



OUTSTANDING COMMUNITY LEADER RECOGNITION

August 22, 2024



Name: Danielle Moore

Role: Case Manager

Organization: Community Action Services and Food Bank

Background:

Danielle Moore joined Community Action Services and Food Bank as Case Manager in September 2022 after working in retail and at a home business for several years. She was looking for fulfilling work and wanted to serve people that she had never worked with before. Danielle has become a strong advocate for her homeless clients and works tirelessly to help her “friends” move from the street into more permanent housing situations and towards greater self-reliance and successful futures.

She recently helped a young family who were homeless and were in a dire and hopeless situation. The single, homeless mother was pregnant trying to take care of two young daughters while living in an old van without seatbelts. Because of Danielle’s forward thinking and dedicated efforts, the mother was able to safely give birth to the baby, purchase a car with seatbelts, find adequate employment, and have a stable place to stay temporarily. The family will be moving into a permanent rental in a few weeks. Without Danielle’s extra mile efforts, perseverance and thoughtful care, this family’s future would have looked very different.

Danielle has become a leader on our family development team. Other case managers rely on her to assist them in making thoughtful decisions, which helps them to better assist clients with their needs.

Danielle also works as an after-hours case manager providing shelter for people in need at night and on weekends and holidays. She also graciously stepped up to serve as a team leader in the warming centers this past winter season.