	outages/customer

Financial	April	May	June
5 Overtime Cost	0.17%	0.24%	0.37%
6 Days Cash on Hand	150	153	159
7 Debt Service Coverage Ratio	2.58	2.63	2.73
8 Unrestricted Fund Balance	\$ 31,819,330	\$ 32,487,349	\$ 33,747,677
9 Net Margin	8.04%	6.90%	3.59%

Benchmark	Units
3%	percent of revenue
120	days
1.75	surplus dollars per debt
\$25,000,000	dollars of balance
2.75%	percent of revenue

Employee & Organization Capacity	April	May	June
10 Hours Worked without a lost Workday Injury	-	9,359	18,719
11 Restricted Workday Injuries	1	0	0

Benchmark	Units
1,000,000	hours
0	days

Internal Business Process	April	May	June
12 Connections per Employee	612	613	612
13 Operating Cost per Customer	\$140	\$151	\$216
14 Preventable Vehicle Accident Rate	0	1	0

Benchmark	Units
400	connections
\$350	dollars per customer
0	accidents

Power Supply	April	May	June
15 Energy Consumption	56,420,857	58,659,865	76,320,984
16 Peak Demand	111,386	123,708	178,156
17 System Load Factor	69%	65%	59%

Benchmark	Units
N/A	kiloWatt Hours
N/A	kiloWatts
65%	load factor

Billing	April	May	June
18 Delinquent Revenue	0.4%	0.3%	0.2%
19 Revenue Write Offs	\$ 22,430	\$ 20,887	\$ (30)

Benchmark	Units
1.0%	percent of revenue
\$ 25,000	dollars written off

UMPA	February	March	April
20 Actual S-1 Payment	\$ 1,532,049	\$ 1,162,737	\$ 996,392
21 Estimated S-1 Payment	\$ 1,501,187	\$ 1,224,028	\$ 1,114,876
22 Accuracy of Estimate	-2%	5%	12%

Benchmark	Units
N/A	dollars
N/A	dollars
±10%	percent of power bill