

UTA Board of Trustees Meeting

June 12, 2024



Call to Order and Opening Remarks



Pledge of Allegiance



Safety First Minute



Public Comment

- Live comments are limited to 3 minutes per commenter
- Live comments may be heard from in-person attendees as well as Zoom attendees
- For comments via Zoom, use the “raise hand” function in Zoom to indicate you would like to make a comment
- Public comment was solicited prior to the meeting through alternate means, including email, telephone, and the UTA website
- Any comments received through alternate means were distributed to the board for review in advance of the meeting



Consent Agenda

- a. Approval of May 22, 2024, Board Meeting Minutes



Recommended Action

(by acclamation)

Motion to approve the consent agenda



Reports



Executive Director Report

- Strategic Plan Minute
- Commendation – Andrew Bryson and Bruce Gaertner





Strategic Plan Minute

6/12/24



Agenda Item 6.a.



Moving Utahns to a Better Quality of Life

U T A
We Move You

Sustainable Service Delivery Initiative

- Achieved Key Milestone of 82% Graduation Rate



Agenda Item 6.a.

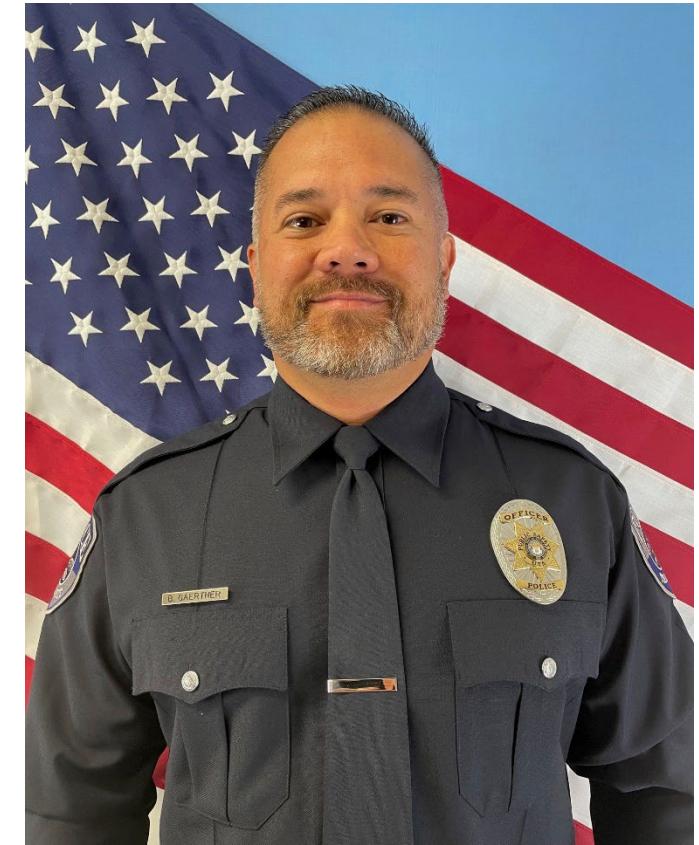
Commendation

Andrew Bryson and Bruce Gaertner



Employee Commendation

Assistance to Officer Ken Bush by Officers Andrew Bryson and Bruce Gaertner



Agenda Item 6.a.

Financial Report - April 2024



Monthly Operating Financial Report

April 2024

June 12, 2024



Agenda Item 6.b.

Utah Transit Authority

Board Dashboard: April 30, 2024

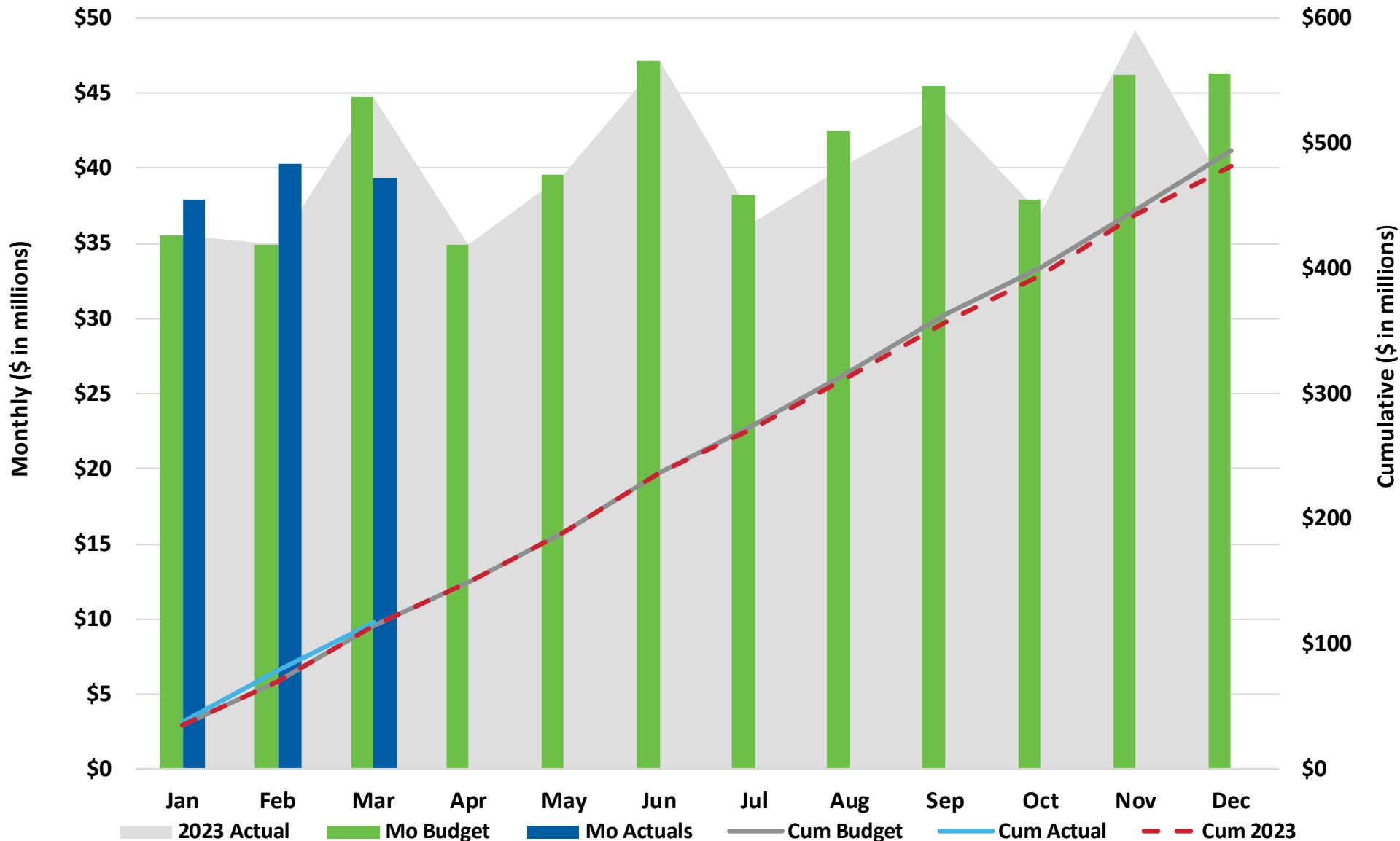
Financial Metrics	Apr Actual	Apr Budget	Fav / (Unfav)	%	YTD Actual	YTD Budget	Fav / (Unfav)	%
Sales Tax (Mar '24 mm \$)	\$ 39.4	\$ 44.7	\$ (5.31)	-11.9%	\$ 117.6	\$ 115.2	\$ 2.40	2.1%
Fare Revenue (mm)	\$ 3.0	\$ 3.0	\$ 0.04	1.2%	\$ 13.4	\$ 11.3	\$ 2.12	18.7%
Operating Exp (mm)	\$ 31.7	\$ 35.5	\$ 3.79	10.7%	\$ 129.3	\$ 141.7	\$ 12.36	8.7%
Subsidy Per Rider (SPR)	\$ 8.19	\$ 10.78	\$ 2.59	24.0%	\$ 8.68	\$ 10.78	\$ 2.10	19.5%
UTA Diesel Price (\$/gal)	\$ 2.59	\$ 4.03	\$ 1.44	35.6%	\$ 2.74	\$ 4.03	\$ 1.29	32.0%
Operating Metrics	Apr Actual	Apr-23	F / (UF)	%	YTD Actual	YTD 2023	F / (UF)	%
Ridership (mm)	3.50	2.69	0.8	30.1%	13.35	11.05	2.3	20.8%
Energy Cost by Type (Monthly Avg YTD)								
	Diesel Bus (Cost per Mile)				\$ 0.50			
	Diesel CR (Cost per Mile)				\$ 4.34			
	Unleaded Gas (Cost per Mile)				\$ 0.32			
	CNG (Cost per Mile)				\$ 0.26			
	Bus Propulsion Power (Cost per Mile)				\$ 0.91			
	TRAX Propulsion Power (Cost per Mile)				\$ 0.79			

"Sales Tax" lists the amount of sales tax revenue received for the month listed in bold. All other data reflects the month listed in the table title.

Agenda Item 6.b.

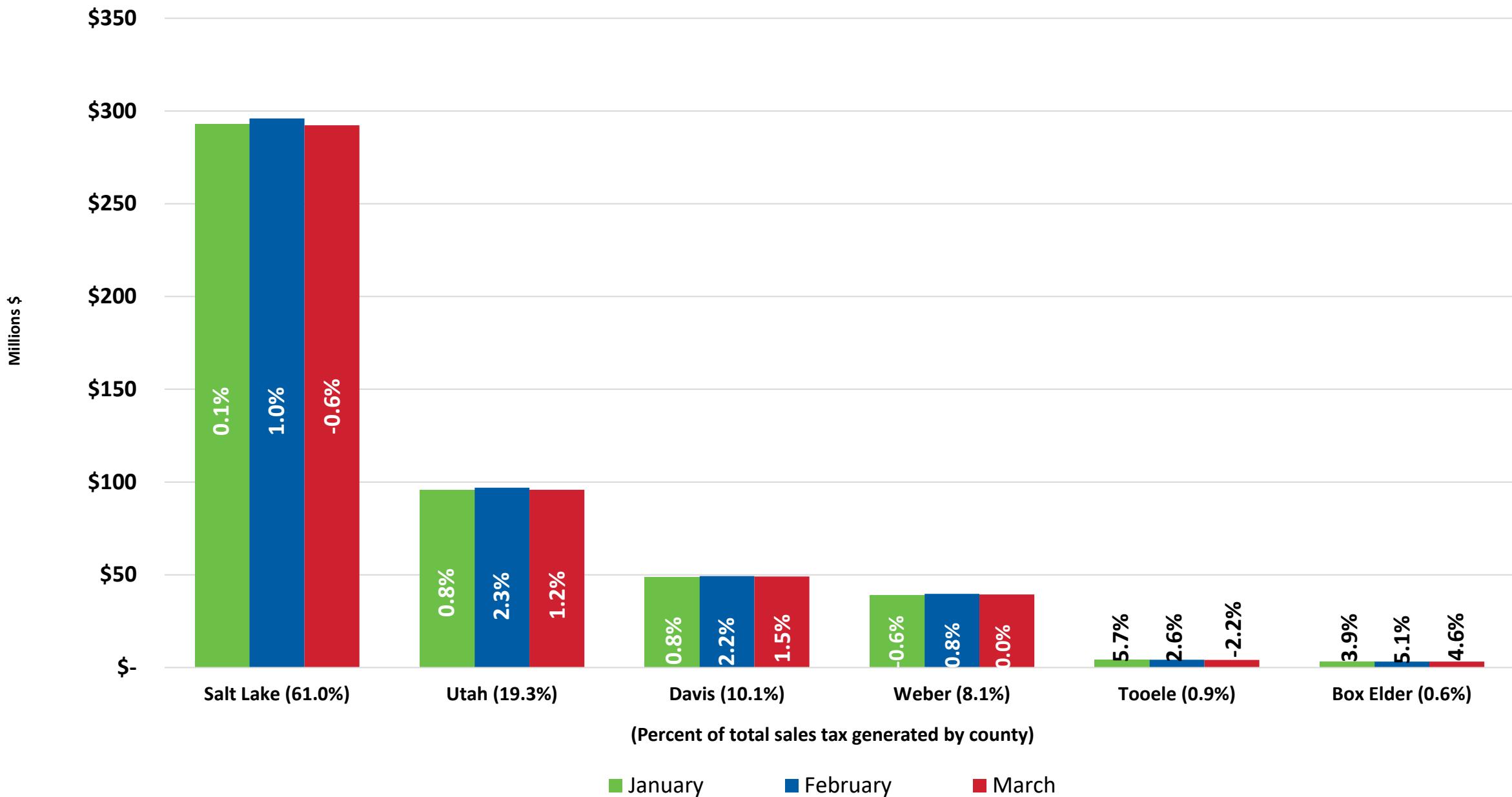
2024 Sales Tax

March YTD Variance \$2.4M Above Budget



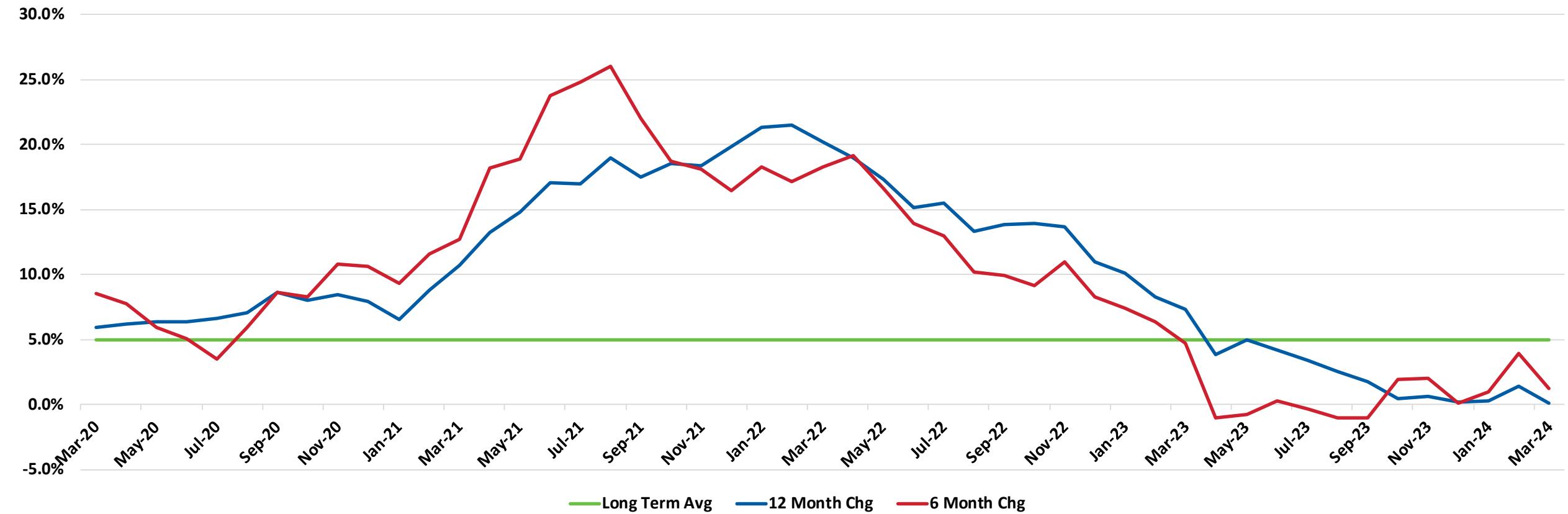
Agenda Item 6.b.

Sales Tax Collections Percentage Change for 12 months ended March 31, 2024



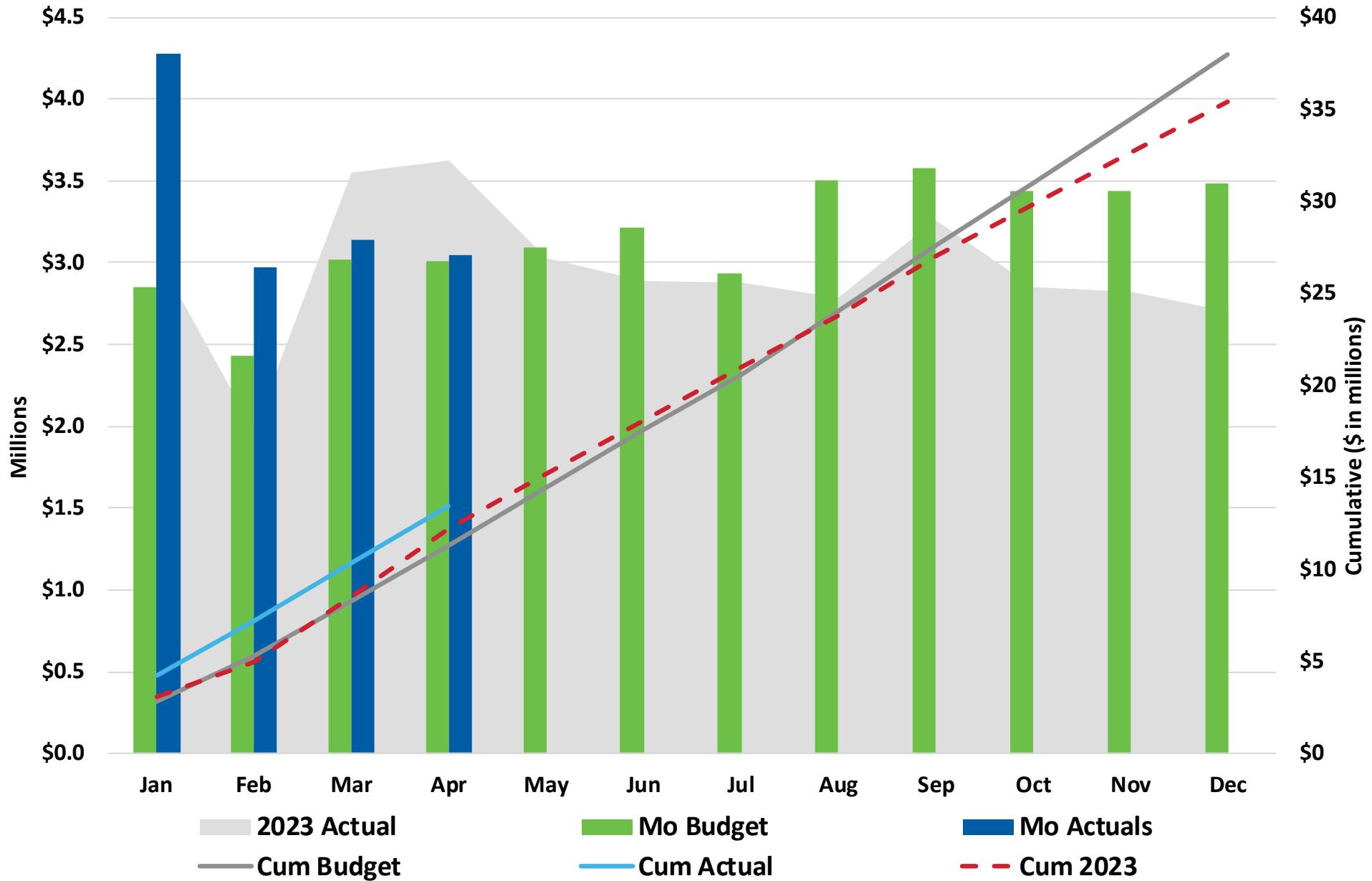
Agenda Item 6.b.

UTA Sales Tax Growth 2020 - 2024



Agenda Item 6.b.

2024 Passenger Revenue April YTD \$2.1M > Budget



FTE Report

April 2024



FTE Report

Apr-24

Administrative FTE	Budget	Apr-24 Budget vs. Actual			Vacancy Rate	
		Vacancy		Rate		
		Actual	Variance			
Admin Depts	633.9	606.5	27.4	4.3%	6.1%	
Operating Depts	384.0	371.5	12.5	3.3%	3.1%	
Subtotal	1,017.9	978.0	39.9	3.9%	5.0%	

Bargaining Unit FTE	Budget	Vacancy			Prior Month	Start of Year	Prior Year			
		Actual		Rate						
		Actual	Variance							
Admin Depts	47.0	88.5	-41.5	-88.3%	-83.0%	-54.8%	-83.6%			
<i>Operating Modes</i>										
Bus	1,078.0	1,066.0	12.0	1.1%	1.7%	3.5%	13.5%			
Light Rail	285.0	292.0	-7.0	-2.5%	-6.3%	-4.9%	5.6%			
Commuter Rail	103.0	105.0	-2.0	-1.9%	-6.8%	3.9%	1.9%			
Riverside	157.0	154.5	2.5	1.6%	2.2%	4.7%	8.2%			
Asset Mgt	186.0	166.0	20.0	10.8%	10.8%	11.4%	11.4%			
Subtotal	1,856.0	1,872.0	-16.0	-0.9%	-1.2%	1.8%	8.9%			

Total FTE	2,873.9	2,850.0	23.9	0.8%	1.0%	3.0%	9.2%
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OPERATING FINANCIALS

Apr 2024 YTD

FISCAL YEAR 2024 Dollars In Millions	YEAR-TO-DATE RESULTS					
	Prior Year Actual	Current Year			Variance	
		Actual	Budget			
Revenue						
Sales Tax (Apr accrual)	\$ 150.8	\$ 157.8	\$ 150.1	\$ 7.7	5.1%	
Fares	12.2	13.4	11.3	2.1	18.7%	
Federal	0.1	0.0	24.0	(24.0)	-99.8%	
Other *	18.5	28.3	7.5	20.8	278.5%	
TOTAL REVENUE	\$ 181.6	\$ 199.6	\$ 192.9	\$ 6.7	3.5%	
Expense						
Salary/Wages	\$ 57.1	\$ 61.9	\$ 62.5	\$ 0.6	0.9%	
Overtime	5.1	4.5	4.6	0.0	0.9%	
Fringe Benefits	28.9	32.0	33.3	1.3	3.8%	
Total Compensation	\$ 91.2	\$ 98.5	\$ 100.3	\$ 1.9	1.9%	
Services	11.3	10.8	15.1	4.3	28.8%	
Parts	8.5	10.0	8.6	(1.4)	-16.2%	
Fuel	10.8	8.3	12.0	3.6	30.5%	
Utilities	3.1	2.7	2.7	(0.1)	-2.1%	
Other	3.8	3.5	7.2	3.7	51.6%	
Capitalized Cost	(4.3)	(4.5)	(4.2)	(0.3)	6.0%	
TOTAL EXPENSE	\$ 124.5	\$ 129.3	\$ 141.7	\$ 12.4	8.7%	
Debt Service	27.0	25.4	27.9	2.4	8.8%	
Contrib. Capital/Reserves	\$ 30.1	\$ 44.9	\$ 23.4	\$ 21.5	91.8%	

*Does not include Sale of Assets (\$56.2K) or
Non-Cash items

Favorable/(Unfavorable)

Capital Program Update

April 2024

June 12, 2024

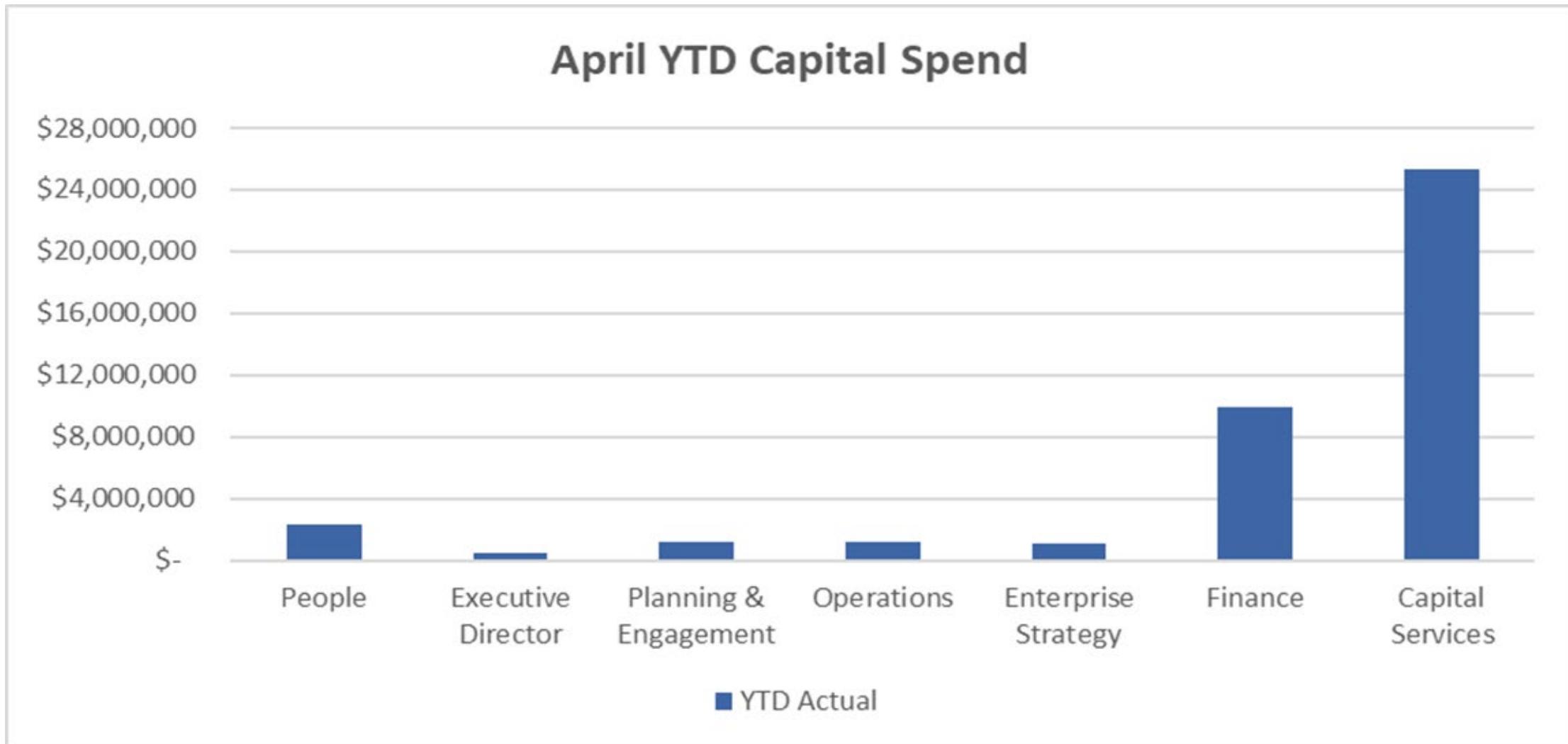


Utah Transit Authority

Capital Program: April 30, 2024

Chief Office	Fav / Apr Actual Apr Budget (Unfav) %					YTD Actual YTD Budget Fav / (Unfav) %				
	Apr Actual	Apr Budget	(Unfav)	%		YTD Actual	YTD Budget	Fav / (Unfav)	%	
People	\$ -	\$ 69,000	\$ 69,000	100.0%		\$ 1,170,013	\$ 1,239,214	\$ 69,201	5.6%	
Executive Director	\$ 227,718	\$ 261,000	\$ 33,282	12.8%		\$ 495,099	\$ 528,231	\$ 33,132	6.3%	
Planning & Engagement	\$ 656,772	\$ 669,000	\$ 12,228	1.8%		\$ 1,154,357	\$ 1,166,329	\$ 11,972	1.0%	
Operations	\$ 511,929	\$ 738,000	\$ 226,071	30.6%		\$ 1,161,661	\$ 1,387,595	\$ 225,934	16.3%	
Enterprise Strategy	\$ 1,769,281	\$ 1,777,000	\$ 7,719	0.4%		\$ 1,092,014	\$ 2,839,779	\$ 1,747,765	61.5%	
Finance	\$ 5,354,351	\$ 7,282,000	\$ 1,927,649	26.5%		\$ 9,889,359	\$ 11,818,006	\$ 1,928,647	16.3%	
Capital Services	\$ 5,205,520	\$ 10,738,000	\$ 5,532,480	51.5%		\$ 25,405,134	\$ 30,852,863	\$ 5,447,729	17.7%	
Total	\$ 13,725,571	\$ 21,534,000	\$ 7,808,429	36.3%		\$ 40,367,637	\$ 49,832,017	\$ 9,464,380	19.0%	





Questions?



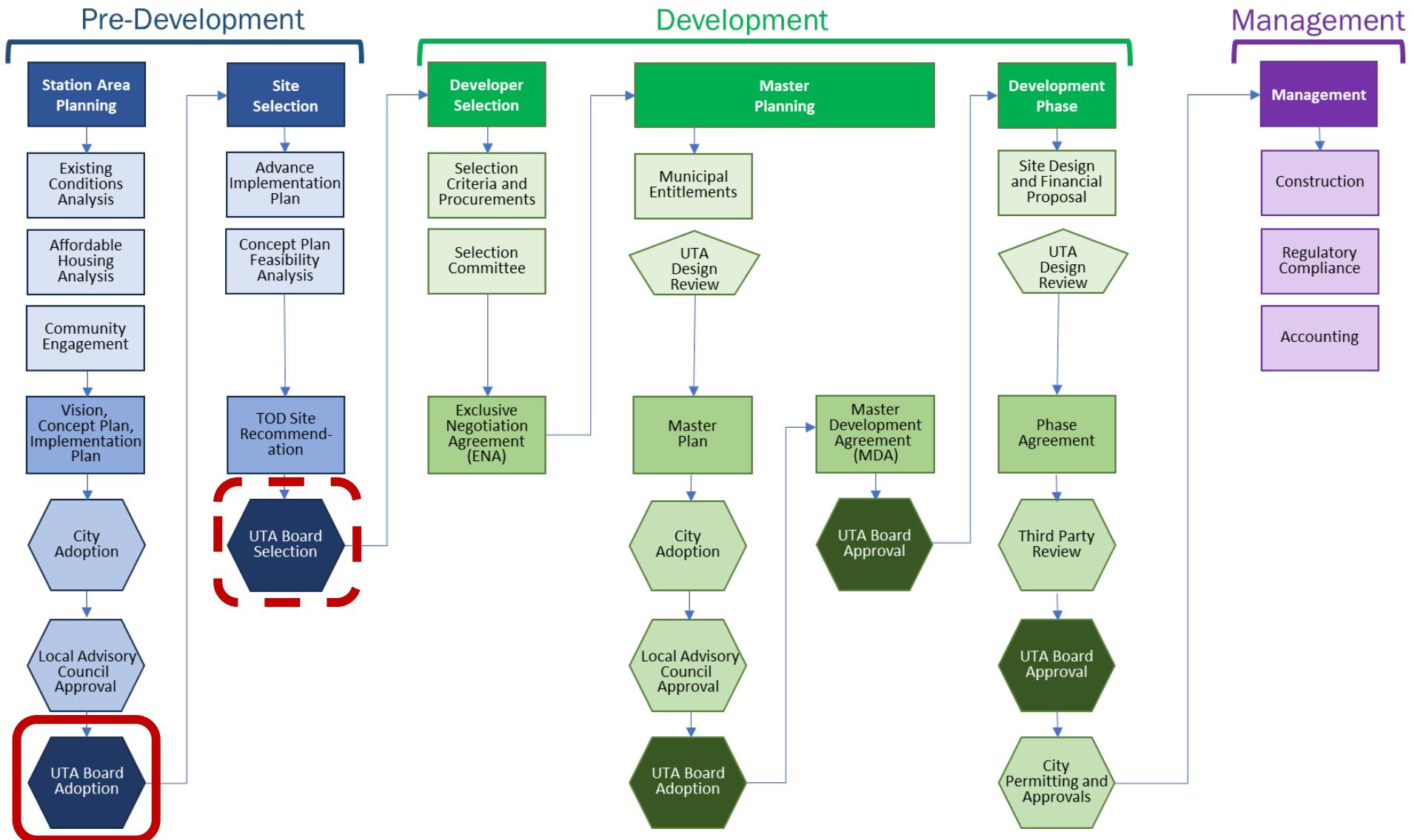
Resolutions



R2024-06-01 - Resolution Adopting the Ballpark Station Area Plan



UTA TOC Planning and Development Process



Agenda Item 7.a.

Ballpark Station – UTA Property

Existing Conditions

- 3.2 acres available for redevelopment
- Current Use:
 - Park & Ride lot (193 stalls)
 - Bus loop and 3 saw-teeths

SAP Recommendations

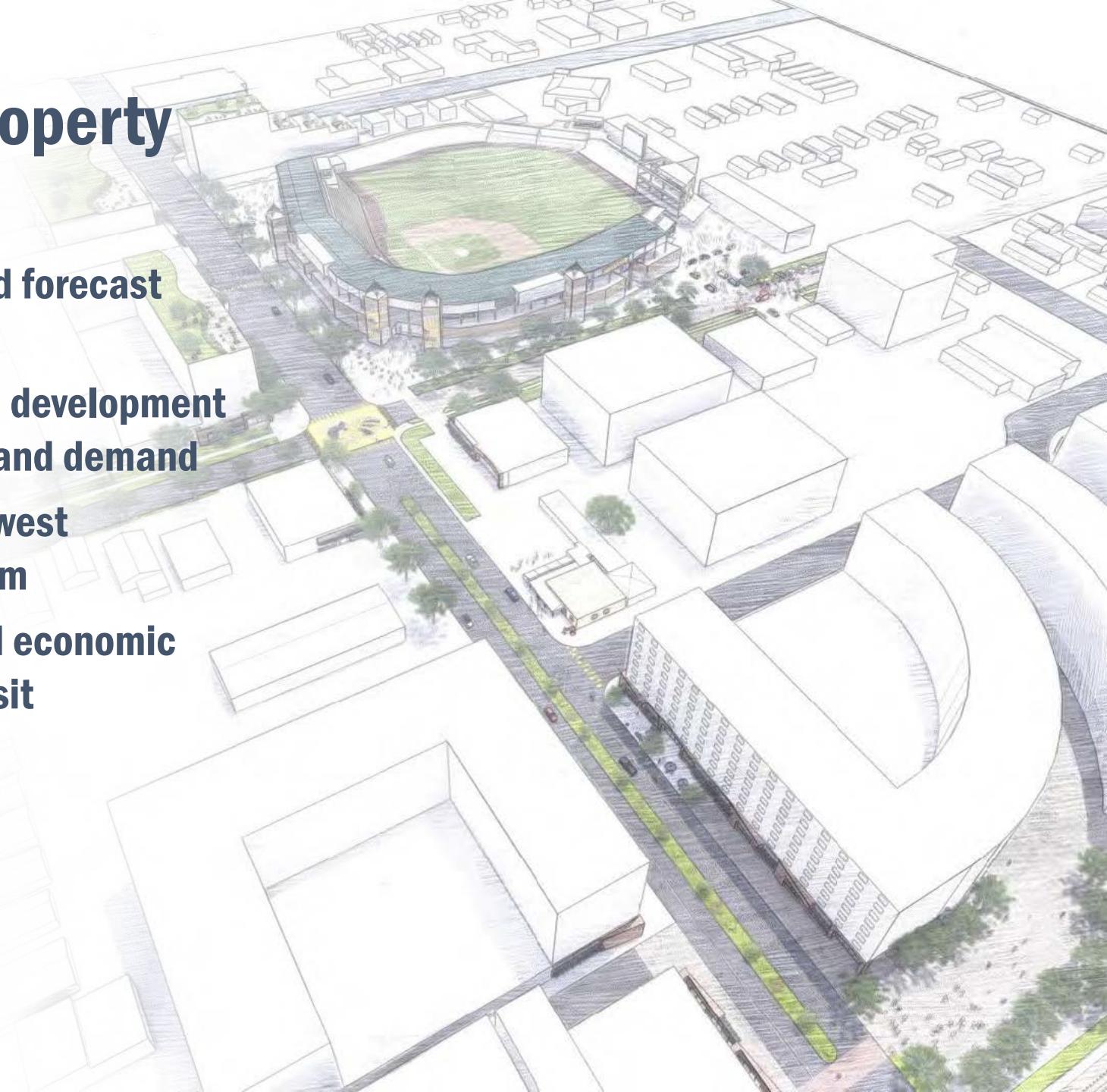
- Repurpose or reduce parking stalls with high-density, mixed-use development
- Install side-loading platforms to improve east and west TRAX access
- Construct transit plaza/public amenity space



Ballpark Station – UTA Property

Implementation Plan

- Analyze current parking utilization and forecast future parking estimates
- Create Concept Plan to identify future development potential based on market feasibility and demand
- Examine opportunity to improve east-west connectivity accessing station platform
- Identify available funding sources and economic tools for future development and transit infrastructure improvements



Agenda Item 7.a.

Questions & Comments

Agenda Item 7.a.

Recommended Action

(by roll call)

Motion to approve R2024-06-01 - Resolution Adopting the
Ballpark Station Area Plan, as presented



R2024-06-02 - Resolution Adopting the Midvale Center & Fort Union Station Area Plan



Midvale Fort Union

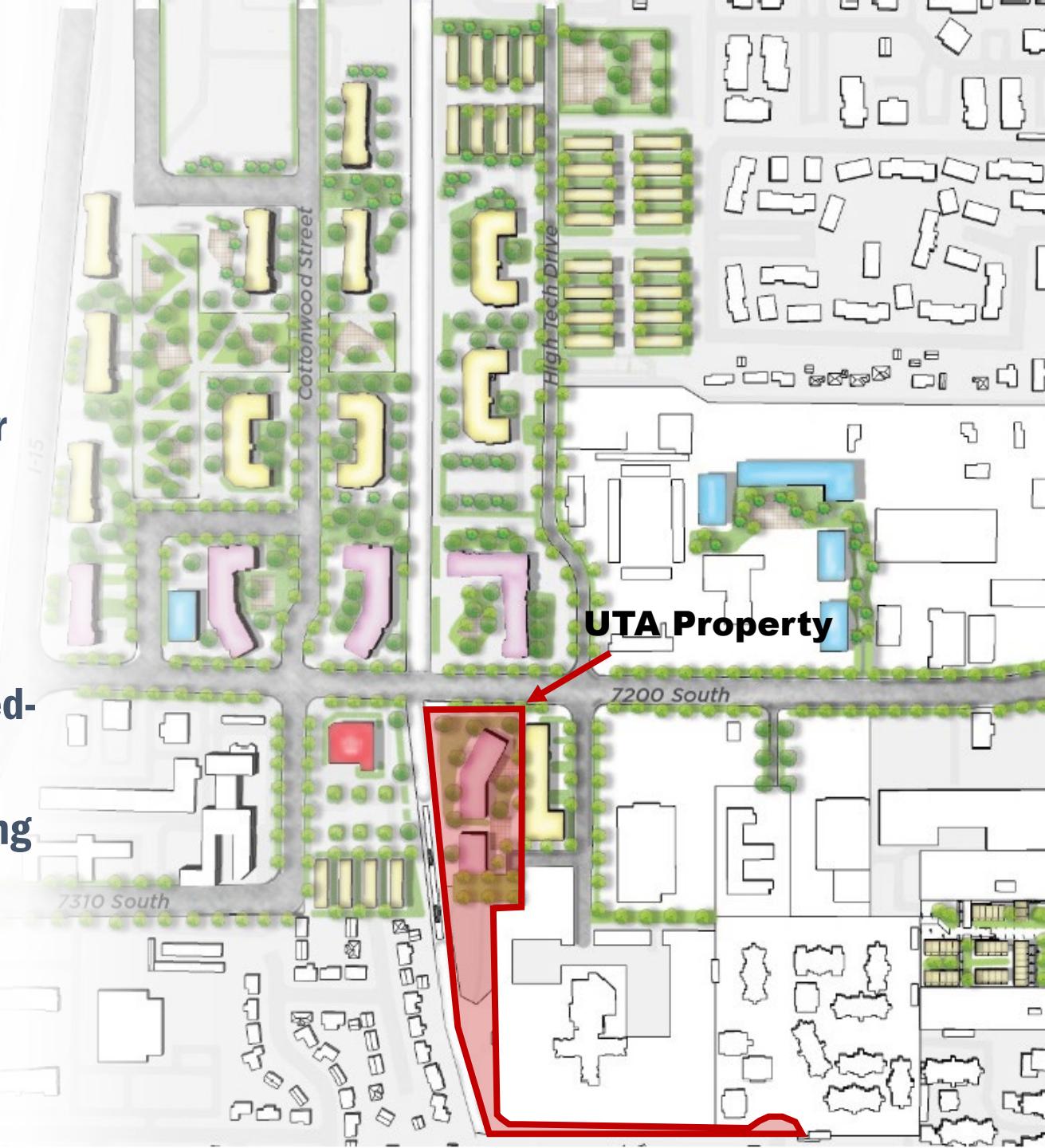
Concept Plan

- Zoning to allow for higher density and mixed-use development
- UTA 5.3 acres identified as “high priority” for redevelopment
- Public open space near TRAX platform

Implementation Plan

- Construct medium-density (4-7 stories) mixed-use development
- Repurpose Park & Ride lot into shared parking for transit users

Agenda Item 7.b.



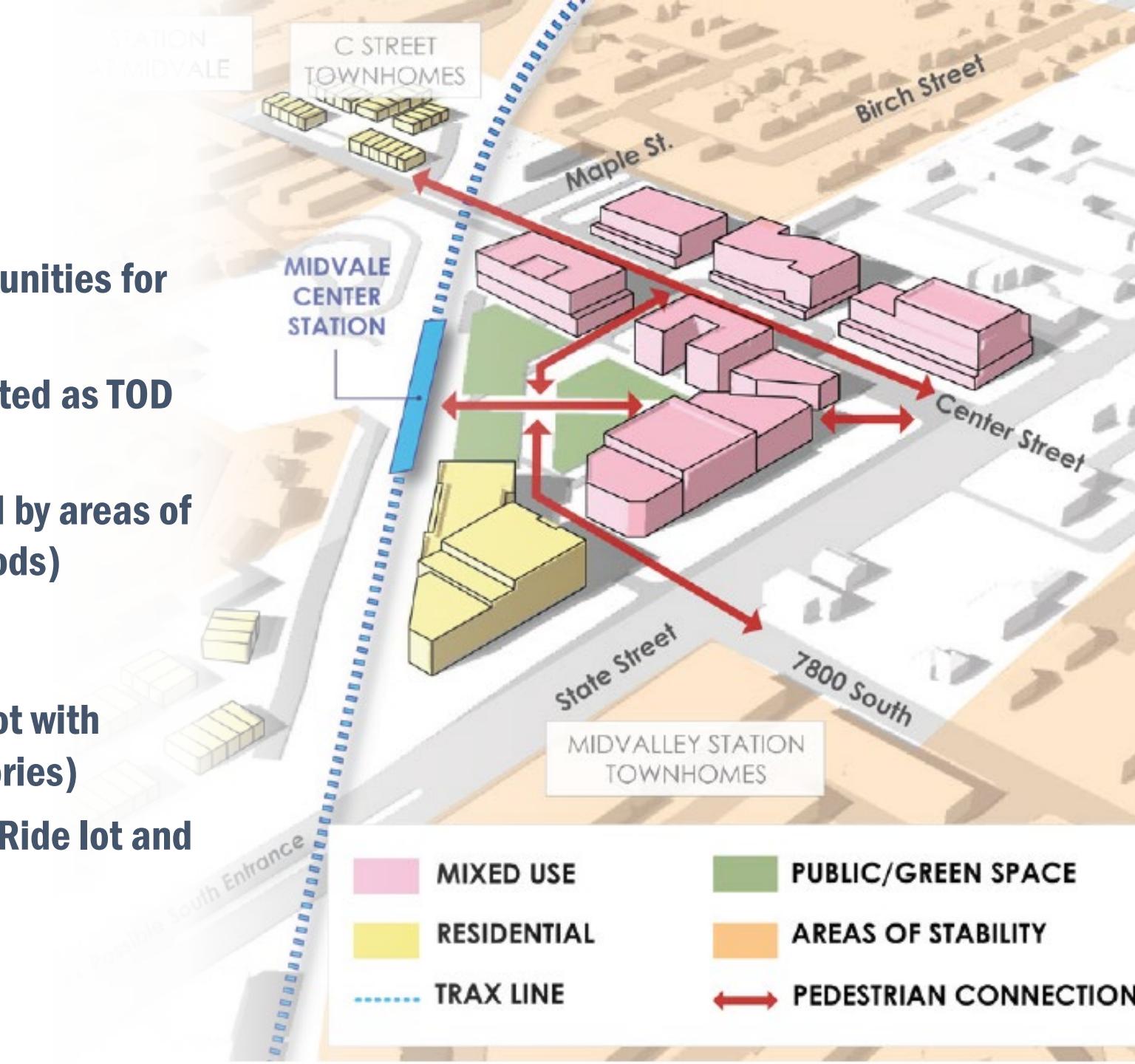
Midvale Center

Concept Plan

- Small-scale redevelopment opportunities for higher density and mixed-use
- UTA 5.7 acres needs to be designated as TOD site
- Station predominately constrained by areas of stability (existing SFD neighborhoods)

Implementation Plan

- Repurpose southern Park & Ride lot with multifamily residential (up to 3 stories)
- Preserve existing northern Park & Ride lot and bus loop configuration



Questions & Comments

Agenda Item 7.b.

Recommended Action

(by roll call)

Motion to approve R2024-06-02 - Resolution Adopting the Midvale Center
& Fort Union Station Area, as presented



R2024-06-03 - Resolution Adopting the West Jordan and Midvale Station Area Plan



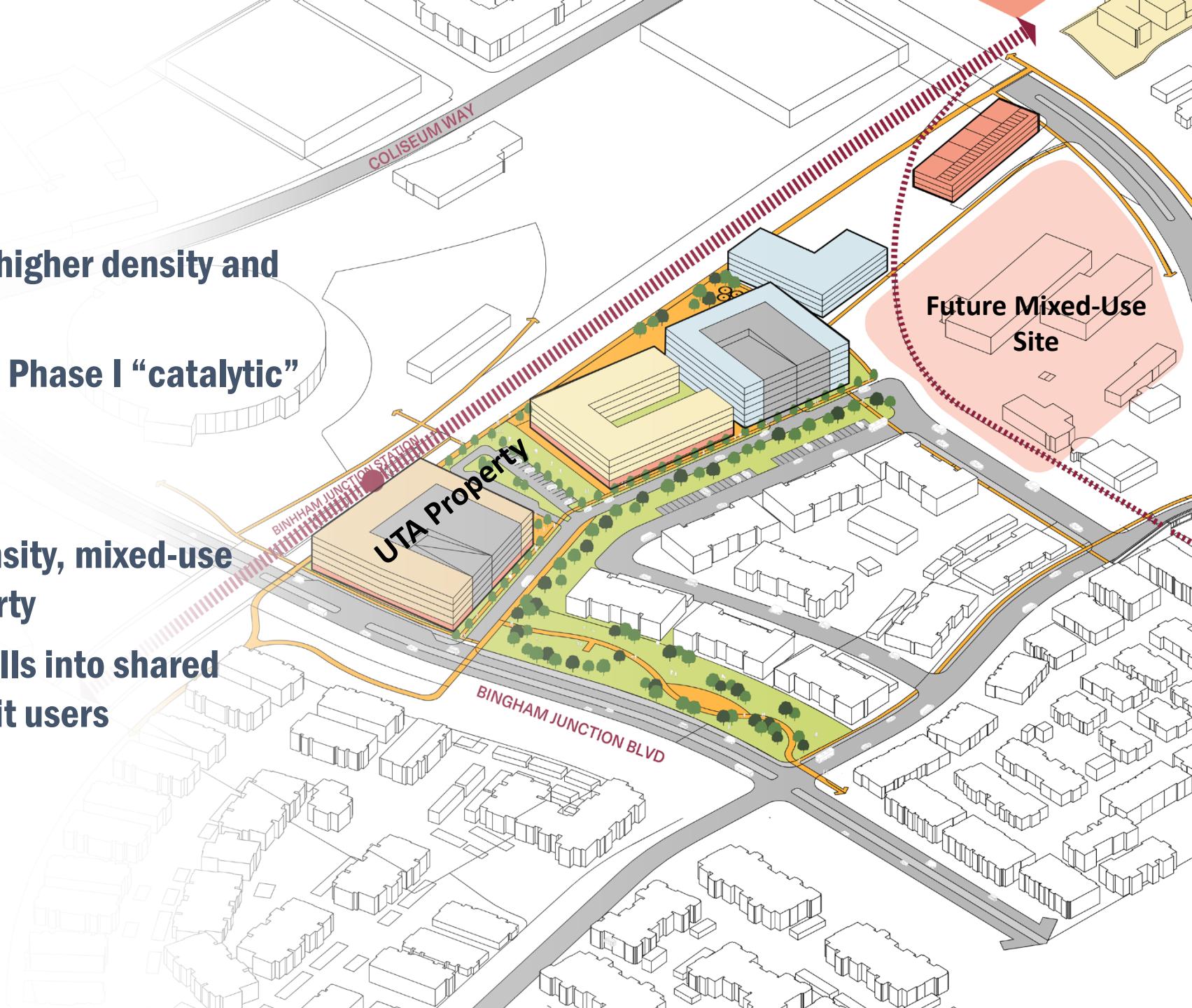
Bingham Junction

Concept Plan

- Update zoning to allow for higher density and mixed-use development
- UTA 2.7 acres identified as Phase I “catalytic” site for redevelopment

Implementation Plan

- Construct flexible high-density, mixed-use development on UTA property
- Repurpose Park & Ride stalls into shared parking structure for transit users



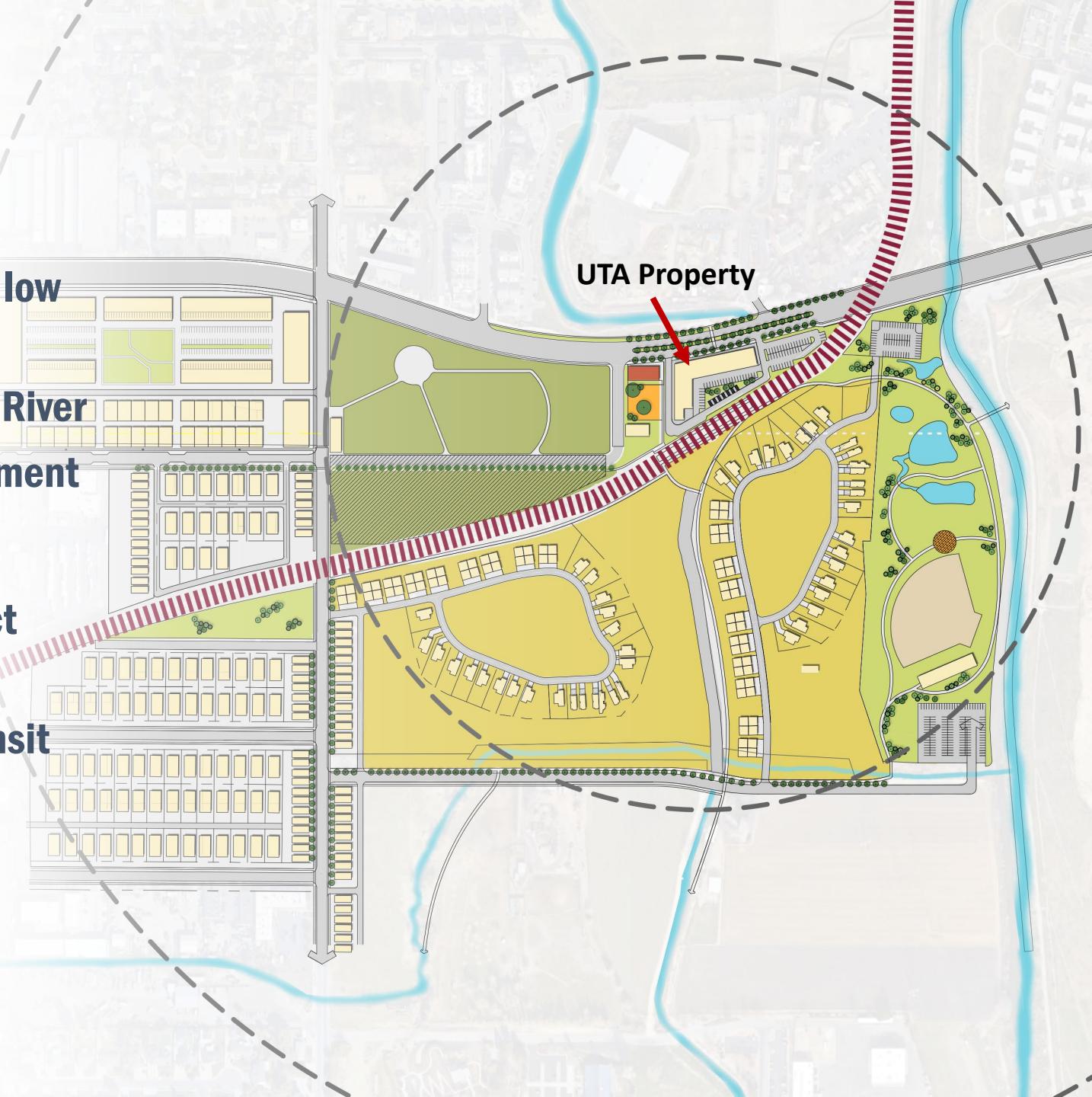
Historic Gardner

Concept Plan

- Emphasizes agricultural character and low density residential (2-5 du/acre)
- Large regional park adjacent to Jordan River
- UTA's 2.2 acres available for redevelopment

Implementation Plan

- Proposes multifamily residential project (up to 30 du/acre) on UTA property
- Reduce existing Park & Ride lot for transit users



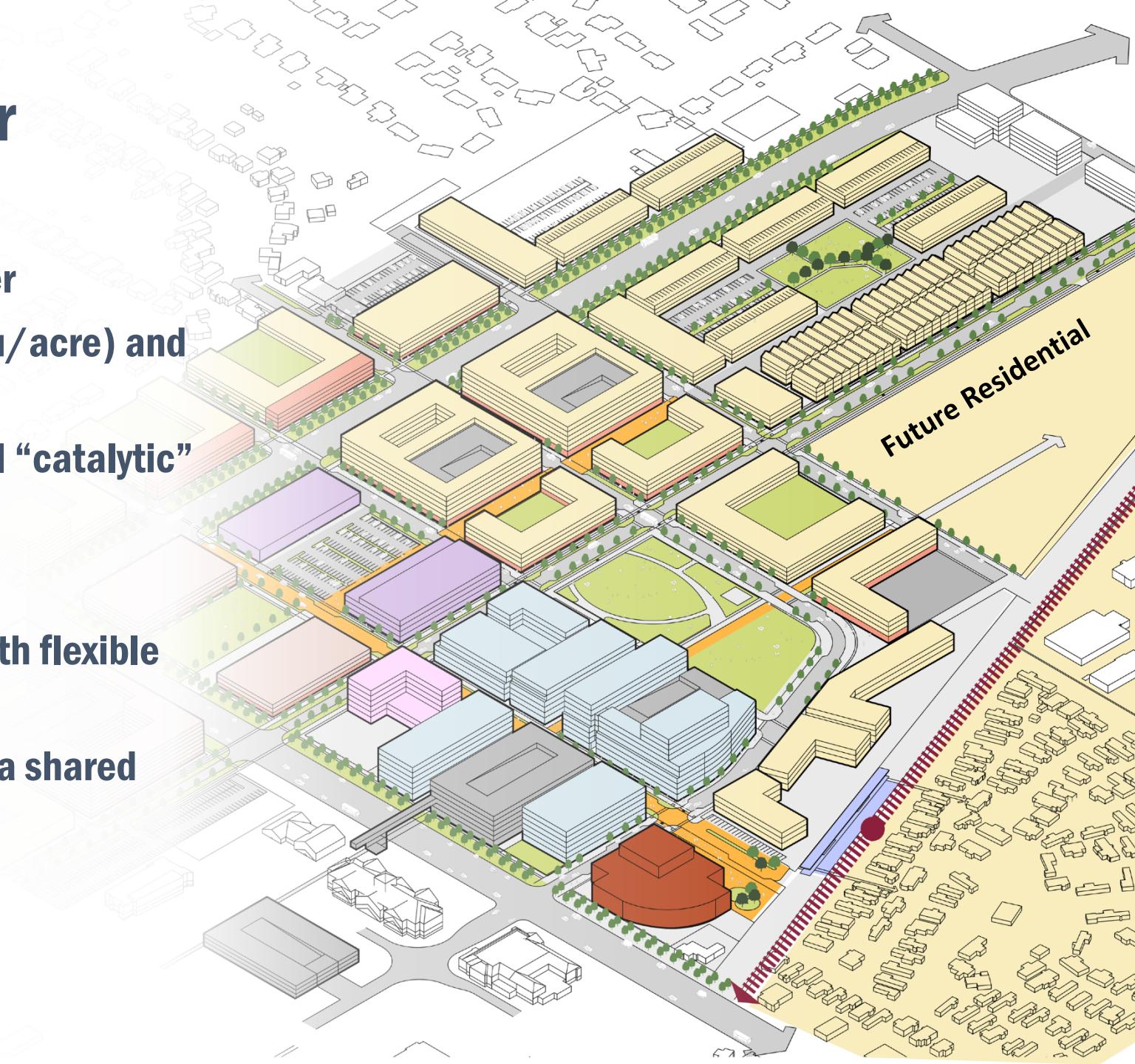
West Jordan City Center

Concept Plan

- Creates new destination city center
- Proposes high-density (up to 60 du/acre) and mixed-use opportunities
- UTA 8.2 acres identified as Phase I “catalytic” site for redevelopment

Implementation Plan

- High-density residential project with flexible ground floor uses on UTA property
- Repurpose Park & Ride stalls into a shared parking structure for transit users



Questions & Comments

Agenda Item 7.c.

Recommended Action

(by roll call)

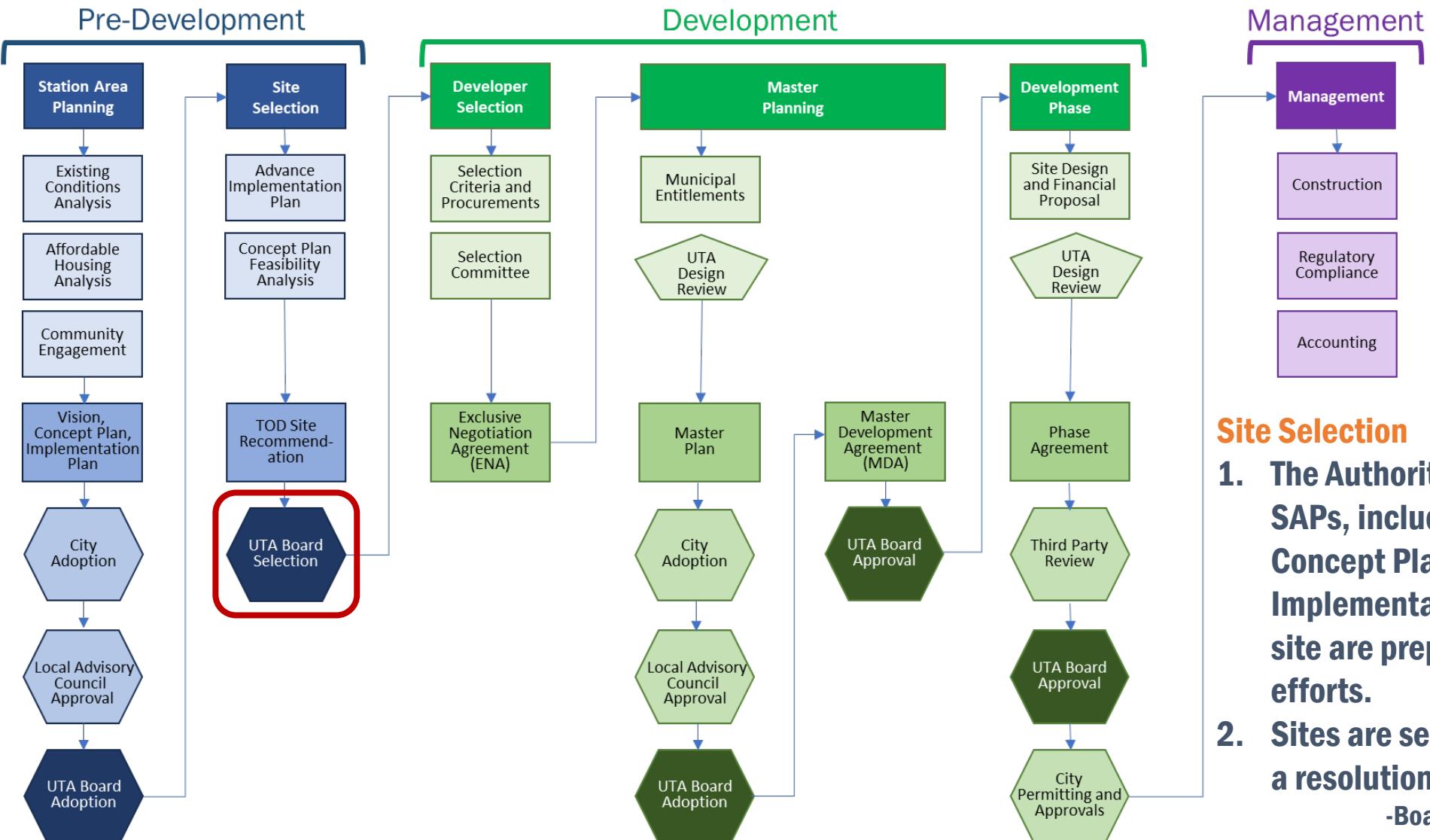
Motion to approve R2024-06-03 - Resolution Adopting the West Jordan and Midvale Station Area Plan, as presented



R2024-06-04 - Resolution Designating a Transit Oriented Development Site in Midvale, Utah



UTA TOC Planning and Development Process



Site Selection

1. **The Authority analyzes findings from SAPs, including feasibility of the Concept Plan and progress of the Implementation Plan, to determine if site are prepared for development efforts.**
2. **Sites are selected for development by a resolution of the Board of Trustees.**
-Board of Trustees Policy No 5.1, III.C

Agenda Item 7.d.

Fort Union Station Area Concept Plan

UTA parcels designated
“High-Priority” for redevelopment

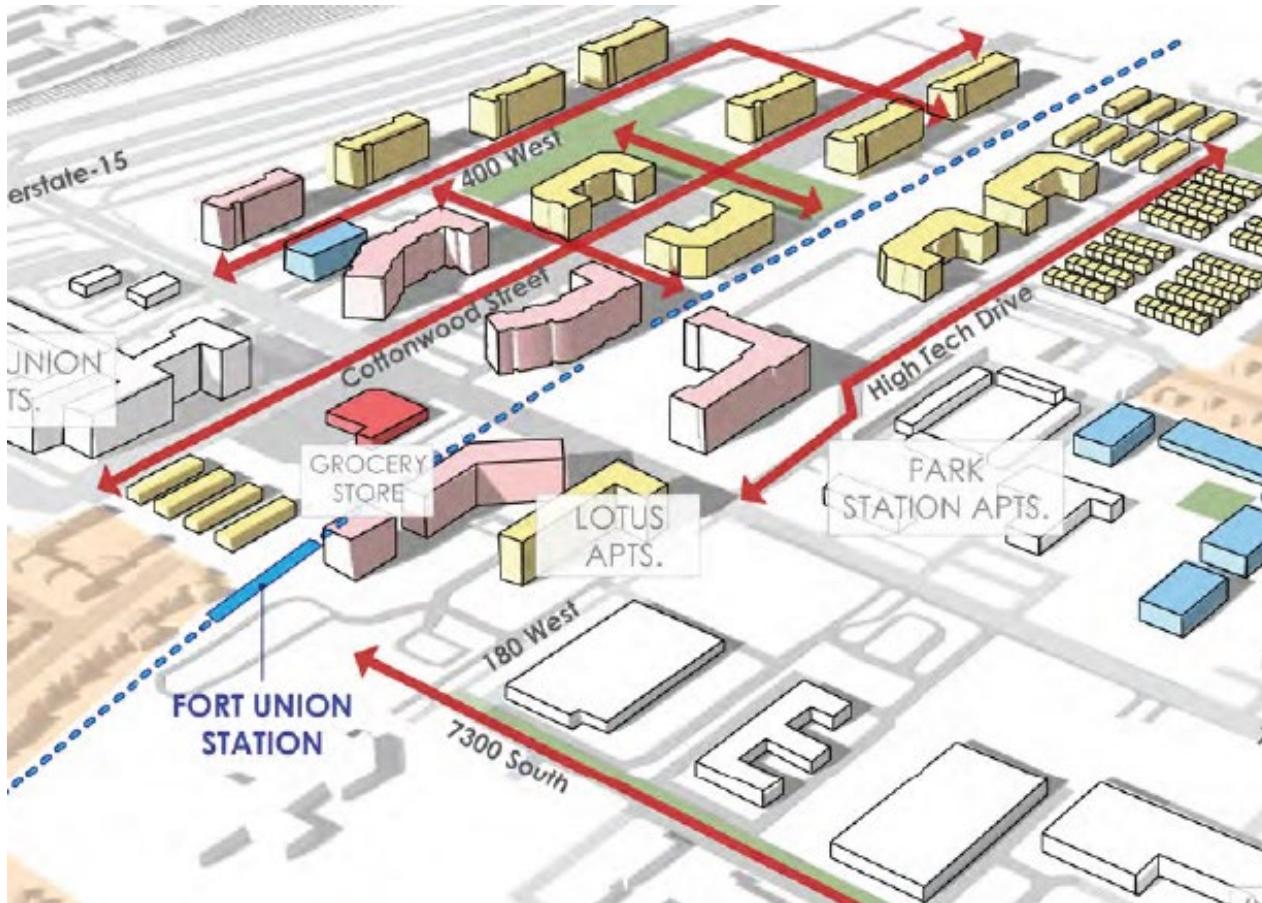
Plan calls for:

- Mixed-Use
- Shared parking for transit riders
- Public open space near TRAX platform



Agenda Item 7.d.

Fort Union Station Area Implementation & Market Feasibility



Plan Implementation

- Explore joint development opportunities
- Prepare development plan for mixed use on UTA 6.4 acres
- Issue RFPs for development partners

Market Feasibility

- Station Area Plan development scenarios and anticipated absorption are *consistent with market trends*.
- There are *developers in the market interested* in the UTA property at Ft. Union for mixed-use development.

Recommended Action

(by roll call)

Motion to approve R2024-06-04 - Resolution Designating a Transit Oriented Development Site in Midvale, Utah, as presented



**R2024-06-05 - Resolution Authorizing
the Disposition of 4.096 Acres of Land at 5651 W.
Old Bingham Highway in West Jordan, Utah to
South Jordan City and Rocky Mountain Power for
the Grandville Avenue Roadway Project**



Grandville Ave Property Dispositions

5651 W. Old Bingham Highway, West Jordan



UTA Property

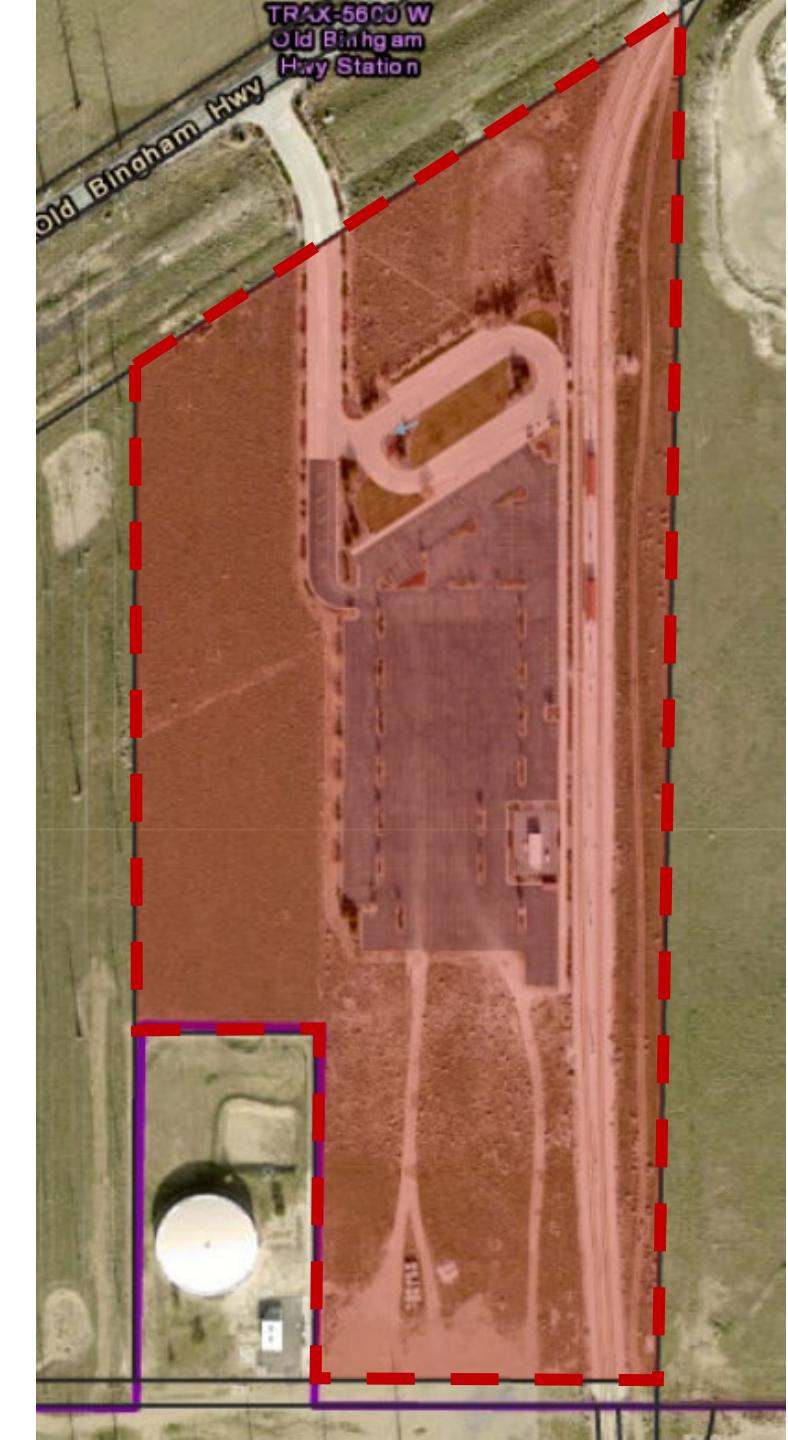
Location: 5651 W. Old Bingham Highway,
West Jordan City

Current Use: TRAX Station and vacant land

UTA Land Area (before): 23.16 acres

UTA Land Area (after): 19.04 acres

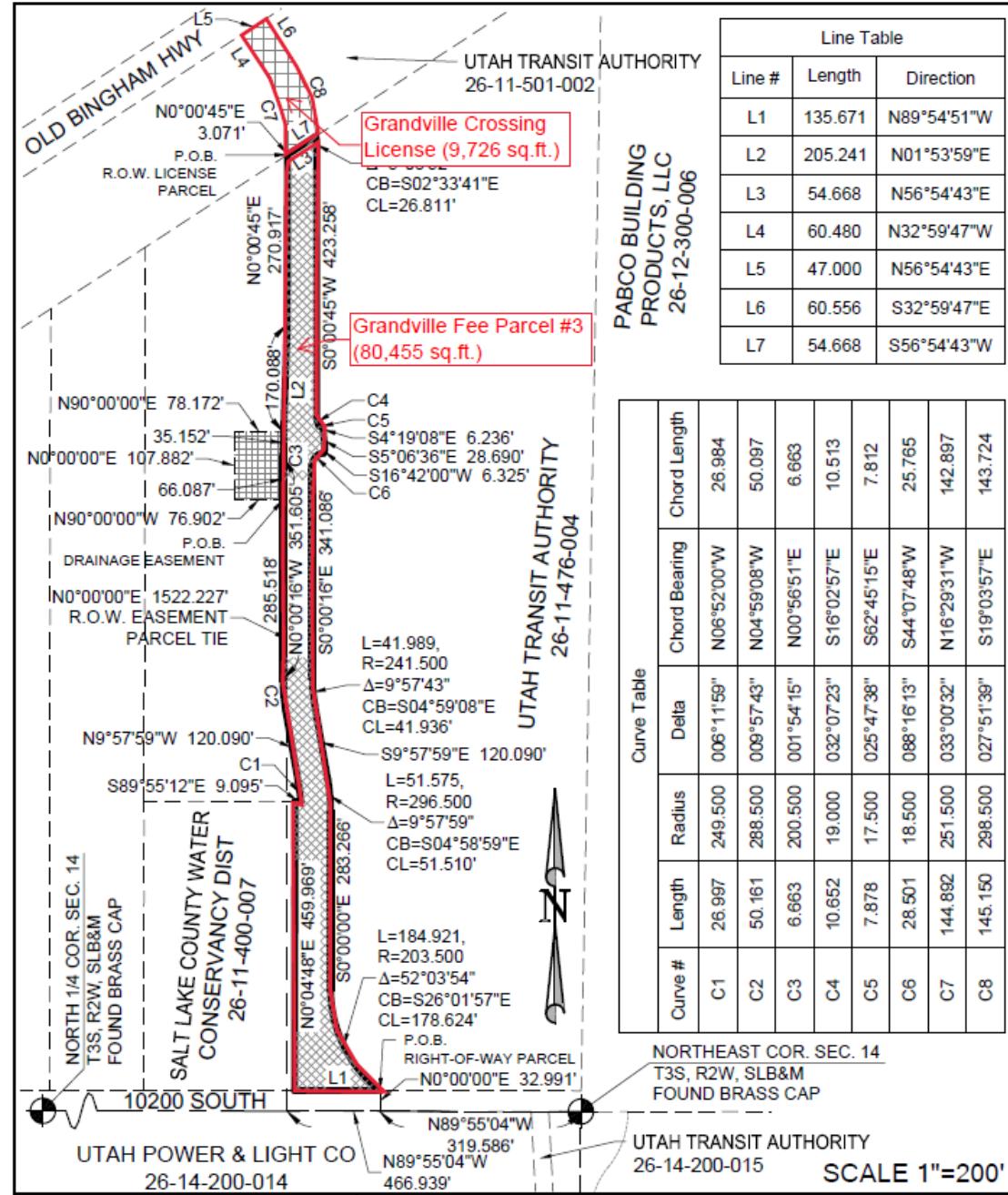
Agenda Item 7.e.



Parcel 3 to South Jordan City

Land Area: 80,455 sq. ft.
Contract Price: \$788,715

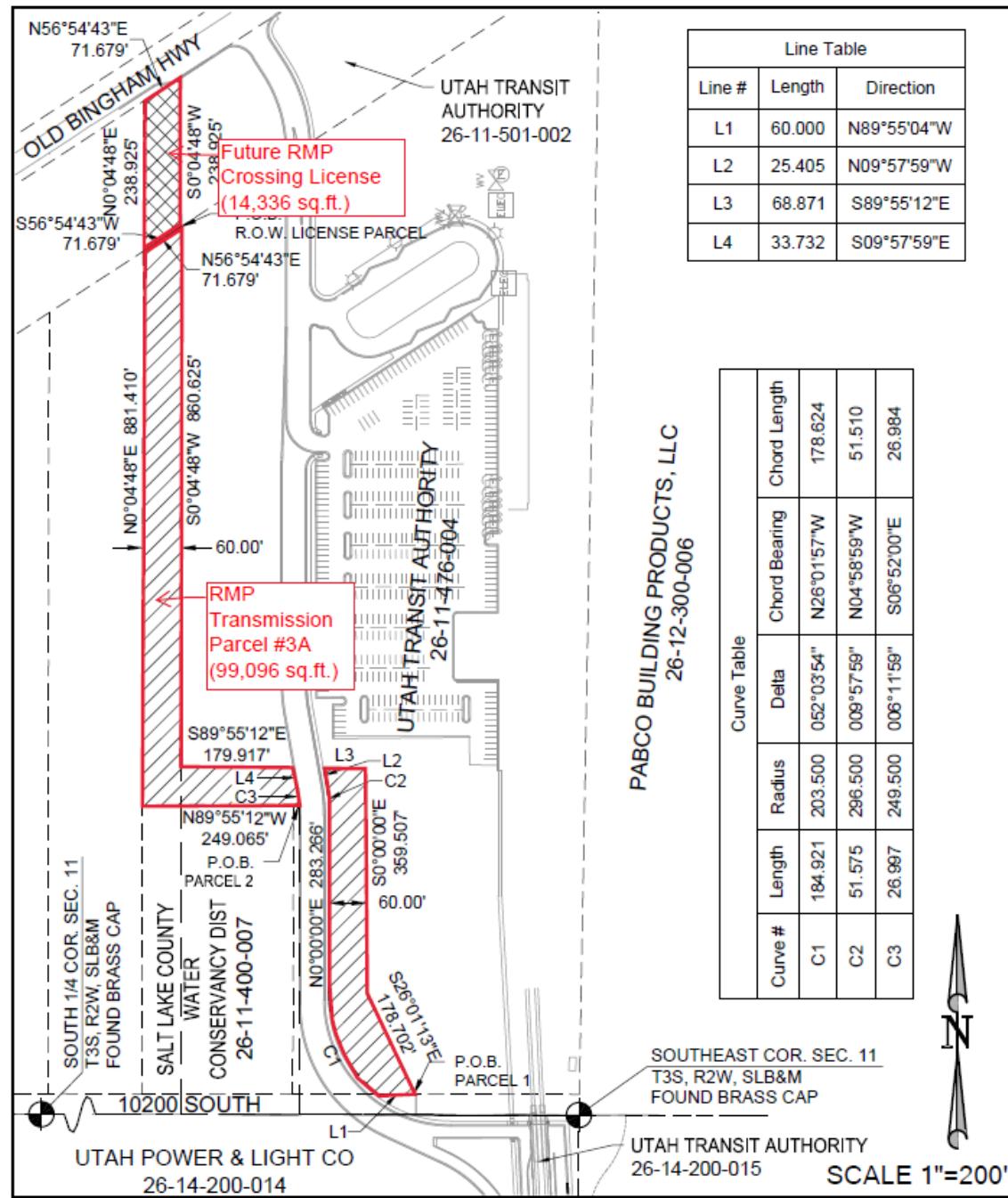
Agenda Item 7.e.



Parcel 3A to Rocky Mountain Power

Land Area: 99,096 sq.ft.
Contract Price: \$956,484

Agenda Item 7.e.



Questions?



Recommended Action

(by roll call)

Motion to approve R2024-06-05 - Resolution Authorizing the Disposition of 4.096 Acres of Land at 5651 W. Old Bingham Highway in West Jordan, Utah to South Jordan City and Rocky Mountain Power for the Grandville Avenue Roadway Project, as presented



R2024-06-06 - Resolution Authorizing the Executive Director to Execute Grant Agreements for Specified Projects



Grants Selected for Award as of 05/16/24

4 Grants = \$7.86M



Projects

- 5600 W Westside Express - USDOT – CPF - \$3.5M (federal)
- 5600 W Westside Express – CMAQ from WFRC- \$2M (federal)
- Efficient On-Route Electric Bus Charging - USDOT – CPF \$2M (federal)
- TOD FrontRunner Corridor, Market, Housing, and Economic Impact Analysis - FTA-\$360K (**Federal**)



Recommended Action

(by roll call)

Motion to approve R2024-06-06 - Resolution Authorizing the Executive Director to Execute Grant Agreements for Specified Projects as presented



**R2024-06-07 - Resolution Authorizing (I) a Tender
Offer for a Portion of the Authority's Outstanding
Bonds and (II) the Issuance and Sale by the Authority
of its Sales Tax Revenue Refunding Bonds in the
Aggregate Principal Amount of Not to Exceed
\$650,000,000, a Portion of Which is Related to the
Tender Offer; and Related Matters**



Refunding

- Refund 2009B and 2010 Build America Bonds
- Optional Bond Tender Refunding of Subordinated Series 2016 & Senior Series 2018 Bonds



UTA

Parameters in Approving Resolution

- Maximum Par Amount: \$650,000,000
- Maximum Interest Rate: 5%
- Maximum Final Term: 19 years (no extension of bond term)
- Maximum Discount from Par: 2%

Historical Timeline

- April 17th – Board meeting presentation and adoption of R2024-04-03 establishing bonding parameters and posting a notice of bond
- May 15th – approval by the State Finance Review Commission
- May 22nd – consultation with the Local Advisory Council

Questions?



Recommended Action

(by roll call)

Motion to approve R2024-06-07 - Resolution Authorizing (I) a Tender Offer for a Portion of the Authority's Outstanding Bonds and (II) the Issuance and Sale by the Authority of its Sales Tax Revenue Refunding Bonds in the Aggregate Principal Amount of Not to Exceed \$650,000,000, a Portion of Which is Related to the Tender Offer; and Related Matters, as presented



Contracts, Disbursements, and Grants



Contract: On-Call Systems Maintenance and Repair Master Task Ordering Agreement (Rocky Mountain Systems Services)

Recommended Action (by acclamation)

Motion to approve the Master Task Ordering Agreement with Rocky Mountain Systems Services for On-Call Systems Maintenance and Repair, as presented



Contract: Clearfield Rail Trail Construction (Acme Construction Inc.)

Recommended Action (by acclamation)

Motion to approve the Contract with Acme Construction Inc. for Clearfield Rail Trail Construction, as presented



Contract: Bridge Inspection Professional Services (HDR Engineering, Inc.)

Recommended Action (by acclamation)

Motion to approve the Contract with HDR Engineering, Inc. for Bridge Inspection Professional Services, as presented



Change Order: Mid-Valley Express Bus Rapid Transit (MVX) Construction Change Order No. 1 - Authorization to Proceed No. 2 (Stacy and Witbeck, Inc)

Recommended Action (by acclamation)

Motion to approve the Change Order No. 1 with Stacy and Witbeck, Inc. for
Mid-Valley Express Bus Rapid Transit Construction –
Authorization to Proceed No. 2, as presented



Change Order: On-Call Infrastructure Maintenance Contract Task Order #24-015 - 3900 S TRAX Grade Crossing Replacement (Stacy and Witbeck, Inc.)

Recommended Action (by acclamation)

Motion to approve On-Call Infrastructure Maintenance Contract Task Order #24-015 for 3900 S TRAX Grade Crossing Replacement with Stacy and Witbeck, Inc., as presented



Change Order: On-Call Infrastructure Maintenance Contract Task Order #24-018 - 5900 S TRAX Grade Crossing Replacement (Stacy and Witbeck, Inc.)

Recommended Action (by acclamation)

Motion to approve On-Call Infrastructure Maintenance Contract Task Order #24-018 for 5900 S TRAX Grade Crossing Replacement with Stacy and Witbeck, Inc., as presented



Ratification of FTA Disbursement

Recommended Action (by acclamation)

Motion to ratify the FTA Disbursement, as presented



Pre-Procurements

- Hydraulic Power Units for Light Rail Vehicles
- Maintenance Shop Supplies
- Drug and Alcohol Testing
- Occupational Medical Services
- Stray Current Monitoring and Mitigation
- Traffic Signal Maintenance
- Trip Planning App Service
- Bus Stop Flatwork Construction
- IT Research and Advisory Services



Service and Fare Approvals



Service Agreement: Trolley Bus Service Agreement (Layton City Corporation)

Recommended Action (by acclamation)

Motion to approve the Trolley Bus Service Agreement with Layton City Corporation, as presented



Fare Agreement: Special Events Agreement for Western Stampede Rodeo (City of West Jordan)

Recommended Action (by acclamation)

Motion to approve the Special Events Agreement with the City of West Jordan
for the Western Stampede Rodeo, as presented



Budget and Other Approvals



TBA2024-06-01 Technical Budget Adjustment 2024 Capital Budget



Summary of Budget Requests

Request is to reallocate \$3.575 M in existing 2024 Capital Budget to other projects to aid in delivery:

- 10 Projects will receive funds in increase budgets
- 4 Projects will have funding levels reduced



Rationale for Budget Increases

- MSP247 - Light Rail Vehicle (LRV) Seat Replacement
 - Needed for spare parts order and seat installs for vehicles in Sacramento
- ICI228 - Human Resource Information System
 - Aligns budget with milestone payments
- MSP292 - Paratransit – Areas of Persistent Poverty Study
 - Ensures full grant award is budgeted
- ICI146 - FrontRunner Wi-Fi enhancements
 - Aligns budget with milestone payments
 - Funds necessary radio system equipment update on locomotives for federal compliance
- FMA543 - Police Vehicles
 - Programs Safety and Security funds UTA needs to spend
 - Will provide additional vehicles to fleet



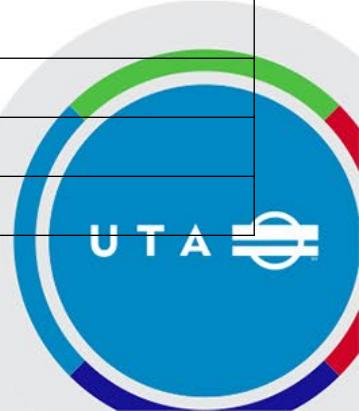
Rationale for Budget Increases

- FMA658 - Bus Camera Replacement
 - Purchase new camera trailers for
 - Park and ride
 - End of line safety and security enhancements
- MSP291 - CareATC Buildout
 - Construct CareATC facility at Mt. Timpanogos location
- MSP294 - Planning Managed Reserves
 - Complete Detours and Disruptions Study
- MSP132- Integrated Project Control System (IPCS) Support
 - Additional developer time and enhanced grant reporting features



Fund Impact - Per Project

Project Code/Name	2024 Budget	Requested Amount	Total
MSP247- LRV Seat Replacement	43,000	207,000	250,000
ICI228- CPO New HRIS System	1,500,000	500,000	2,000,000
MSP292- Paratransit- AOPP Study	296,000	55,000	351,000
SGR370- Red Light Signal Enforcement	3,956,000	350,000	4,306,000
ICI146- FrontRunner Wi-Fi enhancements	250,000	788,000	1,038,000
FMA543- Police Vehicles	636,000	1,200,000	1,836,000
FMA658- Bus Camera Replacement	620,000	180,000	800,000
MSP291- Care ATC buildout	55,000	25,000	80,000
MSP294- Planning Managed Reserves	650,000	250,000	900,000
MSP132- IPCS Support	23,000	20,000	43,000
SGR404- Rail Switches & Trackwork Controls			
Rehab/Replace	7,000,000	(2,600,000)	4,400,000
SGR409- Systems Restrooms	2,135,000	(450,000)	1,685,000
MSP102 - Depot District	1,000,000	(500,000)	500,000
FMA679- Building Remodel/Reconfig	1,490,000	(25,000)	1,465,000
Total	19,654,000	-	19,654,000



Questions?



Recommended Action (by acclamation)

Motion to approve TBA2024-06-01 - Technical Budget Adjustment –
2024 Capital Program, as presented



Discussion Items



UTA 2025-2029 Five-Year Service Plan Draft Network





U T A

2025-2029

FIVE-YEAR SERVICE PLAN

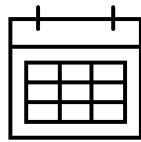
Concept Review
Spring 2024

Agenda Item 11.a.

Five-Year Service Plan Presentation Overview

- **Purpose of the Five-Year Service Plan**
- **Five-Year Service Plan Timeline**
- **Proposed Plan for April 2025 Change Day**
- **Proposed Plan for 2026-2029 (Draft Concepts, Under Development)**

Purpose of the Five-Year Service Plan



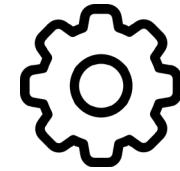
Improve operator work by reducing irregular shifts



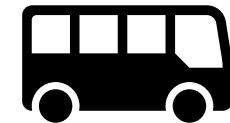
Implement Long-Range Transit Plan and prepare for future service / projects



Respond to community feedback



Optimize the system for more access within our current limits



Restore service in areas where it was previously reduced



Five-Year Service Plan Timeline



Concept Maps

- Frequent All-Day Service
- All-Day Service
- Rail Service
- Peak-Hour Only Service
- Discontinued

Preliminary concept review for public comment

Proposals are listed in rough priority order

Final phasing will occur after public engagement for Board adoption



April 2025 Change Day: Proposed Plan

Salt Lake County Service

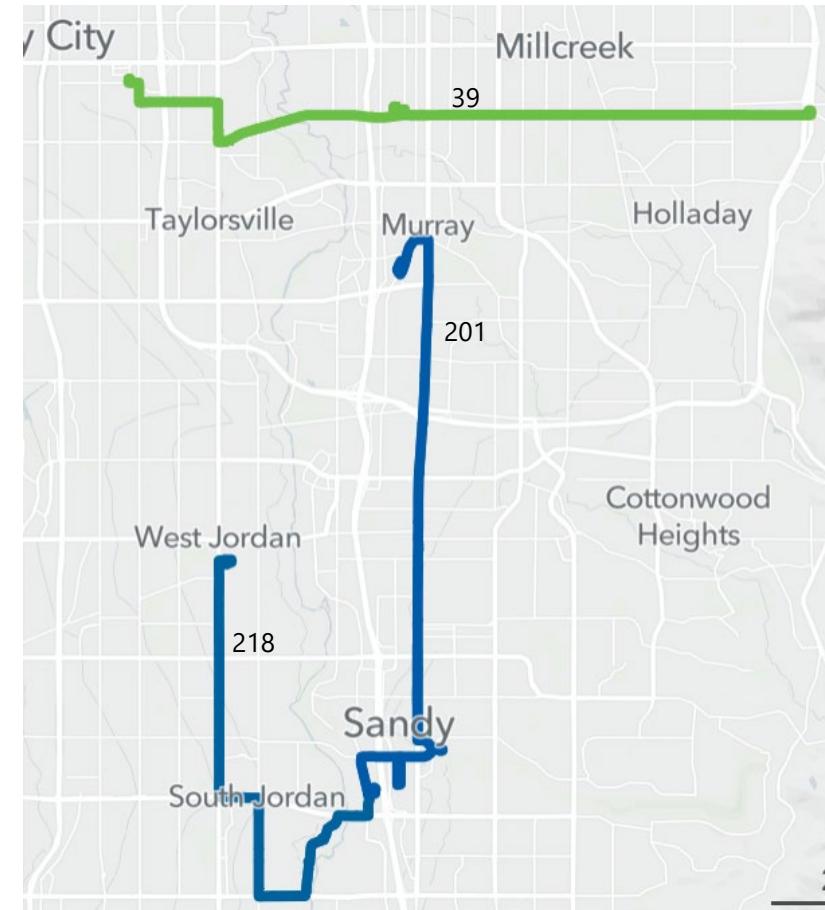
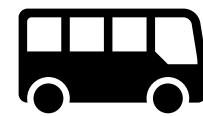
Route 39:

Restore weekday service to 15 minutes

3900 South Wasatch EOL improvements

Routes 201, 218:

Restore weekday service to 30 minutes



Hours	Miles	Shifts	Pullout
+24K	+291K	+12	+5



**2026-2029:
Draft Concepts for Box Elder,
Weber and Davis Counties**

Ogden Local Service

Route 600: 15-minute service on former route 470 corridor north of Farmington Station

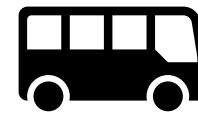
Route 610: New local service connects destinations throughout Ogden (replaces portions of routes 612, 625)

Route 645: Increase service to 30-min, reroute to avoid duplicating OGX, combine with 640 between WSU and Roy Station

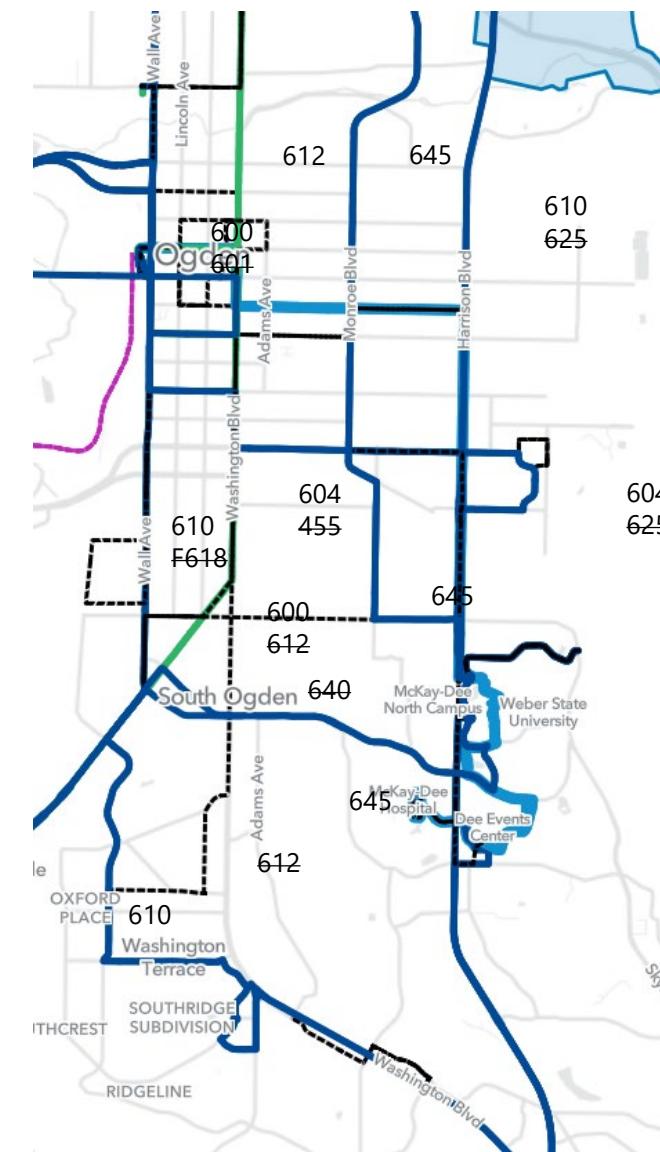
Route 604: Extend to WSU (replaces route 455)

Route 612: Shorten to Ogden Station (replaces route 601)

OWTC EOL Improvements



Hours	Miles	Shifts	Pullout
+51K	+970K	+25	-1



Weber / Davis Regional Service

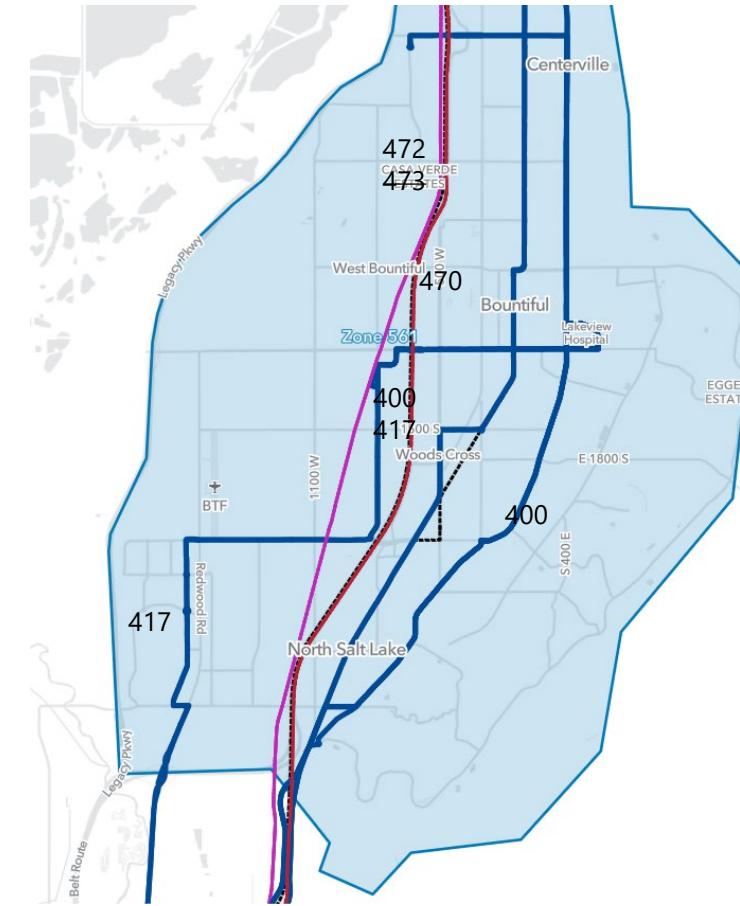
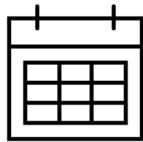
Route 470X: Davis-Salt Lake Connector

Route 609: Service to Park & Ride lots in east Davis County

Add routes 400, 417 in Salt Lake / South Davis County

Replaces current routes 455, 473

Centerville EOL Improvements



Hours	Miles	Shifts	Pullout
+61K	+810K	+34	+9



Weber / Davis Regional Service

Route 600: 15-minute service on route 470 corridor north of Farmington Station

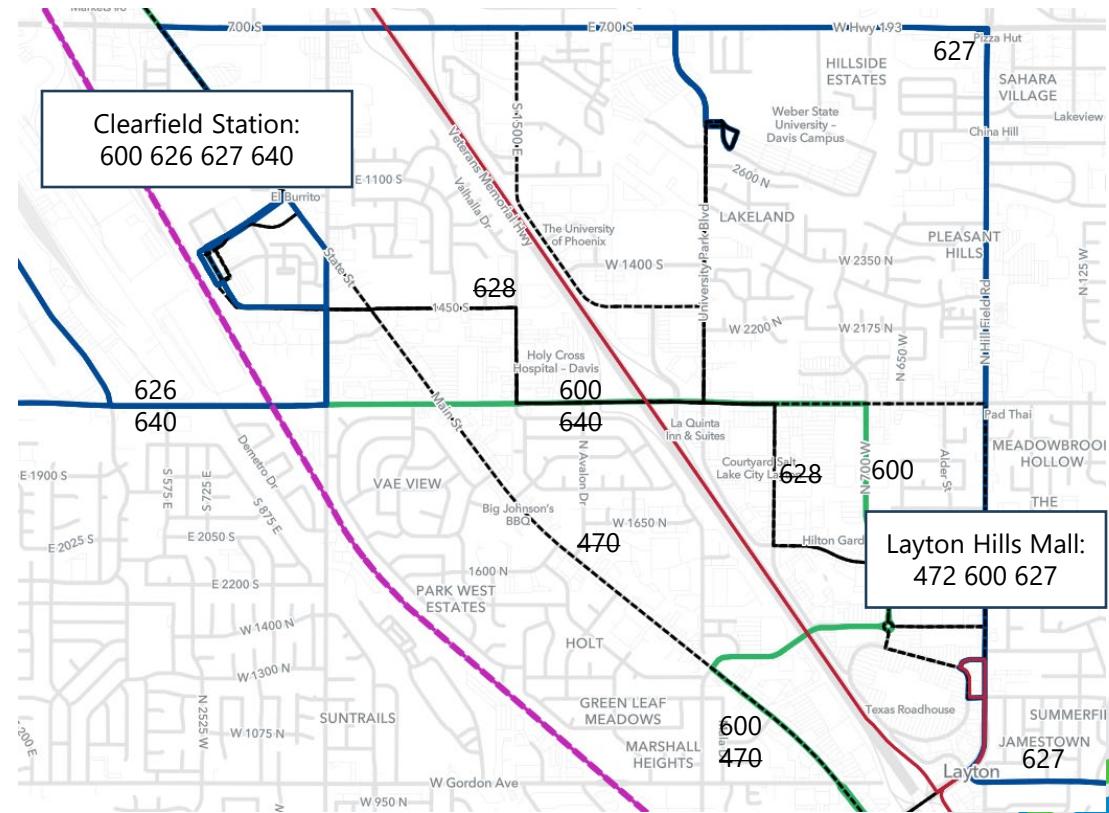
15-minute service to Layton Hills Mall / Antelope Drive

Route 640: Shorten to Clearfield Station

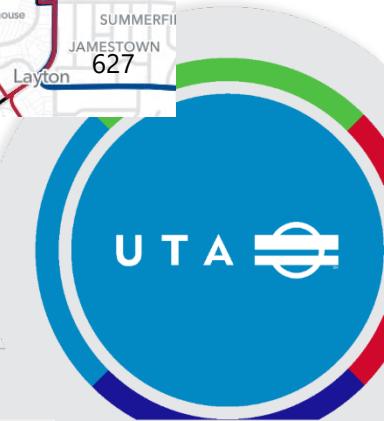
Route 627: Extend to Fruit Heights Park & Ride

Routes 627 and 628: Realigned to maintain coverage

Layton Station EOL improvements



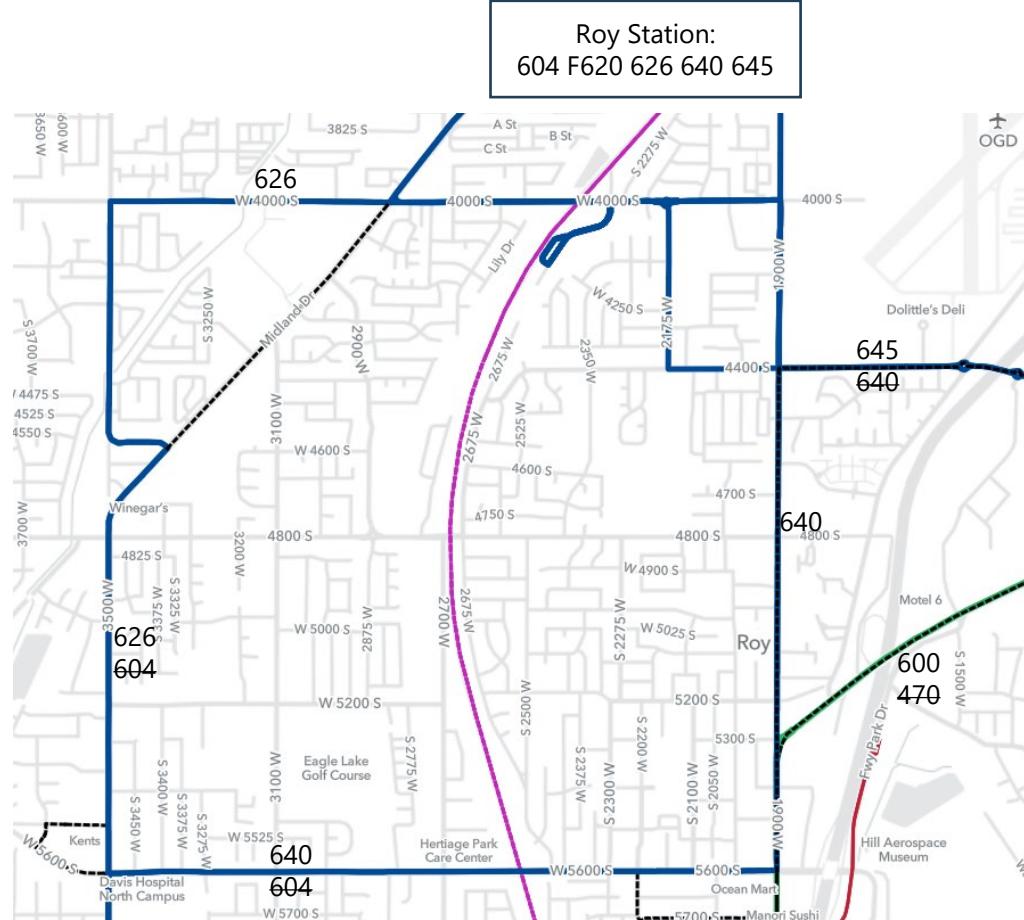
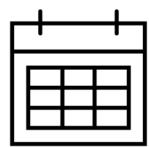
Hours	Miles	Shifts	Pullout
-0.7K	-15K	0	-3



Roy Station

Routes 604, 626, 640, 645: Reroute to begin/end at Roy Station for improved transfers, better operator layovers

Replaces route F620



North Weber County

Routes 612, 613, 630: Realigned to serve Pleasant View Station for improved connections, better operator layovers

Route 613: Realigned to serve BDO (replaces route F618)

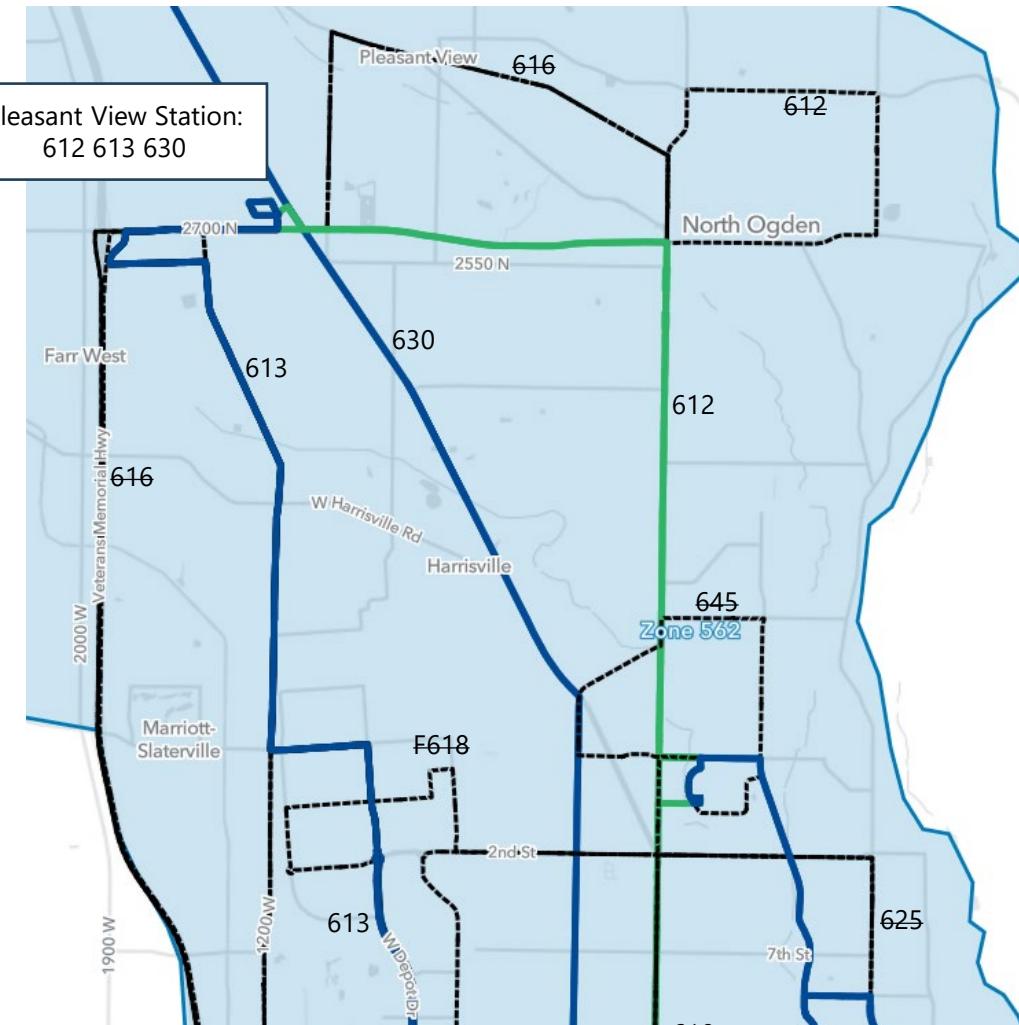
Routes 616 (suspended), F618: Discontinued

New Innovative Mobility Zone

Ongoing Paratransit coverage analysis



	Hours	Miles	Shifts	Pullout
Bus	+10K	+226K	+5	+0
IMZ	+20K			

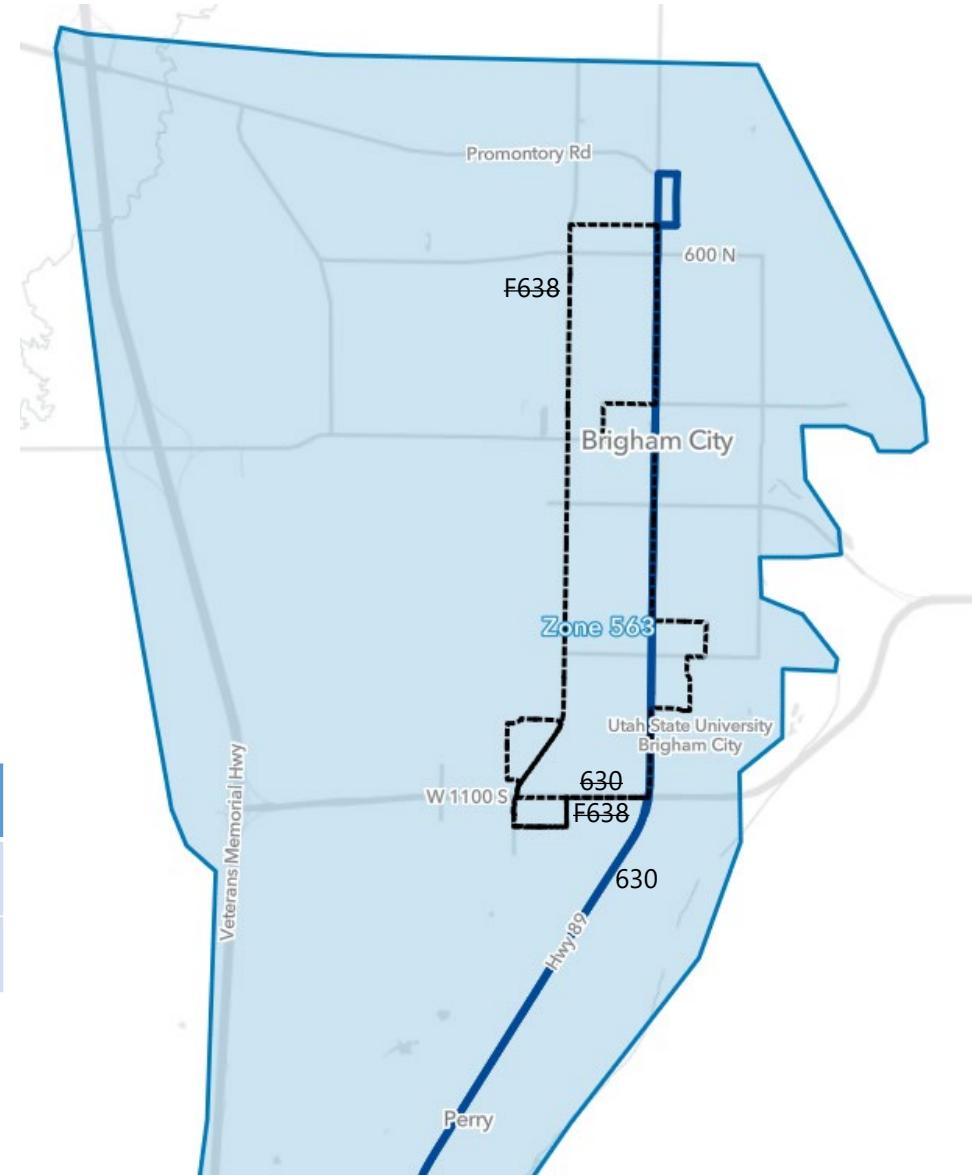


Brigham City

Route 630: Increase weekday frequency to 30 minutes

Replace route F638 with Innovative Mobility Zone in Brigham City

	Hours	Miles	Shifts	Pullout
Bus	-2K	-25K	-1	-1
IMZ	+12K			



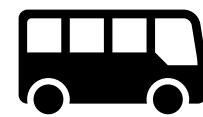
2026-2029: Draft Concepts for Salt Lake County

200 South

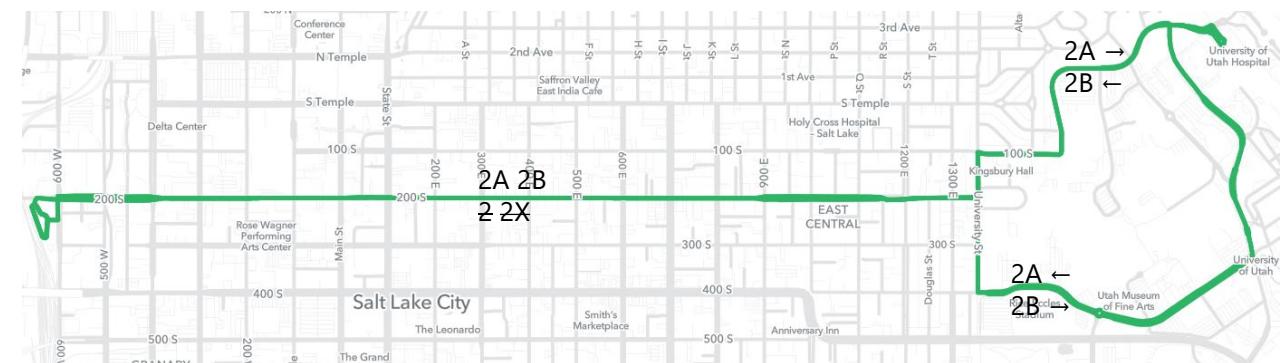
Increase weekday frequency on 200 South to 6-9 minutes

Routes 2A/2B: Loop in both directions at U of U Campus

EOL Improvements or Transit Center



Hours	Miles	Shifts	Pullout
+ 15K	+ 122K	+ 7	+ 5



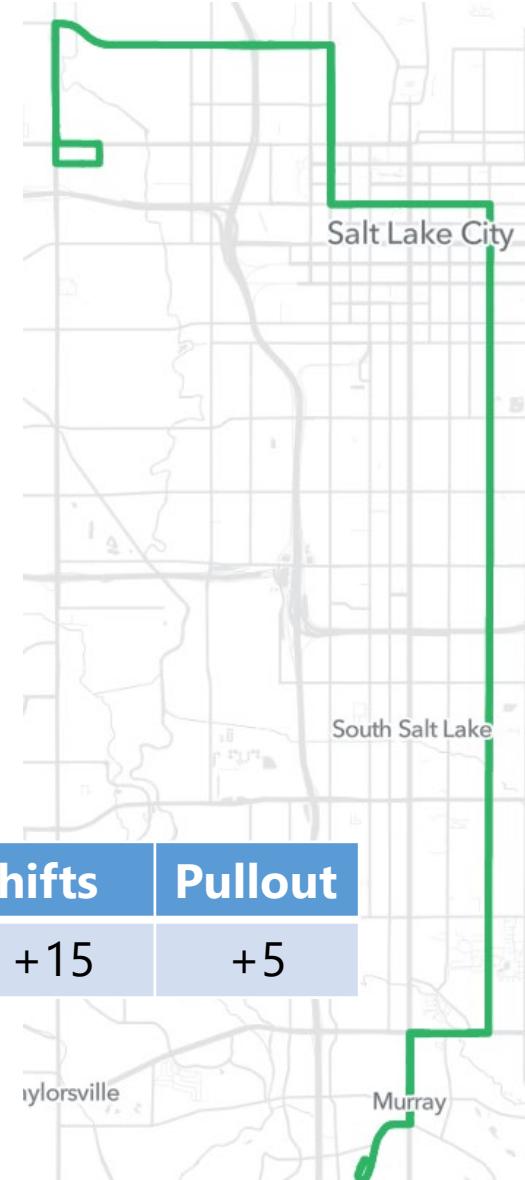
Route 205

Increase weekday and Saturday service to 15 minutes

Power Station Transit Center



Hours	Miles	Shifts	Pullout
+31K	+374K	+15	+5

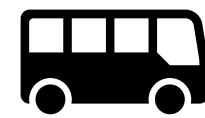
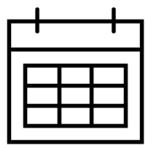


Magna / West Valley City

New Magna Transit Center



New Route 31: 3100 South, Central Pointe



Hours	Miles	Shifts	Pullout
+24K	+276K	+12	+5

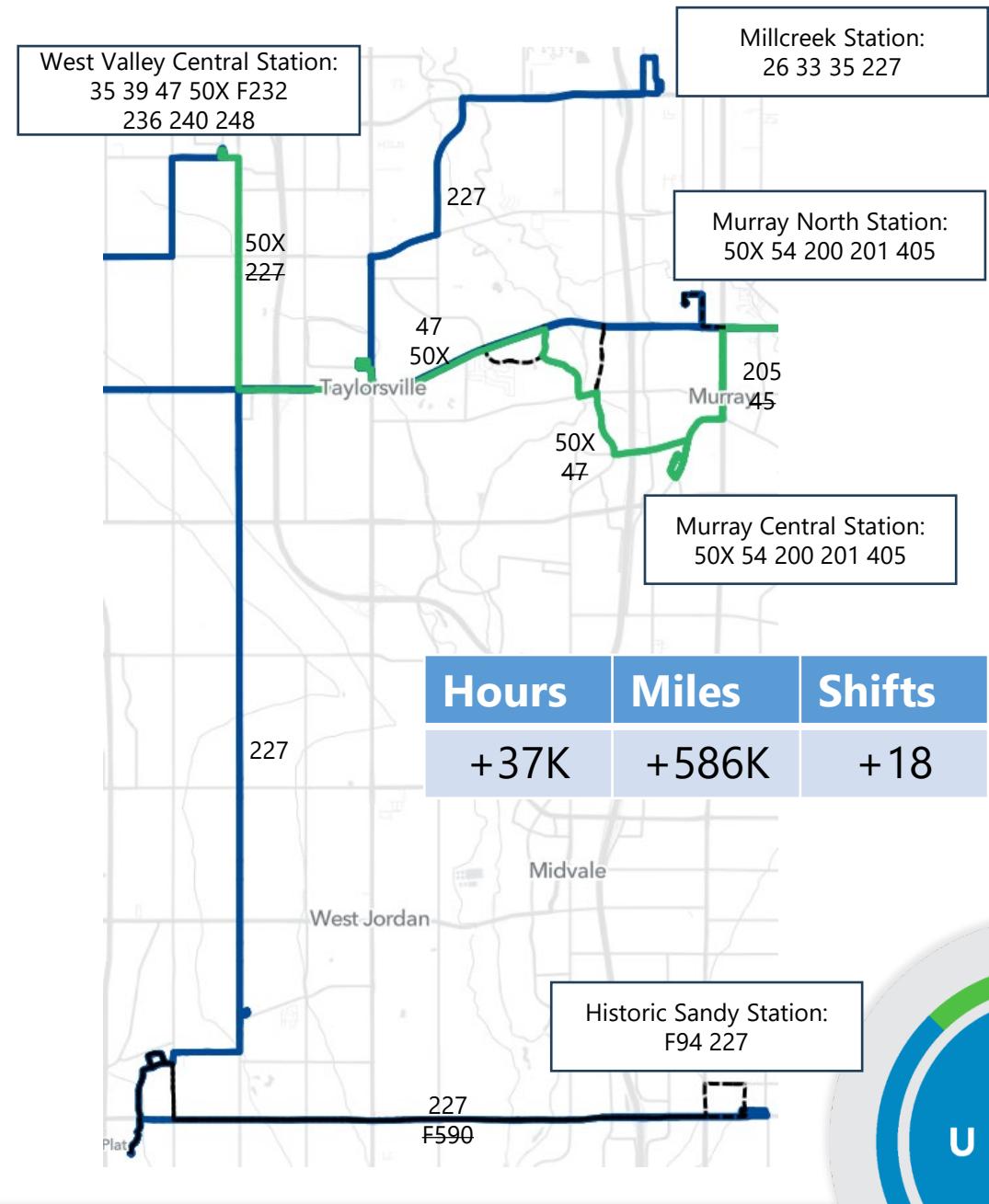


Midvalley Connector

Route 50X: New Midvalley Connector route

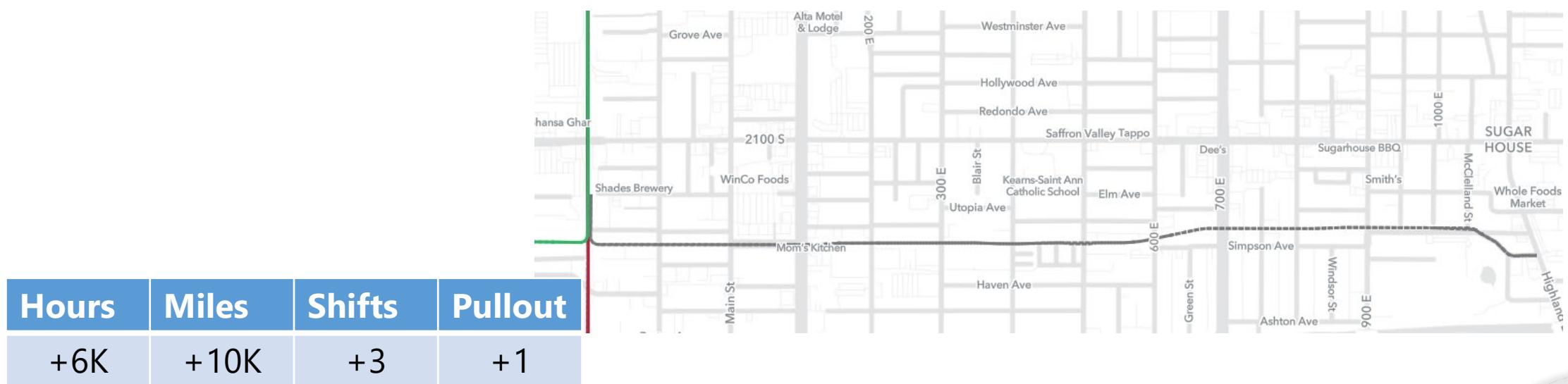
Routes 45, 47, 227: Adjusted to reduce duplication

Route 227: Extended to Millcreek, Historic Sandy Stations (Replaces route F590)



Streetcar Extension

Extend S-Line Streetcar to Highland Drive



Agenda Item 11.a.



5600 West

Route 256: New 5600 West Line connects west Salt Lake County, International Center, Airport

Replaces route F556

Airport, International Center, 5600 West Transit Centers and EOL facilities

Hours	Miles	Shifts	Pullout
+68K	+730K	+33	+11



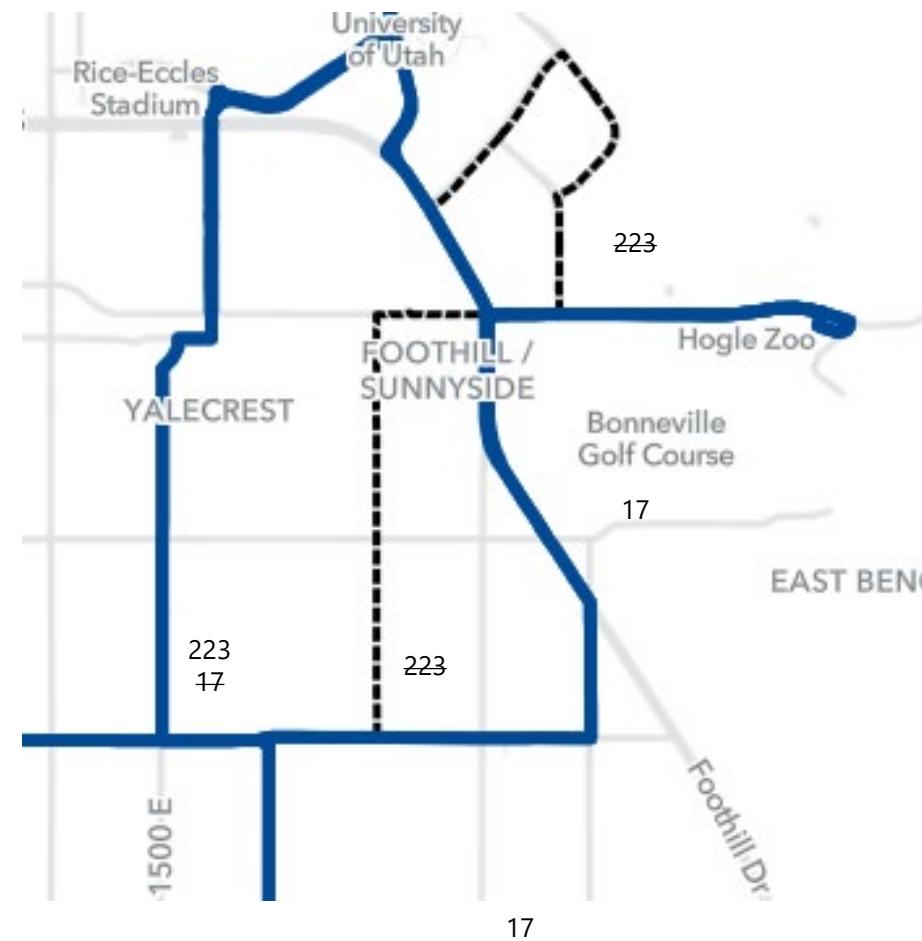
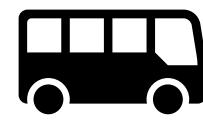
Hogle Zoo

New roundabout at Crestview / Sunnyside

Route 17 adjusted to serve Zoo via roundabout

Route 223 adjusted to serve 1500 East / Guardsman Way

Hogle Zoo EOL facility



Hours	Miles	Shifts	Pullout
+0.4K	+22K	0	0



South Salt Lake County

Extend routes 200, 217 to South Jordan Station

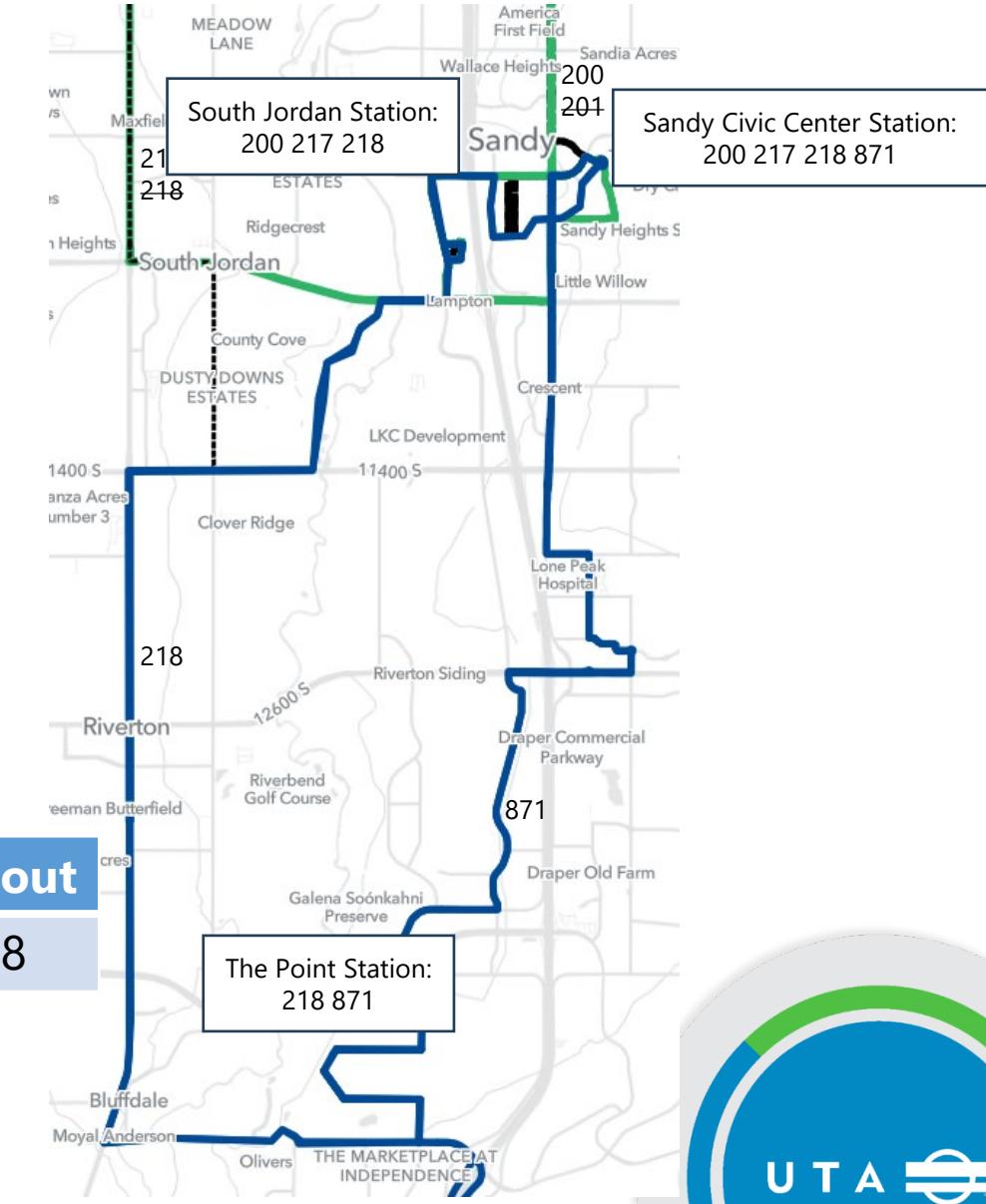
Extend route 218 to The Point via Riverton, Bluffdale

Extend route 871 to Sandy Civic Center Station via The Point

Point of the Mountain



Hours	Miles	Shifts	Pullout
+60K	+966K	+29	+8

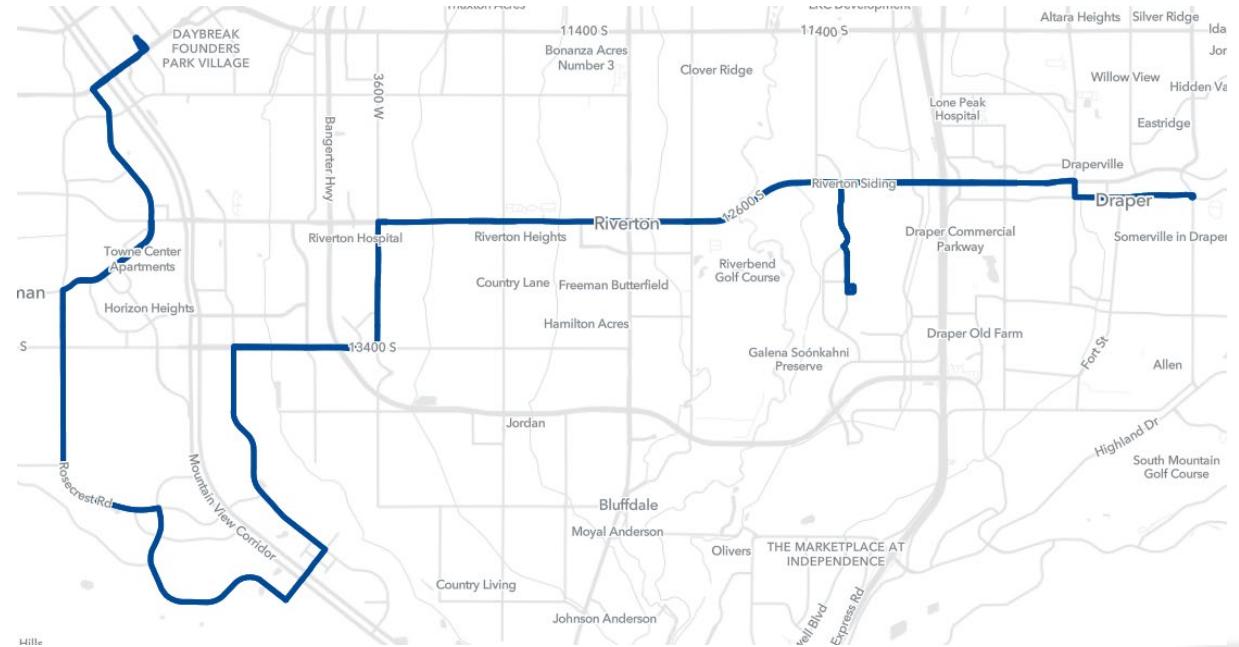


Riverton / Herriman / Draper

Route 126: New route connects top on-demand destinations in South Salt Lake County

Route 248: Extend to Daybreak Parkway Station

Daybreak Transit Center



Hours	Miles	Shifts	Pullout
+47K	+608K	+20	+11



Salt Lake Co. Industrial Areas

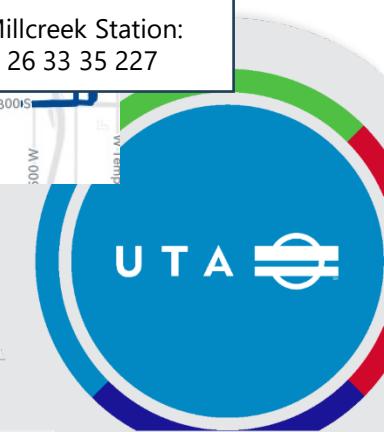
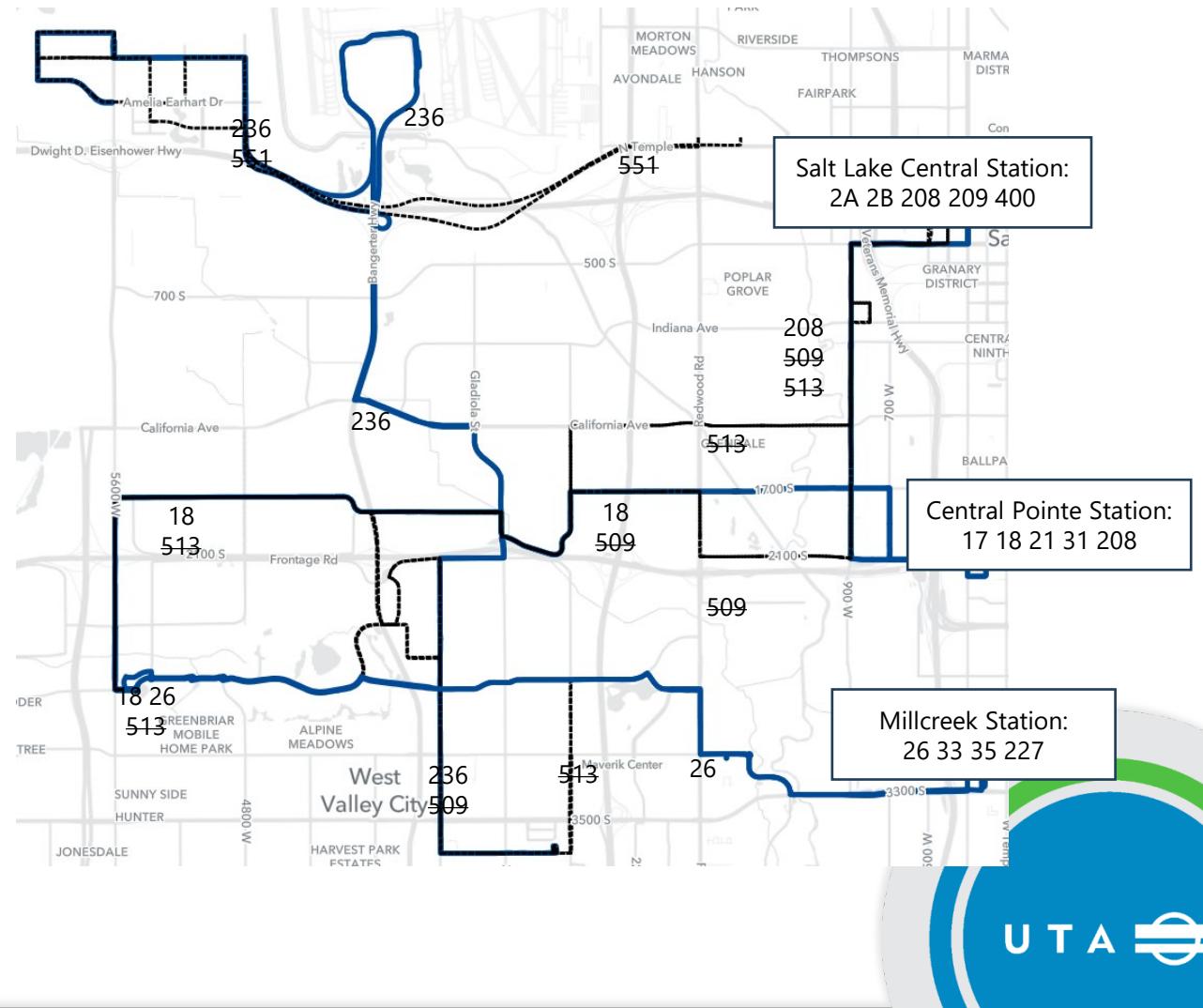
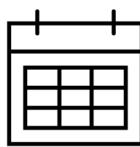
Routes 18, 26, 236: Increase all-day coverage to industrial areas, connect with Airport / International Center

Route 208: New connection to Central Pointe Station

Replaces routes 509, 513, 551

Airport, International Center, 5600 West Transit Centers and EOL facilities

Hours	Miles	Shifts	Pullout
+27K	+391K	+13	+2



Route 203

New 300 West route connects the Granary District

Central Pointe EOL Improvements

Hours	Miles	Shifts	Pullout
+12K	+99K	+6	+2



Agenda Item 11.a.

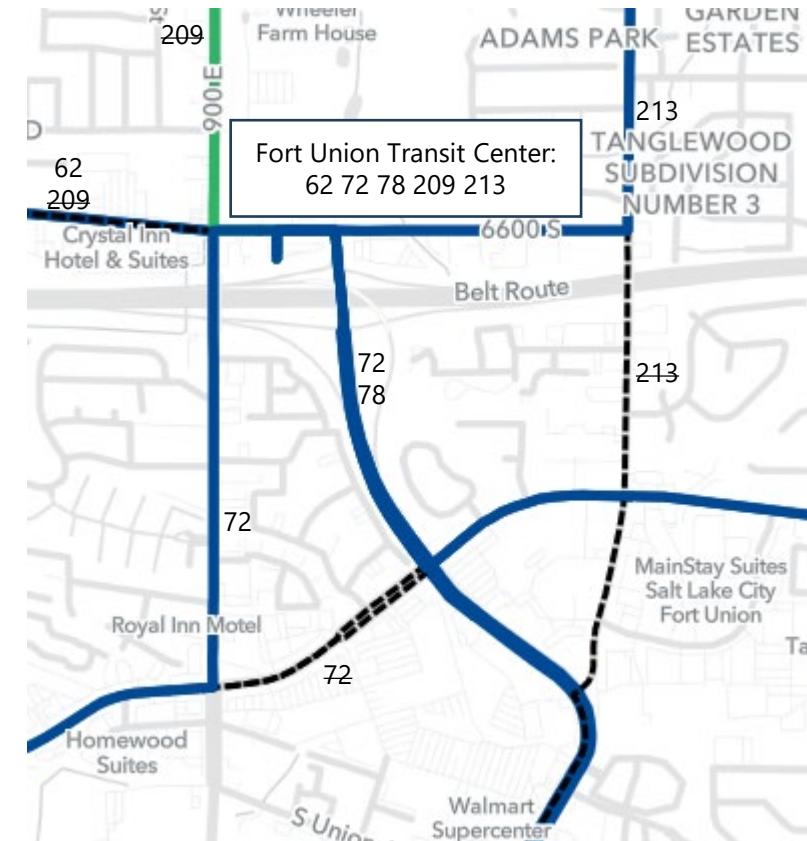
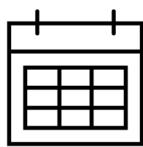


Fort Union Transit Center

New end-of-line location near Fort Union

Improved transfers between buses and improved layover for operators

Hours	Miles	Shifts	Pullout
+0.5K	+133K	0	0



Southwest Quadrant

Route F264: New route serves employment centers

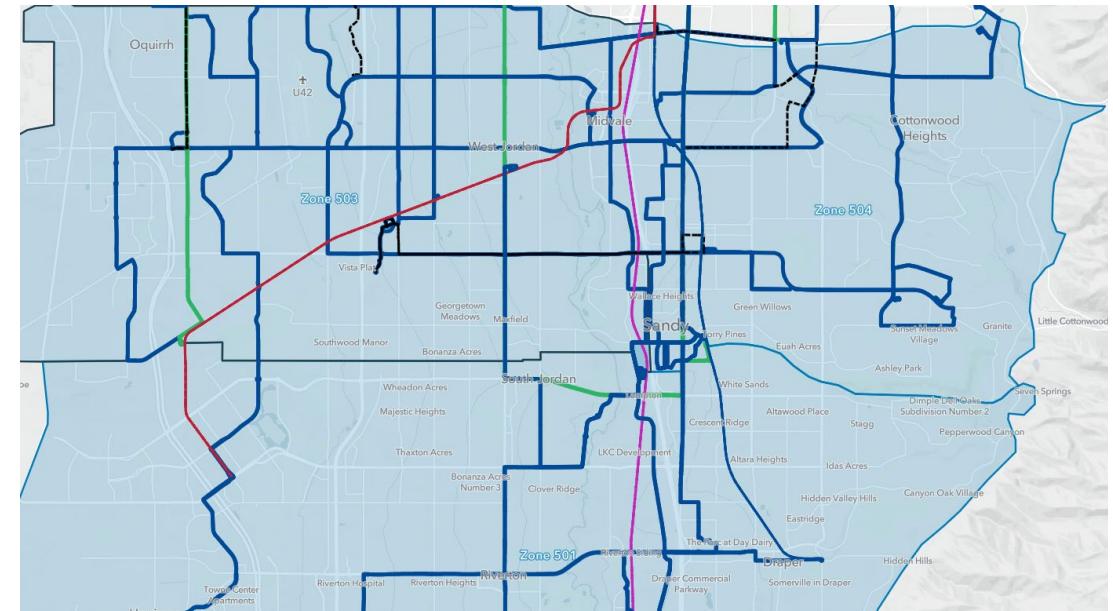
Hours	Miles	Shifts	Pullout
+8K	+82K	+4	+3



Innovative Mobility Zones

- New zones 503, 504 in Cottonwood Heights, Midvale, Sandy, South Jordan, West Jordan
- Zone 501 expanded coverage to Herriman, South Jordan, Copperton

Hours	Miles	Shifts	Pullout
+103K			



2026-2029: Draft Concepts for Utah County

South Utah County

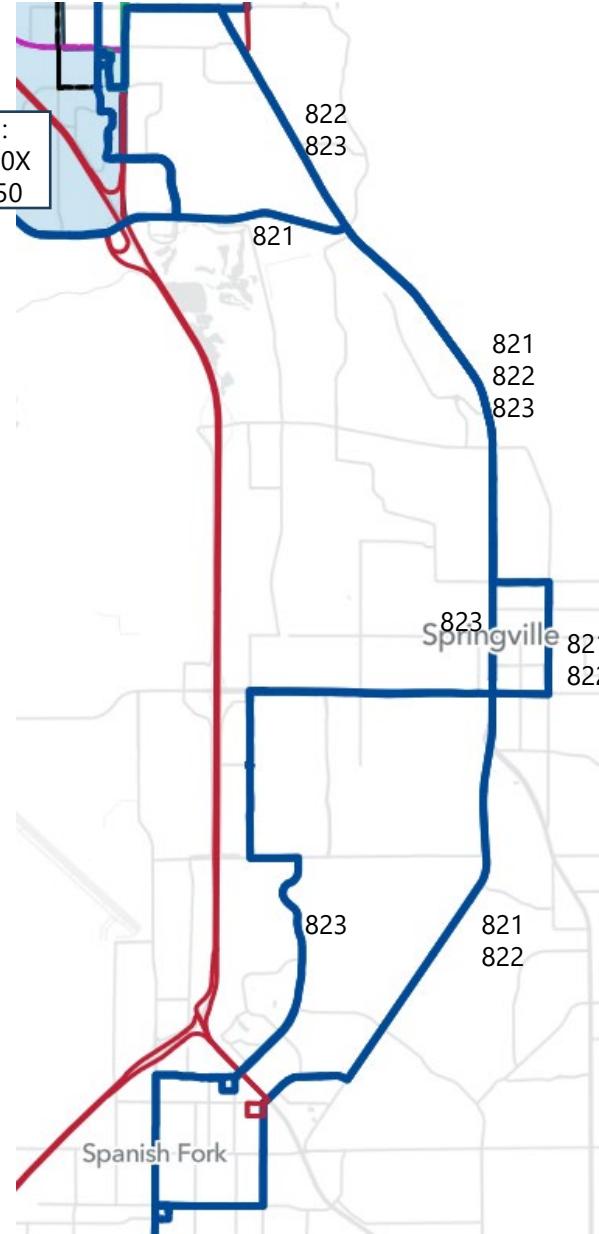
Route 823: New route serves commercial centers in Springville, Spanish Fork

Springville and Spanish Fork EOL Improvements

Hours	Miles	Shifts	Pullout
+14K	+269K	+7	+4



Provo Station:
805 821 823 830X
831 833 834 850



Northwest Utah County

New Park & Rides in Saratoga Springs, Eagle Mountain

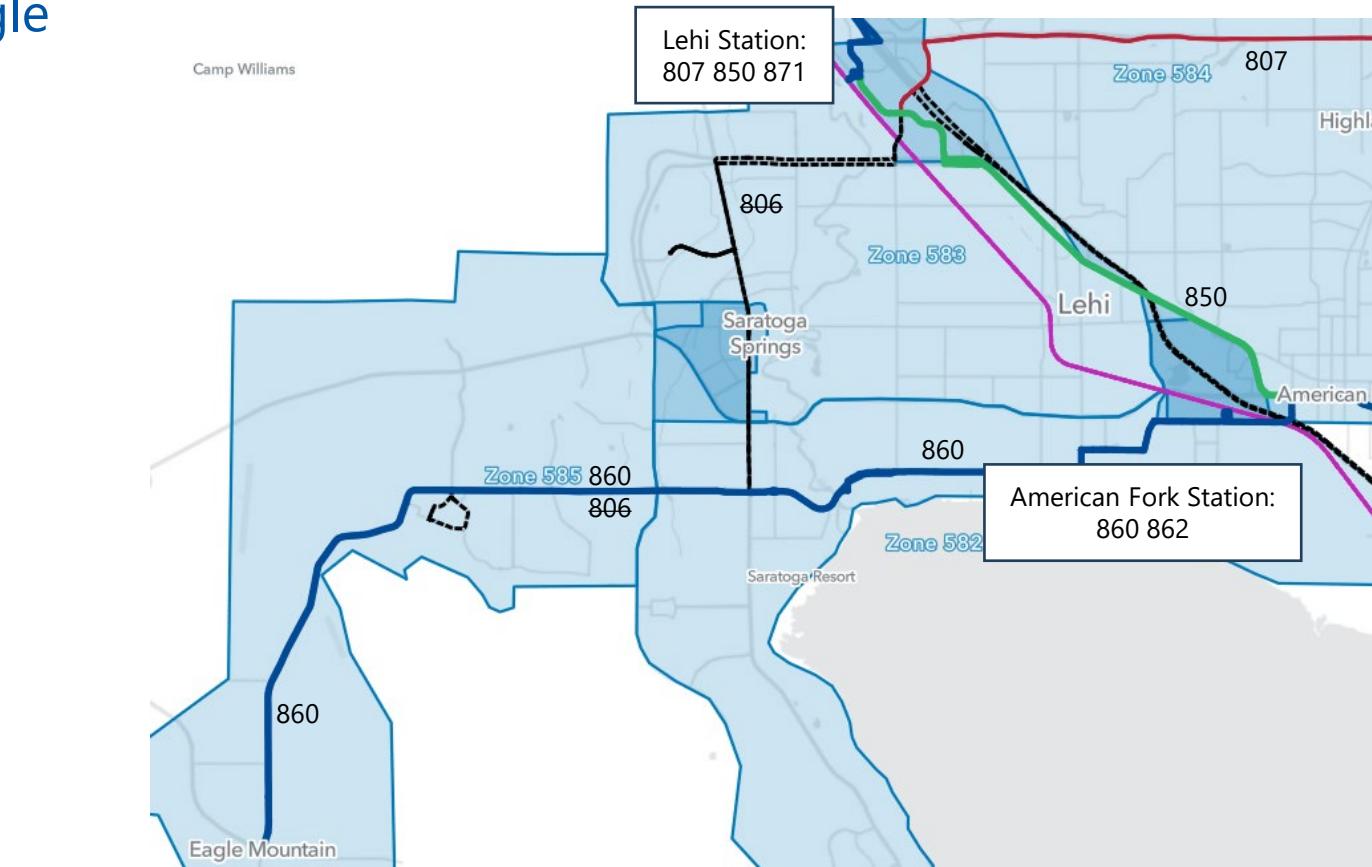
Route 860: new route serves Park & Rides, American Fork Station

New Innovative Mobility Zones

Paratransit coverage expanded

Replaces Route 806

Eagle Mountain, American Fork, and Lehi EOL Improvements or Transit Center



	Hours	Miles	Shifts	Pullout
Bus	+17K	+108K	+8	+1
IMZ	+31K			



North Utah County

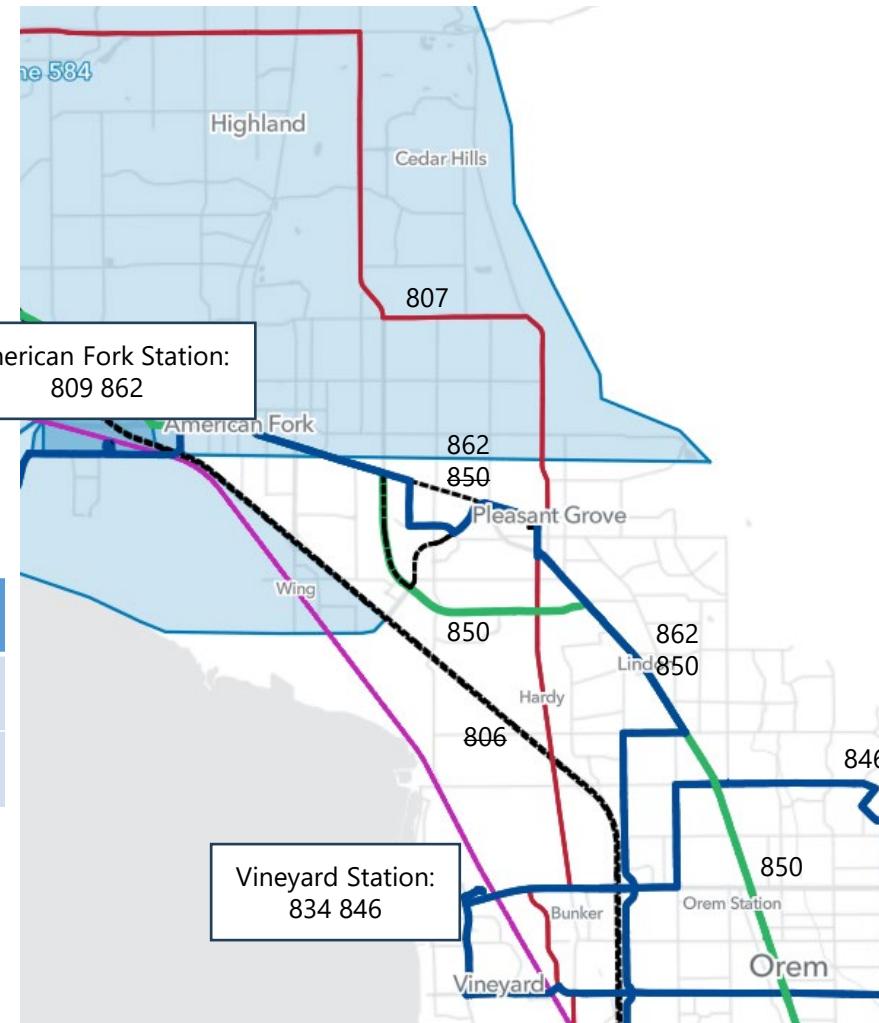
Route 850: reroute to serve Valley Grove area

Route 862: connects Pleasant Grove / Lindon / Vineyard via Geneva Road

New Innovative Mobility Zone

Vineyard Station Transit Center

	Hours	Miles	Shifts	Pullout
Bus	+42K	+370K	+21	+4
IMZ	+23K			

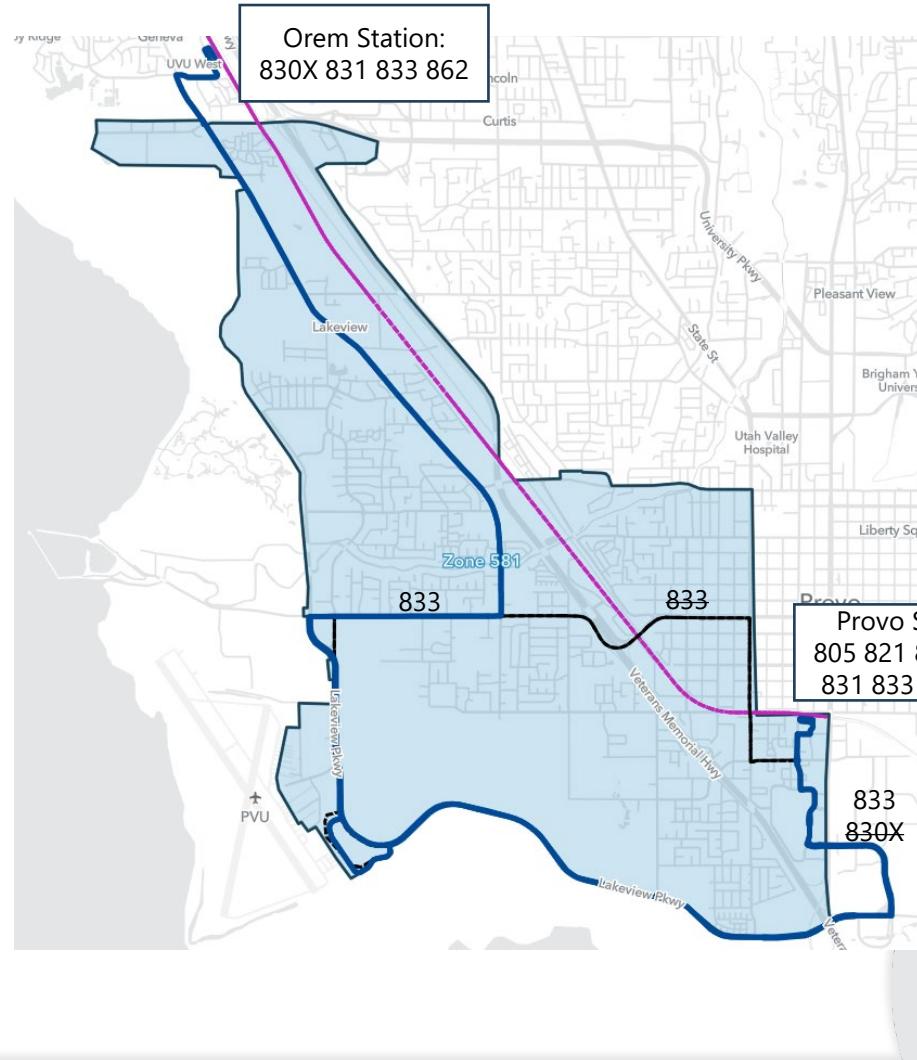
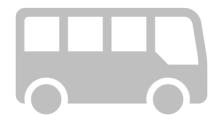


Provo Airport / West Provo

Route 833 serves Provo Airport, East Bay

New UTA On Demand service

	Hours	Miles	Shifts	Pullout
Bus	+ 10K	+ 200K	+ 5	+ 3
IMZ	+ 9K			



Questions & Feedback



TRAX Ambassador Pilot Program Update



Overview



- Staffing
 - 10 Ambassadors
 - 2 Supervisors, 1 Specialist
- Scope
 - Blue Line
 - Monday – Friday
 - AM/PM shifts
 - Central Pointe to Salt Lake Central
- How to Spot TRAX Ambassadors
- Pilot – February 2024
- Consistent presence



Purpose & Goals

- Strategic Alignment: Customer Experience
- Improve Perceptions of Safety
- Increase Supportive Interactions with Riders
- Increase Supportive Interactions with Riders Experiencing Homelessness
- Improve Operations Support in Public Interactions



- Foster a welcoming atmosphere, provide resources & information, communicate service needs
- Connect – to our system services; to where they want or need to be; connect as people
- Eyes & Ears – report service concerns, facilitate intervention when needed, rule reminders, assistance during disruption



Progress

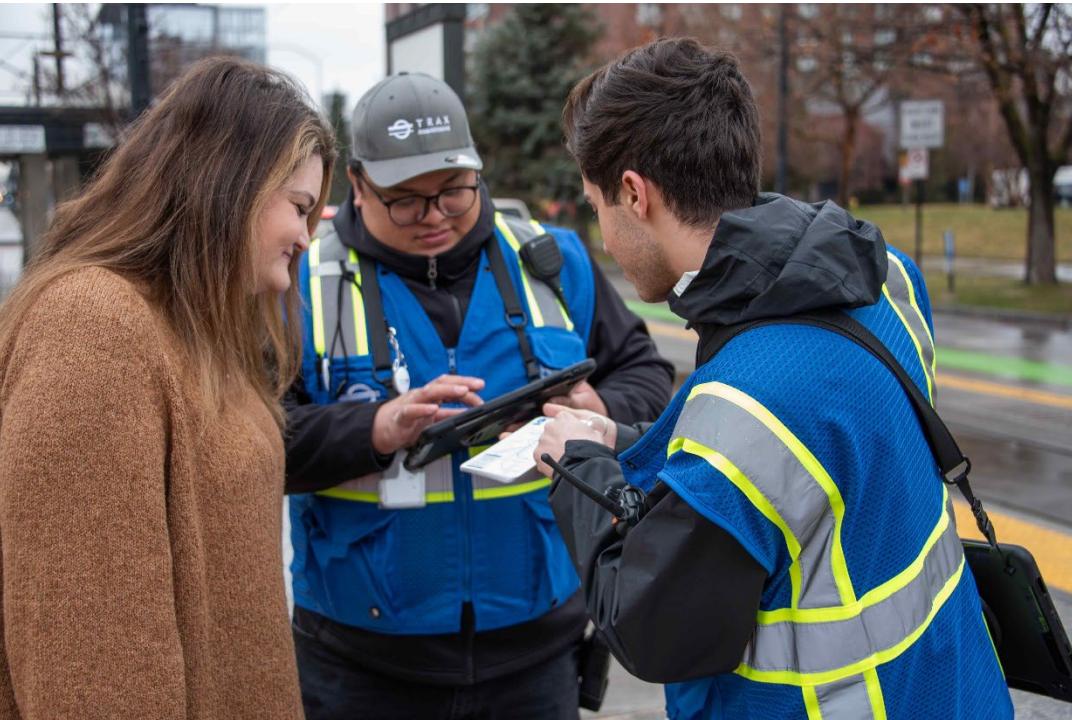
- Interactions Since Launch: over 10,000!
- Types of Interactions:
 - Customer Information
 - Wayfinding
 - Community Resources
 - Interventions
- Professional Training: De-escalation, customer information, suicide prevention, cultural/community sensitivity, civil rights and ADA, boundaries
- Learning: stakeholders, scope & boundaries, time, and positive feedback



Evaluation

- Public Feedback
- Stakeholder meetings – internal & external
- Internal awareness building – Operations, Police
- Customer Comments
- Reporting logs
- Shift logs
- Future – general public survey (“post-survey” model)





Some notable interactions

- *Saw a regular rider who told us how his life is really good now, he is sober most the time, as it is thanks to us. He said the simple fact that we took the time to sit and talk and help him, not once or twice but three times, to get to detox and still had faith in him when he messed up gave him the strength to keep fighting! He said he is in a good place because of us*
- *At the platform, I saw a lady with a walker having a hard time getting to the train that was leaving. I rushed to the train and held the TRAX doors for her until she was able to board, she was so happy and thankful and she boarded the train*



Next Steps & Vision

- Continue pilot
- Continue to track and evaluate program and make adjustments as possible
- Explore a Green Line “demo”
- Plan and develop elements for a future, sustainable program
- Strategic alignment across on-system roles



Questions?



Other Business

- a. Next Meeting: Wednesday, June 26, 2024, at 9:00 a.m.



Adjourn

